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BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION
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                          COMMISSION
    VERIZON SELECT SERVICES, INC.;
    MCIMETRO ACCESS TRANSMISSION
    SERVICES, LLC; MCI COMMUNICATIONS)
    SERVICES, INC.; TELECONNECT LONG )
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    DISTANCE SERVICES AND SYSTEMS CO.)
    d/b/a TELECOM USA; AND TTI
 6
    NATIONAL, INC.,
 7
                   Complainants,
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                                     ) DOCKET NO. UT-081393
              vs.
                                     ) Volume IV
    UNITED TELEPHONE COMPANY OF
                                     ) Pages 95 - 145
    THE NORTHWEST, d/b/a EMBARQ,
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                   Respondent.
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              A settlement conference in the above matter
    was held on September 9, 2009, at 9:31 a.m., at 1300
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     South Evergreen Park Drive Southwest, Olympia,
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    Washington, before Administrative Law Judge ADAM E.
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    TOREM, Chairman JEFF GOLTZ, Commissioners PATRICK
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    OSHIE, and PHILIP JONES.
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              The parties were present as follows:
21
              VERIZON SELECT SERVICES, INC., and all other
     complainants, by CHRISTOPHER D. OATWAY, Assistant
    General Counsel, 1320 North Courthouse Road, Ninth
22
     Floor, Arlington, Virginia 22201; telephone, (703)
23
    351-3037.
24
    Kathryn T. Wilson, CCR
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    Court Reporter
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1	UNITED TELEPHONE COMPANY OF THE NORTHWEST, by
2	WILLIAM E. HENDRICKS, III, Attorney at Law, 902 Wasco Street, Hood River, Oregon 97031; telephone, (541) 387-9439.
3	UNITED TELEPHONE COMPANY OF THE NORTHWEST, by
4	TORRY R. SOMERS, Senior Counsel, 330 South Valley View, Las Vegas, Nevada 89107; telephone, (702) 244-8100.
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6	General Attorney, 8645 154th Avenue Northeast, Redmond, Washington 98052; PO Box 97061, 98073; telephone,
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8	WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION, by JONATHAN THOMPSON, Assistant Attorney
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- 2 JUDGE TOREM: Good morning. My name is Adam
- 3 Torem. I'm an administrative law judge with the
- 4 Washington Utilities and Transportation Commission.
- 5 This is Docket UT-081393. It's the case of Verizon
- 6 Access versus United Telephone, or Embarq. Today's
- 7 date is Wednesday, September 9th, 2009, a little after
- 8 9:30 in the morning.
- 9 I have with me today the commissioners of the
- 10 Washington Utilities and Transportation Commission,
- 11 Chairman Goltz, Commissioner Oshie and Commissioner
- 12 Jones, and they will be presiding with me today on a
- 13 proposed settlement in this complaint.
- 14 As you all know, we had a hearing on the
- 15 merits of this complaint. That would have been held
- 16 August 5th, 6th and 7th, but on the eve of that
- 17 hearing, the complaining parties, Verizon Access,
- 18 versus Embarq, announced they had reached a settlement
- 19 in concept. They were able to get that settlement
- 20 filed on either the 12th or 13th. The narrative
- 21 supporting this settlement came in, I believe, Monday
- 22 the 24th of August, and both AT&T and Commission staff
- 23 and the other parties in this case filed their views in
- 24 writing a few days later.
- Today, the commissioners having had a chance

- 1 to review the testimony in the docket that's relevant
- 2 and all the supporting documents we are going to hear
- 3 your presentations on the multiparty settlement as well
- 4 from a panel of witnesses.
- 5 What I would like to do now is take
- 6 appearances and then swear in those participating panel
- 7 members, which I understand to be Mr. Vasington,
- 8 Mr. Felz, Mr. Roth, and Mr. Zawislak, and potentially
- 9 we have some other folks present as well, but I'll
- 10 swear those four in and then we will hear statements as
- 11 necessary from the attorneys and get into the
- 12 questioning or presentations for the witnesses.
- 13 At this time though let's take appearances
- 14 from the parties. Verizon Access?
- 15 MR. OATWAY: Good morning, Your Honor. Chris
- 16 Oatway with Verizon Access.
- JUDGE TOREM: For Embarq?
- 18 MR. HENDRICKS: Tre Hendricks for Embarq.
- 19 MR. SOMERS: And Torry Somers for Embarq.
- JUDGE TOREM: For AT&T?
- MS. MANHEIM: Cindy Manheim for AT&T.
- MR. THOMPSON: Jonathan Thompson for
- 23 Commission staff.
- JUDGE TOREM: Mr. Oatway, you have
- 25 Mr. Vasington, and that's the only witness that Verizon

- 1 Access is presenting today?
- MR. OATWAY: That's correct.
- JUDGE TOREM: Your witnesses are,
- 4 Mr. Hendricks?
- 5 MR. HENDRICKS: Mr. John Felz is appearing on
- 6 the stand today, and on the phone, we have Hank Roth,
- 7 and in the audience, we have John Jones.
- 8 JUDGE TOREM: I take it Mr. Felz is here to
- 9 my left?
- 10 MR. FELZ: Yes, John Felz on behalf of
- 11 Embarq.
- 12 JUDGE TOREM: Thank you. Mr. Roth, can you
- hear us on the phone?
- MR. ROTH: Yes, I can.
- JUDGE TOREM: For Commission staff,
- 16 Mr. Thompson.
- 17 MR. THOMPSON: We have Tim Zawislak here, and
- 18 also in the audience we have Dr. Blackmon and staff
- 19 member Jing Liu and Rick Applegate.
- JUDGE TOREM: If we need those witnesses in
- 21 the audience, we will bring you up. My anticipation is
- 22 those at the table are the ones that will receive
- 23 questions, if any, from the commissioners and myself.
- 24 If there are other witnesses that we don't swear in
- 25 immediately that the other attorneys present have some

- 1 questions they would like to ask, please let me know
- 2 and remind me, please, that they haven't been sworn in
- 3 yet.
- 4 So I'm asking going to ask that the witnesses
- 5 that are at the table please stand and raise your right
- 6 hand.

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- 8 Whereupon,
- 9 THE PANEL,
- 10 having been first duly sworn, were called as witnesses
- 11 herein and examined and testified as follows:

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- JUDGE TOREM: Mr. Roth, did you hear the
- 14 oath? I'm not sure if you could or not.
- MR. ROTH: Yes, I did.
- 16 JUDGE TOREM: You affirm as well?
- MR. ROTH: Yes, I do.
- 18 JUDGE TOREM: Mr. Oatway, Mr. Hendricks, I'm
- 19 going to let you explain what presentations you have
- 20 for the commissioners on the settlement documents
- 21 themselves, and then we can go forward with questions.
- MR. HENDRICKS: For Embarq, I think our
- 23 narrative statement speaks to the nature of the
- 24 settlement and the reason why the Company believes that
- 25 it's in the public interest. We offer Mr. Felz as a

- 1 witness, and I believe he has a brief opening statement
- 2 for the commissioners.
- 3 MR. OATWAY: Likewise with Verizon, we offer
- 4 Mr. Vasington as a witness in support of the proposed
- 5 settlement. If appropriate, I would like to take just
- 6 a few moments, Judge Torem, to sort of lay some
- 7 background and introduce Mr. Vasington and explain why
- 8 we brought the complaint and sort of how we got here,
- 9 if that's acceptable.
- 10 JUDGE TOREM: I think that would be fine.
- 11 MR. OATWAY: Again, I'm Chris Oatway. I
- 12 represent Verizon Access, the IXC and the CLEC entities
- 13 that brought the complaint against Embarq. The
- 14 background is that we brought the complaint about a
- 15 year ago alleging violations of two Washington
- 16 statutes, Revised Code of Washington Section 80.36.186,
- 17 and Revised Code of Washington Section 80.36.140.
- 18 The complaint that we filed before the
- 19 Commission was similar to a complaint that AT&T had
- 20 filed a few years earlier against Verizon Northwest,
- 21 and in particular, Verizon filed a complaint because it
- 22 felt that the level of Embarq's switched access rates
- 23 created a, quote, undue and unreasonable prejudiced and
- 24 competitive advantage for Embarq, vis-a-vis its
- 25 competitors in the long-distance market.

