

1. The number of customers by customer class with past-due balances (arrearages).

**Response:** Please see attached file entitled “U-200281-CNGC WUTC COVID DR 1 and 2.xlsx”

2. The amount of past-due balances, by customer class, that are 30, 60, 90, and more than 90 days past due, and the total amount of arrearages.

**Response:** Please see attached file entitled “U-200281-CNGC WUTC COVID DR 1 and 2.xlsx”

3. The amount of past-due balances for known low-income households that are 30, 60, 90, and more than 90 days past due, and the total amount of these arrearages.

**Response:** Please see attached file entitled “U-200281-CNGC WUTC COVID DR 3.xlsx”

4. Number of premises receiving bill assistance or enrolled in any other assistance program.

**Response:**

The number of premises receiving bill assistance or enrolled in any other assistance program between January 1 and August 30:

LIHEAP = 822 (WA LIHEAP recipients are allowed to decide if the grant will go to their gas or electric provider)

WEAF = 1527

Winter Help = 654

Additional premises that received bill payment assistance from providers during the same time period and did not also receive LIHEAP, WEAF, or Winter Help:

Salvation Army of WA = 1

Yakima County Veteran’s Relief Fund = 1

Kitsap Community Resources Veteran’s Fund = 1

5. Number of customers who entered into a payment plan.

**Response:** Please see attached file entitled “U-200281-CNGC WUTC COVID DR 5.xlsx”

6. Amount over the baseline bad debt expense as compared to authorized level in most recent general rate case.

**Response:**

Docket UG-190210

Bad Debt Amount (Baseline)           \$727,896

Monthly Baseline                       \$60,658

YTD Baseline Amount (8 Months)   \$485,264

Current Bas Debt @ 8-31-2020       \$805,875

Deferral Amount (above baseline)   \$320,611