

ATTORNEY GENERAL OF WASHINGTON

Public Counsel

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August 19, 2022

<u>SENT VIA WEB PORTAL</u> Amanda Maxwell Executive Director and Secretary Washington Utilities and Transportation Commission P. O. Box 47250 Olympia, Washington 98504-7250

Re: Rulemaking to consider potential long-term changes and improvements to customer notice, credit, and collection rules, including permanent elimination of late fees, disconnection and reconnection fees, and deposits, Docket U-210800

Dear Director Maxwell:

Enclosed for filing in the above-referenced docket are Public Counsel's Second Comments, and the Certificate of Service.

Sincerely,

1s/ Kin W.Gal

LISA W. GAFKEN, WSBA No. 31549 Assistant Attorney General Public Counsel Unit (206) 464-6595

LWG/CM Enclosures 08/19/22 16:09:52 State Of WASH. FIL. AND TRANSP. COMMISSION **Records Management**