

**BEFORE THE WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION**

In the Matter of the Petition of )  
)  
**MCI WORLDCOM, INC.** )  
**AND** ) Docket No. \_\_\_\_  
**SPRINT CORPORATION** )  
)  
For an Order Disclaiming Jurisdiction, or in )  
The Alternative, Approving the Transfer of )  
Control of Sprint Corporation's Washington )  
Operating Subsidiaries to MCI WorldCom, )  
Inc. )

**REPLY TESTIMONY OF A. DANIEL KELLEY**

Dated: April 21, 2000

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1 **Q. PLEASE STATE YOUR NAME.**

2 A. My name is A. Daniel Kelley.

3 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

4 A. I have been asked by MCI WorldCom and Sprint to reply to the testimony filed by  
5 staff witness Glenn Blackmon and SBC Communications, Inc. ("SBC") witness  
6 Jerry A. Hausman.

7 *Qualifications*

8 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

9 A. I am employed by HAI Consulting, Inc. of Boulder, Colorado as Senior Vice  
10 President.

11 **Q. PLEASE DESCRIBE YOUR PROFESSIONAL EXPERIENCE.**

12 A. My professional experience began in 1972 at the Antitrust Division of the U.S.  
13 Department of Justice where I analyzed mergers, acquisitions and business  
14 practices in a number of industries, including telecommunications. While at the  
15 Department of Justice, I was a member of the economics staff of U.S. v. AT&T.  
16 In 1979, I moved to the Federal Communications Commission ("FCC") where I  
17 held positions as Senior Economist in the Common Carrier Bureau and the Office  
18 of Plans and Policy, and also served as Special Assistant to the Chairman. After  
19 leaving the FCC, I was a Project Manager and Senior Economist at ICF,  
20 Incorporated, a public policy consulting firm. From September 1984 through July  
21 of 1990, I was employed by MCI Communications Corporation as its Director of  
22 Regulatory Policy. At MCI, I was responsible for developing and implementing  
23 MCI's public policy positions. In August of 1990, I joined Hatfield Associates,

1 Inc. (the predecessor of HAI) as Senior Vice President. In my current position, I  
2 conduct economic and policy studies on a wide variety of telecommunications  
3 issues, including dominant firm regulation, local exchange competition, and the  
4 cost of local service. I have advised foreign government officials on  
5 telecommunications policy matters and have taught seminars in regulatory  
6 economics in a number of countries.

7 **Q. PLEASE DESCRIBE YOUR EDUCATION.**

8 A. I received a Bachelor of Arts degree in Economics from the University of  
9 Colorado in 1969, a Master of Arts degree in Economics from the University of  
10 Oregon in 1971 and a Ph.D. in Economics from the University of Oregon in 1976.

11 **Q. HAVE YOU PUBLISHED RESEARCH IN ECONOMICS?**

12 A. Yes, I have published articles in antitrust and telecommunications economics. A  
13 copy of my resume is attached as Attachment ADK-1.

14 **Q. HAVE YOU TESTIFIED PREVIOUSLY?**

15 A. Yes, I have testified on telecommunications issues before the California, Colorado,  
16 Connecticut, Florida, Georgia, Hawaii, Maryland, Massachusetts, Michigan, New  
17 Jersey, New York, Oregon, Pennsylvania and Utah Commissions, as well as the  
18 Federal Communications Commission and the State-Federal Joint Board  
19 investigating universal service reform.

20 *Introduction and Summary*

21 **Q. PLEASE SUMMARIZE YOUR CONCLUSIONS.**

22 A. Contrary to the conclusions reached by Drs. Blackmon and Hausman, I conclude  
23 that the merger proposed between MCI WorldCom and Sprint is consistent with the

1 public interest because it will promote competition. The single largest public policy  
2 issue in telecommunications is, and always has been, the incumbent carrier  
3 monopoly over the last mile. As a result of this merger, Washington users of  
4 telecommunications services will benefit from a broader array of services in a more  
5 competitive environment, most particularly in local services. Consumers with a  
6 preference for one-stop shopping will benefit because the combined firm will offer  
7 a more extensive set of services in more geographic areas. At the same time,  
8 because of the increasingly important role of the emerging carriers, the merger will  
9 not adversely affect competition in the long distance market.

10 **Q. HOW DO YOU BELIEVE THE MERGER WILL PROMOTE LOCAL**  
11 **COMPETITION?**

12 A. There are three ways in which local competition will be promoted: through more  
13 rapid deployment of broadband wireless services using Multichannel Multipoint  
14 Distribution Service (“MMDS”), through more rapid deployment of UNE-loop  
15 and UNE-P services, and through more extensive deployment of WorldCom-  
16 owned local fiber facilities.

17 **Q. PLEASE EXPLAIN WHY THE MERGER WILL NOT HAVE AN**  
18 **ADVERSE IMPACT ON COMPETITION IN THE LONG DISTANCE**  
19 **MARKET.**

20 A. The long distance industry today is marked by robust competition. Given recent  
21 developments in long distance, the merger presents no serious risk to competition  
22 in that market. The long distance market in Washington and elsewhere is

1 experiencing significant entry and expansion by a number of carriers. This entry  
2 makes successful anti-competitive conduct by the combined firm highly unlikely.

3 **Q. WHAT ARE THE BASES FOR YOUR CONCLUSIONS?**

4 A. I base my conclusions on a review and analysis of the current telecommunications  
5 marketplace, as well as the rapidly emerging changes which will affect the  
6 telecommunications business in the near term, as the joint applicants describe in  
7 their application. In particular, my conclusion is supported by my review of the  
8 long distance industry, the state of local competition in the United States and  
9 Washington and other factors that I describe in my testimony.

10 **Q. HOW IS YOUR TESTIMONY ORGANIZED?**

11 A. Dr. Blackmon's testimony first performs a traditional antitrust analysis of the  
12 merger then considers the benefits that the merging parties have described. Finally,  
13 he addresses branding issues. I will discuss all of the long distance competition  
14 issues first and then will address the benefits issues. The testimony of Dr.  
15 Hausman raises many of the same issues raised in Dr. Blackmon's testimony. I  
16 address specific points raised by Dr. Hausman in the course of responding to Dr.  
17 Blackmon.

18 *Long Distance Competition*

19 **Q. WHAT ARE DR. BLACKMON'S CONCLUSIONS?**

20 A. Based on his analysis of the structure of the long distance industry, he concludes  
21 that the merger will reduce competition. Dr. Blackmon bases this conclusion on a  
22 traditional market concentration analysis.

23 **Q. ARE THERE ISSUES ON WHICH YOU AND DR. BLACKMON AGREE?**

1 A. Yes. He believes that “the long-distance market is, at this time, subject to effective  
2 competition” (p. 9) and I agree.

3 **Q. THEN HOW DOES DR. BLACKMON ARRIVE AT HIS CONCLUSION**  
4 **THAT THE MERGER IS LIKELY TO REDUCE COMPETITION?**

5 A. Dr. Blackmon uses a traditional antitrust analysis based on current market shares.  
6 For example, as explained in his testimony, he uses an HHI analysis along with the  
7 U.S. Department of Justice Merger Guidelines to support his conclusions.

8 **Q. WHAT IS THE FRAMEWORK UNDER WHICH YOU BELIEVE THIS**  
9 **MERGER SHOULD BE EVALUATED?**

10 A. The analysis must be forward-looking – informed by, but not restricted by current  
11 circumstances. An analysis premised on a relatively static business and  
12 technological environment is inapplicable to the telecommunications industry. An  
13 understanding of technological developments is critical for this merger review. By  
14 focusing on current market shares Dr. Blackmon underestimates the competitive  
15 forces present in this industry – forces that will not be adversely affected by the  
16 merger.

17 **Q. WHY IS AN UNDERSTANDING OF TECHNOLOGICAL CHANGE**  
18 **IMPORTANT FOR THIS MERGER REVIEW?**

19 A. There are two significant reasons. First, technological change is blurring the  
20 distinctions among traditional telecommunications markets. An analysis of the  
21 merger must take into account the ways that technological change is changing the  
22 markets in which the two firms are participating. Second, even in the context of  
23 traditional telecommunications markets, technological change affects the ability of

1 firms to engage in cooperative or anti-competitive behavior. The  
2 telecommunications industry is in a period of rapid technological change. It is  
3 impossible to draw reasonable conclusions about the public interest impact of the  
4 merger without taking these changes into account. (I will discuss technological  
5 change and local markets later in this testimony.)

