

Exhibit RDC-10

Activity	Number /a/	Unit Cost /b/	Total Cost
Service terminations	19,032	\$20	\$380,640
Deferred payment arrangements	168,247	\$4.50	\$757,112
Payment reminders /c/	774,348	\$0.35	\$271,022
Field visits	14,304	\$10	\$143,040
Field visits to deliver DNP notice	18,613	\$10	\$186,130
Total: /d/			\$1,737,944

NOTES:

- /a/ SNAP-1-9.
- /b/ SNAP-1-8.
- /c/ Each account in arrears (SNAP-1-41) is assumed to have received a mailed payment reminder.
- /d/ These costs are likely *understated* because of the use of a bottom-up approach as discussed above.

WUTC  
 DOCKET NO. UE-991606  
 EXHIBIT # 736  
 ADMIT  W/D  REJECT