

NORTH COUNTY COMMUNICATIONS CORPORATION
PRICE LIST

Original Page No. 29.1

NORTH COUNTY COMMUNICATIONS CORPORATION
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This price list contains all prices, charges, terms, and conditions pertaining to the furnishing of intrastate local exchange and exchange access telecommunications services by North County Communications Corporation (“North County” of “Company”) in the State of Washington

The Definitions (Section 1) and Rules and Regulations (Section 3) are identical to the Definitions and Rules and Regulations provided by the Commission except as follows:

No Exceptions

By Authority of Washington Utilities and Transportation Commission Docket No. UT-991127

Effective Date: April 23, 2004

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EXPLANATION OF SYMBOLS

- (C) - To signify changed conditions or regulation.
- (D) - To signify discontinued rate, regulation or condition.
- (I) - To signify increase.
- (K) - To signify that material has been transferred to another sheet or place in the Price List.
- (M) - To signify that material has been transferred from another sheet or place in the Price List.
- (N) - To signify new rate, regulation, condition or sheet.
- (O) - To signify no change.*
- (R) - To signify reduction.
- (T) - To signify a change in text for clarification.

* The use of the symbol "O" shall be discretionary unless its use in the interest of clarity is evident or specifically requested by the Commission.

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SECTION 1 - DEFINITIONS

Authorized User: An end user authorized by the customer to use the service.

Collect Call: A billing arrangement where a call is billed to the called station.

Commission: The Washington Utilities and Transportation Commission.

Customer: The person, firm, corporation or other entity which orders or uses service and, has agreed by signature or otherwise to honor the terms of the service herein, and is responsible for the payment of rates and charges for service to call customer locations and for compliance with Price List regulations.

Measured Service: The provision of intrastate long distance measured time communications telephone service to customers who access the carrier's service at its switching and call processing equipment by means of access facilities obtained from a local exchange common carrier. Carrier is responsible for arranging for the access lines.

Operator Station: A call that is completed with the assistance of an operator and billed to the calling party.

Person-to-Person: A call for which the person originating the call specifies to the operator a particular person, department or extension that is to be reached. Person-to-Person charges only apply when the call is completed to the requested party or when the calling party agreed to talk to another person.

Third Party Billing: Service option that allows a call to be billed to an account different from that of the calling or called party.

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SECTION 2 - SERVICES, LOCATION, PRICES AND CHARGES

1. DESCRIPTION OF SERVICE

- a. The Company provides intrastate local exchange and exchange access services as specified in this tariff to Customers through the use of its own facilities or leased facilities, or through the resale of services furnished by other authorized carriers.
- b. The Company provides originating and terminating exchange access services to long distance carriers within the service territories of US WEST Communications, Inc. ("US WEST") and GTE Northwest Incorporated ("GTE") in accordance with the rates, terms, and conditions set forth in their respective tariffs, including, without limitation, provisions in those tariffs governing the timing of calls. In all other cases: (i) the timing of calls begins when the called station is answered, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection; and (ii) the company does not bill for incomplete calls.

2. LOCATION OF SERVICE

The Company provides its services within the confines of the service territories of US WEST and GTE and concurs in the local callings areas and exchange area boundaries of those carriers as specified in their respective tariffs.

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3. PRICES AND CHARGES

<u>Description</u>	<u>Rate</u>
a. Measured Business Service - GTE Service Area	
(1) Applicability	
These rates are applicable to measured single line local exchange business service.	
(2) Territory	
Within the local calling areas of all exchanges as shown and defined in GTE's current and effective tariffs on file with the Commission.	
(3) Rates	
Service Establishment	
To process an order for service	
(per line, per order):	\$70.75
Monthly Measured Charge (per line, per month):	\$21.50
Measured Usage Rates for Calls Between Points in	
Subscriber's Local Calling Area (per minute):	
(a) Day	
First minute	\$0.035
Additional minute	\$0.015
(b) Evening	
First minute	\$0.028
Additional minute	\$0.012

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b. Measured Business Service - GTE Service Area (Cont'd)

(3) Rates (Cont'd)

(c) Night and Weekend	
First minute	\$0.021
Additional minute	\$0.009

Hunting Service Charge
 (Per line arranged for hunting, per month): \$0.50
 There is no connection charge associated
 with Hunting Services.