6 **Q. IS THE GROWTH OF THE INTERNET AFFECTING**  
7 **TELECOMMUNICATIONS MARKETS?**

8 A. Yes. The Internet has stimulated the growth of broadband data service, which  
9 provides transmission capacity for sending data, video, and imaging information.  
10 The key point is that these networks involve the movement of increasingly large  
11 amounts of data, which in turn imposes the requirement for broadband data  
12 transport services. These developments are leading a host of large and small  
13 companies to compete to provide consumers with broadband connectivity. The  
14 capacity that is being built can carry both traditional voice calls and Internet data.

15 **Q. IS THE TELECOMMUNICATIONS INDUSTRY ALSO UNDERGOING**  
16 **ORGANIZATIONAL CHANGE?**

17 A. Yes. Other telecommunications industry consolidations are occurring, perhaps out  
18 of a belief that scale is required to be an effective provider of bundled services. As  
19 a result, the telecommunications industry is experiencing significant organizational  
20 change. SBC has acquired PacTel, SNET and Ameritech. Bell Atlantic acquired  
21 NYNEX, is proposing to acquire GTE, the second largest local carrier in  
22 Washington, and now is merging its wireless business with Vodafone. AT&T  
23 acquired McCaw, TCG and TCI and is proposing further cable mergers and joint



1 ventures. AT&T and BT have merged their international businesses. Williams and  
2 SBC have entered into joint ventures, including the transfer of major assets. While  
3 it is difficult to prove that technology is driving consolidation in the industry, it is  
4 clear that firms have decided to become larger as the industry evolves. Given the  
5 approval of several recent telecommunications mergers, policymakers have  
6 apparently considered large size to be acceptable. In addition, the  
7 telecommunications industry has rapidly begun to offer bundled services. In its  
8 advertising GTE reports that a 1999 survey by J.D. Power revealed that more than  
9 half of all consumers wanted to obtain their telecommunications services from one  
10 provider through a bundle. This leads to the compelling conclusion that  
11 consumers are leading the industry to put aside the historical distinctions among  
12 services. The MCI WorldCom-Sprint merger must be viewed, at least partially, as  
13 a response to consolidations that have already occurred.

14 *Traditional Antitrust Analysis*

15 **Q. HOW DOES A TRADITIONAL ANTITRUST ANALYSIS OF THIS**  
16 **MERGER SUCH AS THE ONE CONDUCTED BY DR. BLACKMON**  
17 **PROCEED?**

18 A. A traditional merger analysis focuses on whether the proposed combination will  
19 allow the combined firm, possibly in conjunction with other firms in the industry,  
20 to increase price (or, equivalently, to fail to lower price as much as would have  
21 occurred in the absence of the merger). Market definition takes into account the  
22 availability of identical services as well as substitutes and related products with  
23 varying degrees of substitution and is a tool used to try to answer this question.

1 Market shares are an intermediate step in determining the effects of the merger on  
2 competition. Price-cost margins are also a useful measure of actual market power.

3 **Q. WHAT ARE THE MARKETS ON WHICH A TRADITIONAL ANALYSIS**  
4 **MIGHT FOCUS?**

5 A. There are three: the residential and small business mass market, the large business  
6 market and the wholesale market. Many of the forces affecting these individual  
7 markets affect the markets collectively as well.

8 **Q. WHAT ARE THE MARKETS A DYNAMIC ANALYSIS WOULD**  
9 **RECOGNIZE?**

10 A. A dynamic analysis would recognize the development of all distance and bundled  
11 service markets. Both Dr. Blackmon and Dr. Hausman address the effect of the  
12 merger on a market for bundled services. As I describe later in this testimony, I  
13 disagree with their conclusions. Moreover, the U.S. Department of Justice Merger  
14 Guidelines contemplate that a forward-looking view of market conditions should to  
15 be taken into account.

16 *Long Distance Competition Generally*

17 **Q. PLEASE DESCRIBE THE CURRENT AND ANTICIPATED NATURE OF**  
18 **COMPETITION IN THE OVERALL LONG DISTANCE BUSINESS.**

19 A. The most prominent feature of the current and anticipated long distance market is  
20 that it is characterized by robust – indeed intense – competition. In addition to  
21 AT&T, the merged firm will face competition from literally hundreds of new firms  
22 that presently supply long distance service, as well as companies that have not yet  
23 entered the market. (As I describe below, 500 carriers are registered to provide

1 long distance service in Washington.) These new carriers, several of which have  
2 their own, new, high capacity facilities, are capturing an increasing share of long  
3 distance customers. These competitors will be joined by Regional Bell Operating  
4 Companies (RBOCs) when they are able to satisfy the requirements of Section 271  
5 of the Telecommunications Act of 1996 and provide in-region interLATA long  
6 distance service. In addition, large sophisticated purchasers of telecommunications  
7 services, and the integrators that serve them, are able to produce these services by  
8 combining inputs from a wide and growing variety of suppliers, further increasing  
9 the competition faced by traditional long distance carriers.

10 **Q. WHAT IS THE BASIS FOR THE ABILITY OF THE NEWER FIRMS TO**  
11 **COMPETE?**

12 A. The enormous and continuing growth of long distance transmission capacity  
13 controlled by emerging carriers is a critical factor in the changing environment in  
14 which the merged MCI WorldCom-Sprint will compete. The availability of that  
15 capacity has dramatically reduced the dependence of other long distance carriers  
16 on the larger carriers for an important input. Moreover, the ability of other  
17 carriers, old and new, to use already existing capacity to expand output in the face  
18 of any attempted price increase provides an important competitive constraint on  
19 the merged firm. This capability is increasing as the capacity controlled by  
20 emerging carriers continues to grow rapidly. Emerging carriers not only have  
21 access to transmission capacity that will permit them to expand their output, but  
22 they have an already demonstrated ability to attract customers from the major long  
23 distance carriers.

1 **Q. DO THE DATA SUPPORT YOUR CONCLUSIONS?**

2 A. Yes. The share of toll revenues accounted for by new entrants into long distance  
3 service has grown rapidly in the recent past. FCC data show that over the period  
4 from 1990 to 1998 (the latest year for which data are available) the share of total  
5 residential and business toll revenues accounted for by long distance carriers other  
6 than AT&T, MCI WorldCom, and Sprint increased from 10.8 percent to 20.9  
7 percent. There is no reason to believe this trend has been broken. (The data are  
8 from Table 11.3 in the FCC's Trends in Telephone Service, March 2000).  
9 WorldCom revenue is included in the MCI WorldCom figure.) These data do not  
10 count local exchange carriers as long distance carriers. Approximately 1,000  
11 providers account for the combined revenue share of the "other" carriers. These  
12 include facilities-based carriers, pure resellers, and carriers with their own facilities  
13 that also engage in some resale. (This estimate is based on the number of carrier  
14 identification codes assigned by the North American Numbering Plan  
15 Administration, FCC, Trends in Telephone Service, September 1999, at 10-1.)  
16 The WUTC web site lists 500 carriers registered to provide long distance in  
17 Washington. USWestDex.com lists 59 long distance carriers serving Seattle. The  
18 same source lists eight carriers serving Spokane – not including AT&T, MCI or  
19 Sprint. Competitive carriers offer a broad range of long distance services, ranging  
20 from relatively simple basic voice services supplied to residential customers to  
21 advanced voice and data services for large business customers. Moreover, non-  
22 traditional outlets for long distance service are developing. (The Declarations of

1 Stan Besen and Steven Brenner filed with the MCI WorldCom and Sprint FCC  
2 Application and Reply Comments provide additional details.)

3 **Q. WHO ARE THE COMPETITORS?**

4 A. Several firms are in the process of building nationwide fiber networks. These  
5 include Qwest, Frontier/Global Crossings, GTE, Broadwing (formerly IXC),  
6 Williams, and Level 3. Numerous smaller firms also are deploying fiber. Among  
7 the larger regional firms are Caprock, McLeod USA, GST Telecom and Touch  
8 America. (Qwest recently announced its intention to sell its long distance business  
9 in US West's territory to Touch America, a telecommunications company  
10 associated with Montana Power.) I have identified more than 30 firms in addition  
11 to AT&T, MCI WorldCom and Sprint who have deployed intercity fiber facilities.  
12 Approximately half of these firms have a presence in Washington. The WUTC  
13 web site lists 500 carriers certified to provide long distance service in the state.  
14 Large corporations demanding "high end" services can "self-supply" these  
15 services, or they can outsource them to integrators such as EDS.

16 **Q. WHAT DO DR. BLACKMON'S DATA SHOW?**

17 A. Dr. Blackmon reports data from Washington. (See Exhibit GB-2) His data show  
18 significant share increases by Frontier, GTE and others between 1996 and 1998. I  
19 expect that these trends are continuing and will continue.

20 **Q. WHAT ARE THE COMPETITIVE IMPLICATIONS OF THESE**  
21 **DEVELOPMENTS?**

22 A. These developments in effect ensure that the diversion of customers from the  
23 combined MCI WorldCom-Sprint to other carriers in response to any price

1 increase likely would be substantially greater than it would have been even five  
2 years ago, and will be even greater in the near future. Because the merged firm  
3 could expect a larger fraction of its customers to be lost to other firms if it were to  
4 raise prices, its incentive to do so is commensurately reduced.

5 **Q. WHAT IS THE BASIS FOR THE CHANGED ENVIRONMENT IN THE**  
6 **LONG DISTANCE TELECOMMUNICATIONS MARKET THAT YOU**  
7 **DESCRIBE?**

8 A. At the core of the changes in long distance communications in recent years has  
9 been the construction of large capacity networks by new entrants. These new  
10 networks are being built to respond to the demand for bandwidth to carry data  
11 traffic. However, that same capacity is available to carry all types of traffic.  
12 Indeed, the distinction between data and voice traffic is becoming ever more  
13 blurred. Thus, I believe that Dr. Hausman's attempt to segregate out a separate  
14 data market (pages 20-21) is not appropriate.

15 **Q. DO THE DATA CONFIRM THIS COMPETITIVE ACTIVITY?**

16 A. Yes. According to FCC data, between 1995 and 1998 interexchange carriers  
17 added 62.8 million total fiber system route miles (the most generally available  
18 measure of network size), new carriers added 44.7 million route miles, or more  
19 than 71 percent of the total increase over that period. These carriers accounted for  
20 more than 30 percent of all fiber route miles by 1998. Qwest has reported that the  
21 currently "lit" portion of its network has sufficient capacity to handle the current  
22 combined traffic of AT&T, MCI WorldCom, and Sprint. The share of long  
23 distance capacity controlled by AT&T, MCI WorldCom and Sprint is diminishing.

1           Moreover, there are additional competitive pressures from new vertically  
2           integrated carriers who are using their own capacity to compete, as well as from  
3           resellers that lease that capacity. These pressures assure competition for  
4           residential users and small and large businesses as well as for the wholesale  
5           business of other carriers. Thus, the growth in the capacity of new entrants  
6           confirms directly the competition faced by AT&T, MCI WorldCom, and Sprint. It  
7           has also reduced the dependence of resellers on them.

8           **Q. PLEASE DISCUSS THE IDENTITY OF SOME OF THESE CARRIERS.**

9           A. In addition to companies such as Qwest, Level 3, Broadwing and Frontier, an  
10          entirely new group of carriers is emerging. These are electric utility companies  
11          throughout the country. This source of capacity is significant because many of  
12          these companies are building fiber networks in less densely populated portions of  
13          the country. Electric Lightwave Inc. (“ELI”), a Vancouver Washington firm, is  
14          using utility transmission towers, substations and rights of way. Touch America,  
15          which provides service in Washington, is affiliated with Montana Power.

16          **Q. PLEASE PROVIDE DETAILS ON COMPETITORS IN THE STATE OF**  
17          **WASHINGTON.**

18          A. I identified 14 post-merger carriers that own or lease fiber in the Seattle LATA  
19          (#674). In addition to the merged MCI WordCom/Sprint, these include AT&T,  
20          Cable and Wireless, Frontier, GST, GTE, Level 3, PSINet, Teleglobe, Worldwide  
21          Fiber, BTI Telecom Services, Touch America, Williams, and Qwest. Eight of  
22          these firms actually own fiber, either directly or through shared ownership with  
23          another company. As I noted above, Qwest is selling its long distance business to

1 Touch America. Six of these carriers own or lease fiber in the Spokane LATA  
2 (#676). In addition, Williams has fiber in the LATA, but does not yet market it  
3 there. Obviously, it could easily do so. The Portland LATA (#672) includes  
4 portion of Washington. There will be eight post-merger fiber networks serving the  
5 Portland LATA. Finally, the Coeur d' Alene Idaho LATA (#960), which includes  
6 portions of Washington, is of one of only eight LATAs that will be served by two  
7 carriers as a result of the merger. However, Coeur d' Alene is only 40 miles from  
8 Spokane, which would allow a simple extension of an existing fiber route, or even  
9 a microwave route, to extend additional service to that LATA. Avista  
10 Communications (formerly Washington Water Power), which is providing local  
11 services in Spokane, Washington, reports that it is using "companies like Touch  
12 America to provide necessary links to the markets we serve." (1999 Annual Report  
13 to Shareholders) Avista is serving cities with population less than 500,000.  
14 Moreover, Electric Lightwave Inc. has announced an agreement that with  
15 Northwest Telephone to offer high-speed, high-tech telecommunications services  
16 to businesses in Wenatchee and in the future to other central and eastern  
17 Washington communities. (November 8, 1999 Press Release)

18  
19 **Q. WHAT IS THE NATURE OF THE INVESTMENTS THESE CARRIERS**  
20 **ARE MAKING?**

21 A. Carriers building networks typically install a significant amount of fiber. The  
22 largest cost in deploying a network is the initial installation, including acquiring  
23 rights-of-way and laying or hanging the fiber. Thus, the investment in fiber is



1 sunk. Once installed, the fiber can carry a substantial volume of traffic limited  
2 basically by the electronics used to light it. At the same time, the cost of  
3 electronics is falling rapidly, along with electronic equipment in general. Given  
4 sufficient multiplexing capability, a single fiber on the Seattle-San Francisco route  
5 can carry a substantial portion of all of the traffic on the route.

6 **Q. ARE THERE ESTIMATES OF THE CAPACITY BEING INSTALLED BY**  
7 **LONG DISTANCE CARRIERS?**

8 A. Yes. Credit Suisse/First Boston estimates that by the year 2003, MCI WorldCom  
9 and Sprint combined will have less than one percent of the supply of bandwidth  
10 provided by only ten carriers. (Daniel P. Reingold, et al, U.S. Telecom Services  
11 Wireline, Credit Suisse/First Boston, January 6, 2000, p. 34). This Credit  
12 Suisse/First Boston analysis is reproduced as Exhibit ADK-2. As I have previously  
13 noted, the currently "lit" portion of Qwest's network is reported to have sufficient  
14 capacity to handle the current combined traffic of AT&T, MCI WorldCom, and  
15 Sprint.

16 **Q. ARE THESE FIRMS ABLE TO COMPETE WITH THE LARGER**  
17 **CARRIERS?**

18 A. Yes. Many of these firms offer a full range of telecommunications services and are  
19 successful in attracting both larger and smaller customers.

20 **Q. WHY IS CAPACITY IMPORTANT TO A COMPETITIVE OUTCOME?**

21 A. Because capacity quickly can be brought on line to serve customers, it will be  
22 difficult to raise prices above competitive levels.

1 **Q. IS TRANSMISSION CAPACITY ALONE SUFFICIENT TO DISCIPLINE**  
2 **PRICING IN THE MARKET?**

3 A. Not necessarily. The competitors must have the capability to market to and bill  
4 consumers. However, as I noted above, there are several large carriers with the  
5 ability to attract mass market and large customer business from AT&T, MCI  
6 WorldCom and Sprint. In addition, hundreds of resellers in Washington have  
7 entered the market and have the resources to attract business and serve customers  
8 using capacity leased from the many fiber suppliers.

9 **Q. ARE THE EMERGING SUPPLIERS ABLE TO ACCOMMODATE**  
10 **ADDITIONAL CUSTOMERS IN THE EVENT OF A PRICE INCREASE**  
11 **BY THE COMBINED FIRM?**

12 A. Yes. A great deal of the increased fiber capacity that I have described is in the  
13 hands of new carriers. Much of it is still unused, and it can be brought into service  
14 relatively quickly and at reasonable cost. Therefore, increases in price can be  
15 countered by significant expansions in output by new and smaller long distance  
16 carriers, the ability of larger carriers to raise prices is reduced. Moreover, the  
17 owners of new networks already have plans to "light" additional amounts of their  
18 fiber capacity over time. These plans could easily be accelerated. The substantial  
19 amounts of additional unused fiber capacity can be used by the carriers themselves,  
20 by pure resellers to which they supply capacity at wholesale, and/or by firms such  
21 as switch-based resellers or integrators that combine transmission capacity with  
22 other inputs. These factors constrain the ability of a combined MCI WorldCom-  
23 Sprint to raise prices after their merger.

1 **Q. DR. BLACKMON ARGUES THAT THE 10-25 PERCENT MARKET**  
2 **SHARE HELD BY RESELLERS IN WASHINGTON OVERSTATES**  
3 **THEIR COMPETITIVE SIGNIFICANCE. DO YOU AGREE?**

4 A. No. He bases this finding on the claim that resellers “. . . cannot be expected to  
5 constrain the prices of their own suppliers.” (p. 9) As I discuss later in this  
6 testimony, the hundreds of resellers in Washington that Dr. Blackmon refers to are  
7 an important outlet for capacity being built by a number of carriers.

