

June 23, 2015

Steven V. King
Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, Washington 98504-7250

RE: Docket No. 150063 -Lifeline Certification on FCC Form 481 – Carrier Annual Reporting Data Collection Form filed on behalf of Boomerang Wireless, LLC d/b/a enTouch Wireless

Dear Staff,

Pursuant to FCC requirements under 47 C.F.R. § 54.422, enclosed please find for filing a copy of Boomerang Wireless, LLC d/b/a enTouch Wireless' FCC Form 481 – Carrier Annual Reporting Data Collection Form.

If you have any questions regarding this filing, please contact me at (407) 260-1011 or regulatory@csilongwood.com.

Respectfully submitted,

Mark Lammert Attorney-in-Fact

Boomerang Wireless, LLC d/b/a enTouch Wireless

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		(0) 23s	•	CC Form 481 MB Control No. 3060- ly 2013	0986/OMB Control N	io. 3060-0819
<010>	Study Area Code	529020					
<015>	Study Area Name	Boomerang W	Vireless L	rc			
<020>	Program Year	2016					
<030>	Contact Name: Person USAC should contact with questions about this data	Mark Lammer	rt				
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4072601011	ext.				
<039>	Contact Email Address: Email of the person identified in data line <030>	regulatory	csilongwo	od.com			
ANNUA	LL REPORTING FOR ALL CARRIERS					54.313 Completion Required	54.422 Completion Required
<100>	Service Quality Improvement Reporting			(complete attached works	heet)		
<200>	Outage Reporting (voice)			(complete attached works	heet)		✓
<210>	✓ < check box if no	o outages to rep	port				11111
<300>	Unfulfilled Service Requests (voice)			****	,		20 20 20 20 20 20
<310>	Detail on Attempts (voice)						11111
					(attach descriptive do	cument)	<b>-</b> 11
<320>	Unfulfilled Service Requests (broadband)		Ī		-		111111
<330>	Detail on Attempts (broadband)				(attach descriptive d	locument)	
<100×	Number of Complaints per 1,000 customers (voice)				J		
<400>	Fixed 0.0						
<420>	Mobile 0.417885						
<430>		band)				2	18811
<440> <450>	Fixed Mobile						
<500>	Service Quality Standards & Consumer Protection F	ules Complia	nce	(check to indicate certific	ation)		1
<510>	Boomerang_section STV-PAI			(attached descriptive a	locument)		1
<600>	Functionality in Emergency Situations			(check to indicate certific	ation)		<b>/</b>
10002	Boomerang_Section 610.pdf						
<610>				(attached descriptive docu	iment)		
	Company Dries Officians (unica)			(complete attached work	cheet)		NAME OF THE OWNER, THE
	Company Price Offerings (voice) Company Price Offerings (broadband)			(complete attached work			111111
	Operating Companies and Affiliates			(complete attached work			1
<900>	Tribal Land Offerings (Y/N)?		(if ye	es, complete attached work	sheet)	$\parallel$	22222
<1000>	Voice Services Rate Comparability Certification						CONTRACTOR OF THE PARTY OF THE
<1010	>			(attach descriptive docu	ment)		
<1100	> Certify whether terrestrial backhaul options exist (	Yes or No)	00	(if not, check to indicate	e certification)		
<1110>				(complete attached work		****	31111
<1200>	> Terms and Condition for Lifeline Customers			(complete attached work	ksheet)	111111	
	Price Cap Carriers, Proceed to Price Cap Additional						
<2000>	Including Rate-of-Return Carriers affiliated with P	rice Cap Local	Exchange	Carriers (check to indicate certific	ration)		111111
<2005>			1 202 07	(complete attached work	sheet)		
<3000>	Rate of Return Carriers, Proceed to ROR Additiona	I Documenta	tion Works	heet (check to indicate certific	ration)		
<3000>				(complete attached work			118811

	ervice Quality Improvement Reporting Illection Form	\$ 190 \$190 \$100 \$100 \$100 \$100 \$100 \$100 \$	100 V	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529020		
<015>	Study Area Name	Boomerang Wireless	LLC	
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert		
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilon	gwood.com	
<110>	Has your company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5"	(yes / no )	00	
<111>	year plan" filed with the FCC?	(yes / no )	00	
<112>	voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	company is a		
		-		Name of Attached Document
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	a-year		_
	Maps detailing progress towards meeting plan targets			
<113>	Maps detailing progress towards meeting plant to Bets			
	Report how much universal service (USF) support was received			
<114>		ove service quality		<u> </u>
<114> <115>	Report how much universal service (USF) support was received How much (USF) was used to improve service qualify and how support was used to improve			1
<113> <114> <115> <116> <117>	Report how much universal service (USF) support was received	prove service coverage		