- 1 So that's sort of the genesis. After the
- 2 benefit of a full factual record, and as Judge Torem
- 3 noted, on the eve of the hearing, the parties got
- 4 together, and, of course, the Administrative Procedures
- 5 Act encourages parties to seek to settle their
- 6 disputes, we managed to settle the dispute, and because
- 7 we think that the settlement is in the interest of both
- 8 parties and in the public interest. So I'll let
- 9 Mr. Vasington speak a little more as to the public
- 10 interest standard and why we think it meets that
- 11 standard, but essentially, I just wanted to sort of lay
- 12 that groundwork.
- 13 The bottom line is we think it meets the
- 14 standards because it reduces what we think we showed
- 15 was an undue competitive advantage that we think
- 16 violated Washington statutes.
- 17 JUDGE TOREM: Mr. Oatway, the standard you
- 18 are referring to is the one in our procedural rules and
- 19 the APA as applicable; is that correct?
- 20 MR. OATWAY: The standard that I was
- 21 referring to was -- in terms of the Administrative
- 22 Procedures Act, I was referring to, I think it's
- 23 Section 345060, which I think strongly encourages
- 24 parties, especially parties in complex proceedings, to
- 25 seek to settle their disputes.

- 1 JUDGE TOREM: Mr. Vasington, you've been
- 2 sworn. I understand you are ready with an opening
- 3 statement.
- 4 MR. VASINGTON: Yes, thank you. Good
- 5 morning, Mr. Chairman, Commissioners, and Judge Torem.
- 6 Thank you for the opportunity to present Verizon's
- 7 views on why we think the settlement is in our interest
- 8 and also in the public interest.
- 9 My written testimony in this case was
- 10 primarily about the specific statutory violations that
- 11 Verizon alleges in its complaint about why Embarq's
- 12 rates violate the relevant standards under Washington
- 13 law. I did address some of the policy issues that
- 14 surround access charges and rate levels.
- In terms of the specific reasons why the
- 16 rates, we believe, violated the standards under law, I
- 17 explained that Embarq's rates granted an unfair
- 18 competitive advantage to the Company, and that is a
- 19 violation. In doing so, I compared the rates, the
- 20 prices that Embarq offers its customers for long
- 21 distance calls to its intrastate switched access rates,
- 22 and that comparison showed that competitors literally
- 23 lose money every time they complete a call within
- 24 Embarq service territory. Now, this settlement
- 25 resolution will address that situation, and from

- 1 Verizon's point of view is good policy because it
- 2 reduces Embarq's artificial competitive advantage.
- 3 But there are also important overall policy
- 4 reasons as to why this settlement is in the public
- 5 interest. It's well established that reducing
- 6 excessive switched access rates is good policy because
- 7 it increases economic efficiency. That's been
- 8 recognized for years by economists and regulators who
- 9 have been following access reform ever since the
- 10 divestiture of AT&T.
- 11 This point has also been recognized by this
- 12 commission. For example, in 1996 when the Commission
- 13 ordered substantial intrastate access reductions for
- 14 Qwest, the Commission found that the reduction in
- 15 access rates can be expected to have substantial
- 16 economic benefit for residential and business customers
- 17 of this state.
- 18 I discussed the benefits that come from
- 19 access rate reductions and lowering costs for
- 20 Washington customers who make calls within the state to
- 21 using long-distance providers who have to pay the
- 22 access rate. I would be happy to discuss it further if
- 23 you have any questions about that.
- 24 Importantly, there are no negative policy
- 25 results or implications coming from this settlement.

- 1 There is a substantial evidentiary record showing that
- 2 Embarq did not demonstrate the need for any subsidy to
- 3 its local service. Based on the evidence I presented,
- 4 Embarq could actually undertake further reductions
- 5 without jeopardizing its ability to continue to offer
- 6 local service to its customers at current rates.
- 7 But also importantly, the settlement that we
- 8 had filed addresses only this complaint and does not
- 9 bind the Commission or the Staff, as they noted in
- 10 their comments, to any result in any future proceeding
- 11 or any other policy results in any other cases that may
- 12 come down the road. It does bind Verizon and Embarq in
- 13 certain respects but does not prevent the Staff or
- 14 Commission from reaching any results in any other case,
- 15 and I would be happy to answer any questions you have
- 16 at the appropriate time.
- JUDGE TOREM: Mr. Hendricks, do you have
- 18 witnesses that want to make an opening statement as
- 19 well?
- 20 MR. HENDRICKS: Yes, Your Honor. Mr. Felz
- 21 has an opening statement.
- JUDGE TOREM: Mr. Felz, why don't you go
- 23 ahead.
- 24 MR. FELZ: One quick question before I get
- 25 started. Would it be helpful for me to outline the

- 1 terms of the settlement, or does everybody....
- JUDGE TOREM: Why don't we do that briefly.
- 3 MR. FELZ: First, United will file a tariff
- 4 effective January 1st, 2010, to eliminate its
- 5 originating intrastate carrier common line charge.
- 6 Second, United will file a tariff effective January
- 7 1st, 2010, reducing its originating intrastate local
- 8 switching access charge 2.0158172, and the third rate
- 9 impacting aspect of the settlement is that we will
- 10 reduce our intra USM additive by a total of 50 percent
- 11 in two equal installments over two years; the first
- 12 reduction of 25 percent effective January 1st, 2011,
- 13 and the second 25 percent effective January 1st, 2012.
- 14 There are also some parameters in the
- 15 settlement with respect to future advocacy in other
- 16 proceedings, and there are three of those. First,
- 17 Verizon will not object to United seeking the ability
- 18 to request full recovery or any reductions to access
- 19 charges with offsetting increases to local rates in an
- 20 AFOR or other rate proceeding.
- 21 The second, both parties retain the right to
- 22 address the appropriateness of a Washington State USF
- 23 in any future proceeding, and third, Verizon will not
- 24 seek any other reduction in United's intrastate
- 25 switched access rates, including the USF additive,

- 1 except in the context of a rule-making or general
- 2 proceeding where the parties can address the potential
- 3 establishment of a replacement stating USF mechanism
- 4 and other related matters such as whether establishment
- 5 of the state USF fund is appropriate policy in
- 6 Washington, including such issues as affordability of
- 7 rates, impact on competition, and investment policies.
- 8 Those are the major tenets of the settlement.
- 9 I don't want to repeat the points that are in our
- 10 narrative, so I'm going to get right to the point on
- 11 why United believes the settlement is in the public
- 12 interest. As you are aware from our testimony, United
- 13 does not relish the idea of reducing its access
- 14 revenues, particularly the interim USF additive,
- 15 without a simultaneous opportunity to determine an
- 16 appropriate replacement mechanism.
- 17 However, as a compromise, United entered into
- 18 the settlement because it permits us to retain 50
- 19 percent of the interim USF additive and phase the
- 20 reduction of the other 50 percent over an appropriate
- 21 time period. At the same time, this compromise leaves
- 22 open the opportunity for a comprehensive and fair
- 23 analysis and determination of a replacement mechanism
- 24 to take into consideration the effects of these
- 25 reductions before any further reductions are made, and

