Stakeholder Queries for Workshop Discussion:

1. Goals of the UTC's program:
   a. What should the goals of the UTC telecom regulation program be for the next few years?
   b. How well are we doing in achieving those goals now?
   c. Do we have the right legal tools to accomplish the goals you envision?
2. Workable regulation:
   a. What would you consider an example of state regulation at its best?
   b.   … and at its worst?
   c. What (if any) useful changes have you seen in the UTC's approach or programs in the last year?
   d.   … and any detrimental changes?
   e. What are the relative strengths and weaknesses of federal vs. state regulation in telecommunications?
3. Competition:
   a. What is your assessment of the character and degree of competition in the Washington telecommunications market?
   b. What are the most important indicators that inform that assessment?
   c. What barriers to competition – regulatory, legal, economic or natural -- have you encountered?
   d. What changes could we make in law, rule or policy to make regulation work better?
   e.   … what might we improve by doing so?
4. Understanding the industry and the citizen:
   a. What data or indicators should the UTC examine in assessing the industry, the market, and customer demand?
5. What (if anything) should be done about the following specific telecom issues:
   a. Universal Service
   b. Inter-carrier Compensation
   c. Broadband
   d. Rates & billing
   e. Network reliability
   f. Emergency services
6. What (if anything) has been left off this list?