8 **Q. DR. HAUSMAN INDICATES THAT SBC IS INTERESTED IN THIS**  
9 **MERGER BECAUSE OF ITS NEED TO ACQUIRE CAPACITY FOR ITS**  
10 **LONG DISTANCE BUSINESS. (P. 1) DO YOU AGREE THAT THIS**  
11 **WILL BE AN ISSUE FOR SBC?**

12 A. No. SBC’s own actions demonstrate that this is not a real issue. A February 29,  
13 2000 SBC Press Release reports that “As part of an alliance agreement entered a  
14 year ago, Williams provides the transport, upon regulatory approval, of SBC's  
15 long-distance data and voice traffic, while SBC will become an anchor tenant on  
16 Williams' advanced fiber- based ATM backbone network.” Williams has a fiber  
17 route that crosses through Washington.

18 **Q. ARE THERE OTHER COMPETITIVE CHANGES ON THE HORIZON?**

19 A. Yes. At some point, the Regional Bell Operating Companies (“RBOCs”) will be  
20 allowed into in-region long distance markets. Recently the FCC permitted Bell  
21 Atlantic to begin offering long distance service in New York State. Within  
22 months, Bell Atlantic began to offer a bundled local/LD service offering in NY.  
23 Markets will look dramatically different after BOC entry. As I explained, bundling

1 of local and long distance services, already a growing marketing factor, will only  
2 increase after the RBOCs are able to offer one-stop shopping. Indeed, due to low  
3 barriers to entry in the long distance market, the RBOCs will be able to provide  
4 interLATA long distance service immediately upon receiving 271 authority.

5 **Q. WILL THE RBOCS PLAY A SIGNIFICANT ROLE IN THE LONG**  
6 **DISTANCE BUSINESS?**

7 A. Analysts believe that RBOCs will be able quickly to acquire a market share as high  
8 as 25 percent. This was the experience in Connecticut when SNET entered the  
9 long distance business.

10 **Q. DO DRS. BLACKMON AND HAUSMAN AGREE WITH THIS**  
11 **CONCLUSION?**

12 A. No. They both discount RBOC entry. There is no question that the RBOCs have  
13 generally failed to meet their Section 271 obligations and RBOC entry is taking  
14 longer than expected at the time the 1996 Act was passed. My own analysis  
15 shows that SBC's Texas Application was deficient. However, the Department of  
16 Justice Merger Guidelines, which I discuss in more detail below, consider a two  
17 year time frame in which to evaluate potential entry. (See U.S. Department of  
18 Justice Merger Guidelines, Section 3.2) One RBOC has been granted 271  
19 authority, and it is likely that more Applications will be granted within that  
20 window.

21 **Q. WHAT IS THE STATUS OF GTE IN THE LONG DISTANCE MARKET?**

22 A. GTE, the second largest local exchange carrier in the state already is providing  
23 long distance service throughout Washington. GTE recently reported that

1 increases in its telecommunications revenues were “attributable in part to increased  
2 revenues from long-distance operations, higher contract sales to medium and large  
3 business customers and revenues from bundled local, long-distance, wireless,  
4 paging and Internet services. The growth in long-distance revenues is due to a  
5 27% increase in the number of customers since September 30, 1998 to  
6 approximately 3.2 million customers. On September 30, 1999 there were 239,000  
7 customers of bundled services, an increase of 232% since the third quarter of  
8 1998.” (GTE, November 12, 1999 form 10-Q) GTE serves almost 900,000 lines  
9 in Washington.

10 **Q. HOW DOES TECHNOLOGICAL CHANGE IMPACT THE ABILITY OF**  
11 **CARRIERS TO MAINTAIN PRICES ABOVE COST?**

12 A. All customers, residential, small business and larger business, have a growing  
13 number of alternatives because of the emergence of new carriers and the new  
14 network capacity on which they can rely, and because of changes in technology.  
15 These alternatives increasingly will constrain the ability of the merged MCI  
16 WorldCom-Sprint to raise prices to larger customers. The coordination among  
17 competitors necessary to maintain prices above cost is more difficult when there is  
18 rapid technological change. As discussed above, the new entrants are building  
19 networks with a new generation of IP-based technology. As I discuss below, long  
20 distance carriers are integrating into local markets using new technologies.

21 **Q. DOES THE GROWTH OF THE INTERNET AND THE CONSEQUENT**  
22 **DEMAND FOR BROADBAND CAPACITY HAVE IMPLICATIONS FOR**  
23 **VOICE MARKETS?**

1 A. Yes. As broadband data networks have grown in importance to users, interest is  
2 growing in integrating data and voice networks. For example, Winstar, which  
3 serves Seattle, is competing for corporate network business by providing a single  
4 source for local, long distance, Internet and data traffic. This interest is heightened  
5 by the Internet's potential ability to serve as a replacement and enhancement for  
6 voice and other services customers otherwise purchased from the public switched  
7 telephone network ("PSTN"). Specifically, the Internet may develop to support a  
8 full range of voice services and features, using what is often referred to as Voice  
9 over Internet Protocol ("Internet voice"). Integrated networks could produce a  
10 number of advantages, such as more efficient utilization (for instance, interspersing  
11 low-priority data in lulls between the transmission of higher-priority voice),  
12 consolidated management, and innovative applications involving a mixture of voice  
13 and data content. At the same time, there are substantial technical obstacles to the  
14 full integration of voice and data, related to the quality of the reconstructed voice  
15 signal and the effects of transmission delays and lost packets when voice is sent  
16 over a packet network. A substantial effort is underway to analyze and resolve  
17 these issues, including any protocol development that may be required. These  
18 issues should be resolved within the next year or two, which will allow the Internet  
19 to play an increasingly important role in the provision of long distance voice  
20 services. As time moves on the distinctions between the "voice" network and the  
21 Internet increasingly are likely to blur. As a corollary, there will be a blurring of  
22 distinction between today's long distance carriers and Internet Service Providers  
23 ("ISPs").

1 **Q. WHAT CONCLUSIONS DO YOU DRAW FROM YOUR ANALYSIS OF**  
2 **THE OVERALL STRUCTURE OF THE LONG DISTANCE BUSINESS?**

3 A. Telecommunications markets are evolving in ways that make it clear that only a  
4 forward-looking analysis can be used to evaluate the proposed merger. It is no  
5 longer appropriate to view the market in isolation from developments in local  
6 markets. In particular, as incumbent local exchange carriers enter the long  
7 distance business, competition will focus on supplying a package of local and long  
8 distance services to consumers. In this world, it will be important that consumers  
9 have as many local alternatives as possible. There will be several large long  
10 distance competitors after the merger. These firms have the capacity and the  
11 incentive to compete for customers if prices rise above competitive levels. In  
12 particular, consumers throughout Washington will continue to have numerous  
13 choices of carriers willing to compete for their business. Thus, the merger is not  
14 likely to harm long distance consumers. Long distance prices have been falling due  
15 to competition for years, and I anticipate that prices will continue to fall after the  
16 merger as technology moves forward.

17 *Mass Market Competition*

18 **Q. BOTH DR. BLACKMON AND DR. HAUSMAN BELIEVE THAT**  
19 **COMPETITION IN THE MASS MARKET WILL BE REDUCED**  
20 **BECAUSE OF THE LIMITED NUMBER OF “BRAND NAME”**  
21 **CARRIERS SELLING LONG DISTANCE. DO YOU AGREE?**

1 A. No. I believe that there will be robust competition in the mass market after the  
2 merger because the newer entrants will be able to compete for mass market  
3 business.

4 **Q. WHAT EVIDENCE DO YOU HAVE THAT THE NEW CARRIERS ARE**  
5 **ABLE TO COMPETE FOR THE BUSINESS OF RESIDENTIAL AND**  
6 **SMALL BUSINESS CUSTOMERS.**

7 A. The increasing importance of new carriers has substantial significance to residential  
8 and small business customers. Emerging carriers have captured a significant and  
9 growing share of residential customer pre-subscriptions and direct dial long  
10 distance minutes. In addition, these carriers have been active in providing “dial  
11 around” or transactional services that increasingly compete with the subscription  
12 services of the three “old line” interexchange carriers. Dial-around and phone card  
13 services are growing in importance. Consumers can purchase usage in advance in  
14 bulk with pre-paid phone cards. A number of firms are providing pre-paid phone  
15 card services. Dial-around services are being promoted heavily with the use of  
16 numerous brands not associated with the established carriers – although the  
17 established carriers are providing the services in many cases. Both of these  
18 services are growing rapidly. As mobile carriers bundle long distance service with  
19 their local services, consumers have the option to replace conventional long  
20 distance calls with calls from the mobile carriers. AOL and other ISPs are able to  
21 market long distance services to consumers at attractive rates. Uniden, a supplier  
22 of customer premises equipment, now offers an inexpensive telephone handset  
23 with a built-in least cost routing feature for residential consumers.



