



Performance Results
May 2012 - April 2013
CenturyLink's Performance Assurance Plans (PAPs)

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	May 2012	6127496	2602700	2	0.54	1974436	543515	4	-193.94	(118.91)
	March 2013	6055611	2577691	2	0.5	1849856	510390	4	-185.49	(113.77)
	February 2013	5551901	2367692	2	0.51	1509675	462471	3	-142.11	(87.40)
	January 2013	6446302	2772364	2	0.49	2049575	573345	4	-183.46	(112.53)
	December 2012	6166775	2637905	2	0.49	1745263	550302	3	-144.92	(89.10)
	November 2012	6536383	2785188	2	0.53	2729187	618506	4	-279.71	(171.05)
	October 2012	6839974	2896821	2	0.52	3194887	687803	5	-316.08	(193.17)
	September 2012	6350051	2710842	2	0.49	2239478	587876	4	-220.59	(135.11)
	August 2012	7360486	3142671	2	0.49	2378868	638389	4	-210.04	(128.70)
	July 2012	7058162	3005176	2	0.51	2183157	649035	3	-177.58	(108.96)
	June 2012	7000615	2970190	2	0.5	2696556	655484	4	-245.42	(150.20)
	May 2012	7682620	3280533	2	0.5	2362748	682376	3	-194.03	(118.96)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	May 2012	24442524	24442524	100%	0	0	0	0%	0.00
March 2013		23259000	23259000	100%	0	0	0	0%	0.00	(0.16)
February 2013		22764214	22764683	100%	0.0045	0	0	0%	0.00	(0.16)
January 2013		25511190	25511190	100%	0	0	0	0%	0.00	(0.16)
December 2012		23042436	23042436	100%	0	0	0	0%	0.00	(0.16)
November 2012		24656038	24656044	100%	0.0005	0	0	0%	0.00	(0.16)
October 2012		27280642	27280642	100%	0	0	0	0%	0.00	(0.16)
September 2012		23122897	23123360	100%	0.0045	0	0	0%	0.00	(0.16)
August 2012		28030563	28030572	100%	0.0006	0	0	0%	0.00	(0.16)
July 2012		24803857	24803953	100%	0.002	0	0	0%	0.00	(0.16)
June 2012		26045373	26045380	100%	0.0005	0	0	0%	0.00	(0.16)
May 2012		24813950	24813952	100%	0.0003	0	0	0%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity		May 2012	19962	8543	2	0.47	1974436	543515	4	-26.89
	March 2013	39	18	2	0.38	1849856	510390	4	-1.38	(1.84)
	February 2013	85	38	2	0.43	1509675	462471	3	-1.57	(1.96)
	January 2013	16	8	2	0	2049575	573345	4	-0.95	(1.58)
	December 2012	17	8	2	0.35	1745263	550302	3	-0.76	(1.46)
	November 2012	53	26	2	0.2	2729187	618506	4	-2.30	(2.40)
	October 2012	55	27	2	0.19	3194887	687803	5	-2.52	(2.53)
	September 2012	42	20	2	0.31	2239478	587876	4	-1.65	(2.01)
	August 2012	58	27	2	0.36	2378868	638389	4	-1.71	(2.04)
	July 2012	44	21	2	0.3	2183157	649035	3	-1.39	(1.85)
	June 2012	39	18	2	0.38	2696556	655484	4	-1.57	(1.96)
	May 2012	46	22	2	0.29	2362748	682376	3	-1.48	(1.90)
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	May 2012	6107534	2594157	2	0.54	1974436	543515	4	-193.87
March 2013		6055572	2577673	2	0.5	1849856	510390	4	-185.49	(113.77)
February 2013		5551816	2367654	2	0.51	1509675	462471	3	-142.11	(87.40)
January 2013		6446286	2772356	2	0.49	2049575	573345	4	-183.46	(112.53)
December 2012		6166758	2637897	2	0.49	1745263	550302	3	-144.92	(89.10)
November 2012		6536330	2785162	2	0.53	2729187	618506	4	-279.71	(171.05)
October 2012		6839919	2896794	2	0.52	3194887	687803	5	-316.08	(193.17)
September 2012		6350009	2710822	2	0.49	2239478	587876	4	-220.59	(135.11)
August 2012		7360428	3142644	2	0.49	2378868	638389	4	-210.04	(128.70)

	July 2012	7058118	3005155	2	0.51	2183157	649035	3	-177.58	(108.96)
	June 2012	7000576	2970172	2	0.5	2696556	655484	4	-245.42	(150.20)
	May 2012	7682574	3280511	2	0.5	2362748	682376	3	-194.03	(118.96)
BI-2 Invoices Delivered within 10 Days All Parity by Design	May 2012	1415	1415	100%	0.00%	0	0	0%	0.00	0.00
	March 2013	1583	1583	100%	0.00%	0	0	0%	0.00	0.00
	February 2013	1272	1272	100%	0.00%	0	0	0%	0.00	0.00
	January 2013	1550	1552	100%	3.59%	0	0	0%	0.00	0.00
	December 2012	1455	1455	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	1350	1350	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	1493	1493	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	1410	1410	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	1542	1543	100%	2.54%	0	0	0%	0.00	0.00
	July 2012	1353	1354	100%	2.72%	0	0	0%	0.00	0.00
	June 2012	1513	1513	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	1516	1516	100%	0.00%	0	0	0%	0.00	0.00
	BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	May 2012	2021089	2022679	100%	2.80%	0	0	0%	0.00
March 2013		2004632	2007161	100%	3.55%	0	0	0%	0.00	(0.06)
February 2013		2166194	2166358	100%	0.87%	0	0	0%	0.00	(0.06)
January 2013		2145137	2145137	100%	0.00%	0	0	0%	0.00	(0.06)
December 2012		2185803	2185803	100%	0.00%	0	0	0%	0.00	(0.06)
November 2012		2126671	2126678	100%	0.18%	0	0	0%	0.00	(0.06)
October 2012		2221180	2221446	100%	1.10%	0	0	0%	0.00	(0.06)
September 2012		2218008	2218874	100%	1.98%	0	0	0%	0.00	(0.06)
August 2012		2234169	2238764	100%	4.53%	0	0	0%	0.00	(0.05)
July 2012		2246396	2246620	100%	1.00%	0	0	0%	0.00	(0.06)
June 2012		2233085	2234585	100%	2.59%	0	0	0%	0.00	(0.06)
May 2012		2251186	2254258	100%	3.69%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95		May 2012	25931	25931	100%	0.00%	0	0	0%	0.00
	March 2013	23580	23580	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2013	27069	27069	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2013	24869	24869	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2012	25729	25729	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2012	28458	28458	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2012	26383	26383	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2012	26672	26672	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	24448	26378	93%	26.04%	0	0	0%	0.00	0.07
	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
	BI-4A Billing Completeness UNEs and Resale Aggregate Parity	May 2012	4867	4874	100%	3.79%	76216	76628	99%	-3.65
March 2013		4051	4057	100%	3.84%	73553	74046	99%	-3.95	(3.40)
February 2013		4838	4847	100%	4.31%	77259	77860	99%	-4.52	(3.75)
January 2013		5187	5207	100%	6.19%	69928	70698	99%	-4.73	(3.88)
December 2012		5074	5090	100%	5.60%	78985	79578	99%	-3.47	(3.11)
November 2012		6600	6616	100%	4.91%	83215	83870	99%	-4.80	(3.92)
October 2012		5604	5612	100%	3.77%	80505	81032	99%	-4.58	(3.78)
September 2012		5237	5242	100%	3.09%	83831	84281	99%	-4.23	(3.57)
August 2012		6423	6424	100%	1.25%	114136	114466	100%	-3.97	(3.41)
July 2012		5932	5939	100%	3.43%	145589	145985	100%	-2.23	(2.35)
June 2012		5208	5234	100%	7.03%	146396	146655	100%	5.42	2.30
May 2012		5589	5617	100%	7.04%	82771	82979	100%	3.59	1.19
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95		May 2012	25931	25931	100%	0.00%	0	0	0%	0.00
	March 2013	23580	23580	100%	0.00%	0	0	0%	0.00	(0.16)

	February 2013	27069	27069	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2013	24869	24869	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2012	25729	25729	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2012	28458	28458	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2012	26383	26383	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2012	26672	26672	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	26378	26378	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	May 2012	96	99	97%	17.14%	0	0	0%	0.00	(0.06)
	March 2013	122	125	98%	15.30%	0	0	0%	0.00	(0.08)
	February 2013	96	97	99%	10.10%	0	0	0%	0.00	(0.13)
	January 2013	88	91	97%	17.86%	0	0	0%	0.00	(0.05)
	December 2012	86	87	99%	10.66%	0	0	0%	0.00	(0.12)
	November 2012	110	114	96%	18.40%	0	0	0%	0.00	(0.05)
	October 2012	108	109	99%	9.53%	0	0	0%	0.00	(0.13)
	September 2012	153	153	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	110	110	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2012	233	233	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	211	212	100%	6.85%	0	0	0%	0.00	(0.14)
	May 2012	152	153	99%	8.06%	0	0	0%	0.00	(0.14)
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	May 2012	69	71	97%	16.55%	0	0	0%	0.00	(0.07)
	March 2013	84	102	82%	38.12%	0	0	0%	0.00	0.40
	February 2013	82	84	98%	15.25%	0	0	0%	0.00	(0.08)
	January 2013	58	59	98%	12.91%	0	0	0%	0.00	(0.10)
	December 2012	57	57	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2012	62	63	98%	12.50%	0	0	0%	0.00	(0.11)
	October 2012	95	101	94%	23.64%	0	0	0%	0.00	0.03
	September 2012	77	79	97%	15.71%	0	0	0%	0.00	(0.08)
	August 2012	130	138	94%	23.37%	0	0	0%	0.00	0.03
	July 2012	146	156	94%	24.49%	0	0	0%	0.00	0.04
	June 2012	171	173	99%	10.69%	0	0	0%	0.00	(0.12)
	May 2012	144	145	99%	8.28%	0	0	0%	0.00	(0.14)
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	May 2012	208	2	104	1.41	0	0	0	0.00	(0.40)
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	202	2	101	33.94	0	0	0	0.00	(0.48)
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	99	1	99	0	0	0	0	0.00	(0.53)
	September 2012	62	1	62	0	0	0	0	0.00	(1.45)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	94	1	94	0	0	0	0	0.00	(0.65)
	June 2012	267	2	134	19.09	0	0	0	0.00	0.34
	May 2012	0	0	0	0	0	0	0	0.00	0.00
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00

	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	118	1	118	0	0	0	0	0.00	(0.64)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	123	1	123	0	0	0	0	0.00	(0.54)
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	May 2012	2	2	100%	0.00	0	0	0%	0.00	(0.33)
	March 2013	0	0	0%	0.00	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00	0	0	0%	0.00	0.00
	January 2013	1	2	50%	0.50	0	0	0%	0.00	1.33
	December 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
	September 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
	August 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
	June 2012	1	2	50%	0.50	0	0	0%	0.00	1.33
	May 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	May 2012	3	3	100%	0.00%	0	0	0%	0.00
March 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2012		1	1	100%	0.00%	0	0	0%	0.00	(0.33)
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		2	2	100%	0.00%	0	0	0%	0.00	(0.33)
September 2012		1	1	100%	0.00%	0	0	0%	0.00	(0.33)
August 2012		2	2	100%	0.00%	0	0	0%	0.00	(0.33)
July 2012		1	1	100%	0.00%	0	0	0%	0.00	(0.33)
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		1	1	100%	0.00%	0	0	0%	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval All Benchmark 10		May 2012	10	1	10	0.00%	0	0	0	0.00
	March 2013	19	2	10	71.00%	0	0	0	0.00	(0.15)
	February 2013	0	0	0	0.00%	0	0	0	0.00	0.00
	January 2013	17	2	9	71.00%	0	0	0	0.00	(0.45)
	December 2012	19	2	10	71.00%	0	0	0	0.00	(0.15)
	November 2012	49	5	10	45.00%	0	0	0	0.00	(0.06)
	October 2012	0	0	0	0.00%	0	0	0	0.00	0.00
	September 2012	10	1	10	0.00%	0	0	0	0.00	0.00
	August 2012	10	1	10	0.00%	0	0	0	0.00	0.00
	July 2012	64	7	9	121.00%	0	0	0	0.00	(0.26)
	June 2012	0	0	0	0.00%	0	0	0	0.00	0.00
	May 2012	0	0	0	0.00%	0	0	0	0.00	0.00
	CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	May 2012	1	1	100%	0	0	0	0%	0.00
March 2013		2	2	100%	0	0	0	0%	0.00	(0.33)
February 2013		0	0	0%	0	0	0	0%	0.00	0.00
January 2013		2	2	100%	0	0	0	0%	0.00	(0.33)
December 2012		2	2	100%	0	0	0	0%	0.00	(0.33)
November 2012		5	5	100%	0	0	0	0%	0.00	(0.33)
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		1	1	100%	0	0	0	0%	0.00	(0.33)
August 2012		1	1	100%	0	0	0	0%	0.00	(0.33)
July 2012		7	7	100%	0	0	0	0%	0.00	(0.33)
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00

DA-1 Speed of Answer - Directory Assistance Parity by Design	May 2012	0	0	0:00	0.00%	8.36	1	8:38	0.00	0.00	
	March 2013	0	0	0:00	0.00%	8.97	1	23:16	0.00	0.00	
	February 2013	0	0	0:00	0.00%	8.46	1	11:02	0.00	0.00	
	January 2013	0	0	0:00	0.00%	8.17	1	4:04	0.00	0.00	
	December 2012	0	0	0:00	0.00%	8.19	1	4:33	0.00	0.00	
	November 2012	0	0	0:00	0.00%	8.1	1	2:24	0.00	0.00	
	October 2012	0	0	0:00	0.00%	7.71	1	17:02	0.00	0.00	
	September 2012	0	0	0:00	0.00%	8	1	0:00	0.00	0.00	
	August 2012	0	0	0:00	0.00%	8.27	1	6:28	0.00	0.00	
	July 2012	0	0	0:00	0.00%	8.28	1	6:43	0.00	0.00	
	June 2012	0	0	0:00	0.00%	7.95	1	22:48	0.00	0.00	
	May 2012	0	0	0:00	0.00%	7.73	1	17:31	0.00	0.00	
	DB-1A Time to Update Databases E911 Parity by Design	May 2012	23.6652778	29037	0:01	:00	0	0	0:00	0.00	0.00
		March 2013	24.6666667	28691	0:01	:00	0	0	0:00	0.00	0.00
		February 2013	25.7979167	27204	0:01	:00	0	0	0:00	0.00	0.00
January 2013		25.1902778	28798	0:01	:00	0	0	0:00	0.00	0.00	
December 2012		21.5354167	24409	0:01	:00	0	0	0:00	0.00	0.00	
November 2012		27.1993056	27757	0:01	:00	0	0	0:00	0.00	0.00	
October 2012		0	33321	0:31	:00	0	0	0:00	0.00	0.00	
September 2012		29.3895833	27173	0:02	:00	0	0	0:00	0.00	0.00	
August 2012		37.7173611	33816	0:02	:00	0	0	0:00	0.00	0.00	
July 2012		40.3923611	36127	0:02	:00	0	0	0:00	0.00	0.00	
June 2012		39.7868056	34093	0:02	:00	0	0	0:00	0.00	0.00	
May 2012		31.3229167	32565	0:01	:00	0	0	0:00	0.00	0.00	
DB-1B Time to Update Databases LIDB Parity by Design		May 2012	4134675	4013569	:12	00:00	0	0	:00	0.00	0.00
		March 2013	4497296	4369965	:12	00:00	0	0	:00	0.00	0.00
		February 2013	3999210	3911001	:48	00:00	0	0	:00	0.00	0.00
	January 2013	3738248	3624673	:12	00:00	0	0	:00	0.00	0.00	
	December 2012	3132665	3006307	:36	00:00	0	0	:00	0.00	0.00	
	November 2012	3474289	3326457	:36	00:00	0	0	:00	0.00	0.00	
	October 2012	3300910	3176023	:36	00:00	0	0	:00	0.00	0.00	
	September 2012	3323852	3221119	:12	00:00	0	0	:00	0.00	0.00	
	August 2012	4328907	4190805	:12	00:00	0	0	:00	0.00	0.00	
	July 2012	4013078	3878824	:12	00:00	0	0	:00	0.00	0.00	
	June 2012	4912994	4764929	:12	00:00	0	0	:00	0.00	0.00	
	May 2012	5346375	5184562	:12	00:00	0	0	:00	0.00	0.00	
	DB-1C-1 Time to Update Databases Directory Listing Parity by Design	May 2012	7726.68	65042	:48	:48	0	0	:00	0.00	0.00
		March 2013	7622.62	65565	:48	:48	0	0	:00	0.00	0.00
		February 2013	6467.19	55174	:48	:48	0	0	:00	0.00	0.00
January 2013		9495.12	61232	:24	:24	0	0	:00	0.00	0.00	
December 2012		6128.98	51287	:48	:48	0	0	:00	0.00	0.00	
November 2012		7805.02	61806	:12	:12	0	0	:00	0.00	0.00	
October 2012		8685.99	72062	:48	:12	0	0	:00	0.00	0.00	
September 2012		6900.15	61604	:24	:48	0	0	:00	0.00	0.00	
August 2012		8419.28	72480	:48	:48	0	0	:00	0.00	0.00	
July 2012		7762.89	67954	:24	:48	0	0	:00	0.00	0.00	
June 2012		8150.62	70566	:48	:48	0	0	:00	0.00	0.00	
May 2012		8100.71	70073	:48	:48	0	0	:00	0.00	0.00	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design		May 2012	63148	63933	99%	:33	0	0	0%	0.00	0.00
		March 2013	64647	65367	99%	:20	0	0	0%	0.00	0.00
		February 2013	54267	54895	99%	:04	0	0	0%	0.00	0.00
	January 2013	60453	61157	99%	:39	0	0	0%	0.00	0.00	
	December 2012	50663	51231	99%	:46	0	0	0%	0.00	0.00	

	November 2012	60904	61637	99%	:06	0	0	0%	0.00	0.00
	October 2012	71088	71906	99%	:38	0	0	0%	0.00	0.00
	September 2012	60753	61509	99%	:41	0	0	0%	0.00	0.00
	August 2012	71325	72226	99%	:50	0	0	0%	0.00	0.00
	July 2012	66783	67741	99%	:04	0	0	0%	0.00	0.00
	June 2012	69340	70306	99%	:37	0	0	0%	0.00	0.00
	May 2012	68980	69822	99%	:15	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	May 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	March 2013	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	February 2013	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2013	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	30566	30600	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	29006	29340	99%	0.00%	0	0	0%	0.00	0.00
	May 2012	30516	30600	100%	0.00%	0	0	0%	0.00	0.00
	GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	May 2012	29520	29520	100%	0.00%	0	0	0%	0.00
March 2013		29880	29880	100%	0.00%	0	0	0%	0.00	0.00
February 2013		27360	27360	100%	0.00%	0	0	0%	0.00	0.00
January 2013		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
December 2012		29880	29880	100%	0.00%	0	0	0%	0.00	0.00
November 2012		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
October 2012		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
September 2012		28800	28800	100%	0.00%	0	0	0%	0.00	0.00
August 2012		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
July 2012		30060	30060	100%	0.00%	0	0	0%	0.00	0.00
June 2012		29340	29340	100%	0.00%	0	0	0%	0.00	0.00
May 2012		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA Benchmark 0.9925		May 2012	83520	83520	100%	0.00%	0	0	0%	0.00
	March 2013	85680	85680	100%	0.00%	0	0	0%	0.00	0.00
	February 2013	77705	77760	100%	0.00%	0	0	0%	0.00	0.00
	January 2013	86400	86400	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	85680	85680	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	83520	83520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	86270	86400	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	82800	82800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	43200	43200	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	41626	41700	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	43155	43200	100%	0.00%	0	0	0%	0.00	0.00
	GA-4 System Availability - EXACT Benchmark 0.9925	May 2012	21960	21960	100%	0.00%	0	0	0%	0.00
March 2013		21600	21600	100%	0.00%	0	0	0%	0.00	0.00
February 2013		20160	20160	100%	0.00%	0	0	0%	0.00	0.00
January 2013		22860	22860	100%	0.00%	0	0	0%	0.00	0.00
December 2012		21600	21600	100%	0.00%	0	0	0%	0.00	0.00
November 2012		21960	21960	100%	0.00%	0	0	0%	0.00	0.00
October 2012		22860	22860	100%	0.00%	0	0	0%	0.00	0.00
September 2012		20700	20700	100%	0.00%	0	0	0%	0.00	0.00
August 2012		22860	22860	100%	0.00%	0	0	0%	0.00	0.00
July 2012		21960	21960	100%	0.00%	0	0	0%	0.00	0.00

	June 2012	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	May 2012	81480	81480	100%	0.00%	0	0	0%	0.00	0.00
	March 2013	83130	83130	100%	0.00%	0	0	0%	0.00	0.00
	February 2013	75665	75720	100%	0.00%	0	0	0%	0.00	0.00
	January 2013	84360	84360	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	83130	83130	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	81480	81480	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	84140	84360	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	80250	80250	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	40485	40485	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	42135	42180	100%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	May 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	March 2013	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	February 2013	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2013	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	30566	30600	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	28962	29340	99%	0.00%	0	0	0%	0.00	0.00
	May 2012	30589	30600	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Basic Rate ISDN Parity	May 2012	0	1	0%	0.00%	6	6	100%	0.00	0.00
	March 2013	1	1	100%	0.00%	3	7	43%	1.08	(1.00)
	February 2013	1	1	100%	0.00%	0	4	0%	0.00	(0.49)
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	2	2	100%	0.00%	1	6	17%	2.74	(0.24)
	October 2012	0	1	0%	0.00%	1	8	13%	-0.36	(1.22)
	September 2012	4	5	80%	40.00%	5	6	83%	-0.15	(1.09)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	2	50%	50.00%	3	9	33%	0.45	(1.18)
	June 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Business Parity	May 2012	0	1	0%	0.00%	423	1303	32%	-0.69	(1.42)
	March 2013	5	10	50%	50.00%	482	1359	35%	0.96	(0.61)
	February 2013	4	13	31%	46.15%	424	1388	31%	0.02	(1.15)

	January 2013	6	13	46%	49.85%	531	1752	30%	1.24	(0.43)
	December 2012	0	9	0%	0.00%	514	1681	31%	-1.99	(2.21)
	November 2012	4	8	50%	50.00%	602	1830	33%	1.03	(0.59)
	October 2012	2	11	18%	38.57%	528	1646	32%	-0.98	(1.60)
	September 2012	0	6	0%	0.00%	430	1226	35%	-1.80	(2.09)
	August 2012	0	11	0%	0.00%	532	1578	34%	-2.36	(2.43)
	July 2012	3	15	20%	40.00%	494	1489	33%	-1.08	(1.66)
	June 2012	0	8	0%	0.00%	480	1445	33%	-1.99	(2.21)
	May 2012	8	14	57%	49.49%	460	1472	31%	2.08	0.06
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	2	6	33%	47.14%	5	32	16%	1.10	(0.69)
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	2	3	67%	47.14%	7	32	22%	1.79	(0.38)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex 21 Parity	May 2012	0	3	0%	0.00%	6	21	29%	-1.02
March 2013		3	11	27%	44.54%	1	15	7%	2.08	(0.46)
February 2013		2	2	100%	0.00%	4	13	31%	1.97	(0.35)
January 2013		4	7	57%	49.49%	5	12	42%	0.66	(0.89)
December 2012		0	1	0%	0.00%	5	10	50%	-0.95	(1.58)
November 2012		0	6	0%	0.00%	6	15	40%	-1.69	(2.03)
October 2012		1	4	25%	43.30%	6	14	43%	-0.64	(1.39)
September 2012		0	1	0%	0.00%	2	7	29%	-0.59	(1.36)
August 2012		2	3	67%	47.14%	9	20	45%	0.70	(0.95)
July 2012		0	1	0%	0.00%	2	11	18%	-0.45	(1.27)
June 2012		1	9	11%	31.43%	0	12	0%	0.00	(0.89)
May 2012		5	5	100%	0.00%	1	14	7%	6.92	1.00
MR-10 Customer and Non-CTLQ Related Trouble Reports DS1 Parity		May 2012	3	5	60%	48.99%	37	110	34%	1.22
	March 2013	2	5	40%	48.99%	31	93	33%	0.31	(1.08)
	February 2013	4	4	100%	0.00%	59	131	45%	2.18	0.03
	January 2013	2	2	100%	0.00%	32	123	26%	2.37	(0.11)
	December 2012	3	3	100%	0.00%	37	137	27%	2.82	0.22
	November 2012	2	3	67%	47.14%	59	150	39%	0.96	(0.76)
	October 2012	2	6	33%	47.14%	47	165	28%	0.26	(1.08)
	September 2012	1	3	33%	47.14%	28	118	24%	0.39	(1.10)
	August 2012	3	6	50%	50.00%	38	145	26%	1.30	(0.49)
	July 2012	0	1	0%	0.00%	50	162	31%	-0.67	(1.40)
	June 2012	2	3	67%	47.14%	56	142	39%	0.96	(0.77)
	May 2012	2	7	29%	45.18%	45	141	32%	-0.19	(1.11)
	MR-10 Customer and Non-CTLQ Related Trouble Reports E911 Parity	May 2012	0	2	0%	0.00%	70	76	92%	-4.77
March 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2012		0	2	0%	0.00%	61	67	91%	-4.44	(3.70)
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	1	0%	0.00%	52	55	95%	-4.13	(3.51)

