

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper)	DOCKET TV-150157
Carrier Classification of, and Complaint for)	
Penalties against:)	
SAUNDERS, DANIEL M. d/b/a DAN'S)	DECLARATION OF
PROFESSIONAL MOVING AND)	MEGAN BANKS
CLEANING SERVICE)	

Megan Banks, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. I began an investigation into the activities of Dan's Professional Moving and Cleaning Service in August 2014, after receiving information from a customer.
3. On September 22, 2014, I conducted a search on www.yelp.com for "Dan's Professional Moving and Cleaning Service." The search produced a listing that included a telephone number, (206) 851-3886, and an email address, danspromovers@yahoo.com.¹
4. On September 22, 2014, I conducted a search of Washington Department of Revenue's Business Licensing Services for "Dan's Professional Moving and Cleaning Service." The search produced one record for Daniel Macio Saunders II d//b/a Dan's Professional Moving and Cleaning Service, governed by Daniel Macio Saunders II.²
5. I reviewed Commission records related to Daniel M. Saunders d/b/a Dan's Professional Moving and Cleaning Service to determine whether the company held a household goods permit. According to Commission records, as of January 29, 2015, there is no record of Daniel M. Saunders d/b/a Dan's Professional

¹ See Attachment A for the www.yelp.com advertisement, which I printed on September 22, 2014.

² See Attachment B for the business license associated with Dan's Professional Moving and Cleaning Service, which I printed on September 22, 2014.

Moving and Cleaning Service now (or ever) holding a household goods permit. A further review of commission records produced an investigation from November 2013. A previous investigator sent a compliance letter to Mr. Saunders on November 22, 2013. According to Commission records, Mr. Saunders received the compliance letter and was made aware of the requirement for a permit from the Commission.

6. On September 22, 2014, I sent an email to danspromovers@yahoo.com and requested a move within Seattle. On September 22, 2014, an unidentified person responded by email and stated that it would cost \$90 an hour for a three man crew and a truck. The response also stated that it would be \$80 an hour if I provided the truck.³
7. On January 14, 2015, I confirmed that no permit application had been submitted for "Daniel Saunders" or "Dan's Professional Moving and Cleaning Service." A search on www.yelp.com produced an active advertisement.⁴
8. On January 14, 2015, I emailed danspromovers@yahoo.com requesting an estimate for a move within Seattle. On January 14, 2015, a man who identified himself as "Dan" responded by email and stated that it would cost \$90 an hour for two men and a truck.⁵

DATED this 12th day of February, 2015, at Olympia, Washington.


MEGAN BANKS

³ See Attachment C for email exchange with danspromovers@yahoo.com, which I printed on September 22, 2014.

⁴ See Attachment D for the www.yelp.com advertisement, which I printed on January 14, 2015.

⁵ See Attachment E for the email exchange with danspromovers@yahoo.com, which I printed on January 16, 2015.

Attachment A

Find tacos, cheap dinner, Max's Near San Francisco, CA Log In


Home About Me Write a Review Find Friends Messages Talk Events



Dans Professional Moving and Cleaning Services, LLC

★★★★★ 7 reviews Details

Movers Edit



2315 E Thomas St
Seattle, WA 98112
bt Martin Luther King Jr Way & E 25th Ave
in Downtown
Get Directions
(206) 851-3886
Message the business




Dan's Professional Movers
(206) 851-3886
Danpromov@yaho.com

Recommended Reviews

Yelp Sort Date Rating Filter English 7


Your trust is our top concern, so businesses can't pay to alter or remove their reviews. Learn more X

- 

Alyssa L.
Redmond, WA
0 friends
2 reviews


★★★★★ 7/31/2014

We had used Dan and his team for moving from our condo to a house during Memorial day weekend.

They were polite, personable and professional. Dan's company was recommended to me by a friend and I would not hesitate to recommend this company to others as well.
- 

Steven - Lorilei S.
Lake Stevens, WA
12 friends
205 reviews

★★★★★ 6/30/2014

On time with courteous service. Able to get the job done with care and overcome obstacles of timing and location. If 6 stars were available, Dan's would get them to. Our second time using their moving services. Without any problems or issues.
- 

Jeffrey W.
King, WA
0 friends
1 review

★★★★★ 8/11/2014

The owner of this company exudes pure professionalism. He was prompt to return my calls, texts and emails. He was very patient and walked me through every step of the way. It was some of the best customer service around. His crew was punctual and they worked very fast and efficiently!!

Edit business info

Hours

More business info

Accepts Credit Cards Yes

This business is a Yelp advertiser.

 **Danielle S.**
First to review

People also viewed

 **Big Al's Specialty Movers**
★★★★ 1 review

 **Robany Work Services**
★★★★ 2 reviews

 **Coast Movers**
★★★★ 0 reviews

People Viewed This After Searching For...

