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BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION
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                          COMMISSION
    NORTHWEST PAYPHONE ASSOCIATION,
    a Washington nonprofit corporation,)
    DIGITAL ACCESS COMMUNICATIONS ) Docket No. UT-920174
    CORP., NCS TELEWORK COMMUNICATIONS ) VOLUME VII
    CO., PAYTEL NORTHWEST, INC., and ) PAGES 470 - 490
    PUBLIC COMMUNICATIONS OF AMERICA,
                      Complainants,
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         vs.
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    US WEST COMMUNICATIONS, INC.,
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                      Respondent.
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     _____)
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              A hearing in the above matter was held on
    February 10, 1993 at 1:30 p.m., at 1300 South
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    Evergreen Park Drive Southwest, Olympia, Washington,
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    before Chairman SHARON L. NELSON, Commissioners
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    RICHARD D. CASAD and A.J. "Bud" PARDINI and
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    Administrative Law Judge ALICE HAENLE.
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              The parties were present as follows:
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              WASHINGTON UTILITIES AND TRANSPORTATION
    COMMISSION, SALLY G. BROWN, Assistant Attorney
19
    General, 1400 South Evergreen Park Drive Southwest,
20
    Olympia, Washington 98504.
21
              US WEST COMMUNICATIONS, by EDWARD T. SHAW,
    Attorney at Law, 1600 Bell Plaza, Room 3206,
22
    Seattle, Washington 98191.
23
              COMPLAINANTS by BROOKS E. HARLOW, Attorney
    at Law, 4400 Two Union Square, Seattle, Washington
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    98101.
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    Cheryl Macdonald, RPR, CSR
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- 3 JUDGE HAENLE: The hearing will come to
- 4 order. The purpose of the hearing today is to take
- 5 argument on respondent's motion to dismiss this
- 6 complaint. This oral argument is taking place on
- 7 February 10, 1993 before the Commission. I will note
- 8 that the date of this oral argument was set on the
- 9 record at the end of the hearing on February 2, 1993.
- 10 In the way of appearances, if you just want to give
- 11 your name and your client's name. Mr. Harlow.
- 12 MR. HARLOW: Thank you, Brooks Harlow,
- 13 representing the complainants Northwest Payphone
- 14 Association and others.
- JUDGE HAENLE: Mr. Shaw.
- 16 MR. SHAW: Edward Shaw representing US West
- 17 Communications.
- JUDGE HAENLE: Ms. Brown.
- 19 MS. BROWN: Sally Brown, assistant attorney
- 20 general for Commission staff.
- 21 JUDGE HAENLE: Thank you. In connection
- 22 with the schedule we set at the end of the hearing
- 23 last week, you all submitted written materials, a
- 24 written motion, written responses. I believe the

- 1 will not be necessary for you to repeat what's in
- 2 those written materials, and then we indicated we
- 3 would take Mr. Shaw's -- any brief response Mr. Shaw
- 4 might have. In connection with that, Mr. Shaw has
- 5 distributed some materials which you will find on your
- 6 tables.
- 7 MR. HARLOW: Judge, I think there's a
- 8 preliminary we need to address first.
- 9 JUDGE HAENLE: Go ahead.
- 10 MR. HARLOW: Since it's not a primary basis
- 11 of our answer, but attached to the answer is the
- 12 response to bench request No. 1 which was requested by
- 13 the bench before the motion was made and the
- 14 complainants rested and so I think it would be
- 15 appropriate to mark that and have it admitted into the
- 16 record officially before we take the argument.
- 17 JUDGE HAENLE: The next number in order is
- 18 23, I believe. I need one copy.
- 19 (Marked Exhibit No. 23.)
- 20 MR. HARLOW: The parties have a copy
- 21 attached to the answer.
- JUDGE HAENLE: We do have all the parties
- 23 here for this motion. I hadn't written down on my
- 24 list of things to do that today but I don't see any

