Exhibit No. ___T (CTM-1T)
Dockets UE-120436 et al.
Witness: Christopher T. Mickelson

DOCKETS UE-120436/UG-120437

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

(consolidated)

Complainant,

v.

AVISTA CORPORATION, d/b/a AVISTA UTILITIES,

Respondent.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

AVISTA CORPORATION d/b/a AVISTA UTILITIES,

Respondent.

DOCKETS UE-110876/UG-110877. (consolidated)

TESTIMONY OF

CHRISTOPHER T. MICKELSON

STAFF OF WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

Aldyl-A Pipe Replacement Program
Electric Cost of Service, Revenue Allocation, and Rate Design
Natural Gas Cost of Service, Revenue Allocation, and Rate Design

September 19, 2012

TABLE OF CONTENTS

I.	INT	RODUCTION	1
II.	SCC	OPE AND SUMMARY OF TESTIMONY	2
III.	ALI	OYL-A PIPE REPLACEMENT PROGRAM	5
IV.	ELE	ECTRIC COST OF SERVICE, REVENUE ALLOCATION, AND RATE	
	DES	SIGN	8
	A.	Cost of Service Study	8
	B.	Revenue Allocation	2
	C.	Rate Design 1	7
		1. Monthly Customer Charge	8
		2. Volumetric Blocks	2
		3. Volumetric Rates	5
V.	NA	TURAL GAS COST OF SERVICE, REVENUE ALLOCATION, AND RATE	
	DES	SIGN	1
	A.	Cost of Service Study	1
	В.	Revenue Allocation	2
	C.	Rate Design 4	3
		1. Monthly Customer Charge4	4
		2. Volumetric Blocks	5
		3 Volumetric Rates 4	.6

LIST OF EXHIBITS

Exhibit No (CTM-2)	Electric Cost of Service
Exhibit No (CTM-3)	Electric Revenue Allocation and Rate Design
Exhibit No (CTM-4)	Electric Bill Frequency and Histogram Analysis
Exhibit No (CTM-5)	Natural Gas Cost of Service
Exhibit No (CTM-6)	Natural Gas Revenue Allocation and Rate Design
Exhibit No (CTM-7)	Natural Gas Bill Frequency and Histogram Analysis
Exhibit No (CTM-8)	Allocation of Natural Gas Distribution Mains

1		I. INTRODUCTION
2		
3	Q.	Please state your name and business address.
4	A.	My name is Christopher Thomas Mickelson. My business address is the Richard
5		Hemstad Building, 1300 S. Evergreen Park Drive S.W., P.O. Box 47250, Olympia,
6		Washington 98504. My email address is cmickels@utc.wa.gov.
7		
8	Q.	By whom are you employed and in what capacity?
9	A. ,	I am employed by the Washington Utilities and Transportation Commission
0		("Commission") as a Senior Regulatory Analyst in the Energy Section of the
1		Regulatory Services Division. Among other duties, I am responsible for analyzing
12		financial, accounting and rate-related issues in general rate cases, accounting
13		petitions, and other tariff filings as they pertain to the investor-owned utilities
14		("IOUs") under the jurisdiction of this Commission.
15		
16	Q.	How long have you been employed by the Commission?
17	A.	I have been employed by the Commission since June 2007.
18		
19	Q.	Would you please state your educational and professional background?
20	A.	I graduated from the University of Washington in 2002, receiving a Bachelor of Art
21	,	degree in Business Administration. Since joining the Commission, I have attended
22		several regulatory courses, including the 49th Annual National Association of

Ţ		Regulatory Utility Commissioners Regulatory Studies Program held at Michigan
2		State University in East Lansing, Michigan.
3		I have filed testimony on natural gas revenue requirement, revenue allocation
4		and rate design in Puget Sound Energy's consolidated general rate case, Docket UE-
5		111048 and UG-111049. I was the lead analyst in numerous tariff applications filed
6		by regulated water, solid waste, and transportation companies. These filings
7		included general rate cases of Murrey's Disposal Company, Inc., Docket TG-
8		090097; American Disposal Company, Inc., Docket TG-090098; Washington Water
9		Service Company, Docket UW-090733; and Waste Management of Washington,
10		Inc., Dockets TG-091933 and TG-101080.
11		I have participated in the development of Commission rules, prepared
12		detailed statistical studies for use by commissioners and other Commission
13		employees, and examined utility and transportation company reports for compliance
14		with Commission regulations. I have also presented Staff recommendations at
15		numerous open public meetings.
16		
17		II. SCOPE AND SUMMARY OF TESTIMONY
18		
19	Q.	What is the purpose of your testimony?
20	A.	The purpose of my testimony is to address Avista Corporation's ("Avista" or "the
21		Company") proposed Aldyl-A polyethylene ("Aldyl-A") pipe replacement program
22		as well as electric and natural gas cost of service studies, revenue allocations, and

rate design. I respond to the Company proposals sponsored by Mr. Kopczynski

1		(Aldyl-A pipe replacement program), Ms. Knox (Cost of Service) and Mr. Ehrbar
2		(Rate Design).
3		
4	Q.	Please summarize your recommendations with respect to Aldyl-A pipe
5		replacement program.
6	A.	The Company's Aldyl-A pipe replacement program is a twenty-year program
7		designed to analytically determine the appropriate portions of the E.I. du Pont de
8		Nemours and Company, Inc. ("DuPont") Aldyl-A medium density pipe to remove
9		and replace in Avista's natural gas distribution system. Staff recommends that the
10		Commission require the Company to track steel and polyethylene, particularly Aldy
11		A pipe, distribution mains in separate subaccounts under Federal Energy Regulatory
12		Commission's ("FERC") Uniform System of Accounts ("USoA") 376 for past and
13		future plant.
14		
15	Q.	Please summarize your recommendations with respect to the electric cost of
16		service study, revenue allocation, and rate design.
17	A.	The Company's electric cost of service study ¹ fairly presents the costs imposed on
18		the system by the customers on each rate schedule. Staff takes no exception to the
19		Company's electric cost of service study.
20		With respect to revenue allocation, Staff proposes a rate spread that is
21		consistent with the cost of service study results and principles of cost causation. By

¹ The updated information in Avista's response to Staff Data Request 334, corrects the allocation factors and a primary voltage value for Schedule 21.

1		contrast, the Company proposes a revenue allocation that perpetuates inequities
2		between rate schedules.
3	٠	As for electric rate design, Staff recommends increase the monthly customer
4		charge to \$7.34 to include more fixed cost recovery, adjusting the volumetric blocks
5		for Residential Schedule 1, and setting a uniform percentage increase for volumetric
6		rates in Residential Schedule 1.
7		•
8	Q.	Please summarize Staff's recommendations for the natural gas cost of service
9		study, revenue allocation, and rate design.
10	A.	The Company's natural gas cost of service study reasonably functionalizes, classifies
11		and allocates capital investments and operating expenses to each rate schedule,
12		except for the Company's classification of gas distribution mains. Staff classifies
13	,	these mains differently to reflect the fact that large load customers (i.e., Schedules
14		131, 132, and 146) benefit from the reliability and capacity of the system that the
15		smaller pipes, less than four inches in diameter, deliver.
16		This change in the cost study leads Staff to recommend a revenue allocation
17		different from the equal percentage method proposed by the Company. Staff
18		recommends Interruptible Schedules 131 and 132 and Transportation Schedule 146
19		getting a higher than average increase, while Large General Service Schedules 111
20		and 112 and Extra Large General Service Schedules 121 and 122 get a lower than
21		average increase, while General Service Schedule 101 gets an average increase.
22		As for natural gas rate design, Staff recommends the Commission increase

the monthly customer charge to \$10.98 to recover more fixed costs through the basic

