

**WASHINGTON ETC REPORTS AS REQUIRED BY
WAC 480-123-070 AND WAC 480-123-080**

Frontier Communications Northwest Inc. (“Frontier” or the “Company”) submits the following reports in accordance with WAC 480-123-070 and WAC 480-123-080.

Report No. 1

WAC 480-123-070(1)(a) & (b) – Report on Use of Federal Funds and Benefits to Customers:

In 2010 Frontier in Washington received only Interstate Access Support (“IAS”), in the amount of \$11,949,210. These funds, along with other revenues, enabled the Company to continue to provide services at a level that meets the intent set forth in 47 U.S.C. §254. Examples of the amount of investments made and expenses incurred by the Company in 2010 are:

- 1) Property, Plant & Equipment - *** ***** **
- 2) Plant Specific Expense - *** ***** **
- 3) Depreciation Expense - *** ***** **

These investments and expenditures generally benefit all customers receiving the IAS supported services from the Company within its designated service area.

REDACTED

**WASHINGTON ETC REPORTS AS REQUIRED BY
WAC 480-123-070 AND WAC 480-123-080**

Report No. 2

WAC 480-123-070(4) – Report on Complaints per One Thousand Lines:

Frontier reports that it is aware of 80 complaints made during 2010 to the Federal Communications Commission (“FCC”) and 207 complaints to the Washington Attorney General (“AG”). This corresponds to a number of complaints per 1,000 lines of approximately 0.74.

Of the 80 FCC complaints, 46 were related to services supported by IAS. Twenty-four involved billing issues and were resolved with explanations to the customer and with billing adjustments where appropriate. Nineteen complaints involved provisioning-type issues with the majority of them caused by porting issues with other companies. Three complaints were related to the merger notification that was sent by Verizon prior to the close of the merger. The majority of the complaints were resolved with the customer satisfied.

The remaining 34 FCC complaints were not related to IAS supported services and dealt with satellite TV, FiOS Data and Video, DSL service, long distance service, wireless, and other carriers’ bills. The majority of the complaints were resolved by making adjustments to the customer’s account when a credit was due.

Of the 207 AG complaints, 112 were related to IAS supported services. Eighty-two of the complaints concerned billing issues. All were resolved, where appropriate, with explanations to the customers and billing adjustments. Two complaints involved property damage issues, including a sofa that was allegedly damaged during a repair call. Others were related to miscellaneous issues, such as fraud, solicitation, number porting, refunds, IVRU issues, cramming, notification of the merger and old accounts that had been sold.

The remaining 95 AG complaints were not related to services supported by IAS and dealt with DSL service, FiOS Data and Video, other carriers’ bills, wireless, satellite TV, inside wire and long distance service. The majority of the complaints were resolved by making adjustments to the customer’s account when a credit was due.

**WASHINGTON ETC REPORTS AS REQUIRED BY
WAC 480-123-070 AND WAC 480-123-080**

Report No. 3

WAC 480-123-070(5) – Certification of Compliance with Applicable Service Quality Standards;

WAC 480-123-070(6) – Certification of Ability to Function in Emergency Situations:

See attached affidavit.

**WASHINGTON ETC REPORTS AS REQUIRED BY
WAC 480-123-070 AND WAC 480-123-080**

Report No. 4

WAC 480-123-070(7) – Advertising Certification:

See attached affidavit.

**WASHINGTON ETC REPORTS AS REQUIRED BY
WAC 480-123-070 AND WAC 480-123-080**

Report No. 5

WAC 480-123-080(1)(a) and (2) – Annual Plan for Universal Service Support Expenditures:

From October 2010 through September 2011 the Company will receive only Interstate Access Support. The Company will use these funds and other revenues to continue to provide services at a level that meets the intent set forth in 47 U.S.C. §254. The nature and magnitude of its investments and expenditures are anticipated to be similar to those for the prior period. They are expected to benefit customers generally by helping enable the Company to continue to provide good quality supported services.

Frontier submits Universal Service Fund Data Collection Forms for High Cost Loop calculations to NECA for its Washington study areas. The Company does not receive high cost loop support in either of these study areas but both receive Interstate Access Support funding. See attached for a copy of the 2010 Universal Service Fund Data Collection Forms that were submitted on July 29, 2011. The reports are considered preliminary until an audit is completed and the reports are finalized. The final reports will be available in September and will be provided to the Commission staff.

