

MEMORANDUM

November 6, 2003

TO: Gene Eckhardt, Regulatory Services Assistant Director,  
Transportation and Water Section

FROM: Bonnie L. Allen, Regulatory Analyst

SUBJECT: Household Goods Carrier Permit  
Application No. P-79077 Docket No. TV-030978

Apex Movers, Inc. LLC  
9111 - 114<sup>th</sup> Street East  
Puyallup, WA 98373

Discussion

On May 31, 2002, Apex Movers, Inc. LLC, filed Application No. P-79077 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-60652 since July 2, 2002.

Application No. P-79077 appeared on the Commission's July 29, 2002, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Apex Movers, LLC consists of Dean Kirk Savage and Loretta Savage. Mr. Savage states that they have been helping people load and unload rented trucks since 1997. The company also has provided sub-contract work for Chipman Moving & Storage since 2001. The applicants indicate that they have not previously been

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denied authority based on fitness and have not been convicted of a Class A or B felony.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Ken Chapman completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. He found the company in general compliance and August 15, 2003, Investigator Chapman recommended the applicant be considered for permanent authority.

Apex Movers, LLC, is registered with the Secretary of State as a limited liability company doing business in the state. The company holds a UBI number with active tax, unemployment, and industrial insurance accounts.

The company filed its annual report for 2002, reported \$208,774 revenue generated under its temporary authority, and paid associated regulatory fees.

The Commission received eighty-three customer survey questionnaires from consumers that used the company's service. Seventy-nine customers indicated that they were satisfied with the service they received and would use the company again. Four were not satisfied.

No consumer complaints have been received regarding this company's service.

Recommendation:

P-79077 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79077 without hearing and reissue Permit No. HG-60652 to Apex Movers, LLC, as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.