1		charge, and create a new volumetric block and rate that starts at 70 therms for
2		General Service Schedule 101.
3		
4	Q.	Do you sponsor any exhibits in support of Staff's recommendations?
5	A. ,	Yes, I sponsor the following exhibits in support of my testimony:
6		• Exhibit No (CTM-2), Electric Cost of Service
7		• Exhibit No (CTM-3), Electric Revenue Allocation and Rate Design
8		• Exhibit No (CTM-4), Electric Bill Frequency and Histogram Analysis
9		• Exhibit No (CTM-5), Natural Gas Cost of Service
10		• Exhibit No (CTM-6), Natural Gas Revenue Allocation and Rate Design
11		• Exhibit No (CTM-7), Natural Gas Bill Frequency and Histogram Analysis
12		• Exhibit No (CTM-8), Allocation of Natural Gas Distribution Mains
13		
14		III. ALDYL-A PIPE REPLACEMENT PROGRAM
15		
16	Q.	What is Aldyl-A pipe?
17	A.	Aldyl-A pipe is the brand name of a certain type of polyethylene pipe manufactured
18		by DuPont. Avista purchased this pipe from 1968 to 1991.
19		
20	Q.	Please describe the Company's Aldyl-A pipe replacement program.
21	A.	The Company's proposed Aldyl-A pipe replacement program is a twenty-year
22		program to remove and replace portions of the DuPont Aldyl-A medium density pipe

1		and service tees in Avista's natural gas distribution system in all three states in which
2		Avista offers natural gas service: Washington, Oregon and Idaho.
3		The pipe subject to removal consists of distribution mains and services
4		operating at a maximum operating pressure of 60 psi, with pipe diameters ranging
5		from 1 1/4 to 4 inches. Approximately 46 percent of this Aldyl-A pipe is located in
6		Washington State. ²
7		Avista does not propose to replace all Aldyl-A pipe in its system, but rather
8		only service mains from 1 1/4 inches in diameter to mains under six inches. Avista
9		does not plan to replace Aldyl-A pipe with a diameter smaller than 1 1/4 inches
10		because, according to Avista, this smaller diameter Aldyl-A pipe does not exhibit the
11		problems of the larger diameter pipe. ³
12		
13	Q.	How much Aldyl-A pipe does the Company have in Washington State?
14	A.	In Washington, 7.68 percent of plastic gas pipe is pre-1973 Aldyl-A pipe, 36.23
15		percent is pre-1984 Aldyl-A pipe, and 56.10 percent is 1984 and later Aldyl-A pipe.
16		Within the pre-1973 Aldyl-A pipe, 3.12 percent is pipe of unknown manufacture.
17		
18	Q.	What is Staff's position on the Company's replacement program?
19	A.	As Staff witness Mr. Lykken testifies, Staff accepts the Company's Aldyl-A pipe
20		replacement program. Staff also recommends the Commission require the Company
21		to track steel and polyethylene, particularly Aldyl-A pipe, distribution mains in
22		separate subaccounts under FERC Account 376 for past and future plant.

² Direct Testimony of Don F. Kopczynski, Exhibit No. ___ (DFK-3), at 33. ³ Exhibit No. ___ (DFK-3), at 20.

A.

Q.	. Wha	t is the	basis for	r Staff's	accounting re	ecommendation?
----	-------	----------	-----------	-----------	---------------	----------------

For accounting purposes, the Company uses a composite convention of accounting called the "group" method which is considered acceptable by both FERC's USoA and Generally Accepted Accounting Principles ("GAAP"). However, composite convention of accounting groups assets together, which ultimately loses any detail about the vintage of the assets that could be particularly useful for a specialized replacement program.

My recommendation that the Company keep track of this plant in separate subaccounts will maintain this detail for future use by the Commission.

.13

Q.

A.

Please explain further the "group" and "composite" conventions of accounting.

There are two methods of depreciating multiple-asset accounts are employed: the group method and the composite method. The term "group" refers to a collection of assets that are similar in nature. "Composite" refers to a collection of assets that are dissimilar in nature. The group method is frequently used when the assets are fairly homogeneous and have approximately the same useful lives. The composite approach is used when the assets are heterogeneous and have different lives. The group method more closely approximates a single-unit cost procedure because the dispersion from the average is not as great. The method of computation for group or composite is essentially the same: find an average and depreciate on that basis.

The differences between the group or composite method and the single-unit depreciation method become accentuated when we look at asset retirements. If an

1		asset is retired before, or after the average service life of the group is reached, the
2		resulting gain or loss is buried in the Accumulated Depreciation account. This
3		practice is justified because some assets will be retired before the average service life
4		and others after the average life.
5		The group or composite method simplifies the bookkeeping process and
6		tends to average out errors caused by over-or under depreciation. As a result,
7		periodic income is not distorted by gains or losses on disposals of assets.
8		
9 10 11		IV. ELECTRIC COST OF SERVICE, REVENUE ALLOCATION, AND RATE DESIGN
12		A. Cost of Service Study
13		
14	Q.	What does a cost of service study measure?
15	A.	A cost of service study measures whether the revenue provided by the customers
16		recovers the cost to serve those customers, by apportioning the revenue, expenses,
17		and rate base associated with providing service to defined groups of customers.
18		
19	Q.	Did Staff review the Company's proposed electric cost of service study?
20	A.	Yes. The Company's proposed electric cost of service is contained in Ms. Knox's
21		Exhibit No (TLK-3). Ms. Knox's study reasonably functionalizes, classifies
22		and allocates capital investments and operating expenses to each rate schedule.
23		Therefore, Staff uses the same method of allocation, adjusted proportionally to
24		reflect Staff's lower revenue requirement recommendation.

⁴ Direct Testimony of Tara L. Knox, Exhibit No. ___ (TLK-1T), at 15.

1		was resolved by settlement, and the cost of service study issue was not resolved in
2		either settlement.
3		
4	Q.	Do the results from the cost of service study using the new methodology differ
5		from using the former methodology?
6	A.	Very slightly. The change in method slightly increases the overall production and
7		transmission costs that are classified as demand. This shifts the parity ratio by
8		approximately one one-thousandth (0.001). This difference is immaterial because
9		Staff typically uses parity ratios out to the hundredth (0.01) decimal place for rate
10		design.
11		
12	Q.	Should the Commission accept the Company's proposed method to allocate
13		plant and expenses?
14	A.	Yes. The refinement to the Company's prior method is reasonable. Overall, the
15		Company's cost of service study reasonably functionalizes, classifies and allocates
16		capital investments and operating expenses to each rate schedule. The Company's
17		electric cost of service study fairly and equitably identifies the costs required to serve
18		each particular customer class.
19		In addition, this method should be more stable compared to the prior method,
20		due to the reduction of shifting costs back and forth between energy and demand, as
21		the cost of natural gas to fuel combustion turbines changes.
22		

Q. What is the typical output of a cost of service study?

2 A. Typically, the outputs of a cost of service study are parity ratios for each customer class.

4

5

1

Q. What is a parity ratio?

A. A parity ratio indicates how close a particular rate schedule is to covering its cost of service. For example, if a rate schedule is producing revenues that are 100 percent of its cost of service, that rate schedule has a parity ratio of 1.00. If a rate schedule covers only 70 percent of its cost of service, it has a parity ratio of 0.70. If a rate schedule covers 130 percent of its cost of service, its parity ratio is 1.30.

11

12

Q. What parity ratios result from the Company's cost of service study in this case?

13 A. Table 1 below sets forth the parity ratios using the Company's cost of service study,
14 under the current rate structure and the Company's proposal. Avista shows the
15 results of the cost of service study in Ms. Knox's Exhibit No. (TLK-4).

16

Table 1: Summary of Parity Ratios

17

18

19

20

21

22

Customer Class	Current	Company Proposal
Total System	1.00	1.00
Residential (Schedule 1)	0.89	0.89
General Service (Schedules 11, 12)	1.31	1.30
Large General Service (Schedules 21, 22)	1.14	1.14
Extra Large General Service (Schedule 25)	0.93	0.94
Pumping Service (Schedules 31, 32)	0.97	0.97
Street & Area Lights (Schedules 41-49)	1.01	0.98

2	Q.	Does that table provide a fair representation of each customer class'
3		contributions to the overall rate of return?
4	A.	Yes. While Staff's different revenue requirement adjustments change the resulting
5		parity ratios somewhat, the relative proportion of each schedule's contribution to the
6		total remains approximately the same. However, the Company does not allocate the
7		revenue increase among the schedules per its cost of service study. Therefore, the
8		inequities between the rate schedules remain. I address that issue next.
9 .		
10		B. Revenue Allocation
11		
12	Q.	Please explain the general concept of revenue allocation.
13	• A.	Revenue allocation, also known as "rate spread," is the process of determining the
14		portion of total revenues to be collected from each rate schedule.
15		
16	Q.	How should the Commission use the parity ratios from the cost of service study
17		to allocate revenues in this case?
18	A.	The Commission should consider parity ratios as an important part of the process.
19.		Overall, the Commission should move rate schedules closer to parity if they are
20		significantly out of parity.
21		However, parity is not the only factor. The Commission should also consider
22		the appearance of fairness, perceptions of equity, economic conditions in the service

1		territory, and rate stability. I discuss each of these considerations later in my
2		testimony.
3		
4	Q.	Is it practical to achieve a parity ratio of 1.00 for every rate schedule?
5	A. ,	No. For one thing, the assumptions and results of the cost of service study are often
6		disputed among the parties. It is a matter of informed judgment to determine how
7		much of the average rate increase is fairly apportioned to each schedule.
8		Consequently, if a rate schedule is at 95 percent parity or 105 percent parity, that
9		likely justifies an equal percentage increase.
10		
11	Q.	Where are the imbalances shown in the results of the cost of service study?
12	A.	As the above Table 1 shows, the parity imbalances are reflected in Residential
13		Schedule 1, which is covering 89 percent of its cost of service; while General Service
14		Schedules 11 and 12 covers 131 percent of its cost of service, and Large General
15		Service Schedules 21 and 22 covers 114 percent of its cost of service. The other rate
16		schedules are within an acceptable range of covering their particular cost of service.
17		$oldsymbol{\omega}$. The second of the second
18	Q.	Why are the parity ratios for the Residential and General Service Schedules so
19		out of balance?
20	A.	This is likely due to the equal percentage increases that were applied in the past
21		several general rate cases, most of which involved settlements.
22		

⁵ Utilities & Transp. Comm'n v. Puget Sound Energy, Inc., Dockets UE-111048 and UG-111049, Order 08 (May 7, 2012), at 125.

1	Ų.	what is Stair's recommendation on revenue anocation?
2	A.	Based on Staff's recommended overall revenue decrease of 0.29 percent, and in
3		order to move Schedules 1, 11, 12, 21 and 22 closer to parity, Staff recommends the
4		following increases/decreases:
5		• Schedule 1, Residential, gets an increase of 0.88 percent.
6		• Schedules 11 and 12, General Service, get a decrease of 1.91 percent.
7		• Schedules 21 and 22, Large General Service, get a decrease of 2.20 percent.
8		• Schedule 25, Extra Large General Service, get an increase of 1.18 percent.
9		• Schedule 30-32, Pumping, get an increase of 1.49 percent.
10		• Schedule 41-48, Street & Area Lighting, get a decrease of 0.69 percent.
11		
12	Q.	Please explain why Schedule 1, 25, 30, 31 and 32 gets an increase, while
13		Schedules 11, 12, 21, and 22 get a higher than average decrease.
14	A.	Staff proposes a gradual move toward parity for those schedules that are not close to
15		parity. In the context of all schedules gradually moving to reduce parity ratio
16		imbalances, Staff applied a much more than average decrease to those schedules that
17		are over-earning their cost of service, and an increase for schedules that are under-
18		earning their cost of service.
19		To reach parity at existing rates, Residential Schedule 1 requires
20		approximately an 11 percent increase; customers on General Service Schedules 11
21		and 12 would require a rate decrease of approximately 31 percent, while Schedules
22	,	21 and 22 would merit a rate decrease of approximately 14 percent, and Schedule 25

would merit a rate increase of approximately 8 percent, and Schedules 30 through 32 would require a rate increase of approximately 3 percent.

Table 2 below, shows the results that Schedules with increases improve, but remain below parity at 91 percent; while Schedules with more than average decreases improve, but remain above parity at 111 percent to 126 percent. These results are provided in the summary of results from the cost of service study on page one, line 113 of my Exhibit No. ___ (CTM-2).

Table 2: Summary of Parity Ratios

A.

Customer Class	Current	Company Proposal	Staff Proposal
Total System	1.00	1.00	1.00
Residential (Schedule 1)	0.89	0.89	0.91
General Service (Schedules 11, 12)	1.31	1.30	1.26
Large General Service (Schedules 21, 22)	1.14	1.14	1.11
Extra Large General Service (Schedule 25)	0.93	0.94	0.95
Pumping Service (Schedules 31, 32)	0.97	0.97	0.99
Street & Area Lights (Schedules 41-49)	1.01	0.98	1.00

Q. How does this proposal reflect consideration of fairness, equity, economic conditions and rate stability?

Staff's recommendation emphasizes the customer class relationship to parity and customer bill impacts. The parity percentages discussed earlier in my testimony indicate that some classes currently pay less than it costs to serve them, and other classes pay more than it costs to serve them. Because this relationship between costs and revenues varies by customer class, the Company's earned return also varies by

1		customer class. By adjusting rate spread, classes can be brought closer to paying the
2		costs incurred to serve the class and class level rates of return can be brought closer
3		to the system average rate of return.
4		Staff's long-term goal is to set rates at parity for each class, and the
5		recommended rate spread is designed to move classes toward those levels without
6		producing unacceptably large customer impacts.
7		Staff also recognizes the current economic conditions for the Company's
8		service area could not warrant a complete shift to the cost of service, let alone the
9		rate instability this would cause. Therefore, Staff is applying the concept of
10		gradualism in small and discrete increments to reduce these imbalances, instead of
11		abrupt strokes.
12		
13	Q.	How does Staff's proposed revenue allocation compare to the Company's?
14	A.	Staff's proposed revenue allocation reduces the inequities demonstrated by the
15		disparate parity ratios shown in the table above. Avista's proposed rate design does
16		not address the current problems related to parity; instead, it maintains the
17		imbalances, or makes them worse, as shown in Table 2 above.
18		
19	Q.	Please explain the primary problem with the Company's proposed rate spread.
20	A.	As shown on the tables above, Avista's revenue allocation proposal results in a
21		parity ratio for Residential Schedule 1 of 0.89 and a parity ratio of 1.30 for General
22		Service Schedules 11 and 12. This means that under Avista's proposal, the
23		Residential Schedule continues to significantly underpay its cost of service and the

1 General Service Schedules continue to significantly overpay their cost of service, 2 with no meaningful movement toward parity.

3

- 4 Q. Using Staff's revenue requirement, how would the parity ratios translate into 5 revenue increases/decreases under Staff's rate spread?
- 6 Table 3 below demonstrates how the parity ratios translate into revenue increases A. 7 between schedules under the cost of service, the Company's proposal, and Staff's 8 proposal:

Table 3: Summary of Revenue Increases (in 000s of Dollars)

10

11

12

13

14

15

16

9

Customer Class	Cost of Service	Company Spread	Staff Spread	
Total System	(\$1,312)	(\$1,312)	(\$1,312)	
Residential Service (Schedule 1)	\$23,124	(\$1,584)	\$1,753	
General Service (Schedules 11, 12)	(\$13,184)	(\$858)	(\$1,060)	
Large General Service (Schedules 21, 22)	(\$15,934)	\$436	(\$2,790)	
Extra Large General Service (Schedule 25)	\$4,455	\$970	\$689	
Pumping Service (Schedules 31, 32)	\$273	(\$75)	\$141	
Street & Area Lights (Schedules 41-49)	(\$45)	(\$201)	(\$45)	

17

C. Rate Design

19

- Please explain the general concept of electric rate design. 20 Q.
- 21 Electric rate design takes total allocated revenue for each electric rate schedule and A. 22 determines the specific charges within the schedule, such as the basic charge per 23 month, the demand charge per kilowatt, and the cents per kilowatt-hour (kWh).

meter reading, meter maintenance, and billing.⁶ These are costs that vary with the

⁶ In essence, customer-related costs reflect the minimum amount of equipment and service needed for customers to access the electric grid.

addition or subtraction of customers.	These costs do not vary with usage; therefore,
these costs are properly considered cu	stomer-related costs rather than demand-
related costs.	

Because these costs vary by the number of customers rather than usage, it is appropriate for Avista to recover these costs in the basic charge, rather than usage charges.

A.

Q. Why is Staff proposing to increase the basic charge?

Staff is proposing to increase the basic charge so that customers will pay an amount that reflects the fixed costs incurred by the Company to serve customers regardless of the level of energy usage. When customer-related costs are not entirely collected through the basic charge, the Company collects the remaining portion of the customer-related fixed costs through per kWh charges, which ultimately results in cross-subsidization. In other words, if customer-related costs are collected through volumetric rates, those customers with above-average consumption are paying more than their fair share of customer-related fixed costs, thus subsidizing customers with below-average usage who are paying less than their fair share.

In addition to the problem of cross-subsidization, the collection of customerrelated costs through volumetric charges can lead to over- or under-collection of the fixed costs, because electricity sales fluctuate with weather, the economy, energy efficiencies, conservation, and self-generation.⁷

⁷ Marry Blake, Creating the Right Retail Rate Environment for Energy Conservation and Energy Efficiency, *Management Quarterly*, December 22, 2009, at 6.

1		Removing customer-related costs from volumetric sales is therefore
2		beneficial on two fronts: it removes some of the disincentive utilities currently
3		experience regarding the promotion of energy efficiency and conservation, and it
4		improves the certainty of recovery of customer-related fixed costs.
. 5		
6	Q.	Will Staff's proposal to increase the basic charge harm limited income
7		customers?
8	A.	No. In fact, the increase in the basic charge will actually help the average limited
9		income customer. Studies have shown that the housing stock for most limited
10		income customers is relatively inefficient, resulting in above-average usage for most
11		limited income customers;8 specifically, limited income customers have an average
12		monthly usage of 1,218 kWh compared to other customers, who have an average
13		monthly usage of 1,143 kWh. ⁹
14		As I just explained, customers with above-average usage subsidize customers
15		with below-average usage if customer-related costs are included in volumetric
16		charges. Therefore, moving more of the customer-related fixed costs to the basic
17		charge will help limited income customers by reducing the amount they subsidize
18		other customers with lower usage, including customers with non-electric heating (i.e.
19		natural gas, wood, propane, etc.).

Blbid.
 Avista's response to Staff Data Request 323.

Q. Is the increase to the basic charge in addition to changes in volumetric rates?

A. Yes. However, the volumetric charge increase is less than it would be if there was not an increase in the basic charge. The revenue requirement for the Company drives the total increase in rates. Without an increase to the basic charge, a greater amount of the revenue requirement would need to be achieved through larger increases to the volumetric charges.

For customers with usage levels consistent with limited income customers, Staff's revised rates are between 0.2% and 0.4% lower with the basic charge increase than they would have been if that amount of revenue were collected strictly through increases to volumetric charges, as seen in the following Table 4:

Table 4: Crossover Chart

	Total Bill 1	Total Bill per Rate Design Option		
Usage in kWh	Basic Rate = \$6.00	Basic Rate = \$7.34	% Difference	
1,000	\$80.12	\$80.17	0.1%	
1,100	\$88.47	\$88.37	-0.1%	
1,200	\$96.82	\$96.58	-0.2%	
1,300	\$105.16	\$104.78	-0.4%	
1,400	\$113.51	\$112.98	-0.5%	
1,500	\$121.86	\$121.19	-0.6%	

Q. Will increasing the basic charge send the wrong price signal to customers?

A. No. The increase to the basic charge sends the correct price signal because it recovers the fixed costs the Company incurs directly to serve that customer, e.g., the service drop and the meter.

1	
1	
٦.	

5

6 7

8

9

Is Staff's level of customer charge appropriate? Q.

3 A. Yes. In a January 2007, rate order for Puget Sound Energy, Inc. ("PSE"), the

4 Commission identified the appropriate level of customer charge as follows:

> an increase in the customer charge...will result in the Company recovering about one-fourth of its fixed costs allocated to residential customers via a fixed charge on each customer's bill. This is about eight to ten percent of an average customer's total bill, considering both fixed and variable costs. This seems to us the right balance point for the recovery of fixed costs via the customer charge. 10

10 11 12

13

14

15

16

Staff's proposed \$7.34 customer charge for electric customers meets this "balance point" because it represents 23.61 percent of the fixed costs allocated to residential customers¹¹ and equals 9.16 percent of an average customer's total bill. These percentages are within the limits the Commission approved in the PSE order I quoted.

17

2. **Volumetric Blocks**

19

20

18

Q. Please summarize Staff's proposed change to the volumetric block design for

Residential Schedule 1. 21

22 Α. Staff recommends changing the first block from 0-600 kWh to 0-800 kWh and

the second block from 600 - 1,300 kWh to 800 - 1,500 kWh. 23

24

¹⁰ Utilities & Transp. Comm'n v. Puget Sound Energy, Inc., Dockets UE-060266 and UG-060267, Order 08 (January 5, 2007), at 48.

¹¹ Percentage is based on total customer and distribution demand costs.

1	Q.	Please explain why Staff is proposing to increase the first block to 800 kWh.
2	A.	This 800 kWh first block is appropriate because consumption in this range is likely
3		inelastic. 12 This supports a more appropriate price signal for conservation because it
4		moves the elastic usage to the rate blocks with more elastic usage.
5		Staff recommends that the first block should represent the amount of energy
6		an average customer needs for essential uses, which includes cooking, domestic hot
7		water, lighting, and home appliances (i.e. refrigeration). According to the U.S.
8		Department of Housing and Urban Development (HUD), the average end-use
9		consumption for these categories of usage is between 765 and 850 kWh (based on 2
10		bedroom dwelling unit and 2.5 bedroom dwelling unit, respectively) ¹³ . Staff's
11		proposed first rate block of 800 kWh reflects this average.
12		In addition, the Company's previous 10-year increment "base load" studies
13		show that the inelastic usage is at least above 600 kWh, with an average base load of
14		661.25 kWh. The time period ranged from 1998 to 2010. ¹⁴
15		
16	Q.	Does Staff's proposed change to the first block reflect inelastic usage for
17		customers who have dual fuel sources or non-electric heating?
18	A.	Yes. In fact, the average monthly usage for Dual Fuel Non-Limited Income
19		customers is 918 kWh and 833 kWh for Dual Fuel Limited Income customers.
20		Therefore, it is fair to assume the majority of the electricity usage for these

¹² John M. Levy, Essential Microeconomics for Public Policy Analysis, Greenwood Publishing Group, 1995, at 38.

Exhibit No. (CTM-4), at 6, line 6.

Avista's response to Staff Data Request 324.

1		customers is inelastic, because they would rely on some other fuel source for heating
2		and possibly cooking and domestic hot water.
3		
4	Q.	Please explain why Staff is proposing to increase the second block to 1,500 kWh
5	A.	1,500 kWh represents essential needs usage plus space heating, also according to
6		HUD ¹⁵ . Therefore, any usage over 1,500 kWh should be considered discretionary,
7		or excessive, energy use and that should be the demarcation between the second
.8		block and the tail block.
9		
10	Q.	Will increasing the volumetric blocks reduce price signals to conserve?
11	A.	Yes and no. Staff understands moving to a higher first block (i.e. more kWhs in the
12		first block) places a larger proportion of a customer's usage in the first block. This
13		slightly reduces the effect of conservation-oriented price signals for customers,
14		because a larger amount of energy consumption can occur at a slightly lower cost.
15		However, the Commission's focus should be on residential customers that
16		use four or five, or up to 20 times, the average monthly system usage. 16 For
17		conservation reasons, the Company and ratepayers would see a bigger reduction in
18		system loads because customers using over four times the average monthly system
19		usage likely have more opportunity to reduce their usage.
20		For example, a 20 percent reduction in usage from 600 kWh would be 120
21		kWh less per month, which is the equivalent of not cooking for an entire month,
22		leaving a net of 480 kWh. A 20 percent reduction from 4,000 kWh would be 800

Exhibit No._(CTM-4), at 6, line 11.
Avista's response to Staff Data Request 391.