(4) Special Terms and Conditions

(a) Where the Subscriber's existing GTE service is transferred to Company without change in the class or type of service or features, the initial service establishment fee for accomplishing such transfer will be \$7.00 per line. This transfer fee is in lieu of the Service Establishment Fee described above applies only to GTE service transfers.

(b) Day, Evening, Night, and Weekend rates are applied as follows:

<u>Monday - Friday</u>	<u>Rate Period</u>
8:00 A.M. to 5:00 P.M.	Day
5:00 P.M. to 11:00 P.M.	Evening
11:00 P.M. to 8:00 A.M.	Night
 <u>Saturday - Sunday</u>	
All hours	Weekend

Where a call begins in one rate period and extends into another, usage charges for each minute will be assessed based on the rate period in which the usage occurs. Usage during legal holidays will be charged at Weekend rates.

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b. Measured Business Service - US West Service Area

(1) Applicability

These rates are applicable to measured single line local exchange business service.

(2) Territory

Within the local calling areas of all exchanges as shown and defined in US West's current and effective tariffs on file with the Commission.

(3). Rates

Service Establishment

To process an order for service:
 (per line, per order)

\$70.75

Monthly Measured Charge (per line, per month):

\$22.61

Measured Usage Rates for Calls Between Points in
 Subscriber's Local Calling Area (per minute):

Distance	First Minute	Additional Minutes
0 - 8 miles	\$0.040	\$0.015
9 miles and over	\$0.045	\$0.020

Hunting Service Charge

(Per line arranged for hunting, per month):
 There is no connection charge associated
 with Hunting Services.

\$0.50

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b. Measured Business Service - US West Service Area (Cont'd)

(4) Special Terms and Conditions

Where the Subscriber's existing US West service is transferred to Company without change in the class or type of service or features, the initial service establishment fee for accomplishing such transfer will be \$7.00 per line. This transfer fee is in lieu of the Service Establishment Fee described above and applies only to US West transfers.

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c. Measured Residential Service - GTE Service Area

(1) Applicability

These rates are applicable to measured single line local exchange residential service.

(2) Territory

Within the base rate areas of all exchanges as shown and defined in GTE's current and effective tariffs on file with the Commission.

(3) Rates

Service Establishment

To process an order for service
(per line, per order):

\$34.75

Monthly Measured Charge (per line, per month):

\$8.00

Measured Usage Rates for Calls Between Points in
Subscriber's Local Calling Area (per minute):

(a) Day Usage Rates

First minute \$0.035
Additional minute \$0.015

(b) Evening

First minute \$0.028
Additional minute \$0.012

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c. Measured Residential Service - GTE Service Area (Cont'd)

(3) Rates (Cont'd)

(c) Night and Weekend

First minute	\$0.021
Additional minutes	\$0.009

Hunting Service Charge
 (Per line arranged for hunting, per month): \$0.50
 There is no connection charge associated
 with Hunting Services.

(4) Special Terms and Conditions

(a) Where the Subscriber's existing GTE service is transferred to Company without change in the class or type of service or features, the initial service establishment fee for accomplishing such transfer will be \$5.00 per line. This transfer fee is in lieu of the Service Establishment Fee described above and applies only to GTE service transfers.

(b) Day, Evening, Night, and Weekend rates are applied as follows:

<u>Monday - Friday</u>	<u>Rate Period</u>
8:00 A.M. to 5:00 P.M.	Day
5:00 P.M. to 11:00 P.M.	Evening
11:00 P.M. to 8:00 A.M.	Night
 <u>Saturday - Sunday</u>	
All hours	Weekend

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c. Measured Residential Service - GTE Service Area (Cont'd)

(4) Special Terms and Conditions Cont'd

Where a call begins in one rate period and extends into another, usage charges for each minute will be assessed based on the rate period in which the usage occurs. Usage during legal holidays will be charged at Weekend rates.

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d. Measured Residential Service - US West Service Area

(1) Applicability

These rates are applicable to measured single line local exchange residential service.

(2) Territory

Within the base rate areas of all exchanges as shown and defined in US West's current and effective tariffs on file with the Commission.

