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        BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION
 2.
                           COMMISSION
     WASHINGTON UTILITIES AND
     TRANSPORTATION COMMISSION,
 4
                    Complainant,
 5
                                   )
                                   ) DOCKET NO. UT-050606
               vs.
                                     Volume IV
 6
                                   )
     INLAND TELEPHONE COMPANY,
                                   ) Pages 31 - 194
 7
                  Respondent.
                                  )
 8
 9
10
               A hearing in the above matter was held on
11
     April 27, 2006, at 9:45 a.m., at 1300 South Evergreen
12
     Park Drive Southwest, Olympia, Washington, before
13
     Administrative Law Judge THEODORA MACE.
14
15
               The parties were present as follows:
16
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    Court Reporter
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- 1 PROCEEDINGS
- 2 JUDGE MACE: Let's be on the record in the
- 3 case of Washington Utilities and Transportation
- 4 Commission against Inland Telephone Company. This is
- 5 Docket No. UT-050606. Today is April 27th, and we are
- 6 here at the offices of the Washington Utilities and
- 7 Transportation Commission in Olympia, Washington, for
- 8 an evidentiary hearing in this case.
- 9 My name is Theodora Mace. I'm the
- 10 administrative law judge who has been assigned to hear
- 11 the case, and at this point, I would like to have the
- 12 brief oral appearances of counsel beginning with this
- 13 side of the table. (Indicating.)
- MS. CAMERON-RULKOWSKI: Jennifer
- 15 Cameron-Rulkowski, assistant attorney general,
- 16 representing Commission staff.
- MS. KREBS: Judy Krebs, assistant attorney
- 18 general, representing the public counsel section of the
- 19 attorney general's office.
- 20 MR. KOPTA: Gregory J. Kopta of the law firm
- 21 Davis Wright Tremaine, LLC, on behalf of Intelligent
- 22 Community Services.
- 23 MR. FINNIGAN: Rick Finnigan on behalf of
- 24 Inland Telephone Company.
- 25 MR. WEST: John West appearing on behalf of

- 1 Suncadia, LLC.
- 2 JUDGE MACE: I'm not thinking of anything
- 3 that I have to address particularly in the way of
- 4 preliminaries except I did need to have an idea of the
- 5 order of cross-examination for Mr. Coonan.
- Before we go to that, let me ask the parties
- 7 if there is anything of a preliminary nature that we
- 8 need to address on the record at this point?
- 9 Mr. Coonan will be cross-examined by Staff, Public
- 10 Counsel, and ICS according to the information I have.
- 11 What order are you going to proceed for cross? Have
- 12 you talked about that?
- MS. CAMERON-RULKOWSKI: We haven't discussed
- 14 it.
- JUDGE MACE: So it will be Staff, Public
- 16 Counsel, and ICS; is that correct?
- 17 MR. KOPTA: Yes, Your Honor.
- 18 JUDGE MACE: So our first witness is
- 19 Mr. Coonan. Is this the first time you are testifying
- 20 in something like this?
- 21 THE WITNESS: In something like this, yes.
- 22 JUDGE MACE: I'm sure your counsel has talked
- 23 to you about our procedures here. The first is you
- 24 will have to stand and raise your right hand because I
- 25 will swear you in.

Τ	Whereupon,
2	JOHN P. COONAN,
3	having been first duly sworn, was called as a witness
4	herein and was examined and testified as follows:
5	
6	JUDGE MACE: It's really important, and it's
7	important for all the witnesses in the room, to make
8	sure you speak up because the reporter is going to be
9	taking down every word you say, and we want to make
10	sure she takes it accurately, and she's concerned about
11	that too, so please speak slowly and clearly.
12	Mr. Finnigan?
13	
14	
15	DIRECT EXAMINATION
16	BY MR. FINNIGAN:
17	Q. Mr. Coonan, would you please state your name,
18	spell your last name, and give us your business address
19	for the record?
20	A. My name is John Coonan, C-o-o-n-a-n,
21	treasurer of Inland Telephone Company, and our business
22	address is 103 South Second, Roslyn, Washington, 98941.
23	Q. Mr. Coonan, do you have with you your
24	prefiled testimony and accompanying exhibits, which are

25 marked JPC-1-T through JPC-7, and for the record,

- 1 Exhibits 1-T through 7?
- 2 A. Yes, I do.
- 3 Q. Were these exhibits prepared by you or under
- 4 your direction or supervision?
- 5 A. Yes, they were.
- 6 Q. Do you have any corrections or modifications
- 7 to offer at this time?
- 8 A. No, I don't.
- 9 Q. If you were to be asked the questions that
- 10 are in Exhibits 1-T and 5-T, would your responses be
- 11 the same?
- 12 A. Yes.
- 13 MR. FINNIGAN: Your Honor, I'll offer
- 14 Exhibits 1-T through 7, and Mr. Coonan is available for
- 15 cross-examination.
- 16 JUDGE MACE: Is there any objection to the
- 17 admission of the exhibits? Hearing no objection, I
- 18 will admit them, and let's turn to Ms. Rulkowski.

- 21 CROSS-EXAMINATION
- 22 BY MS. CAMERON-RULKOWSKI:
- Q. Mr. Coonan, on Page 7 of your direct
- 24 testimony, and I can give you a moment if you would
- 25 like to turn to that page, starting at Line 11, you

- 1 state that if Inland could have access on reasonable
- 2 terms and conditions, Inland would be very willing to
- 3 provide telecommunications service to the Suncadia
- 4 Resort area. Now that ICS has signed a contract with
- 5 Suncadia, is this statement still accurate?
- 6 A. Yes. If we could obtain an easement on
- 7 reasonable terms, we would still be interested in
- 8 serving the resort.
- 9 O. If Inland received access on reasonable terms
- 10 and conditions, would Inland be willing to provide
- 11 Plain Old Telephone Service only?
- 12 A. Yes, we would.
- 13 Q. Does Inland hold any easements from Suncadia
- 14 at this time?
- 15 A. I don't believe so.
- 16 Q. How is Inland providing existing service to
- 17 the Discovery Center?
- 18 A. We entered into what I believe is called a
- 19 right-of-entry agreement.
- 20 JUDGE MACE: Could you tell me what is the
- 21 Discovery Center?
- 22 THE WITNESS: The Discovery Center is what I
- 23 understand is Suncadia's, basically, sales center.
- 24 It's parts of Suncadia's business operations.
- JUDGE MACE: Thank you.

- 1 Q. (By Ms. Cameron-Rulkowski) And now I have a
- 2 somewhat hypothetical question for you. Now that there
- 3 is a contract for telecommunications service for
- 4 Suncadia, let's assume that a resident with existing
- 5 service from ICS, or a successor in interest to ICS,
- 6 would like to switch to service from Inland -- we are
- 7 also assuming that the boundary modification is not
- 8 approved -- what plant would Inland have to install and
- 9 what expenses would Inland incur to serve that
- 10 resident?
- 11 MR. FINNIGAN: Does your hypothetical assume
- 12 that Inland has an easement that allows it to have
- 13 access to the customer?
- MS. CAMERON-RULKOWSKI: Yes, it does.
- 15 MR. FINNIGAN: Okay.
- 16 THE WITNESS: I guess it depends on the type
- 17 of service the customer desires and where they are
- 18 located in the resort.
- 19 Q. (By Ms. Cameron-Rulkowski) Let's assume that
- 20 this is a standard suburban neighborhood.
- 21 MR. FINNIGAN: I'll object to that because
- 22 that has no fact in the record to sustain it.
- Q. In the resort area, some houses are closer to
- 24 the street and some are further, so if you want to
- 25 qualify your answer with that differentiation, that's

- 1 fine.
- 2 A. Could you rephrase the question or repeat the
- 3 question, please?
- 4 Q. Certainly. I can also give you a reference.
- 5 This is in reference to your discussion about having to
- 6 depreciate plant, and also you discussed the
- 7 substantial investment expense of serving a few
- 8 customers, and so I wanted to know if there is a
- 9 resident who has existing service in Suncadia, what
- 10 plant would Inland have to install and what expenses
- 11 would Inland incur to serve that resident?
- 12 MR. FINNIGAN: Just to be clear, are your
- 13 references to his reply testimony?
- MS. CAMERON-RULKOWSKI: On Page 6, there is a
- 15 discussion --
- 16 JUDGE MACE: Is this his direct testimony?
- 17 MS. CAMERON-RULKOWSKI: Yes. There is a
- 18 discussion of depreciating plant, and on Page 9 of the
- 19 reply testimony, there is a discussion of the
- 20 investment expense.
- 21 MR. FINNIGAN: Thank you.
- 22 THE WITNESS: Again, it's very difficult to
- 23 answer that question. I don't know if you've been to
- 24 the resort, but there is homes that I understand are
- 25 being built sporadically. They are not necessarily all

- 1 in one cluster. So we may have to put in a backbone
- 2 type facility to get to that customer.
- In doing so, I expect our engineers to say,
- 4 Let's do this so if other customers want to -- since
- 5 this is all hypothetical -- if other customers want to
- 6 later ask for Inland service, again, using your
- 7 assumptions, we try to design that so we wouldn't have
- 8 to rebuild things twice. That would be a fairly
- 9 substantial investment, could be. Obviously, there is
- 10 the drops to the home. I understand the customers or
- 11 Suncadia would like their customers to have
- 12 state-of-the-art facilities, so fiber to the home, not
- 13 necessarily to the curb.
- 14 So your question, I can't answer it real
- 15 precisely because it could be millions of dollars. It
- 16 could be hundreds of thousands of dollars depending on
- 17 the location of that particular customer.
- 18 Q. Could you explain backbone infrastructure?
- 19 A. For instance, you have what we call a trunk,
- 20 or it's basically the pipe that gets from our central
- 21 office equipment out into the area where the
- 22 development is, and from that, then you have spurs or
- 23 runs that run off to different areas, and from there,
- 24 you have your loop that goes from that run to the
- 25 residence.

- 1 Q. Thank you. What I'm trying to find out is if
- 2 ICS will be serving the resort community, and that's
- 3 the assumption we are operating under, how would
- 4 Inland's investment in plant be different under that
- 5 scenario rather than under the scenario that there was
- 6 no telecommunications provider?
- 7 A. I'm not sure I understand your question.
- 8 Q. When we initially filed testimony, there was
- 9 no telecommunications provider for the resort. Now
- 10 there is a contract that provides telecommunications
- 11 service to the resort. Given that there will be
- 12 telecommunication services provided to the resort, how
- 13 would Inland's investment in plant be different under
- 14 those circumstances?
- 15 A. First off, I haven't seen a contract, but I
- 16 will take everybody's word for it there is a contract
- 17 in place today --
- 18 Q. Let me interrupt you briefly. We'll assume
- 19 we are talking about the situation of a resident with
- 20 existing service, so this resident already has
- 21 telecommunication services, and what would Inland's
- 22 investment in plant need to be?
- 23 A. Again, like I said, it really depends. My
- 24 understanding is that Suncadia owns the fiber backbone,
- which I referred to before. That's my understanding.

- 1 If we had to put our own fiber in, obviously that would
- 2 be fairly spendy to get to the customer.
- I don't know. These are hypotheticals. I
- 4 can't really speculate on whether we have access to
- 5 Suncadia's fiber, and I don't know the arrangements
- 6 that they made with ICS. It's really hard to answer
- 7 the question. It really depends on the actual facts
- 8 and circumstances at the time and where the customer is
- 9 located. We could have to put duplicative facilities
- 10 out there theoretically.
- 11 Q. Is it possible that Inland would provide
- 12 service to Suncadia residences or ICS lines through a
- 13 lease or other arrangement?
- 14 A. I don't know if ICS has lines there today.
- 15 Again, my understanding is Suncadia owns the fiber.
- 16 Q. Is it possible that Inland could provide
- 17 service to Suncadia residents over Suncadia fiber
- 18 and/or any lines of ICS?
- 19 MR. FINNIGAN: I'm going to object that the
- 20 hypothetical has gone way, way afield, and I don't know
- 21 that it's adding anything useful to the record.
- JUDGE MACE: Any response?
- MS. CAMERON-RULKOWSKI: What I'm trying to
- 24 find out is how much plant Inland would actually have
- 25 to install, and so I would like to know if it's

- 1 possible if Inland could provide service with a minimum
- 2 installation of plant or possibly a minimum
- 3 installation of plant.
- 4 JUDGE MACE: I'm going to allow the answer.
- 5 Do you need to have the question repeated?
- 6 THE WITNESS: Please, thank you.
- 7 Q. (By Ms. Cameron-Rulkowski) Is it possible
- 8 that Inland could provide service to Suncadia residents
- 9 and businesses over the lines of Suncadia or ICS,
- 10 depending on which lines were needed, through a lease
- 11 or other arrangement?
- 12 A. It may be possible, and again, it would
- 13 depend upon the terms of the lease or other
- 14 arrangement. If it was acceptable to Inland, it's
- 15 possible.
- 16 Q. If the terms would be acceptable, it would be
- 17 possible; is that correct?
- 18 A. I believe so.
- 19 Q. One more question along those lines. Have
- 20 you discussed any sort of arrangement with ICS dealing
- 21 with using their lines if they were to become the
- 22 provider at Suncadia?
- 23 MR. FINNIGAN: Is this a hypothetical
- 24 question?
- MS. CAMERON-RULKOWSKI: No.

- 1 MR. FINNIGAN: Then I will object because
- 2 there is no evidence in the record that ICS has any
- 3 lines.
- 4 MS. CAMERON-RULKOWSKI: I'll rephrase the
- 5 question. May I rephrase the question?
- JUDGE MACE: Yes.
- 7 Q. (By Ms. Cameron-Rulkowski) Have you discussed
- 8 using future ICS lines should they be installed in the
- 9 resort?
- 10 A. No discussions have taken place along those
- 11 lines.
- 12 Q. Now I'm going to ask you to refer to the
- 13 exhibit marked No. 18, which is a list of services
- 14 Inland offers itself or through affiliates.
- 15 A. I believe I have that.
- 16 Q. Are you familiar with that list?
- 17 A. I'm not.
- 18 Q. Would you like to take a brief moment to
- 19 review it?
- 20 A. (Witness complies.)
- JUDGE MACE: This is Inland's response to
- 22 Staff Question 14.
- MR. FINNIGAN: I was going to wait for the
- 24 first question, some nonfoundational to be asked, but,
- 25 Your Honor, this is a substantially redacted portion of

- 1 the response to Exhibit DR-14. The entire response is
- 2 that thick, over an inch thick for the record, and I've
- 3 talked with Staff about the purpose for which they are
- 4 offering this exhibit, and I'm not going to have an
- 5 objection to it, but I want to note that Public Counsel
- 6 has a different redacted version that I may have an
- 7 objection to, but I want to make sure I'm not waiving
- 8 that possible objection by allowing Staff to talk about
- 9 these two pages.
- 10 JUDGE MACE: Very well. Have you had a
- 11 chance to review this?
- 12 THE WITNESS: I'm looking at it, yes, Your
- 13 Honor.
- Q. (By Ms. Cameron-Rulkowski) Does that appear
- 15 to be a true and accurate record of Inland's response
- 16 to Question 14?
- 17 A. Without understanding the context or without
- 18 a transmittal letter with this noting what it is, I
- 19 hesitate to --
- 20 JUDGE MACE: Do you want to review that to
- 21 make sure this is accurate?
- 22 THE WITNESS: I don't know if that would help
- 23 me or not. It could.
- 24 JUDGE MACE: If this is something Inland
- 25 provided, it's kind of rough if the witness can't talk

- 1 about it.
- 2 MR. FINNIGAN: We can say for the record that
- 3 this is something that Inland provided in response to
- 4 data request. What we've got, of course, is probably a
- 5 couple hundred pages of material that was provided in
- 6 that response, and he's been asked to single out two
- 7 pages and respond to two pages, but for the record, it
- 8 certainly was part of the data request.
- 9 MS. KREBS: One is authenticity, which I hear
- 10 Mr. Finnigan vouching for. You would stipulate to
- 11 that.
- 12 MR. FINNIGAN: Correct.
- 13 MS. KREBS: And then I believe the question
- 14 is -- what I heard Ms. Cameron-Rulkowski ask is if he
- 15 could identify that this accurately reflects the
- 16 services they provide, and I believe he could do that.
- 17 MR. FINNIGAN: I would appreciate you letting
- 18 the witness answer the question.
- 19 JUDGE MACE: One of the things I need to have
- 20 happen here is if you have an objection or a problem,
- 21 address it to me. I've been a little lax about
- 22 enforcing that, but I would rather not have a
- 23 discussion amongst counsel. Let's go back to asking
- 24 the witness if he has any familiarity with the exhibit.
- 25 THE WITNESS: I don't recall seeing this

- 1 exhibit before, even though it was provided, according
- 2 to my counsel, with one of our responses.
- 3 Q. (By Ms. Cameron-Rulkowski) All right. What
- 4 I'm trying to find out is if you can tell it's a true
- 5 and accurate copy of what was provided. I understand
- 6 that you are available to testify on the evidence here
- 7 today, and my purpose of it is simply to look at the
- 8 listing of services, so perhaps you could run your eye
- 9 over the listing of services and tell us if that
- 10 appears to be accurate in terms of the services that
- 11 were offered by Inland and its affiliates during the
- 12 time of the negotiations.
- 13 A. Assuming this was prepared by my staff, then
- 14 I would believe this is an accurate representation. If
- 15 I could add to that, at least with respect to Inland
- 16 Telephone Company.
- JUDGE MACE: I'm not sure what you mean by
- 18 that.
- 19 THE WITNESS: I'm the treasurer of Inland
- 20 Telephone Company. I'm not an officer of R&R Cable
- 21 Company, but if my staff prepared this, I rely on my
- 22 staff. If they prepared this correctly, I would assume
- 23 it's accurate.
- 24 O. (By Ms. Cameron-Rulkowski) My assumption is
- 25 that this is a list of services from Inland or its

- 1 affiliates.
- 2 A. That's what it appears to be.
- 3 Q. So this is simply a list.
- 4 A. Just to clarify, when you asked if it's
- 5 accurate, I was concerned about pricing and those types
- 6 of things. I haven't had an opportunity to go back and
- 7 compare the prices.
- 8 O. I understand, and I also understand this is a
- 9 historical document. In your direct testimony on
- 10 Page 6 in the area of Lines 20, 21, you refer to fee
- 11 sharing of regulated revenue. What I want to know is,
- 12 does the revenue contemplated there include revenue
- 13 from such services as appear on that list, such as
- 14 dial-up Internet connection, wi-fi network, cable alarm
- 15 systems, and med alert systems?
- 16 MR. FINNIGAN: Your Honor, I think I have an
- 17 objection to the form of the question in that the first
- 18 part of the question asked about regulated services and
- 19 the second part asked about nontelecommunication
- 20 services, so I have an objection to the form of the
- 21 question.
- MS. CAMERON-RULKOWSKI: Your Honor, I'm not
- 23 trying to provide a trick question, but that's true. I
- 24 can rephrase that.
- JUDGE MACE: Go ahead.