1		kWh less each month, which is greater than what HUD indicates is needed to heat
2		the average 2 to 2.5 bedroom dwelling unit for a month, leaving a net of 3,200 kWh,
3		which is still over three times the average monthly usage of 1,019 kWh for
4		Residential Schedule 1 customers.
5		
6	Q.	Does Avista propose any changes to the existing rate blocks in the Residential
7		Schedule 1?
8	A.	No.
9		
10		3. Volumetric Rates
11		
12	Q.	Please describe and explain Staff's third proposal in the electric rate design,
13		setting a uniform percentage increase for volumetric rates in Schedule 1.
14	A.	Staff recommends the Commission apply a uniform percentage increase for all
15		volumetric rates in Residential Schedule 1. This will maintain consistency between
16		the rates.
17		
18	Q.	How does Staff's uniform percentage increase to each block compare to Avista's
19		proposal?
20	A. •	Avista proposes a flat cent increase of 0.343 cents per kWh to each block ¹⁷ .
21		

¹⁷ Exhibit No. __(PDE-1T), at 10.

Q. Is Avista's proposal fair?

A. No. On the surface, a flat cent increase may seem fair and equitable. However, a one cent (\$0.01) increase on six cents (\$0.06) is a greater percentage increase compared to a one cent (\$0.01) increase on nine cents (\$0.09). This means that, in effect, the Company is proposing to place a greater burden on low-usage customers, with the increases getting progressively smaller the more electricity a customer uses.

Q. Can you quantify this disparate effect created by Avista's proposal?

A. Yes. Table 5 below illustrates the effects of a flat cent increase. 18

Table 5: Showing the Effect of Flat Cent vs. Uniform Percentage

Usage	Total Residential Bill					
in kWh	Current	Company Proposal	% Difference	Current	Staff Proposal	% Difference
50	\$9.47	\$13.64	44.1%	\$9.47	\$10.87	14.8%
300	\$26.80	\$31.83	18.8%	\$26.80	\$28.50	6.3%
1,000	\$79.85	\$87.28	9.3%	\$79.85	\$80.17	0.4%
3,000	\$264.66	\$278.95	5.4%	\$264.66	\$265.38	0.3%
4,000	\$359.14	\$376.86	4.9%	\$359.14	\$361.51	0.7%

The table shows what a customer bill would be on Residential Schedule 1 under the current rate structure, the Company's proposed rate structure, and Staff's revised rate structure at a variety of usages using the Company's revenue requirement.

¹⁸ Exhibit No. (CTM-3), at 4-6.

2		design, a customer using 50 kWh will have a 44.1% increase, a customer using 300
3		kWh will have a 18.8% increase, a customer using 1,000 kWh will have a 9.3%
4		increase, a customer using 3,000 kWh will have a 5.4% increase, and a customer
5	,	using 4,000 kWh will have a 4.9% increase. These percentages show that the
6		increases continue to get smaller the greater the usage.
7		In short, Avista's proposed flat cent increase is unfair, unjust and
8		unreasonable in this situation because it goes against the sound rate structure
9		principle of discouraging wasteful use while promoting conservation. 19
10		
11	Q.	What are the overarching benefits of Staff's recommended rate design changes?
12	A.	There are three broad benefits to Staff's recommended rate design changes: (1)
13		revenue stability; (2) realigning the blocks to match the inelastic consumption of
14		service for essential needs, as I have explained; and (3) providing proper price
15		signals for conservation and discouraging wasteful use of service.
16		
17	Q.	How do Staff's proposed rate design changes promote revenue stability?
18	A.	From year to year, rates should be stable and predictable to help the Company
19		manage cash flow effectively to meet the financial needs of the Company. These
20		needs include the costs of operations, maintenance, and administration as well as
21		current debt service obligations. Inverted block rate structures tend to result in more
22	•	revenue volatility than other rate structures (i.e. declining and uniform block rates);

Comparing the Company's proposed rate design against the current rate

¹⁹ James C. Bonbright, *Principles of Public Utility Rates*, Columbia University Press, New York (1988), at 383.

this revenue volatility is because an inverted block rate anticipates recovering a proportionately greater percentage of the customer class's revenue requirement at higher levels of consumption. These higher levels of consumption tend to be susceptible to variations in seasonal weather, the economy, energy efficiencies, and conservation and, when coupled with a higher unit pricing, customers tend to curtail consumption in these higher consumption blocks.

When there is a larger share of total revenue from elastic usage, this results in the total revenue being more susceptible to the short-run business cycles, which causes fluctuations in the revenue stream. Therefore, by implementing Staff's rate design proposals of setting the rate design structure to appropriately reflect customer-related costs in the base charge, adjusting the blocks to consider inelastic demand and discretionary energy usage in the tail block, and applying a uniform percent increase to include low elasticity usage; the revenue risk that tends to be more susceptible would be reduced, which will lead to greater revenue stability and predictability which is one of the attributes of a sound rate structure.²⁰

Staff's analysis²¹ for Residential Schedule 1, reflected in Table 6 below, demonstrates that the current rate design and the Company's proposed rate designs produce revenue instability, due to the percentage of revenue being less in the first block and greater within the third block compared to Staff's proposal.

²⁰ Ibid.

²¹ Exhibit No. ___ (CTM-3), at 3.

•	Percentage of Revenues		
Rate Design Structure	Current	Company Proposal	Staff Proposal
Base Charge	7.2%	11.0%	8.7%
First Block	43.2%	41.7%	53.6%
Second Block	28.9%	27.7%	21.6%
Third Block	20.6%	19.6%	16.1%

A.

Q. Please explain how Staff's proposed rate design provides proper price signals.

When appropriately applied, a potential rate adjustment of substantial magnitude is beneficial to promote proper price signals. This delivers a clear message about the benefit of taking an action, and the cost of not taking an action. "Price" is one of the classic "Four P's" of marketing – Product, Price, Place, and Promotion. Therefore, price signals offer the avenue for utilities to communicate to their customers the true cost of power and also to provide them with an appropriate incentive to change their energy consumption in a manner that can both lower their power bill and lower the utility's costs of providing service.

The primary reason Staff is promoting these price signals is to discourage wasteful use while promoting justified use, which is an attribute of a sound rate structure.²²

²² See supra note 19.

1		Recognizing that the upper-block usage is characterized by high
2		seasonality ²³ , with usage highly concentrated during the peak hours ²⁴ , and low load-
3		factor end-uses, it is important to make high-use prices reflect the higher expenses
4		related to serving high-use customers. Therefore, a steeply inverted third block rate
5		properly collects the appropriate costs from these expensive end uses. The high tail-
6		block rates also serve to encourage energy efficiency and energy management
7		practices by consumers, while allowing the Company to focus its conservation
8		programs on discretionary, or excessive, energy use.
9		
10	Q.	Does Staff have any other recommendations regarding electric rate design?
11	A.	Yes. Staff recommends the Commission direct the Company to examine in its next
12		general rate case filing its volumetric blocks in Schedule's 11, 12, 21, 22 and 25, and
13		demonstrate whether or not those rate blocks are valid and convey the appropriate
14		price signals.
15		
16	Q.	What is the basis for this recommendation?
17	A.	The Company's data shows the following statistics: (1) For Schedule's 11 and 12, at
18		least 86.7 percent of all billing determinates with volumetric of 3,500 kWh or less
19		are below the first block of 3,650 kWh ²⁵ ; (2) For Schedule's 21 and 22, at least 67.0

percent of all billing determinates with volumes of 35,000 kWh or less are below the

Exhibit No. ___ (CTM-4), at 1.
 Peak day was January 11, 2011, at 1,669 MW; see Avista's response to Staff Data Request 2.
 Avista's response to Staff Data Request 004, Supplemental Attachment A, and my Exhibit No. ___ (CTM-4), at 2-5.

