DECLARATION OF DEBRA MCBRIDE

I, Debra McBride, declare as follows:

- 1. I have been employed for over four (4) years as a Business Analyst with Tel West.
- 2. In connection with my job responsibilities, I am familiar with on-going billing disputes with Qwest.
- 3. I have personal knowledge of the facts stated in paragraphs 9, 11 and 12 above and am competent to testify about them.
- Since July 2005, I and others from Tel West have been working with Qwest to resolve all billing disputes. Many of the disputes are a result of improper posting of Tel West funds by Qwest.
- 5. Once it was made known to Qwest, on or about June 27, 2005, that the Batch Hot Cut process had not been timely implemented for Tel West, Qwest resorted to sending demand letters and threatening to interfere with service order processing.
- 6. Qwest's "first" demand letter dated July 28, 2005, and every demand letter since then has been incorrect and have not properly reflected all of Tel West's payments.
- 7. In addition, it should be noted that Qwest refused to consider this matter a bona fide dispute unless a complaint was filed with the Washington Utilities and Transportation Commission.
- 8. I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

Executed at Seattle, Washington this 5th day of January, 2006.

Debra McBride