



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington September 2016 - September 2016

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

November 9, 2016

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Redacted Per WAC 480-07-160

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2016	WA	XXX	Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Sub-Loop Unbundling	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-4B	Dispatches outside MSAs	Sub-Loop Unbundling	Benchmark	6.00	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	XXX	0.00%	4	4	100.00%	0.00%		
September 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.115508	-1.070224
September 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.078789	-1.0479
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Cool	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.167398	-1.101771
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Cool	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	64,408	65,283	98.66%	11.50%	-0.116555	-1.07086
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	999	0.10%	3.16%	-0.373731	-1.227212
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		38	2,564	1.48%	12.08%	-0.518552	-1.315257
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	64,408	65,283	98.66%	11.50%	-0.466166	-1.283409
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	64,408	65,283	98.66%	11.50%	-0.48051	-1.292129
September 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.28399	-1.172653
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		3,532	336,819	1.05%	10.19%	-0.102944	-1.062585
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	999	0.10%	3.16%	-0.330661	-1.200663
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX		4,255	499,173	0.85%	9.19%	-2.200784	-2.337982
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Cool	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	64,408	65,283	98.66%	11.50%	-0.164832	-1.100211
September 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX		36	2,529	1.42%	11.85%	-0.379257	-1.230572
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.057306	-1.03484
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	999	0.10%	3.16%	-0.243683	-1.148149
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		38	2,564	1.48%	12.08%	-0.273991	-1.166575
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.30%						-2.215714
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
September 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	64,408	65,283	98.66%	11.50%	-0.368554	-1.224065
September 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU);	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX		36	2,529	1.42%	11.85%	-0.754071	-1.458443
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.204679	-1.124436
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.102931	-1.062578
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	999	0.10%	3.16%	-0.173572	-1.105524
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	64,408	65,283	98.66%	11.50%	-0.233105	-1.141718
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.035129	-1.021357
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		3,532	336,819	1.05%	10.19%	-0.356602	-1.216799
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	64,408	65,283	98.66%	11.50%	-0.164832	-1.100211
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		38	2,564	1.48%	12.08%	-0.122628	-1.074553
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.213973	-1.130086
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.01%						-2.998207
September 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.03%						-2.987423
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	64,408	65,283	98.66%	11.50%	-0.558884	-1.339777
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		3,532	336,819	1.05%	10.19%	-0.102944	-1.062585
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							

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Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		3,532	336,819	1.05%	10.19%	-0.102944	-1.062585
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNES and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Billing	BI-4A	UNES and Resale Aggregate	UNES and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	64,408	65,283	98.66%	11.50%	-0.616623	-1.37488
September 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
September 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
September 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX		36	2,529	1.42%	11.85%	-0.949409	-1.5772
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	2.68%	1	58,274	0.00%	0.41%	6.241594	2.79462
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	999	0.10%	3.16%	-0.443279	-1.269494
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		38	2,564	1.48%	12.08%	-0.518552	-1.315257
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.168555	-1.102474
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.167398	-1.101771
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		1	58,274	0.00%	0.41%	-0.114052	-1.069339
September 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
September 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
September 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							