

Attachment 4

**Qwest Communications®**

**Service Interval Guide For**

**Resale, Unbundled Network Elements (UNE) and Interconnection Services**

**V36.0**

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

**Qwest Communications®**  
**Service Interval Guide for Resale, UNE and Interconnection Services**

**Unbundled Services**

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Local Loop(UBL) 2-Wire VG Analog Loop	N/A	1 to 8 Lines	24 hours	Five (5) Business Days  Minnesota Only: Where facilities are not available, Fifteen (15) Business Days  Colorado Only: Four (4) Business Days  Six (6) Business Days  Minnesota Only: Where facilities are not available, Fifteen (15) Business Days  Colorado and Utah Only: Five (5) Business Days  Seven (7) Business Days  Minnesota Only: Where Facilities are not available, Fifteen (15) Business Days  Colorado and Utah Only: Five (5) Business Days  ICB	24 hours OOS 48 hours AS
	N/A	9 to 16 Lines	24 hours		24 hours OOS 48 hours AS
	N/A	17 to 24 Lines	24 hours		24 hours OOS 48 hours AS
	N/A	25 or more Lines	72 hours		24 hours OOS 48 hours AS

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