

Date Received: November 18, 1999

Docket No.: TV-991559

Company: Review of Rules Relating to Household Goods Carriers

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* - Confidentiality Agreement on file.

November 16, 1999

Carole J. Washburn
Washington Utilities and Transportation Commission
1300 S Evergreen Park Dr. SW
P O Box 47250
Olympia, WA 98504

Re: Docket No. TV-991559
Chapter 480-15 WAC
Incomplete Rule

Dear Carole:

The section on carriers' liability omits "delivery of goods from van into home" which is the time when, in my experience, most damage occurs! Did the *Carriers* deliberately ignore this area of their responsibility? Unless spelled out-insurance becomes moot.

Good luck!

Sincerely yours,



Julian Gladstone.

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Camano Island
WA 98292
Phone: 360-387-0959

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