

From: Clancy's Transfer and Storage, Inc. [mailto:clancys@bmi.net]
Sent: Friday, September 16, 2011 5:45 PM
To: UTC DL Records Center
Subject: Comments on Docket TV-111493

Good Day,

I am writing regarding docket #TV-111493.

I believe that the standards for household goods carriers are not sufficient. It instills a certain amount of trust on the part of the consumers when they see an UTC registration on a moving company and that may be misplaced.

We are in charge of families' treasures, regardless of the value of the items. This trust needs to be well placed and some of the newer registrants don't make the grade.

Thank you for the opportunity to express my opinion.

Sincerely,

Kathy Conner Kaping, President
Clancy's Transfer & Storage, Inc.
Walla Walla and Richland, WA