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- 1 the settlement allows for this to take place in the
- 2 proper forum and context, that being an AFOR and/or a
- 3 generic proceeding where there is an opportunity to
- 4 discuss the impacts on residential customers and United
- 5 in light of our obligations, growing competition, and
- 6 the effects of pricing changes on universal service.
- 7 A complaint proceeding involving a limited
- 8 set of parties within a limited customer class is not
- 9 the right context to review and make far-reaching
- 10 public policy determinations that include such complex
- 11 and interrelated issues. This agreement, therefore,
- 12 gives the Commission and the parties the flexibility to
- 13 continue these important discussions in a manner that
- 14 will allow for a much broader and holistic approach to
- 15 understanding the implications of these issues before
- 16 any further reduction in the interim USF additive takes
- 17 place.
- 18 United views this as a two-step process. We
- 19 hope at some point in the near future, the Commission
- 20 will address the need for long-term sustainable
- 21 mechanism to maintain universal service support in
- 22 Washington by opening a generic proceeding to review
- 23 the various interrelated issues associated with the
- 24 state USF.
- This agreement also leaves open the

- 1 possibility through an AFOR proceeding to have a full
- 2 review of revenue losses associated with the access
- 3 reduction that potentially impact United carrier's
- 4 last-resort obligations. The Company would do so
- 5 taking into consideration and without impacting the
- 6 conditions outlined in the Commission's recent order on
- 7 the Embarq and CenturyTel merger.
- 8 However, United strongly believes that the
- 9 compromise in the form of this settlement is a much
- 10 better solution for consumers in the state of
- 11 Washington than the proposals offered by other parties
- 12 in this case. Thank you.
- 13 JUDGE TOREM: Thank you, Mr. Felz.
- MS. MANHEIM: Ms. Manheim, Mr. Thompson, do
- 15 you want to make comments at this time?
- MR. THOMPSON: Mr. Zawislak would like to
- 17 make a brief initial statement, if you like.
- 18 JUDGE TOREM: Let me just inquire of Mr. Roth
- 19 and see if he had any opening statement, but I see
- 20 Mr. Hendricks shaking his head, but Mr. Roth, is there
- 21 anything else you wanted to add to what Mr. Felz said?
- MR. ROTH: No.
- JUDGE TOREM: So we will turn to you,
- 24 Mr. Zawislak.
- 25 MR. ZAWISLAK: My name is Tim Zawislak on

- 1 behalf of the Commission staff here supporting the
- 2 settlement agreement between Embarg and Verizon.
- 3 Although Staff didn't sign onto the agreement, we do
- 4 support it, and we recommend the Commission accept it
- 5 and approve it. Unlike Verizon, we had more than one
- 6 witness. Myself included, we have four: Dr. Blackmon,
- 7 Ms. Liu, and Mr. Applegate as well, so we covered quite
- 8 a few of the issues throughout the proceeding, and we
- 9 feel that the settlement agreement matches up
- 10 relatively closely with Staff's recommendation and that
- 11 it's a positive outcome in this case.
- 12 We also note that consistent with the merger
- 13 proceeding between CenturyTel and Embarq, the
- 14 Settlement allows for Staff's ultimate recommendations
- 15 to come into fruition through an AFOR proceeding or a
- 16 general rate case that would be filed according to the
- 17 terms of a merger agreement. Also, I want to note that
- 18 Mr. Bill Wyman is also in the audience, and he had
- 19 testified on behalf of Staff with regard to the merger
- 20 agreement, and he is also available if there is
- 21 specific questions about that process.
- JUDGE TOREM: Ms. Manheim?
- MS. MANHEIM: We just have a very short
- 24 statement. AT&T did not sign on to the settlement
- 25 agreement. We believe that, as we stated throughout

- 1 our testimony, that the interstate switched access
- 2 rates needed to be reduced more and done so more
- 3 quickly than what's provided in the settlement.
- 4 Nevertheless, we do believe the settlement is
- 5 a step in the right direction, and for that reason, we
- 6 do not oppose the settlement and believe it should go
- 7 forward, and Ms. Melon is here. She's one of our
- 8 witnesses, and she is also available to answer any
- 9 questions anyone would have.
- 10 JUDGE TOREM: Thank you. Commissioners, I
- 11 believe it's time for your questions as they might fall
- 12 here.
- 13 CHAIRMAN GOLTZ: I have a couple. First for
- 14 Mr. Vasington, and thank you for coming today, you
- 15 mentioned that you saw no negative policy results in
- 16 the settlement, and I can think of one potential one,
- 17 and that is in this settlement, you agreed to not
- 18 challenge access charges in a subsequent proceeding
- 19 except in some generic rule-making proceeding, and I
- 20 don't see a limitation on that. It's common in
- 21 proceeding like this to have a party agree to a
- 22 stay-out of a year or two or three, but I don't see a
- 23 termination date on this agreement to stay out, and so
- 24 looking ahead down the road five years, ten years,
- 25 whatever number of years, I find it a little bit

- 1 troublesome that never would you consider making a
- 2 challenge to access charges, and given the way the
- 3 telecommunications industry seems to be going, who
- 4 knows what it's going to look like in five years or ten
- 5 years, what your companies are going to look like.
- 6 Service territories swap hands and there is mergers and
- 7 acquisitions, and I think it could get confusing down
- 8 the road. So is there an implicit limitation on that
- 9 stay-out?
- 10 MR. VASINGTON: I'll let counsel correct me
- 11 if I'm wrong.
- 12 MR. OATWAY: I would be happy to take that as
- 13 well. The answer is that I think that's right. There
- 14 is no sort of five-year limit or any limit on how long
- 15 Verizon has agreed not to challenge Embarq's intrastate
- 16 switched access rates, and the limitation is what we
- 17 are agreeing to do as a Company is Verizon won't bring
- 18 another complaint, essentially, against Embarq with
- 19 respect to Embarq's intrastate switched access rates,
- 20 and we didn't really see a need for a termination
- 21 period on that.
- 22 I would note that Staff is interested in the
- 23 good public policy reasons to insure that all carriers
- 24 are charging reasonable interest rates. There is other
- 25 sort of private attorneys, general, like Ms. Manheim,

- 1 who are fully capable of, if they see a violation,
- 2 bringing a private complaint. We didn't think that as
- 3 a company it was a particularly strong risk.
- 4 Frankly, it didn't come up in the
- 5 negotiations. If I had it to do over, maybe I would
- 6 have sought such a limitation, but we didn't think it
- 7 was a substantial problem.
- 8 CHAIRMAN GOLTZ: My concern, and I'll ask the
- 9 other counsel also, the way the proceedings come before
- 10 the Commission, there is some times we have the office
- 11 of Public Counsel that brings an action. Sometimes the
- 12 Commission enters a motion through Staff and files a
- 13 complaint, but there are a number of cases where we
- 14 have private complaint actions, and our statute, just
- 15 like our APA encourages settlement of these cases, our
- 16 statutes contemplate that there be these complaint
- 17 proceedings, and that's one way good public policy can
- 18 be effected in the state in the utilities area, and it
- 19 gives me some pause to have this sort of one player, a
- 20 major player, kind of say, well, we are out of this
- 21 game against this other company and this subject
- 22 forever, and Mr. Hendricks, did you have a response on
- 23 that? How big of a deal was this in your negotiations?
- 24 MR. HENDRICKS: It was certainly an important
- 25 term in the settlement agreement with the company for

