

incidental, or consequential damages arising in connection with this Agreement or the provision of any Services, whether claim is sought in contract, tort (including negligence), strict liability or otherwise. This Agreement (including the Exhibits attached hereto and any Addenda made a part hereof) and all applicable tariffs constitute the entire agreement between the parties and shall supersede all prior oral or written quotations, communications, negotiations, representations, understandings or agreements made by or to any employee, officer, or agent of any party on the subject matter hereof. This Agreement may not be modified or rescinded except by a writing signed by authorized representatives of each party.

AGREED AND ACCEPTED:

[Redacted] (Customer)
By [Redacted]
Name/title [Redacted]
Date 4-15-2011

Frontier Communications Northwest Inc. (Frontier)
By Christine Burke
Name/title Christine Burke
Date 4/15/11

Exhibit A

Frontier company name: Frontier Communications Northwest Inc. (referred to in this Exhibit as "Frontier")

State: Washington

Customer name: [REDACTED]

ICB Case No.: 2011-518036

Customer must sign and date this Agreement on or before June 30, 2011 proposed Service arrangement and pricing will no longer be available.

1. Services and Quantity Commitments. Customer agrees to purchase the following Services from Frontier at the rates set forth below and in quantities set forth below for the Service Period identified below. Any other work, services or facilities required will be provided subject to prevailing tariff rates and charges, or if no tariff is applicable, under separate individual case basis agreement or formal amendment to this Agreement. Customer shall provide to Frontier at each Customer location suitable and secure space, with suitable environmental conditions and uninterruptible power supply, building entrance facilities and conduit, for placement of the facilities and equipment to be used by Frontier to provide such Service.

<u>Quantity</u>	<u>Service Item</u>	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge / Unit</u>
1	ISDN PRI Access System, Plat Rate with DS1	\$495.00	n/a
1	Calling Line Identification with Name	\$40.00	n/a

Notes:

- These charges do not include federally mandated end user common line charges, any applicable local, state, or federal fees, taxes, surcharges or other applicable tariff charges.
- The DID interface is included with each Port provided above.
- Optional PRI Features are available pursuant to standard tariff rates, terms and conditions.
- There are no non recurring charges for Customer's initial Service configuration and installation. Applicable tariff non recurring charges will apply to changes from Customer's initial Service configuration and additional quantities of Service.
- Special Construction charges may apply and are NOT part of the Monthly Recurring Charges (MRC).

Minimum Commitment and Shortfall.

Customer must maintain a minimum quantity of one (1) PRI in-service at all times during the term of this Agreement (the "Minimum Commitment"). Frontier will review Customer's account on a periodic basis, and if Customer's quantity of PRI in-service under this Agreement is less than the Minimum Commitment set forth above, Customer shall pay to Frontier an amount equal to \$400 per PRI, per month for the difference between Customer's actual quantity of PRI in-service and the Minimum Commitment.

2. Effective Date/Regulatory Filing and Review. This Agreement, and any subsequent amendment(s), shall be filed with the Washington Utilities and Transportation Commission (Commission). This Agreement (and any subsequent amendment(s)) shall become effective on either (a) the thirty-first (31st) calendar day after the date of such filing, unless the Agreement (or subsequent amendment) is rejected by the Commission prior to the expiration of thirty (30) calendar days following the date of such filing, or (b) on another date as determined by the Commission. This Agreement shall at all times be subject to such changes or modifications by the Commission as the Commission may from time to time direct in the exercise of its lawful jurisdiction.

3. Service or Term Period. Customer shall purchase such Services for a period of thirty-six (36) consecutive months from the in-service date. The in-service date shall be the date, after the effective date defined above, on which Frontier's provisioning has been completed and the Service is available for Customer's use.

At the end of the Service Period, Customer, at its option, may choose to extend the Service Period for twelve (12) additional months (the "Extended Service Period"). In the event Customer chooses to exercise its option to extend the Service Period, Customer shall provide Frontier with sixty (60) days advance written notice prior to the end of the Service Period.