1		first block of 250,000 kWh ²⁶ ; and (3) For Schedule 25, all billing determinates are
2		above the first block of 500,000 kWh.
3		When the majority of the customers in a rate schedule fall either above or
4		below the first block, it is conceivable the appropriate proper price signals are not
5		being reflected.
6		
7 8 9	V.	NATURAL GAS COST OF SERVICE, REVENUE ALLOCATION, AND RATE DESIGN
10	•	A. Cost of Service Study
11		
12	Q.	Did Staff review the Company's proposed natural gas cost of service study?
13	Α.	Yes. Except for the allocation of natural gas distribution mains, which I discuss in
14		detail below, the Company's proposed natural gas cost of service study reasonably
15	-	functionalizes, classifies and allocates capital investments and operating expenses to
16		each rate schedule, adjusted proportionally to reflect Staff's lower revenue
17		requirement recommendation.
18		
19	Q.	Are distribution mains a significant driver in the cost of service study?
20	A.	Yes. In fact, gas distribution mains are the biggest driver, representing over 35
21		percent of total rate base. This means that small movements in the allocation of
22		these costs can make big differences in the cost to serve certain customer classes.
23		

1	Q.	On what basis does Staff classify and allocate gas distribution mains?
2	A.	Staff classifies gas distribution mains as a demand-related cost. Staff allocates the
3		cost of gas distribution mains on a combination of peak demand and average
4		demand. Specifically, Staff allocates the cost of mains 36.3 percent on average
5		demand and 63.7 percent on peak demand.
6	`.	
7	Q.	Please define "peak demand" and "average demand".
8	A.	"Peak demand" is the demand for gas on the average five consecutive peak days of
9		the heating season for the last three years.
10		"Average demand" is the total consumption for the year divided by the days
11		in the year.
12		
13	Q.	Why does Staff propose to allocate gas distribution mains using a combination
14		of peak and average demand?
15	A.	The primary reason is large customers (i.e., on Schedules 131, 132, and 146) ²⁷
16		benefit from smaller, pipe less than four inches in diameter, gas distribution mains.
17		
18	Q ,	Please explain how large customers benefit from gas distribution mains.
19	A.	While it is true that Avista may not directly serve large load customers (i.e.,
20		Schedules 131, 132, and 146) with pipe less than four inches in diameter, large
21		customers benefit from the reliability and capacity of the system that the smaller
22		pipes deliver.

²⁷ And most likely Special Contracts as well.

The Company's distribution system is a network of parallel and interconnected pipes that are used to move gas from one point to another. Whether the Company chooses to use medium diameter pipes to directly serve smaller customers and larger diameter pipes to directly serve larger customers, both types of pipes create capacity on the system.

For example, if Avista had less medium sized pipe, either it would have more larger diameter pipe or it would have less capacity available to serve all large and small customers. In other words, from a cost of service perspective, capacity must be looked at as a whole, and total capacity allows the Company to service large interruptible customers, even though some of the capacity is in the form of medium size mains. Otherwise, more interruptible customers would be curtailed more often due to capacity constraints.

A.

Q. Can you provide an analogy to help illustrate this point?

Yes. The gas distribution system can be analogized to a network of roads that includes freeways²⁸, arterials and side streets²⁹. During times of normal or low traffic volumes, everything is moving freely in the direction of their destination. Passenger vehicles and large semi-tractor-trailer rigs use the side streets to get to the arterials and the arterials to get to the freeways. The system works well, until traffic gets heavy and the freeways get congested and traffic slows down. At that point, drivers of some of the cars and trucks then use more of the arterials and side streets, rather than continuing to add to the freeway congestion.

²⁸ Symbolizes large mains.

²⁹ Symbolizes medium and small mains.

	If the arterials and side streets that parallel the freeways are not available, all
	of that traffic would still try to crowd the freeways, resulting in gridlock. During
,	these times of high traffic volume, the large semis may not use the arterials and side
	streets themselves, but they gain by having other vehicles select those alternative
	routes. This benefit is very clear during times of high volume, but even during times
	of average use, the existence of smaller roads allows the freeways to be less
	congested than they would otherwise be.
	In short, having arterials and side streets benefits all vehicles, even those who

In short, having arterials and side streets benefits all vehicles, even those who are traveling long distances at high speeds on the freeway. Similarly, the gas distribution system as a whole provides capacity for all customers, including those who are directly connected to large mains.

Moreover, the Company and another investor-owned utilities ("IOUs") ³⁰ both have a planning model by GL Noble Denton called "SynerGEE" that demonstrates that gas takes multiple routes to a given customer, depending on temperature, load and outage conditions. This redundancy built into the system provides additional system capacity and allows service to a given customer, even if parts of the system are temporarily out of service.

Q. How does Staff's approach respond to this shared use of capacity on the system?

A. Staff's approach reflects a balance between the way the system is designed (to meet peak demand) and the way it is utilized on an annual basis (throughput based on gas usage that occurs during all conditions, not only peak conditions).

³⁰ Namely, Puget Sound Energy, Inc.

A.

$\mathbf{\alpha}$	D1	C4 - CC - 1 CC 1			
Q.	Piease describe now	Statt classified	i and allocated	gas distribution main	ns.
~ .	1 10000 to 000 to 00 110 11	C TOWN DATED DAMAGE		man and the second second	

As I noted earlier, Staff classifies the cost of distribution mains as a demand-related cost. However, Staff does not allocate these costs based solely on peak demand. Instead, Staff used the peak and average method for allocating this portion of demand-related costs. This method allocates demand costs based on a combination of peak demand and average demand. Average demand is essentially another term for average throughput.

Staff used the system load factor³¹ to determine how much of the demandrelated costs would be allocated based on average demand and how much would be
allocated based on peak demand. Staff calculated a system load factor based on
weather-normalized throughput and peak demand. The load factor is the ratio of
average load to peak load, and when multiplied by the plant investment, provides an
estimate of costs that can be attributed to average use rather than peak use.

Staff used the resulting 36.3 percent load factor to divide these demandrelated costs into peak demand and average demand for purposes of allocating the
costs to customer classes, with the demand-related costs being allocated 36.3 percent
on average demand and 63.7 percent on peak demand. The load factor provides a
reasonable basis for determining what portion of these costs should be allocated
based on average demand.

Q. Please explain the specific steps in Staff's use of the peak and average method to allocate the cost of distribution mains to the rate schedules.

³¹ Direct Testimony of Tara L. Knox, Exhibit No. ___ (TLK-5), at 4, lines 6 and 7.

1	A.	First, I divided total distribution mains plant into the portion to be allocated based on
2		peak demand and the portion to be allocated based on average demand using the
3		system load factor described above. This resulted in \$50.6 million (36.3 percent) of
4		plant to be allocated based on average demand and \$88.8 million (63.7 percent) to be
5		allocated based on peak demand.
. 6		Second, I allocated the 63.7 percent based on peak demand to all customer
7		classes based on their estimated contributions to the peak demand.
8		Third, I split the 36.3 percent based on average demand into three groups: (1)
9		large main (greater than or equal to four inches in diameter); (2) medium main (two
10		to three inches in diameter); and (3) small main (less than two inches in diameter). I
11		allocated large main to all customer classes based on annual weather normalized
12		throughput. I allocated small main to all classes except Schedules 131, 132, and 146
13		based on annual weather normalized throughput. I allocated medium main 33.3
14		percent to all classes and 66.7 percent to all classes except 146 based on annual
15		weather normalized throughput.
16		My Exhibit No (CTM-8) is a chart showing these steps.
17	٠	
18	Q.	Why did you not allocate mains less than two inches in diameter to all classes?
19	A.	These smallest mains are located in isolated locations on the Company's system and
20		thus are unlikely to provide the benefits I have described to the large commercial and
21		industrial customers served on Schedules 131, 132, and 146, whereas medium mains
22		are located throughout the Company's distribution system.