- 1 Q. (By Ms. Cameron-Rulkowski) Does the revenue
- 2 contemplated include revenue from nonregulated
- 3 services, such as dial-up, Internet connection, wi-fi
- 4 network, cable alarm systems, and med alert services?
- 5 A. If your question refers to regulated
- 6 revenues, if that's what you are focusing on, no, I
- 7 would not include the below-the-line or nonregulated
- 8 revenues.
- 9 Q. Could you please refer to Exhibit 17?
- 10 MR. FINNIGAN: For the witness's assistance,
- 11 that's the March 12th, 2004, memorandum from Mountain
- 12 Star to Mr. Brooks.
- 13 Q. This was also provided in response to a data
- 14 request and is an excerpt of a larger response.
- 15 A. I just received some of these additional
- 16 exhibits this morning. That's why I'm having
- 17 difficulty finding it.
- 18 O. I understand.
- 19 A. I have that document in front of me.
- 20 Q. Is this a true and accurate copy of a
- 21 memorandum regarding proposed service to the resort
- 22 authored by James K. Brooks of Inland on March 12th,
- 23 2004?
- 24 A. I don't see his signature on this copy, so I
- 25 don't know if this is true and accurate.

- 1 Q. Given again that these are Inland's records,
- 2 would you agree subject to check that this is a true
- 3 and accurate copy of that memorandum?
- 4 A. Yes.
- 5 Q. Would you please read the first paragraph?
- 6 A. "The following list demonstrates the services
- 7 that Western Elite Incorporated Services companies have
- 8 to offer to residential and business customers. For
- 9 some of these offerings within the Mountain Star Resort
- 10 project, Inland Telephone Company and its affiliates
- 11 (Inland) may develop an equitable revenue-sharing
- 12 arrangement. Percentages or flat fees may be developed
- 13 for nonregulated services (e.g., long distance,
- 14 Internet, security, and cable television.)
- 15 Q. Would you agree that this memo contemplates
- 16 fee sharing only for nonregulated services based on
- 17 that first paragraph?
- 18 A. Other than for the long distance, I would
- 19 agree.
- 20 MS. CAMERON-RULKOWSKI: I move to admit
- 21 Exhibits No. 17 and 18.
- 22 JUDGE MACE: Any objection to the admission
- 23 of those exhibits?
- 24 MR. FINNIGAN: Just subject to the
- 25 qualification of the subject to check, there is no

- 1 objection.
- JUDGE MACE: I will admit them. Thank you.
- 3 MS. CAMERON-RULKOWSKI: Thank you, Your
- 4 Honor.
- 5 Q. (By Ms. Cameron-Rulkowski) Would you now
- 6 please turn to Exhibit No. 16 ?
- 7 MR. FINNIGAN: If I may help the witness?
- 8 JUDGE MACE: Certainly. I have no problem
- 9 with that.
- 10 MR. FINNIGAN: That's the portion of the
- 11 tariff dealing with line extensions?
- 12 MS. CAMERON-RULKOWSKI: Schedules 28 and
- 13 28(a).
- 14 THE WITNESS: Was there a question?
- 15 Q. Yes. Is this a true and accurate copy of
- 16 Prescott Telephone and Telegraph Company's line
- 17 extension tariff sheets, Schedules 28 and 28(a), and
- 18 Inland's adoption of Prescott's tariff?
- 19 A. It certainly appears to be.
- 20 MS. CAMERON-RULKOWSKI: I move to admit
- 21 Exhibit No. 16.
- MR. FINNIGAN: No objection.
- JUDGE MACE: Admitted.
- Q. (By Ms. Cameron-Rulkowski) Inland has two
- 25 schedules in its tariff dealing with extension of

- 1 service. Those are the documents in front of you now.
- 2 Did Inland consider filing new tariff sheets covering
- 3 line extensions with Suncadia?
- 4 A. Not to my knowledge, no.
- 5 Q. You express concern in your testimony about
- 6 Inland's investments if it were to provide service to
- 7 Suncadia under temporary easements. Given that
- 8 concern, did Inland consider requesting relief from the
- 9 Commission from its obligation to serve?
- 10 A. I'm not sure I understand your question.
- 11 Q. Given that Inland had enough concern about
- 12 its obligation to serve and Inland to file the boundary
- 13 modification that we are discussing today, did it
- 14 consider the alternative of requesting relief from the
- 15 Commission from its obligation to serve under, for
- example, the general exemption provision 480-120-015?
- 17 A. You are getting into legal. I'm not an
- 18 attorney, so if you could tell me what that section
- 19 deals with, I might be able to answer the question to
- 20 the best of my ability.
- 21 Q. Certainly. There is a provision for general
- 22 exemptions that is available to carriers, and when you
- 23 were considering the concerns about extending lines
- 24 into Suncadia, did you consider going to the Commission
- 25 and asking to have the obligation to serve waived?

- 1 MR. FINNIGAN: I'm going to object to the
- 2 question as posed because it assumes a set of facts
- 3 that I don't believe can exist in that the question
- 4 posed asks whether a rule can be used to waive a
- 5 statutory obligation, so I don't think the question is
- 6 posed as a question whether it's any set of facts that
- 7 it can exist.
- 8 JUDGE MACE: She can ask the question though
- 9 whether it was anything that was considered or
- 10 discussed, and I'll get an answer. Do you have an
- 11 answer for that? Do you want the question repeated?
- 12 THE WITNESS: I guess to answer the question,
- 13 in real life, I would go to my counsel and say, This
- 14 has been posed. Could you explain to me what this
- 15 "general exemption" means and how it works, and then
- 16 based on that, at that point, we could consider it, but
- 17 it's hypothetical, because I'm not sure what this
- 18 exemption is. I don't understand how it works.
- 19 Q. (By Ms. Cameron-Rulkowski) So Inland did not
- 20 consider coming before the Commission and asking for
- 21 relief from its obligation to serve under any
- 22 regulations or statutes?
- 23 MR. FINNIGAN: I'm going to object again. At
- 24 this stage, it's getting into attorney client privilege
- 25 information, and we object on that basis.

- 1 JUDGE MACE: Any response?
- Q. Given the broad scope of this boundary
- 3 modification request, Staff is interested to know if
- 4 Inland considered alternatives, and one of the
- 5 alternatives would have been to come before the
- 6 Commission to ask for some sort of relief from the
- 7 obligation to serve, and Staff would simply like to
- 8 know if Inland had considered that?
- 9 JUDGE MACE: All counsel wants to know is
- 10 whether or not you considered that avenue. It doesn't
- 11 mean you decided one way or the other. Did you
- 12 consider the possibility of waiver? There are a lot of
- 13 implications about it legally. We just want to know
- 14 whether you considered it.
- 15 THE WITNESS: It's very difficult to answer
- 16 that question, Your Honor. Again, I really need to
- 17 understand what that waiver is. We have had
- 18 discussions with counsel prior to this and what do we
- 19 do when we are obligated to serve and we are not able
- 20 to serve because we don't have physical access. So we
- 21 may have discussed that, but I may not have realized
- 22 that's the provision she was referring to.
- JUDGE MACE: Are you through with the
- 24 questions on the tariff so I can get it back from him?
- MS. CAMERON-RULKOWSKI: Yes.

- Q. (By Ms. Cameron-Rulkowski) Finally, I have a couple of questions about the term "carrier of last resort" which you use, for example, on Page 7 at Lines 18 to 19. This is in your direct testimony. Does the
- 5 term appear in your tariff?
- 6 A. I don't know.
- 7 Q. Does it appear in a rule or statute to which
- 8 you are subject?
- 9 A. I don't know.
- 10 Q. What is your definition of the term "carrier
- 11 of last resort"?
- 12 A. My definition is it's where nobody else is
- 13 willing to serve that customer. In Inland Telephone's
- 14 case, they happen to be inside our exchange boundary as
- 15 those maps are filed with the Commission.
- 16 MS. CAMERON-RULKOWSKI: Thank you. I have no
- 17 further questions.

- 20 CROSS-EXAMINATION
- 21 BY MS. KREBS:
- Q. My name is Judy Krebs, and I'm the assistant
- 23 attorney general representing the public counsel
- 24 section of the attorney general's office, and I will
- 25 have questions for you today.

- 1 A. Good morning.
- Q. Let's start with Exhibit 1, which is your
- 3 direct testimony. Can you turn to Page 2 of that
- 4 testimony, please?
- 5 A. (Witness complies.)
- 6 Q. Starting on Page 2, Line 17, you say, "In
- 7 order to provide excellent quality service, Inland
- 8 needs to have access to customers and each customers'
- 9 premises in order to install service, repair any
- 10 problems with the service, and so on. This past year,
- 11 it became obvious to Inland that the owners of the
- 12 resort were not going to allow Inland to have the type
- 13 of access to customers that Inland needs to provide
- 14 high quality service to customers. In fact, it
- 15 appeared that Inland would not have any access to the
- 16 customer premises making it impossible to provide
- 17 service. In order to provide excellent quality
- 18 service, Inland needs to have access to customers and
- 19 each customers' premises." Is that your testimony?
- 20 A. Yes, it is.
- 21 Q. Now, you say it's possible to provide service
- 22 without access to customer premises; is that correct?
- 23 I refer you back to the testimony.
- 24 A. My testimony talks about excellent customer
- 25 service, and you do have to have access to their

- 1 premises if anything goes wrong to troubleshoot.
- 2 Without that access, we can't provide that level of
- 3 service.
- 4 Q. So I want to be clear, because if you look at
- 5 Lines 21 through 23 of your testimony, what you say is,
- 6 "In fact, it appeared that Inland would not have any
- 7 access to the customer premises making it impossible to
- 8 provide service."
- 9 A. That is correct.
- 10 Q. Now, is that any service or is that quality
- 11 service?
- 12 A. It's both.
- 13 Q. So you say, we cannot provide service without
- 14 access.
- 15 A. That's correct.
- 16 Q. Let's turn to Exhibit 33.
- 17 MR. FINNIGAN: For the witness's benefit,
- 18 that is an exhibit to Mr. Eisenberg's testimony PJE-3.
- 19 Q. Looking at Exhibit 33, if you want to take a
- 20 moment to look at it...
- 21 A. Okay.
- 22 Q. Is that your signature on the document?
- 23 A. Yes, it is.
- Q. And is this a letter that you wrote to
- 25 Suncadia?

- 1 A. Yes, it is.
- Q. And the date on this letter is February 15th,
- 3 2005; correct?
- 4 A. That's what it shows, yes.
- 5 Q. Looking at this letter, and I'll call your
- 6 attention to the second sentence in the second
- 7 paragraph, you say, "Suncadia is proposing to install
- 8 and retain ownership of the fiber backbone rather than
- 9 having Inland or some other entity do so, and further,
- 10 is looking for an entity that can provide a myriad of
- 11 services over the network as well as manage, operate,
- 12 and maintain the network. I explained to the board
- 13 that this new approach would enable Suncadia to change
- 14 service providers if one does not meet Suncadia's
- 15 contracted service levels, and therefore, Suncadia is
- 16 not willing to grant any entity a utility easement for
- 17 communication services." Is that a correct reading of
- 18 what you've written?
- 19 A. Yes, it is.
- Q. Do you remember writing that?
- 21 A. I sure do.
- Q. Going on to Paragraph 3, you say, "Suncadia's
- 23 change in direction makes Inland's prior offer
- 24 obsolete." Do you see that?
- 25 A. I sure do.

- 1 Q. So that's a correct reading of your letter.
- 2 A. That's correct.
- 3 Q. Is it fair to say that Inland's prior offer
- 4 that you were referring to included building a fiber to
- 5 the premises network from Suncadia through which Inland
- 6 would provide phone and other local services?
- 7 A. That's fair.
- 8 Q. Counsel for Staff drew your attention to
- 9 Exhibit 17, and that is the letter to Morning Star, I
- 10 believe?
- 11 MR. FINNIGAN: He no longer has that.
- 12 THE WITNESS: Thank you.
- 13 Q. (By Ms. Krebs) Is that related to the prior
- 14 proposal that you are referring to in that letter?
- 15 A. Prior to my letter here, we had made so many
- 16 different proposals with Suncadia and their
- 17 predecessors. It had been a moving target, and part of
- 18 the reason it was a moving target was in the early
- 19 years, Trendwest or Mountain Star or one of their
- 20 predecessors were unable to get all the things they
- 21 needed. They thought they were going to get water
- 22 rights and get them approved in the county so they
- 23 could continue and start selling lots, and they wanted
- 24 to be ready to move once they have those approvals.
- 25 So we have made so many different offers to

- 1 them up until this point in time. This is probably
- 2 just one of the many offers we had made, but it had
- 3 been a moving target. When we came to an agreement
- 4 with their management that this was going to work, then
- 5 time passed and that was obsolete as well. The type of
- 6 technology is changing so rapidly.
- 7 Q. Let me be clear on the record. None of the
- 8 offers you had proposed up to the February 2005 letter
- 9 included Inland not installing fiber; is that correct?
- 10 A. Not to my knowledge, yes. If I'm not
- 11 mistaken, we were supposed to pay for that and also pay
- 12 for the connection to the customer's home without
- 13 charging the customer up until that point in time.
- 14 Q. So all prior proposals involve fiber to the
- 15 premises.
- 16 A. Subject to check. No, actually there were
- 17 some in the earlier years. I can't remember the name
- 18 of the company, but their slogan was, Turn your copper
- 19 to gold. You could bring all these advance services
- 20 over your copper using some new electronics they were
- 21 selling, and with one of Suncadia's predecessors, we
- 22 actually talked about that as a viable option. They
- 23 liked it at that time, because at that point, that was
- 24 futuristic.
- 25 Q. So given your description of turning copper

- 1 into gold and fiber, what we are talking about is plant
- 2 that can carry more than just Plain Old Telephone
- 3 Service; is that correct?
- 4 A. That's correct.
- 5 Q. It could carry digital TV?
- 6 A. Fiber certainly could.
- 7 Q. It could carry broadband Internet?
- 8 A. Yes.
- 9 Q. It could carry alarm services?
- 10 A. It would provide the transport for those
- 11 alarm services, yes.
- 12 Q. Now, if Inland had installed and owned the
- 13 fiber, it could contract with third parties, correct,
- 14 to provide non wireline services or charge a fee to
- 15 these third parties for access over the fiber; correct?
- 16 A. I believe we could contract with them, but I
- 17 would check with our legal counsel to make sure we
- 18 could. Charging the fee, again, I would have to check
- 19 with legal counsel.
- 20 Q. Were those things that you entertained as a
- 21 possibility?
- 22 A. At one point in time we had.
- Q. Now, one of the things that I've described so
- 24 far, did you consider either charging a fee for
- 25 third-party vendors or contracting with yourself to

- 1 provide to Suncadia?
- 2 A. At some point in the discussions with the
- 3 Suncadia management, we did consider finding somebody
- 4 that might provide a service that we were not experts
- 5 at or didn't feel comfortable doing and doing it in a
- 6 way where we would resell it.
- 7 Q. What would that be?
- 8 A. For instance, the alarm monitoring, we
- 9 contract that out today, the actual monitoring of that.
- 10 Q. Who do you contract that out to?
- 11 A. I don't know. We've changed companies due to
- 12 customer complaints. I couldn't tell you the name. I
- 13 could obtain that information for you if it's
- 14 important.
- 15 Q. My understanding is that Inland's sister
- 16 affiliates to Western Elite include R&R Cable Company;
- 17 is that correct?
- 18 A. That is correct.
- 19 Q. Now, would R&R Cable Company provide the
- 20 cable services over the fiber network to Suncadia in
- 21 your prior proposal?
- 22 A. That was our intention.
- 23 Q. You said alarm services. My understanding
- 24 was that R&R Cable also provides alarm services. Is
- 25 that not correct?