- 1 Embarq, and there are other avenues the Commission has
- 2 to address these important policy issues, and I think
- 3 the settlement agreement reflects the Company belief
- 4 that the appropriate avenue is to address these types
- 5 of policy considerations are ones in which all the
- 6 players and all the parties in the industry are
- 7 involved and where the Commission can look at these
- 8 issues holistically and have an opportunity to see the
- 9 impact on not just one company and one set of customers
- 10 but all customers in the state, and that's the kind of
- 11 issue that's raised in this complaint, and that's why
- 12 we've settled this case and hopefully given the
- 13 Commission an opportunity to take that route.
- 14 CHAIRMAN GOLTZ: I'm not disagreeing with the
- 15 holistic approach, and if you look at the public
- 16 interest statement filed by Mr. Thompson that outlines
- 17 some of the history of that and the efforts the
- 18 Commission has made in the past and the necessity in
- 19 some context to get some legislative approval, but I
- just don't want to put all the eggs in one basket here.
- 21 I would understand if there is a limitation
- 22 for the life of the rate changes up into 2012, but I
- 23 found it odd that you would go beyond 2012.
- 24 MR. VASINGTON: If I could just address this,
- 25 this is all a fair point, and while I do believe that

- 1 Verizon witnesses and counsel do it better than anybody
- 2 else in having that opportunity is a good thing, if you
- 3 look around the country at access charge cases and
- 4 complaints, they are brought by a variety of people.
- 5 Often times they are brought by Commission staff or
- 6 consumer advocates. Many times Commissions on their
- 7 own motion open these cases. AT&T often times brings
- 8 complaint cases, and Verizon is a big participant. We
- 9 are a big long-distance company, and access charges are
- 10 important to us, but there are many, many companies
- 11 that pay access charges, and I think the risk that our
- 12 absence will mean that there is an emptiness in this
- 13 field I think is a very small one, and I think you can
- 14 be assured that these issues will continue to be
- 15 addressed and as appropriate brought to your attention
- 16 by some of the many people who are also interested
- 17 participants in the industry.
- 18 COMMISSIONER OSHIE: I think I understand
- 19 this, but I'll ask the question and you can be clear.
- 20 There are no retail rates that are proposed to be
- 21 changed by the terms of this settlement.
- MR. VASINGTON: That's correct.
- MR. FELZ: That's correct.
- 24 COMMISSIONER OSHIE: Is there a relationship
- 25 between access charges and the retail rates that will

- 1 be paid by customers in Washington, or is this really
- 2 just kind of a hypothetical benefit to the customers
- 3 whereas it's a generous benefit to Verizon's bottom
- 4 line, at least a long-distance company?
- 5 MR. VASINGTON: Long distance is a very
- 6 competitive business, and access rates across the
- 7 country have come down considerably since the time of
- 8 divestiture when they were set very high, and long
- 9 distance retail rates have come down considerably.
- 10 This is an input cost to a service that provided to
- 11 Washington customers for calls that are made within the
- 12 state.
- So we do believe there will be direct
- 14 benefits to Washington consumers from this. It's not
- 15 just from Verizon, but there is no direct link in this
- 16 settlement to any other rates that are charged by
- 17 either company. This settlement itself only implicates
- 18 the intrastate switched access rates of Embarg.
- 19 COMMISSIONER OSHIE: So there is no
- 20 expectation then that the customers of Verizon or
- 21 Embarq or any other company will directly benefit from
- 22 this settlement. It's whatever the market will
- 23 generate as far as competition, and of course, aren't
- 24 the rates set on a national level, Mr. Vasington, long
- 25 distance rates?

- 1 MR. VASINGTON: The terms of the settlement
- 2 itself don't directly change any other rates, but the
- 3 rates that long distance customers pay are in large
- 4 part a function of the costs of the companies that
- 5 incur those costs, and that's a basic feature of a
- 6 competitive market model.
- 7 The rates that Verizon charges for
- 8 long-distance service are we have a lot of different
- 9 rate plans, so different customers will pay different
- 10 rates. Some are based on a national model. Some are
- 11 based on intrastate versus interstate. These
- 12 particular costs, the intrastate access costs, only
- 13 effect the intrastate long distance rates that Verizon
- 14 offers to Washington consumers.
- 15 COMMISSIONER OSHIE: So then perhaps I can
- 16 infer from your testimony that your rates will go down
- 17 to your customers as a result of this settlement?
- 18 MR. VASINGTON: No. What happens in this
- 19 market is that the cost will go down, and under the
- 20 competitive market model, the rates that we charge for
- 21 long distance may go down. They may increase less than
- 22 they otherwise would if the costs were higher, or they
- 23 may stay the same even if the costs go higher. So I
- 24 don't exactly how they will be flowed through in a
- 25 dynamic market with a lot of moving pieces, but we do

- 1 believe these cost savings will benefit customers one
- 2 way or the other.
- 3 COMMISSIONER OSHIE: Thank you. Does Staff
- 4 have an opinion on this question? In other words, I
- 5 know Staff supports it in general, but does Staff
- 6 believe that retail rates to Washington customers and
- 7 the companies involved here will go up or down as a
- 8 result no matter what the services is affected? There
- 9 is some prospect in here that, as an example of having
- 10 a long rambling question, Mr. Zawislak. That's always
- 11 a danger when you've got the microphone, but there is
- 12 some prospect in here that Embarq could come back in.
- 13 They wanted to leave that option open to come back and
- 14 ask their retail customers to cover the cost of the
- 15 loss of the access charge revenue.
- 16 What's the real benefit here to Washington
- 17 ratepayers? I see it really, at least in the
- 18 short-term and perhaps in the undetermined future, that
- 19 really the company that benefits from this is Verizon
- 20 because their bottom line is going to be improved by
- 21 the settlement, and I guess we have expectations that
- 22 that might be the extent of it.
- 23 MR. ZAWISLAK: I would like to make two main
- 24 points. I think from Staff's public interest statement
- 25 Mr. Thompson had put together, we basically note that

- 1 the company hasn't been in for a rate case, Embarq has
- 2 not been in for a rate case in at least 20 years, so we
- 3 don't believe that the settlement agreement will
- 4 directly affect that one way or the other.
- 5 Then with regard to the second point, the
- 6 question was will the customers benefit, and I think
- 7 it's the main point of this whole proceeding is that
- 8 the switched access rates were alleged to be illegal
- 9 similar to the Verizon access rates that were alleged
- 10 to be illegal back in 2002, so the customers actually
- 11 have a detriment when there are illegal rates being
- 12 charged, so to arrive at a more legally enforceable
- 13 rate is a good thing for consumers and the market in
- 14 Washington.
- 15 MR. FELZ: Commissioner Oshie, if I could?
- 16 COMMISSIONER OSHIE: Yes.
- 17 MR. FELZ: Just briefly address this point.
- 18 I agree with everything that's been said in terms of
- 19 the impact that the settlement has on customer retail
- 20 rates, Embarq's local customer retail rates. There is
- 21 no direct tie between this settlement and rates.
- 22 As you have indicated, we will be evaluating
- 23 and have a desire if we can demonstrate that there is a
- 24 need, that we would like an ability to recover those
- 25 revenue reductions through some form, either a