Movers Seattle



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Attachment B

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Search Business Licenses

License Information:

Entity Name: DANIEL MACIO SAUNDERS II
Business Name: DAN'S PROFESSIONAL MOVING AND CLEANING SERVICE
License Type: Washington State Business
Entity Type: Sole Proprietor
UBI: 603329599 **Business ID:** 001 **Location ID:** 0001
Status: To check the status of this business, go to [Department of Revenue](#).

Location Address:
2815 E THOMAS ST
SEATTLE, WA, 98112-4845

Mailing Address:
2815 E THOMAS ST
SEATTLE, WA, 98112-4845

Registered Trade Names:
DAN'S PROFESSIONAL MOVING AND
CLEANING SERVICE

Status	Expires	First Issued
Active	N/A	09/29/2013

Governing People:
DANIEL MACIO SAUNDERS II

Information Current as of 09/22/2014 6:40AM Pacific Time

[New Search](#)

This site is limited to searching for business licenses issued through the Washington State Business Licensing Service.

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Attachment C

Outlook.com Print Message

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Move in Seattle

From: A's email (gyrlfromwa@hotmail.com)
Sent: Mon 9/22/14 2:30 PM
To: danspromovers (danspromovers@yahoo.com)

THX! well think about it :)

From: danspromovers (danspromovers@Yahoo.com)
Sent: Mon 9/22/14 2:04 PM
To: A's email (gyrlfromwa@hotmail.com)

Yes we do although if you provide a truck it's ten dollars knocked off the hourly rate

Sent on a Boost Samsung Galaxy S3 III

----- Original message -----

From: A's email
Date: 09/22/2014 1:08 PM (GMT-08:00)
To: danspromovers
Subject: RE: Move in Seattle

From: gyrlfromwa@hotmail.com
Sent: Mon 9/22/14 1:08 PM
To: danspromovers (danspromovers@yahoo.com)

Allie Kempter, 425-324-0330. I prefer not to give my address quite yet, but we current live in Upper Queen Anne a couple of blocks from trader joes and are moving to near market street in Ballard. Do u provide a truck with the pricing?
THX! Allie

From: danspromovers (danspromovers@Yahoo.com)
Sent: Mon 9/22/14 12:21 PM
To: gyrlfromwa@hotmail.com

<https://blu180.mail.live.com/ol/mail.mvc/PrintMessages?mkt=en-us>

9/22/2014

Also what's your first and last name with contract number

Sent on a Boost Samsung Galaxy S® III

----- Original message -----

From: A's email
Date: 09/22/2014 11:35 AM (GMT-07:00)
To: danspromovers@yahoo.com
Subject: Move in Seattle

Hi! Saw u on Yelp and was wondering how much a move within Seattle will be. Were moving from Queen Anne to Ballard from a 2 bed to another 2 bed apt. Also does the cost include a truck or do we have to rent 1? Just trying to figure out all the costs ahead of time. THX! Allie

From: danspromovers (danspromovers@Yahoo.com)
Sent: Mon 9/22/14 12:20 PM
To: A's email (gyrlfromwa@hotmail.com)

for a two man crew \$90 per hour with a two hour mandatory minimum for a three man crew \$120 per hour and a three hour mandatory minimum also please give the specific address from your old place and to your new place and also the access whether there are stairs or a elevator at either place I can get back to you by this evening

Sent on a Boost Samsung Galaxy S® III

----- Original message -----

From: A's email
Date: 09/22/2014 11:35 AM (GMT-07:00)
To: danspromovers@yahoo.com
Subject: Move in Seattle

From: gyrlfromwa@hotmail.com
Sent: Mon 9/22/14 11:35 AM
To: danspromovers@yahoo.com (danspromovers@yahoo.com)

Hi! Saw u on Yelp and was wondering how much a move within Seattle will be. Were moving from Queen Anne to Ballard from a 2 bed to another 2 bed apt. Also does the cost include a truck or do we have to rent 1? Just trying to figure out all the costs ahead of time. THX! Allie

Attachment D

Find tacos, cheap dinner, Max's Near San Francisco, CA

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Dan's Professional Moving and Cleaning Services, LLC

10 reviews Details

Movers Edit

Map showing location in Seattle, WA. Address: 2815 E Thomas St, Seattle, WA 98112. Phone: (206) 851-3886.



See all 4 photos

Recommended Reviews

Search reviews

Yelp Sort Date Rating Filter English 10

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. Learn more.

Review by Alyssa L., Redmond, WA, 7/31/2014. 5 stars. We had used Dan and his team for moving from our condo to a house during Memorial day weekend.

Review by Steven - Lorilei S., Lake Stevens, WA, 6/20/2014. 5 stars. On time with courteous service. Able to get the job done with care and overcome obstacles of timing and location.

Review by Jeffrey W., Lynnwood, WA, 10/24/2014. 5 stars. Dan's pro movers suck! Showed up total smelling of alcohol broke a box of crystal Daniel fell over backwards with are house hold goods in his hands twice!

Today 7:00 am - 9:30 pm Open now

Hours

Table with 2 columns: Day and Hours. Mon 7:00 am - 9:30 am, Tue 7:00 am - 9:30 pm, Wed 7:00 am - 9:30 pm Open now, Thu 7:00 am - 9:30 pm, Fri 7:00 am - 9:30 pm, Sat Closed, Sun 7:00 am - 8:30 pm.

Edit business info

More business info

Accepts Credit Cards Yes

This business is a Yelp advertiser.

Debbie H. First to review

From the business

We specialize in stellar customer service and excellence in handling your household goods. You count on us!

Learn more about Dan's Professional Moving and Cleaning Services, LLC

People also viewed

Can't Stop Moving 239 reviews

Steve's Moving 12 reviews



Leslie K.
Seattle, WA
0 friends
2 reviews

★★★★★ 7/2/2014

Dan was very responsive, from when I first reached out to the end of my move. He was able to accommodate a fairly last minute move date and was very friendly and reasonable. There was a slight mis-communication with the actual movers on the day of, but again, Dan was very communicative and the team that came out, Ryan and David, were able to get me all moved out under a tight timeline.

The actual move itself went off without any issues - courteous, careful with my items, and a smooth (and quick!) move. Would recommend.



Danielle S.
Kirkland, WA
0 friends
2 reviews

★★★★★ 6/22/2014

They did an amazing job helping me move my entire place. They were really quick and reasonably priced. I enjoyed spending time with the movers too. Great guys!



Jeffrey W.
King, WA
0 friends
1 review

★★★★★ 8/11/2014

The owner of this company exudes pure professionalism. He was prompt to return my calls, texts and emails. He was very patient and walked me through every step of the way. It was some of the best customer service around. His crew was punctual and they worked very fast and efficiently!



Jordan P.
Mukilteo, WA
0 friends
0 reviews

★★★★★ 6/24/2014

I recently moved from a house to an apartment and needed help moving. I called Dan's Pro Movers and I got a call back that same day. With only a couple days notice they were at my home and ready to load up their truck. Dan and Carl appeared to be expert movers and packed things so tight that nothing rattled loose and nothing was broken. They took great care not to damage anything. They were fast and had me completely moved into my new apt in 2 hours time. They charged me a very reasonable rate that was less expensive than most of their competitors that I had called. I was impressed at their dedication and professionalism. They were very courteous and pleasant. I will be calling them again next time I have to move. I will also recommend them to everybody that I consider to be my friends. -Jordan P.



Gordon K.
Renton, WA
0 friends
1 review

★★★★★ 8/16/2014

Called several movers for quotes and Dan's Professional Moving provided the most reasonable rate to move our apartment furniture. He was able to transport our household goods in less time and for a lower cost than the competition. Dan and his team were consummate professionals throughout the moving process ensuring our belongings arrived in as good of condition as they were prior to the move. Would not hesitate to recommend his services.

Brittany C.

★★★★★ 6/24/2014



Awesome Movers
★★★★★ 49 reviews

Browse nearby

Restaurants, Nightlife, Shopping, Show all

People Viewed This After Searching For...

Movers Seattle

Moving Company Seattle



Temecula, CA
0 friends
2 reviews

We needed last minute movers and Dan delivered! The team did everything! Pack, move, and unpack! We moved out of our one bedroom apartment into a new apartment in ONE day! The team placed all of our furniture where we wanted it and unpacked everything. They were all friendly and helpful. Before the move, Dan came to give a free estimate last minute. The estimate was lower than the final price, but still worth every penny. During the move, the movers listened to my concerns and were reassuring. We have over 100 glasses and every one was wrapped with precision. All of them made it safely to our new home. After the move, we went to bed with all of our belongings unpacked and in place. We intend to call them for our next move!



Debbie H.
Seattle, WA
0 friends
1 review

★★★★★ 8/9/2014

First to Review

Powerhouse Movers are extremely efficient and pleasant to work with! As a Steger, I need a good team to move my furniture with care. They are always cautious and pack my items very professionally. They show up on time, with a good attitude, and make the move the easiest part of my day! I highly recommend them.

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4 other reviews that are not currently recommended

Best of Yelp Seattle - Movers



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Attachment E

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Subject: RE: Move in Seattle
From: danspromovers (danspromovers@Yahoo.com)
To: magh56789@yahoo.com;
Date: Wednesday, January 14, 2015 9:03 PM

Yes we can facilitate your move, we provide the truck and laborers. What date were you trying to be moved our rates for a two man crew is \$90 per hour with a two hour mandatory minimum feel free to contact me at (206) 851-3886 ask for Dan.

Sent on a Boost Smarting Galaxy S4 III

----- Original message -----
From: Mag H
Date: 01/14/2015 4:28 PM (GMT-08:00)
To: danspromovers@yahoo.com
Subject: Move in Seattle

Hil Saw u on yelp and was curious how much it would be for a move within Seattle. Were moving from a 1 bed apt. in Queen Anne to a 2 bed apt. in Ballard. Also do u include a truck in your price or do we have to rent 1? Just trying to get an idea of the total costs! Thx!
Maggie