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STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

November 15, 2005

Ms. Carole J. Washburn, Secretary
Washington Utilities & Transportation Commission
P. O. Box 47250
Olympia, Washington 98504-7250

Re: Washington Quality of Service Report

Dear Ms. Washburn:

Attached are United Telephone Company of the Northwest d.b.a. Sprint "Service Quality Reports" for the month of October 2005.

The following provides a description of the maintenance issues for those exchanges that exceeded the trouble reports of 4 per 100 access lines for the month:

All exchanges met objective.

Should you have any questions, please contact me at (541) 387-9290 or by e-mail at glenn.harris@mail.sprint.com.

Sincerely,

Glenn Harris
Docket Manager

Enclosures: Installation Appointments
Repair Appointments
Service Activation in 5 Days
Trouble Per 100/Access Lines
Switching – Dial Tone Speed in 3 Seconds
Final Trunk Blockage (EAS and Toll)
Out of Service Trouble Cleared in 48 Hours
Not Out of Service Trouble Cleared in 72 Hours

Exchange	CLLI	Jan			Feb			Mar			Apr			May			Jun			Jul			Aug			Sep			Oct			Nov			Dec			
		Made	Miss	Excl	Install Appts	Made	Miss	Excl	Install Appts	Made	Miss	Excl	Install Appts	Made	Miss	Excl	Install Appts	Made	Miss	Excl	Install Appts	Made	Miss	Excl	Install Appts	Made	Miss	Excl	Install Appts	Made	Miss	Excl	Install Appts	Made	Miss	Excl		
Bickleton	BCTN	1	0	0	1	0	0	0	0	0	0	10	0	0	11	0	0	6	2	0	19	2	0	16	0	0	23	1	0	8	0	0	0	0	0			
Brinnon	BRNN	8	1	0	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Chinacum	CHMC	5	0	0	12	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Columbia	CLMA	11	2	0	10	0	0	0	0	0	0	9	1	0	6	1	0	8	1	0	16	1	0	13	0	0	13	0	0	13	1	0	0	0	0	0	0	
Dallesport	DLPT	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Gardiner	GRDN	5	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Glendale	GLWD	69	1	0	73	2	0	0	0	0	0	54	1	0	67	1	0	76	1	0	72	2	0	74	2	0	60	0	0	79	2	0	0	0	0	0	0	
Grandview	GDVV	82	0	0	71	2	0	0	0	0	0	76	1	0	86	4	0	77	0	0	78	0	0	68	0	0	71	1	0	84	0	0	0	0	0	0	0	
Granger	GRGR	23	0	0	28	0	0	0	0	0	0	23	0	0	25	0	0	26	1	0	24	0	0	34	0	0	21	1	0	18	0	0	0	0	0	0	0	
Harrish	HRRH	19	0	0	24	0	0	0	0	0	0	16	0	0	8	0	0	15	0	0	11	0	0	15	0	0	19	0	0	23	1	0	0	0	0	0	0	
Hood Canal	HDCL	40	1	0	40	1	0	0	0	0	0	29	1	0	35	1	0	22	0	0	32	1	0	26	1	0	45	4	0	28	4	0	0	0	0	0	0	
Klickitat	KLCT	3	1	0	7	0	0	0	0	0	0	7	1	0	2	0	0	8	0	0	5	0	0	3	0	0	4	0	0	5	0	0	0	0	0	0	0	