1 **Q. WHAT ADDITIONAL EVIDENCE DO YOU HAVE THAT THE NEWER**  
2 **COMPETITORS ARE HAVING SUCCESS IN COMPETING FOR THE**  
3 **BUSINESS OF RESIDENTIAL AND SMALL BUSINESS CUSTOMERS?**

4 A. A large number of consumers have demonstrated their willingness to change  
5 carriers. There is a substantial body of evidence that shows that from 1995 to  
6 1998, emerging carriers' share of residential direct dial toll minutes increased  
7 substantially – or approximately 8.6 share points. (See ADK-3) Stan Besen and  
8 Steve Brenner used Paragren Tele-Trend Call Detail data can be used to study  
9 consumer purchase decisions. Those data demonstrate that nearly one-half of all  
10 households that use MCI WorldCom or Sprint as their main vendor at any point in  
11 time shift to another carrier as their main vendor within 12 months; more than one-  
12 third of households used an emerging carrier as their main vendor for at least one  
13 month during a 12-month period, and nearly 40 percent did so over an 18-month  
14 period. The FCC reports data gathered by PNR that show that between 1995 and  
15 1998 carriers other than AT&T, MCI WorldCom and Sprint increased their market  
16 share from 8.3 percent to 16.6 percent. (FCC Trends in Telephone Service, March  
17 2000, p. 11-10) These results should not be a surprise. There are hundreds of  
18 long distance carriers in Washington for a reason -- they are able to attract  
19 customers from the larger carriers and from one another.

20 **Q. WHAT ROLE DOES BRAND RECOGNITION PLAY IN THE LONG**  
21 **DISTANCE BUSINESS?**

22 A. There is evidence that the established brand names of the major carriers are  
23 becoming less important. A significant portion of the advertising by AT&T, MCI

1 WorldCom and Sprint is now devoted to products that do not carry an established  
2 brand name. In addition to the new facilities-based entrants I described above,  
3 there are literally hundreds of resellers offering service under their own brand  
4 names. They evidently rely on selling into specialized customer niches or on  
5 familiarity with local markets to succeed in attracting customers. Of course, firms  
6 such as Bell Atlantic, GTE, SBC, and US West when it gains in-region authority in  
7 Washington, have established and well-recognized brand names. Firms such as  
8 AOL are marketing long distance services directly to their customers at attractive  
9 rates.

10 **Q. DOES TECHNOLOGICAL CHANGE HAVE AN IMPACT ON THE**  
11 **SIGNIFICANCE OF BRAND NAMES?**

12 A. Yes. Consumers use brand names in order to provide information about quality  
13 and reliability. The Internet is making information available to consumers.  
14 Carriers make information about their services available on the web and third  
15 parties provide information about the alternatives. For example, 1+ Call Saver is a  
16 web site that compares long distance rates. Currently seven carriers in addition to  
17 MCI WorldCom and Sprint are ranked and special promotions are featured. (See  
18 <http://www.1callsaver.com>) The underlying carriers for the smaller companies are  
19 listed as Frontier, IXC, and US WATS. Moreover, Internet competitors such as  
20 AOL are entering the business using their market channels to provide service to  
21 consumers, proving that brand names do not have to be associated with a  
22 traditional carrier to be effective in marketing.

1 **Q. DR. HAUSMAN BELIEVES THAT THE MERGER IS**  
2 **ANTICOMPETITIVE BECAUSE THE MERGING FIRMS' SERVICES**  
3 **ARE CLOSER SUBSTITUTES FOR ONE ANOTHER THAN AT&T. DO**  
4 **YOU AGREE?**

5 A. No. The data I provided above show that customers are switching in large  
6 numbers from MCI WorldCom and Sprint to other carriers. Dr. Hausman refers to  
7 econometric analysis to support his claim, but no such analysis was presented. Dr.  
8 Hausman presented an econometric analysis at the FCC that was thoroughly  
9 rebutted in the paper filed by Stan Besen and Steve Brenner.

10 **Q. DR. BLACKMON IS CONCERNED THAT THERE IS A LACK OF**  
11 **COMPETITION IN THE LONG DISTANCE MARKET IN THE STATE**  
12 **OF WASHINGTON. DO YOU AGREE?**

13 A. No. The basis for his concern is that “customers are not permitted to make  
14 separate choices of carriers for in-state calls and state-to-state calls, and yet the  
15 long distance companies are permitted to charge different prices for the two types  
16 of calls.” (p. 10) In an intensely competitive environment firms cannot risk losing  
17 the business of consumers who make a high proportion of in-state calls. Higher  
18 prices for in-state calls are likely explained by higher access charges.

19 *Large Business Market*

20 **Q. ARE NEW ENTRANTS HAVING SUCCESS IN COMPETING FOR THE**  
21 **BUSINESS OF LARGE CORPORATE AND BUSINESS CUSTOMERS?**

22 A. Yes. The emerging carriers have announced scores of major contracts with large  
23 corporate and government entities, demonstrating that they offer the scope and

1 quality of services that these customers demand, as shown in my Attachment  
2 ADK-4. This material, which consists of a portion of the Declaration of Stan  
3 Besen and Steve Brenner filed before the FCC in connection with the Applicants’  
4 merger application, demonstrates that the services of emerging carriers are good  
5 substitutes for the services of the more established carriers, which in turn implies  
6 that efforts by the larger carriers to raise prices would be met with significant  
7 losses in sales to the competitors.

8 *Wholesale Market*

9 **Q. DR. HAUSMAN CLAIMS THAT THE MERGER WILL IMPACT**  
10 **“COMPETITION IN WHOLESALE SERVICES BECAUSE IT REDUCES**  
11 **THE NUMBER OF WHOLESALERS WHO CAN PROVIDE**  
12 **UBIQUITOUS NATION-WIDE COVERAGE FROM THREE TO TWO.”**  
13 **DO YOU AGREE THAT THE MERGER WILL REDUCE WHOLESALE**  
14 **COMPETITION?**

15 A. No. I believe that the wholesale market will remain competitive after the merger.

16 **Q. HOW WOULD YOU CHARACTERIZE CURRENT COMPETITION IN**  
17 **THE WHOLESALE MARKET?**

18 A. Wholesale competition is robust. As I discussed above, a large number of firms  
19 are building competitive capacity. Some of these firms explicitly advertise  
20 themselves as “carriers’ carriers.” A recent Frost & Sullivan Report identifies 27  
21 carriers providing outbound wholesale services. MCI WorldCom proprietary data  
22 show a trend towards lower prices. Interestingly, these data also show wholesale  
23 volumes declining for a number of carriers, likely reflecting the build-out of  
24 competitive networks.

1 **Q. WILL LONG DISTANCE CARRIERS THAT DO NOT HAVE A**  
2 **UBIQUITOUS PRESENCE HAVE THE ABILITY TO TERMINATE**  
3 **TRAFFIC TO ALL LATAS?**

4 A. Yes. Many of these carriers serve a large number of LATAs that contain a  
5 significant portion of the population. Firms in this industry, including MCI  
6 WorldCom and Sprint, rely on other carriers to terminate traffic where they do not  
7 have facilities. Markets for the sale of fiber capacity are developing. This will  
8 enhance the ability of regional carriers to expand the coverage of their networks.  
9 For example, ENRON is “developing standardized terms and conditions to allow  
10 for efficient commodity trading of bandwidth.” (See Enron Communications, The  
11 Bandwidth Commodity Market, White Paper, p. 2) AEP, GPU, Alleghany  
12 Communications, FirstEnergy Telecom, CFW Communications and R&B  
13 Communications recently announced the creation of a new company, America’s  
14 Fiber Network, to connect “. . . major markets in the eastern United States to  
15 secondary markets with a growing need for broadband access.” (See press release  
16 at <http://www.americasfiber network.com/afn/news.htm>)

17 **Q. HOW DOES DR. HAUSMAN REACH A DIFFERENT CONCLUSION?**

18 A. By ignoring the new carrier networks that are being built. For example, his Table  
19 1 lists only six carriers in addition to AT&T, MCI WorldCom and Sprint. I have  
20 identified an additional 33 carriers with competitive networks and 12 of them are  
21 in Washington.