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	529020
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

>	<a>&gt;</a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
ſ	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
-												
F												
Ē												
-												
-												
E												

Control of States	ce Offerings including Voice Rate Data lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529020
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com
<701> <702>	Residential Local Service Charge Effective Date  1/1/2015 Single State-wide Residential Local Service Charge	

E33	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<bs>&lt;</bs>	<b>«</b>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
_									
_					-				
-									
-									

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	529020
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
4030b	Contact Email Address Email Address of person identified in data line (030)	regulatorv@csilongwood.com

1> <8	1>	<a2></a2>	<b1></b1>	<b>d2&gt;</b>	<b>«»</b>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
Sta	ite	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
					-				
					<del> </del>				

THE RESIDENCE OF THE PARTY OF T	erating Companies ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-08 July 2013			
<010>	Study Area Code	529020				
<015>	Study Area Name	Boomerang Wireless LLC				
<020>	Program Year	2016				
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert				
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com				

<810>	Reporting Carrier	Boomerang Wireless, LLC d/b/a enTouch Wire	iless	
<811>	Holding Company	HH Ventures, LLC		
<812>	Operating Company	enTouch Wireless		
<813>		<a1></a1>	<a2></a2>	<83>
				and the state of t

ompany or Brand Designation

	oal Lands Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529020	
<015>	Study Area Name	Boomerang Wireless LLC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert	
<035>	Contact Telephone Number - Number of person identified in data line <		
<039>	Contact Email Address - Email Address of person identified in data line <	030> regulatory@csilongwood.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Nan	ne of Attached Document
If your c	company serves Tribal lands, please select (Yes,No, NA) for each these boxes		
to confi	rm the status described on the attached document(s), on line 920,		
demons	trates coordination with the Tribal government pursuant to	Select Yes or No or	
§ 54.313	3(a)(9) includes:	Not Applicable	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.		
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		

-5. HMYSKY (MASKING)	o Terrestrial Backhaul Reporting lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529020	
<015>	Study Area Name	Boomerang Wireless LLC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert	
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com	
<1120>	Please confirm whether terrestrial backhaul options exist within the supported are: pursuant to § 54.313(g) (Yes, No).	a	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	S kbps	

Lifeline	erms and Condition for Lifeline Customers ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	Ch. d. A. A. C. d.		*****	
<010>	Study Area Code	_	529020	
<015>	Study Area Name	_	Boomerang Wireless LLC	
<020>	Program Year	_	2016	
<030>	Contact Name - Person USAC should contact regarding this data		Mark Lammert	
<035>	Contact Telephone Number - Number of person identified in data line <03			
<039>	Contact Email Address - Email Address of person identified in data line <03	30	> regulatory@csilongwood.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans			Name of Attached Document
<1220>	Link to Public Website HTTP	>	http://www.entouchwireless.com/pages	/cell_phone_termsofservice
or the we § 54.422 annually	heck these boxes below to confirm that the attached document(s), on line 1210, ibsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:  Information describing the terms and conditions of any voice	_		
<1221>	telephony service plans offered to Lifeline subscribers,	_		
<1222>	Details on the number of minutes provided as part of the plan,			
<1223>	Additional charges for toll calls, and rates for each such plan.	ַ		

THE WATER	ice Cap Carrier Additional Documentation	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
	ection Form	July 2013
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	
<010>	Study Area Code	23,070
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	
<030>	Contact Name - Person USAC should contact regarding this data	2016 MAYK LAMMERE
<035>	Contact Telephone Number - Number of person identified in data line <030>	MALE LAMBRIEL
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com
		Tegutatory#carrony#ood.com
NOT THE OWNER.	INTERCEMENTAL STATE OF THE SECOND SEC	Nick Code was a Mick Code was able of the bosons observe adjusting
Select the	e appropriate responses below (Yes, No, Not Applicable) to note compliance as	recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions
Connect	America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The inform	tion reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
<2011a>	3rd Year Certification (47 CFR § 54.313(b)(1)ii)	
<2011b>	Attachment (47 CFR § 54.313(b)(1)ii)	
	7.11.11.11.11.11.11.11.11.11.11.11.11.11	
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>		
42010	APPLICATION OF A CONTROL OF THE CONT	
<2017>	Connect America Phase II Reporting (47 CFR § 54.313(e))  3rd year Broadband Service Certification	
<2018		
<2019	Sur year broadband service comments	
<2020>	Please check the hox to confirm that the attached document(s), on lit	2021.contains the required information
-2020	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support s	all provide the number, names, and
	addresses of community anchor institutions to which began providing	ccess to broadband service in the
	preceding calendar year.	
<2021>	Interim Progress Community Anchor Institutions	
<20215	interim Progress Community Anchor institutions	
		Name of Attached Document(s) Listing Required Information