Lyle	LYLE	7	0	0	4	0	0	0	0	0	0	11	0	0	19	0	0	15	0	0	20	0	0	20	0	0	9	1	0	19	0	0	0	0	0	0	0	
Mabton	MBTN	17	0	0	26	1	0	0	0	0	0	21	0	0	16	1	0	9	1	0	12	0	0	25	0	0	22	0	0	17	0	0	0	0	0	0	0	
Mattawa	MTWA	64	3	0	62	2	0	0	0	0	0	61	0	0	38	1	0	55	1	0	49	0	0	53	1	0	48	0	0	41	1	0	0	0	0	0	0	
Patterson	PASN	0	0	0	2	0	0	0	0	0	0	1	0	0	2	0	0	2	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Port Angeles	PTAG	278	13	0	212	2	0	0	0	0	0	239	1	0	255	6	0	245	8	0	282	10	0	271	4	0	268	4	0	260	5	0	0	0	0	0	0	
Poulsbo	PLSB	48	0	0	57	2	0	0	0	0	0	77	0	0	61	0	0	75	1	0	50	2	0	56	0	0	43	0	0	59	0	0	0	0	0	0	0	
Prosser	PRSR	10	1	0	17	1	0	0	0	0	0	4	0	0	1	0	0	1	0	0	1	0	0	1	0	0	2	0	0	0	0	0	0	0	0	0	0	0
Quilcene	QLCN	2	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Roosevelt	RSVT	42	2	0	43	0	0	0	0	0	0	60	2	0	51	4	0	61	4	0	53	1	0	65	1	0	62	3	0	55	0	0	0	0	0	0	0	0
Stevenson	STSN	151	3	0	152	0	0	0	0	0	0	150	0	0	137	2	0	153	0	0	121	1	0	156	1	0	163	1	0	142	2	0	0	0	0	0	0	0
Sunnyside	SNSD	76	2	0	108	2	0	0	0	0	0	92	1	0	77	0	0	91	0	0	84	1	0	121	0	0	102	3	0	121	0	0	0	0	0	0	0	0
Toppenish	TPNS	5	0	0	4	0	0	0	0	0	0	5	0	0	12	1	0	8	0	0	12	0	0	10	0	0	6	0	0	15	0	0	0	0	0	0	0	0
Troutlake	TRLK	78	2	0	72	1	0	0	0	0	0	64	0	0	56	0	0	60	1	0	78	1	0	60	0	0	77	1	0	69	0	0	0	0	0	0	0	0
Wapato	WPAT	38	1	0	49	1	0	0	0	0	0	46	0	0	51	0	0	44	0	0	64	0	0	61	2	0	52	2	0	64	2	0	0	0	0	0	0	0
White Salmon	WHSL	19	0	0	7	0	0	0	0	0	0	10	1	0	13	1	0	8	0	0	8	0	0	8	0	0	9	0	0	11	1	0	0	0	0	0	0	0
Whiteswan	WHSW	7	1	0	6	0	0	0	0	0	0	6	0	0	7	0	0	4	0	0	6	1	0	8	0	0	6	0	0	4	0	0	0	0	0	0	0	0
Whitman	WHTS	5	2	0	3	0	0	0	0	0	0	3	0	0	1	0	0	2	0	0	2	0	0	1	1	0	3	0	0	3	0	0	0	0	0	0	0	0
Willard	WLRD	2	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wishram	WSHR	2	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Zillah	ZLLH	32	0	0	26	0	0	0	0	0	0	3	0	0	1	0	0	2	0	0	2	0	0	1	1	0	3	0	0	3	0	0	0	0	0	0	0	0
Washington		1107	35	0	1152	19	0	0	0	0	0	1064	11	0	1045	23	0	1077	21	0	1111	23	0	1174	13	0	1133	22	0	1143	19	0	0	0	0	0	0	0

Made = Total installation appointments scheduled for New and To/Transfer service orders
 Miss = Total installation appointments missed for New and To/Transfer service orders
 Exclude = Total installation appointments excluded

Rate Center Consolidation February 19-20, 2005:
 Toppenish (TPNS) and Zillah (ZLLH) will become Toppenish
 Mabton (MBTN) and Bickleton (BCTN) will become Mabton
 Brinnon (BRNN) and Quilcene (QLCN) will become Hood Canal (HDCL)
 Gardiner will become Port Angeles (PTAG)
 Dallesport (DLPT) and Wishram (WSHR) will become Dallesport