- 1 permanent state universal service fund or potentially
- 2 increases to local service rates, and that position,
- 3 actually Staff's testimony indicates that they believe
- 4 our local rates need to be looked at in today's
- 5 environment.
- 6 So the way we've looked at the settlement is
- 7 that we believe that the settlement mitigates the
- 8 impact of those potential future local rate increases.
- 9 We understand there is no guarantees here, but to the
- 10 extent that any of the other proposals that were put
- 11 forth in this proceeding were adopted, the local rates,
- 12 potential local rate increase for us to recover those
- 13 revenue losses would have been higher than what the
- 14 settlement reflects.
- 15 COMMISSIONER OSHIE: Thank you, Mr. Felz. I
- 16 guess it seems, and I take through your testimony or at
- 17 least your explanation this morning that Embarq may
- 18 look at the retail rates, which is of course if they
- 19 were to increase it have a direct effect on customers
- 20 that you serve, and if we were to approve this
- 21 settlement, I guess it's possible that long distance
- 22 rates charged, retail rates to customers may go down as
- 23 a result.
- 24 Is there any of the witnesses here believe
- 25 that if that were to happen that it would be a

- 1 reciprocal relationship in the sense that retail rates
- 2 will go up to the extent that their long distance rates
- 3 will go down? Mr. Felz, would you like to say
- 4 something?
- 5 MR. FELZ: I don't know if I would have an
- 6 answer to that question. I think impacts on individual
- 7 customers, you obviously would not see a one-for-one
- 8 match between increases and long-distance fee
- 9 decreases. It depends upon the customer usage patterns
- 10 and whether or not they use a lot of long distance or
- 11 virtually none.
- 12 COMMISSIONER OSHIE: That would be my
- 13 expectation as well, Mr. Felz, but I don't see that it
- 14 being reciprocal or one-for-one as well.
- 15 Mr. Vasington?
- MR. VASINGTON: Certainly, this settlement
- 17 has a direct effect on the access rates. It lowers
- 18 them, and history has shown that lower access rates
- 19 result in lower retail rates for customers. The
- 20 question of the other side, what happens to local rates
- 21 in the future, is not implicated by this settlement, is
- 22 not directly affected by this settlement. That would
- 23 be a function of future cases that are not bound by the
- 24 terms of this settlement in terms of what Staff say,
- 25 what the Commission decides, and it will be based on

- 1 the evidence in those cases.
- 2 So you have one certain result from this
- 3 case, lower access rates, and I believe lower long
- 4 distance rates and benefits to customers. Everything
- 5 else is speculative and as a result of whatever this
- 6 commission decides to do without being restricted by
- 7 what happens here today.
- 8 COMMISSIONER OSHIE: Thank you,
- 9 Mr. Vasington. Mr. Zawislak?
- 10 MR. ZAWISLAK: I think a couple of points.
- 11 The Staff relies on the Commission's rules, especially
- 12 WAC 480-120-540, determining the access rule when
- 13 looking at access charges, and also the Staff -- I just
- 14 lost my train of thought; I'm sorry. With regard to
- 15 access charges...
- 16 COMMISSIONER OSHIE: I will assume,
- 17 Mr. Zawislak, that one of the reasons it supports this
- 18 settlement is because it does bring the ITAC into what
- 19 Staff believes to be compliance with the original
- 20 intent of the rule that was established by this
- 21 commission by order back in 1998, I believe, and so
- 22 there has been a long period in which the interim,
- 23 perhaps the ITAC as an interim access charge has become
- 24 more permanent than Staff would like.
- MR. ZAWISLAK: The point that just alluded me

- 1 and came back to me, beyond the rule itself for legal
- 2 precedent, Staff also looked to the ruling in Docket
- 3 UT-020406 as a precedent, really related directly to
- 4 the issues that we are dealing with in this case, so we
- 5 tried to apply that precedent.
- 6 COMMISSIONER OSHIE: That's the Verizon AT&T
- 7 case?
- 8 MR. ZAWISLAK: Yes.
- 9 COMMISSIONER OSHIE: If I remember correctly,
- 10 Mr. Zawislak, I think we reduced, and I'm going to
- 11 fudge the numbers here, but as a result of our order,
- 12 access charges that were charged by Verizon were
- 13 reduced approximately 30 million dollars, and that was
- 14 followed by a rate case that was filed by Verizon which
- 15 was coincidentally settled for approximately the same
- 16 amount of money, about 30 million dollars, but as a
- 17 result, retail rates for customers went up. I don't
- 18 recall the exact numbers, but it could have been almost
- 19 two dollars a customer for their residential rates to
- 20 customers.
- 21 MR. ZAWISLAK: I think that would be an
- 22 indirect relationship that we acknowledge that as well.
- COMMISSIONER OSHIE: Thank you, Mr. Zawislak.
- 24 I just have one other question, I believe. It may be
- 25 followed up by others, but the originating local

- 1 switching intrastate rate that will go down as a result
- 2 of this settlement, is the number that was agreed on,
- 3 does that bear any relationship to cost?
- 4 MR. ZAWISLAK: The local switching rate?
- 5 COMMISSIONER OSHIE: Yes.
- 6 MR. ZAWISLAK: Dr. Blackmon addressed that in
- 7 his testimony, but essentially, the rate would exceed
- 8 incremental cost. The current rate has a much higher
- 9 markup, so it's a more reasonable markup, but it is
- 10 above cost.
- 11 COMMISSIONER OSHIE: Thank you, Mr. Zawislak.
- 12 I don't have any other questions, Your Honor.
- JUDGE TOREM: Were there any other responses
- 14 to that question from the Company as far as their view
- 15 on that rate?
- MR. FELZ: I will just point out that it's
- 17 the equivalent rate to Verizon, the ILEC's rate, and I
- 18 believe Qwest at one time mirrored that rate. I think
- 19 their rate may be a little below that now.
- JUDGE TOREM: Commissioner Jones?
- 21 COMMISSIONER JONES: Good morning. I have a
- 22 few questions. The first one is to Verizon Access and
- 23 AT&T. First of all, for Verizon, this is not a
- 24 settlement -- the signing party is not Verizon
- 25 Northwest. It's Verizon Access. It's essentially the

- 1 former MCI; is that correct?
- 2 MR. OATWAY: That's correct.
- 3 COMMISSIONER JONES: So none of these
- 4 obligations apply to Verizon Northwest.
- 5 MR. OATWAY: That's correct.
- 6 COMMISSIONER JONES: The first question
- 7 follows on Commissioner Oshie. Mr. Vasington, you said
- 8 the long distance market is competitive. History has
- 9 shown that rates tend to go down when switched access
- 10 charges are reduced. How is the Commission supposed to
- 11 judge that? Commissioner Oshie indicated it may go
- 12 elsewhere, either to the income statement on the bottom
- 13 line or to a cap ex infrastructure.
- 14 How are we to judge where these reduced
- 15 switched access charges go? Maybe I'll start with
- 16 Ms. Manheim for AT&T.
- MS. MANHEIM: So long distance rates,
- 18 intrastate long distance rates are set in the state one
- 19 rate for the entire state by an LD company, so the fact
- 20 that Embarq's rates are going down will be looked at in
- 21 our evaluation. I believe Mr. Vasington talked about
- 22 cost inputs versus price, but again, Embarq is one
- 23 player in kind of a large pool in Washington that AT&T
- 24 believes all access rates need to be looked at for all
- 25 carriers.

