

New Payment Plans Started By Month

New TPAs By Month

	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Total	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20 7/1/2020*	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Total
Levelized Payment Plan	113	94	82	109	51	30	18	11	11	25	17	56	617	113	111	44	35	26	34	75	15	50			503
Current Bill Plus Past Due Installment Plan	95	90	89	106	84	68	41	26	25	21	25	55	725	110	115	60	26	22	24	73	21	30			481
Total	208	184	171	215	135	98	59	37	36	46	42	111	1,342	223	226	104	61	48	58	148	36	80			984

*Healthy Account Initiative Campaign began on June 29, 2020.