**WASHINGTON QUALITY OF SERVICE REPORT
SERVICE ACTIVATION**

United Telephone Company of the Northwest d.b.a. Sprint
COMPANY NAME
2005

Exchange	CLI	Jan		Feb		Mar		Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec	
		Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss
Bickleton		1	0	1	0	2	6	10	2	11	0	6	0	19	1	16	0	23	1	8	0				
Brinnon		8	2	10	0	18	3	2	0	11	0	6	0	19	1	16	0	23	1	8	0				
Chimacum		5	1	12	3	2	0	9	0	6	0	8	0	16	0	13	0	13	0	13	0				
Columbia																									
Dallesport		11	1	10	0	13	0	9	0	6	0	8	0	16	0	13	0	13	0	13	0				
Gardiner		0	0	5	1	1	0	1	0	3	0	2	0	5	2	4	0	2	0	2	0				
Glenwood		5	0	5	0	1	0	1	0	3	0	2	0	5	2	4	0	2	0	2	0				
Goldendale		69	3	73	1	60	2	54	4	67	2	76	3	72	0	74	2	60	0	79	6				
Grandview		82	0	71	2	89	0	76	0	86	3	77	0	78	0	68	0	71	0	84	1				
Granger		23	0	28	1	21	1	23	0	25	0	26	0	24	0	34	0	21	0	18	0				
Hairrah		19	0	24	1	16	0	16	0	8	0	15	0	11	0	15	0	19	0	23	0				
Hood Canal				40	3	22	3	29	4	35	0	22	0	32	2	26	0	45	4	28	2				
Klickitat		3	1	7	0	3	0	7	0	2	0	8	0	5	0	3	0	4	0	5	0				
Lyle		7	1	4	0	15	1	11	0	19	0	15	0	20	1	20	1	9	0	19	0				
Mabton		17	0	26	0	22	0	21	0	16	1	9	0	12	0	25	1	22	0	17	0				
Mattawa		64	0	62	1	75	0	61	2	38	0	55	1	49	0	53	0	48	0	41	2				
Patterson		0	0	2	0	1	0	1	0	2	0	2	0	1	0	0	0	0	0	2	0				
Port Angeles				7	1	2	1	2	0	5	1	5	0	6	0	5	1	3	0	1	0				
Poulsbo		278	51	212	4	231	2	239	2	255	3	245	3	282	2	271	2	268	5	260	4				
Prosser		48	0	57	2	77	0	50	0	61	1	75	0	50	0	56	0	43	0	59	0				
Quilcene		10	2	17	3																				
Roosevelt		2	0	3	0	1	0	4	0	1	0			1	0	1	0	2	0	0	0				
Stevenson		42	4	43	0	53	1	60	6	51	4	61	1	53	3	65	1	62	4	55	1				
Sunnyside		151	7	152	2	170	1	150	2	137	3	153	2	121	1	156	1	163	0	142	4				
Toppenish		76	1	108	1	102	1	92	1	77	3	91	0	84	1	121	0	102	4	121	1				
Troutlake		5	0	4	0	5	0	5	0	12	0	8	0	12	1	10	1	6	0	15	0				
Wapato		78	1	72	1	70	1	64	1	56	0	60	0	78	1	60	0	77	1	69	0				
White Salmon		38	1	49	1	46	0	60	0	51	0	44	0	64	0	61	3	52	3	64	1				
WhiteSwan		19	1	7	0	10	1	10	0	13	1	8	0	8	0	8	0	9	0	11	0				
Whitstran		7	2	6	0	12	0	6	0	7	0	4	0	6	0	8	0	6	0	4	0				
Willard		5	2	3	0	3	0	3	0	1	0	2	1	2	0	1	0	3	1	3	0				
Wishram		2	0	6	0																				
Zillah		32	0	26	0																				
Washington		1107	81	1152	28	1140	20	1064	24	1045	22	1077	11	1111	15	1174	13	1133	23	1143	23				

Orders Completed = Total New and To/Transfer service orders completed
5 Day Miss = Total New and To/Transfer service orders not completed within 5 business days. Total includes service orders not completed by customer requested due date

