

*Lake Chelan Boat Company
dba Lady of the Lake
P.O. Box 186
Chelan, WA. 98816*

April 26, 2011

Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive S.W.
Olympia, WA. 98504-7250

RE: Request for a “temporary interruption of service” / “change in service”

To Whom It May Concern:

We are submitting this as our request for a “temporary interruption of service” for our scheduled passenger service on Lake Chelan, Tariff 63, Certificate B-34. Currently we are requesting the interruption of service of Table No. 3 – Lady Express, and advising of the possibility in the coming weeks of a temporary interruption of Table No 1 – Lady of the Lake II.

Reason: The lake level of Lake Chelan has been drawn down by the Chelan County P.U.D. to a level of 1083.5 (full pool is around 1099 ft), even though the new Chelan Dam licensing has the new minimum lake level for May 1 at 1087.6. We have been advised, by Chelan County PUD official Scott Buehn, that they will continue to draw the lake down 1/10th of a foot per day with an estimation of a 1083 lake level on May 1st, 1082.5 on May 6th, and 1082.0 on May 11th if the temperatures do not increase dramatically. The larger vessel, the “Lady of the Lake II”, is scheduled to start running daily on May 1st, with the Lady Express running on Saturday and Sunday only through the month of May. The larger “Lady of the Lake II” cannot access/land safely at the scheduled stops, at this low water level. Within a week we expect to have to move this vessel away from the home dock as well. The water level must be at a minimum 1084.0 for safe landings, and even then it is marginal. If the lake continues to drop below 1082.5 as projected above, we feel we may be forced to discontinue all service until the lake level increases back to a safe operating level.

Plan: We will run the Lady Express on the posted schedule of the Lady of the Lake II – Table No 1. The Lady Express schedule – Table No. 3, during the month of May, is an additional service offered at a higher fare. Therefore it is necessary to discontinue the additional service in order to serve the main boat schedule (Lady of the Lake II). The Lady Express can serve Chelan, Field’s Point, Lucerne and Stehekin only, so no odd stops or flag stops will be available during this change. We are monitoring all of our docking locations daily, and will run until the time that we see it is no longer safe to operate. We are expecting this to be when it drops below 1082.5.

For now, we wish to submit this request and make you aware of the situation that is occurring on Lake Chelan, and alert you and the public of the possibility that all service may be interrupted in the coming weeks.

We are attaching a copy of the notice that is being sent to local media, our customer e-mail database, and is being posted on our website www.ladyofthelake.com, in our ticket office, and on the Lady Express.

If further information is needed, please contact Cindy Engstrom at 509-682-1123 or cindy@ladyofthelake.com.

Sincerely,
Jack Raines
Jack Raines
President