

Solmar Water System, Inc.  
PO Box 1989  
Sequim WA 98382

September 30, 2020

WUTC  
PO Box 47250  
Olympia WA 98504-7250

Subject: Docket U-200281

Dear Mr. Johnson:

Per your request, below is your requested data.

1. 48 customers are in arrears. All of these customers are  $\frac{3}{4}$ " meter size.
2. The total past due amount is \$4,656.96, of which \$2,476.18 are for customers 30 days past due, \$762.73 are for customers 60 days past due, and \$1,418.05 are for customers more than 90 days past due.
3. Unknown
4. Unknown
5. Zero
6. Typically, in a normal year, we would be in the middle of a billing cycle and about \$2,000.00 would be due at this time of year for late customers. We would have sent out late notices to these customers, and in early October, we would have distributed shut-off warnings to a few customers. By the middle of October, all customers would have paid before the next billing cycle. So therefore, Solmar is roughly \$2,656.96 in the arrears, based on a normal year.

We have consistently sent out notices to customers thanking them for their payments and giving them additional information regarding payment plans. No one has contacted us to set up a payment plan. The customers that are significantly past due are typical customers that we have to send out late notices and shut-off warning notices billing cycle after billing cycle. There is no evidence at this time that Covid or unemployment has impeded these customers ability to pay their water bill.

I hope this information is helpful.

Cordially,  
Kate O'Claire

Received  
Records Management  
09/30/20 08:11  
State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION