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LNGS | LUKAS,
NACE,
GUTIERREZ
& SACHS, LLP

December 29, 2014

VIA WEB PORTAL AND FEDEX

Mr. Steven V. King
Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

Re: Docket No. TC-143691, List of Statements of Protestant Shuttle Express

Dear Mr. King:

Pursuant to the Notice of Brief Adjudicative Proceeding issued in this docket on December 2, 2014 ("Notice"), we submit the list below of the statements on behalf of Protestant/Objector Shuttle Express, Inc. ("Shuttle"). As directed in the Notice, the statements themselves are also attached. Further, to the Notice, this filing is being made via the Web Portal and by Federal Express in accordance with WAC 480-07-140 and - 145.

The statements being submitted herewith are as follows:

Number	Date	Name	Type
SE-1	08/20/14	Richard Powell	Hotel Concierge
SE-2	11/9/14 and 12/12/14	David Willard	Passenger
SE-3	12/12/14	Lorna Willard	Passenger
SE-4	12/12/14	Stephen Freeborn	Passenger
SE-5	12/12/14	Gangho Yun	Passenger
SE-6	12/12/14	James Swigart	Passenger
SE-7	12/13/14	Linda Finch	Travel Arranger
SE-8	12/15/14	Douglas Olsen	Passenger
SE-9	12/16/14	Evon Andal	Passenger
SE-10	12/16/14	Tim Buiten	Passenger
SE-11	N/A	Court Pixtow	Passenger
SE-12	12/18/14	Rick Fardig	Passenger
SE-13	12/18/14	Michael Clark	Passenger
SE-14	N/A	Scott DeWees	Passenger

Mr. Steven V. King
December 29, 2014
Page 2

In addition to the foregoing written statements, Shuttle will offer oral statements of Paul Kajanoff and Wesley Marks, the President and Accounting Manager, respectively, of Shuttle. Messrs. Kajanoff and Marks will offer testimony regarding the history, operations, services, and territories of Shuttle relating to its provision of the exact same services in the same territory as proposed in the Application of Speedishuttle to the satisfaction of the Commission. Shuttle may also offer oral statements/testimony by telephone of such independent witnesses as may be available on the day of the hearing to address the satisfactory nature of Shuttle's auto transportation services.

Further, Shuttle Express will offer additional documentary evidence hearing by way of exhibit and/or official notice, as follows:

1. UTC Permit No. C-975.
2. Agreement between Shuttle and GO Airport Shuttle approved in UTC Docket No. TC-132319 on March 27, 2014.
3. Shuttle Express Tariff No. 11.

All of the foregoing documents are on file with the Commission. Copies will be made available at the hearing as required.

Please let me know if you have any questions or require anything further in connection with this filing.

Respectfully submitted,



Brooks E. Harlow
Counsel for Shuttle Express, Inc.

cc: ALJ Rayne Pearson (email and Web Portal)
Mr. Michael A. Fassio (mail & email)
Mr. Julian Beattie (mail & email)
Mr. David W. Wiley, w/enc. (mail & email)
Mr. John Fricke (mail & email)

CERTIFICATE OF SERVICE

I hereby certify that I have this day served this document and its attachments upon the following parties of record in this proceeding by email and by U.S. mail:

Mr. David W. Wiley (mail and email)
Williams, Kastner & Gibbs, PLLC
Two Union Square
601 Union Street, Suite 4100
Seattle, WA 98101-2380
Phone: (206) 628-6600
Email: dwiley@williamskastner.com


Mr. Michael A. Fassio and Mr. Julian Beattie (mail and email)
Assistant Attorney Generals
Washington Utilities and Transportation Commission
1400 S. Evergreen Park Dr. SW
PO Box 40128
Olympia, WA 98504-0128
(360) 664-1192
Email: mfassio@utc.wa.gov; jbeattie@utc.wa.gov

John E. Fricke, VP Operations (mail and email)
PO Box 2163
Olympia, WA 98507-2163
Phone: (360) 292-7680
Email: johnf@capair.com

With a courtesy copy to:

ALJ Rayne Pearson (email and Web Portal)
Administrative Law Judge
1300 S. Evergreen Park Drive S.W.
P.O. Box 47250
Olympia, WA 98504-7250
(360) 664-1160
Email: rpearson@utc.wa.gov

Dated at McLean, Virginia this 29th day of December, 2014.



Donna L. Brown

From: Powell, Richard (Seattle) [<mailto:richard.powell@Westin.com>]
Sent: Wednesday, August 20, 2014 4:42 PM
To: Jana Heinrichs (jheinrichs@shuttleexpress.net)
Subject: Shuttle transfer

August 20, 2014

To whom it may concern,

The Westin Seattle guest use Shuttle Express as a reliable option to reach the hotel or the Airport destination in a safe manner in a short period of time.

Shuttle Express is also listed on our web-site.

Be well,

**RICHARD W.
POWELL**

Lead concierge

Member les clefs d'or, usa

THE WESTIN SEATTLE
1900 Fifth Avenue, Seattle, Washington 98101
T 206.728.1000 F 206.728.2259

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Statement of Support for Shuttle Express in docket TC-143691

Name: David Willard

Address: 20916 Edwards Rd E

City, State & Zip Code: Lake Tapps, WA 98391

Phone Number: 253-891-1233

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

- Yes
- No

Was the service Shuttle Express provided above to your satisfaction?

- Yes
- No

Please provide any additional comments regarding the Door-to-Door Van service you received

by Shuttle Express: Excellent service

David A Willard

Signature

12-12-14

Date

From: Dave Willard [<mailto:dave@carpetek.com>]

Sent: Sunday, November 09, 2014 07:18

To: dsherrell@shuttleexpress.net

Subject: Witness Statement

To Whom It May Concern

My wife & I only use Shuttle Express for transportation to and from the airport. They provide safe, reliable service at a fair price.

Another operator with much fewer vehicles could not possibly provide the same level of service. The public would be harmed by not getting to the airport safely or on time.

David A. Willard

20916 Edwards Rd E

Lake Tapps, WA 98391
253-376-4975



Statement of Support for Shuttle Express in docket TC-143691

Name: Lorna Willard

Address: 20916 Edwards Road E

City, State & Zip Code: Lake Tapps, WA 98391

Phone Number: 253-891-1233

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

- Yes
- No

Was the service Shuttle Express provided above to your satisfaction?

- Yes
- No

Please provide any additional comments regarding the Door-to-Door Van service you received by

Shuttle Express: This is a very handy service. The cars are clean, the drivers are professional and on time for the apointment

Lorna Willard
Signature

 12-12-14
Date

Shuttle Express

Statement of Support for Shuttle Express in docket TC-143691

Name: Stephen Freeborn

Address: 29925 2nd Ave SW

City, State & Zip Code: Federal Way, WA 98023

Phone Number: 206-940-7442

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

Yes
 No

Was the service Shuttle Express provided above to your satisfaction?

Yes Absolutely
 No

Please provide any additional comments regarding the Door-to-Door Van service you received

by Shuttle Express: I have used the service for myself and my extended family. The service was great! The driver was very personable. The Shuttle showed up within 5 minutes of when they said; promptly got me to airport and was there waiting when I returned. Shuttle Express gets an A-1 rating from me.

Signature



Date

12-12-2017



Statement of Support for Shuttle Express in docket TC-143691

Name: Gangho Yun

Address: ~~#~~ 4204 Factoria Blvd SE #E13

City, State & Zip Code: Bellevue, WA 98006

Phone Number: 206-412-8378

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

- Yes
- No

Was the service Shuttle Express provided above to your satisfaction?

- Yes
- No

Please provide any additional comments regarding the Door-to-Door Van service you received

by Shuttle Express: _____

Their service is always on time and very reliable. Moreover, drivers and coordinator are very professional and kind.

Gangho Yun
Signature

12/2/14
Date

Shuttle Express

Statement of Support for Shuttle Express in docket TC-143691

Name: JAMES A. SWISART

Address: 329 EAST MAIN STREET

City, State & Zip Code: AUBURN, WA. 98002

Phone Number: (253) 939-4556 EXT. 0

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

- Yes
- No

Was the service Shuttle Express provided above to your satisfaction?

- Yes
- No

Please provide any additional comments regarding the Door-to-Door Van service you received

by Shuttle Express: THEY PROVIDE EXCELLENT
SERVICES TO OUR COMMUNITY. THEY ARE
ALWAYS ON TIME, COURTEOUS, AND
ARE REASONABLE IN PRICE, ETC.


 Signature

12/12/14
 Date

Shuttle Express

Statement of Support for Shuttle Express in docket TC-143691

Name: LINDA FINCH

Address: 32414 2nd PLS

City, State & Zip Code: Federal Way WA 98003

Phone Number: 253 927 8207

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

- Yes
- No

Was the service Shuttle Express provided above to your satisfaction?