1 Have you any objection to the entry of this response

- 2 to bench request?
- 3 MR. SHAW: No.
- 4 JUDGE HAENLE: Any objection, Ms. Brown?
- 5 MS. BROWN: No.
- 6 JUDGE HAENLE: I will enter then the
- 7 response to bench request No. 1 as Exhibit 23.
- 8 (Admitted Exhibit No. 23.)
- 9 JUDGE HAENLE: Anything else of a
- 10 preliminary nature?
- MS. BROWN: Not from the complainants.
- 12 JUDGE HAENLE: Commissioners, do you have
- 13 any questions of Mr. Shaw regarding his motion?
- 14 CHAIRMAN NELSON: No.
- 15 COMMISSIONER CASAD: No.
- 16 COMMISSIONER PARDINI: No.
- 17 JUDGE HAENLE: Any questions of Mr. Harlow
- 18 regarding his response to the motion?
- 19 CHAIRMAN NELSON: No.
- 20 COMMISSIONER PARDINI: No.
- 21 JUDGE HAENLE: Questions of Ms. Brown
- 22 regarding her response?
- 23 CHAIRMAN NELSON: Likewise.
- 24 COMMISSIONER CASAD: No.

1	JUDGE HAENLE: I guess that brings us then
2	to any brief response you might have, Mr. Shaw.
3	MR. SHAW: Thank you, your Honor. I have,
4	as you indicated, distributed three items. The first
5	item is simply a compilation of the Commission rules
6	and statutes that have been cited by the parties and
7	just for the convenience of the bench when reference
8	is made to those in argument today, the other two
9	items are two cases, Herrett Trucking versus the
10	Commission's predecessor Commission and the Port of
11	Seattle versus the Commission all going to the
12	applicability of RCW 80.36.135, which has been raised
13	both by staff counsel and Mr. Harlow.
14	So with that I would just address my
15	remarks to rebutting issues raised primarily in the
16	memorandum in opposition of Harlow and the first issue
17	is timeliness, and as I indicated before this motion
18	is to the jurisdiction of the Commission. It's not
19	addressed to the discretion of the Commission. It's
20	very narrowly drawn that the Commission simply does
21	not have the jurisdiction to entertain this complaint.
22	On that basis timeliness does not apply. The
23	Commission either has jurisdiction or it doesn't, and

the reason for bringing it at this stage is the belief

- 1 lack of jurisdiction in the Commission by offering the
- 2 correct evidence or proving jurisdiction. They failed
- 3 to do that.
- 4 The cite to WAC 480-09-425 to the effect
- 5 that any motion directed towards a pleading must be
- 6 submitted in writing and et cetera, number one in the
- 7 packet is not addressed. We submit to a motion to
- 8 dismiss for lack of jurisdiction. We are not
- 9 directing this motion to any pleading. It is directed
- 10 towards the legal fact of the failure to establish
- 11 jurisdiction in this Commission by the complainants.
- 12 The next and more substantive argument is
- 13 that this complainant relies by these complainants
- 14 under all three sections of RCW 80.04.110 and/or
- 15 80.36.135 and that's where I wish to address the
- 16 remainder of my remarks. 110, which is page 5 in the
- 17 packet, is of course the complaint statute of the
- 18 Commission that it is familiar with and we agree with
- 19 the complainants that it has three relevant sections.
- 20 The first argument is that this complaint
- 21 is proper under paragraph one, that this complaint is
- 22 a complaint by persons or corporations alleging that
- 23 US West as a public service corporation is in
- 24 violation of law or orders or rules of this

- 1 that the company has violated any order or rule of the
- 2 Commission. To the contrary, the evidence is that the
- 3 company is in conformance with the applicable
- 4 Commission rules. So the last issue is whether this
- 5 complaint can stand because it's brought alleging a
- 6 violation of law.
- 7 Now, as the complainants discuss at pages
- 8 7, 8 and 9 of their memorandum they state that the
- 9 problem identified in the complaint is US West's
- 10 alleged price squeeze and the cure in part is to
- 11 change US West rates. And then they go on to quote
- 12 extensively from their witness' testimony to the
- 13 effect of that is the core issue in this complaint and
- 14 that issue is of course that the company's revenues
- 15 properly attributable do not cover the costs of the
- 16 company's services that should be properly
- 17 attributable and the request for relief is on page 11
- 18 of their memorandum, the quote from Dr. Cornell that
- 19 we be ordered to increase our rates by placing a
- 20 charge on our pay telephone service when a customer
- 21 uses the pay telephone but does not put coins in the
- 22 box to institute a so-called box charge or a charge
- 23 for the use of the pay phone when the customer is
- 24 charging the call to a credit card or another number.

