

VONAGE

THE BROADBAND PHONE COMPANYSM

December 15, 2005

VIA OVERNIGHT DELIVERY

The Honorable Christine Gregoire
Governor
The State of Washington
Office of the Governor
416 14th Avenue SW
Olympia, WA 98504-0002

Re: Congratulatory Remarks on the VoIP E-911 Implementation in Washington

Dear Governor Gregoire,

I write to congratulate you and thank you for the leadership of Washington in an issue of vital importance to your constituents as Voice over Internet Protocol (VoIP) providers were recently able to deploy and implement enhanced "E-911" services.

Vonage, the nation's largest provider of nomadic interconnected VoIP information services in the United States recently deployed E-911 service to capable PSAPs in Washington. Vonage has undertaken these efforts in accordance with the Federal Communications Commission's *E-911 VoIP Order* and as a willing partner with state and local public safety officials.

Today, most of the nation's 911 call centers and public safety answering points (PSAPs) have E-911 for traditional wireline callers. Accordingly automated systems can identify the wireline caller's telephone number and physical location, and route the call to a PSAP designated for that location. As the vast majority of these systems were built decades ago, new technologies such as wireless (*less than 50% of the nation's call centers have wireless E-911*), and now nomadic VoIP (*less than 35% of PSAPs serving Vonage customers are capable of receiving E-911*) are challenged to implement these capabilities in an accelerated timeframe as mandated by the FCC.

The achievement of Washington is significant. As we at Vonage are working to accelerate E-911 deployments nationwide, and firmly believe that the work of Washington will serve as a model for others as we implement the fastest nomadic E-911 deployment to date.

A key measure of our progress, and for that matter the nation's 911 capabilities, is the ability of a PSAP to receive a Vonage E-911 call. At present, 16 out of 56 PSAPs in Washington are capable of receiving a Vonage E-911 call, and the remaining PSAPs are being tested as we speak.

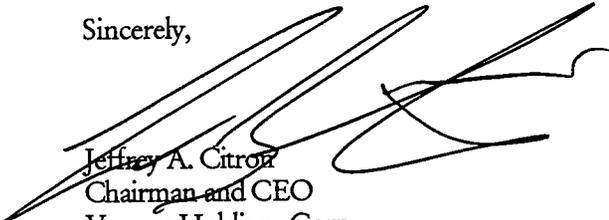
This is an accomplishment that Washington should be proud to share. In fact, without the direct leadership of the State's E9-1-1 Administrator Bob Oenning King County E9-1-1 Program Manager, Marlys Davis and others within the Washington911 community, we would have not achieved such a significant milestone.

We at Vonage are thankful for your leadership and look forward to long and fruitful partnership with Washington in providing the very best possible E-911.

Governor Christine Gregoire
December 15, 2005
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Again congratulations and if Vonage can ever be of service to you and the efforts of Washington, please do not hesitate to contact us.

Sincerely,



Jeffrey A. Citron
Chairman and CEO
Vonage Holdings Corp.

cc: FCC Chairman Kevin Martin
FCC Commissioner Michael J. Copps
FCC Commissioner Jonathan S. Adelstein
Chairperson Mark Sidran, Washington Utilities & Transportation Commission