22 **Q. DO CARRIERS HAVE TO HAVE UBIQUITOUS NETWORKS TO**  
23 **PROVIDE WHOLESALE SERVICE, AS DR. HAUSMAN CLAIMS?**

1 A. No. His Table 1 shows that Qwest, Williams and Frontier each serve LATAs with  
2 more than 70 percent of the population. They could easily offer universal  
3 termination by making arrangements with the newer carriers I described above.  
4 Moreover, it must be remembered that MCI and Sprint did not begin life with  
5 universal termination. They expanded their networks over time and relied on other  
6 carriers for universal termination. Indeed, today MCI WorldCom and Sprint still  
7 rely on other carriers for capacity in some LATAs. Of course, it must be  
8 remembered that ILECs terminate virtually all calls and also provide transport  
9 within LATAs.

10 **Q. DR. HAUSMAN CLAIMS THAT “. . . OVER 10 PERCENT OF THE**  
11 **POPULATION WILL SEE A REDUCTION IN THE NUMBER OF**  
12 **NATION-WIDE FACILITIES-BASED LONG DISTANCE CARRIERS**  
13 **FROM THREE TO TWO.” (P. 16) DO YOU AGREE?**

14 A. No. Again, this result ignores the significant networks being deployed by regional  
15 carriers. My analysis shows that only eight LATAs and less than one percent of  
16 the population will be affected. Even in the affected LATAs there are prospects  
17 for additional entry. Of course, the two LATAs in the state of Washington have,  
18 respectively, fourteen and six post merger carriers.

19 *Bundling*

20 **Q. DR. HAUSMAN ARGUES THAT THE MERGER WILL REDUCE**  
21 **COMPETITION IN THE MARKET FOR BUNDLED SERVICES. DO**  
22 **YOU AGREE?**

1 A. No. The opposite is true. One of the benefits of the merger is that competition for  
2 bundled services will increase. However, Dr. Hausman is correct that bundling of  
3 services is an increasingly important issue in telecommunications markets. The  
4 distinction between local and long distance markets is changing as local carriers  
5 enter long distance markets and long distance carriers enter local markets. A  
6 principal implication is that services increasingly will be offered on a bundled  
7 basis.

8 **Q. CAN YOU DESCRIBE SOME OF THE CURRENT BUNDLED SERVICE**  
9 **OFFERINGS?**

10 A. Yes. I referred to GTE's bundled service offerings earlier in this testimony. GTE  
11 has two bundled offerings: (i) as described on the GTE website, GTE's Unlimited  
12 Service, which consists of local phone service, at least 100 LD minutes, two  
13 calling features (i.e., Caller ID and Call Waiting), a possible 10 percent discount  
14 off total monthly bill and paging and internet access at discounted prices; and (ii)  
15 as described in an April 3, 2000 GTE press release, GTE's Big Deal, which  
16 consists of: local phone service (monthly price varies by market), the customer's  
17 choice of two calling service packages, one of which includes fourteen popular  
18 features for \$16 month and the other which includes six popular features for \$9 per  
19 month. Customers who purchase either of the "Big Deal" calling service packages  
20 can also purchase: reduced rate GTE long distance service, a block of dial-up  
21 Internet access time and GTE standard voice mail (\$5 per month).

1 **Q. DOES SBC OFFER BUNDLED SERVICES?**

2 A. Yes. An SBC October 11, 1999 press release announced that SBC has launched a  
3 national expansion to market telecommunications packages that include  
4 combinations of local and long-distance voice and data services, custom-calling  
5 features, Internet access and voice mail.

6 **Q. DOES US WEST OFFER BUNDLED SERVICES?**

7 A. Yes. US West's "Total Package" "brings it all together – CustomChoice® phone  
8 features, Voice Messaging Service, wireless service that includes domestic long  
9 distance and unlimited Internet Access . . ." (See  
10 [http://www.uswest.com/pcat/for\\_home/product/0,1084,517\\_1\\_1,00.html](http://www.uswest.com/pcat/for_home/product/0,1084,517_1_1,00.html))

11 **Q. IS AT&T OFFERING BUNDLED SERVICES?**

12 A. Yes. AT&T has a bundled offering via its cable telephony in several states  
13 including Washington. In addition, AT&T has a bundled LD/Internet/wireless  
14 offering called Personal Network Plan that is available nationwide.

15 **Q. WHAT IS THE SIGNIFICANCE OF THESE DEVELOPMENTS FOR**  
16 **THIS MERGER?**

17 A. In assessing the likely impact of the MCI WorldCom-Sprint merger, it is important  
18 to examine its effects on the ability of the merged firm to offer services that are  
19 demanded by telecommunications users. MCI WorldCom and Sprint both believe  
20 that their merger will permit them to offer more new services, or to offer some  
21 new or existing services at lower cost than MCI WorldCom and Sprint could  
22 absent the merger. The merger will permit the combined firm to offer service  
23 combinations that neither of the merging parties could have provided on its own.



1 In particular, Sprint adds mobile wireless services while MCI WorldCom provides  
2 fiber ring services. As I discuss later in this testimony, the MMDS assets of the  
3 two firms complement one another and complement MCI WorldCom's existing  
4 local broadband facilities.

5 **Q. WILL DEVELOPMENTS IN LOCAL EXCHANGE MARKETS AFFECT**  
6 **THE NATURE OF LONG DISTANCE COMPETITION?**

7 A. Yes. Solving the last mile problem is even more important now than in the past,  
8 due to both institutional and technological factors. Consumers are increasingly  
9 demanding packages of services, including local and long distance, as well as  
10 wireline and wireless and as I discussed above, carriers are having success  
11 marketing them. The rapid emergence of bundles of services is key evidence that  
12 the marketplace demands this and although there is little history upon which to  
13 rely, it is a palpable, genuine and important change in the structure of industry  
14 services. As RBOCs enter the long distance business, this trend will increase, as  
15 demonstrated by Bell Atlantic's prompt offering to provide long distance service.  
16 If mass-market customers, who have a preference for these packages, are to have a  
17 reasonable choice, alternatives to the ILEC services will have to be developed.  
18 AT&T understands this point well, and has purchased or entered into strategic  
19 relationships with cable companies to meet this challenge. Companies that fail to  
20 offer these packages of services do so at their peril. The substantial risk is that  
21 they will cede market share in the emerging environment to AT&T and the ILECs.

22 **Q. DO OTHER CONSIDERATIONS MAKE LOCAL COMPETITION**  
23 **IMPORTANT FOR LONG DISTANCE?**

1 A. Yes. The falling cost of long-haul transmission is also increasing the need for  
2 competition for the last mile. The traditional long distance pricing model, at least  
3 for small business and residential consumers, is based on usage. As transmission  
4 costs fall prices are increasingly postalized – that is, they are no longer distance-  
5 sensitive. As they fall even further, and as access charges move towards economic  
6 cost, it will make less and less sense to charge on a per-minute basis. Mobile  
7 wireless pricing is already moving in this direction with consumers purchasing  
8 ever-larger “buckets” of local and long distance minutes for a fixed monthly fee.  
9 The Internet pricing model is likely to develop for wireline calling as well:  
10 unlimited use of a circuit for a fixed monthly fee. If there is to be full competition  
11 in this emerging world, then competitors must be in a position to offer to  
12 customers the circuit over which calls originate and terminate. This means  
13 effective entry into local telecommunications markets is essential. Without a  
14 competitive alternative, customer choices will be considerably narrower than they  
15 are today.

16 *Standards for Analysis*

17 **Q. IS YOUR ANALYSIS CONSISTENT WITH THE U.S. DEPARTMENT OF**  
18 **JUSTICE MERGER GUIDELINES MENTIONED BY DR. BLACKMON?**

19 A. Yes, I believe it is. The Guidelines allow the dynamic factors I have mentioned to  
20 be taken into account. For example, The Guidelines specifically point out that “in  
21 some situations, market share and market concentration data may either understate  
22 or overstate the likely future competitive significance of a firm or firms in the  
23 market or the impact of a merger.” (Guidelines, Section 1.52) The Guidelines go

1 on to state that “the Agency will consider reasonably predictable effects of recent  
2 or ongoing changes in market conditions in interpreting market concentration and  
3 market share data.” (Section 1.521) The substantial growth and competitive  
4 success of the new entrant fiber carriers is exactly such a change. The Guidelines  
5 also point out that current market shares are less important if entry is easy.  
6 (Section 3.0) The RBOCs are particularly important potential entrants because  
7 they have an existing customer base and assets that can be used to compete with  
8 the established long distance providers. The recent entry and rapid growth by fiber  
9 carriers, including the electric utility companies, also demonstrates that entry  
10 barriers are small or non-existent.

