

October 25, 2024

VIA ELECTRONIC FILING

Jeff Killip, Executive Director & Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop S.E.
Lacey, Washington 98503

Re: UG-230739—NW Natural Status on Arrearage Management Program (“AMP”) – Compliance with Order 01

In compliance with Order 01 in UG-230739, Northwest Natural Gas Company, dba NW Natural (“NW Natural” or “Company”), provides the following updates on progress toward developing an AMP. Order 01 directed the Company to provide monthly updates. The work on an AMP for the month of October 2024 includes:

1. Reviewed and discussed the AMP process details with Company stakeholders at multiple internal meetings.
2. NW Natural team members continued to refine the processes for the AMP and discussed specific processes in detail with the GREAT Advisory Group on October 4, 2024 and October 18, 2024.
3. NW Natural reviewed a new proposed element of the AMP with the GREAT Advisory Group at the October 18, 2024 meeting in response to an issue raised during a previous meeting. The new proposed element will continue to be discussed and will likely be included in the final design.

Please contact me at (503) 610-7546 if you have questions.

Sincerely,

/s/ Amy Schulties

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