WASHINGTON QUALITY OF SERVICE REPORT

Trouble Reports Per 100 Access Lines

United Telephone Company of the Northwest, d.b.a. Sprint
COMPANY NAME
2005

Exchange	CLLI	Jan		Feb		Mar		Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec			
		Total Rpts	Trib /100	Total Rpts	Trib /100	Total Rpts	Trib /100	Total Rpts	Trib /100	Total Rpts	Trib /100	Total Rpts	Trib /100	Total Rpts	Trib /100	Total Rpts	Trib /100	Total Rpts	Trib /100	Total Rpts	Trib /100	Total Rpts	Trib /100	Total Rpts	Trib /100		
Bickleton	BCTN	2	250 0.80	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00		
Binnon	BRNN	47	1,127 4.37	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00		
Chimacum	CHMC	17	1,079 1.58	8	1,071 0.75	3	1,078 0.28	10	1,080 0.93	15	1,077 1.39	29	1,069 2.71	17	1,072 1.59	43	1,075 3.00	21	1,081 1.94	35	1,073 3.26	0	0 0.00	0	0 0.00	0	0 0.00
Columbia	CLMA	1	150 0.67	0	0 0.00	0	144 0.00	0	142 0.00	0	142 0.00	0	142 0.00	0	142 0.00	0	142 0.00	0	142 0.00	0	142 0.00	0	0 0.00	0	0 0.00	0	0 0.00
Dallesport	DLPT	21	579 3.63	8	835 0.96	7	837 0.84	5	838 0.60	9	833 1.08	12	827 1.45	5	817 0.61	8	812 0.99	17	815 2.09	14	819 1.71	0	0 0.00	0	0 0.00	0	0 0.00
Gardiner	GRDN	0	303 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00
Glenwood	GLWD	6	361 1.66	10	385 2.74	6	364 1.65	3	365 0.82	1	364 0.27	2	361 0.55	5	362 1.38	19	363 3.23	2	362 0.55	8	366 2.19	0	0 0.00	0	0 0.00	0	0 0.00
Goldendale	GLDL	55	4,841 1.14	34	4,862 0.70	81	4,856 1.67	48	4,851 0.99	45	4,858 0.93	67	4,863 1.38	63	4,859 1.30	80	4,842 1.65	45	4,829 0.93	73	4,902 1.49	0	0 0.00	0	0 0.00	0	0 0.00
Grandview	GDVW	93	5,279 1.76	38	5,243 0.72	29	5,242 0.55	44	5,225 0.84	46	5,203 0.88	37	5,182 0.71	30	5,183 0.58	49	5,153 0.95	59	5,144 1.15	28	5,146 0.00	0	0 0.00	0	0 0.00	0	0 0.00
Granger	GRGR	16	1,463 1.09	6	1,470 0.41	20	1,476 1.36	30	1,477 2.03	17	1,472 1.15	16	1,469 1.09	16	1,460 1.10	11	1,446 0.76	24	1,436 1.67	9	1,427 0.63	0	0 0.00	0	0 0.00	0	0 0.00
Harrish	HRRH	12	1,134 1.06	13	1,133 1.15	17	1,122 1.52	18	1,118 1.61	14	1,114 1.26	16	1,101 1.45	9	1,085 0.83	27	1,084 2.49	19	1,078 1.76	12	1,079 1.11	0	0 0.00	0	0 0.00	0	0 0.00
Hood Canal	HOCL	0	0 0.00	22	2,599 0.85	31	2,603 1.19	36	2,612 1.38	68	2,614 2.60	44	2,606 1.69	55	2,625 2.10	68	2,618 2.60	67	2,623 2.55	39	2,627 1.48	0	0 0.00	0	0 0.00	0	0 0.00
Klickitat	KLCT	3	346 0.87	2	349 0.57	5	352 1.42	3	355 0.85	1	350 0.29	6	349 1.72	2	349 0.57	11	347 3.17	2	346 0.56	7	344 2.03	0	0 0.00	0	0 0.00	0	0 0.00
Lyle	LYLE	11	972 1.13	7	970 0.72	10	977 1.02	9	974 0.92	16	985 1.62	23	985 2.34	15	982 1.51	22	989 2.22	14	982 1.43	13	989 1.31	0	0 0.00	0	0 0.00	0	0 0.00
Mablon	MBTN	20	1,204 1.66	16	1,462 1.09	27	1,463 1.85	17	1,462 1.16	21	1,445 1.45	8	1,427 0.56	12	1,433 0.84	10	1,429 0.70	17	1,418 1.20	10	1,419 0.70	0	0 0.00	0	0 0.00	0	0 0.00
Mattawa	MTWA	46	2,492 1.85	22	2,499 0.88	87	2,516 3.46	35	2,532 1.38	75	2,541 2.95	33	2,534 1.30	32	2,523 1.27	30	2,510 1.20	23	2,513 0.92	25	2,459 1.02	0	0 0.00	0	0 0.00	0	0 0.00