	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	4	25%	43.30%	79	80	99%	-12.96	(8.88)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	3	0%	0.00%	62	63	98%	-13.32	(9.10)
MR-10 Customer and Non-CTLQ Related Trouble Reports ISDN Primary Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0.00%	32	79	41%	-0.82	(1.50)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports LIS Trunk Parity	May 2012	5	5	100%	0.00%	4	4	100%	0.00
March 2013		11	13	85%	36.08%	4	4	100%	0.00	0.00
February 2013		6	8	75%	43.30%	1	1	100%	0.00	0.00
January 2013		9	11	82%	38.57%	2	2	100%	0.00	0.00
December 2012		22	24	92%	27.64%	3	4	75%	0.71	(0.82)
November 2012		7	8	88%	33.07%	5	5	100%	0.00	0.00
October 2012		8	8	100%	0.00%	9	10	90%	0.70	(1.08)
September 2012		13	18	72%	44.79%	5	10	50%	1.13	(0.53)
August 2012		14	16	88%	33.07%	7	7	100%	0.00	0.00
July 2012		8	11	73%	44.54%	5	6	83%	-0.56	(1.34)
June 2012		2	2	100%	0.00%	3	4	75%	0.67	(1.26)
May 2012		5	5	100%	0.00%	4	7	57%	1.48	(0.39)
MR-10 Customer and Non-CTLQ Related Trouble Reports PBX Parity		May 2012	0	0	0%	0.00%	0	0	0%	0.00
	March 2013	0	1	0%	0.00%	5	18	28%	-0.60	(1.37)
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0.00%	9	25	36%	-0.74	(1.45)
	November 2012	0	1	0%	0.00%	9	23	39%	-0.78	(1.48)
	October 2012	1	1	100%	0.00%	7	22	32%	1.43	(0.76)
	September 2012	1	1	100%	0.00%	7	19	37%	1.28	(0.85)
	August 2012	0	1	0%	0.00%	5	13	38%	-0.76	(1.46)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0.00%	7	12	58%	-1.14	(1.69)
	MR-10 Customer and Non-CTLQ Related Trouble Reports Residence Parity	May 2012	1	2	50%	50.00%	2044	7010	29%	0.65
March 2013		1	1	100%	0.00%	2283	7525	30%	1.52	(0.69)
February 2013		0	1	0%	0.00%	1926	7085	27%	-0.61	(1.37)
January 2013		0	1	0%	0.00%	2369	9401	25%	-0.58	(1.35)
December 2012		0	1	0%	0.00%	3114	10496	30%	-0.65	(1.39)
November 2012		0	1	0%	0.00%	3819	12376	31%	-0.67	(1.41)
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		12	26	46%	49.85%	2166	6987	31%	1.67	(0.13)
August 2012		16	38	42%	49.37%	2537	8513	30%	1.65	(0.12)
July 2012		12	25	48%	49.96%	2667	9111	29%	2.06	0.08
June 2012		6	13	46%	49.85%	2430	8409	29%	1.37	(0.35)
May 2012		3	16	19%	39.03%	2309	8448	27%	-0.77	(1.47)
MR-10 Customer and Non-CTLQ Related		May 2012	1	1	100%	0.00%	0	6	0%	0.00

Trouble Reports UDIT Above DS1 Level Parity	March 2013	1	1	100%	0.00%	1	2	50%	0.82	(1.26)	
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2012	1	2	50%	50.00%	6	11	55%	-0.12	(1.07)	
	October 2012	1	1	100%	0.00%	0	5	0%	0.00	(0.41)	
	September 2012	3	3	100%	0.00%	3	3	100%	0.00	0.00	
	August 2012	1	1	100%	0.00%	1	4	25%	1.55	(0.85)	
	July 2012	3	4	75%	43.30%	1	2	50%	0.58	(1.15)	
	June 2012	1	1	100%	0.00%	1	3	33%	1.22	(1.00)	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT DS1 Parity	May 2012	1	1	100%	0.00%	37	108	34%	1.38	(0.76)
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00		
January 2013	0	3	0%	0.00%	32	121	26%	-1.03	(1.62)		
December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
November 2012	1	1	100%	0.00%	59	148	40%	1.22	(0.85)		
October 2012	0	1	0%	0.00%	45	161	28%	-0.62	(1.38)		
September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
August 2012	2	2	100%	0.00%	37	139	27%	2.33	(0.13)		
July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
May 2012	1	1	100%	0.00%	45	141	32%	1.46	(0.72)		
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	May 2012	65	97	67%	47.02%	6	6	100%	0.00	0.00	
March 2013	48	76	63%	48.24%	3	7	43%	1.04	(0.60)		
February 2013	24	44	55%	49.79%	0	4	0%	0.00	(0.03)		
January 2013	33	70	47%	49.92%	3	5	60%	-0.57	(1.34)		
December 2012	49	83	59%	49.18%	2	4	50%	0.35	(1.08)		
November 2012	55	102	54%	49.85%	1	6	17%	2.38	(0.17)		
October 2012	34	55	62%	48.58%	1	8	13%	3.94	0.38		
September 2012	64	95	67%	46.89%	5	6	83%	-1.02	(1.62)		
August 2012	64	94	68%	46.61%	10	16	63%	0.43	(0.89)		
July 2012	45	74	61%	48.82%	3	9	33%	1.65	(0.26)		
June 2012	46	75	61%	48.70%	1	1	100%	0.00	0.00		
May 2012	42	68	62%	48.60%	5	8	63%	-0.04	(1.02)		
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	May 2012	15	24	63%	48.41%	6	6	100%	0.00	0.00	
March 2013	22	28	79%	41.03%	3	7	43%	1.71	(0.16)		
February 2013	7	28	25%	43.30%	0	4	0%	0.00	(0.77)		
January 2013	16	34	47%	49.91%	3	5	60%	-0.55	(1.34)		
December 2012	7	27	26%	43.82%	2	4	50%	-0.90	(1.55)		
November 2012	15	36	42%	49.30%	1	6	17%	1.52	(0.58)		
October 2012	26	42	62%	48.56%	1	8	13%	3.87	0.35		
September 2012	18	40	45%	49.75%	5	6	83%	-2.35	(2.43)		
August 2012	12	23	52%	49.95%	10	16	63%	-0.66	(1.40)		
July 2012	29	47	62%	48.61%	3	9	33%	1.65	(0.27)		
June 2012	29	41	71%	45.50%	1	1	100%	0.00	0.00		
May 2012	17	43	40%	48.89%	5	8	63%	-1.23	(1.75)		
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - DS1 Capable Parity	May 2012	7	54	13%	33.59%	36	106	34%	-2.65	(2.61)	
March 2013	23	90	26%	43.62%	31	88	35%	-1.35	(1.82)		
February 2013	24	97	25%	43.15%	57	127	45%	-3.00	(2.83)		
January 2013	15	110	14%	34.32%	30	118	25%	-2.04	(2.24)		
December 2012	31	123	25%	43.42%	37	133	28%	-0.47	(1.28)		
November 2012	28	115	24%	42.92%	57	145	39%	-2.45	(2.49)		

