

**Interstate Access Support (IAS)
2009 - 2010**

IAS

Date 6/20/2009

To: **Marlene H. Dortch**
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Karen A. Majcher
Vice President, High Cost and Low Income
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Re: **CC Docket No. 98-45**
Interstate Access Support - IAS
Annual Certification Filing

This is to certify that Qwest Corporation
will use its INTERSTATE ACCESS SUPPORT - IAS only for the provision, maintenance
and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the
study area(s) listed below. (Please enter your Company Name, State and Study Area Code)

IAS

Company Name	State	Study Area Code
Qwest Corporation	Arizona	455101
Qwest Corporation	Colorado	465102
Qwest Corporation	Montana	485104
Qwest Corporation	New Mexico	495105

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,



[Signature of Authorized Representative]

Date: 6/20/2009

Patrick J. Halbach

[Printed Name of Authorized Representative]

Vice President & Assistant Controller

[Title of Authorized Representative]

Carrier's Name: Qwest Corporation
Carrier's Address: 1801 California St. Denver, CO 80202
Carrier's Telephone Number: (402) 422-7362

Date Received
(For official use only)

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IAS		
Company Name	State	Study Area Code
Qwest Corporation	Utah	505107
Qwest Corporation	Wyoming	515108
Qwest Corporation	Iowa	355141
Qwest Corporation	Nebraska	375143
Qwest Corporation	North Dakota	385144
Qwest Corporation	South Dakota	395145
Qwest Corporation	Oregon	635183
Qwest Corporation	Washington	525161

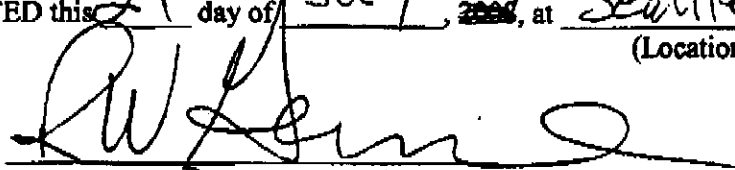
**QWEST CERTIFICATION OF NETWORK EMERGENCY PREPAREDNESS AND
COMPLIANCE WITH SERVICE QUALITY MEASURES**

I, Robert W. Greenwood, the Vice President of Network Operations and Engineering – Washington, an officer of Qwest Corporation (“Company”), do hereby certify under penalty of perjury under the laws of the State of Washington that the following statement is true and correct.

The Company hereby certifies to the Washington Utility and Transportation Commission, pursuant to the requirements of WAC 480-123-030, that in 2007 it:

- 1) was able to remain functional in emergencies, and,
- 2) substantially complied with applicable service quality provisions in Washington Commission rules.

DATED this 21 day of July, ~~2008~~²⁰⁰⁹, at Seattle
(Location)

By: 
Robert W. Greenwood
Vice President of Network Operations and Engineering
Qwest Corporation

**QWEST CERTIFICATION OF PUBLICATION OF THE AVAILABILITY OF ITS
APPLICABLE TELEPHONE ASSISTANCE PLANS**

I, Kirk R. Nelson, Qwest President - Washington, an officer of Qwest Services Corporation ("Company"), do hereby certify under penalty of perjury under the laws of the State of Washington that the following statement is true and correct.

The Company hereby certifies it has publicized the availability of its applicable telephone assistance programs, such as Lifeline, in a manner reasonably designed to reach those likely to qualify for service, including residents of federally recognized Indian reservations within Qwest's designated service area in Washington. Such publicity includes advertisements likely to reach those who are not current customers of Qwest within its designated service area in Washington.

DATED this 11th day of July, 2009, at Seattle, WA
(Location)

By: 
Kirk R. Nelson
President - Washington
Qwest Services Corporation

Qwest Wire Centers Upon Which Qwest's Interstate Access Support (IAS) Fund is Calculated:

<u>Wire Centers</u>	<u>Zones</u>
Napavine	4
Rochester	4
Black Diamond	4
Crosby	4
Orville	4
Winlock	4
Green Bluff	4
Deer Park	4
Colville	4
Loon Lake	4
Elk	4
Othello	4
Omak	4
Hoodsport	4
Castle Rock	4
Colfax	4
Easton	4
Coulee Dam	4
Waitsburg	4
Warden	4
Dayton	4
Joyce	4
Springdale	5
Pateros	5
Northport	5
Pomeroy	5
Crystal Mountain	5

Washington FCC Escalations

Subject	2004	2005	2006	2007	2008	2009 YTD
Billing	51	64	50	37	72	82
Call Handling	3	1	2	5	7	9
Commitment/Interval	3	3	1	2	1	3
Held Order	0	0	0	0	0	0
Installation	0	0	0	0	0	0
Repair	2	2	5	7	6	7
Treatment	7	1	6	3	5	0
Other	129	73	31	55	34	49
Total	195	144	95	109	125	150

Washington Attorney General Escalations

Subject	2004	2005	2006	2007	2008	2009 YTD
Billing	177	87	64	81	176	138
Call Handling	11	4	3	1	6	2
Commitment/Interval	3	0	1	2	3	0
Held Order	0	0	0	0	0	0
Installation	0	0	0	1	2	2
Repair	27	12	19	11	17	19
Treatment	15	15	12	8	22	11
Other	110	62	43	49	83	51
Total	343	180	142	153	309	223