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FACSIMILE TRANSMITTAL SHEET

To: David Danner, Exec. Director

From: Jennifer Brandon

Company: Washington Utilities and
 Transportation Commission

Date: 4/8/10

Fax number: 360-586-1150

Total no. of pages including cover: 2

Phone number: 360-664-1160

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RE: DOCKET NO. UT-093012
 (TRACFONE WIRELESS)

SENDER'S FAX NUMBER
 206-443-3755

URGENT FOR REVIEW PLEASE COMMENT PLEASE REPLY

RECEIVED
 STATE OF WASH
 UTILITIES TRACFONE
 2010 APR -9 PM 1:35

David Danner
Executive Director and Secretary
Washington Utilities and Transportation Commission
Richard Hemstad Building
1300 S. Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504-7250

Re: Docket No. UT-093012, *In the Matter of the Petition of TRACFONE Wireless Inc.*

Dear Mr. Danner,

Community Voice Mail (CVM) is a national not-for-profit organization that provides free voicemail service to homeless and low-income people in thousands of communities across the country, including more than a dozen in Washington State. CVM appeared and provided oral comments at the open meetings in which the petition that is the subject of this proceeding was ultimately set for hearing. It expressed considerable concern about TRACFONE's proposal and its implications for low-income consumers, including the following 2 main points:

Calls to TRACFONE customer service consume the free airtime minutes provided through Lifeline:
When a Lifeline customer needs help, they should be able to call TRACFONE with their phone without using Lifeline-provided airtime minutes.

65 free minutes per month isn't enough: The 65 free minutes per month that TRACFONE proposes to offer to Lifeline customers is insufficient if this Lifeline service is to be used as a routine, reliable phone for a qualified low-income person. Consumers will use their minutes quickly each month, and be left with a phone that doesn't ring or make calls for the remainder of the month. This is not the intent of the Lifeline program.

CVM's previously expressed concerns still stand. We encourage the Commission to consider our comments from the open meetings as it deliberates on this matter.

Our limited resources preclude our participation in a fully contested adjudicative process. Instead we request status as an interested person under WAC 480.07.340 so that we can monitor the proceeding and the outcome of this case. We do not intend to participate in the April 12th pre-hearing conference in person, but will appear on the telephone if that is necessary to confirm our status. Thank you for your consideration.

Sincerely,



Jennifer Brandon
Executive Director, Community Voice Mail

cc: Greg Trautman, Assistant Attorney General