- 1 MR. VASINGTON: I would counsel you to look
- 2 at experience, what has happened over time as access
- 3 rates have gone down, what has happened to long
- 4 distance rates and how competitive has the market been.
- 5 I'm sure your staff look at the abundance of data that
- 6 there is out there about the long distance industry; in
- 7 particular, the data that's put together by the FCC and
- 8 some of the joint boards of state regulators and
- 9 federal regulators, and they monitor the industry on a
- 10 regular basis, and what has been shown, and economists
- 11 have done empirical analyses to confirm this, is that
- 12 as the input cost goes down, the retail rate goes down.
- 13 They essentially confirm the model of the market, which
- 14 is as costs go down, rates go down, and I think you can
- 15 take a lot of comfort in that experience, any
- 16 expectation that that will continue as the market,
- 17 which is already very competitive, continues to be more
- 18 competitive in the future.
- 19 COMMISSIONER JONES: So basically,
- 20 Mr. Vasington, you are asking us to trust the market
- 21 and the competitive nature of the market, and I don't
- 22 mean to get into an argument here, and I understand the
- 23 long distance market as a whole has become much more
- 24 competitive as opposed to the terminating access
- 25 monopoly that the local exchange areas, especially in

- 1 high-cost areas, have.
- 2 I'm not disputing that. We are dealing with
- 3 a term probably a market that has become more
- 4 competitive, but the issue before the Commission now is
- 5 a certain amount of access charge reductions, and we
- 6 are being asked to say that this is in the public
- 7 interest.
- 8 One of the elements of determining whether or
- 9 not it's in the public interest is what happens to this
- 10 money, and this has been a problem, as you know, and I
- 11 see others in the audience who know this, and with the
- 12 Missoula plan and other plans before the FCC is there
- 13 has always been this conundrum of determining where the
- 14 money flows with access charge reductions.
- 15 So I think Commissioner Oshie's points were
- 16 well taken. Does it go to consumers? Does it go to
- 17 broadband in the state? Does it go to infrastructure
- 18 in the state, or is it just pooled into this large
- 19 amount of revenue requirement or an amount of funds
- 20 that gets deployed by a consolidated company like yours
- 21 that has long distance and local exchange? Who knows
- 22 where it goes?
- MR. VASINGTON: I think we are at a point in
- 24 time where it's not just a question of saying it's
- 25 faith-based regulation. I think you had a former

- 1 chairman who used to use that term. The theory has
- 2 been confirmed empirically by decades of evidence now
- 3 that we are not just asking you to take it on faith.
- 4 We are asking you to take it on the basis of science
- 5 and the science of observation of what has happened.
- 6 This has been an issue for many years, so it
- 7 been studied extensively, and we could kill a lot of
- 8 trees with all the paper that's been written about this
- 9 issue. But it's more than just on faith. We are
- 10 actually asking you to accept the observed evidence of
- 11 what has happened to retail rate levels as access rates
- 12 have gone down.
- 13 MR. OATWAY: Commissioner Jones, could I add
- 14 one more sort of empirical comment on your question?
- 15 Of course Mr. Vasington is right that we can't predict
- 16 market conditions and what will happen in the future,
- 17 but of course there is substantial empirical evidence
- 18 which the Commission has cited in the past in approving
- 19 and requiring access reductions. The AT&T v. Verizon
- 20 Northwest case makes that very clear.
- 21 I would note if you want an empirical data
- 22 point, there was no specific representation in AT&T v.
- 23 Verizon Northwest as to what IXC's would do
- 24 subsequently, but the reality is that MCI
- 25 Communications did reduce its intrastate connectivity

- 1 fee in the wake of its switched access reductions.
- 2 Given the market conditions that prevailed at the time,
- 3 one of the things that affected that analysis was the
- 4 fact that switched access rates were reduced, and
- 5 consumers directly benefited by a reduction in MCI's
- 6 instate connectivity.
- 7 I also might note in terms of both
- 8 Commissioner Oshie's comments and your comments on the
- 9 public interest element of this, as I mentioned in my
- 10 opening comments, the complaint is grounded in specific
- 11 allegations of statutory violations relating to undue
- 12 preferential advantage that we believe we showed Embarq
- 13 has based on its status as both a competitor to Verizon
- 14 and as an access charge provider, and from Verizon's
- 15 point of view as a ratepayer of that rate, we think we
- 16 are being placed at an unfair competitive disadvantage,
- 17 which violates statutes, and we think that this reduces
- 18 that unfair competitive disadvantage.
- I appreciate that we need to think broadly
- 20 about the public interest, and there is a lot of
- 21 evidence that suggests that the public interest is
- 22 generally advanced by switched access reductions, but
- 23 specifically what's in front of the Commission is a
- 24 resolution of a complaint that Verizon brought which
- 25 ties to two specific statutory violations.

- 1 COMMISSIONER JONES: My next question is for
- 2 Embarq. What are your views on the cost recovery issue
- 3 and your favored approach at this time? It seems to me
- 4 there are two ways to see cost recovery. One would be
- 5 a Commission proceeding, Mr. Hendricks, as you just
- 6 said. This could either be outside of the AFOR or in
- 7 the AFOR, and the other could be a state universal
- 8 service fund or some sort of recovery mechanism like
- 9 the USF fund that has failed in the past, as you know.
- 10 So what's your favorite approach at this time
- 11 about recovering these costs if you intend to do so?
- 12 MR. FELZ: Well, Commissioner Jones, I
- 13 believe that realistically we believe that it's
- 14 probably a combination of both of those avenues. We do
- 15 firmly believe that we have a universal service support
- 16 need. We serve high cost areas. Our density per
- 17 square mile is nine access lines per square mile
- 18 compared to Verizon at 40 and I believe Qwest at over
- 19 100, so we serve a lot of rural areas in the state, and
- 20 I think in this commission's comments to the FCC on
- 21 intercarrier compensation, they recognize that both
- 22 United and CenturyTel serve a large geographic area.
- 23 They have high costs to provide telecommunications
- 24 serve, so we officially believe that universal service
- 25 has got to be an element of that, and we would like to

- 1 see the Commission pursue that in a generic proceeding.
- We also understand that we have a commitment
- 3 in our merger settlement to file an AFOR within five
- 4 years, and we understand that there have been
- 5 criticisms of our local rate structure, and some
- 6 believe that our local rates may have some room to
- 7 increase to be competitive or to be consistent across
- 8 the state, and so we believe that is an avenue that we
- 9 obviously are committed to do and we will pursue, so I
- 10 believe that's it's a combination of those two, and
- 11 neither one can do it alone.
- 12 COMMISSIONER JONES: In the interim until you
- 13 pursue that approach, what is the plan for capital
- 14 investments in the state of Washington? Are they going
- 15 to be affected by the settlement of the case and the
- 16 reduced revenue requirements?
- 17 MR. FELZ: I don't know of any immediate
- 18 plans to change capital investment as a result of this
- 19 settlement. As we said before, while we don't relish
- 20 giving up revenues, we believe the mitigation that's
- 21 provided by this settlement and the fact that we
- 22 preserve the ability to continue to recover 50 percent
- 23 of the universal service fund rate element coupled with
- 24 the fact that this is transitioned over a few year
- 25 period mitigates and certainly lessens the risk that we

- 1 will have significant reductions in capital
- 2 expenditures, specifically as a result of this
- 3 settlement.
- 4 COMMISSIONER JONES: My next question is for
- 5 all parties. I think I will start with Ms. Manheim of
- 6 AT&T. In your letter where you say you don't support
- 7 or oppose the settlement, you say, quote, "AT&T
- 8 strongly urges that Washington pursue comprehensive
- 9 reform of intrastate access charges." So this tees up
- 10 the issue that we have been talking about how to get at
- 11 this issue. Do you have any specifics on how we should
- 12 do this, because I know you are active before the FCC
- 13 as well. There is a national issue and a state issue.
- 14 Do you have any specifics on how the Commission or
- 15 state should proceed here?
- 16 MS. MANHEIM: As I think Commissioner Oshie
- 17 noted earlier, there was an effort to have a universal
- 18 service fund put into place about ten years ago or so,
- 19 and the Commission did look at that proceeding to look
- 20 at how to set that up.
- 21 We actually believe at this time a
- 22 combination approach probably needs to be evaluated
- 23 between the Commission and the legislature, because we
- 24 recommend that in order to set up a state universal
- 25 service fund, you are going to need -- from the

