

Energy Project Data Request 39

D. Wyoming/Utah Direct Recovery Results

On page 10, lines 14-18, Ms. Coughlin states: "In both Wyoming (beginning in 2008) and Utah (beginning in 2013), collection agencies collect unpaid debt directly from customers and directly assess collection charges to those customers." Regarding this statement, please respond to the following:

1. Regarding the statement that collection agencies are now recovering "unpaid debt directly from customers" [as opposed to "collection costs"], isn't this the case, and hasn't it been for at least the past five (5) years in all of the Company's operating jurisdictions, including Washington?
2. Aside from the proposed direct recovery of collection costs from those customers who cause them, isn't it true that the Company's policy of attempting to recover unpaid debt directly from the customers who owe it will remain unchanged in Washington if the Company's direct recovery method is approved?
3. Prior to implementation of the direct recovery method in Wyoming and Utah referred to on p. 10 of Ms. Coughlin's testimony, please explain if and how the recovery of unpaid debt and collection costs by the Company differed from the currently existing method in Washington?
4. Please describe how the Company accounted for uncollected customer debt in both Wyoming and Utah prior and subsequent to the direct recovery method (e.g., was unrecovered debt written-off as uncollectible expense)?
5. Has the Company conducted any studies or analyses of the average annual amount of uncollectible debt expense and collection costs recovered from its Wyoming and Utah residential customers since implementation of the direct recovery method in comparison to cost recovery prior to the direct recovery method change?
6. If your response to the immediately preceding Data Request is in the affirmative, please provide copies of such analyses and/or studies.

Response to Energy Project Data Request 39

1. Yes. Collection agencies are currently recovering unpaid debt directly from the consumers who owe it in all of the Company's operating jurisdictions, including Washington.
2. Yes. If the Company's direct recovery method is approved, the Company's policy of attempting to recover unpaid debt directly from the consumers who owe it will remain unchanged in Washington.
3. Before the implementation of the direct recovery method in Wyoming and Utah, the Company recovered unpaid debt and collections costs through rates.

The Company currently recovers unpaid debt and collection costs through rates in Washington.

4. The unrecovered debt was written-off as uncollectible customer debt in Wyoming and Utah before and after implementation of the direct recovery method.
5. Yes, the Company analyzed the effects of implementation of the direct recovery method in Wyoming. An analysis has not yet been conducted for the Company's implementation in Utah.
6. Please see Attachment EP 39-1 for Wyoming assignments from 2005 through 2012 and Attachment EP 39-2 for Wyoming payments by year.

PREPARER: Aric Muhlestein

SPONSOR: Barbara Coughlin

EP 39

	Year	Number of Assignments	Assigned Amount	Net Write-off
Wy	2005	7,497	\$1,027,209	\$586,088
Wy	2006	7,153	\$980,319	\$537,710
Wy	2007	6,659	\$1,033,105	\$540,252
Wy	2008	6,731	\$1,113,359	\$610,178
Wy	2009	7,756	\$1,412,624	\$908,461
Wy	2010	7,740	\$1,389,480	\$801,696
Wy	2011	7,590	\$1,440,150	\$736,593
Wy	2012	7,068	\$1,317,207	\$663,657

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		Payment Year - Payment Amount After Assignment												
STATE	Year	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
WY	2000	\$120,092.75	\$104,748.07	\$23,232.95	\$16,681.43	\$7,428.16	\$9,563.37	\$5,521.84	\$3,646.36	\$4,396.06	\$3,853.87	\$1,984.54	\$2,037.20	\$1,015.70
WY	2001		\$102,972.74	\$45,485.36	\$28,455.83	\$17,985.92	\$15,980.21	\$8,104.64	\$9,039.32	\$3,625.52	\$4,872.25	\$4,194.98	\$3,033.84	\$2,141.64
WY	2002			\$110,806.85	\$68,765.21	\$28,820.07	\$30,728.45	\$17,904.32	\$11,371.48	\$15,760.50	\$6,760.68	\$4,264.38	\$2,585.14	\$1,260.99
WY	2003				\$93,826.69	\$50,543.15	\$23,370.95	\$18,118.45	\$6,868.84	\$8,957.48	\$6,407.58	\$3,915.78	\$5,051.69	\$2,268.68
WY	2004					\$132,076.23	\$61,856.14	\$19,477.61	\$13,348.19	\$8,905.75	\$5,740.74	\$6,362.45	\$6,039.36	\$3,354.34
WY	2005						\$147,190.22	\$66,548.55	\$23,400.58	\$13,781.61	\$7,663.66	\$5,029.39	\$6,047.96	\$3,376.41
WY	2006							\$162,414.18	\$61,640.20	\$11,665.03	\$6,622.46	\$6,933.05	\$5,095.75	\$6,967.58
WY	2007								\$154,990.75	\$57,205.80	\$15,216.66	\$12,594.30	\$10,121.00	\$7,171.45
WY	2008									\$162,556.02	\$44,237.77	\$9,891.76	\$9,825.26	\$8,413.24
WY	2009										\$93,478.89	\$47,940.21	\$12,031.40	\$7,356.28
WY	2010											\$179,767.27	\$71,539.01	\$12,457.39
WY	2011												\$187,334.84	\$61,647.48
WY	2012													\$199,619.46
WY	2013													

Total
Payments
received \$286,853.77 \$194,854.56 \$282,878.11 \$320,742.45 \$317,050.64

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