(3) Rates

Service Establishment

To process an order for service:
 (per line, per order)

\$34.75

Monthly Measured Charge (per line, per month):

\$7.35

Measured Usage Rates for Calls Between Points in
 Subscriber's Local Calling Area (per minute):

Distance	First Minute	Additional Minutes
0 - 8 miles	\$0.040	\$0.015
9 miles and over	\$0.045	\$0.020

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d. Measured Residential Service - US West Service Area (Cont'd)

(3) Rates (Cont'd)

Hunting Service Charge
(Per line arranged for hunting, per month): \$0.50
There is no connection charge associated
with Hunting Services.

(4) Special Terms and Conditions

Where the Subscriber's existing US West service is transferred to Company without change in the class or type of service or features, the initial service establishment fee for accomplishing such transfer will be \$5.00 per line. This transfer fee is in lieu of the Service Establishment Fee described above and applies only to US West service transfers.

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e. PBX Trunk Service - GTE Service Area

(1) Applicability

These rates are applicable to measured basic and assured PBX trunk services. Trunks can be provisioned as either analog or digital and will be provisioned in the following manner. Measured basic trunks are analog trunks that can be used to carry one-way outbound traffic, one-way inbound traffic or two-way traffic. Assured PBX trunks are digital trunks operating at 1.544 Mbps that can be used to carry one-way outbound traffic, one-way inbound traffic, Direct Inward dialing, or a combination thereof.

(2) Territory

Within the base rate areas of all exchanges as shown and defined in GTE's current and effective tariffs on file with the Commission.

(3) Rates

Service Establishment
 To process an order for service
 (per trunk line, per order):

Measured basic trunk	\$70.75
Assured trunk	\$85.00

Monthly Service Charge
 (per trunk line, per month):

Measured basic trunk	\$10.90
Assured trunk	\$12.86

Usage: (Measured Business Service usage rates apply.)

Hunting Service Charge (Per trunk line arranged for hunting, per month):	\$0.50
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f. PBX Trunk Service - US West Service Area

(1) Applicability

These rates are applicable to business basic and assured PBX trunk services. These rates are applicable to measured basic and assured PBX trunk services. Trunks can be provisioned as either analog or digital and will be provisioned in the following manner. Measured basic trunks are analog trunks that can be used to carry one-way outbound traffic, one-way inbound traffic or two-way traffic. Assured PBX trunks are digital trunks operating at 1.544 Mbps that can be used to carry one-way outbound traffic, one-way inbound traffic, Direct Inward dialing, or a combination thereof.

(2) Territory

Within the base rate areas of all exchanges as shown and defined in US West's current and effective tariffs on file with the Commission.

(3) Rates

Service Establishment

To process an order for service: (per trunk line, per order):

Measured basic trunk	\$70.75
Assured trunk	\$85.00

Monthly Service Charge
(per trunk line, per month):

Measured basic trunk	\$10.90
Assured trunk	\$12.86

Usage: (Measured Business Service usage rates apply.)

Hunting Service Charge

(Per trunk line arranged for hunting, per month): \$0.50

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g. Direct Inward Dialing Service - GTE Service Area

(1) Applicability

These rates are applicable to direct inward dialing service to PBX systems.

(2) Territory

Within the base rate areas of all exchanges as shown and defined in GTE's current and effective tariffs on file with the Commission.

(3) Rates

	Nonrecurring Charge	Monthly Rate
First 200 DID numbers (per each 100 numbers in same trunk group):	\$400.00	\$45.00
Additional DID numbers (per each 100 numbers in same trunk group):	\$70.00	\$45.00
Circuit termination (per trunk in each trunk group)		\$8.00

(4) Special Terms and Conditions

(a) DID service must be provided on all lines in each trunk group arranged for inward service. Each DID trunk group will be considered a separate service. If non-DID trunks are furnished, they must be in a separate trunk group from the DID service trunks.

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g. Direct Inward Dialing Service - GTE Service Area (Cont'd)

(4) Special Terms and Conditions (Cont'd)

(b) PBX Trunk Service, provided in accordance with this price list, is required in sufficient quantities to meet traffic demands. Charges for such service are in addition to charges for DID service.

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h. Direct Inward Dialing Service - US West Service Area

(1) Applicability

These rates are applicable to direct inward dialing service to PBX systems.

(2) Territory

Within the base rate areas of all exchanges as shown and defined in US West's current and effective tariffs on file with the Commission.