- 1 A. We do. The call center that the calls go
- 2 into when the alarm goes out, that we contract, so
- 3 there are pieces of that that we contract.
- 4 Q. But it would be R&R Cable that would be
- 5 contracting?
- 6 MR. FINNIGAN: Objection, ambiguous.
- 7 Contracting for what?
- 8 MS. KREBS: The additional services that
- 9 you've identified.
- 10 MR. FINNIGAN: Same objection.
- 11 JUDGE MACE: For example, the alarm service.
- 12 THE WITNESS: R&R Cable Company does business
- 13 as Inland Security in addition to R&R Cable, and for
- 14 the Inland Security piece, R&R Cable contracts with
- 15 this entity for actually answering and responding to
- 16 the alarms.
- 17 Q. (By Ms. Krebs) Thank you. Another sister
- 18 affiliate of Western Elite is Inland Long Distance, is
- 19 it not?
- 20 A. Yes, it is.
- 21 Q. Inland Long Distance would have been
- 22 providing long distance under your proposal to
- 23 Suncadia?
- 24 A. It would have been one of the companies along
- 25 with others under the equal access requirement.

- 1 O. And Inland Internet, I'm unclear. Is that
- 2 part of Inland Telephone Company?
- 3 A. Yes, it is.
- 4 Q. It is a nonregulated part of Inland
- 5 Telephone; is that correct?
- 6 A. That's correct.
- 7 O. Inland Internet would be the Internet
- 8 provider you were proposing for Suncadia?
- 9 A. It would be one of many again.
- 10 Q. But in the proposal that you gave, it was
- 11 somewhat of a package proposal; correct?
- 12 A. We gave so many proposals. Again, the reason
- 13 I say it would be part, yes, Inland Internet would
- 14 provide service to those customers that requested it.
- 15 If we had built this plant, again, it's an avenue for
- 16 any Internet service provider in the area to get access
- 17 to the customer.
- 18 Q. Turning to Exhibit 23, which is Inland's
- 19 response to Staff Data Request No. 14, I'm going to ask
- 20 you to look at Page 46 of the attachment to that
- 21 exhibit. I've got the data request itself. Take your
- 22 time. It's Page 46 of that exhibit. Do you recognize
- 23 this letter? Have you seen it before?
- 24 JUDGE MACE: It actually starts with a
- 25 letter, because I see his pages. There is a letter

- 1 that's dated September 17th, 2004. Why don't you flip
- 2 back a couple of pages.
- 3 (Discussion off the record.)
- 4 THE WITNESS: I'm with you now.
- Q. (By Ms. Krebs) Let's start with the first
- 6 paragraph where it says, "Inland offered to Suncadia a
- 7 fiber to premises network. Said offer was for Inland
- 8 to pay for the infrastructure costs of the network,
- 9 fiber, Sonet notes, and optical network terminals, as
- 10 well as the cost of conduit material. That offer has
- 11 since expired when we did not receive the easement."
- 12 Do you see that?
- 13 A. I have.
- 14 Q. Have you seen this letter before?
- 15 MR. FINNIGAN: Objection. If I can
- 16 understand the purpose for which this is offered, I may
- 17 be wanting to withdraw the objection, but this is a
- 18 redaction of a much larger response to a data request,
- 19 and looking at it, I can't tell whether it's been taken
- 20 out of context or not. If there is other material that
- 21 should be with this, then there is no way for me to
- 22 evaluate it based upon that, and so I have to object as
- 23 being a redaction without the ability to determine
- 24 whether it's in or not in context.
- 25 JUDGE MACE: I think the question is whether

- 1 he's ever seen it before, and I'll allow the answer to
- 2 that.
- 3 MR. FINNIGAN: I just didn't want to get too
- 4 far down the road.
- 5 THE WITNESS: Yes, I believe I've seen this
- 6 before.
- 7 Q. (By Ms. Krebs) Do you concur with the
- 8 statement that I've just read to you, that that's what
- 9 the offer was?
- 10 MR. FINNIGAN: Your Honor, I guess I'll have
- 11 to assert the objection. Like I said, if I can
- 12 understand the purpose for which it's being offered, I
- 13 may be able to withdraw the objection.
- MS. KREBS: Your Honor, I offered to
- 15 Mr. Finnigan to let me just do my cross, and over lunch
- 16 if he feels there are documents that should be put in
- 17 the record, I will be happy to make copies. I didn't
- 18 think it would be necessary to put in paper what we are
- 19 going to put in evidence, but if he feels its necessary
- 20 after I'm done with my cross -- I see no reason why at
- 21 this point we need to slow down to offer the entire
- 22 when there is absolutely -- it doesn't even say
- 23 "attachment" on the document. It doesn't say
- 24 "enclosure." There is no evidence at all that this is
- 25 a contained document, the one that I'm discussing right

- 1 now.
- 2 JUDGE MACE: We have a witness, and the
- 3 witness says he's familiar with this letter. I think
- 4 you can ask him the question, and if he doesn't know if
- 5 this is the offer that's referred to, then he can say
- 6 that, so I'll ask you to, Mr. Coonan, to go back to the
- 7 letter and look under Paragraph 1 where it says, "Said
- 8 offer was for Inland to install...", do you know what
- 9 offer that was?
- 10 THE WITNESS: I don't know which specific
- 11 offer that's referring to, no, Your Honor.
- 12 Q. (By Ms. Krebs) You said you knew about this
- 13 letter. When is it that you saw this letter?
- 14 A. I don't recall.
- 15 Q. Inland says in the third paragraph, and I'll
- 16 draw your attention to it, "To address the scope of
- 17 services, Inland Telephone or its affiliates are able
- 18 to provide local telephone service, long-distance
- 19 telephone service, Internet, cable television, private
- 20 networking and security system installation and
- 21 monitoring are all services we currently offer to
- 22 customers." Have I read that accurately?
- 23 A. Yes.
- Q. At the time of this September 17, 2004,
- letter, you were working at the company; correct?

- 1 A. Yes.
- 2 Q. Is that an accurate statement as to that
- 3 date?
- 4 A. Your question is were we able to offer those
- 5 services at that date, my answer would be yes.
- 6 Q. In Inland's fiber to the premises proposal
- 7 that we've established has been consistent throughout
- 8 all of the back and forth; correct?
- 9 MR. FINNIGAN: Objection. That's not his
- 10 testimony. His testimony was that there are both fiber
- 11 and copper alternatives offered.
- 12 Q. What I heard you say -- I'm going to go back
- 13 to that because I think counsel has testified, so I
- 14 want to be clear on the record -- your testimony is you
- 15 were going to try to put in a special kind of copper
- 16 that had the ability to transport more than Plain Old
- 17 Telephone Service; correct?
- 18 A. That's wasn't my testimony. The copper is
- 19 the same copper that companies were using that was
- 20 actually in existence at that point in time. When I
- 21 referred to, "Turn you copper into gold," that was the
- 22 company that was trying to sell the electronic
- 23 equipment either already in the ground or even existing
- 24 customers, and that was their slogan to try to get you
- 25 to buy their products.

- 1 Q. So they were end products. They weren't the
- 2 actual line itself.
- 3 A. That's correct.
- 4 Q. In terms of the standard form easement, and
- 5 I'm going to --
- JUDGE MACE: Actually, Ms. Krebs, before you
- 7 launch into this next area, let's recess until 11
- 8 o'clock.
- 9 (Recess.)
- 10 JUDGE MACE: Let's be back on the record.
- 11 Ms. Krebs?
- MS. KREBS: Thank you.
- 13 Q. (By Ms. Krebs) When we went off the record,
- 14 I was beginning to ask you about the easement that you
- 15 requested from Suncadia, and that would be Exhibit 32.
- 16 If you could turn to Exhibit 32, please.
- 17 A. (Witness complies.) I'm there.
- 18 Q. Are you familiar with this document?
- 19 A. Yes, I am.
- 20 Q. I direct your attention to the grant of
- 21 easement section at the bottom of the page.
- 22 A. Yes.
- Q. And where it says, "Grantor, its successors
- 24 and assigns hereby grant to ITC its successors and
- 25 assigns a nonexclusive perpetual utility easement for

- 1 communication services over, under, along, across and
- 2 through the real property of grantor tore depicted on
- 3 Exhibit A." Is that a correct reading of that?
- 4 A. Yes, it is.
- 5 Q. The easement that Inland was requesting was
- 6 for communication services; is that right?
- 7 A. It was an easement to place the facilities in
- 8 the ground that we were talking about at the time, the
- 9 fiber backbone and whatever else it took to get to the
- 10 customer's premises.
- 11 Q. But the term is "communications services," is
- 12 it not?
- 13 A. For communications services, yes, I see that.
- Q. Going back to your direct testimony, Page 5,
- 15 look at Lines 18 through 23. Do you have that in front
- 16 of you?
- 17 A. Yes, I do.
- 18 Q. You say, "We need an easement for a very long
- 19 period of time in order to be able to be there and
- 20 provide service to customers. We access our customers
- 21 physically in one of two ways." Do you see that?
- 22 A. Yes, I do.
- 23 Q. "We either access them through public rights
- 24 of way where we have a franchise that entitles us to
- 25 put our equipment in the public rights of way, or we

- 1 access them through standard utility easements over
- 2 private property which are perpetual in nature." Is
- 3 that an accurate reading?
- 4 A. Yes, it is.
- 5 Q. Now, do all of your -- this has been
- 6 identified as a standard easement that you propose. Is
- 7 that a correct characterization?
- JUDGE MACE: You are talking now about
- 9 Exhibit 32?
- 10 THE WITNESS: Yes.
- 11 Q. (By Ms. Krebs) That is the standard easement
- 12 you propose?
- 13 A. There has been many years that Inland
- 14 Telephone before I was there. Without looking at every
- 15 easement, I couldn't say without absolute certainty it
- 16 is the standard, but it is standard for us to ask for
- 17 perpetual easements when we get any type of easement
- 18 with any private property.
- 19 Q. Is it standard to ask for perpetual easements
- 20 for communications services?
- 21 A. Yes, to provide communication services over
- 22 private property, yes.
- Q. I draw your attention back to Exhibit 33, and
- 24 that's the February 15th, 2005 letter. Do you have
- 25 that in front of you?

- 1 A. Yes, I do.
- Q. It appears from this letter that Suncadia
- 3 decided against Inland installing and owning the fiber
- 4 to the premises that you had been negotiating; is that
- 5 correct?
- 6 A. At this point in time, yes, that was our
- 7 understanding.
- 8 Q. And Suncadia also decided not to give you the
- 9 easement you had proposed; correct?
- 10 A. Yes.
- 11 Q. And that's the easement that we just looked
- 12 at, Exhibit 32.
- 13 A. That's correct.
- 14 Q. Looking at the February 15th letter, and this
- 15 is a letter you wrote, you say, "Based on a discussion
- 16 with my board, Inland believes the process to
- 17 administer Suncadia's new approach would be very
- 18 cumbersome if Inland were to provide the entire myriad
- 19 of services Suncadia is requesting, and therefore is
- 20 not inclined to submit a proposal to do so." Do you
- 21 see that?
- 22 A. I see that.
- 23 Q. In fact, you did not submit a proposal, did
- 24 you?
- 25 A. Oh, we've submitted lots of proposals.

- 1 Q. After this letter.
- 2 A. I don't know if any further discussions took
- 3 place regarding Inland providing service after this
- 4 letter. I can't recall.
- 5 Q. This is February 15th, 2005. This is just a
- 6 year ago February. You don't recall whether or not
- 7 there was another proposal that Inland had made after
- 8 this?
- 9 A. I don't recall. I don't believe there was
- 10 one, but I don't recall. Within this letter though, if
- 11 you continue on, we did propose to provide a choice for
- 12 their customers.
- 13 Q. Thank you. That's where I'm going next.
- 14 Turn back to Paragraph 4. I'll start from the
- 15 sentence, "However, Inland and its affiliates are
- 16 interested in providing Suncadia with the ability to
- 17 offer its homeowners a choice for those services Inland
- 18 and/or its affiliates provide. Those services include
- 19 telephone, Internet, broadband DSL, alarm monitoring,
- 20 and cable television. This could be accomplished
- 21 through an agreement with Suncadia whereby Suncadia
- 22 allows Inland and/or its affiliates to access
- 23 Suncadia's network." Do you see that?
- 24 A. Yes.
- 25 Q. That's a correct reading of your letter.

- 1 MR. FINNIGAN: Objection. She inserted the
- word "to" in front of "access."
- 3 Q. I'm sorry. Striking the word "to" before the
- 4 word "access"; is that correct?
- 5 A. Yes.
- 6 Q. Now, I want to be clear. In that
- 7 identification, those services include telephone. Does
- 8 that include local as well as long distance?
- 9 A. We would certainly be willing to provide
- 10 that. At the time I wrote this, I don't recall if I
- 11 specifically intended that, but I can't imagine why we
- 12 wouldn't have included that.
- 13 Q. You testified earlier that you thought that
- 14 essentially if you could get a reasonable fee or pay a
- 15 reasonable fee to lease access or pay a reasonable fee
- 16 to Suncadia, you would consider doing that, correct, to
- 17 provide these services?
- 18 A. I don't know if that's my testimony, but
- 19 something similar to that. If we could structure an
- 20 arrangement with Suncadia so we could access their
- 21 customers, we would certainly be interested today in
- 22 providing these services to their customers.
- Q. Going to the last paragraph of that letter,
- 24 you say, "Please contact me at your earliest
- 25 convenience if you are interested in providing your

- 1 homeowners a choice so that we may discuss the fees
- 2 Suncadia will be charging for access to its network."
- 3 Is that accurate?
- 4 A. Yes.
- 5 Q. And as we've just discussed, Inland was
- 6 willing to negotiate fee for access to the network.
- 7 A. We were willing to discuss how we would
- 8 create an arrangement whereby we get access. I'm
- 9 assuming Suncadia would want to charge some type of
- 10 fee. It was pretty obvious that Suncadia saw this as a
- 11 revenue opportunity and wanted to get a share of the
- 12 revenue somehow. So we knew, at least we believed,
- 13 there would be no way for us to access that network
- 14 without paying some type of fee to Suncadia.
- 15 Q. Did you, in fact, ever begin negotiating
- 16 those fees?
- 17 A. I don't recall Suncadia ever getting back to
- 18 me after I sent them this letter pursuing giving their
- 19 customers that choice.
- Q. Going back to your testimony again, Page 2,
- 21 Lines 17 through 23 that we discussed earlier, just so
- 22 you can look at it again, we identified especially the
- 23 last three sentences in which you acknowledged that you
- 24 testified that without access, it would be impossible
- 25 for Inland to provide service. Do you recall that

- 1 testimony?
- 2 A. T.do.
- 3 Q. Isn't it true that you could have provided
- 4 service just as we've discussed by accessing the
- 5 network that Suncadia had created?
- 6 A. I'll go back to the document you just asked
- 7 me about. It appears to me Suncadia wants a de facto
- 8 monopoly. If they don't allow us to have access to
- 9 their network or they don't give us an easement that we
- 10 are used to getting from all other customers that are
- 11 private property owners, we can't access that customer.
- 12 Q. So I want to break that down a little bit.
- 13 Much of your testimony is centered on not being able to
- 14 receive an easement that you would require in order to
- 15 be able to access customers; is that correct?
- 16 A. That's a portion of our testimony, yes.
- 17 Q. Part of that testimony, and correct me if I'm
- 18 wrong, is that a perpetual easement is required because
- 19 if you were going to install plant, you need to be able
- 20 to upkeep the plant and protect your investment. Is
- 21 that an accurate characterization of your testimony?
- 22 A. Yes, and if I could add.
- Q. Yes, please.
- 24 A. If we were to serve the resort with our own
- 25 facilities and install those facilities, it wouldn't be

- 1 done in a day or a month or even a year. This is a
- 2 long-term development, so pieces of the investment
- 3 would be made over time, and with the depreciation
- 4 lives that are prescribed by the Commission, it takes
- 5 us several years to recover a lot of that investment.
- 6 So assuming we put the backbone in in year
- one, year two we add plant for 20 homes, year three,
- 8 another additional 50 homes, year four, something new
- 9 comes along with technology we have to add, it keeps
- 10 pushing that recovery period out another 20 years in
- 11 some cases or greater. So therefore, we couldn't make
- 12 that type of investment without a perpetual easement.
- 13 It's not good business sense to do so.
- 14 Q. Isn't it true now that Suncadia and ICS will
- 15 likely lay all of the fiber to the premises that Inland
- 16 would be unlikely to seek an easement as a way of
- 17 providing service?
- 18 A. Without access to their facilities, it's
- 19 tough to answer that question. If we don't have access
- 20 to their facilities, we can't access the customers
- 21 without an easement to get directly to the customer
- 22 with our own plant.
- 23 Q. My question is given that ICS and Suncadia
- 24 appear to have installed a fiber to the premises
- 25 network or are in the process of doing so, would