	October 2012	32	115	28%	44.81%	44	154	29%	-0.13	(1.08)
	September 2012	33	99	33%	47.14%	28	112	25%	1.40	(0.28)
	August 2012	32	118	27%	44.46%	34	139	24%	0.49	(0.79)
	July 2012	34	125	27%	44.50%	50	162	31%	-0.67	(1.41)
	June 2012	21	101	21%	40.58%	56	142	39%	-2.93	(2.78)
	May 2012	35	109	32%	46.69%	45	141	32%	0.03	(1.06)
MR-10 Customer and Non-CTLQ Related	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - DS3	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
Capable Parity	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0.00%	4	8	50%	-0.94	(1.57)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - XDSL	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
Parity	February 2013	2	3	67%	47.14%	59	131	45%	0.74	(0.90)
	January 2013	0	2	0%	0.00%	32	123	26%	-0.83	(1.51)
	December 2012	0	2	0%	0.00%	37	137	27%	-0.85	(1.52)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	2	4	50%	50.00%	28	118	24%	1.21	(0.60)
	August 2012	0	2	0%	0.00%	38	145	26%	-0.84	(1.51)
	July 2012	1	1	100%	0.00%	50	162	31%	1.49	(0.70)
	June 2012	0	1	0%	0.00%	56	142	39%	-0.80	(1.49)
	May 2012	1	3	33%	47.14%	45	141	32%	0.05	(1.30)
MR-10 Customer and Non-CTLQ Related	May 2012	96	184	52%	49.95%	2467	8313	30%	6.61	2.78
Trouble Reports Unbundled Loop Analog	March 2013	98	203	48%	49.97%	2765	8885	31%	5.22	2.02
Parity	February 2013	92	211	44%	49.59%	2350	8473	28%	5.09	1.91
	January 2013	112	266	42%	49.37%	2900	11154	26%	5.92	2.38
	December 2012	130	320	41%	49.11%	3628	12177	30%	4.18	1.44
	November 2012	118	305	39%	48.70%	4421	14206	31%	2.82	0.65
	October 2012	109	266	41%	49.18%	3363	10997	31%	3.64	1.12
	September 2012	107	243	44%	49.64%	2596	8213	32%	4.11	1.39
	August 2012	134	256	52%	49.95%	3069	10091	30%	7.53	3.34
	July 2012	135	266	51%	49.99%	3161	10600	30%	7.37	3.24
	June 2012	105	241	44%	49.58%	2910	9854	30%	4.72	1.73
	May 2012	121	259	47%	49.89%	2769	9920	28%	6.66	2.81
MR-10 Customer and Non-CTLQ Related	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop ISDN	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
Capable Parity	February 2013	3	3	100%	0.00%	0	4	0%	0.00	0.16
	January 2013	2	2	100%	0.00%	3	5	60%	0.98	(0.96)
	December 2012	1	3	33%	47.14%	2	4	50%	-0.44	(1.27)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0.00%	1	8	13%	-0.36	(1.22)
	September 2012	1	1	100%	0.00%	5	6	83%	0.41	(1.65)
	August 2012	1	2	50%	50.00%	10	16	63%	-0.34	(1.21)
	July 2012	1	2	50%	50.00%	3	9	33%	0.45	(1.18)
	June 2012	3	3	100%	0.00%	1	1	100%	0.00	0.00

MR-10 Customer and Non-CTLQ Related Trouble Reports UNE - P (POTS) Parity	May 2012	1	1	100%	0.00%	5	8	63%	0.73	(1.26)	
	May 2012	2	2	100%	0.00%	2467	8313	30%	2.18	(0.18)	
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	1	0%	0.00%	2769	9920	28%	-0.62	(1.38)	
	MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	May 2012	5677	6393	89%	31.54%	156226	179274	87%	-3.89	(3.36)
March 2013		5003	5599	89%	30.84%	151671	171316	89%	-1.90	(2.16)	
February 2013		4520	5140	88%	32.57%	142826	163796	87%	-1.56	(1.95)	
January 2013		4930	5693	87%	34.07%	160496	201974	79%	-13.14	(8.99)	
December 2012		4493	5333	84%	36.43%	142667	173173	82%	-3.52	(3.14)	
November 2012		5066	5595	91%	29.26%	160030	180800	89%	-4.70	(3.86)	
October 2012		6278	7321	86%	34.95%	175593	210951	83%	-5.66	(4.44)	
September 2012		6016	6912	87%	33.59%	169458	199189	85%	-4.50	(3.74)	
August 2012		6712	7766	86%	34.25%	196784	234327	84%	-5.79	(4.52)	
July 2012		6330	7591	83%	37.22%	183113	258918	71%	-23.90	(15.53)	
June 2012		6053	7443	81%	38.97%	171811	220463	78%	-6.94	(5.22)	
May 2012		6442	7496	86%	34.76%	165652	223461	74%	-22.97	(14.96)	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity		May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-3A Out of Service Cleared within 24 Hours Business Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		March 2013	0	2	0%	0.00%	152	200	76%	2.50	(0.06)
February 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2013		1	3	33%	47.14%	154	292	53%	0.67	(0.94)	
December 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2012		0	1	0%	0.00%	151	250	60%	1.23	(0.84)	
September 2012		2	2	100%	0.00%	98	179	55%	-1.28	(1.78)	
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		1	2	50%	50.00%	149	217	69%	0.57	(1.05)	
June 2012		1	1	100%	0.00%	202	236	86%	-0.41	(1.25)	
May 2012		2	3	67%	47.14%	189	230	82%	0.70	(0.92)	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity		May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	2	2	100%	0.00%	5	8	63%	-0.98	(1.60)	
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	May 2012	1	1	100%	0.00%	3	5	60%	-0.75	(1.45)
	March 2013	1	1	100%	0.00%	6	6	100%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	0	1	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	2	50%	50.00%	1	1	100%	0.00	(1.26)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	709	1328	53%	1.07	(0.95)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1066	1712	62%	-0.78	(1.47)
	June 2012	1	1	100%	0.00%	1266	1683	75%	-0.57	(1.35)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours PBX Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	1	1	100%	0.00%	8	8	100%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00

	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	1	1	100%	0.00%	805	1703	47%	-1.06	(1.64)
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0.00%	614	2026	30%	0.66	(1.31)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	2	50%	50.00%	611	1149	53%	0.09	(1.35)
	August 2012	5	10	50%	50.00%	765	1310	58%	0.54	(0.86)
	July 2012	3	4	75%	43.30%	917	1495	61%	-0.56	(1.34)
	June 2012	1	1	100%	0.00%	1064	1447	74%	-0.60	(1.36)
	May 2012	3	3	100%	0.00%	1189	1565	76%	-0.97	(1.59)
MR-3B Out of Service Cleared within 24 Hours Business Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	30	34	88%	2.70	(0.35)
	August 2012	1	1	100%	0.00%	42	64	66%	-0.72	(1.44)
	July 2012	0	2	0%	0.00%	37	72	51%	1.43	(0.58)
	June 2012	0	1	0%	0.00%	35	48	73%	1.62	(0.66)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours PBX Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	192	292	66%	-0.72	(1.44)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00

	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	May 2012	21	26	81%	39.41%	0	0	0%	0.00	0.00
	March 2013	17	17	100%	0.00%	4	4	100%	0.00	0.00
	February 2013	15	15	100%	0.00%	4	4	100%	0.00	0.00
	January 2013	23	23	100%	0.00%	2	2	100%	0.00	0.00
	December 2012	22	22	100%	0.00%	2	2	100%	0.00	0.00
	November 2012	23	23	100%	0.00%	3	3	100%	0.00	0.00
	October 2012	12	12	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	26	26	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	21	21	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	20	20	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	16	16	100%	0.00%	3	3	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	May 2012	4	4	100%	0.00%	0	0	0%	0.00	0.00
	March 2013	1	1	100%	0.00%	4	4	100%	0.00	0.00
	February 2013	15	15	100%	0.00%	4	4	100%	0.00	0.00
	January 2013	7	7	100%	0.00%	2	2	100%	0.00	0.00
	December 2012	6	6	100%	0.00%	2	2	100%	0.00	0.00
	November 2012	14	14	100%	0.00%	3	3	100%	0.00	0.00
	October 2012	11	11	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	16	16	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	5	5	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	9	9	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	8	8	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	12	12	100%	0.00%	3	3	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	May 2012	47	47	100%	0.00%	867	1266	68%	-4.57	(3.78)
	March 2013	53	53	100%	0.00%	1121	1539	73%	-4.37	(3.66)
	February 2013	53	56	95%	22.52%	834	1524	55%	-5.89	(4.58)
	January 2013	68	74	92%	27.30%	977	2015	48%	-7.34	(5.46)
	December 2012	90	100	90%	30.00%	686	2063	33%	-11.76	(8.15)
	November 2012	59	74	80%	40.20%	763	2386	32%	-8.67	(6.27)
	October 2012	89	90	99%	10.48%	1038	1779	58%	-7.61	(5.63)
	September 2012	85	89	96%	20.72%	736	1358	54%	-7.58	(5.61)
	August 2012	66	69	96%	20.39%	946	1574	60%	-5.90	(4.59)
	July 2012	67	70	96%	20.25%	1088	1735	63%	-5.60	(4.40)
	June 2012	62	66	94%	23.86%	1302	1720	76%	-3.39	(3.06)
	May 2012	74	76	97%	16.01%	1422	1840	77%	-4.10	(3.49)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	2	2	100%	0.00%	0	0	0%	0.00	0.00
	February 2013	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	1	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00

