

2021 Annual Emergency Contacts Filing
Compliance with WA Admin. Code WAC 480-120-414 (Docket: UT-072149)

1. **Company Name:** FracTEL LLC
2. **Services Provided:** Telecommunications
3. **Emergency Plan (Y/N):** Yes
4. **Emergency Plan filed with the UTC (Y/N):** Yes - Via Underlying Carriers
5. **Network Operations Center (Y/N):** Yes - Via Underlying Carriers
6. **Network Operations Center Location:** Indialantic, FL
7. **Regulatory Contact:**
 - Name: Susan Cockerham
 - Title: Regulatory Agent
 - Address: 1725 Windward Concourse, Ste. 150
Alpharetta, GA 30005
 - Email: scockerham@fastektax.com
 - Telephone: (678) 672-2837
8. **Primary Emergency Contact:**
 - Name: Michael A. Crown
 - Title: President
 - Address: 122 4th Ave, Suite 201
Indialantic, FL 32903
 - Email: mike@fractel.net
 - Telephone: 321-499-1001
9. **Alternate Emergency Contact:**
 - Name: Mike Wilbur
 - Title: SVP Finance & Operations
 - Address: 122 4th Ave, Suite 201
Indialantic, FL 32903
 - Email: mwilbur@fractel.net
 - Telephone: 321-499-1001
10. **Network Operations Center Contact:**
 - Name: Joe Atkins
 - Title: Customer Service Contact
 - Address: 122 4th Ave, Suite 201
Indialantic, FL 32903
 - Email: INSERT
 - Telephone: 321-499-1000
11. **24-Hour Emergency Contact:**
 - Name: Michael A. Crown
 - Title: President
 - Address: 122 4th Ave, Suite 201
Indialantic, FL 32903
 - Email: mike@fractel.net
 - Telephone: 855-372-2835