

1.	Company Name	Time Warner Cable Business LLC						
2.	Services Provided	Telecommunications						
3.	Emergency Plan (Y/N)	Y						
4.	Emergency Plan Filed with UTC (Y/N)	N						
5.	Network Operations Center (Y/N)	Y						
6.	Network Operations Center Location	Austin, TX – Syracuse, NY – Herndon, VA						
		<u>Name</u>	<u>24 Hour Y/N</u>	<u>Title</u>	<u>Address</u>	<u>EM</u>	<u>Tel</u>	<u>Cell</u>
7.	Regulatory Contact	Torry Somers	N	VP State Regulatory Affairs	550 N. Continental Blvd., Ste 250 El Sugundo, CA 90245	Torry.somers@charter.com	310-765-2185	
8.	Primary Emergency Contact	Lynn Notarianni	N	Director Regulatory	6399 S. Fiddlers Green Circle, Greenwood Village, CO 80111	Lynn.notarianni@charter.com	720-518-2585	
9.	Alternate Emergency Contact	Customer Service	Y			Spectrum,.com	855-707-7328	
10.	Network Operations Center	Brian Riebow	N	Dir. Network Eng.	941 Charter Commons Dr., Town and Country, MO 63017	brian.riebow@charter.com	314-288-3838	
11.	24 Hour Emergency Contact	Network Operations Center	Y	NOC Supervisor	941 Charter Commons Dr., Town and Country, MO 63017	dlnoc@charter.com	866-248-7662	