- Yes
- No

Please provide any additional comments regarding the Door-to-Door Van service you received

by Shuttle Express: Love them. They are the only
way I can transport my people
on 2 one-way charters versus those
who require 4 hr. minimums

Linda Finch 12/13/14
 Signature Date



Statement of Support for Shuttle Express In docket TC-143691

Name: Douglas Olsen

Address: 16521 SE 254th Place

City, State & Zip Code: Covington, WA. 98042

Phone Number: 253-277-0271

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

- Yes
- No

Was the service Shuttle Express provided above to your satisfaction?

- Yes
- No

Please provide any additional comments regarding the Door-to-Door Van service you received

by Shuttle Express: Consistently on time and valued service.

[Signature]
Signature

12-15-14
Date



Statement of Support for Shuttle Express in docket TC-143691

Name: Evon Andal

Address: 151 Stewart Road SW

City, State & Zip Code: Pacific, WA 98047

Phone Number: 253-891-4365

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

- Yes
- No

Was the service Shuttle Express provided above to your satisfaction?

- Yes
- No

Please provide any additional comments regarding the Door-to-Door Van service you received

by Shuttle Express: It's easy to reserve online and very convenient.

Evon Andal
Signature

December 16, 2014
Date



Statement of Support for Shuttle Express in docket TC-143691

Name: Tim Buiten

Address: 23909 152nd Ave SE

City, State & Zip Code: Kent, WA 98042

Phone Number: 253 632-2233

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

- Yes
- No

Was the service Shuttle Express provided above to your satisfaction?

- Yes
- No

Please provide any additional comments regarding the Door-to-Door Van service you received

by Shuttle Express: Service was very friendly & above what I had expected!

Tim Buiten 12/16/14
 Signature Date



Statement of Support for Shuttle Express in docket TC-143691

Name: Court Pixtow
Address: 33919 9th Ave S. #105
City, State & Zip Code: Federal Way, WA 98003
Phone Number: 253-838-4100

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

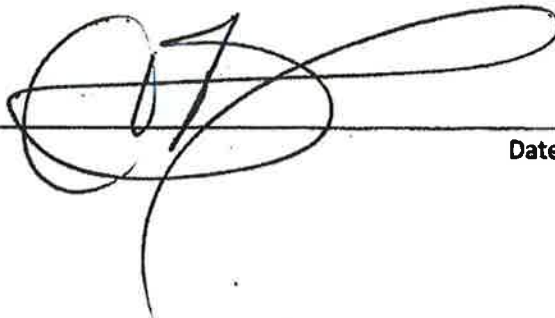
- Yes
- No

Was the service Shuttle Express provided above to your satisfaction?

- Yes
- No

Please provide any additional comments regarding the Door-to-Door Van service you received

by Shuttle Express: The Van was on Time and
~~not~~ exceeded My Expectations of a
shuttle to the Airport

Signature  Date



Statement of Support for Shuttle Express in docket TC-143691

Name: RICK FARDIG

Address: 1402 AUBURN WAY. N. # 414

City, State & Zip Code: AUBURN, WA. 98002

Phone Number: 253-405-6345

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

- Yes
- No

Was the service Shuttle Express provided above to your satisfaction?

- Yes
- No

Please provide any additional comments regarding the Door-to-Door Van service you receive

by Shuttle Express: MOM & SISTER USED THE SERVICE RECENTLY FOR A TRIP TO ARIZONA. THEY LOVED IT.

Rick Fardig
Signature

12-18-14
Date



Statement of Support for Shuttle Express in docket TC-143691

Name: Michael Clark

Address: 1420 Beach Dr. NE

City, State & Zip Code: Tacoma, Washington 98422

Phone Number: 253-468-0146

Has Shuttle Express provided its Door-to-Door Shared Van service to you or your employees/customers in King County, Washington?

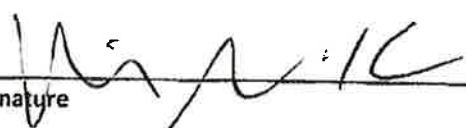
- Yes
- No

Was the service Shuttle Express provided above to your satisfaction?

- Yes
- No

Please provide any additional comments regarding the Door-to-Door Van service you received

by Shuttle Express: _____

Signature  Date 12/18/14

Sounds good,
I was tentatively targeting this Friday for a call, do you and Devin have availability?

I used a Shuttle Express ride-share on Thanksgiving evening to get home. My driver was absolutely impeccable; it was among the best customer service and most professional experience I've ever received. The van was also very clean and orderly.

My driver was Duncan, I already called the dispatch to pass along my compliments, and wrote a positive review on Yelp. But wow, Duncan really sets a new bar for professionalism and attitude. 😊

Scott DeWees

Coordinator | Alternative Fuels & Technology
Western Washington Clean Cities

A Puget Sound Clean Air Agency Program

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