**CERTIFICATION OF TELEPHONE ASSISTANCE PROGRAM & INDIAN
RESERVATION ADVERTISING AS REQUIRED BY WAC 480-123-070 (7)**

In compliance with Washington Administrative Code (WAC) 480-123-070 (7) I certify the following:

- 1) That during the 2010 calendar year, the Company publicized the availability of its applicable telephone assistance programs in a manner reasonably designed to reach those likely to qualify for service, including residents of federally recognized Indian reservations within the Company's designated ETC service area and in a manner which, in the Company's judgment, included advertisements likely to reach those who are not current customers of the Company within the Company's designated service area.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

10/30/11

(Date and Place)



(Signature)

Kenneth Mason

(Printed Name)

Vice President

(Title)

**CERTIFICATION OF SERVICE QUALITY STANDARDS AND EMERGENCY
FUNCTIONALITY AS REQUIRED BY WAC 480-123-070 (5) AND (6)**

In compliance with Washington Administrative Code (WAC) 480-123-070 (5) and (6) I certify the following:

- 1) That during the 2010 calendar year, the Company met substantially the applicable service quality standard found in WAC 480-123-030(1)(h); and
- 2) That during the 2010 calendar year, the Company maintained the ability to function in emergency situations under the standard found in WAC 480-123-030(1)(g), as such standard relates to functionality of wireline carriers in emergency situations.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

6/30/11

(Date and Place)



(Signature)

Kenneth Mason

(Printed Name)

Vice President

(Title)



Applies to Period:	Year End 12/2010	Reg: 1	EASTERN	Subset 2
Contact Name:	Timothy Meehan	MSM: 000021085	Robert Knoble	
Contact Phone:	(646)-227-6167 Ext:	OO: 200000042	Frontier Communications Corporation	
Release Status:	Special Released	Co: 300005922	Frontier Communications Northwest Inc.	
Soft Edit Status:	Failed Edit	SAR: 522416	FRONTIER NW-WA	

Description	Pending View	Source
060 Total Loops	381,093	EC
070 Cat. 1.3 Loops	370,856	EC
160 Account 2001	2,620,326,787	EC
170 Account 1220	7,048,920	EC
190 Account 3100	1,950,672,919	EC
195 Account 3400	91,336	EC
210 Account 4340	-248,952,137	EC
220 Net Plant Investment	925,563,589	EC
230 Account 2210	432,594,700	EC
235 Account 2220	44,546	EC
240 Account 2230	580,538,948	EC
245 Total Central Office	1,013,178,194	EC
250 Ckt Equip Cat 4.13	220,450,377	EC
255 Account 2410	1,360,921,638	EC
260 Account 3100 (2210)	323,443,264	EC
265 Account 3100 (2220)	33,307	EC
270 Account 3100 (2230)	434,058,513	EC
275 Account 3100 (2210-2230)	757,535,084	EC
280 Account 3100 (2410)	1,017,536,592	EC
310 Account 4340 (2210)	-41,279,033	EC
315 Account 4340 (2220)	-4,251	EC
320 Account 4340 (2230)	-55,396,163	EC
325 Account 4340 (2210-2230)	-96,679,447	EC
330 Account 4340 (2410)	-129,861,806	EC
335 Account 6110 Total	421,237	EC
340 Account 6110 Benefits	9,082	EC
345 Account 6110 Rents	-178	EC
350 Account 6120 Total	16,681,992	EC
355 Account 6120 Benefits	96,305	EC
360 Account 6120 Rents	1,912,173	EC
365 Account 6210 Total	4,220,156	EC
370 Account 6210 Benefits	1,143,992	EC
375 Account 6210 Rents	-352,252	EC
380 Account 6220 Total	72,745	EC
385 Account 6220 Benefits	0	EC
390 Account 6220 Rents	71,466	EC
395 Account 6230 Total	5,423,776	EC
400 Account 6230 Benefits	1,745,555	EC
405 Account 6230 Rents	73,682	EC
410 Account 6210-6230	9,716,677	EC
430 Account 6410 Total	17,285,633	EC
435 Account 6410 Benefits	2,555,249	EC
440 Account 6410 Rents	1,413,809	EC
445 Total Plant Specific	44,105,539	EC
450 Account 6530 Total	57,288,162	EC
455 Account 6530 Benefits	22,503,764	EC
510 Account 6560 (2210)	29,277,891	EC
515 Account 6560 (2220)	3,015	EC
520 Account 6560 (2230)	39,290,717	EC



Applies to Period:	Year End 12/2010	Reg: 1	EASTERN	Subset 2
Contact Name:	Timothy Meehan	MSM: 000021085	Robert Knoble	
Contact Phone:	(646)-227-6167 Ext:	OO: 200000042	Frontier Communications Corporation	
Release Status:	Special Released	Co: 300005922	Frontier Communications Northwest Inc.	
Soft Edit Status:	Failed Edit	SAR: 522416	FRONTIER NW-WA	

Description	Pending View	Source
525 Account 6560 (2210-2230)	68,571,623	EC
530 Account 6560 (2410)	92,106,804	EC
535 Account 6710 Total	0	EC
540 Account 6710 Benefits	0	EC
550 Account 6720 Total	47,122,541	EC
555 Account 6720 Benefits	5,468,524	EC
565 Sum of Lines 535 + 550	47,122,541	EC
600 Ben. Por. of all Op. Exp.	43,586,145	EC
610 Rent Por. of all Op. Exp.	3,120,564	EC
650 Account 7200 Other Taxes	-7,604,247	EC
700 2410 (C S Total CWF - AV)	1,340,474,534	EC
710 2410 (C S CWF - Cat.1)	1,157,077,511	EC
800 Account 2680 Total	303,186	EC
805 Account 2680 (2230)	0	EC
810 Account 2680 (Cat. 4.13)	0	EC
815 Acc 2680 (2410) Total CWF	0	EC
820 Acc 2680 (2410)CWF-Cat1	0	EC
830 Account 6560 (2680)	53,732	EC