- 1 Inland, if it had a perpetual easement for commercial
- 2 services, install another duplicative plant?
- 3 A. The way we conduct our business is we first
- 4 approach Suncadia. Theoretically, if those things
- 5 happen, and one, I understand if we had a perpetual
- 6 easement, if we went to Suncadia and their agreement
- 7 was too onerous or we determined it was cost
- 8 prohibitive, we would probably not try to access their
- 9 facilities without making a duplicative investment.
- 10 In that case, we would then have to utilize
- 11 the easement that we are asking for to get to that
- 12 customer that asked for service from us because we are
- 13 obligated to serve customers in the exchange boundary
- 14 maps that are on file with the Commission, and that's a
- 15 big part of our problem. We are obligated to do
- 16 something we are not able to today and haven't been
- 17 able to do in the past with customer requests.
- 18 Q. I want to be very clear in this testimony
- 19 though. You do not require an easement to service
- 20 customers if, in fact, someone else has installed the
- 21 fiber to the premises network; correct?
- 22 A. I need some specifics or we need to frame
- 23 that question.
- 24 O. I quess it's an either/or question. In order
- 25 to access customers, you either need to lay your own

- 1 line or use someone elses. Is that an accurate
- 2 statement?
- 3 A. Yes.
- 4 Q. Now, what I'm trying to understand is why you
- 5 still feel that it is important to have an easement if,
- 6 in fact, there is an existing fiber network.
- 7 A. I believe I answered that. If we cannot
- 8 access that hypothetical, will Suncadia let us access
- 9 their network? We don't know. If they say yes, what
- 10 will they charge us? If that fee is so excessive, it
- 11 may make more sense to lay our own facilities in the
- 12 ground.
- 13 Q. Okay. I'll call your attention to Exhibit
- 14 21, and that's Staff Data Request No. 11. If you could
- 15 look at Page 2 of 12.
- 16 A. My exhibits aren't numbered the same as
- 17 yours.
- 18 MR. FINNIGAN: It's in the materials from
- 19 Public Counsel.
- THE WITNESS: I'm there.
- Q. (By Ms. Krebs) I'm looking at the first
- 22 sentence, and are you familiar with this document?
- 23 A. You know, I'm not.
- Q. So you've never seen it before?
- 25 A. I've seen it now, when Rick gave this to me

- 1 this morning, this packet.
- Q. Are you aware of this project, MC-10?
- 3 A. I'm not.
- 4 Q. Let's see whether or not you can help me
- 5 understand this first. "Inland Telephone Company will
- 6 install primary telephone line within the Forest Ridge
- 7 large lot plat as shown on PSE design map dated and
- 8 approved June 8th, 2005." Do you see that?
- 9 A. I do see that.
- 10 Q. Is primary telephone line, do you know if
- 11 that's copper?
- 12 A. I wasn't involved in this document. I don't
- 13 know what Doug Weis, who signed this on behalf of
- 14 Inland Telephone Company, intended.
- 15 Q. I'm going to ask you to look at your
- 16 testimony on Page 5, and I'm going to direct you
- 17 specifically to Lines 14 through 15, and essentially,
- 18 I'm going to try to boil it down so I don't have to
- 19 read the entire paragraph, but why don't you review it
- 20 for me.
- 21 A. You would like me to review the entire
- 22 answer?
- Q. Just go ahead and review it for yourself so
- 24 you know what you say.
- 25 A. (Witness complies.) Okay, I've finished

- 1 reading it.
- Q. You say in Lines 4 and 5, "It became clear to
- 3 us that customers might expect that Inland is the
- 4 responsible entity for providing service and contact
- 5 Inland for service." Is that your testimony?
- 6 A. Yes, it is.
- 7 Q. I'm going to jump forward to Line 9. "To the
- 8 extent that either the customer believes Inland is
- 9 stringing them along or Suncadia describes Inland as
- 10 being unreasonable, then Inland's image is tarnished.
- 11 Part of our overall offering of quality service to our
- 12 customers is offering an image of a company that is
- 13 cooperative and willing to help its customers. If that
- 14 image is going to be tarnished, then the overall
- 15 customer base may not have the same view of Inland as
- 16 it holds today. This is a very important issue to
- 17 Inland." Is that an accurate reading of what you
- 18 wrote?
- 19 A. Yes.
- Q. You use the term "overall customer base" in
- 21 your testimony, and I just want to ask you, by "overall
- 22 customer base," you mean customers for both Inland's
- 23 wire line services and its nonregulated services;
- 24 correct?
- 25 A. Yes, focusing on the telephone piece here,

- 1 but yes, because we are in a small community where
- 2 everybody knows everybody's business or think they do
- 3 in small towns. I can give you an example.
- 4 This talks about a request from a customer
- 5 contacted Qwest and wanted service, and they said, Oh,
- 6 you are in Inland's exchange territory. You need to
- 7 contact them, and when they contacted us, we could not
- 8 access the customer. We explained to them that we
- 9 didn't have an easement with Suncadia and maybe they
- 10 could contact Suncadia and let them know they are
- 11 interested in our service and obtain service from us at
- 12 that time.
- 13 I'm going to paraphrase, but what we heard
- 14 back from the customer is when they spoke to Suncadia,
- 15 Suncadia had issues with Inland. That type of stuff
- 16 doesn't sit well with us or prospective customers in
- 17 the area. If that customer were to go and talk to
- 18 others, which they do, that's the type of thing we were
- 19 very concerned about, because we try to do everything
- 20 in our power to take care of our customers.
- Q. You refer to that person as a customer, but
- 22 they are, in fact, not a customer.
- 23 A. It's a prospective customer.
- Q. But that's a prospective customer for
- 25 potentially nonregulated services.

- 1 A. They had asked for Plain Old Telephone
- 2 Service.
- 3 Q. Turning to Page 3, Lines 9 through 11, you
- 4 say, "Essentially, what it boiled down to is that
- 5 unless Inland agreed to some form of revenue sharing
- 6 for telecommunication services, Suncadia was not going
- 7 to allow Inland to serve the resort." Is that an
- 8 accurate reading of what you wrote?
- 9 A. Yes, it is.
- 10 Q. I ask you to turn to Exhibit 2, which is the
- 11 August 27 letter. I'm assuming because this was
- 12 attached to your testimony, you are aware of this
- 13 letter. You've identified it. I just want to ask you
- 14 a couple of questions about it.
- 15 A. This is the August 27th, 2004 letter?
- 16 Q. Yes. My understanding is that this letter is
- 17 attached to your testimony because it is a
- 18 representation of what you believe were some
- 19 unreasonable demands that Suncadia was making for
- 20 revenue sharing. Is that an accurate statement?
- 21 A. You say "unreasonable demand." I
- 22 characterize it as sharing of revenues that we couldn't
- 23 do. Our legal counsel advised us that it wasn't legal
- 24 to share revenues from regulated services.
- Q. I ask you to turn to Exhibit 23, and

- 1 actually, keep that exhibit around because we are going
- 2 to go back to it so we don't have to go find it again,
- 3 and I call your attention back to Exhibit 23, Page 46.
- 4 A. Okay.
- 5 Q. Now, I draw your attention to where Inland
- 6 says, "It has always been Inland's contention that any
- 7 revenue sharing may only be accomplished on
- 8 nonregulated lines of business and then only after a
- 9 certain level of penetration is achieved, which is yet
- 10 to be determined." Is that accurate?
- 11 A. That's an accurate reading, yes.
- 12 Q. Are you aware of the accuracy of that
- 13 statement? Was that Inland's position?
- 14 A. Yes. That has been Inland's position
- 15 consistently.
- 16 Q. Going back to Exhibit 2, can you tell me
- 17 where in this exhibit Suncadia asks for revenue sharing
- 18 for particularly regulated activities?
- 19 A. If you look at the second paragraph of the
- 20 letter, I believe it's the second sentence of that
- 21 paragraph, it says, "Inland will guarantee pricing of
- 22 services to us and to our business and homeowners,
- 23 revenue sharing to Suncadia, agreement to accommodate
- 24 as Suncadia's third-party vendors who are prepared to
- 25 provide revenue sharing for access to customers in the

- 1 community we are creating."
- 2 Up until this point in time, the revenue
- 3 sharing Suncadia wanted included everything, and if I'm
- 4 not mistaken, there is a proposed memorandum of
- 5 understanding in my documents here that will illustrate
- 6 that where they say we will do the following things,
- 7 and if I could find that document, I could show you.
- 8 So when I read this letter, although it doesn't
- 9 specifically say revenue sharing of regulated, I read
- 10 that into that.
- 11 Q. So just to be clear, you were willing to
- 12 revenue share for your unregulated businesses; correct?
- 13 A. We were willing to discuss that, and again,
- 14 if the amount Suncadia wanted was reasonable so we
- 15 could still make a profit, yes, we would. That
- 16 discussion never completely took place.
- 17 Q. Now, we discussed a little bit about Inland's
- 18 willingness to provide service to customers over
- 19 Suncadia and ICS's potential network at a reasonable
- 20 fee. Do you recall that testimony?
- 21 A. I do.
- Q. If Inland received access, and by "access," I
- 23 mean not an easement, but rather over the facilities of
- 24 Suncadia and ICS with reasonable terms and conditions
- 25 to any residents or business in Suncadia that is not

- 1 currently being served by ICS or Suncadia, what plant
- 2 would you need to service those folks?
- 3 A. I'm assuming you mean they have, "they,"
- 4 Suncadia and ICS combined, get all the way to the
- 5 customer's premises and have a connection to the home.
- 6 Q. Yes.
- 7 A. It would depend on, and I would have to
- 8 consult with my engineers, as to how we would
- 9 interconnect with their facilities. There would be
- 10 some sort of plant necessary to interconnect. What
- 11 that is, I couldn't tell you.
- 12 Q. Could Inland do that interconnection,
- 13 assuming all of the legal and financial obstacles are
- 14 out of the way, physically, could you do that
- 15 interconnection within 12 months?
- 16 A. I would have to check with my engineer, with
- 17 my legal counsel, make sure everything is, number one,
- 18 it's structured properly, and number two, is the
- 19 equipment available. I'm not an engineer, so I'm
- 20 getting into an area I'm not comfortable talking about.
- 21 We can do most anything in 12 months; "we," being
- 22 Inland Telephone.
- 23 Q. Is Inland currently party to any
- 24 interconnection agreements?
- 25 A. I believe we had some wireless

- 1 interconnection agreements. That's subject to check.
- 2 MS. KREBS: I'm just going to do housekeeping
- 3 now for admissions.
- 4 JUDGE MACE: Okay. You said you were
- 5 withdrawing Exhibit 20; is that correct?
- 6 MS. KREBS: Yes. I would like to move for
- 7 the admission of Exhibit 21, which is Inland's response
- 8 to DR-11 --
- 9 JUDGE MACE: Can you give me all the
- 10 cross-exhibits that you intend to offer at this point?
- 11 MS. KREBS: 21, 22, 23, and I know
- 12 Mr. Finnigan -- why don't we put 23 aside, so 21, 22,
- 13 24, 25, 26, and that's it.
- 14 JUDGE MACE: Is there any objection to the
- 15 admission of any of those exhibits?
- MR. FINNIGAN: I don't think so, but let me
- 17 have a second because most of those weren't identified
- 18 by the witness.
- 19 MS. KREBS: I'm just assuming you're going to
- 20 adopt your DR responses per an earlier discussion.
- 21 MR. FINNIGAN: Give me a second. I don't
- 22 think I have any objection. I just want to see what
- 23 they are. I don't have any objection to the admission
- 24 of those exhibits.
- 25 JUDGE MACE: I'll admit 21, 22, 24, 25, and

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- 1 26. Ms. Krebs, you said you were also going to offer
- 2 23.
- 3 MS. KREBS: Yes, and I did not take the
- 4 witness through all of 23, and I don't think it's
- 5 necessary for me to do that. I am willing to talk with
- 6 Mr. Finnigan during lunch and see if we can pare it
- 7 down, either pare it down or put the whole thing in.
- 8 JUDGE MACE: Mr. Finnigan, this could be
- 9 resolved if you had an answer as to why you were
- 10 objecting to the admission of Exhibit 23 as submitted.
- 11 MR. FINNIGAN: I don't have on objection to
- 12 the admission of Pages 46 and 48 that she crossed
- 13 Mr. Coonan on, but I think if Ms. Krebs has suggested
- 14 that she and I consult regarding the remainder of the
- 15 exhibit.
- 16 JUDGE MACE: I'll allow you to talk about
- 17 that over lunch, and we will back to this.
- MS. KREBS: Thank you.
- 19 JUDGE MACE: You are not offering 27.
- 20 MS. KREBS: Not at this time. I will be for
- 21 Mr. Eisenberg.
- JUDGE MACE: Does that conclude your
- 23 cross-examination?
- 24 MS. KREBS: That does conclude my
- 25 cross-examination. Thank you.

JUDGE MACE: Mr. Kopta?

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4 CROSS-EXAMINATION

- 5 BY MR. KOPTA:
- 6 Q. Thank you, Your Honor. Good morning,
- 7 Mr. Coonan. Greg Kopta representing ICS.
- 8 First of all, a follow-up on something that
- 9 Ms. Krebs asked you about, and I believe in response to
- 10 one of her questions, you were concerned that Suncadia
- 11 wants a de facto monopoly based on your inability to
- 12 get access to their network or prevent them granting
- 13 you an easement. Do you recall that discussion with
- 14 her?
- 15 A. I do.
- 16 Q. Have you had any contact with ICS in terms of
- 17 being able to access Suncadia's network through them?
- 18 A. We haven't.
- 19 Q. If you would please return to your reply
- 20 testimony, which is Exhibit 5-T, and specifically, I
- 21 would like you to look at Page 6.
- 22 A. (Witness complies.)
- Q. Beginning at the top of this page, your are
- 24 discussing what you interpret as Staff's proposal that
- 25 perhaps Inland would want to operate the Suncadia

- 1 Resort as a CLEC rather than an ILEC. Is that a fair
- 2 characterization of what you are talking about in your
- 3 testimony?
- 4 A. Yes.
- 5 Q. And on Line 8, you have a sentence that says,
- 6 "Agreements have to be negotiated with ILEC's for the
- 7 exchange of traffic"; is that correct?
- 8 A. That's correct.
- 9 Q. If you would please turn to Exhibit 8, which
- 10 is Inland's response to ICS Data Request No. 1. Do you
- 11 have that in front of you, Exhibit 8?
- 12 A. I do.
- 13 Q. In this request, Inland was asked to identify
- 14 ILEC's with which Inland would need to have the type of
- 15 agreement you reference in your testimony; is that
- 16 correct?
- 17 A. The type of agreement?
- 18 Q. Agreements to be negotiated with ILEC's for
- 19 the exchange of traffic.
- 20 A. Yes.
- Q. And the ILEC identified there is Qwest; is
- 22 that correct?
- 23 A. ILEC identified where?
- Q. In the response.
- MR. FINNIGAN: The response to the data

- 1 request, not your response to the question.
- 2 Q. The response to the data request in
- 3 Exhibit 8.
- 4 JUDGE MACE: If you look at Exhibit 8, it
- 5 says "Data Request No. 1", and it states the request,
- 6 and then underneath, it says "response," that first
- 7 paragraph. Do you see that?
- 8 THE WITNESS: I do.
- 9 JUDGE MACE: And I think Qwest is mentioned
- 10 in there.
- 11 THE WITNESS: I see that, yes.
- 12 Q. (By Mr. Kopta) My question is whether Inland
- 13 currently has any traffic exchange agreement with
- 14 Qwest.
- 15 A. I don't know if we do.
- 16 Q. Is the portion of Qwest's service territory
- 17 that lies within the Suncadia Resort part of a local
- 18 calling area that Inland serves?
- 19 A. I'm having trouble with this question, saying
- 20 "Inland serves," because we don't serve any of Qwest's
- 21 area. Was your reference to what we serve to the local
- 22 calling area, the area as we know it in our industry?
- 23 Q. Sure.
- 24 A. If those numbers are 647 numbers, the Owest
- 25 portion of Suncadia'a territory, if those are 647

