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Mark S. Reynolds
Senior Director – Regulatory
Policy and Law

July 22, 2004

Ms. Carole Washburn
Executive Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504-7250

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COMMISSIONER

Dear Ms. Washburn:

Attached are the July payments for the Performance Assurance Plan (“PAP”) based upon May, 2004 performance

An electronic copy has also been sent to the Commission and Public Counsel.

Please contact Wayne Johnson on 515 286 2462 if you have any questions regarding this report.

Sincerely,

Mark S. Reynolds
Senior Director - Regulatory

Attachments

Qwest PAP State Supplemental Payment Report
Month: May 2004
State: WA

	Washington Tier II Fund
Gross Tier 2 Payment from Summary	13,800.00
Plus or Minus Adjustments*	(1,430.43)
Interest (if Applicable)	-
Net Tier 2 Payment	<u>12,369.57</u>

*WA portion of LTPA invoices dated 5/14/04 (980.43) and 6/7/04 (450.00).

Qwest PAP State Summary Payment Report

Month: May 2004

State: WA

PID	Measure Description	Gross Tier 1 Payment	Gross Tier 2 Payment	Total Gross Tier 1 & 2 Payments
GA-1	Gateway Avail - IMA-GUI	-	-	-
GA-2	Gateway Avail - IMA-EDI	-	-	-
GA-3	Gateway Avail - EB-TA	-	-	-
GA-4	Gateway Avail - EXACT	-	-	-
GA-6	Gateway Avail - GUI Repair	-	-	-
GA-7	Timely Outage Resolution	-	-	-
PO-1	Pre-Order/Order Response Times	-	-	-
PO-2	Electronic Flow Through	11,735	4,500	16,235
PO-3	LSR Rejection Notice Interval	-	-	-
PO-5	Firm Order Commit (FOCs) on Time	-	-	-
PO-6	Wrk Compltn Notification Timeliness	5,865	-	5,865
PO-7	Billing Compl Notification Timeliness	100	-	100
PO-8	Jeopardy Notice Interval	-	-	-
PO-9	Timely Jeopardy Notice	-	-	-
PO-16	Release Notifications on Time	-	-	-
PO-20	Manual Service Order Accuracy	-	-	-
OP-2	Calls Ans w/in 20 Sec - Provisioning	-	-	-
OP-3	Install Commit Met	66	-	66
OP-4	Installation Interval	575	-	575
OP-5	New Service Installation	1,213	1,200	2,413
OP-6	Delayed Days	-	-	-
OP-8	Number Portability Timeliness	-	-	-
OP-13	Coordinated Cuts on Time	-	-	-
OP-17	Timelines of Disconnects - LNP	-	-	-
MR-2	Calls Ans w/in 20 Sec - Repair Cntr	-	-	-
MR-3	Out of Svc Cleared w/in 24 Hours	59	-	59
MR-5	Troubles Cleared w/in 4 Hours	1,850	-	1,850
MR-6	Mean Time to Restore	-	-	-
MR-7	Repair Repeat Reports	902	-	902
MR-8	Trouble Rate	5,558	8,100	13,658
MR-11	LNP Trouble Cleared w/in 24 Hours	-	-	-
BI-1	Time to Provide Usage Records	-	-	-
BI-3	Billing Accuracy - Adj for Errors	10,000	-	10,000
BI-4	Billing Completeness	12	-	12
NI-1	Trunking Blocking	-	-	-
NP-1	NXX Code Activation	-	-	-
CP-1	Collocation Completion Interval	-	-	-
CP-3	Collocation Feasibility Study Interval	-	-	-
Total		37,935	13,800	51,735