Cristalina, LLC P.O. Box 4055 Bellingham, WA 98227 September 4, 2014

Michael & Glenda Beck 27107 – 314th Avenue SE Ravensdale, WA 98051

RE: Account 1056 Current balance: \$4,517.68

Dear Mr. and Mrs. Beck:

According to Docket UW-132268, Order 03 ("Order 3"), we were required to calculate compounded late fees on the unpaid amount of \$3,423.78, the amount owed as of June 2013. A spreadsheet is attached to this letter with invoices, payments, and late fees, from June 2013 to present. The 2% late fee, consistent with Cristalina's tariff, was calculated on the unpaid balance and compounded monthly.

Per Order 3, payment of \$4,517.68 must be remitted to Cristalina within 30 days of receipt of this Letter.

Please feel free to contact me at (206) 390-2370, if you have questions. I am available Monday through Friday.

Best,

Tonya M. Farmer