- 1 numbers, yes, then we have extended area of service
- 2 arrangement whereby that is part of the local calling
- 3 area.
- 4 Q. Would that be different than a traffic
- 5 exchange agreement?
- 6 A. I would have to ask counsel. I would believe
- 7 so. Those extended area of service agreements were
- 8 implemented a long time ago, probably even before I
- 9 started working at Inland Telephone.
- 10 Q. While we are on that subject, if Inland were
- 11 permitted by the Commission to redefine its service
- 12 territory to exclude the Suncadia Resort, would calls
- 13 from Suncadia residents to Inland customers be local
- 14 calls?
- 15 A. I can't answer. I guess the Commission would
- 16 have to answer that.
- 17 Q. In the question and in your testimony, you
- 18 refer to agreements for the exchange of traffic, but in
- 19 the response, there is a reference to an
- 20 interconnection agreement. That's near the bottom of
- 21 that first paragraph of response in Exhibit 8. Do you
- 22 see that there, the term "interconnection agreement"?
- 23 A. I see that.
- Q. Do you distinguish between those two things,
- 25 an interconnection agreement and the agreement for

- 1 exchange of traffic?
- 2 A. Again, I would have to talk to my counsel
- 3 about that. I know there are different types of
- 4 agreements that are out there today, and I'm getting
- 5 into a legal area that I'm not comfortable trying to
- 6 address because I just don't know.
- 7 Q. Would you turn to Exhibit 9, which is ICS
- 8 Data Request No. 2?
- 9 A. I'm there.
- 10 Q. I believe that your counsel and I will need
- 11 to discuss this with the judge before we proceed if
- 12 Inland is going to stand on its objection to this data
- 13 request.
- 14 JUDGE MACE: Off the record.
- 15 (Discussion off the record.)
- 16 Q. (By Mr. Kopta) This request asks for a copy
- 17 of the rates, terms, and conditions under which Inland
- 18 currently offers or is willing to exchange traffic with
- 19 a CLEC providing local service to residents in the
- 20 Suncadia resort area. Does Inland have such rates,
- 21 terms, and conditions?
- 22 A. At the time of this response, there was no
- 23 CLEC's in the area, and I don't know if ICS is a CLEC.
- 24 I believe they are.
- 25 Q. In the response, it's stated that Inland has

- 1 not received a bona fide request for interconnection
- 2 from any CLEC providing local service to residents in
- 3 the Suncadia Resort area.
- 4 A. Yes.
- 5 Q. ICS did request interconnection negotiations
- 6 with Inland though, has it not?
- 7 A. I recall seeing a letter that ICS sent to
- 8 Inland Telephone, and based on the advice of my
- 9 counsel, that was not a bona fide request.
- 10 Q. Let's turn to Exhibit 14. I'll give you a
- 11 moment to look at that letter.
- 12 A. Thank you.
- 13 Q. Have you seen this letter before?
- 14 A. Yes, I have.
- 15 Q. Is this what you were referring to in terms
- of Inland's response to ICS's request for negotiations
- of an interconnection agreement?
- 18 A. If you are referring to my prior testimony
- 19 where I said I recalled seeing a letter that I
- 20 understand not to be a bona fide request, yes, this is
- 21 it.
- 22 Q. If you would turn to the second page of that
- 23 letter, the only full paragraph on that page, and about
- 24 almost right in the middle of that paragraph there is a
- 25 sentence that says, "We would be more than happy to

- 1 talk to you about the terms of a traffic exchange
- 2 agreement between noncompeting providers."
- 3 A. I see that.
- 4 Q. Is Inland only willing to offer traffic
- 5 exchange agreement to ICS as a noncompeting provider?
- 6 MR. FINNIGAN: Objection. The objection
- 7 calls for Mr. Coonan to speculate about a state of
- 8 facts that has not occurred, and it further asks him to
- 9 make a commitment on behalf of the Company where he's
- 10 identified the Company needs to consult with
- 11 counsel about what Inland's future position may be.
- 12 MR. KOPTA: I'm trying to clarify this letter
- 13 where they are offering to talk about terms of traffic
- 14 exchange agreements between noncompeting providers, and
- 15 I'm asking the corollary, are they willing to talk
- 16 about a traffic exchange agreement between competing
- 17 providers.
- 18 JUDGE MACE: I will allow him to answer.
- 19 THE WITNESS: I would before I respond to
- 20 that. If ICS had contacted us, I would say, let me get
- 21 back to you and I will consult with my legal counsel,
- 22 because when it comes to these interconnection
- 23 agreements, I believe that my counsel knows what he's
- 24 talking about.
- 25 If he says this is not a bona fide request,

- 1 I'm not positive as to why. I don't understand all the
- 2 legal reasons behind that, and likewise, I would have
- 3 to consult with Mr. Finnigan and say, There is a
- 4 request. What do you think, and then I would get back
- 5 with the phone company saying either we would or
- 6 wouldn't, but I would need to consult with Mr. Finnigan
- 7 first.
- 8 O. You are aware that ICS has agreed with
- 9 Suncadia to provide local telephone service to the
- 10 residents of the Suncadia Resort.
- 11 A. I learned that there is an agreement there
- 12 today. That's what I've heard here.
- 13 Q. As we sit here today, the Suncadia Resort, or
- 14 most of it, is within Inland's service territory; is
- 15 that correct?
- 16 A. I believe that's correct.
- 17 Q. From a technical perspective, are you aware
- 18 whether it would be possible for customers served by
- 19 ICS, call customers served by Inland if the two
- 20 companies don't have an agreement to exchange traffic?
- 21 A. I don't know.
- Q. Would you turn to Exhibit 34, which is one of
- 23 the exhibits to Mr. Eisenberg's testimony?
- 24 Specifically, it's the telecommunications service
- 25 agreement between Suncadia and Inland

- 1 Telecommunications.
- 2 A. (Witness complies.) Okay.
- 3 Q. You signed this agreement on behalf of Inland
- 4 Telephone Company; is that correct?
- 5 A. Yes, I did.
- 6 Q. So you are familiar with this agreement?
- 7 A. Yes.
- 8 Q. Would you turn to the second page of the
- 9 Agreement, and I draw your attention to Paragraph 3.
- 10 A. Okay.
- 11 Q. I'll give you a moment to read that section.
- 12 A. (Witness complies.) I've read it.
- 13 Q. Does this paragraph, now that you've looked
- 14 at it recently, change your answers i terms of your
- 15 willingness to negotiate a traffic exchange agreement
- 16 with ICS?
- 17 A. Well, this agreement is not effective unless
- 18 our filing is approved, so this is kind of a
- 19 preagreement. If filing were approved in this
- 20 instance, then this would come into effect, and at in
- 21 that point in time, we would honor our commitment here
- 22 to negotiate with ICS.
- Q. So it would only be in circumstances, as I
- 24 understand it, where ICS and Inland would not be
- 25 competing if the Commission actually allowed Inland to

- 1 change its exchange boundaries to no longer include the
- 2 Suncadia Resort; is that correct?
- 3 A. I don't think so. Again, I would have to
- 4 talk to counsel. Had ICS contacted Inland at any point
- 5 along the way discussing negotiations, I would have got
- 6 counsel involved.
- 7 Q. I believe in Exhibit 14, there is a reference
- 8 to counsel in terms of ICS's request for negotiations;
- 9 is that correct, or do you remember?
- 10 A. I don't remember.
- 11 Q. The document speaks for itself, so don't
- 12 worry about that. While we are on this document, look
- 13 at Section 2, which is additional services. Again, I
- 14 will give you a moment to read that.
- 15 A. (Witness complies.)
- 16 Q. I'll read a portion of the first sentence of
- 17 this section: "Inland shall provide additional
- 18 services to the property through Suncadia or its
- 19 affiliates or contractors, including other
- 20 telecommunications companies or a party to an
- 21 interconnection agreement with Inland."
- This is going back to where we talked about
- 23 the distinction between interconnection agreement and
- 24 traffic exchange agreement, and in this document, both
- 25 terms are used. If you notice in Section 2, the term

- 1 "interconnection agreement" is used. In Section 3, the
- 2 term "traffic exchange agreement" is used.
- 3 A. Okay.
- 4 Q. Is your understanding of this agreement that
- 5 those are two different types of agreement?
- 6 A. I believe so. Again, I would have to confer
- 7 with counsel to confirm my answer.
- 8 Q. Do you have an understanding of what the
- 9 difference is between an interconnection agreement and
- 10 a traffic exchange agreement?
- 11 A. No. Again, that's why I would have a
- 12 discussion with counsel so he could educate me.
- 13 JUDGE MACE: It's past noon. Let's be off
- 14 the record.
- 15 (Discussion off the record.)
- Q. (By Mr. Kopta) Mr. Coonan, if you would turn
- 17 to Exhibit 15, which is a cover letter from your
- 18 counsel and a traffic exchange agreement by and between
- 19 Inland Telephone Company and AT&T Wireless Services.
- 20 A. I have that.
- Q. Are you familiar with this agreement?
- 22 A. I don't recall reading it before, but I do
- 23 recognize it's a document that was signed by Doug Weis,
- 24 president of Inland Telephone Company.
- 25 O. I believe you referred earlier to your belief

- 1 that Inland does have an agreement between Internet
- 2 wireless carriers.
- 3 A. That's correct.
- 4 Q. This would be one of those agreements?
- 5 A. Yes.
- 6 Q. Does Inland consider AT&T Wireless, or what
- 7 is now Cingular Wireless, to be a noncompeting
- 8 provider?
- 9 A. Cingular, I believe they have cellular
- 10 service in our territory, and they've been designated,
- 11 I believe, as an ETC, and they would be a competing
- 12 provider of telephone service.
- 13 Q. Do you know whether Inland would be willing
- 14 to offer the same terms and conditions of this traffic
- 15 exchange agreement to ICS?
- MR. FINNIGAN: Objection, calls for a legal
- 17 conclusion and analysis by Mr. Coonan.
- 18 MR. KOPTA: I'm not asking for a legal
- 19 conclusion. I'm simply asking whether Inland will be
- 20 willing to offer the same terms and conditions to ICS.
- JUDGE MACE: I'll allow the answer.
- 22 THE WITNESS: If ICS were to call me
- 23 hypothetically and say, Would you honor these terms and
- 24 conditions, I would refer to legal counsel and get back
- 25 to ICS.

- 1 Q. (By Mr. Kopta) If you would please return to
- 2 your reply testimony, Exhibit 5-T, and in this case, I
- 3 would like you to turn to Page 10.
- 4 A. I'm there.
- 5 Q. And I will direct your attention to the
- 6 sentence that begins on Line 13. It states, "Further,
- 7 ICS would be eligible to seek designation as an ETC for
- 8 the Suncadia Resort area." Do you see where I'm
- 9 referring?
- 10 A. I do.
- 11 Q. Now, if you would please turn to Exhibit 12,
- 12 which is a response from Inland to ICS, Data Request
- 13 No. 5.
- 14 A. Okay.
- 15 MR. KOPTA: And again, I will ask counsel if
- 16 --
- 17 MR. FINNIGAN: This one will maintain our
- 18 objection if it calls simply for a legal conclusion
- 19 from the witness.
- 20 MR. KOPTA: Your Honor, I'm merely trying to
- 21 understand what Mr. Coonan is saying in his reply
- 22 testimony on Page 10 at the sentence beginning on
- 23 Line 13.
- 24 MR. FINNIGAN: Those are two different
- 25 subjects. One is where Inland still has the Suncadia

- 1 Resort within it, and the second one is where the
- 2 resort area is not within Inland's telephone area, and
- 3 those have two different legal consequences and are two
- 4 different factual situations.
- 5 JUDGE MACE: I would like him to explain in
- 6 his testimony the statement, "ICS would be eligible to
- 7 seek designation as an ETC for the Suncadia Resort
- 8 area." I would like to have you explain that
- 9 statement.
- 10 MR. FINNIGAN: I have no problem with that.
- 11 THE WITNESS: Okay. My understanding of an
- 12 ETC is that you go to the Commission. You make a
- 13 filing to become an ETC in an area, and if you are
- 14 granted ETC status, then you are allowed to make an
- 15 application and receive funds from the Universal
- 16 Service fund.
- 17 Q. (By Mr. Kopta) Were you contemplating that
- 18 ICS would be able to do this if Inland withdraws from
- 19 the Suncadia Resort area?
- 20 A. I don't think the Commission has ever
- 21 answered that question.
- 22 Q. I'm just trying to understand in your
- 23 testimony. Are you just saying that ICS could seeing
- 24 designation as an ETC for the Suncadia Resort area in
- 25 general, or was it specific to whether or not Inland

- 1 was also obligated to serve in the Suncadia Resort
- 2 area?
- 3 A. I believe the way it works today is when an
- 4 ETC or a company is designated as an ETC in a certain
- 5 area, and let's use in this example the Roslyn exchange
- 6 or the Inland Telephone Company service area, then it's
- 7 allowed to receive the same level of support on a per
- 8 line basis from the Universal Service Fund that Inland
- 9 Telephone Company receives. Does that answer your
- 10 question?
- 11 Q. Not entirely. Would that be the case if
- 12 Inland were not or if the Suncadia Resort were not
- 13 within the Roslyn exchange territory or the Inland
- 14 territory?
- 15 A. I would have to answer that two ways. If the
- 16 Suncadia area had never been in the Roslyn exchange
- 17 territory, I don't know what the Commission would do as
- 18 far as granting ETC status to ICS. However, ICS could
- 19 apply to become a LEC if it were unserved territory, so
- 20 some hypotheticals there.
- 21 If this territory is removed, again, I don't
- 22 think the Commission has ruled on that particular set
- 23 of facts or circumstances as to whether or not you
- 24 would still recover those costs based on Inland's
- 25 costs, not your own, or if they would say you are no

- 1 longer eliqible to receive UFS funds. That's up to the
- 2 Commission. I don't know how to answer that other than
- 3 how I just answered it.
- 4 Q. So again, going back to the statement in your
- 5 testimony, ICS would be eligible to seek designation as
- 6 an ETC in the Suncadia Resort area, as far as you know,
- 7 that statement would only be true if Inland were also
- 8 serving that same area?
- 9 A. I don't think that's what my testimony was.
- 10 I think I just said that there is a set of
- 11 circumstances where maybe the Commission would allow
- 12 ICS to still receive Universal Service Funds. Whether
- 13 we are there or not, I don't know. Again, I don't
- 14 think the Commission has ruled on that set of
- 15 circumstances.
- 16 Q. Okay. In the rest of that paragraph, you are
- 17 discussing more about the ramifications of ICS
- 18 obtaining that support, and if you would, please,
- 19 turning to Exhibit 13, which is Inland's response to
- 20 ICS Data Response No. 6.
- 21 A. Okay.
- 22 Q. I note that like the other responses, this
- 23 was prepared by your counsel, but I understand you are
- 24 able to answer questions about this response.
- 25 A. Yes.

- 1 Q. The first thing I would like you to look at
- 2 is on the sixth line down, the sentence that begins
- 3 near the end of that line, "To explain, in the area
- 4 outside of the Suncadia Resort area, ICS could simply
- 5 seek to resell Inland's facilities."
- 6 A. I see that.
- 7 Q. Does Inland offer services or facilities on a
- 8 resold basis to other carriers?
- 9 MR. FINNIGAN: I'll note an objection for the
- 10 record. That calls for a legal conclusion as to the
- 11 language under Section 251(b).
- 12 MR. KOPTA: I'm simply asking a clarification
- 13 of this statement in his testimony in this exhibit that
- 14 ICS does seek to resell Inland's facilities.
- 15 JUDGE MACE: I think he should be able to
- 16 answer the question. Go ahead.
- 17 THE WITNESS: Would you ask the question one
- 18 more time, please?
- 19 Q. (By Mr. Kopta) Sure. Does Inland offer
- 20 services or facilities for resale to other carriers?
- 21 A. I'm not aware of whether we are doing it. If
- 22 we are obligated to do it, we would offer, and, of
- 23 course, I would seek legal counsel's advice on that.
- Q. Could you explain to me then what this
- 25 sentence means when you say that ICS could simply seek

- 1 so resell Inland's facilities?
- 2 A. It says what it says. ICS would come to
- 3 Inland and ask to be able to purchase services at a
- 4 wholesale for resale, in which case I would assume we
- 5 would then in turn come to some sort of agreement with
- 6 ICS whereby ICS would be able to use our existing
- 7 facilities and resell the services without having to
- 8 make those duplicative investments I described earlier
- 9 in my previous testimony to Public Counsel.
- 10 Q. And Inland would be willing to negotiate and
- 11 enter into such a resale agreement with ICS?
- 12 A. We would be willing to renegotiate, and to
- 13 the extent it is satisfactory, yes, we would then be
- 14 willing to enter into it. I would have to, again, get
- 15 counsel involved, as I do with all the agreements I
- 16 work with.
- 17 Q. The next sentence after that one starts at
- 18 the beginning of the seventh line, "This would impose
- 19 additional costs on Inland. At a minimum, the
- 20 administrative costs associated with such resale."
- 21 A. I see that.
- 22 Q. So what you are saying here is that providing
- 23 services to ICS on a resold basis would increase
- 24 Inland's costs?
- 25 A. Yes.

