

September 27, 2024

Received
Records Management
Sep 27, 2024**VIA ELECTRONIC FILING**

Jeff Killip, Executive Director & Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop S.E.
Lacey, Washington 98503

Re: UG-230739—NW Natural Status on Arrearage Management Program (“AMP”) – Compliance with Order 01

In compliance with Order 01 in UG-230739, Northwest Natural Gas Company, dba NW Natural (“NW Natural” or “Company”), provides the following updates on progress toward developing an AMP. Order 01 directed the Company to provide monthly updates. The work on an AMP for the month of September 2024 includes:

1. Reviewed and discussed the AMP process details with Company stakeholders at multiple internal meetings.
2. NW Natural team members continued to refine the processes for the AMP and discussed specific processes in detail with the GREAT Advisory Group on September 6, 2024 and September 20, 2024.

Please contact me at (503) 610-7546 if you have questions.

Sincerely,

/s/ Amy Schulties

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