and lower productivity as compared with work performed during normal business hours.

In the City of Seattle, road restoration requirements also include a greater number of full concrete panel replacements, as opposed to partial panel replacement. Historically, in the City of Seattle the typical cost of a concrete street patch was approximately \$400500. Under the current requirements, the cost of a full panel replacement ranges in the thousands of dollars, depending on the size, thickness and location of the panel. Further, many jurisdictions now require more complex traffic control plans in order to safely move traffic through a construction work zone. In some cases, PSE is required to hire off duty police officers to direct traffic flow through intersections and other high volume areas, which adds to the total cost of a project. These factors continue to drive up PSE's construction costs.

V. COMPLIANCE -- GENERAL

- Q. Please describe PSE's efforts to improve compliance with regulatory requirements.
- A. The Company has always taken regulatory compliance seriously. PSE takes full responsibility for adherence to all applicable safety and compliance regulations whether it is using its own crews or hired crews. PSE is committed to constructing, operating and maintaining safe electric and gas delivery systems that