

MCI  
PO BOX 31305  
Salt Lake City, UT 84130-1305



November 15, 2010

KELSO WA 98626-1

Account no:  
Telephone no:  
Anniversary Month: June, 2011

Dear

As of January 1, 2011, MCI will no longer offer Lifeline service to customers in your state. You will continue to receive your Lifeline benefit through your anniversary month in 2011. Your anniversary month is June, 2011. Your discount or benefit on your current MCI calling plan will stop in the billing cycle following your anniversary month. There may also be surcharges that were previously waived with the Lifeline benefits which may be imposed.

Your local dial tone service will not be affected, although you will be responsible for the full calling plan price. While you do not need to take any action, you may call MCI Customer Service to determine if another calling plan will better suit your calling needs. You also have the option to consider local service from other telephone service providers. You can reach MCI Customer Service at 1-888-624-5622.

Thank you for being a valued MCI Customer. MCI appreciates your business. If you have questions regarding this information or charges on your bill, or you wish to review your calling plan, please call MCI Customer Service at 1-888-624-5622.

Sincerely,

A handwritten signature in cursive script that reads "Donna Armstrong".

Donna Armstrong  
Vice President, MCI Customer Service