(3) Rates

	Nonrecurring Charge	Monthly Rate
First 200 DID numbers (per each 100 numbers in same trunk group):	\$400.00	\$45.00
Additional DID numbers (per each 100 numbers in same trunk group):	\$70.00	\$45.00
Circuit termination (per trunk in each trunk group)		\$8.00

(4) Special Terms and Conditions

(a) DID service must be provided on all lines in each trunk group arranged for inward service. Each DID trunk group will be considered a separate service. If non-DID trunks are furnished, they must be in a separate trunk group from the DID service trunks.

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- h. Direct Inward Dialing Service - US West Service Area Cont'd
 - (4) Special Terms and Conditions (Cont'd)
 - (b) PBX Trunk Service, provided in accordance with this price list, is required in sufficient quantities to meet traffic demands. Charges for such service are in addition to charges for DID service.

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i. MISCELLANEOUS

(1) Changes, Service Restoration - GTE Exchanges

(a) To change class, type, or grade of service (per line or trunk, per order): Charge

Residential	\$15.00
Business	\$30.00

(b) To restore service that has been temporarily suspended or discontinued by the Company* (per line or trunk, per order):

Residential	\$20.00
Business	\$40.00

(2) Changes, Service Restoration – US West Exchanges

(a) To change class, type, or grade of service (per line or trunk, per order): Charge

Residential	\$15.00
Business	\$34.50

(b) To restore service that has been temporarily suspended or discontinued by the Company* (per line or trunk, per order):

Residential	\$20.00
Business	\$40.00

* Refer to Rule 7 “Disconnection of Service by Carrier.”

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i. MISCELLANEOUS (Cont'd)

(3) Visit Charges; Special Arrangements

(a) The charges shown below will be assessed if a service problem is determined to be on the Subscriber's side of the demarcation following a request by the Subscriber for service repair (no repairs will be made on the Subscriber's side of the demarcation point). The Company will notify Subscribers of the possibility of the charges listed below before dispatching personnel to correct any service problem.

Residence	\$45.00
Business	\$55.00

(b) The Company will endeavor to meet Subscribers' requests for special service arrangements not covered by this price list or contracts filed with the Commission. Charges for such arrangements will be determined on a case by case basis.

(4) Directory Listings

The Company does not publish a directory or provide other similar listings of its Subscribers. However, the Company will arrange for Subscribers, other than Subscribers requesting nonpublished service, to be listed in the directories and directory assistance records of GTE or US West in accordance with their listing service price list schedules, subject to availability of such listing services to Company's Subscribers. The Company hereby concurs in such schedules on file with the Commission that are current and effective as of the effective date of this price list sheet. Subscribers are responsible for payment of all rates and compliance with all terms and conditions set forth in such schedules. The Company will distribute or provide for the distribution to each Subscriber, at no

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i. MISCELLANEOUS (Cont'd)

(4) Directory Listings (Cont'd)

charge, one copy of the GTE or US West white and yellow pages directory applicable to the location at which the Subscriber receives service. However, the Company will, in accordance with (WAC 480-120-042), provide a copy of the Directory containing such listings as for all subscribers who can be called toll free from that exchange (excluding WATS), a copy of the directory or directories required for this coverage will be furnished to each subscriber upon request and without charge. If anyone requests a directory other than the one(s) provided above, the Company may apply a charge equal to, but not to exceed, its actual cost for the directory, plus freight, postage, and \$0.50.

(5) Non-Published Service

At the request of the Subscriber, the Subscriber's name, address, and telephone number will not be listed in any directory or directory assistance records available to the public, except that the number may be included in reference listings. However, such information, along with call forwarding information from such numbers, will be released in response to legal process or to certain authorized governmental agencies pursuant to Rule 19 of this price list.

Non-Published Service Charge (per line, per month): \$2.25

(6) Custom Calling Services

Custom Calling Features are offered subject to availability from the underlying carrier:

Call Forwarding allows for the automatic forwarding (transfer) of all incoming calls to another telephone number. The line can be restored to normal operation at any time.

Busy Call Forwarding allows the forwarding of incoming calls when the line is busy. The forwarded number is fixed by the service order.

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i. MISCELLANEOUS (Cont'd)

(6) Custom Calling Services (Cont'd)

Delayed call Forwarding allows the forwarding of incoming calls when the line remains unanswered after a present number of rings. The number of rings and the forwarded number are fixed by the service order.

Select Call Forwarding allows the automatic forwarding (transfer) of calls from up to ten preselected numbers to another telephone number. The line can be restored to normal operation at any time.