	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	May 2012	2	2	100%	0.00%	247	322	77%	-0.78
March 2013		5	5	100%	0.00%	259	375	69%	-1.49	(1.90)
February 2013		4	4	100%	0.00%	302	378	80%	-1.00	(1.61)
January 2013		5	6	83%	37.27%	237	426	56%	-1.36	(1.82)
December 2012		9	9	100%	0.00%	271	473	57%	-2.57	(2.56)
November 2012		9	9	100%	0.00%	299	577	52%	-2.87	(2.75)
October 2012		8	9	89%	31.43%	279	448	62%	-1.63	(1.99)
September 2012		6	6	100%	0.00%	227	333	68%	-1.66	(2.01)
August 2012		5	6	83%	37.27%	313	494	63%	-1.01	(1.61)
July 2012		10	10	100%	0.00%	328	636	52%	-3.04	(2.85)
June 2012		17	21	81%	39.27%	347	531	65%	-1.47	(1.90)
May 2012		16	16	100%	0.00%	364	459	79%	-2.01	(2.22)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity		May 2012	0	0	0%	0.00%	0	0	0%	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00
March 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		1	1	100%	0.00%	2	2	100%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-4A All Troubles Cleared within 48 Hours Business Parity	May 2012	1	1	100%	0.00%	490	541	91%	-0.32	(1.20)	
	March 2013	1	3	33%	47.14%	493	525	94%	4.37	0.38	
	February 2013	2	2	100%	0.00%	529	615	86%	-0.57	(1.35)	
	January 2013	6	6	100%	0.00%	645	772	84%	-1.08	(1.66)	
	December 2012	4	7	57%	49.49%	497	727	68%	0.64	(0.83)	
	November 2012	3	3	100%	0.00%	553	806	69%	-1.17	(1.71)	
	October 2012	5	5	100%	0.00%	617	684	90%	-0.73	(1.45)	
	September 2012	4	4	100%	0.00%	423	496	85%	-0.83	(1.50)	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	8	8	100%	0.00%	533	584	91%	-0.87	(1.53)	
	June 2012	2	2	100%	0.00%	569	599	95%	-0.32	(1.20)	
	May 2012	4	5	80%	40.00%	600	618	97%	2.26	(0.35)	
	MR-4A All Troubles Cleared within 48 Hours Centrex Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2013		2	2	100%	0.00%	11	14	79%	-0.69	(1.42)	
January 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity		May 2012	3	3	100%	0.00%	10	10	100%	0.00	0.00
		March 2013	5	5	100%	0.00%	9	10	90%	-0.61	(1.37)
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2013	3	3	100%	0.00%	5	5	100%	0.00	0.00	
	December 2012	1	1	100%	0.00%	1	2	50%	-0.82	(1.50)	
	November 2012	6	6	100%	0.00%	4	6	67%	-1.22	(1.74)	
	October 2012	3	3	100%	0.00%	7	7	100%	0.00	0.00	
	September 2012	1	1	100%	0.00%	4	4	100%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)	
	June 2012	8	8	100%	0.00%	7	7	100%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity	May 2012	0	1	0%	0.00%	3527	3979	89%	2.79	(0.27)
		March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2013		1	1	100%	0.00%	4527	5801	78%	-0.53	(1.32)	
December 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2012		1	1	100%	0.00%	4146	6946	60%	-0.82	(1.50)	
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		0	1	0%	0.00%	3157	3786	83%	2.24	(0.41)	
August 2012		2	2	100%	0.00%	3998	4578	87%	-0.54	(1.33)	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		1	1	100%	0.00%	4614	4850	95%	-0.23	(1.14)	
MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity		May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	November 2012	1	1	100%	0.00%	4146	6946	60%	-0.82	(1.50)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	3998	4578	87%	-0.38	(1.23)
	July 2012	1	1	100%	0.00%	4211	4766	88%	-0.36	(1.22)
	June 2012	1	1	100%	0.00%	4306	4555	95%	-0.24	(1.15)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours PBX Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	1	1	100%	0.00%	8	8	100%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	6	9	67%	-0.67	(1.41)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	2	4	50%	-0.89	(1.54)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Residence Parity	May 2012	1	1	100%	0.00%	3037	3438	88%	-0.36	(1.22)
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	1	0%	0.00%	2903	3625	80%	2.00	(0.49)
	January 2013	1	1	100%	0.00%	3882	5029	77%	-0.54	(1.33)
	December 2012	0	1	0%	0.00%	3143	5192	61%	1.24	(0.84)
	November 2012	1	1	100%	0.00%	3593	6140	59%	-0.84	(1.51)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	8	9	89%	31.43%	2734	3290	83%	-0.46	(1.28)
	August 2012	17	19	89%	30.69%	3442	3952	87%	-0.31	(1.19)
	July 2012	9	9	100%	0.00%	3678	4182	88%	-1.11	(1.67)
	June 2012	3	3	100%	0.00%	3737	3956	94%	-0.42	(1.25)
	May 2012	9	9	100%	0.00%	4014	4232	95%	-0.70	(1.42)
MR-4B All Troubles Cleared within 48 Hours Business Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	1	1	100%	0.00%	121	138	88%	-0.37	(1.23)
	February 2013	5	5	100%	0.00%	108	129	84%	-0.97	(1.59)
	January 2013	0	1	0%	0.00%	151	191	79%	1.94	(0.52)
	December 2012	2	2	100%	0.00%	154	194	79%	-0.72	(1.44)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	2	50%	50.00%	117	123	95%	2.94	(0.25)
	August 2012	9	9	100%	0.00%	167	193	87%	-1.16	(1.70)
	July 2012	3	4	75%	43.30%	161	196	82%	0.37	(1.08)
	June 2012	2	3	67%	47.14%	142	153	93%	1.74	(0.52)
	May 2012	1	1	100%	0.00%	151	161	94%	-0.26	(1.16)
MR-4B All Troubles Cleared within 48 Hours PBX Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	3	3	100%	0.00%	735	903	81%	-0.83	(1.50)
	August 2012	1	1	100%	0.00%	960	1170	82%	-0.47	(1.28)
	July 2012	0	1	0%	0.00%	1135	1459	78%	1.87	(0.54)
	June 2012	2	2	100%	0.00%	1097	1253	88%	-0.53	(1.32)
	May 2012	4	4	100%	0.00%	1004	1094	92%	-0.60	(1.36)
MR-4C All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	1	1	100%	0.00%	95	96	99%	-0.10	(1.06)
	February 2013	1	1	100%	0.00%	92	95	97%	-0.18	(1.11)
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0.00%	103	106	97%	-0.24	(1.15)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0.00%	92	93	99%	-0.10	(1.06)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	2	2	100%	0.00%	9	9	100%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	2	2	100%	0.00%	3	3	100%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00

	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	467	485	96%	-0.20	(1.12)
	August 2012	2	2	100%	0.00%	665	678	98%	-0.20	(1.12)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours PBX Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	4	4	100%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0.00%	562	572	98%	-0.19	(1.11)
	July 2012	3	3	100%	0.00%	494	499	99%	-0.17	(1.11)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	637	641	99%	-0.08	(1.05)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	May 2012	31	31	100%	0.00%	0	0	0%	0.00	0.00
	March 2013	25	25	100%	0.00%	4	4	100%	0.00	0.00
	February 2013	19	19	100%	0.00%	4	4	100%	0.00	0.00
	January 2013	35	35	100%	0.00%	2	2	100%	0.00	0.00
	December 2012	33	33	100%	0.00%	2	2	100%	0.00	0.00
	November 2012	46	47	98%	14.43%	3	3	100%	0.00	(1.95)
	October 2012	17	17	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	31	31	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	29	29	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	29	29	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	27	27	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	25	25	100%	0.00%	3	3	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	May 2012	8	8	100%	0.00%	0	0	0%	0.00	0.00
	March 2013	6	6	100%	0.00%	4	4	100%	0.00	0.00
	February 2013	21	21	100%	0.00%	4	4	100%	0.00	0.00
	January 2013	16	16	100%	0.00%	2	2	100%	0.00	0.00
	December 2012	19	19	100%	0.00%	2	2	100%	0.00	0.00
	November 2012	21	21	100%	0.00%	3	3	100%	0.00	0.00
	October 2012	16	16	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	22	22	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	14	14	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	12	12	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	24	24	100%	0.00%	3	3	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	1	1	100%	0.00%	38	38	100%	0.00	0.00
	January 2013	1	1	100%	0.00%	56	56	100%	0.00	0.00
	December 2012	1	1	100%	0.00%	59	59	100%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	2	2	100%	0.00%	35	35	100%	0.00	0.00
	August 2012	2	2	100%	0.00%	44	44	100%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	51	51	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	May 2012	84	84	100%	0.00%	3882	4337	90%	-3.11	(2.89)
	March 2013	87	89	98%	14.82%	4194	4597	91%	-2.15	(2.31)
	February 2013	104	106	98%	13.61%	3793	4607	82%	-4.21	(3.56)
	January 2013	136	137	99%	8.51%	4956	6240	79%	-5.68	(4.46)
	December 2012	164	174	94%	23.27%	4018	6309	64%	-8.27	(6.03)
	November 2012	164	169	97%	16.94%	4591	7404	62%	-9.28	(6.64)
	October 2012	146	146	100%	0.00%	5029	5719	88%	-4.42	(3.69)
	September 2012	124	126	98%	12.50%	3549	4192	85%	-4.22	(3.57)
	August 2012	112	113	99%	9.37%	4529	5120	88%	-3.51	(3.13)
	July 2012	115	115	100%	0.00%	4688	5248	89%	-3.67	(3.23)
	June 2012	108	109	99%	9.53%	4786	5038	95%	-1.94	(2.18)
	May 2012	119	119	100%	0.00%	5141	5378	96%	-2.32	(2.41)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