- 1 Q. Are you aware of how the resale discount is
- 2 calculated under the Telecommunications Act of 1996?
- 3 A. I am not.
- 4 Q. So you are not aware of whether or not there
- 5 are -- that are voided by the company, by providing
- 6 services through resale as opposed to on a retail
- 7 basis?
- 8 A. I am not aware of that.
- 9 Q. So what administrative costs did you have in
- 10 mind that would be imposed on Inland?
- 11 A. The fact that we would be paying our attorney
- 12 to negotiate or assist us in negotiation agreement.
- 13 It's like any other endeavor. The first time we go
- 14 through it, I would then personally learn all those
- 15 costs.
- To my knowledge, having not gone through a
- 17 resale agreement, I don't know, but I know any time you
- 18 do something new, there is a lot of costs. There is my
- 19 time that would be involved, discussions with
- 20 Mr. Finnigan, my time discussing things with my
- 21 engineering staff to see if there is any special
- 22 requirements, any special equipment, so those are the
- 23 type of administrative costs I'm referring to. There
- 24 may be others that I would learn along the way.
- 25 Q. And there may be cost savings by providing

- 1 service by wholesale instead of retail as well,
- 2 possibly.
- 3 A. If you could give me an example, I might
- 4 agree with you. I'm not sure what types of savings we
- 5 might see.
- 6 Q. Instead of billing 43 different individuals,
- 7 for example, you wouldn't have 43 different resold
- 8 services. You would be billing it only to a single
- 9 individual.
- 10 A. I would agree with that.
- 11 Q. Then if you would look at the bottom of this
- 12 first page, Exhibit 13, the very last line, and I'm
- 13 starting mid sentence about the middle of the line:
- 14 "To the extent that ICS incurs costs of less than
- 15 \$36.01 per month to serve within the Suncadia Resort
- 16 area..."
- 17 A. I see that.
- 18 Q. Am I correct that Inland hasn't estimated the
- 19 costs to serve the Suncadia Resort area?
- 20 A. If you recall in my earlier testimony, we did
- 21 several cost estimates, rough, to try to address
- 22 Suncadia's requests, and it had been a moving target,
- 23 so we have prepared cost estimates. My testimony is
- 24 that we haven't. It's not that we have not. The
- 25 testimony is here. There is an exhibit from the Martin

- 1 Group at one point and things such as that, so I don't
- 2 recall testifying that we have not prepared cost
- 3 estimates.
- 4 Q. Let's look at Exhibit 7, which is attached to
- 5 your reply testimony, specifically on Page 3 of 21.
- 6 A. I'm there.
- 7 Q. If you look at Page 1 of 21, this exhibit is
- 8 Inland's response to Staff Data Request No. 12, and the
- 9 request states, "Please provide an estimate of the
- 10 costs associated with serving Suncadia's residential
- 11 customers over the next two years, including cost of
- 12 service and construction of new plant." Did I read
- 13 that correctly?
- 14 A. Yes.
- 15 Q. And you have response that goes on for a
- 16 couple of pages. It also has the attachment of a study
- 17 you were just discussing, but then on Page 3, the last
- 18 sentence of the response states, "The figures set out
- 19 above represent rough estimates and may not be used as
- 20 a calculation of the actual cost to provide service."
- 21 A. I see that.
- 22 Q. So am I correct in saying that your testimony
- 23 is that Inland has not calculated the actual cost to
- 24 provide service in the Suncadia Resort area?
- 25 A. We haven't estimated the actual cost. That

- 1 can only be determined if we were to service and when
- 2 costs were known.
- 3 Q. Have you made any study of the cost ICS will
- 4 incur to service the Suncadia Resort area?
- 5 A. I've actually talked to a few of the property
- 6 owners yesterday that have built a home, in particular,
- 7 Dave and Janet Sandona (phonetic), and I learned from
- 8 them that ICS had offered to provide services to them,
- 9 and they would be charged approximately \$4,000 to get
- 10 the connection from the Suncadia-owned fiber to the
- 11 home.
- 12 Now, I would assume that probably would cover
- 13 most of ICS's cost of constructing what I refer to as
- 14 the drop and also the electronics that would be
- 15 necessary to make that connection work within
- 16 conjunction with fiber. So from that discussion, I
- 17 understand that Suncadia will have very little cost
- 18 with respect to that portion of the network.
- 19 In addition, if they are utilizing Suncadia's
- 20 backbone fiber, there is no cost in terms of capital
- 21 construction that I'm aware of to ICS. So ICS's costs,
- 22 in my opinion, will be significantly less than if
- 23 Inland were to build out there its own network and own
- 24 it. It's also totally different than Inland's costs in
- 25 its Roslyn exchange that's in place today.

- 1 MS. KREBS: I'm just going to object to the
- 2 hearsay testimony just as it goes to the truth of the
- 3 matter asserted that there was request for \$4,000.
- 4 JUDGE MACE: Any response?
- 5 MR. FINNIGAN: It was responsive to the
- 6 question, whether Mr. Coonan was aware of the costs for
- 7 ICS to provide service to the area.
- 8 MS. KREBS: I believe the question was was
- 9 there a study done by Inland, which would be primarily
- 10 foundational knowledge that the Company would have and
- 11 he would be able to testify to, but reporting what
- 12 someone else said about ICS's costs is clearly hearsay
- 13 and shouldn't be offered.
- 14 JUDGE MACE: I'm not going to allow it for
- 15 the truth of the matter asserted. It's anecdotal.
- 16 Let's put it that way, and it's some information for
- 17 the Commission, but I don't know how much weight we
- 18 could give it because costs might be different for
- 19 different customers. We can weigh it for what its
- 20 worth.
- Q. (By Mr. Kopta) You would agree though that
- 22 ICS has other costs. For example, they have to have a
- 23 switch.
- 24 A. I don't know that. I don't know what type of
- 25 arrangement ICS has developed with Suncadia. I know

- 1 Suncadia has some type of PBX or switch. I don't know
- 2 if Suncadia is going to make that available to ICS as
- 3 well. I'm not privy to the negotiations between ICS
- 4 and Suncadia.
- 5 Q. So a PBX is equivalent to a switch, in your
- 6 view?
- 7 A. I know that years ago, Inland Telephone
- 8 looked at a Mitel switch, and my engineer said it was
- 9 really pretty much like a glorified PBX, but the size
- 10 of the switches were getting smaller and smaller, but
- 11 it worked as a switch. It would do what our other old
- 12 switch at the time, which was a Northern Telco switch,
- 13 it would do all the things it would do and then some.
- 14 So again, I don't know if Suncadia may
- 15 purchase that, lease it to ICS. I have no idea what
- 16 ICS has structured with Suncadia, so it's really
- 17 difficult to answer your question.
- 18 Q. Basically what I'm getting at is you really
- 19 don't know what ICS's costs are to serve residents in
- 20 the Suncadia Resort area.
- 21 A. I don't know.
- MR. KOPTA: That's all my questions for you.
- 23 Thank you, sir.
- JUDGE MACE: How about exhibits?
- 25 MR. KOPTA: I was just going to run through

- 1 them. I would offer Exhibits 8, 9, 12, 13, 14, and 15.
- 2 JUDGE MACE: Is there any objection to the
- 3 admission of those exhibits?
- 4 MR. FINNIGAN: I do object to Exhibit 12.
- JUDGE MACE: On what grounds?
- 6 MR. FINNIGAN: The response is that the data
- 7 request calls for a legal conclusion. The exhibit
- 8 itself is essentially the objection. I don't know that
- 9 it's helpful to have an objection as an exhibit.
- JUDGE MACE: Mr. Kopta?
- 11 MR. KOPTA: I won't offer 12, but I will
- 12 offer 11, even though we didn't talk about it.
- 13 JUDGE MACE: Any objection to 11?
- MR. FINNIGAN: No.
- JUDGE MACE: Then I will admit Exhibits 8, 9,
- 16 11, 13, 14, and 15, noting that Exhibit 12 is not
- 17 offered and Exhibit 10 is not offered.
- 18 MR. KOPTA: That's correct. Thank you, Your
- 19 Honor.
- JUDGE MACE: Let's recess for lunch, and I
- 21 want to propose that we come back and be ready to start
- 22 at around two o'clock

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1 (Lunch recess 12:30 - 2:00)

- 1 AFTERNOON SESSION
- 2 (2:00 p.m. 4:35 p.m.)
- JUDGE MACE: Let's be back on the record. I
- 4 understand, Mr. Finnigan, you have a preliminary
- 5 matter?
- 6 MR. FINNIGAN: As a way of trying to shorten
- 7 redirect and move this along, I conferred with
- 8 Ms. Cameron-Rulkowski as to when she asked Mr. Coonan
- 9 questions about providing POTS-only service in the
- 10 Suncadia area using the facilities that are in place,
- 11 did she intend to mean the tariff services that are in
- 12 Inland's local service tariff, and she responded that
- 13 that was correct.
- 14 MS. CAMERON-RULKOWSKI: I intended asking
- 15 about referring to local service.
- MR. FINNIGAN: So with that clarification, I
- 17 don't need to go through a lot of redirect.
- 18 MS. CAMERON-RULKOWSKI: Just to clarify for
- 19 my purposes then, the answer to that question, would
- 20 Inland in light of the fact there is a contract with
- 21 ICS be willing to provide POTS-only service, Plain Old
- 22 Telephone Service, to the resort.
- 23 THE WITNESS: All the ancillary things that
- 24 are in our tariff?
- 25 MS. CAMERON-RULKOWSKI: Call-waiting will be

- 1 fine.
- THE WITNESS: Yes.
- JUDGE MACE: Very well.
- 4 MR. FINNIGAN: I'll proceed then.

- 7 REDIRECT EXAMINATION
- 8 BY MR. FINNIGAN:
- 9 Q. Mr. Coonan, you were asked some questions
- 10 about Exhibit 18, which is that two-page list of
- 11 services that Inland and R&R Cable had available.
- 12 A. Yes.
- 13 Q. Do you understand that list of services to be
- 14 an exhaustive list of services that are offered by
- 15 Inland?
- 16 A. I don't believe it's exhaustive.
- 17 Q. You were asked questions about revenue
- 18 sharing from various services. Do you remember those
- 19 questions?
- 20 A. I do.
- 21 Q. Was it ever Inland's intent to share revenue
- 22 that Inland receives from long distance services with
- 23 Suncadia?
- 24 A. No, and maybe I should explain.
- Q. Please.

- 1 A. I believe in one letter, we talked about
- 2 revenue sharing, and we put in parenthesis, we said,
- 3 "e.g., long distance," I believe is how that was
- 4 phrased, and up to that point in time, one of
- 5 Suncadia's consultants had asked that we use a
- 6 particular long-distance company, buy their long
- 7 distance and resell it through Inland Long Distance.
- 8 If you actually look at their exhibit -- my
- 9 exhibit numbers are different, but it's the Memorandum
- 10 of Understanding. It would be the exhibit that has
- 11 JPC-3 written on it.
- MS. KREBS: That's Exhibit 3?
- 13 THE WITNESS: Yes.
- 14 JUDGE MACE: Yes. I guess for the record
- 15 that is JPC-3.
- 16 THE WITNESS: On Page 2 of 4 of the
- 17 Memorandum of Understanding, if you look at Item No. 5,
- 18 Suncadia was basically -- I won't say dictating, but
- 19 Inland we want you to use, and if you look at 5(b)(1),
- 20 it says, "Inland agrees to provide the following
- 21 services in Phase 1. B, long distance (LD) service,
- 22 and one, purchase LD services through PSI network.
- 23 Then there is a little "a" that reads, "Further, PSI
- 24 Network will pay the revenue-shared portion to Mountain
- 25 Star directly."

- 1 So we had understood that that was something
- 2 Suncadia wanted, and we were willing to purchase those
- 3 services through PSI, and that's why in my letter it
- 4 included long distance as well as revenue-sharing
- 5 items. It was going to be accomplished through PSI,
- 6 not through Inland.
- 7 Q. So that means that the retail revenue that
- 8 Inland would receive from long-distance services would
- 9 be retained by Inland and not shared with Suncadia?
- 10 A. That's correct.
- 11 Q. You were asked a series of questions about
- 12 fiber-optic cable and copper cable and the services
- 13 that could be provided. Do you remember the questions
- 14 along those lines?
- 15 A. Yes, I do.
- 16 Q. Can copper cable carry more than POTS
- 17 service?
- 18 A. Yes, it can.
- 19 Q. Can copper cable carry alarm monitoring
- 20 services?
- 21 A. Yes.
- 22 Q. Can copper cable carry long-distance
- 23 services?
- 24 A. Yes.
- 25 Q. Can copper cable carry Internet services?

- 1 A. Yes.
- 2 Q. Can copper cable carry cable TV services?
- 3 A. Yes.
- 4 Q. You were asked a series of questions about
- 5 Inland's willingness to use the Suncadia ICS
- 6 facilities, whatever they might be. Do you remember
- 7 those questions?
- 8 A. Yes, I do.
- 9 Q. And you addressed some concerns that Inland
- 10 might have. In addition to the concerns you addressed,
- 11 is there any concern about maintenance or repair of
- 12 those facilities?
- 13 A. Yes, there would be. Probably the best way
- 14 to illustrate that is to give an example of what has
- 15 happened to Inland in the past when Inland doesn't have
- 16 control over those types of facilities.
- We have a Dewatto exchange. Many years
- 18 ago -- it was right before Thanksgiving weekend -- the
- 19 way the Dewatto exchange connected to the world, it
- 20 connected with Qwest. At the time, I believe it was
- 21 Pacific Northwest Bell. I'm not sure. That's subject
- 22 to check, but Qwest had a problem on their end of the
- 23 facilities. We were made aware of it, and when that
- 24 happened, our customers in the Dewatto exchange could
- only talk to one another. They couldn't talk to the

- 1 world.
- 2 We contacted Qwest and said we found out the
- 3 problem is not on our end. It must be on your end.
- 4 They found the problem. We offered to send our techs
- 5 out. We'll help you get this restored. It's the
- 6 Thanksgiving weekend, and they refused to let us test
- 7 their facilities, and as our customers went for three
- 8 or four days without service to the world, they could
- 9 talk to one another, and that's the type of thing that
- 10 we would have to assure we have access to those
- 11 facilities. We would have to get in and repair,
- 12 troubleshoot so we could fix a situation like that as
- 13 quickly as possible and not have to be at somebody
- 14 else's mercy.
- 15 Q. You were asked some questions about Inland's
- 16 traffic exchange agreement with AT&T Wireless, now
- 17 Cingular. Do you remember those questions?
- 18 A. Yes.
- 19 Q. Could you describe the type of connection
- 20 that Inland has with Cingular?
- 21 A. I would describe that as an indirect
- 22 connection, meaning that traffic goes through an access
- 23 tandem and is delivered to us with all sorts of other
- 24 traffic.
- 25 Q. Does Inland have a direct connection with

- 1 Cingular?
- 2 A. No.
- 3 Q. You were asked some questions concerning a
- 4 letter Inland sent to ICS in June of 2005. Do you
- 5 remember those questions?
- 6 A. Which letter?
- 7 Q. Concerning ICS's request. Let me get the
- 8 exhibit. That will help. Exhibit 14.
- 9 A. That's the letter from Greg Maras to Jeff
- 10 Tilleman?
- 11 Q. Correct.
- 12 A. Yes, I have that.
- 13 Q. Has ICS communicated to Inland since the date
- 14 of that letter?
- 15 A. Other than counsel communicating with me
- 16 today, no.
- 17 MR. FINNIGAN: That completes my redirect.
- JUDGE MACE: Staff, any recross?
- MS. CAMERON-RULKOWSKI: No, Your Honor.
- 20 MS. KREBS: No, Your Honor.
- MR. KOPTA: Nothing from me.
- 22 JUDGE MACE: I guess we did have that one
- 23 exhibit outstanding, but you said you wanted to wait
- 24 until after the break?
- 25 MR. FINNIGAN: Ms. Krebs was kind enough to

- 1 organize it so I could review it. I got it just before
- 2 we began again at two o'clock, so I just need a few
- 3 minutes to look at it at a break.
- 4 JUDGE MACE: Thank you. You are excused.
- 5 Mr. Eisenberg?

7 Whereupon,

- 8 PAUL J. EISENBERG,
- 9 having been first duly sworn, was called as a witness
- 10 herein and was examined and testified as follows:

- 12 DIRECT EXAMINATION
- 13 BY MR. WEST:
- 14 Q. Will you please state your name and business
- 15 address?
- 16 A. It's Paul Eisenberg, 109 South First Avenue,
- 17 Roslyn, Washington, 98941.
- 18 Q. And your employer and your position?
- 19 A. I work for an umbrella company, Lowe
- 20 Enterprises, and our subsidiary for the project is
- 21 Suncadia, LLC.
- Q. Mr. Eisenberg, did you prepare testimony in
- 23 this docket?
- 24 A. I did.
- 25 Q. And that testimony has been marked as Exhibit

- 1 T-31 through 35?
- 2 A. Yes.
- 3 Q. Do you have any additions or corrections to
- 4 that testimony you prepared?
- 5 A. The only change since this was given is that
- 6 the agreement with ICS has been signed, definitive
- 7 agreement, and is in force now.
- 8 Q. If I were to ask you the same questions today
- 9 that appear in these exhibits, would your answers as
- 10 corrected be the same?
- 11 A. They would.
- 12 Q. And in your opinion, are these exhibits true
- 13 and correct?
- 14 A. I believe they are.
- MR. WEST: Your Honor, I move the admission
- 16 of T-31 through 35.
- 17 JUDGE MACE: Is there any objection to the
- 18 admission of those exhibits? I'll admit them.
- 19 MR. WEST: The witness is available for
- 20 cross.