Remote Access Call Forwarding allows the activation and deactivation of the Call Forwarding feature and changes to the forwarded number to number from a location other than where the service is located.

Call Waiting sends a tone signal while a call is in progress to indicate a second call is waiting; and by operation of the switchhook, to place the first call on hold and answer the waiting call. Operation of the switchhook permits passage back and forth between the two calls, but a three-way call cannot be established.

Cancel Call Waiting allows the dialing of an activation code prior to making a call, to cancel the Call Waiting feature. Cancel Call Waiting must be activated each time Call Waiting is canceled.

Three-Way Calling allows the addition of a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The initiator of the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. This feature may be used on both incoming and outgoing calls.

Priority Ringing differentiates incoming calls from up to ten preselected telephone numbers by signaling with a distinctive ringing pattern.

i. MISCELLANEOUS (Cont'd)

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(6) Custom Calling Services (Cont'd)

Repeat Dialing allows calls to be automatically redialed when the first attempt reaches an busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the originating telephone line with a distinctive ringing pattern when the busy number and the originating line are free.

Call Screening allows the automatic blocking of incoming calls from up to ten preselected telephone numbers. The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply.

Call Return allows the return of a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. A distinctive ringing pattern signals when the busy number is free. When answered, the call is then completed. The calling party's number is not delivered or announced to the call recipient.

The following monthly rates are in addition to the rates and charges for the associated service.

	Non-Recurring Charge	Monthly Rate
Call Forwarding:		
each residential line	\$5.00	\$3.50
each business line	\$6.00	\$4.20
Busy Call Forwarding:		
each residential line	\$5.00	\$3.50
each business line	\$6.00	\$4.20

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i.	MISCELLANEOUS (Cont'd)		
	(6) Custom Calling Services (Cont'd)		
	Delayed Call Forwarding:		
	each residential line	\$5.00	\$3.50
	each business line	\$6.00	\$4.20
	Remote Access Call Forwarding		
	each residential line	n/a	n/a
	each business line	\$6.00	\$1.50
	Any change to Busy or Delayed Call Forwarding features		
	each residential line	\$5.00	
	each business line	\$6.00	
	Call Waiting		
	each residential line	\$5.00	\$3.50
	each business line	\$6.00	\$4.20
	Three-Way Calling	\$5.00	\$3.50
	Speed Calling (8 Code Capacity)		
	each residential line	\$5.00	\$3.50
	each business line	\$6.00	\$4.20
	Priority Ringing		\$3.00
	Repeat Dialing		\$3.00
	Call Screening		\$3.00
	Call Return		\$3.00
i.	MISCELLANEOUS (Cont'd)		

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(7) Directory Assistance

Users of the company's calling services (excluding 800 services), may obtain assistance in determining telephone numbers within Washington by calling the Company's Directory Assistance operator.

Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

A Directory Assistance call charged to a calling card or commercial calling card or to a third number will be billed the appropriate operator charge, as specified in this price list, plus the charge for Directory Assistance.

Non-published telephone numbers are not available from the Directory Assistance service.

Directory Assistance	Charge \$0.35 per call*
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A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission, is cut-off during call, is given an incorrect telephone number, or inadvertently misdials an incorrect Directory Assistance NPA. To receive a credit, the Customer must notify the Company of the problem experienced.

* A monthly allowance of 2 calls to Directory Assistance for residential Subscribers and 2 calls to Directory Assistance for business Subscribers per line, per month, will be provided. There is no carry over of any unused portion of the Subscriber's allowance from month to month.

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i. MISCELLANEOUS (Cont'd)

(8) 900/976 Blocking

(a) The Company will, upon a Subscriber's request and where technically feasible, block calls placed from the Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers, whether directly dialed or placed through operator assisted service provided by the Company's operators. Call Blocking and Remove Call Blocking charges apply as specified below. At central offices where per-line blocking is not technically feasible, all calls to 976 and 900 numbers may be blocked.

(b) The Company may block calls placed from a Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers if the Subscriber fails or refuses to pay any charges billed by the Company for calls to such numbers, except for any charges for which adjustments have been granted. Call Blocking and Remove Call Blocking charges apply as specified below.

(c) The Company may block calls placed from a Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers if the accrued, unpaid charges to be billed by the Company for calls to such numbers at any time exceeds \$150.00 and the Company is unable to contact the Subscriber to assure the Subscriber's agreement to pay for such calls. Call Blocking and Remove Call Blocking charges do not apply.

(d) Rates

	Non-Recurring Charge	Monthly Rate
Call Blocking		
Residential	no charge	no charge
Business (per line)	\$15.00	no charge

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i. MISCELLANEOUS (Cont'd)

(8) 900/976 Blocking (Cont'd)

	Non-Recurring Charge	Monthly Rate
Remove Call Blocking		
Residential (per line) (Initial request):	\$0.00	no charge
Residential (per line) (Additional requests):	\$5.00	no charge
Business (per line)	\$5.00	no charge

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j. INTERCARRIER ARRANGEMENTS

(1) Switched Access Service

Switched Access Service is available to interexchange carriers for originating or terminating intrastate interexchange calls to end user Subscribers over local exchange lines furnished by the Company. The Company concurs in, and Switched Access Service is provided pursuant to, the currently-effective intrastate switched access service tariff schedules of GTE and US West on file with the Commission, including all rules, regulations, limitations, rates, terms, conditions, and other provisions set forth therein.

	Rate Per Access Minute
(a) Local Switching	
Originating (US West area)	\$0.016069
(GTE area)	\$0.0151497
Terminating (US West area)	\$0.015891
(GTE area)	\$0.0323794
(b) Tandem Switched Transport	
US West area	
Fixed	\$0.000297
Per mile	\$0.000020
GTE area	
Facility: (per mile)	
Originating	\$0.0000290
Terminating	\$0.0000028
Termination: (per termination)	
Originating	\$0.0001690
Terminating	\$0.0000947

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(2) Interconnection and Termination of Local Traffic

(a) Arrangements for interconnection by local exchanged carriers and competitive local carriers with the Company's facilities will be negotiated on a case-by-case basis.

(b) The Company will terminate local traffic for local exchange carriers and other competitive local carriers with which it interconnects. Terms, conditions, and compensation methods for handling such traffic will be negotiated on a case-by-case basis.

j. INTERCARRIER ARRANGEMENTS (Cont'd)

(3) Provisions for Number Portability

At the request of a local exchange carrier or other competitive local carrier providing service to a former Subscriber to the Company's service, the Company will automatically forward calls, which are dialed to the number assigned by the Company to the former Subscriber, to the Subscriber's new number assigned by the local exchange carrier or other competitive local carrier. The forwarding of such calls shall be undertaken in accordance with, and subject to, all of the price list rates, terms, and conditions applicable to reciprocal call forwarding services provided by GTE and US West, and the Company hereby concurs in and incorporates by reference such price list provisions.

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4. TAXES AND SURCHARGES

a. Applicable Taxes

In addition to the charges specifically pertaining to the Company's services, certain federal, state, and municipal surcharges, taxes, and fees will be applied. These surcharges, taxes and fees are billed to the end user for the Company's services. The company agrees to collect and remit the following social program excise taxes levied upon all end users of regulated telecommunications services. Such charges include, but are not limited to, the surcharges and fees set forth below:

Washington Telephone Assistance Program (WTAP) (Tax per access line per month):	\$0.13
Telecommunications Relay Services for Hearing Impaired (TRS) (Tax per access line per month):	\$0.15
E-911 State Excise Tax (Tax per access line per month):	\$0.20
E-911 County Tax (except King County) (Tax per access line per month):	\$0.50
E-911 King County Tax (Tax per access line per month):	\$0.35
State Universal Fund (USF) (USF per minute of use):	\$0.00152

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SECTION 3 - RULES AND REGULATIONS

1. ADOPTION OF RULES OR REGULATORY AUTHORITIES

The rules regulating Competitive Classified Companies presubscribed by the Commission are adopted and by this reference are made a part of this Price List unless otherwise waived by order of the Commission.

2. INTERCONNECTION

Interconnection with the facilities or service of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting customer-provided terminal equipment or communications systems with carrier's facilities. The customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the carrier and other participating carriers shall be provided at the customer's expense.

3. APPLICATION FOR SERVICE

Application for service may be made verbally or in writing. The name(s) of the customer(s) desiring to use the service must be set forth in the application for service.

4. DEPOSITS

Deposits and/or advanced payments are not required.

5. PAYMENT AND BILLING

a. Service is provided and billed on a monthly basis in arrears.

