

**COMPLAINT RESPONSE WITHIN 2 DAYS - # VIOLATIONS PER MONTH****Standard = 100%**

	<b>Qwest</b>	<b>Verizon</b>	<b>Sprint</b>	<b>Century</b>
January 2003	0	No reporting required	No reporting required	No reporting required
February 2003	0	No reporting required	No reporting required	No reporting required
March 2003	1	No reporting required	No reporting required	No reporting required
April 2003	0	No reporting required	No reporting required	No reporting required
May 2003	0	No reporting required	No reporting required	No reporting required
June 2003	1	No reporting required	No reporting required	No reporting required
July 2003	0	No reporting required	No reporting required	No reporting required
August 2003	0	No reporting required	No reporting required	No reporting required
September 2003		No reporting required	No reporting required	No reporting required
October 2003	0	No reporting required	No reporting required	No reporting required
November 2003	0	No reporting required	No reporting required	No reporting required
December 2003	0	No reporting required	No reporting required	No reporting required
<b>Total Violations</b>	<b>2</b>	<b>Unknown</b>	<b>Unknown</b>	<b>Unknown</b>
<b>Total Paid</b>	<b>\$166,667</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>