



Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
PSE.com

October 11, 2021

Filed Via Web Portal

Amanda Maxwell
Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

**Re: Second Addendum to Puget Sound Energy 2021 Disconnection Reduction Plan
UE-190529 and UG 190530**

Dear Ms. Maxwell:

Puget Sound Energy (“PSE”) remains committed to assisting its customers through the COVID-19 pandemic. PSE filed its Disconnection Reduction Plan (“DRP”) on July 8, 2021, consistent with the order in dockets UE-190529 and UG 190530 and an addendum on August 13, 2021 with clarifications and additional details related to the DRP. PSE intends for the attached Second Addendum to the DRP to convey that PSE will: (1) continue offering extended payment arrangements to customers on a case-by-case basis in 2022, even after the 180-day post moratorium period ends; and (2) seek approval for a Supplemental Crisis Affected Customer Assistance Program (“CACAP”) to further assist customers with arrearages.

PSE is proposing a supplemental round of CACAP benefits be provided through automatic enrollment for customers who are past due and are predicted to be at or below 200% FPL based on estimated company data. Based on the level of current arrearages, PSE estimates this could assist approximately 50,000 customers who have not received assistance previously or are still past due after receiving other assistance.

Please contact Kara Durbin, Manager of Regulatory Policy with any questions that you have about this submission. She can be reached at 425-298-7121 or kara.durbin@pse.com. If you have any other questions, please contact me at (425) 456-2142.

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UTIL. AND TRANSP.
COMMISSION

Ms. Amanda Maxwell, Executive Director and Secretary

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Sincerely,

/s/ Jon A. Piliaris

Jon A. Piliaris
Director, Regulatory Affairs
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Attachments:

Second Addendum to Puget Sound Energy 2021 Disconnection Reduction Plan
Certificate of Service