4. Termination Charges. If Customer cancels this Agreement in whole or in part or terminates any Services prior to the expiration of the Service Period, Customer shall pay to Frontier a termination charge equal to one hundred percent (100%) of the applicable monthly rate for the terminated Service multiplied by the number of months remaining in the unexpired portion of the Service Period. Any such termination liability charge shall be due and payable in one lump sum within thirty (30) days of billing. If Customer terminates this Agreement subsequent to the execution of this Agreement by the Parties but prior to the in-service date, Customer shall pay to Frontier all costs incurred by Frontier for contract and service preparation. Termination charges will not apply if an exception contained in Frontier's applicable tariff applies.

5. Additional Provisions.

a. Conditions. The parties acknowledge that the rates and other terms of this Agreement are premised on Customer's commitments, unique network design requirements, and Customer's service mix, usage patterns and concentration, and other characteristics.

b. Service Continuation. (i) If, at the time of expiration of the Service Period, a new agreement or tariffed service arrangement with Frontier for the Services is not effective as defined above and Customer has not requested, in writing, disconnection of the Services, then the Services will be reverted to applicable tariff or other Commission-authorized rate(s) for the minimum service commitment period available. The applicable tariff or other Commission-authorized arrangement will govern the service arrangement prospectively, including rates, terms and conditions, which may include charges for termination prior to the end of the minimum tariff service commitment period. If there is no applicable tariff or other Commission-authorized service arrangement, then the Service will be subject to disconnection upon the expiration of the Service Period of this Agreement. If, upon expiration of the Service Period, there is a delay in reverting rates to the applicable tariff or other Commission-authorized rate(s), or in disconnecting the Services if no tariff or Commission-authorized service arrangement is available, the Service Period shall be deemed temporarily extended on a month-to-month basis until such reversion of rates or disconnection of Services is completed. In no event, however, will such temporary extension of the Service Period continue more than twelve months after the expiration of the initial Service Period.

(ii) If Customer indicates to Frontier in writing that it desires to negotiate a new contract or tariffed service arrangement to continue or replace the Services provided for herein, this Agreement shall automatically be extended for a period not to exceed 60 days from the end of the initial Service Period to allow the parties to finalize a new agreement or to transition to a tariffed service arrangement. Written notice must be provided by Customer at least 30 days prior to the end of the initial Service Period. For purposes of this paragraph only, written notice may be by facsimile or electronic mail.

c. Detariffing. In the event any of the Services are hereafter detariffed, then the terms of the tariffs in effect immediately prior to such detariffing shall be deemed to be incorporated by reference and shall continue to apply to the provision of the Service to the same extent as such tariffs applied hereunder prior to such detariffing.

d. Facilities. Additional charges may be required if suitable facilities are not available to provide Services at any locations, or if any additional work, services, or quantities of Services are provided. In the event installation of additional network facilities is required to provide Services, Frontier will inform Customer of such applicable charges, and Frontier will install such facilities only upon mutual written agreement of the parties to such additional charges. If Customer does not agree to pay such additional charges, then this Agreement will be subject to termination by Frontier without application of the termination charges described above.

e. Ramp Period. Customer acknowledges that the MRCs for ISDN PRI Service above are contingent upon installation of the agreed-to quantities set forth in Section 1 of this Exhibit (the Minimum Commitment) for the applicable Service Period. The Minimum Commitment of ISDN PRI must be installed no later than three (3) consecutive months from the Effective Date of this Agreement (the "Ramp Period"). Customer may not request a delay in Frontier's installation of the Service if such delay would mean that the Minimum Commitment of Service would be installed after the Ramp Period.

6. Locations. The Services shall be provided to Customer under the terms hereof at the following locations, which are in Frontier's tariffed exchange service areas in Washington. Other Customer locations may be added to this Agreement only upon mutual assent of the parties.

State	Address	City	Zip Code	BTN
WA	[REDACTED]	Richland	99354	[REDACTED]