ŀ		I also grouped three inch mains with the two inch mains because Avista has
2		few three inch mains in its system. By contract, large mains (four inch diameter and
3		greater) are the backbone of Avista's system, and Avista uses medium to small main
4		(two inch diameter and smaller) to deliver gas to most of the customers.
5		Therefore, Staff's approach acknowledges the fact that the smallest mains are
6		in isolated locations on the system and they are unlikely to benefit large commercial
7		and industrial customers.
8		
9	Q.	Why did you split medium mains (those two to three inches in diameter) into
10		two groups?
11	A.	Staff did this to reasonably allocate the cost of this plant. Giving the largest
12		interruptible customers a full allocation of the costs of medium-sized mains arguably
13		places too much emphasis on system benefits, yet providing a zero allocation of
14		these costs places too much emphasis on customers' physical connections and the
15	•	flow of gas. Staff's approach is a balance between both extremes.
16		
17	Q.	Why did Staff choose the one-third, two-thirds split, with one third of medium
18	,	main being allocated to all customers and two thirds to all classes except
19		Schedule 146 (interruptible)?
20	A.	Staff considered the historical treatment of these customers and the benefits
21		associated with being part of the gas distribution system for other IOUs.
22		Historically, Schedule 146 customers and contract customers had some assignment
23		of costs related to medium main, but that assignment was small. Prior to this general

1		rate case, the only medium-sized mains the Company would only assign to those
2		largest customers were based on a direct assignment.
3		Staff's two-thirds weighting is an acknowledgement that, in the past, these
4		large customers were assigned very little of the costs of distribution mains. The one
5		third weighting acknowledges the benefits to all customers of being part of a
6		distribution system. Consequently, while the cost assignment of medium main to
7		Schedule 146 customers should be small, it should not be zero, even though for the
8		last decade ³² , Avista has not curtailed a single Schedule 146 or contract customers.
9		
10	Q.	Please summarize the benefits of the Staff's peak and average method for
11		allocating gas distribution mains.
12	A.	There are three primary benefits to Staff's peak and average method. First, this
13		method recognizes that all customers benefit from the entire gas system of medium
14		and large mains as a whole, not only from the stretch of main through which gas
15		flows to reach the individual customer. The system is a network of pipes that
16		provides benefits to customers in addition to providing the stretch of pipe through
17		which molecules flow to reach the individual customer.
18		Second, by exempting large customers from any allocation of the cost of the
19		smallest diameter main (less than two inches), Staff's method acknowledges the fac
20		that these smallest mains are located in isolated locations on the system and are
21	,	unlikely to benefit large commercial and industrial customers.
22 -		Third, Staff recognizes that the benefits of medium diameter mains to large
23		interruptible customers are less than the benefits to other customers, by allocating

1		only a portion of the cost of two and three inch diameter mains to large interruptible
2		customers.
3		
4	Q.	Has Staff's approach to allocation of distribution mains been applied by other
5		investor-owned utilities?
6	A.	Yes. A similar approach for allocating distribution mains has been applied by Puget
7		Sound Energy, Inc. ("PSE") in the last three general rate cases ³³ , but was never fully
8		litigated to a Commission decision, due to settlements.
9		
0	Q.	Have you prepared a table summarizing the results of Staff's cost of service
11		study?
12	A.	Yes. Table 6 below sets forth the parity ratios under current rate structure using the
13		Company's cost of service, the Company's proposal, and Staff's proposal. As I
14		explained earlier in my discussion of the electric cost of service study, the parity
15		ratios indicates what portion of the cost of service customers pay under each of the
16		rate structures, relative to other customer classes. These results are provided in the
17		summary of results from the cost of service study on page one, line 220 of my
18		Exhibit No (CTM-5).
19		
20		
21		The remainder of this page is intentionally left blank
22		
23		

 $^{^{33}}$ Dockets UG-090705, UG-101644, and UG-111049, see Direct Testimony of Janet K. Phelps.

4

5

6

7

8

9

Customer Class	Current	Company Proposal	Staff Proposal
Total System	1.00	1.00	1.00
General Service (Schedule 101)	0.99	0.99	1.00
Large General Service (Schedules 111, 112)	1.02	1.03	1.03
Extra Large General Service (Schedules 121, 122)	1.02	1.05	1.03
Interruptible (Schedule 131, 132)	1.01	1.04	0.92
Transportation (Schedule 146)	1.00	0.93	0.77

10

11

Q. What does this table show?

12 A. This table shows that using the Company's cost of service study, but allocating
13 distribution mains per Staff's proposed method, large customers on Schedules 131,
14 132, and 146 benefit at the expense of all other customers through the use of the
15 Company's gas cost of service model because they do not cover the cost to serve
16 them.

17

18

19

Q. Are there any other issues Staff recommends the Commission require the Company to address in its next general rate case?

20 A. Yes. Staff recommends the Commission require the Company to run its cost of 21 service study and rate design models with Special Contracts as a separate customer 22 class (or column), instead of the credit methodology³⁴ the Company currently uses.

³⁴ Direct Testimony of Tara L. Knox, Exhibit No. ___ (TLK-5), at 5.

Alternatively, the Commission should require the Company to demonstrate that each
Special Contract is recovering the costs they impose on the system.

This would allow Staff to evaluate the analysis and make sure the amount of
revenue collected from Special Contracts customers is fair, just, reasonable and
sufficient. If not, then the Commission can adjust long-term contracts by imputing
revenues within the rate case to prevent harm to other customer classes. These types
of adjustments within general rate cases will also likely cause Avista not to sign
long-term special contracts without an adjustment clause. As the Commission has
previously stated: "Rate spread should recognize that rates must be just and
reasonable and not cause undue discrimination. To this end, revenue responsibility
for any class should be informed by the cost to serve the class."35

Q. Is any other Commission-regulated utility currently evaluating Special Contracts as a separate item in the cost of service study and rate design?

A. Yes. PSE currently runs its cost of service and rate design with Special Contracts represented as a distinct schedule (or column) within both its electric and gas models.³⁶ PSE shows the parity ratios for Special Contracts customers, and adjusts the Special Contracts accordingly to insure Special contracts customers share the cost of the system and pay their fair share of the costs they impose on the system. Avista should do no less.

Utilities & Transp. Comm'n v. Puget Sound Energy, Inc., Dockets UE-111048 and UG-111049, Order 08 (May 7, 2012), at 120.
 For Dockets UE-111048 and UG-111049, see the Prefiled Direct Testimony (Nonconfidential) of Jon A.

³⁶ For Dockets UE-111048 and UG-111049, see the Prefiled Direct Testimony (Nonconfidential) of Jon A. Piliaris, Exhibit No. ____ (JAP-1T) and Prefiled Direct Testimony (Nonconfidential) of Janet K. Phelps, Exhibit No. (JKP-1T).

