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To: [UTC DL Records Center](#)
Subject: Docket # U-200281
Date: Wednesday, September 30, 2020 9:12:16 PM

Dear Washington Utilities and Transportation Commission (UTC),

I lost my job because of pandemic. Obviously I have been a customer of yours my whole life. I'm 56 so at least 40 years. You cant give me a break now. When i get my feet on the ground going to install solar panels like my cousin. He said his meter started spinning backward. Then I'm going to push government to help people with panels instead of money toward your bill. Your customer service sucks. So apparent you could care less about your customers. You shut people off in middle of winter. Plus those of us that lost our jobs thru no fault of our own where r we supposed to come up w balloon payment. What do u care as long as it's not your family freezing without food.

More than six months into the COVID-19 crisis, it is clearer than ever that the effects of the pandemic are not going away anytime soon. We need to act accordingly. It is imperative that our leaders pass the protections working people need, starting with debt relief, to get and stay well in this pandemic and beyond. Washington can be a state where everyone - no matter their race, income, or where they live -- has access to electricity and clean water. This is a state where people's health and well being, not corporate profits, can drive policymakers' decisions. Utilities are more essential than ever to keep our communities healthy and safe. Together, we must make sure that Washingtonians can count on essential utilities.

I am calling on the Utilities and Transportation Commission to do everything in its power to ensure that people have access to stable, debt-free utility service during this pandemic and beyond. This includes:

- Extend the moratorium on utility shut offs to at least April 30, or whenever all the counties in a utility's service territory have been in Phase 4 of Washington's Safe Start Plan for at least 60 days
- No debt for poor and working class families
- Just payment plans for all utilities
- No late fees, disconnection fees, or reporting to credit agencies
- Ratepayers should not have to pay for all COVID-19 costs during this global crisis -- utilities must consider cutting executive and/or shareholder pay to ensure people's basic health and safety.

Sincerely,

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