Hours Unbundled Loop ISDN Capable Parity	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4E All Troubles Cleared within 48	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	Hours Unbundled Loop - 2 Wire Non-Loaded Parity	March 2013	3	3	100%	0.00%	0	0	0%	0.00	0.00
February 2013		1	1	100%	0.00%	0	0	0%	0.00	0.00	
January 2013		2	2	100%	0.00%	0	0	0%	0.00	0.00	
December 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2012		4	4	100%	0.00%	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		2	2	100%	0.00%	0	0	0%	0.00	0.00	
May 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00	
MR-4E All Troubles Cleared within 48		May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified Parity		March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2013	2	2	100%	0.00%	0	0	0%	0.00	0.00	
	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	4	4	100%	0.00%	1	1	100%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00	
	MR-4E All Troubles Cleared within 48	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	Hours Unbundled Loop - XDSLi Parity	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2013		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2013		1	1	100%	0.00%	35	35	100%	0.00	0.00	
December 2012		1	1	100%	0.00%	41	41	100%	0.00	0.00	
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		1	1	100%	0.00%	43	43	100%	0.00	0.00	
May 2012		1	1	100%	0.00%	45	45	100%	0.00	0.00	
MR-4E All Troubles Cleared within 48		May 2012	4	4	100%	0.00%	1026	1200	86%	-0.82	(1.50)
Hours Unbundled Loop Analog Parity		March 2013	16	16	100%	0.00%	990	1188	83%	-1.78	(2.08)
	February 2013	13	13	100%	0.00%	970	1133	86%	-1.47	(1.89)	
	January 2013	17	17	100%	0.00%	1140	1503	76%	-2.31	(2.41)	
	December 2012	16	16	100%	0.00%	1391	1813	77%	-2.19	(2.33)	
	November 2012	18	18	100%	0.00%	1455	1942	75%	-2.44	(2.49)	

	October 2012	10	11	91%	28.75%	1254	1559	80%	-0.87	(1.53)
	September 2012	10	10	100%	0.00%	927	1105	84%	-1.38	(1.84)
	August 2012	9	9	100%	0.00%	1261	1499	84%	-1.30	(1.79)
	July 2012	16	16	100%	0.00%	1405	1766	80%	-2.02	(2.23)
	June 2012	27	27	100%	0.00%	1349	1517	89%	-1.82	(2.11)
	May 2012	19	19	100%	0.00%	1265	1368	92%	-1.24	(1.75)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS1 Parity	May 2012	2	2	100%	0.00%	24	28	86%	-0.56	(1.34)
	March 2013	3	3	100%	0.00%	37	39	95%	-0.39	(1.24)
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	33	40	83%	-0.45	(1.28)
	October 2012	3	3	100%	0.00%	37	43	86%	-0.67	(1.41)
	September 2012	2	2	100%	0.00%	31	35	89%	-0.49	(1.30)
	August 2012	3	3	100%	0.00%	34	44	77%	-0.91	(1.55)
	July 2012	1	1	100%	0.00%	49	55	89%	-0.35	(1.21)
	June 2012	1	1	100%	0.00%	34	43	79%	-0.51	(1.31)
	May 2012	4	5	80%	40.00%	40	51	78%	-0.08	(1.05)
MR-5A All Troubles Cleared within 4 Hours E911 Parity	May 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	5	5	100%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	3	3	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	3	3	100%	0.00%	1	1	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	May 2012	39	47	83%	37.58%	22	26	85%	0.19	(1.10)
	March 2013	40	48	83%	37.27%	37	39	95%	2.43	(0.18)
	February 2013	38	47	81%	39.35%	34	37	92%	1.84	(0.32)
	January 2013	32	42	76%	42.59%	44	54	81%	0.66	(0.77)
	December 2012	40	53	75%	43.03%	35	53	66%	-1.03	(1.62)
	November 2012	58	73	79%	40.41%	32	38	84%	0.65	(0.80)
	October 2012	41	46	89%	31.13%	35	41	85%	-0.50	(1.30)
	September 2012	34	39	87%	33.43%	26	30	87%	-0.06	(1.04)
	August 2012	38	43	88%	32.06%	30	39	77%	-1.23	(1.75)
	July 2012	43	50	86%	34.70%	49	55	89%	0.51	(0.89)
	June 2012	45	51	88%	32.22%	34	43	79%	-1.09	(1.66)

	May 2012	44	49	90%	30.27%	40	51	78%	-1.38	(1.84)
MR-5A All Troubles Cleared within 4 Hours	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable Parity	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	3	4	75%	43.30%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	2	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2013	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	November 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	2	2	100%	0.00%	2	2	100%	0.00	0.00
	August 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours UDIT DS1 Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	35	41	85%	-0.41	(1.25)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	May 2012	31	42	74%	43.97%	22	25	88%	1.73	(0.35)
	March 2013	45	53	85%	35.80%	32	34	94%	1.78	(0.41)
	February 2013	50	66	76%	42.85%	32	36	89%	2.02	(0.18)
	January 2013	70	83	84%	36.34%	43	53	81%	-0.47	(1.28)

	December 2012	61	85	72%	45.01%	37	56	66%	-0.70	(1.42)
	November 2012	54	77	70%	45.77%	32	38	84%	1.95	(0.13)
	October 2012	54	65	83%	37.50%	30	36	83%	0.03	(1.16)
	September 2012	47	58	81%	39.20%	25	29	86%	0.66	(0.83)
	August 2012	67	77	87%	33.62%	32	42	76%	-1.32	(1.81)
	July 2012	64	75	85%	35.38%	49	55	89%	0.68	(0.78)
	June 2012	60	73	82%	38.26%	34	43	79%	-0.40	(1.24)
	May 2012	44	60	73%	44.22%	40	51	78%	0.65	(0.76)
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS3 Capable Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	2	4	50%	-0.89	(1.54)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours DS1 Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	55	75	73%	-0.60	(1.36)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours E911 Parity	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	May 2012	8	12	67%	47.14%	34	45	76%	0.64	(0.83)
	March 2013	19	22	86%	34.32%	20	23	87%	0.06	(1.23)
	February 2013	9	12	75%	43.30%	27	34	79%	0.32	(1.03)
	January 2013	10	13	77%	42.13%	29	35	83%	0.48	(0.94)
	December 2012	15	18	83%	37.27%	30	41	73%	-0.81	(1.49)
	November 2012	14	17	82%	38.12%	36	51	71%	-0.92	(1.56)
	October 2012	13	18	72%	44.79%	55	75	73%	0.10	(1.10)
	September 2012	7	11	64%	48.10%	43	55	78%	1.07	(0.59)
	August 2012	9	15	60%	48.99%	48	63	76%	1.32	(0.42)

	July 2012	13	16	81%	39.03%	41	57	72%	-0.73	(1.45)
	June 2012	8	14	57%	49.49%	31	43	72%	1.08	(0.56)
	May 2012	11	15	73%	44.22%	35	45	78%	0.36	(0.98)
MR-5B All Troubles Cleared within 4 Hours	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable Parity	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
ISDN Primary Parity	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	19	28	68%	-0.68	(1.41)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
LIS Trunk Parity	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	1	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	3	3	100%	0.00%	2	3	67%	-0.87	(1.53)
	August 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT Above DS1 Level Parity	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT DS1 Parity	March 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00