- 23 CROSS-EXAMINATION
- 24 BY MS. CAMERON-RULKOWSKI:
- Q. Good afternoon. I would like you to refer to

- 1 Exhibit No. 55. These are excerpts of the HUD reports
- 2 that Suncadia provided prospective purchasers.
- 3 A. I think I've got a different numbering
- 4 system.
- 5 Q. It is also Exhibit No. 5 in Staff Witness
- 6 Debra Reynolds' testimony, so DJR-5. Are you familiar
- 7 with these portions of the HUD reports?
- 8 A. Yes, I am.
- 9 Q. Can you tell me which telecommunications
- 10 provider is listed in the HUD report dated October
- 11 18th, 2004?
- 12 A. In this one, we said it would be ICS or an
- 13 equivalent service provider. I'm sorry. I flipped to
- 14 the next page, and that's the May one. On this one,
- 15 Inland telephone service will be available to the
- 16 subdivision and will be supplied by Inland Telephone
- 17 Company.
- 18 Q. Thank you. In the subsequent HUD report,
- 19 could you tell me which telecommunications provider is
- 20 listed there, and this is the report dated May 4, 2005,
- 21 and I can refer you to that first paragraph under
- 22 "telephone" in the middle of the page.
- 23 A. Yes. We said, "Telephone service will be
- 24 available to the subdivision and will be supplied by
- 25 Intelligent Community Services, Inc, ICS, a competitive

- 1 local exchange company, or CLEC, or an equivalent
- 2 service provider."
- 3 Q. Thank you. So Suncadia has changed its mind
- 4 in the past about telecommunications providers to the
- 5 resort; correct?
- 6 A. That's correct.
- 7 Q. Thank you. Now I have a question about the
- 8 contract that was recently entered into by Suncadia and
- 9 ICS regarding telecommunication service to Suncadia
- 10 resort.
- 11 MR. WEST: Are we talking about the
- 12 confidential contract?
- MS. CAMERON-RULKOWSKI: Yes, we are.
- 14 MR. WEST: The question I have is, are there
- 15 people in the room that are not parties to the
- 16 confidentiality agreement and whether we need to have a
- 17 discussion as to what the scope of the questioning will
- 18 be and whether some people need to be excused.
- 19 MS. CAMERON-RULKOWSKI: I believe my first
- 20 question is general, and then I do have a couple of
- 21 specific questions for which we may need to have people
- 22 who are not under the protective order not be present.
- JUDGE MACE: Go ahead.
- 24 O. (By Ms. Cameron-Rulkowski) If you would like
- 25 to refer to the contract, it is Exhibit 19-C.

- 1 A. I've got it.
- Q. Are you familiar with the contract?
- 3 A. I am.
- Q. If you want to take a moment to look at it,
- 5 could you tell me if this is a true and accurate copy
- of the fiber-optic communications system and service
- 7 contract entered into April 1st, 2006, by Suncadia and
- 8 ICS?
- 9 A. It looks like it is with the redactions that
- 10 have been made to it.
- 11 Q. Thank you.
- JUDGE MACE: So are we at a point where we
- 13 need to make sure there is no unauthorized person in
- 14 the room? Everybody is okay? All right.
- 15 (The following pages, 131-157, are contained in a
- separate confidential transcript.)
- 17 (Pages 158-166 are contained in a separate highly
- 18 confidential file.)

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1	(End of highly confidential portion.)
2	MS. CAMERON-RULKOWSKI: I would like to move
3	for admission at this time of Exhibit 19-C, which is
4	the contract between ICS and Suncadia for
5	telecommunications service to the resort.
6	JUDGE MACE: Any objection?
7	MS. KREBS: I'm just going to point out it's
8	19-HC.
9	JUDGE MACE: I'll admit it. Let's take a
10	five-minute recess.
11	(Recess.)
12	JUDGE MACE: Counsel for Inland and for
13	Public Counsel have agreed that Public Counsel will
14	supply a new copy of Exhibit 23 with some pages
15	eliminated and that then the exhibit will be acceptable
16	to Inland and there will be no objection to its
17	admission; is that correct?
18	MS. KREBS: That's correct, Your Honor.
19	JUDGE MACE: So I'll look forward to getting
20	that tomorrow. So then now, Ms. Krebs, go ahead with
21	your cross-examination of Mr. Eisenberg.
22	
23	
24	CROSS-EXAMINATION
25	BY MS. KREBS:

- 1 Q. My name is Judy Krebs, and I'm an assistant
- 2 attorney general representing the public counsel
- 3 section of the attorney general's office, and I'm going
- 4 to have some questions for you today.
- I wanted to start with something I think is
- 6 somewhat surprisingly unclear from your testimony,
- 7 which is besides the contract that you have with
- 8 Inland, why are you and Suncadia supporting this docket
- 9 or this tariff change?
- 10 A. It's a matter of contract between ourselves
- 11 and Inland. We wanted to be certain of continued
- 12 service for our project. We rely on telecommunications
- 13 service, and in the event the docket was approved, we
- 14 would have uninterrupted telecommunications support for
- 15 our sales center and operation, and so we entered into
- 16 a negotiation with Inland and agreed that that was our
- 17 primary concern about removal in the service area is
- 18 that we might suddenly find ourselves without a
- 19 telephone or Internet access and be able to conduct our
- 20 business. So that concern was resolved by the terms of
- 21 that agreement we negotiated for continuing support of
- 22 our facilities if this docket was approved.
- Q. Now, I want to unpackage that a little bit.
- 24 You and Suncadia as a business requested phone service
- 25 from Inland; is that correct?

- 1 A. That's correct. Our first facility on-site
- 2 was what we call the Discovery Center, sales center.
- 3 Inland provided 50 or 100 pair of cable of telephone
- 4 lines and support T-1 so we could get that facility up
- 5 and operating, and at that time, we were still in
- 6 negotiation with Inland with the expectation that when
- 7 that was done that they would ultimately be the service
- 8 provider.
- 9 Q. So I guess my question is, why Suncadia for
- 10 its own business lines felt that it was necessary to
- 11 obtain service from Inland via contract as opposed to
- 12 tariff?
- 13 A. We actually obtained the service, as I recall
- 14 and understand under tariff, if it's a service that's
- 15 been in place, and this issue only arose when Inland
- 16 proposed to remove us from the service district, and
- 17 therefore, the tariff would no longer apply to us if
- 18 this docket was approved.
- 19 So our dilemma was whether to oppose this
- 20 docket or to try to protect our business interests, and
- 21 so we entered into a negotiation and reached an
- 22 agreement with Inland that if this docket was, in fact,
- 23 successful and the tariff no longer applied for those
- 24 services that Inland was delivering to us that our
- 25 services would continue on the same rates and

- 1 conditions that it had been under the tariff.
- 2 That's why that agreement says it only
- 3 becomes effective if this docket is approved, and then
- 4 that becomes our protection. At the point in time we
- 5 did that, we didn't know other than Inland how we would
- 6 obtain services. We were a long way from where we are
- 7 today.
- 8 Q. I understand you have a contractual
- 9 obligation and I don't want to interfere with that
- 10 contractual obligation so I'm going to ask a
- 11 hypothetical. Now that ICS is on the ground and able
- 12 to serve, what is preventing you from withdrawing from
- 13 Inland?
- 14 A. The question was asked earlier about the
- 15 redundancy of service, and we want to have two discreet
- 16 ways of keeping our phone system and communications
- 17 operating. Inland is one of those routes for the
- 18 emergency level of communication, so even if ICS -- and
- 19 their primary loop out right now would be going through
- 20 Qwest, I believe it is, adding one direction onto one
- 21 system, and then the other direction is to go onto
- 22 Inland's system, and then if there is a disruption or
- 23 failure, we still have a way to maintain our
- 24 communications for E-911 and other emergency
- 25 communications. So for us, it's a matter of public

- 1 safety, really, and our responsibility in building this
- 2 system and delivering services to the community.
- 3 Q. But that would be just for Suncadia as a
- 4 business; correct?
- 5 A. Right now, we have been using it only for our
- 6 business, but the intent was it would also then, as
- 7 this system came on, become the secondary route out
- 8 that's already in place, that we would switch some
- 9 services and then pick up some of that capacity that
- 10 would be used for this secondary route for the system
- 11 ICS is operating to have a second communication.
- 12 So our internal system goes out through -- we
- 13 have our own private switch, so all of the facilities
- 14 we operate for ourselves, we haven't determined how we
- 15 are going to route that. Our hope is a good deal of
- 16 those services will go through ICS, and we've provided
- 17 for that with them. We are just getting to the point
- 18 of having operational systems, so we still have
- 19 business decisions to make, but Inland's role would
- 20 then for us, the importance for us in having that kind
- 21 of activity is really for the redundancy is safety.
- 22 Q. I just want to be very clear. So the
- 23 ultimate concern of why that contract was executed
- 24 after Inland filed for removal of the Suncadia Resort
- 25 from its service territory was to preserve the rates,

- 1 terms, conditions that were in effect or currently.
- 2 A. Correct.
- 3 Q. I guess my question coming full up to speed,
- 4 and I don't know how this jives with your last answer
- 5 regarding secondary lines, is would you have an
- 6 objection to granting Inland a perpetual easement for
- 7 the laying of copper line?
- 8 A. Within the MPR?
- 9 Q. The question was going forward at this point
- 10 in time, would Suncadia grant to Inland a perpetual
- 11 easement for it to lay copper line in the MPR area?
- 12 A. Probably not for two reasons. The first is
- 13 the issue of perpetuity, and an easement like that
- 14 perpetuity is a long time. It was one of the issues
- 15 that we were not able to resolve the last time around,
- 16 and our concerns are the same.
- 17 The second one is that at this point in the
- 18 developement of the project, the damage and disruption
- 19 to the work that we've put in place in trying to find a
- 20 way to run an additional utility through the heart of
- 21 the project would be very difficult and very expensive
- 22 and very damaging, at least to one of the second issues
- 23 we weren't able to resolve the last time around on the
- 24 easement, which is our ability to reasonably control
- 25 when, where, and how and any restoration, and the

- 1 repair would be done to our satisfaction.
- 2 Q. My next question is -- I don't think this was
- 3 completely clear from the earlier discussion -- would
- 4 Suncadia be willing to charge Inland a reasonable fee
- 5 to lease its lines?
- 6 A. We would -- I think if I understand the
- 7 question, would we allow Inland to have access over the
- 8 backbone system that we've constructed and that ICS is
- 9 operating on reasonable terms, I think we would. We
- 10 would have to negotiate those terms with both ICS and
- 11 Inland, but assuming we could resolve all the business
- 12 issues and investment issues, that would be in keeping
- 13 with the anticipated third-party providers that might
- 14 be on that system.
- Q. Would that be a consideration for just
- 16 wireline services, local wireline service, or would you
- 17 consider Internet, cable, alarm system type services as
- 18 well?
- 19 A. I think at this point, we would want to be
- 20 very careful not to violate the terms or the spirit of
- 21 the agreement we've entered into with ICS or to
- 22 undermine that in any way, so we would have to consider
- 23 that pretty carefully. I don't think I can give you a
- 24 definitive answer sitting here right now.
- MS. KREBS: I have nothing further.

- 1 JUDGE MACE: Ms. Krebs, are you going to
- 2 offer Exhibit 36?
- 3 MS. KREBS: No. I'm going to withdraw.
- 4 JUDGE MACE: That means you are withdrawing
- 5 27 too.
- 6 MS. KREBS: Yes, exactly. Thank you.

- 9 CROSS-EXAMINATION
- 10 BY MR. FINNIGAN:
- 11 Q. Mr. Eisenberg, would you first turn to Page 3
- 12 of your testimony, Line 10?
- 13 A. Okay.
- 14 Q. Is that first company, Quest, Q-u-e-s-t, is
- 15 that different than the Qwest that provides service?
- 16 A. It's a typo.
- 17 Q. The reason I asked, there is another company
- 18 that spells its name that way. So that should be
- 19 Q-w-e-s-t?
- 20 A. Yes.
- Q. As I understand your testimony here this
- 22 afternoon, there is access to Qwest in place today; is
- 23 that correct?
- 24 A. I believe that that's the case. I know the
- 25 route exists, and the last time I talked to my staff

- 1 about it, they had been resolving some technical
- 2 connectivity issues. I think those have been resolved,
- 3 but I haven't explicitly verified that, but I believe
- 4 they are now connected.
- 5 Q. Is Qwest going to be offering local services
- 6 within the Suncadia Resort area?
- 7 A. Not that I'm aware of. In our discussions
- 8 with them, they didn't seem to think we would be
- 9 interested in expanding services of any kind at the
- 10 time.
- 11 Q. This route to Qwest that you've identified, I
- 12 think you said that it would be a route to the PSAP for
- 13 911 purposes?
- 14 A. It's actually the route to connectivity to
- 15 the outside world, basically. I'm not sure where the
- 16 PSAP is, but it's somewhere out there connected on the
- 17 system, but this is -- Qwest has a switch or a facility
- 18 or point of connection that is along SR-903 near where
- 19 our property connects to 903 with power line easements,
- 20 and so from the location where ICS's NOC is located,
- 21 it's a relatively short distance down that power line
- 22 to that Qwest facility, which is the closest. I think
- 23 it's called point of connection.
- 24 Q. What I would like to do is ask you some
- 25 questions about what that route can be used for, and as

- 1 I understood it, one of those uses would be to access
- 2 the PSAP for 911 purposes; was that correct?
- 3 A. That is correct.
- 4 Q. Would that route also be used to provide toll
- 5 or long-distance services?
- 6 A. It could be.
- 7 Q. Are you familiar with what's called a
- 8 "tandem" in the telecommunications world?
- 9 A. No, I'm not.
- 10 Q. You've identified in your testimony at
- 11 Page 3, Line 10, that there were also discussions with
- 12 Charter Communications; is that right?
- 13 A. That's correct.
- 14 Q. Is Charter going to be offering
- 15 telecommunications services in the Suncadia Resort
- 16 area?
- 17 A. No. We were not successful in our
- 18 discussions with them.
- 19 Q. Are they going to be offering cable TV
- 20 services in the Suncadia area?
- 21 A. No that I'm aware of.
- 22 Q. And you said you had discussions with Sprint.
- 23 Is Sprint going to be offering services within the
- 24 Suncadia Resort area?
- 25 A. Not that I'm aware of. These discussions

- 1 were about the role that ICS ultimately fills, so this
- 2 comment is just to indicate that we were having
- 3 discussions with numerous people to provide the
- 4 telecommunications services that ICS is now providing.
- 5 Q. I want to make sure I understand what you
- 6 just said. Are you saying that you talked to Sprint
- 7 about being the backbone provider for service or for
- 8 providing the services locally?
- 9 A. To operate the system to -- I believe at this
- 10 point, we determined we were going to build the
- 11 backbone in terms of fiber and conduit ourselves, but
- 12 we don't want to operate it or go out and buy resell
- 13 services or form a CLEC.
- 14 So we are looking for a CLEC that could come
- in and do the same kind of things we had been
- 16 negotiating with Inland about and basically operate and
- 17 build the system, do the connections and things that
- 18 that service provider does under that arrangement.
- 19 Q. So it's in that context you were talking
- 20 about with Sprint, the context you've just described.
- 21 A. Yes.
- JUDGE MACE: Let be off the record for a
- 23 moment.
- 24 (Discussion off the record.)
- 25 (Pause in the proceedings.)

- 1 Q. (By Mr. Finnigan) Mr. Eisenberg, would you
- 2 look at Exhibits 37, 38, 39 and 40?
- 3 A. Okay.
- Q. Do you recognize Exhibit 37 as the narrative
- 5 response to Data Request No. 1?
- 6 A. Yes.
- 7 Q. And you recognize Exhibits 38, 39, and 40 as
- 8 three of the documents that were provided in response
- 9 to Data Request No. 1?
- 10 A. I do.
- 11 Q. And those three documents are easements
- 12 within the Suncadia Resort area; is that correct?
- 13 A. One of them is, actually, I think, on the
- 14 UGA.
- 15 Q. That would be --
- 16 A. Within our development.
- 17 Q. They are within your development?
- 18 A. Yes. It may not be all contained in the MPR,
- 19 the master plan resort. It may grow off on the urban
- 20 area parcel.
- 21 Q. Would it be correct that it's Exhibit 40 that
- 22 might be outside of the MPR?
- 23 A. Correct.
- Q. I think your typographical error on esthetics
- is on Line 25 of Page 3; correct?

