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OCT 30 1990 28, 1990

STATE OF WASH.
UTIL. & TRANSP.
COMMISSION

WT-900726

Paul Curl, Secretary
1300 S. Evergreen Park Drive S.W.
Olympia, Wa 98504-8002

Dear Mr. Curl,

I recently became aware of the proposed changes to occur in rulings on alternative operator services that are mentioned in these enclosed papers.

Please know that I would be in favor of all the changes as mentioned. I believe for too long the public has been stung by these companies and there have been no rules to restrain how much they charge. The general public is not aware when they approach a pay phone that they may have a company other than AT&T or US West as their servicing agent. It is not made clear at all, nor are the exorbitant charges for charge card calls made clear until it's too late and it is on your bill. I personally have had no answer calls from these other phone services on my bill. I find this unbelievable and intolerable. I know I'm not alone in these feelings. Please enact these proposals.

Thank you

Sincerely,
Bettye Harn

00625