

Second Addendum to  
Puget Sound Energy 2021 Disconnection Reduction Plan  
October 11, 2021

**INTRODUCTION:** Puget Sound Energy (“PSE”) remains committed to helping its Customers through the COVID-19 pandemic. As the moratorium came to a close, the Company began looking at further options to help its Customers avoid disconnection and continue to provide energy security. Specifically, PSE has been taking a closer look at the arrearage balances for all of its Customers, and in particular its low-income Customers. To address these arrearages, some of which are very old arrearages, PSE will soon be proposing to use unspent HELP program dollars from previous program years to help assist Customers with these past due balances through a Supplemental Crisis Affected Customer Assistance Program (“CACAP”). PSE is providing this second addendum to its Disconnection Reduction Plan (“DRP”) as filed in Dockets UE-190529 and UG-190530 to: (1) incorporate this new information related to a Supplemental CACAP for which PSE soon will be seeking approval; and (2) indicate PSE intends to continue offering extended payment arrangements on a case-by-case basis to Customers in 2022, even after the 180-day post moratorium period ends.

**SUPPLEMENTAL CACAP PROGRAM OVERVIEW:** This addendum seeks to outline the proposal to initiate an automatic enrollment, supplemental round of CACAP benefits for Customers who are past due and are predicted to be at or below 200% FPL based on company data. Based on current arrearages, this has the potential to help approximately 50,000 Customers who have not received assistance previously or are still past due after receiving other assistance.

The total benefits of the Supplemental CACAP available to natural gas Customers are capped at approximately \$10 million. The total benefits of the Supplemental CACAP available to electric Customers are capped at approximately \$23 million. PSE proposes that these benefits will be available through September 30, 2022.

**SUPPLEMENTAL CACAP ELIGIBILITY CRITERIA:** To be considered a Supplemental CACAP qualifying Customer, the Customer must meet both of the following criteria:

1. Be a PSE residential Customer or co-Customer and the Customer or co-Customer must have a past due balance on their PSE electric or natural gas service account; and
2. Have a total net household income at or below the 200% of the Federal Poverty Level (“FPL”) guidelines, based on household, as estimated by company data.

**SUPPLEMENTAL CACAP BENEFIT AUTOMATIC DISTRIBUTION:** After the initial effective date of this Supplemental CACAP program, the Company will identify those Customers who meet the criteria described above and will automatically provide the qualified Supplemental CACAP benefit amount to the residential service account. An opt-out function will be available to all Customers auto-enrolled.

**PAYMENT ARRANGEMENTS:** PSE is also committed to maintaining flexibility for extended payment arrangements in 2022 beyond the 180-day post-moratorium requirement per Order 03 in Docket U-200281, with evaluation on a case-by-case basis as needed to assist Customers.