11 *Benefits of the Merger*

12 **Q. DR. BLACKMON BELIEVES THAT “THE PURPORTED BENEFITS DO**  
13 **NOT JUSTIFY THE LOSS OF COMPETITION IN THE LONG**  
14 **DISTANCE MARKET THAT WOULD RESULT FROM THIS MERGER.”**  
15 **(P. 12) DO YOU AGREE?**

16 A. No. First, as explained above, I do not believe that competition will suffer as a  
17 result of the merger. Second, I believe the benefits are significant because they  
18 will spur local competition in Washington.

19 **Q. HOW DOES THE MERGER AFFECT THE PROSPECTS FOR LOCAL**  
20 **COMPETITION?**

21 A. The merger between MCI WorldCom and Sprint has the potential to accelerate the  
22 development of local competition because combining the assets of the two firms  
23 will lower the cost and increase the speed of local entry. In particular, the

1 combined firm will be in a better position to bring resources to bear on the local  
2 service needs of residential and small business customers, including customers  
3 outside major metropolitan areas. Another source of consumer benefits lies in the  
4 ability of the merged firms to more efficiently meet consumer demand for bundles  
5 of telecommunications services. In other words, increased size and scope will  
6 more closely align the merged firm with the direction in which technology and  
7 consumer demand is taking the market.

8 **Q. WHAT FORMS CAN LOCAL COMPETITION TAKE?**

9 A. The 1996 Act envisioned three forms of entry into local markets: building facilities  
10 to compete directly with ILEC facilities, the use of UNEs, either alone or in  
11 combination with a CLEC's own facilities, and resale. Facilities competition can  
12 be from fiber rings, cable telephony or wireless technologies.

13 **Q. WHAT IS THE CURRENT STATE OF LOCAL COMPETITION BY**  
14 **FACILITIES-BASED CARRIERS?**

15 A. There has been substantial investment in facilities by competitive local exchange  
16 carriers ("CLECs"). Virtually all of this investment has been in fiber rings in the  
17 central business districts ("CBDs") of major urban areas. Indeed MCI WorldCom  
18 has been a leader in deploying local networks, both nationally and in Washington.  
19 MCI WorldCom owns and operates local networks, and provides local  
20 telecommunications services in 102 markets nationally, including Seattle,  
21 Washington. Competition from cable companies is only beginning to emerge.  
22 Given their location in CBDs, those local fiber rings are used primarily to serve the  
23 business market.

1 **Q. WHAT IS THE STATUS OF CABLE COMPETITION?**

2 A. Given its location in suburban areas, cable is suitable for serving residential  
3 markets. However, cable telephony will typically support only one entrant in any  
4 given area. If there is to be a third competitor providing last mile connections in  
5 competition with ILEC and cable networks over the near term, broadband wireless  
6 is likely to be it. As discussed below, the MCI WorldCom/Sprint merger  
7 significantly enhances the prospects of MMDS as a viable local competitor. The  
8 traditional mobile wireless service providers have not yet attempted to compete  
9 directly with wireline carriers. Broadband wireless alternatives are only now being  
10 developed.

11 **Q. WHAT IS THE STATE OF UNE AND RESALE COMPETITION?**

12 A. UNE competition has suffered from procedural delays and implementation issues  
13 whose proximate cause has been ILEC resistance to opening their networks. Both  
14 large and smaller players have abandoned resale as a retail entry strategy because  
15 the wholesale discounts established in state arbitration proceedings are insufficient  
16 to allow profitable mass-marketing of the service and because of the significant  
17 problems associated with established OSS systems to enable customers to switch  
18 easily between the ILEC and the CLEC. The result is that competition for the  
19 local business of mass market residential and small business customers is virtually  
20 non-existent. With “business as usual” this dynamic is unlikely to change in the  
21 near future.

22 **Q. DO YOU HAVE WASHINGTON SPECIFIC INFORMATION ABOUT THE**  
23 **PROGRESS OF LOCAL COMPETITION?**

1 A. Yes. Facilities-based competition has not developed outside the core business  
2 districts of major metropolitan areas. According to the recent FCC local  
3 competition survey, in June of 1999 US West was providing approximately 2000  
4 UNE loops to CLECs in the state of Washington. This was less than one percent  
5 of US West's lines. GTE was providing 82 UNE loops.

6 **Q. HOW IS THE MERGER LIKELY TO STIMULATE LOCAL**  
7 **COMPETITION?**

8 A. In three ways: first, the merged firm will be a stronger wireless competitor.  
9 Second, due to its larger scale, the merged firm will be better able to take  
10 advantage of unbundled network elements. Third, the merged firm will be able to  
11 achieve greater efficiencies in utilizing MCI WorldCom's landline local fiber  
12 networks; these efficiencies come from larger customer base and greater traffic  
13 flows from Sprint customers, and will create incentives to increase investment in  
14 local fiber networks.

15 **Q. WHY WILL THE MERGED FIRM BE A MORE EFFECTIVE WIRELESS**  
16 **COMPETITOR?**

17 A. Broadband wireless is only now being exploited as an alternative to ILEC facilities.  
18 By combining the resources of MCI WorldCom and Sprint, the combined company  
19 will be able to drive technological development and deploy the service more  
20 rapidly and efficiently. The two firms hold a set of largely non-overlapping MMDS  
21 licenses, as detailed in the testimony of David N. Porter. MMDS is a broadband  
22 wireless spectrum allocation that to date has not been widely used to provide an  
23 alternative to local exchange services. The spectrum is suited to local entry

1 because it does not suffer to the same extent from the interference problems  
2 associated with other broadband wireless spectrum. Initially, MMDS will be used  
3 to deploy broadband Internet access in competition with cable modems and DSL  
4 services. Eventually, with continuing technological development, the spectrum  
5 will be used to provide voice services using IP telephony or Sprint's ION service.  
6 The merger will accelerate the introduction of broadband wireless services because  
7 there are economies associated with nation-wide deployment. Joint technology  
8 development, more rapid adoption of standards, larger equipment production runs,  
9 reduced tower placement costs, more efficient backhaul of traffic and reduced  
10 operating costs will accelerate deployment and reduce costs.

11 **Q. WHO ARE THE BROADBAND WIRELESS SERVICE PROVIDERS?**

12 A There are several. For example, DEMS services are being provided by Teligent,  
13 Nextlink is a leading LMDS provider and Winstar is providing 38 GHz service.  
14 Touch America has LMDS licenses in eastern Washington. The two largest  
15 MMDS license holders are MCI WorldCom and Sprint both of whom have  
16 acquired licenses in the recent past. The testimony of David Porter describes the  
17 MCI WorldCom and Sprint MMDS holdings in Washington.

18 **Q. WHY ARE THESE SERVICES BEING DEVELOPED AS LOCAL**  
19 **EXCHANGE ALTERNATIVES ONLY NOW?**

20 A. Although some of these allocations were made years ago, there are several reasons  
21 why broadband wireless start-ups are not significant competitors in the local access  
22 arena today. Most have been struggling to grow for a number of reasons. They  
23 have faced restrictive rules concerning spectrum usage; restricted access to roof-

1 top radio sites; a lack of capital; and, in the case of MMDS, awkward transitions  
2 from their original role as cable television competitors to broadband access  
3 providers. Although some broadband wireless carriers have developed name  
4 recognition, and small pockets of wireless broadband service are available around  
5 the country, service is generally localized in the most concentrated commercial  
6 areas of the largest urban markets. Most of the broadband wireless services being  
7 offered are only available to business customers. Moreover, most of the  
8 broadband wireless carriers operate at frequencies well above one GHz. It is only  
9 in the past few years that using these frequencies for anything other than point-to-  
10 point microwave systems has become economically practical.

11 **Q. HOW CAN MMDS BE DEPLOYED TO PROVIDE COMPETITIVE**  
12 **LOCAL SERVICE?**

13 A. There are two business models for deploying MMDS. One is simply to provide  
14 broadband Internet access in competition with cable modems and DSL. This  
15 business plan was being pursued by MCI WorldCom prior to the merger. Second,  
16 as technology develops, it may be possible to provision voice services over the  
17 MMDS broadband Internet connections by using Internet voice (voice over the  
18 Internet Protocol or “IP voice”). Sprint’s original plans for MMDS involved using  
19 it first as a broadband Internet access service and ultimately as a platform for its  
20 Sprint ION service, which includes voice capabilities.