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- 1 should order this company to raise its rates.
- 2 In the alternative, they want a commission
- 3 paid to them, and that raises a very interesting
- 4 issue. A commission under RCW 130 -- excuse me
- 5 80.36.130, page 8 of the packet to these complainants
- 6 to the extent they are not public service companies
- 7 but are just customers of the company would be on the
- 8 face an unlawful rebate. The suggestion seems to be
- 9 that this Commission should order this company, US
- 10 West, to pay these complainants commissions when their
- 11 pay phones are used to generate traffic that's routed
- 12 to US West, particularly the operator services
- 13 traffic. That is just simply beyond the Commission's
- 14 jurisdiction unless they are public service companies
- 15 and then they control their own destiny. If they in
- 16 fact are public service companies in the nature of
- 17 miniature local exchange companies providing local and
- 18 toll service, then like any other local exchange
- 19 company they could charge access charges to US West if
- 20 they delivered traffic to US West, but the idea that
- 21 US West pays commissions to private parties, whether
- 22 or not they're a competitor of US West, is beyond the
- 23 jurisdiction of this commission clearly. Could this
- 24 Commission order US West to pay commissions to Boeing

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- 1 traffic to US West? Clearly not. Could this
- 2 Commission order US West to pay a commission to each
- 3 residential subscriber on the basis that US West in
- 4 effect uses the subscriber's CPE facilities in order
- 5 to deliver traffic to the phone company. Clearly not.
- 6 Key to that issue is the complainants being public
- 7 service companies like GTE in order to claim that we
- 8 have to pay them funds for the use of their
- 9 facilities.
- 10 The second part of the quote at page 11 is
- 11 nonsensical in the sense that it talks about such a
- 12 commission being made available to all payphone
- 13 providers who choose to use US West payphones.
- 14 Presumably what that testimony meant to say is
- 15 provided to all payphone providers who choose to use
- 16 US West operator services, and that makes clear that
- 17 there's no compulsion for these private parties to use
- 18 US West operator services.
- 19 The complaint on the text of the
- 20 complainant's own memorandum in opposition has the
- 21 core issue the level of US West's rates and it does
- 22 not deal at all with alleging that US West is in
- 23 violation of law. It talks about discrimination,
- 24 provision of operator services, operator services are

25 available to all. That's the commission issue.

- Discrimination in the compensation of payphone 1
- facilities. That's the issue of forcing us to raise

- 3 our rates or pay them commissions. Billing and
- 4 collection charges are detariffed, are classified as
- 5 effectively competitive and therefore they are subject
- 6 pursuant to statute and specifically RCW 80.36.360,
- 7 they are subject only to the Consumer Protection Act,
- RCW 19.86.170. They are not deemed to be regulated by 8
- 9 this Commission. That is page 15 of the packet.
- 10 The allegations that US West subsidizes its
- 11 payments to local site providers is simply the issue
- 12 of the level of our rates and then the last general
- 13 allegation of discriminatory and unfair marketing
- 14 installation practices all goes to anti-competitive
- behavior, part 3 of 110. None of the statutes cited 15
- 16 by the memorandum deal with the complaint. The
- 17 complaint is against the rates and can only be
- 18 reasonably construed to be against the rates of the
- 19 company. Therefore, I submit it cannot be brought
- 20 subject to section 1 of 110 and neither can it be
- 21 brought pursuant to section 2. It's alleged that the
- 22 association, the payphone association, may be made up
- 23 of more than 25 entities, including US West and the
- 24 city of Tacoma, and GTE, and United. It would be

- nonvoting member of the Northwest payphone 1
- 2 association, thus bringing a complaint against itself.