- 1 legislature.
- 2 So we believe there should be comprehensive
- 3 reform that looks at all the carriers in the state and
- 4 the access charges for all carriers and looks at a
- 5 combination of a state universal service fund and also
- 6 adjustments to retail rates.
- 7 COMMISSIONER JONES: For staff?
- 8 MR. ZAWISLAK: To the extent I understand the
- 9 question or remember the question, I will try to
- 10 address it. Let me know if I'm off point.
- 11 COMMISSIONER JONES: The specifics, Tim, are
- 12 how should we proceed if there is to be a comprehensive
- 13 look at intrastate access? Should it be a Staff
- 14 investigation? Should the Commission initiate
- 15 something? Should we wait for another party to file a
- 16 private complaint? Does Staff have an opinion on this?
- 17 MR. ZAWISLAK: Although I'm not a lawyer, my
- 18 understanding of the law as the way it exists is that
- 19 the process of a complaint is possibly one of two ways
- 20 to change access charges. The other being a rate
- 21 proceeding, a general rate case as such, or I suppose a
- 22 third would be, which is consistent with a general rate
- 23 case, is the company's voluntary filing. Rate
- 24 increases would probably be adjudicated, but rate
- 25 decreases likely often go through or could possibly go

- 1 through like a normal 30-day process, so kind of a
- 2 streamlined process.
- 3 One thing with regard to some of the comments
- 4 that were made earlier, I think the notion of a revenue
- 5 reduction being equal to a cost recovery issue, I think
- 6 Staff believes that that's not always directly the
- 7 case, especially if a company hasn't been looked at in
- 8 over 20 years, which many of the smaller companies,
- 9 including Embarq, have not been in for a general rate
- 10 case. We probably need to have a better understanding
- 11 of their current costs as well.
- 12 With regard to universal service, I think
- 13 they addressed that with speaking about the current
- 14 state of the law. I don't think that that's
- 15 necessarily possible with the current state of the law.
- 16 Thank you.
- 17 COMMISSIONER JONES: I'm going to follow-up
- 18 just a bit with you, because even your initial
- 19 testimony advocated for complete elimination of the
- 20 ITAC in three years.
- 21 MR. ZAWISLAK: That was Staff's overall, and
- 22 Dr. Blackmon did testify specifically to that, and it
- 23 wasn't that Staff's position is zero is the right rate
- 24 necessarily but that it would provide an incentive
- 25 along with the merger conditions for the company to

- 1 come in and file a general rate case file synergy
- 2 savings and have staff take a look at the up-to-date
- 3 costs, that that would be able to then be reflected
- 4 through the rate structure of the company.
- 5 It's pretty much a company-by-company
- 6 specific basis at this point because there is no
- 7 universal service program.
- 8 COMMISSIONER JONES: But would you agree that
- 9 the word "interim" on the ITAC is probably a misnomer?
- 10 MR. ZAWISLAK: It has proved to be.
- 11 COMMISSIONER JONES: Verizon, do you have any
- 12 comments on the structure of a state Commission
- 13 proceeding?
- 14 MR. VASINGTON: We actually believe that this
- 15 complaint process is an efficient way to address the
- 16 biggest distortion in that you can evaluate the ITAC on
- 17 the basis of company-specific evidence. Through this
- 18 process, we do understand that if there is to be a more
- 19 comprehensive proceeding -- first there is nothing in
- 20 this settlement that would prevent or preclude or
- 21 prejudge an outcome to that type of proceeding, but
- 22 that it must be done in concert with the legislative
- 23 requirements for a mandate. That would be a
- 24 significant proceeding that would involve a lot of
- 25 evidence and a lot of evaluation necessary to go

- 1 through that.
- 2 I don't have a particular recommendation on
- 3 what the best process is given your rules but do
- 4 recognize that when it's been tackled in the past by
- 5 the Commission, it does require a significant amount of
- 6 effort and coordination with the legislature.
- 7 COMMISSIONER JONES: My understanding of
- 8 Verizon's strategy nationwide is to pursue
- 9 comprehensive reform of the FCC while at the same time
- 10 initiate private complaints in various states. So how
- 11 many states have you initiated complaints in over the
- 12 last year or two and what have the results been to
- 13 date, briefly? Is it ten states or twenty states?
- MR. VASINGTON: Probably closer to ten.
- 15 Maybe counsel would know better than I do.
- 16 MR. OATWAY: I think offhand there is a
- 17 combination of efforts. We do participate in
- 18 comprehensive reform efforts, but we also have found
- 19 through experience that it's often more efficient to
- 20 bring access charge complaints against particularly
- 21 large chargers of access charges. What we find is
- 22 often times in the context of a comprehensive
- 23 proceeding that the issues that relate to the
- 24 mom-and-pop telephone companies, which are somewhat
- 25 distinct, we think, from the midsized telephone

- 1 companies, gets deflated, and it becomes difficult to
- 2 achieve reform that gets at the biggest distortions.
- 3 COMMISSIONER JONES: Embarq, Mr. Felz or
- 4 Mr. Hendricks, do you have an opinion?
- 5 MR. FELZ: Consistent with what we said
- 6 earlier, we believe that this access charge reform has
- 7 to be done on a holistic basis and that to the extent
- 8 that major policy determinations are going to be made,
- 9 need for universal service support, appropriate
- 10 benchmarks for local rates, that that needs to be done
- 11 in a comprehensive manner, and I guess we would be in
- 12 sync with what AT&T said in term of a proceeding that
- 13 would involve all carriers.
- 14 COMMISSIONER JONES: So the entity Century
- 15 Link would not oppose participating in a state or
- 16 Commission proceeding that might financially not be
- 17 beneficial to your particular company, but you would
- 18 participate in this?
- 19 MR. FELZ: We would participate. I guess
- 20 left to determine whether it would be financially
- 21 advantageous to us or not.
- 22 COMMISSIONER JONES: I think those are my
- 23 questions.
- JUDGE TOREM: Mr. Felz, I wanted to
- 25 follow-up, and maybe Mr. Hendricks is best to question

- 1 about this. The Chairman's question about the time
- 2 limitation on Verizon access staying out, if in our
- 3 discussions we find it's not in the public interest for
- 4 Verizon Access as a significant CLEC to stay out
- 5 forever, would imposing a condition on our acceptance
- of the settlement, if that's what the Commission
- 7 chooses to do, with a time limit, would that force
- 8 Embarg's hand out of the settlement?
- 9 MR. HENDRICKS: That is a very important term
- 10 of the agreement for Embarq. I don't think that I
- 11 could represent on behalf of my client today as to
- 12 whether that would force the company out, and it would
- 13 probably require some discussion, but it is a very
- 14 important term, and I think it would force a serious
- 15 look at whether or not the company would remain a party
- 16 to the settlement.
- 17 JUDGE TOREM: You acknowledge though, I
- 18 think, that Staff's public interest statement and
- 19 review is correct that no other party is so limited, so
- 20 Staff could come back right away and file a complaint.
- 21 AT&T could file a complaint, so it's only Verizon
- 22 that's being taken out for a period of time.
- MR. HENDRICKS: Your Honor, that's correct.
- 24 JUDGE TOREM: The Commission will take that
- 25 under advisement and will see what conditions, if any,