- 1 A. Yes, it is.
- Q. Would you take a look at Exhibit 38, please?
- 3 A. Okay.
- 4 Q. And that's one of the easements; is that
- 5 correct?
- 6 A. Correct.
- 7 Q. And this is an easement granted by Morning
- 8 Star Resort to Puget Sound Energy?
- 9 A. Granted by Mountain Star.
- 10 Q. I'm sorry, Mountain Star?
- 11 A. Yes, to PSE.
- 12 Q. And Mountain Star is your predecessor in
- 13 interest for this property?
- 14 A. Yes. Technically, I believe it's just a name
- 15 change as opposed to a new entity. We rebranded.
- 16 Q. So Suncadia, LLC, was actually Mountain Star
- 17 Resort Developement, LLC, at one point in time?
- 18 A. I believe that's technically what happened.
- 19 We changed the name of the entity along with our
- 20 rebranding.
- 21 Q. You would agree that this easement is a
- 22 perpetual easement?
- 23 A. It is.
- Q. If you would look at Exhibit 39, that's an
- 25 easement between Trendwest Investments and Puget Sound

- 1 Energy; is that correct?
- 2 A. Yes, that's correct.
- 3 Q. Now, am I correct that Trendwest Investments
- 4 was a predecessor in interest?
- 5 A. That is correct.
- 6 Q. And you would agree that this easement is a
- 7 perpetual easement.
- 8 A. Yes.
- 9 Q. Would you now look at Exhibit 41, please?
- 10 A. Okay.
- 11 Q. And you recognize Exhibit 41 as Suncadia's
- 12 response to Data Request No. 2 from Inland?
- 13 A. Correct. I'm looking at the supplemented
- 14 version. September 8th, 2005, was the original date
- 15 with a supplement April 24th, 2006.
- MR. FINNIGAN: I don't know that I
- 17 distributed this.
- JUDGE MACE: I don't have the supplement.
- MR. FINNIGAN: May I see the supplement,
- 20 please?
- 21 THE WITNESS: (Witness complies.)
- Q. (By Mr. Finnigan) Okay, so there is an
- 23 updated map.
- 24 A. Correct.
- Q. Was that the purpose of the supplement?

- 1 A. Yes. We were asked to provide certain
- 2 information, and we were trying to update some work in
- 3 progress, so we were trying to get the most current
- 4 information.
- 5 Q. Would you look at Exhibit 42, please?
- 6 A. Okay.
- 7 Q. Do you recognize this as an excerpt from the
- 8 HUD disclosure statement of May 4th, 2005?
- 9 A. Yes.
- 10 Q. Would you look under the heading of
- "telephone"?
- 12 A. Okay.
- Q. And the first paragraph, the last sentence,
- 14 says, "ICS will be reselling services supplied by
- 15 Washington Utilities and Transportation Commission
- 16 regulated utility due to be determined by ICS." Do you
- 17 see that?
- 18 A. Yes.
- 19 Q. What did you mean by that sentence?
- 20 A. I didn't actually write this, but this was
- 21 done by our consultants and attorneys that handle
- 22 disclosures, and I believe the intent is that ICS will
- 23 be the service provider, ICS or an equivalent service
- 24 provider will be selling services and that they are a
- 25 regulated utility.

- Q. And when you say "they," who do you mean?
- 2 A. ICS.
- 3 Q. To your understanding, whose services would
- 4 ICS be reselling?
- 5 A. Potentially Internet access, cable
- 6 television, video on demand, security services, but in
- 7 this particular case, this is really more focused, I
- 8 guess. This would be long distance, which they would
- 9 presumably contract with a third party to provide
- 10 international long distance, local long distance,
- 11 interstate, all of that stuff.
- 12 Q. Was there any intent that ICS would be
- 13 reselling local telecommunications services?
- 14 A. I don't think that was the intent.
- 15 Q. The language doesn't make it particularly
- 16 clear one way or the other, does it?
- 17 A. No, it doesn't.
- 18 Q. Would you please turn to Exhibit 43?
- 19 A. Yes.
- 20 Q. Do you recognize that as Suncadia's response
- 21 to Data Request No. 24?
- 22 A. Yes, it is.
- Q. Would you look at the last sentence of the
- 24 response, please?
- 25 A. Okay.

- 1 Q. What is meant by "911 information services"?
- 2 A. 911 in this says to residents, and it really
- 3 is for phone services. We have an inn with 18 guest
- 4 rooms, two golf courses, a number of facilities that we
- 5 are operating, and we need 911 services to go out if
- 6 there is a 911 call. They have to be able to identify
- 7 where the call originated, so it gets fairly technical,
- 8 but in order to track that through our switch that was
- 9 operating, ICS was doing the work, and we had tried to
- 10 do this and get it to work through Inland's system, but
- 11 we had difficulties for an extended period of time and
- 12 were not able to get the identification of where a
- 13 caller would be and could pass through the system
- 14 correctly, so ultimately, ICS stepped in for us and was
- 15 able to make that work and get the information to route
- 16 all the way through, and some of that was coordination
- 17 work with Inland and some of it was in various systems,
- 18 but they were actually managing as a database, and
- 19 whenever a new phone is hooked up, they have to inform
- 20 all the parties if they get a call from this number, it
- 21 means at this building at this address and the
- 22 call-back to respond if there is a call dropped, it's
- 23 this phone number, and it's all system, of which I'm
- 24 probably scratching the surface of about how emergency
- 25 calls, the digital information about where it comes

- 1 from, gets transmitted through the system and shows up
- 2 at the emergency response center.
- 3 It's critical to us operating an inn with 18
- 4 guest rooms that we absolutely know if an emergency
- 5 call originates out of one of those rooms or one of our
- 6 guests that one, we know about it as quickly as
- 7 possible and can respond, and number two, that we get
- 8 the help that they need immediately that caused the
- 9 call in the first place.
- 10 Q. So you are saying that the response to this
- 11 data request to the extent it refers to residents in
- 12 the Suncadia Resort area is incorrect; is that correct?
- 13 A. Yeah. It really should have been for
- 14 telephone systems at this point.
- 15 Q. And what you mean by "information services"
- is the management of the 911 database; is that correct?
- 17 A. Correct. The question was what services were
- 18 they providing. I was trying to fully disclose all of
- 19 our business relationships with them.
- Q. Who owns the PBX that you reference, Suncadia
- 21 or ICS?
- 22 A. Suncadia.
- Q. This is probably confidential so I don't want
- 24 to disclose the manufacturer of that PBX, but would you
- 25 agree that that is a fairly sophisticated piece of

- 1 equipment?
- 2 A. It is. It's a state-of-the-art telephone
- 3 switch intended to support all the operations of our
- 4 resort, not the community at large but of our
- 5 facilities spread out over significant number of
- 6 locations.
- 7 Q. Would you look at Exhibit 44, please? Do you
- 8 recognize that as Suncadia's response to Data Request
- 9 25 from Inland?
- 10 A. Correct.
- 11 Q. You earlier indicated that it's your intent
- 12 that in addition to providing 911 services through
- 13 Qwest that 911 services would be provided by ICS
- 14 through Inland? Isn't that something you testified to
- 15 a little earlier today?
- 16 A. Some of our 911 database goes through Inland.
- 17 That's the route that it follows to get to Intrado, and
- 18 that I believe is where the calls are actually handled.
- MR. FINNIGAN: May I use the chart?
- JUDGE MACE: Sure.
- 21 Q. Mr. Eisenberg, do you know where the PSAP is
- 22 located?
- 23 A. I don't.
- 24 O. Do you understand that there is one PSAP for
- 25 Kittitas County? We need a yes or no for your answer.

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- 1 A. Yes.
- Q. And so you would agree that whether you go
- 3 through Inland or through Qwest initially, eventually
- 4 there is only one point that that call goes to; is that
- 5 correct?
- 6 A. Correct.
- 7 Q. So once it reaches a point that it is, for
- 8 illustration purposes on this map here, if there is a
- 9 cable break after that point, there is no redundancy;
- 10 is that correct?
- 11 A. I don't know that your drawing is correct. I
- 12 presume that this bigger system is more of a network
- 13 than a single connection. I don't know that. I can't
- 14 respond to it because I just don't know how the routes
- 15 work out there in the bigger world.
- JUDGE MACE: For the record, I'm going to
- 17 take this piece of paper and make it Bench Exhibit
- 18 No. 1. It will be No. 50 and our Exhibit list.
- 19 MS. KREBS: Your Honor, I appreciate that.
- 20 Could we get a clarification of what the round circle
- 21 is at the bottom, the diamond, what exactly that is?
- MR. FINNIGAN: It's the point at which Inland
- 23 sends its 911 trunk meets with Qwest to route to the
- 24 PSAP.
- MS. KREBS: Okay.

- 1 JUDGE MACE: This is the 911 trunk that I'm
- 2 identifying now; this right here? (Indicating.)
- 3 MR. FINNIGAN: Yes.
- 4 JUDGE MACE: And this is just Qwest's system.
- 5 It's not a particular trunk of any kind.
- 6 MR. FINNIGAN: It would be a 911 trunk that
- 7 ICS would arrange with Qwest.
- 8 JUDGE MACE: Let the record show that this
- 9 diagram on the right-hand side there is a designation,
- 10 Inland, and a line that runs to a dot, that's a 911
- 11 trunk that Inland is responsible for?
- 12 MR. FINNIGAN: That Inland has arranged with
- 13 the PSAP, yes.
- 14 MS. KREBS: I'm sorry. I'm not clear on what
- 15 -- I'm having trouble defining between what
- 16 Mr. Eisenberg testified to and what Mr. Finnigan is
- 17 representing to be the case.
- 18 MR. FINNIGAN: Ultimately what Mr. Eisenberg
- 19 said is he's not familiar with how it works, so at that
- 20 point, I stopped.
- MS. KREBS: Okay.
- 22 JUDGE MACE: I just want to make sure that
- 23 this is what Mr. Finnigan was describing, whether or
- 24 not Mr. Eisenberg could talk about it. So in the
- 25 left-hand side of the diagram, there is a point at the

- 1 edge of a rectangle or triangle that says "Qwest," and
- 2 then there is a line that moves down to that same dot,
- 3 and that also represents a 911 trunk that ICS would
- 4 arrange with Qwest for.
- 5 MR. FINNIGAN: That's correct.
- 6 MS. CAMERON-RULKOWSKI: I need a
- 7 clarification as well. Where the line from Inland goes
- 8 to Suncadia, did you mean that's the demarcation and --
- 9 that's not clear to me why they are going into
- 10 different parts of the resort. Did you draw that on
- 11 purpose?
- MR. FINNIGAN: No. It's a conceptual
- 13 drawing. It's not a literal drawing.
- JUDGE MACE: I say it's a very conceptual
- 15 drawing. Anything more on this diagram?
- 16 MR. FINNIGAN: No. I stopped when the
- 17 witness said he did not have knowledge.
- 18 THE WITNESS: The question was what services
- 19 are being provided. I attempted to describe them. I
- 20 didn't mean to launch into a technical description of
- 21 it.
- Q. (By Mr. Finnigan) Would you turn to Exhibit
- 23 45, please?
- 24 A. Okay.
- MR. WEST: Just one moment.

- 1 MR. FINNIGAN: This one I put the supplement
- 2 in because I recognized it was an exhibit.
- 3 Q. Do you recognize this as the response and
- 4 supplemental response to Data Request No. 27 from
- 5 Inland?
- 6 A. It is.
- 7 Q. And Suncadia has wireless service at the
- 8 Suncadia Resort from Cingular; is that correct?
- 9 A. Yes. We have a service for our company for
- 10 all of our employees for operating business.
- 11 Q. And that service is functional on the resort
- 12 property; is that correct?
- 13 A. It is.
- 14 Q. And in fact, I think you mentioned that it
- 15 was your understanding that some of the residents had
- 16 wireless service on the resort lots.
- 17 A. Correct.
- 18 JUDGE MACE: So Mr. Finnigan, you are saying
- 19 there is a supplemental additional part to this
- 20 exhibit?
- MR. FINNIGAN: Yes, and I sent that in
- 22 yesterday afternoon by e-mail with the PDF copies to
- everybody.
- JUDGE MACE: I'll look for it.
- 25 THE WITNESS: We were just clarifying that

- 1 AT&T and Inland --
- Q. (By Mr. Finnigan) Would you turn to Exhibit
- 3 49, please? Do you recognize that as Suncadia's
- 4 original and supplemental response to Data Request
- 5 No. 4?
- 6 A. I do. I'm looking at the supplemented
- 7 version?
- 8 Q. Sure. Attached to the narrative response are
- 9 two pages from the HUD disclosure statement of October
- 10 2nd, 2005. Do you recognize those?
- 11 A. Yes.
- 12 Q. Under "telephone," this disclosure statement
- 13 contains a substantially similar statement about the
- 14 provision of telephone service that was in the earlier
- 15 disclosure statement; is that correct?
- 16 A. That's correct.
- 17 Q. The difference is that this particular HUD
- 18 disclosure statement applies to Phase 3 of the Suncadia
- 19 development or the other disclosure statement apply to
- 20 the earlier phase?
- 21 A. This particular version is an update adding
- 22 additional platted areas to Phase 3, which is divisions
- one through five and six through nine; that's correct.
- Q. Otherwise known as Tumble Creek.
- 25 A. Yes.

- 1 Q. You also mentioned in response to questions
- 2 earlier that there was access to Level 3? I think you
- 3 described it as their cross-country fiber route?
- 4 A. That's our plan and hope is that ICS will be
- 5 able to access that. I'm not sure there is certainty
- 6 to that yet, but that's one of the reasons why we rely
- 7 on the Inland route as our secondary route in the
- 8 interim. I don't know the current status of that work.
- 9 Q. So at this point, it may just be an
- 10 expectation, not an actuality?
- 11 A. That's correct.
- 12 Q. Ms. Krebs asked if you would be willing to
- 13 enter into an agreement to lease access to Suncadia's
- 14 facilities on reasonable terms and conditions. Do you
- 15 remember those questions?
- 16 A. I do.
- 17 Q. Do you have an understanding that parties may
- 18 agree as to what constitutes reasonable terms and
- 19 conditions?
- 20 A. Yes, that parties may agree or disagree.
- Q. In fact, very often, agreements can't be
- 22 reached because parties disagree as to what's
- 23 reasonable.
- 24 A. Correct.
- Q. Would one of the reasonable terms and

- 1 conditions be the expectation of revenue sharing?
- 2 A. Again, to the extent that it's allowed under
- 3 the law, yes, and the reason for that is we made a
- 4 substantial investment in the conduits and the
- 5 fiber-optic cable that is distributed through the
- 6 community, and we are entitled to earn a reasonable
- 7 return on that investment which we will continue to own
- 8 and operate.
- 9 We licensed that to ICS, and part of that was
- 10 economics, and we don't want to do anything that would
- 11 undermine that or damage our ability to earn a return
- 12 on that part of the investment.
- 13 Q. So do I understand what you've just said that
- 14 in addition to Inland and Suncadia having to agree as
- 15 to what constitutes reasonable terms and conditions,
- 16 Suncadia's concern would be that an agreement with
- 17 Inland would undermine its agreement and revenue stream
- 18 from ICS?
- 19 A. I believe my testimony earlier to that
- 20 question was that any arrangement like that would
- 21 involve a three-way negotiation that would include ICS
- 22 who is licensed to operate that, so we would have to
- 23 jointly work out those terms and agree to them.
- Q. So that goes back to your discussion about
- 25 accessing the facilities through -- the term you used

- 1 was "head-end." Is that what you are referring to?
- 2 A. Yes, that's correct.
- 3 Q. So that's the context that you would put
- 4 around your responses to Ms. Kreb's from earlier.
- 5 A. Correct.
- 6 MR. FINNIGAN: That completes my
- 7 cross-examination of Mr. Eisenberg, and I would offer
- 8 Exhibits 37, 38, 39, 40, 41, 42, 43, 44, 45, and 49.
- 9 MR. WEST: Just to clarify, 37 I think has
- 10 already been admitted under confidentiality; is that
- 11 correct?
- 12 MR. FINNIGAN: No. That would be Exhibit
- 13 48-C, and I didn't offer --
- MR. WEST: I beg your pardon.
- JUDGE MACE: The following exhibits are
- 16 offered: No. 37, 38, 39, 40, 41, 42, 43, 44, 45, and
- 17 49. Any objections to the admission of those exhibits?
- 18 Hearing no objection, I'll admit them at this time, and
- 19 then Mr. Finnigan, is my understanding correct that 46,
- 20 47, 48, and 48-C are withdrawn or not offered?
- 21 MR. FINNIGAN: They are not offered. 48-C is
- 22 duplicative of 19-HC.
- JUDGE MACE: Redirect?
- MR. WEST: No redirect, Your Honor.
- JUDGE MACE: Thank you, Mr. Eisenberg. You

are excused. Let's go off the record. (Discussion off the record.) JUDGE MACE: We are going to adjourn right now since we are coming to the end of our hearing day, and we will resume tomorrow morning at 9:30 with Mr. Shirley and then go ahead with Ms. Reynolds and hopefully finish tomorrow morning. Is there anything else we need to address at this point? We are off the record. (Hearing adjourned at 4:35 p.m.)