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IMPORTANT NOTICE OF REQUEST FOR RATE INCREASE IDEASE IDEAS

January 10, 2011

Puget Sound Express has filed for approval from the Washington Utilities and Transportation Commission (commission) to increase rates. If approved, the new rates will become effective February 15, 2011.

The Company is asking for the increased rates due to increased costs for office supplies, postage, vessel repairs, insurance, and fuel[D2].

Current Rate - Adult \$78.50

Proposed Rate - Adult \$88.50

If you have questions about the proposed rate increase, call Puget Sound Express at (360) 385-5288[D3]. Our yearly operational season runs May 1 through October 29.[D4]

The commission has the authority to set final rates that may be either lower or higher from the company's request, depending on the results of its investigation. Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on February 10, 2011. You will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, the commission has a bridge line, which enables you to participate or listen by telephone. Call 360-664-1234 for instructions the day before the ppen meeting. You can also comment by using the "Public Comment" feature at the commission's web site at www.utc.wa.gov or by using the contact information below.

Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive SW P.O. Box 47250, Olympia, WA 98504-7250

E-mail: comments@utc.wa.gov

Telephone: 1-888-333-WUTC (9882)

[D5]

Thank you,

Puget Sound Express[D6]