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Mark S. Reynolds
Senior Director – Regulatory
Policy and Law

June 23, 2004

Ms. Carole Washburn
Executive Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504-7250

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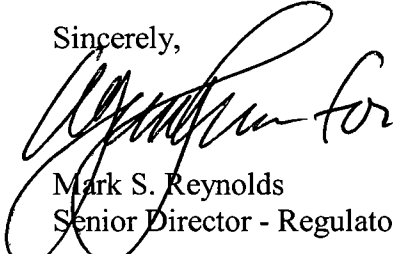
Dear Ms. Washburn:

Attached are the June payments for the Performance Assurance Plan (“PAP”) based upon April 2004 performance

An electronic copy has also been sent to the Commission and Public Counsel.

Please contact Wayne Johnson on 515 286 2462 if you have any questions regarding this report.

Sincerely,



Mark S. Reynolds
Senior Director - Regulatory

Attachments

Qwest PAP State Supplemental Payment Report

Month: Apr 2004

State: WA

	Washington Tier II Fund
Gross Tier 2 Payment from Summary	13,200.00
Plus or Minus Adjustments*	(11,815.44)
Interest (if Applicable)	-
Net Tier 2 Payment	<u>1,384.56</u>

* Carry forward of negative balance from March 2004 report.

Qwest PAP State Summary Payment Report

Month: **Apr 2004**

State: **WA**

PID	Measure Description	Gross Tier 1 Payment	Gross Tier 2 Payment	Total Gross Tier 1 & 2 Payments
GA-1	Gateway Avail - IMA-GUI	-	-	-
GA-2	Gateway Avail - IMA-EDI	-	-	-
GA-3	Gateway Avail - EB-TA	-	-	-
GA-4	Gateway Avail - EXACT	-	-	-
GA-6	Gateway Avail - GUI Repair	-	-	-
GA-7	Timely Outage Resolution	-	-	-
PO-1	Pre-Order/Order Response Times	-	-	-
PO-2	Electronic Flow Through	27,085	4,500	31,585
PO-3	LSR Rejection Notice Interval	1,265	-	1,265
PO-5	Firm Order Commit (FOCs) on Time	-	-	-
PO-6	Wrk Compltn Notification Timeliness	-	-	-
PO-7	Billing Compl Notification Timeliness	2,950	-	2,950
PO-8	Jeopardy Notice Interval	-	-	-
PO-9	Timely Jeopardy Notice	-	-	-
PO-16	Release Notifications on Time	-	-	-
PO-20	Manual Service Order Accuracy	-	-	-
OP-2	Calls Ans w/in 20 Sec - Provisioning	-	-	-
OP-3	Install Commit Met	264	-	264
OP-4	Installation Interval	883	-	883
OP-5	New Service Installation	1,054	900	1,954
OP-6	Delayed Days	-	-	-
OP-8	Number Portability Timeliness	150	-	150
OP-13	Coordinated Cuts on Time	-	-	-
OP-17	Timelines of Disconnects - LNP	-	-	-
MR-2	Calls Ans w/in 20 Sec - Repair Cntr	-	-	-
MR-3	Out of Svc Cleared w/in 24 Hours	300	-	300
MR-5	Troubles Cleared w/in 4 Hours	2,007	-	2,007
MR-6	Mean Time to Restore	163	-	163
MR-7	Repair Repeat Reports	1,449	1,500	2,949
MR-8	Trouble Rate	3,487	6,300	9,787
MR-11	LNP Trouble Cleared w/in 24 Hours	-	-	-
BI-1	Time to Provide Usage Records	-	-	-
BI-3	Billing Accuracy - Adj for Errors	27,320	-	27,320
BI-4	Billing Completeness	-	-	-
NI-1	Trunking Blocking	-	-	-
NP-1	NXX Code Activation	-	-	-
CP-1	Collocation Completion Interval	-	-	-
CP-3	Collocation Feasibility Study Interval	-	-	-
Total		68,377	13,200	81,577