1 **Q. HOW IS AN MMDS NETWORK CONFIGURED?**

2 A. An MMDS network consists of CPE at the customer site, radios on towers  
3 throughout the service area, backhaul facilities connecting radios with switches,  
4 and a hub site connecting the MMDS network to the ILEC local network and the  
5 Internet. One of the major advantages of MMDS as a broadband local service  
6 competitor is that the infrastructure investment is much smaller than for cable  
7 telephony or traditional local telephone service. Within the geographic area  
8 encompassed by a license, service to a large number of customers can be achieved  
9 by building a single tower and then marketing to potential customers. As demand  
10 grows, additional towers can be built to make better use of the spectrum and to  
11 alleviate line of sight issues. This attribute of the service is what makes it  
12 especially valuable for smaller communities and underserved areas. Depending on  
13 terrain, a single tower may allow service within a 35-mile radius. This makes the  
14 service cost effective in less densely populated areas.

15 **Q. WHY WILL THE MERGER ENHANCE THE PROSPECTS OF**  
16 **BROADBAND WIRELESS ENTRY INTO LOCAL EXCHANGE**  
17 **MARKETS?**

18 A. The MMDS spectrum has advantages compared to other available broadband  
19 spectrum because it provides better propagation characteristics. There are several  
20 reasons why the combination of the two firms will allow the potential of MMDS to  
21 be exploited more efficiently. Sprint's already-designed Sprint ION platform can  
22 be rolled out on spectrum held by MCI WorldCom following the merger. ION  
23 allows the user to dynamically allocate broadband capacity to multiple voice

1 channels. This effectively provides a stronger entrant into the voice market. MCI  
2 WorldCom could, of course, develop an independent alternative to Sprint's ION  
3 service. However, since Sprint is already well along in developing the technology,  
4 the combined firm will be in a position to market it and make it a competitive force  
5 much sooner.

6 **Q. WHAT ARE THE CONSUMER BENEFITS OF MORE RAPID**  
7 **DEPLOYMENT OF MMDS?**

8 A. The merger provides several consumer benefits. First, looking only at broadband  
9 Internet access service, the merger allows a strong nationwide player to compete  
10 with AT&T cable modems and DSL service provided over ILEC copper facilities.  
11 The merger effectively adds a third broadband access facilities competitor. Time  
12 to market will be a key element of success. Cable modem service and DSL may  
13 capture significant first-mover advantages if broadband wireless service is not  
14 deployed rapidly. Early approval of the merger will allow the jointly provided  
15 service to more rapidly capture the benefits described here.

16 **Q. WILL MMDS DEPLOYMENT BENEFIT MASS MARKET**  
17 **CUSTOMERS?**

18 A. Yes. The advantages of the merger for MMDS deployment are particularly  
19 important for the mass market. Marketing and customer acquisition costs for  
20 residential and small business users are particularly high in relationship to expected  
21 per-customer revenues. The merger will allow the combined firm to use regional  
22 and national sales and advertising programs more efficiently. Even more  
23 significantly, in any given area, the merged firm will have a larger set of long

1 distance and mobile wireless customers to whom it can market. MCI WorldCom  
2 has found that it can market local services to its long distance customers more  
3 cost-effectively than it can market to customers of third parties. Moreover, churn  
4 is reduced when the customer uses both local and long distance service. MMDS  
5 has particular advantages in smaller markets. The infrastructure can be deployed  
6 rapidly and cost-effectively in these markets. Broadband customers in these  
7 markets will be especially benefited to the extent current DSL and cable modem  
8 providers are concentrating on larger urban areas.

9 **Q. WHY WILL THE MERGER ENHANCE THE PROSPECT OF UNE AND**  
10 **RESALE ENTRY?**

11 A. Each of these entry vehicles is subject, to a greater or lesser extent, to economies  
12 of scale. Consequently, the combined MCI WorldCom/Sprint will be better  
13 positioned to enter the local market using UNEs than either company would be  
14 individually, and will be able to more rapidly extend service to a larger number of  
15 customers than either MCI WorldCom or Sprint would be able to do on its own.  
16 If it is assumed that the local service market share of a long distance company will  
17 be closely related to the market share of lines presubscribed to that carrier for long  
18 distance service, the benefits of the merger of MCI WorldCom and Sprint are  
19 apparent. MCI WorldCom's share of presubscribed lines was 17.2 percent in  
20 1996. (This is the last year in which the FCC reported shares based on  
21 presubscribed lines. See Zolnierek, James, et al, "Long Distance Market Shares  
22 Fourth Quarter 1998," Industry Analysis Division, Common Carrier Bureau, FCC,  
23 March 1999, p. 9, Table 2.2) Sprint's market share of presubscribed lines was 7.4

1 percent, which would not permit Sprint profitably to provide local service based  
2 on unbundled loops in even the largest wire centers. The market share of  
3 presubscribed lines for the combined MCI WorldCom/Sprint would be 24.6  
4 percent. The larger market share of the combined company potentially would  
5 permit a substantial expansion in the number of wire centers that could be served  
6 using unbundled local loops.

7 **Q. DOES THE ABILITY TO PROVIDE BROADBAND SERVICES WITH**  
8 **UNES CHANGE THE ECONOMICS?**

9 A. Yes. Several firms (sometimes called data CLECs) are now providing DSL using  
10 UNE-L. The merger provides immediate additional competition for retail DSL  
11 services because Sprint's ION service can take advantage of the MCI WorldCom  
12 collocation spaces. Moreover, the ability of the combined firm to justify  
13 collocation through the larger long distance customer base plus the Sprint ION  
14 potential will lead to investment in more offices, including offices the data CLECs  
15 may find unattractive. The data CLECs are collocating in a large number of ILEC  
16 central offices. This is consistent with the model presented here because the data  
17 revenue streams are much larger than voice revenue streams. To provide voice  
18 service of quality comparable to the ILEC, the data CLECs would have to add  
19 equipment.

20 **Q. WILL THE MERGER ENHANCE THE PROSPECTS FOR**  
21 **NARROWBAND WIRELESS ENTRY INTO THE LOCAL EXCHANGE**  
22 **MARKET?**

1 A. Sprint does not place a heavy emphasis on fixed wireless at present. Sprint PCS is  
2 engaged in a few limited fixed narrowband wireless trials. However, the new firm  
3 is more likely to seek fixed wireless alternatives to ILEC loop facilities. This is  
4 because the merged firm has larger total profits at risk to RBOC entry, and hence a  
5 larger total payoff to developing local access alternatives. As third generation  
6 (3G) wireless technology comes along, effectively expanding the call carrying  
7 capacity of existing CMRS licenses, the merged firm will have a greater incentive  
8 to develop and deploy fixed wireless. This would be particularly true in medium-  
9 sized cities and rural areas within the scope of Sprint's existing PCS licenses.

10 **Q. PLEASE EXPLAIN WHY THE MERGER WILL ALLOW MORE**  
11 **EXTENSIVE DEPLOYMENT OF FIBER RING FACILITIES.**

12 A. The merger is likely to stimulate additional fiber-ring investment by the new  
13 WorldCom. The combined customer base will allow marketing to Sprint  
14 customers that would justify the build-out of fiber rings to more buildings. The  
15 larger local transport traffic may also provide justification for extending rings  
16 deeper into local service territories. The opportunity to provide backhaul for PCS  
17 and MMDS traffic will also provide an incentive to expand local fiber.

18 **Q. WILL THE MERGER ELIMINATE POTENTIAL COMPETITION**  
19 **BETWEEN MCIWORLCOM AND SPRINT IN THE LOCAL EXCHANGE**  
20 **MARKET?**

21  
22 A. No. As Mr. Kapka testifies, Sprint has not deployed local fiber rings or switches  
23 in Washington. By contrast, MCI WorldCom has made extensive investments in

1 local assets in Washington. Since this merger will enhance the efficiency of those  
2 assets it will stimulate local competition in this state. Where fiber ring provision  
3 is economical today, there are a number of suppliers (including the RBOCs), some  
4 of whom have stated plans to compete out-of-region. Sprint's UNE-L entry plans  
5 are focused on broadband through Sprint ION deployment. While Sprint is  
6 planning to use UNE-P, this form of competition provides the fewest consumer  
7 benefits in the local market because it is difficult to differentiate the service from  
8 that of the RBOC. As I noted above, the MMDS licenses held by the two firms do  
9 not overlap. Spectrum limits prevent each from entering the other's wireless  
10 broadband markets.

11 **Q. IN LIGHT OF THE FOREGOING, WHAT DO YOU CONCLUDE?**

12 A. This merger is in the public interest. Washington's economy and Washington  
13 users of telecommunications services will benefit from the increased competition  
14 for local service that this merger will cause, while long distance competition will  
15 not be adversely affected. Moreover, this merger is likely to make a broader array  
16 of services available in Washington on a bundled and unbundled basis.  
17 Infrastructure enhancements likely are to be produced as a direct consequence of  
18 this merger. Washington consumers will be direct beneficiaries.

19 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

20 A. Yes, except to the extent I may need to supplement my testimony to address or  
21 incorporate responses to data requests from SBC.

22

23