Patterson	PASN	0	416 0.00	0	419 0.48	0	420 0.00	3	423 0.71	7	427 1.64	1	422 1.59	2	422 0.47	5	411 1.22	0	411 0.00	1	413 0.24	0	0 0.00	0	0 0.00	0	0 0.00
Port Angeles	PTAG	0	0 0.00	1	308 0.32	2	310 0.65	2	310 0.65	5	314 1.59	5	315 1.59	5	320 0.51	5	321 1.56	3	314 0.86	3	309 0.32	0	0 0.00	0	0 0.00	0	0 0.00
Poulsbo	PLSB	310	40,940 0.76	206	40,911 0.50	321	40,801 0.78	250	41,257 0.61	204	41,202 0.50	211	41,237 0.51	308	41,005 0.75	245	40,923 0.60	246	40,875 0.60	225	40,808 0.55	0	0 0.00	0	0 0.00	0	0 0.00
Prosser	PRSR	46	5,025 0.92	32	5,025 0.84	44	5,027 0.88	33	4,996 0.66	44	4,999 0.88	45	4,989 0.90	28	5,000 0.56	45	4,981 0.90	32	4,970 0.64	39	4,960 0.79	0	0 0.00	0	0 0.00	0	0 0.00
Quilcene	QLCN	37	1,469 2.52	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00
Rossvell	RSVT	0	190 0.00	0	192 0.00	0	190 0.00	5	193 2.59	0	194 1.03	2	194 1.03	1	193 0.52	0	194 0.00	1	195 0.51	6	196 3.06	0	0 0.00	0	0 0.00	0	0 0.00
Stevenson	STSN	85	4,427 1.92	56	4,437 1.26	49	4,440 1.10	73	4,562 1.60	49	4,463 1.10	75	4,465 1.68	88	4,489 1.96	91	4,485 2.03	44	4,482 0.98	77	4,502 1.71	0	0 0.00	0	0 0.00	0	0 0.00
Sunnyside	SNSD	100	11,093 0.90	59	11,071 0.53	75	11,070 0.68	82	10,981 0.75	75	10,922 0.69	75	10,882 0.52	56	10,833 0.52	80	10,779 0.74	125	10,747 1.16	60	10,601 0.57	0	0 0.00	0	0 0.00	0	0 0.00
Toppenish	TPNS	43	5,775 0.74	57	8,156 0.70	60	8,117 0.74	42	8,074 0.52	64	8,047 0.80	43	8,006 0.54	68	7,984 0.85	55	7,970 0.69	45	7,976 0.56	37	7,970 0.46	0	0 0.00	0	0 0.00	0	0 0.00
Troulkit	TRLK	8	678 1.18	3	677 0.44	8	679 1.18	4	680 0.59	3	679 0.44	6	684 0.88	6	684 0.88	6	684 0.88	5	714 0.70	5	707 1.13	0	0 0.00	0	0 0.00	0	0 0.00
Wapato	WPAT	45	4,042 1.11	29	4,042 0.72	80	4,025 1.99	36	3,989 0.90	58	3,962 1.46	33	3,965 0.83	42	4,006 1.05	43	3,937 1.09	32	3,932 0.81	29	3,946 0.73	0	0 0.00	0	0 0.00	0	0 0.00
White Salmon	WHSL	36	4,797 0.75	37	4,807 0.77	44	4,796 0.92	38	4,805 0.79	33	4,806 0.69	81	4,786 1.69	44	4,795 0.92	45	4,778 0.94	41	4,767 0.86	36	4,759 0.76	0	0 0.00	0	0 0.00	0	0 0.00
Whiteswan	WHSW	14	723 1.94	13	728 1.79	9	734 1.23	11	734 1.50	6	729 0.82	3	721 0.42	2	714 0.28	7	710 0.99	5	709 0.71	6	713 0.84	0	0 0.00	0	0 0.00	0	0 0.00
Whitman	WHTS	9	658 1.37	8	663 1.21	5	665 0.75	2	664 0.75	7	663 1.06	9	660 1.36	6	656 0.91	16	657 2.44	13	657 1.98	2	648 0.31	0	0 0.00	0	0 0.00	0	0 0.00
Willard	WLRD	1	319 0.31	3	322 0.93	10	320 3.13	2	329 0.81	3	330 0.91	2	328 0.61	3	329 0.91	2	324 0.62	6	326 1.84	2	329 0.61	0	0 0.00	0	0 0.00	0	0 0.00
Wishram	WSHR	1	254 0.39	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00
Zillah	ZLH	24	2,393 1.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00	0	0 0.00
Washington		1,109	104,769 1.06	692	104,756 0.66	1,030	104,724 0.98	841	105,028 0.80	886	104,735 0.85	884	104,569 0.85	916	104,362 0.88	1,022	103,999 0.98	908	103,844 0.87	802	103,653 0.77	0	0 0.00	0	0 0.00	0	0 0.00