- This Commission cannot simply meet the 25 ratepayer
- 4 rule by counting up members of the named complainant,
- 5 the Northwest Payphone Association. That would be
- 6 equivalent to five ratepayers trying to bring a
- 7 complaint and alleging that they've got five members
- 8 in each of their family and therefore -- that's
- 9 clearly not the intent of the statute. We have four
- 10 named complainants. There is no proof on this record
- that any of the members of the Northwest Payphone 11
- 12 Association are ratepayers of US West. At the most we
- 13 have four named members. It cannot fall under the
- 14 second proviso.
- US West has always felt that this 15
- 16 complaint, if it applies at all, falls under the third
- 17 proviso which clearly allows one public service
- 18 company to complain before this Commission against
- 19 another public service company of anti-competitive
- 20 acts or behaviors or rates or practices by the
- 21 respondent. That is the way that we thought this
- 22 complaint was always brought and the complainants
- 23 failed to prove, and in fact proved the opposite, that
- 24 their members are in fact public service companies

- 1 who is a registered telecommunications company.
- 2 Look at the Commission's order authorizing
- 3 registration attached to the memorandum, makes it
- 4 clear that the company is registered to provide
- 5 operator services through their store in forward
- 6 technology. At the most what that suggest is that
- 7 this complaint has to be dismissed and if they wish
- 8 they can bring a complaint in the name of Paytel, I
- 9 think more correctly. Paytel is not a public service
- 10 company for the issues raised in this complaint. US
- 11 West provides CPE on a regulated business. AT&T is a
- 12 registered telecommunications company before this
- 13 Commission. Would this Commission entertain under RCW
- 14 80.04.110, the second proviso, a complaint by AT&T
- 15 against US West dealing with CPE when clearly AT&T is
- 16 not a public service company for the purposes of CPE.
- 17 I think that kind of illustration points
- 18 out the fact that Paytel is a registered
- 19 telecommunications company for operator services.
- 20 Does not make it a registered company for the subject
- 21 of this complaint which is simply payphone services.
- 22 There is no allegation about the company's operator
- 23 services other than we should pay commissions to these
- 24 unregulated providers.

- 1 felt that there is no way to realistically conclude
- 2 that these payphone companies are not public service
- 3 companies, but the fact of the matter is that they are
- 4 not registered even though RCW 80.36.350 requires all
- 5 public service companies to register. That's the best
- 6 evidence apparently that they are not. The Commission
- 7 has apparently not taken steps to consider them public
- 8 service companies on the basis that apparently they do
- 9 not believe they provide a telecommunications service.
- 10 That is the state of the case and these complainants
- 11 cannot be public service companies, obviously three of
- 12 them are not at least and have to be dismissed as
- 13 complainants in this case.
- 14 Lastly, it's argued that 135 suggests that
- 15 any person can bring any kind of a complaint at all
- 16 against a regulated company if that regulated company
- 17 is currently regulated under an alternative form of
- 18 regulation. I think a reasonable reading of RCW
- 19 80.36.135, page 9 of the packet taken in context shows
- 20 that the quoted language of the respondent's does not
- 21 repeal the entirety of RCW 80.04.110 as to US West or
- 22 a company like US West. Read in context, clearly, the
- 23 thrust of 135 is that the Commission can rescind an
- 24 alternative form of regulation if it finds that it's

- 1 individual ratepayer or other person can file a
- 2 complaint alleging that the AFOR is no longer
- 3 providing a fair, just and reasonable rates. The two
- 4 cases that I've handed up, Herrett Trucking and Port
- 5 of Seattle are cited for the proposition as set forth
- 6 in those cases that repeals of statutes by implication
- 7 are simply not favored and that the two statutes are
- 8 to be read in a consistent fashion. When 135 was
- 9 adopted that was the clear concern that an AFOR that
- 10 might last for five or six years would, over time,
- 11 perhaps in changed circumstances produce rates that
- 12 resulted in unfair and unjust and unreasonable prices
- 13 and that either the Commission or a ratepayer could
- 14 bring a complaint against that AFOR and argue that it
- 15 should be terminated or changed.
- 16 110 deals very specifically with the issue
- 17 here, which is addressed by the Kohl case that when
- 18 one company comes before this Commission to allege
- 19 that the practices and rates of another company result
- 20 in unfair competition that company has to be a public
- 21 service company. This Commission simply is not a
- 22 court of equity or an anti-trust court that could deal
- 23 with the complaints of these complainants.
- I would like to make one last reference to

- 1 reading of these statutes in harmony and that statute
- 2 was again part of the legislative act that adopted 135
- 3 and it made it clear, if you would read the whole
- 4 thing at page 13 of the packet, that legislature
- 5 specifically prohibits discrimination and unfair
- 6 practices going to harm competition by a
- 7 telecommunications against another telecommunications
- 8 company and augment and reinforces the provisions of
- 9 04.110 that this Commission has indeed primary
- 10 jurisdiction over allegations of regulated companies
- 11 against each other about unfair competition. It has
- 12 no jurisdiction whatsoever pursuant to Kohl about
- 13 allegations of unregulated companies against regulated
- 14 companies.
- 15 Lastly it's in the memorandum, but I think
- 16 it's very important that what this complaint is really
- 17 about is about changing the Commission's existing
- 18 rules and regulations relating to payphones. And page
- 19 3 of the packet, I've set out the rule WAC 480.120.138
- 20 dealing with payphones and it's clear that payphones
- 21 in subsection 12 can only be connected to public
- 22 access lines in accordance with an approved tariff and
- 23 that US West is not subject to that requirement and
- 24 that in section 13 that no trunking is allowed which

- 1 importantly, I think, in the underlying language over
- 2 in the second column, sub 18, that it is incumbent
- 3 under the rules of this Commission for US West to
- 4 enforce its approved tariff against these complainants
- 5 and to take action to enforce all the requirements of
- 6 this all rule.
- 7 Now, it's an improper situation for the
- 8 Commission to adopt rules that require the company to
- 9 do something under its pervasive regulation and then
- 10 entertain a complaint by unregulated competitors,
- 11 essentially complaining that US West is following
- 12 the Commission's rules.
- 13 As I pointed out in my memorandum in
- 14 support of motion that does not mean that the
- 15 Commission cannot address all of these issues, and
- 16 there are other ways to go about it, but this
- 17 complaint as formulated by the complainants, requires
- 18 a determination that the Commission has no
- 19 jurisdiction over it. Thank you very much.
- 20 JUDGE HAENLE: Commissioners, have you
- 21 questions of Mr. Shaw?
- 22 CHAIRMAN NELSON: No.
- 23 COMMISSIONER CASAD: I have none.
- 24 COMMISSIONER PARDINI: No.

1 you folks haven't already covered in your memorandum?

- 2 MR. HARLOW: A lot of new stuff has been
- 3 thrown in. I will try to make it brief.
- 4 JUDGE HAENLE: Very brief.
- 5 MR. HARLOW: He made at least one correct
- 6 statement, he said this should be a narrow issue. It
- 7 is a narrow jurisdictional question and Mr. Shaw's
- 8 arguments on the merits of which there were several I
- 9 will ignore for that reason.
- 10 First of all, let me try and address as
- 11 best I can the cases that were submitted by
- 12 Mr. Shaw, and I was aware of them just a few minutes
- 13 before you were. The best one to look at perhaps is
- 14 the Port versus Washington Utilities and
- 15 Transportation Commission which is a case that
- 16 Mr. MacIver of my office argued a few years before I
- 17 started practicing law so I do have some familiarity
- 18 with it, and basically what was going on there was the
- 19 Port of Seattle decided it wanted to try and get a
- 20 better consession agreement from its airporter bus
- 21 service which at that time was operated by Western
- 22 Tours. And so they attempted to assert that their
- 23 jurisdiction repealed or superseded the jurisdiction
- 24 of the Utilities and Transportation Commission.

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1 Commission didn't think so. What was involved there

- 2 was title 81 of RCW as well as title 14, completely
- 3 unrelated statutes, and it was clearly a repeal
- 4 argument. In this situation, our citation to the
- 5 alternative form of regulation or AFOR statute is not
- 6 a repeal. I don't see how it can be read that way and
- 7 is certainly not an argument. What it instead does is
- 8 add additional bases for jurisdiction.
- 9 The intent of the legislature is quite
- 10 clear on its face with regard to that statute, and
- 11 that is that since the Commission was in essence tying
- 12 its hand to bring its own complaint the legislature
- 13 wanted to make sure that the public was protected and
- 14 therefore added additional basis for jurisdiction as
- 15 to companies under AFOR. It's not an attempt at
- 16 repeal.
- 17 I don't want to talk at length about the 25
- 18 person test. This is not the main basis for our claim
- 19 of jurisdiction here. We do have a telecommunications
- 20 company that was a complainant, it was an intentional
- 21 strategic decision by the complainant to make sure
- 22 that we had several grounds for jurisdiction. To try
- 23 to distinguish Paytel's operations as AOS vis-a-vis
- 24 payphone company is impossible, the functions being

25 provided out of the same box. It's on that same

- 1 circuit board that you saw on the first day of the
- 2 hearing. It's one and the same service and the
- 3 company as a whole both AOS side and payphone provider

- 4 side is being affected.
- 5 I think that what's happened here. First
- 6 of all, US West I know has been back pedaling. I
- 7 think US West in making its motion at the close of the
- 8 hearing has overlooked some of the important facts. I
- 9 point those out in the brief, I won't repeat them,
- 10 overlooked provisions of the law, most particularly
- 11 the AFOR statute. I had hoped that in light of these
- 12 oversights being pointed out in our brief that US West
- 13 would rethink its motion and withdraw it. They
- 14 haven't. I credit Mr. Shaw for his artful attempt to
- 15 distinguish the AFOR statute, but I think it's
- 16 basically at this point a desparate motion to try to
- 17 avoid the Commission getting to the issues of this
- 18 case that are very important to address for the public
- 19 interest in general as well as for the benefit of
- 20 competition and my clients. Thank you.
- JUDGE HAENLE: Questions, Commissioners?
- Ms. Brown, anything else?
- 23 Anything more? We will recess, I would
- 24 guess, five minutes. We will recess briefly to

25 discuss this and we will be back as soon as we can.

- 1 (Recess.)
- 2 JUDGE HAENLE: Let's be back on the record.

- 3 During the time we were off the record the Commission
- 4 considered the written documents and the oral comments
- made this afternoon. The Commission has determined
- 6 that the motion to dismiss should be denied.
- 7 Commission feels that this complaint is authorized
- 8 under RCW 80.04.110 considering that US West has
- 9 agreed that Paytel Northwest is a registered
- 10 telecommunications company which makes it a public
- service company. The Commission rejects the 11
- 12 distinction that US West is attempting to make that as
- 13 a registered AOS company it would only be able to
- 14 complain on AOS matters.
- Secondly, the Commission feels that this 15
- 16 complaint -- that the Commission has jurisdiction to
- 17 consider this complaint under the general terms of
- 18 80.04.110, that it is not just against rates but it is
- 19 against other terms and conditions as well which would
- 20 authorize any person to bring such a complaint.
- 21 Third, the Commission feels it also has
- 22 jurisdiction under RCW 0.36.135 that a person can
- 23 file a a complaint against a company under an
- 24 alternative form of regulation. The Commission has

1	Payphone Association members are telecommunications
2	companies which must be registered. It doesn't feel
3	it is necessary to reach that issue to rule on this
4	motion. Have I covered everything, Commissioners?
5	CHAIRMAN NELSON: Yes.
6	JUDGE HAENLE: So the motion has been
7	denied and we will continue with this case under the
8	schedule that has already been announced.
9	Anything else need to be discussed?
10	Then the hearing will be adjourned and we
11	will be on with the next step.
12	(Hearing adjourned at 2:15 p.m.)
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25 not reached the issue of whether other Northwest