

INLAND TELEPHONE COMPANY
Corporate Offices

103 S. 2nd St.
P.O. Box 171
Roslyn, WA 98941

INLAND
TELEPHONE

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January 3, 2018

Via electronic filing

Mr. Steven V. King, Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Re: **REPORT OF AN OUTAGE**

Dear Mr. King:

Inland Telephone Company is electronically submitting to the Washington Utilities and Transportation Commission, a report of an outage. The outage affected the voice services for the entire Inland Telephone Company exchange known as Dewatto.

The outage affected approximately 300 access lines. The outage started at approximately 7:30 pm on Thursday, December 28 and service was restored by approximately 7:30 pm on Friday, December 29. The outage was caused by a firewall failure. A replacement firewall was located in Roslyn, configured, and then driven to Dewatto for installation. With redundancy built into the switch and subscriber carrier equipment, this was an unfortunate way to find out that Inland has a single point of failure in the Dewatto exchange. To prevent this from happening in the future, Inland is installing a redundant pair of firewalls as well as keeping a spare on the shelf.

If you should have any questions or need further information, please call me at (509) 649-2578.

Sincerely,



James K. Brooks
Treasurer/Controller