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- b. Initial billing for set-up and installation charges or monthly service fees will not commence for any new customer until the customer has actually been placed in service.
- c. Billing will be payable upon receipt and past due 15 days after issuance.

6. CANCELLATION BY CUSTOMER

- a. Cancellation of service by the customer can be made either verbally or in writing and is applied pursuant to WAC 480-120-081(1) as follows:
 - i. Where an application for service is canceled by the customer prior to the start of any design work or installation of facilities, no charge applies.
 - ii. When an application which requires special design work is canceled after the design work has begun, the company may collect charges equal to the cost incurred for the associated design work to date.
 - iii. If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service. Any minimum contract requirements of prescribed service will be applicable.

7. DISCONNECTION OF SERVICE BY CARRIER

- a. The carrier may discontinue for any of the following reasons:
 - i. Nonpayment of bills;
 - ii. Tampering with the company's property;
 - iii. Vacation of the premises by subscriber;
 - iv. Violation of rules, service agreements, or filed price list;
 - v. Use of subscriber equipment which adversely affects the company's service to its other subscribers;

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- vi. Fraudulent obtaining or use of service;
- vii. Unlawful use of service or use of service for unlawful purposes.

b. Except in case of danger to life or property, fraudulent use, impairment of service, or violation of law, the carrier will, prior to disconnection, mail written notice of the pending disconnection to the subscriber. The company will not disconnect service prior to the eighth business day following mailing of the notice. In the alternative, the company may provide delivered notice and disconnect not prior to 5:00 p.m. of the next business day, in accordance with WAC 480-120-081(5).

c. Before service is disconnected, the company will make a good faith effort, by two attempts during reasonable hours, to reach the subscriber by telephone to advise the subscriber of the pending disconnection and the reasons therefor. The company will maintain a log or record of the attempts, showing the telephone number called and the time of call. In the alternative, the company may provide personal notice in accordance with WAC 480-120-081(5).

Telephone or personal contact need not be attempted when the company has attempted such contact in any two billing periods during a consecutive twelve-month period and the company has notified the subscriber in writing that telephone or personal contact will not be attempted in the future before disconnecting service.

d. All notices of delinquency or pending disconnection will include details pertinent to the situation and describe how the subscriber can make contact with the company to resolve any differences. All notices must accurately state amounts owing for service(s) which are subject to disconnection. A new notice will be required in cases where information is incorrect.

e. Except in case of danger to life or property, no disconnection shall be made on Saturdays, Sundays, legal holidays, or on any other day on which the company cannot reestablish service on the same or following day.

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f. When the Company has reason to believe service is to other than the subscriber of record, the company shall undertake reasonable efforts to inform occupants of the service address of the impending disconnection. In this case, at the request of the service users, a minimum period of five business days will be allowed to permit the service users to arrange for continued service.

g. Where service is provided to a hospital, medical clinic with resident patients, or nursing home, notice of pending disconnection shall be provided to the secretary, Washington State Department of Social and Health Services, as well as to the subscriber. Upon request from the secretary or his designee, a delay in disconnection of no less than five business days from the date of notice will be allowed so that the department may take whatever steps are necessary in its view to protect the interests of the resident patients.

h. The Company may not immediately disconnect service if the customer has met the requirements of WAC 480-120-081(3) regarding a medical emergency.

i. Service will not be totally disconnected while a subscriber is pursuing any remedy or appeal provided for by Commission rules, provided any amounts not in dispute are paid when due.

j. Service will be restored when the causes of discontinuance have been removed and when payment or satisfactory arrangements for payment of all proper charges due from the customer has been made as provided for in the Price List of the carrier.

8. INTERRUPTION OF SERVICE

a. The Company will follow the Commission's rules (WAC 480-120-520) in the case of major outage and/or service interruption.

b. It is the obligation of the customer to notify the carrier of any interruptions in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission of the customer, not within the customer's control, or is not in wiring or equipment connected to the terminal of the carrier.

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c. All reported interruptions of service will be restored within two working days, excluding Sundays and holidays, except those caused by emergency situations, unavoidable catastrophes and force majeure.

9. RESTORATION OF SERVICE

a. The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities and in compliance with WAC 480-120-520.

10. TAX ADJUSTMENT

The Company concurs in the Municipal Utility Occupation tax schedules of each Local Exchange Company tariff in the state of Washington to the extent those local taxes are both current and applicable to the services the Company provides. This amount will be separately stated on each bill to the customer.

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