Comments:



Applies to Period:	Year End 12/2010	Reg: 1	EASTERN	Subset 2
Contact Name:	Timothy Meehan	MSM: 000021085	Robert Knoble	
Contact Phone:	(646)-227-6167 Ext:	OO: 200000042	Frontier Communications Corporation	
Release Status:	Special Released	Co: 300005923	Frontier Communications Northwest Inc.	
Soft Edit Status:	Failed Edit	SAR: 522449	FRONTIER NW-WA	

Description	Pending View	Source
060 Total Loops	55,765	EC
070 Cat. 1.3 Loops	54,447	EC
160 Account 2001	310,500,368	EC
170 Account 1220	949,771	EC
190 Account 3100	253,888,537	EC
195 Account 3400	0	EC
210 Account 4340	27,548,357	EC
220 Net Plant Investment	30,013,245	EC
230 Account 2210	61,590,648	EC
235 Account 2220	113,888	EC
240 Account 2230	50,546,768	EC
245 Total Central Office	112,251,304	EC
250 Ckt Equip Cat 4.13	15,836,555	EC
255 Account 2410	178,777,807	EC
260 Account 3100 (2210)	50,459,219	EC
265 Account 3100 (2220)	93,305	EC
270 Account 3100 (2230)	41,411,327	EC
275 Account 3100 (2210-2230)	91,963,851	EC
280 Account 3100 (2410)	146,466,856	EC
310 Account 4340 (2210)	5,475,113	EC
315 Account 4340 (2220)	10,124	EC
320 Account 4340 (2230)	4,493,366	EC
325 Account 4340 (2210-2230)	9,978,603	EC
330 Account 4340 (2410)	15,892,491	EC
335 Account 6110 Total	55,643	EC
340 Account 6110 Benefits	1,301	EC
345 Account 6110 Rents	6,560	EC
350 Account 6120 Total	2,038,105	EC
355 Account 6120 Benefits	4,920	EC
360 Account 6120 Rents	411,966	EC
365 Account 6210 Total	684,382	EC
370 Account 6210 Benefits	144,273	EC
375 Account 6210 Rents	62,855	EC
380 Account 6220 Total	9,951	EC
385 Account 6220 Benefits	0	EC
390 Account 6220 Rents	9,773	EC
395 Account 6230 Total	-414,141	EC
400 Account 6230 Benefits	82,781	EC
405 Account 6230 Rents	1,724	EC
410 Account 6210-6230	280,192	EC
430 Account 6410 Total	1,182,776	EC
435 Account 6410 Benefits	229,486	EC
440 Account 6410 Rents	25,424	EC
445 Total Plant Specific	3,556,716	EC
450 Account 6530 Total	2,637,579	EC
455 Account 6530 Benefits	578,814	EC
510 Account 6560 (2210)	4,106,493	EC
515 Account 6560 (2220)	7,593	EC
520 Account 6560 (2230)	3,370,154	EC



Applies to Period:	Year End 12/2010	Reg: 1	EASTERN	Subset 2
Contact Name:	Timothy Meehan	MSM: 000021085	Robert Knoble	
Contact Phone:	(646)-227-6167 Ext:	OO: 200000042	Frontier Communications Corporation	
Release Status:	Special Released	Co: 300005923	Frontier Communications Northwest Inc.	
Soft Edit Status:	Failed Edit	SAR: 522449	FRONTIER NW-WA	

Description	Pending View	Source
525 Account 6560 (2210-2230)	7,484,240	EC
530 Account 6560 (2410)	11,919,826	EC
535 Account 6710 Total	0	EC
540 Account 6710 Benefits	0	EC
550 Account 6720 Total	4,587,516	EC
555 Account 6720 Benefits	292,133	EC
565 Sum of Lines 535 + 550	4,587,516	EC
600 Ben. Por. of all Op. Exp.	1,621,034	EC
610 Rent Por. of all Op. Exp.	518,395	EC
650 Account 7200 Other Taxes	10,026,595	EC
700 2410 (C S Total CWF - AV)	178,141,980	EC
710 2410 (C S CWF - Cat.1)	157,343,349	EC
800 Account 2680 Total	0	EC
805 Account 2680 (2230)	0	EC
810 Account 2680 (Cat. 4.13)	0	EC
815 Acc 2680 (2410) Total CWF	0	EC
820 Acc 2680 (2410)CWF-Cat1	0	EC
830 Account 6560 (2680)	0	EC

Comments: