## Records Manag

## **Expert Telecom Compliance**

1725 Windward Concourse Suite 150 Alpharetta, Georgia 30005

January 25, 2022

## **VIA ELECTRONIC DELIVERY**

Mark L. Johnson, Executive Director and Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, WA 98503

Re: Sage Telecom Communications, LLC Quarterly Report

Docket No. UT-190744

Dear Mr. Johnson:

Attached please find for filing Sage Telecom Communications, LLC's ("Company") Quarterly Lifeline Report for Q4 2021.

THE COMPANY RESPECTFULLY REQUESTS CONFIDENTIAL TREATMENT OF THE ENCLOSED INFORMATION PURSUANT TO WAC 480-07-160 AND RCW 80.04.095. The enclosed report contains valuable commercial information, including confidential customer-specific usage information.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 770-232-9200 or etc@telecomcounsel.com. Thank you for your attention to this matter.

Respectfully submitted,

/s/ Maddy Roberts

Maddy Roberts, Regulatory Specialist Expert Telecom Compliance

Enclosures

| Company: Sage Telecom Communications, LLC                        | Confidential per WAC 480-07-160 |            |       |              |
|--|---------------------------------|------------|-------|--------------|
| State: Washington  | Year                            | 2021       |       |              |
| Docket: UT-190744  | Quarter                         | 4          |       |              |
| Lifeline Quarterly Customer Report                               |                                 |            |       |              |
|  | <u>Oct</u>                      | <u>Nov</u> | Dec   | <u>Total</u> |
| Total number of customers at end of period                       | 4,639                           | 4,895      | 5,900 |              |
|  |                                 |            |       |              |
| Total number of new customers enrolled                           | 1,261                           | 1,399      | 2,032 | 4,692        |
| Total number of customers de-enrolled due to inactivity          |                                 |            |       |              |
| Free Lifeline Plan #   | 945                             | 789        | 509   | 2,243        |
| Free Lifeline Plan #2  | 2 0                             | 0          | 0     | 0            |
| Free Lifeline Plan #3  | 3 0                             | 0          | 0     | 0            |
| Discounted Lifeline Plans  | s 0                             | 0          | 0     | 0            |
|  |                                 |            |       |              |
| Total number of customers de-enrolled due to failed verification | 0                               | 0          | 0     | 0            |
|  |                                 |            |       |              |
| Total number of customers who de-enrolled voluntarily            | 25                              | 32         | 41    | 98           |