0.0205969	te Of Return Carrier Additional Documentation action Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529020	
<015>	Study Area Name Program Year	Boomerang Wireless LLC	
<020>	Program Year  Contact Name - Person USAC should contact regarding this data	2016 Mark Lammert	
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.gom	
CHECK th	he boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)(2). I further certify that th	nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring con he information reported on this form and in the documents attached	mpliance with the financial reporting requirements set forth in 47 i below is accurate.
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	Name of Attached Document Listing Required Information	an.
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.	3012 contains the required information pursuant to	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))	Name of Attached Document Listing Required Information	
(3014)	is your company a Privately Held ROR Carrier [47 CFR § 54.313(f)(2)] if yes, does your company file the RUS annual report	(Yes/No) (Yes/No)	8
Please	check these boxes to confirm that the attached document(s), on line 3017	7, contains the required information pursuant to § 54.313(f)(2)	compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		
		Name of Attached Document Listing Required Information	<b>V</b>
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § $54.313\{f\}(2)$ , contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fe	format comparable to RUS Operating Report for Telecommunications	<u>_</u>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C		
(3021)	Management letter and audit opinion issued by the independent certified po	nublic accountant that performed the company's financial audit	<u></u>
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		
(3023)			吕
(3024) (3025)	Underlying information subjected to an officer certification.	ash Flows	<del></del>
(3026)	Attach the worksheet listing required information		
		Name of Attached Document Listing Required Information	

(3000) Rate Of Return Carrier Additional Documentation (Continued)  Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
C010> Study Area Code     C015> Study Area Name     C020> Program Year     C030> Contact Name - Person USAC should contact regarding this data     C035> Contact Telephone Number - Number of person identified in data line <030>	529020 Boomerang Wireless LLC 2016 Mark Lammert 4072601011 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030:	regulatory@csilongwood.com	MANUSCI SAN SAN SE ULI PU, BUTO NO NICONO NICONO SE PARE E TODO O É SAN TRABASSO ARRAN PER SAN EL ANTICO DO ANGENES
Financial Data Summary (3027) Revenue (3028) Operating Expenses		
(3029) Net Income (3030) Telephone Plant In Service(TPIS)		
(3031) Total Assets (3032) Total Debt (3033) Total Equity		
(3034) Dividends		

Artist of Assess to South	tion - Reporting Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529020
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<035> Contact Telephone Number - Number of person identified in data line <030> 4072601011 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> regulatory@csilongwood.com

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Boomerang Wireless LLC Signature of Authorized Officer: CERTIFIED ONLINE Date 06/18/2015 Printed name of Authorized Officer: Jim Balvanz Title or position of Authorized Officer: Study Area Code of Reporting Carrier: 529020 Filing Due Date for this form: 07/01/2015 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

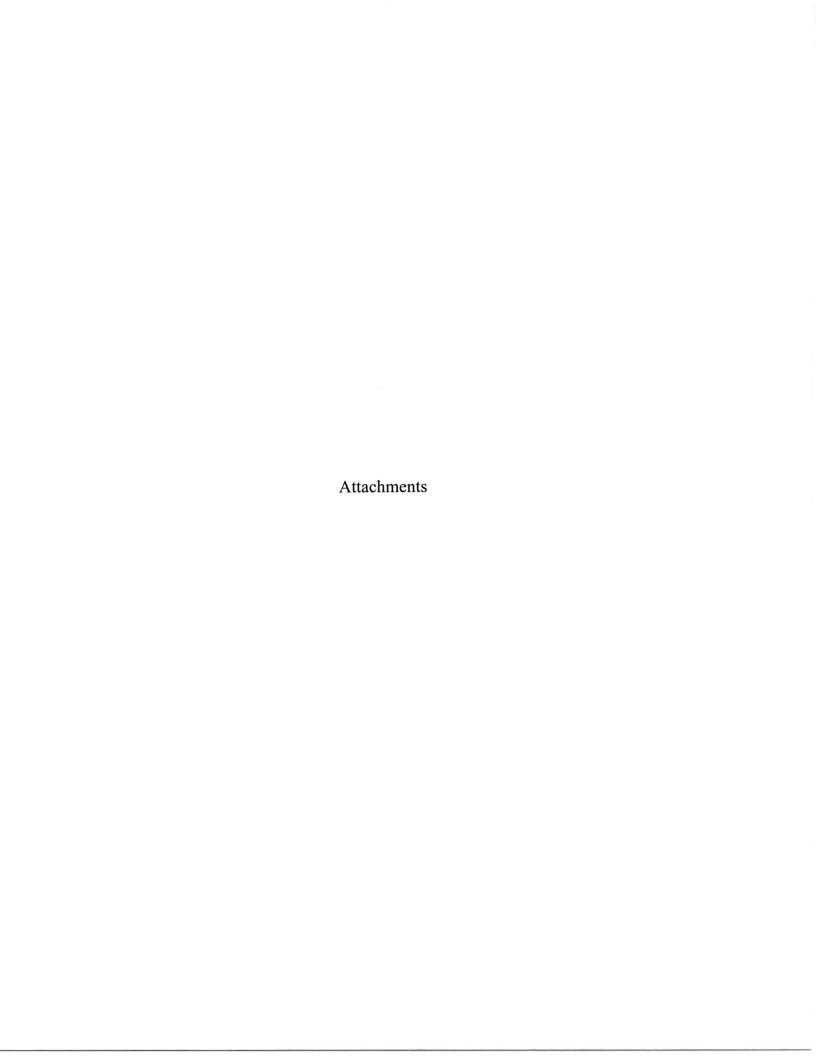
	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	529020
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Auth	ize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; my agent; and, to the best of my knowledge, the reports and	is authorized to submit the information reported on behalf of the reporting carrier. I esponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ta provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form car	e punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent A	thorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
, as agent for the reporting carrier, certify that I am autho he data reported herein based on data provided by the re	zed to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided orting carrier; and, to the best of my knowledge, the information reported herein is accurate.
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
ignature of Authorized Agent or Employee of Agent:	Date:
rinted name of Authorized Agent or Employee of Agent:	
itle or position of Authorized Agent or Employee of Agent	
elephone number of Authorized Agent or Employee of Age	t:
	Filing Due Date for this form:





### FCC Form 481

Section 500 - Service Quality Standards & Consumer Protection Rules Compliance

Under FCC Rules, Section 54.202, an ETC must comply that it will satisfy applicable consumer protection and service quality standards. Boomerang Wireless, LLC d/b/a enTouch Wireless (Boomerang) is in compliance with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

- 1. Boomerang discloses rates and terms of service to customers at the time service is initiated. These same terms and conditions are posted on Boomerang's website at www.entouchwireless.com.
- 2. Boomerang provides service availability information on their website at www.entouchwireless.com.
- 3. Boomerang makes available contract terms to subscribers when they initiate or change service. These same terms are available to subscribers during the annual recertification process as outlined in Commission rules that govern continued subscriber eligibility.
- 4. Boomerang's Lifeline service can be terminated at any time by either party without an early termination fee. Service is dependent on continued eligibility in the program.
- 5. Boomerang provides disclosures, minutes included in Lifeline plans, expiration of plan minutes, availability of service, and cost for additional minutes in all published Lifeline advertising materials.
- 6. Boomerang customers are provided options if they exceed the number of minutes provided in their Lifeline plan. Customers can purchase standard top up plans at thousands of local retail establishments and through customer service. Plan descriptions are available on the company website at www.entouchwireless.com.
- 7. Boomerang's toll-free customer service number is 866-488-8719. Customers can reach customer service by dialing 611 from their enTouch phone. Customers can also contact Boomerang via email at <a href="mailto:support@entouchwireless.com">support@entouchwireless.com</a> or by US mail. This information is provided in the terms of service and on the company website and in all information provided to subscribers.
- 8. Boomerang responds to all consumer inquiries and complaints received from government agencies within 30 days.
- 9. Boomerang has procedures in place to maintain the privacy of subscriber proprietary information in accordance with applicable federal and state laws.
- 10. At service initiation, Boomerang requests that subscribers "Opt In" to receive free notifications regarding activation status, balance alerts, etc. Customers can also decline to receive these messages and notices by "Opting Out". If a subscriber chooses to decline free notifications they will receive only those Lifeline notifications required by the FCC such as the 30-day non-usage notice, the recertification notices, etc. The customer cannot opt out of the required FCC notifications.



## FCC Form 481 Section 600 - Functionality in Emergency Situations

Under FCC Rules, an ETC must demonstrate its ability to remain functional in emergency situations. Since Boomerang Wireless, LLC d/b/a enTouch Wireless (Boomerang) is providing service to its customers through the use of facilities obtained from other carriers, it is able to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, re-routing traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.

Boomerang, along with their underlying carriers, have created back-up systems to ensure functionality in the event of a loss of power or network functionality. Boomerang's support facilities are housed in a carrier-class data center with fully redundant power and HVAC, a controlled temperature and humidity environment, fire-threat detection and suppression, year-round critical monitoring, and secure access with biometric security. The facility features redundant generators and redundant fiber optic connectivity. The data center is a reinforced concrete building located in a secure area and collocated with the area electrical generation plant. All systems within the facility are implemented on redundant servers, each with redundant data network and power.