- 1 are imposed if the settlement is accepted.
- 2 CHAIRMAN GOLTZ: The agreement doesn't have
- 3 what you see in some agreements, that I recall, saying
- 4 this is binding and all successors sign, etcetera, so
- 5 is the stay-out provision, if Verizon Select Services
- 6 morphs into some other company in five years, you
- 7 aren't saying that this now binds that subsequent
- 8 company to stay out, but some larger company.
- 9 MR. HENDRICKS: I think it would bind that
- 10 entity, assuming it remained a subsidiary to the new
- 11 company. There is any number of circumstances that
- 12 might occur, but it may in some circumstances bind --
- 13 CHAIRMAN GOLTZ: Say that some of their
- 14 service territory is sold to AT&T. Is AT&T now bound
- 15 by this?
- MR. HENDRICKS: Probably not.
- JUDGE TOREM: Mr. Oatway, I wanted to turn
- 18 back to your complaint. I think it's Paragraph 9
- 19 actually summarizes what the statutory violations that
- 20 were alleged, and under 80.36.140 and 80.36.186, and as
- 21 Mr. Zawislak put it, essentially that the rates were
- 22 illegal.
- In looking at the record before us, we are
- 24 going to apparently find after a hearing based on the
- 25 settlement that the rates were unlawful or illegal, and

- 1 as you alleged, created an unduly preferential
- 2 situation for Embarq. If we find that this particular
- 3 statute, 80.36.140, requires the Commission to
- 4 determine just and reasonable rates that will
- 5 thereafter be in effect, so I wanted your company's
- 6 opinion as to whether the Commission's endorsement of
- 7 the rates and the access rate reductions that are
- 8 embodied in the settlement are therefore going to be
- 9 just and reasonable as the statute said we have to
- 10 determine.
- 11 MR. OATWAY: In a sense, this gets to sort of
- 12 the core of the Commission and the Administrative
- 13 Procedure Acts requirement or encouragement the parties
- 14 settlement complex proceedings. Yes, what we alleged
- in our complaint is that current rates are illegal
- 16 under Washington law and that the standard that should
- 17 be applied to determine what's a reasonable rate for
- 18 Embarq should be either the switched access rates of
- 19 Verizon Northwest or the switched access rates of
- 20 Qwest, and the reason for those proposed benchmark is
- 21 that we know that Verizon Northwest is the company
- 22 that's received the most scrutiny of its switched
- 23 access rates.
- 24 So what we alleged in our complaint is that
- 25 to cure what we believe is a violation of Washington

- 1 law, the Commission should require Embarq to mirror
- 2 Verizon Northwest's switched access rates. So I
- 3 understand your question is if they are not going that
- 4 far, if they are leaving in place a substantial ITAC,
- 5 which we argued should be fully eliminated, does it now
- 6 comply with Washington law, and I guess my answer to
- 7 you is that as a company, we think that it has
- 8 sufficiently reduced our competitive disadvantage in
- 9 the Washington market such that it's an acceptable
- 10 settlement, and we think that it's appropriate for the
- 11 Commission to approve that settlement, and under the
- 12 settlement agreement, we don't take a position on
- 13 whether the Commission should go farther.
- 14 JUDGE TOREM: I think, Mr. Felz, your own
- 15 testimony mentioned before any further reduction takes
- 16 place, so there seems to be an assumption from Embarq
- 17 that this is a start, that there will be a further
- 18 proceeding of some sort, and perhaps these intrastate
- 19 access rates, as Verizon and AT&T and even Commission
- 20 staff argued for originally, will come down further,
- 21 but this is an interim step.
- 22 MR. FELZ: We understand that the position of
- 23 the other parties in this proceeding has been that
- 24 further reductions are needed. This settlement I think
- 25 satisfies the parties in terms of where we are now, and

- 1 we view the settlement as an opportunity for us to
- 2 transition both our local rates and hopefully achieve
- 3 some more permanent universal service fund support that
- 4 would allow the interim USF to be reduced or eliminated
- 5 and be replaced by some form of permanent universal
- 6 service support.
- 7 JUDGE TOREM: So given that this is not a
- 8 fully litigated rate case and the record the
- 9 commissioners are judging for the purposes of the
- 10 settlement agreement, do you acknowledge that any
- 11 Commission determination that the new intrastate access
- 12 rates are just and reasonable is a snapshot of where
- 13 essentially the litigation left us today?
- 14 MR. FELZ: Yes, I would agree with that.
- 15 JUDGE TOREM: We were just wrestling with
- 16 that in our discussions yesterday, just what the
- 17 required determination might be taken by the parties,
- 18 and I think this discussion has given the adequate
- 19 indications of where the record reflects and where we
- 20 want to go with this. Commissioners, did that raise
- 21 further questions? Mr. Zawislak?
- 22 MR. ZAWISLAK: Yes. I would like to weigh in
- 23 on this issue. With regard to the law and my
- 24 understanding is in order of priority, it's first the
- 25 law, then rule, and then the precedent, and what we

- 1 tried to do was comply with all three, but in this
- 2 case, the rule in WAC 480-125-40, subsection 2, it
- 3 states that where the Commission authorizes a company
- 4 to recover an ITAC, I believe it implies that it's just
- 5 and reasonable. It would be my interpretation.
- 6 JUDGE TOREM: Further comments on this train
- 7 of thought? Counsel, any closing comments?
- 8 MR. HENDRICKS: I just have one brief
- 9 comment. Mr. Oatway concluded his prior statement with
- 10 the statement that Verizon didn't take any position on
- 11 whether the Commission should go further. I don't
- 12 think any of the parties have taken a position about --
- 13 the settlement does speak for itself, but the parties
- 14 believe the settlement is in the public interest. No
- 15 party to this proceeding, at least to my knowledge,
- 16 takes the position on whether the Commission should go
- 17 further; for that matter, whether the Commission should
- 18 not go as far as we have suggested.
- 19 The settlement speaks for itself, and we
- 20 believe that at this point in time, it's consistent
- 21 with the public interest.
- JUDGE TOREM: Thank you, Mr. Hendricks.
- MR. OATWAY: I don't think I have anything
- 24 more, Your Honor. Thank you.
- MS. MANHEIM: I do not have anything, Your

- 1 Honor.
- JUDGE TOREM: Mr. Thompson?
- 3 MR. THOMPSON: Nothing from Staff either.
- 4 JUDGE TOREM: I do want to talk with the
- 5 parties afterwards to confirm as far as the documents
- 6 that they wanted to make part of the record. My
- 7 understanding was that the prefiled testimony would
- 8 come in. The cross-exam exhibits had not been offered
- 9 and would not, so we will have a chance to discuss
- 10 exactly what the parties intended the record to be
- 11 before the Commission supporting the other documents
- 12 that were filed jointly and the comments, and we will
- 13 take that up off the record.
- I think this is going to close, unless,
- 15 Mr. Hendricks, you have something.
- 16 MR. HENDRICKS: I have one brief comment with
- 17 respect to the testimony that will be admitted into the
- 18 record, and it really is just a concern. Obviously,
- 19 the Commission would likely cite to some of that
- 20 testimony. However, to the extent that testimony isn't
- 21 cited, the Company would prefer that that testimony
- 22 which is left in the record and not subject to
- 23 cross-examination not be available for use in future
- 24 proceedings as precedential or otherwise valid.
- 25 JUDGE TOREM: I'm not sure how it would

become that without our endorsement directly of it, so I don't think you need to worry too much about that. Anything else? (Settlement conference adjourned at 10:50 a.m.)