Total Reports = Total regulated initial and repeat trouble reports received
Total Access Lines = Total access lines in service
Trouble Per 100 A.L. = Trouble report per 100 access line ratio

Rate Center Consolidation February 19-20, 2005:
Toppenish (TPNS) and Zillah (ZLH) will become Toppenish
Mablon (MBTN) and Bickleton (BCTN) will become Mablon
Binnon (BRNN) and Quilcene (QLCN) will become Hood Canal (HOCL)
Gardiner will become Port Angeles (PTAG)
Dallesport (DLPT) and Wishram (WSHR) will become Dallesport

WASHINGTON QUALITY OF SERVICE REPORT
 SWITCHING - (DIAL TONE SPEED RECORDING WITHIN 3 SECONDS)

United Telephones Company of the Northwest, d.b.a. Sprint
 COMPANY NAME
 2005

Exchange	C.U.L.L.	Jan			Feb			Mar			Apr			May			Jun			Jul			Aug			Sep			Oct			Nov			Dec		
		Total Calls	% DT 3 Sec	Total Delay	Total Calls	% DT 3 Sec	Total Delay	Total Calls	% DT 3 Sec	Total Delay	Total Calls	% DT 3 Sec	Total Delay	Total Calls	% DT 3 Sec	Total Delay	Total Calls	% DT 3 Sec	Total Delay	Total Calls	% DT 3 Sec	Total Delay	Total Calls	% DT 3 Sec	Total Delay	Total Calls	% DT 3 Sec	Total Delay	Total Calls	% DT 3 Sec	Total Delay						
Poulsbo	PLSB	73,521	1	100.0	65,284	0	100.0	73,815	2	100.0	88,423	0	100.0	88,423	0	100.0	62,831	0	100.0	61,136	0	100.0	64,992	0	100.0	61,393	1	100.0	59,741	0	100.0	61,393	1	100.0	59,741	0	100.0
Sunnyside	SNSD	55,839	1	100.0	140,587	0	100.0	160,071	1	100.0	148,835	0	100.0	150,436	3	100.0	148,148	3	100.0	136,548	9	100.0	151,539	31	100.0	145,098	0	100.0	147,895	0	100.0	145,098	0	100.0	147,895	0	100.0
Washington		27,460	2	100.0	208,881	0	100.0	233,896	3	100.0	217,258	2	100.0	219,335	3	100.0	211,979	3	100.0	197,682	9	100.0	216,531	31	100.0	206,482	1	100.0	207,726	0	100.0	206,482	1	100.0	207,726	0	100.0

