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Affordable line extensions now available

Affordable rates for telephone line extensions are providing renewed hope for those who live just out of reach of the telephone network. The new rates complete a two-year effort to establish affordable prices for the extension of telephone service and to make the process easier for customers. The rates cap the amount companies can charge for a line extension to 40 times the monthly rate. Half of the amount is paid up front and the other half is paid over a period of 20 months.

The specific rule language is included in the adoption order

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