1		B. Revenue Allocation
2		
3	Q.	What is Staff's recommendation on revenue allocation for gas service?
4	A.	As I mentioned above, the gas cost of service study results show that large customers
5		are not covering their cost to serve, and Large and Extra Large General Service
6		customers are paying more than the cost to serve. Because Staff recommends
7		increasing overall gas revenue by 2.76 percent, and in order to move gas rate
8		schedules closer to parity, Staff recommends the following increases:
9		• Schedule 101, General Service, gets an average increase of 3.05 percent.
10		• Schedules 111 and 112, Large General Service, gets an increase of 1.70 percent.
11		• Schedules 121 and 122, Extra Large General Service, gets an increase of 1.32
12		percent.
13		• Schedules 131 and 132, Interruptible, gets an increase of 3.20 percent.
14		• Schedule 146, Transportation, gets an increase of 6.62 percent.
15		
16	Q.	Please explain your analysis for Schedules 131, 132, and 146 getting a higher
17		than average increase, while Schedules 111, 112, 121, and 122 get a lower than
18		average increase.
19	A.	To reach parity, Staff's analysis shows that customers on Schedules 131 and 132
20		would require approximately a 330 percent of average increase, while Schedule 146
21		would require a rate increase of approximately 1,300 percent of average. In contrast
22		customers on Schedules 111 and 112 would require a rate decrease of approximately

1 120 percent of average and Schedules 121 and 122 would require a rate decrease of
2 approximately 140 percent of average increase to get these schedules to parity.
3 For the same reason as I explained earlier in my discussion of electric
4 revenue allocation, the more moderate rate changes I recommend are more
5 reasonable and would make a gradual step to address parity imbalances.

6

7

Q. How are the parity ratios affected by your proposed percentage increases?

A. Table 7 below, shows the results that Schedules receiving average increases maintain ratios within five percent of theoretical parity. Schedules with above-average increases improve, but remain below parity at 79 percent and 93 percent. Exhibit No. __(CTM-5).

Table 7: Summary of Parity Ratios

13

14

15

16

17

18

19

12

Customer Class	Staff's Cost of Service	Staff Proposal
Total System	1.00	1.00
General Service (Schedule 101)	1.00	1.00
Large General Service (Schedules 111, 112)	1.03	1.02
Extra Large General Service (Schedules 121, 122)	1.03	1.02
Interruptible (Schedule 131, 132)	0.92	0.93
Transportation (Schedule 146)	0.77	0.79

20

C. Rate Design

22

23

21

Q. Please explain generally the concept of natural gas rate design.

1 A. Similar to electric rate design, natural gas rate design takes the total allocated 2 revenue for each rate schedule and determines the specific charges within the 3 schedule, such as the basic charge per month, the demand charge per therms, and the 4 exact cents per therms. 5 1. 6 **Monthly Customer Charge** 7 8 Q. What rate design does Staff propose for the monthly customer charge, given 9 Staff's lower recommend revenue requirement? 10 Staff proposes to increase the monthly customer charge to reflect the costs that are A. fixed and that vary with the number of customers. For the same reasons as I 11 12 explained earlier in my discussion of electric rate design, these costs vary by the 13 number of customers rather than usage, and so it is appropriate for Avista to recover 14 these costs in the basic charge, rather than usage charges. Accordingly, Staff 15 proposes that the monthly customer charge for General Service Schedule 101 16 increases from \$6.00 to \$10.98. The development of this figure is shown in my 17 Exhibit No. ___ (CTM-5), at 5, and line 31. 18 19 What costs are covered by the gas monthly customer charge? Q. 20 A. The gas monthly customer charge includes the cost of meters, service drops, meter 21 reading, meter maintenance, and billing. Mr. Ehrbar's Exhibit No. (PDE-1T), 22 starting on page 24, shows these costs total \$12.56 per customer per month, based on 23 the Company's rate request increase of 9.01 percent.

2. Volumetric Blocks

4 Q. What is Staff's other natural gas rate design structure proposal?

5 A. Staff recommends the Commission create a volumetric block for General Service 6 Schedule 101 at 70 therms.

Q. Please describe and explain the application of a volumetric block for General Service Schedule 101.

A. A volumetric block at 70 therms is above the Schedule 101 monthly average usage of 68 therms, and according to HUD, the end-use consumption of only cooking, domestic hot water, and space heating is between 69 and 77 therms (based on two-bedroom dwelling unit and 2.5 bedroom dwelling unit, respectively). These statistics support Staff's recommendation for a block at, or around, 70 therms.

For the same reason as I mentioned earlier in my discussion of electric rate design, this is reasonable because most usage over 70 therms would be considered elastic, and applying at least a first block will provide a more meaningful price signal for customers to conserve, or at least discourage wasteful use, and reflects some of the future social costs which are sound rate structure attributes.

It may seem like a usage block is not needed because of the recent surge in supply of natural gas through advanced exploration and production technologies, such as hydraulic fracturing and horizontal drilling. However, we should not take these current abundant resources for granted.

_

³⁷ Exhibit No. ___ (CTM-7), at 5, line 20.

Q. Did Staff have any concerns about creating a 70 therms usage block?

Yes. Staff had a concern about applying a residential block to a tariff that is labeled

"General Service." However, the facts show for General Service Schedule 101, 91.8

percent is residential, 8.1 percent is commercial, and 0.1 percent is industrial.

Moreover, bill frequency analysis shows the majority of the usage in Schedule 101

customers is below 70 therms per month. Therefore, it is reasonable to create this

9

8

3. Volumetric Rates

block in Schedule 101.

11

12

13

14

15

16

17

18

19

20

21

10

Q. How did Staff set the rate per therm for the new usage block in Schedule 101?
A. Staff analyzed the price point at which General Service customers become Large General Service (Schedule 111 and 112) customers. This price point is well-defined at 200 therms per month.³⁹ At 200 therms per month, it is reasonable for a General Service customer to shift to Large General Service because at this usage point, Large General Service customers would be going into the next usage block. Therefore, Staff essentially "backed into" a rate per therm that would get a total bill for 200 therms that equals the same amount regardless whether the customer was using Schedule 101 or Schedule 111. Depending on the revenue requirement the

Commission ultimately determines, the range for the rate per therm for the newly

³⁸ Exhibit No. ___ (CTM-7), at 1.

³⁹ Exhibit No ____ (CTM-6), at 3.

1		created 70 therm block is between approximately 5.0 to 18.0 cents per therm greater.
2		Staff's proposed rate per therm is approximately 10.0 cents greater.
3		The following shows how to calculate this rate using Staff's rate design work
4		papers, step by step:
5		1. Input the monthly customer charge for General Service Schedule 101.
6		2. Increase the uniform percentage rate to reflect zero revenue remaining.
7		3. Repeat steps 1 and 2 for the other Schedules.
8		4. On the "Breakeven Proof Calc." at 200 therms compare "101" to "111" to see
9		how much the total customer bill differs by.
10		5. Increase the last calculated therm rate for General Service Schedule 101 until the
11		crossover at 200 therms equal the same total customer bill for both "101" and
12		"111".
13		6. A couple of iterations of steps 4 and 5 might be needed.
14		
15	Q.	Do you have any other rate design recommendations?
16	A .	Yes. Staff recommends the Commission direct the Company to study interruptible
17		rate (Schedules 131 and 132) offerings and require the Company to assure that there
18		is sufficient justification for the discounted rate.
19		
20	Q.	What is the basis for this recommendation?
21.	A.	The Company's response to Staff Data Request 003 stated, in part, "the Company
22		has not interrupted any of its Schedules 131 and 132 (Interruptible Service) from
23		2002 through 2011."

1		The Commission has expressed concerns about interruptible customers
2		paying their fair share:
3		We [the Commissioners] expect that the utilities' analyses will include
4		overall costs to the system and load management factors, and we require that
5		each of the studies, as to each of the interruptible rates thus offered, require
6		assurance that customers are not merely given a discount rate. The utilities
7		will study the desirability and feasibility of interruptible rate offerings as well
8		as their acceptability to customers. ⁴⁰
9		
0		There may be real system benefits resulting from Avista's interruptible
1		schedule, but the Company needs to provide an analysis which supports the existence
12		of those benefits, including a methodology for determining when to interrupt
13		customers on the schedule.
14		
15	Q.	Does this conclude your testimony?
16	A.	Yes.
17		

⁴⁰ Utilities & Transp. Comm'n v. Pacific Power & Light Company, Puget Sound Power & Light Company, and the Washington Water Power Company, Cause U-78-05, Commission Decision and Order (October 29, 1980), at 9.