WASHINGTON QUALITY OF SERVICE REPORT

Out of Service Trouble Reports Cleared Within 48 Hours

United Telephone Company of the Northwest d.b.a. Sprint
COMPANY NAME
2005

Exchange	CLLI	Jul			Aug			Sep			Oct			Nov			Dec			
		Total OOS	OOS Cir 48	OOS Cir >48	Total OOS	OOS Cir 48	OOS Cir >48	Total OOS	OOS Cir 48	OOS Cir >48	Total OOS	OOS Cir 48	OOS Cir >48	Total OOS	OOS Cir 48	OOS Cir >48	Total OOS	OOS Cir 48	OOS Cir >48	
Bickleton	BCTN	14	14	0	36	34	2	0	15	15	0	1	25	25	0	0	0	0	0	0
Brinnon	BRNN	4	4	0	6	6	0	0	17	17	0	1	10	10	0	0	0	0	0	0
Chinacum	CHMC	3	3	0	17	17	0	0	1	1	0	0	5	5	0	0	0	0	0	0
Columbia	CLMA	50	49	1	59	59	0	0	32	31	1	0	56	54	2	1	0	0	0	0
Dallesport	DLPT	21	21	0	44	44	0	0	29	29	0	0	19	19	0	0	0	0	0	0
Gardiner	GRDN	9	9	0	10	10	0	0	20	20	0	0	9	9	0	0	0	0	0	0
Glenwood	GLWD	7	7	0	25	25	0	0	16	16	0	0	9	9	0	0	0	0	0	0
Goldendale	GLDL	44	44	0	49	48	1	3	52	49	3	0	30	30	0	1	0	0	0	0
Grandview	GDVW	1	1	0	8	8	0	0	2	2	0	0	5	5	0	0	0	0	0	0
Granger	GRGR	13	13	0	18	18	0	0	9	9	0	0	11	11	0	0	0	0	0	0
Harrah	HRRH	10	10	0	7	6	1	0	14	14	0	0	6	6	0	0	0	0	0	0
Hood Canal	HDCL	25	25	0	23	23	0	0	17	17	0	0	17	17	0	1	0	0	0	0
Klickitat	KLCT	2	2	0	4	4	0	0	4	4	0	0	1	1	0	0	0	0	0	0
Lyle	LYLE	1	1	0	3	3	0	0	2	2	0	0	0	0	0	0	0	0	0	0
Mabton	MBTN	1	1	0	3	3	0	0	164	163	1	0	165	163	2	2	0	0	0	0
Mattawa	MTWA	225	221	4	173	168	5	1	23	23	0	1	31	31	0	0	0	0	0	0
Patterson	PASN	21	21	0	32	32	0	0	1	1	0	0	3	3	0	0	0	0	0	0
Port Angeles	PTAG	1	1	0	4	4	0	0	2	2	0	0	0	0	0	0	0	0	0	0
Poulsbo	PLSB	21	21	0	32	32	0	0	1	1	0	0	165	163	2	2	0	0	0	0
Prosser	PRSR	1	1	0	32	32	0	0	23	23	0	1	31	31	0	0	0	0	0	0
Quilcene	QLCN	1	1	0	32	32	0	0	1	1	0	0	3	3	0	0	0	0	0	0
Roosevelt	RSVT	75	75	0	80	80	0	0	1	1	0	0	3	3	0	0	0	0	0	0
Stevenson	STSN	38	38	0	54	54	0	0	29	27	2	2	65	64	1	2	0	0	0	0
Sunnyside	SNSD	53	53	0	42	41	1	2	65	65	0	0	46	46	0	0	0	0	0	0
Toppenish	TPNS	4	4	0	4	4	0	0	32	31	1	1	31	31	0	0	0	0	0	0
Troutlake	TRLK	30	30	0	37	37	0	0	2	2	0	0	4	4	0	0	0	0	0	0
Wapato	WPAT	35	34	1	33	32	1	0	19	19	0	0	21	21	0	0	0	0	0	0
White Salmon	WHSL	2	2	0	6	6	0	0	35	35	0	2	27	26	1	0	0	0	0	0
WhiteSwan	WHSW	5	5	0	14	14	0	0	4	4	0	0	5	5	0	1	0	0	0	0
Whitstran	WHTS	0	0	0	2	2	0	0	9	9	0	0	1	1	0	0	0	0	0	0
Willard	WLRD	0	0	0	2	2	0	0	3	3	0	0	2	2	0	0	0	0	0	0
Wishram	WSHR	693	687	6	786	775	11	10	612	604	8	8	604	598	6	8	0	0	0	0
Zillah	ZLLH																			
Washington		693	687	6	786	775	11	10	612	604	8	8	604	598	6	8	0	0	0	0

WASHINGTON QUALITY OF SERVICE REPORT

Not Out of Service Trouble Reports Cleared Within 72 Hours

United Telephone Company of the Northwest d.b.a. Sprint
COMPANY NAME
2005

Exchange	CLLI	Jul			Aug			Sep			Oct			Nov			Dec			
		Total NOOS	NOOS Cir 72	NOOS Cir >72	Total NOOS	NOOS Cir 72	NOOS Cir >72	Total NOOS	NOOS Cir 72	NOOS Cir >72	Total NOOS	NOOS Cir 72	NOOS Cir >72	Total NOOS	NOOS Cir 72	NOOS Cir >72	Total NOOS	NOOS Cir 72	NOOS Cir >72	
Bickleton		3	3	0	1	0	0	6	5	1	0	0	0	10	7	3	0	0	0	0
Brinnon																				
Chinacum																				
Columbia																				
Dallesport		1	1	0	0	0	0	0	0	0	0	0	4	3	1	0	0	0	0	0
Gardiner																				
Glenwood		2	2	0	0	0	0	1	1	0	0	0	3	3	0	1	0	0	0	0
Goldendale		13	13	0	1	2	13	13	13	0	0	0	17	14	3	0	0	0	0	0
Grandview		9	8	1	2	5	5	30	30	0	0	0	9	9	0	0	0	0	0	0
Granger		7	7	0	1	2	1	4	3	1	1	0	0	0	0	0	0	0	0	0
Harrah		2	1	1	0	0	0	3	3	0	0	0	3	3	0	0	0	0	0	0
Hood Canal		11	9	2	1	19	16	15	14	1	0	0	9	7	2	0	0	0	0	0
Klickitat		1	1	0	0	0	0	0	0	0	0	0	2	2	0	0	0	0	0	0
Lyle		2	2	0	0	4	4	5	5	0	0	0	2	2	0	0	0	0	0	0
Mabton		2	2	0	0	3	3	3	2	1	1	1	4	4	0	0	0	0	0	0
Mattawa		7	7	0	0	7	7	6	6	0	0	1	8	8	0	0	0	0	0	0
Patterson		0	0	0	0	1	1	1	1	0	0	0	0	0	0	0	0	0	0	0
Port Angeles		0	0	0	2	2	2	1	1	0	0	0	1	1	0	0	0	0	0	0
Poulsbo		83	83	0	2	72	71	82	82	0	5	5	60	58	2	2	2	2	2	2
Prosser		7	7	0	0	13	13	9	9	0	1	1	8	8	0	0	0	0	0	0
Quilcene																				
Roosevelt		0	0	0	0	0	0	0	0	0	0	0	3	3	0	0	0	0	0	0
Stevenson		13	13	0	0	11	10	15	14	1	2	2	12	12	0	0	0	0	0	0
Sunnyside		18	18	0	2	26	26	60	21	39	0	14	14	14	14	0	0	0	0	0
Toppenish		15	15	0	0	13	13	13	13	0	0	0	6	6	0	0	0	0	0	0
Troutlake		2	2	0	0	1	1	3	3	0	0	0	4	4	0	0	0	0	0	0
Wapato		12	12	0	0	6	6	13	13	0	0	0	8	8	0	0	0	0	0	0
White Salmon		9	9	0	0	12	12	6	6	0	1	1	9	9	0	0	0	0	0	0
WhiteSwan		0	0	0	0	1	1	1	1	0	0	0	1	1	0	0	0	0	0	0
Whitstran		1	1	0	0	2	2	4	4	0	0	0	1	1	0	0	0	0	0	0
Willard		3	3	0	0	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0
Wishram																				
Zillah																				
Washington		223	219	4	9	236	229	296	252	44	12	198	187	11	3	0	0	0	0	0