	February 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2013	0	3	0%	0.00%	29	35	83%	3.65	0.42
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	May 2012	4	5	80%	40.00%	34	45	76%	-0.22	(1.13)
	March 2013	11	14	79%	41.03%	20	23	87%	0.73	(0.86)
	February 2013	6	7	86%	34.99%	27	34	79%	-0.38	(1.23)
	January 2013	11	12	92%	27.64%	29	35	83%	-0.70	(1.42)
	December 2012	7	7	100%	0.00%	30	40	75%	-1.41	(1.86)
	November 2012	9	10	90%	30.00%	35	50	70%	-1.26	(1.77)
	October 2012	14	18	78%	41.57%	54	74	73%	-0.41	(1.25)
	September 2012	8	8	100%	0.00%	43	55	78%	-1.40	(1.85)
	August 2012	9	9	100%	0.00%	48	63	76%	-1.57	(1.95)
	July 2012	14	16	88%	33.07%	41	57	72%	-1.22	(1.74)
	June 2012	5	7	71%	45.18%	31	43	72%	0.04	(1.22)
	May 2012	12	14	86%	34.99%	35	45	78%	-0.62	(1.38)
	MR-6A Mean Time to Restore Basic Rate ISDN Parity	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00
March 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
February 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
January 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
December 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
November 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
October 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
September 2012		0.33819444	1	08:07	0.00%	0.111111111	1	02:40	0.00	0.00
August 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
July 2012		0.11527778	1	02:46	0.00%	0.238888889	2	02:52	-0.25	(1.15)
June 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
May 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Business Parity		May 2012	0.51180556	1	12:17	0.00%	0	541	22:40	-0.48
	March 2013	7.00069444	3	08:00	146.18%	0	524	21:56	2.59	0.06
	February 2013	0.24513889	2	02:56	11.67%	0	615	02:59	-1.13	(1.69)
	January 2013	5.13888889	6	20:33	40.69%	0	772	06:08	-0.84	(1.51)
	December 2012	16.0145833	7	06:54	232.71%	0	726	16:38	1.16	(0.27)
	November 2012	0.72430556	3	05:48	8.06%	0	806	16:20	-1.97	(2.19)
	October 2012	3.97847222	5	19:06	36.88%	0	684	00:06	-0.58	(1.35)
	September 2012	2.06736111	4	12:24	43.26%	0	495	04:18	-1.10	(1.67)
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	4.19930556	8	12:36	46.74%	0	584	00:13	-1.24	(1.75)
	June 2012	1.14375	2	13:43	53.47%	0	598	18:35	-0.41	(1.25)
	May 2012	5.25972222	5	01:15	112.29%	0	618	17:06	1.14	(0.26)
	MR-6A Mean Time to Restore Centrex Parity	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00
March 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
February 2013		1.675	2	20:06	7.36%	16.19513889	14	03:46	-0.43	(1.26)
January 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
December 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
November 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
October 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00

	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
MR-6A Mean Time to Restore Centrex 21 Parity	May 2012	2.9375	3	23:30	9.24%	7.522916667	10	18:03	1.01	(0.45)	
	March 2013	4.68194444	5	22:28	3.19%	9.475694444	10	22:44	-0.02	(1.01)	
	February 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	January 2013	4.07013889	3	08:34	102.85%	4.178472222	5	20:03	0.98	(0.43)	
	December 2012	1.22083333	1	05:18	0.00%	3.183333333	2	14:12	-0.14	(1.09)	
	November 2012	1.09861111	6	04:24	3.06%	11.83819444	6	23:21	-2.48	(2.51)	
	October 2012	2.94722222	3	23:35	24.24%	5.153472222	7	17:40	0.91	(0.41)	
	September 2012	0.90902778	1	21:49	0.00%	2.435416667	4	14:37	0.56	(1.18)	
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	July 2012	0.86736111	1	20:49	0.00%	4.802083333	4	04:49	-0.24	(1.15)	
	June 2012	8.07638889	8	00:14	8.26%	2.826388889	7	09:41	2.82	0.67	
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	MR-6A Mean Time to Restore Line Sharing Parity	May 2012	2.12152778	1	02:55	0.00%	0	3979	02:26	0.83	(0.19)
		March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
February 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
January 2013		0.45694444	1	10:58	0.00%	0	5801	11:29	-0.55	(1.33)	
December 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
November 2012		1.63402778	1	15:13	0.00%	0	6942	00:38	-0.04	(1.02)	
October 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
September 2012		2.44513889	1	10:41	0.00%	0	3784	06:55	0.88	(0.26)	
August 2012		1.05069444	2	12:36	23.06%	0	4576	04:05	-0.87	(1.53)	
July 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
June 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
May 2012		0.29375	1	07:03	0.00%	0	4848	20:19	-0.60	(1.37)	
MR-6A Mean Time to Restore Line Splitting Parity		May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	January 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	December 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	November 2012	1.97083333	1	23:18	0.00%	0	6942	00:38	-0.01	(1.00)	
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	August 2012	0.16319444	1	03:55	0.00%	0	4576	04:05	-0.96	(1.58)	
	July 2012	0.95833333	1	23:00	0.00%	0	4766	03:43	-0.13	(1.08)	
	June 2012	0.24583333	1	05:54	0.00%	0	4554	21:02	-0.79	(1.48)	
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	MR-6A Mean Time to Restore PBX Parity	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		March 2013	0.09722222	1	02:20	0.00%	0.366666667	7	01:15	0.74	(0.52)
February 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
January 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
December 2012		0.88263889	1	21:11	0.00%	12.08055556	9	08:13	-0.37	(1.23)	
November 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
October 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
September 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
August 2012		0.84375	1	20:15	0.00%	10.99305556	4	17:57	-0.63	(1.38)	
July 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
June 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
May 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	

MR-6A Mean Time to Restore Residence Parity	May 2012	1.99236111	1	23:49	0.00%	0	3438	03:01	0.68	(0.29)	
	March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	February 2013	2.92638889	1	22:14	0.00%	0	3624	08:14	1.19	(0.14)	
	January 2013	0.86944444	1	20:52	0.00%	0	5029	12:18	-0.33	(1.20)	
	December 2012	2.86180556	1	20:41	0.00%	0	5192	21:57	0.62	(0.53)	
	November 2012	1.99722222	1	23:56	0.00%	0	6136	01:43	-0.01	(1.00)	
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	September 2012	9.46805556	9	01:15	81.11%	0	3289	07:19	-0.57	(1.34)	
	August 2012	17.7173611	19	22:23	67.01%	0	3950	04:18	-1.01	(1.61)	
	July 2012	8.55	9	22:48	52.57%	0	4182	04:12	-0.42	(1.25)	
	June 2012	3.14305556	3	01:09	54.03%	0	3956	21:24	0.33	(0.60)	
	May 2012	7.32291667	9	19:32	41.25%	0	4230	20:48	-0.17	(1.10)	
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	March 2013	0.76527778	1	18:22	0.00%	146.1986111	138	01:26	-0.28	(1.17)	
	February 2013	4.25694444	5	20:26	0.90%	133.9111111	128	01:06	-0.40	(1.24)	
January 2013	3.79375	1	19:03	0.00%	244.2972222	191	06:42	1.91	(0.18)		
December 2012	0.11805556	1	02:50	0.00%	245.8180556	194	06:25	-0.73	(1.44)		
November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00		
October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00		
September 2012	4.80555556	2	09:40	215.49%	88.75277778	123	17:19	3.15	0.37		
August 2012	7.28333333	9	19:25	46.74%	241.1506944	192	06:09	-0.29	(1.18)		
July 2012	4.28541667	4	01:43	125.97%	210.2673611	196	01:45	0.00	(1.00)		
June 2012	4.57013889	3	12:34	71.88%	133.5173611	153	20:57	1.58	(0.18)		
May 2012	0.10694444	1	02:34	0.00%	120.0979167	161	17:54	-0.62	(1.38)		
MR-6B Mean Time to Restore PBX Parity	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	February 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	January 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	December 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	May 2012	0.07777778	1	01:52	0.00%	0	0	00:00	0.00	0.00	
	MR-6B Mean Time to Restore Residence Parity	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		February 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
January 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
December 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
November 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
October 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
September 2012		3.57569444	3	04:36	62.08%	0	903	07:44	-0.10	(1.06)	
August 2012		0.92777778	1	22:16	0.00%	0	1168	05:21	-0.18	(1.11)	
July 2012		3.99097222	1	23:47	0.00%	0	1459	08:40	1.99	0.14	
June 2012		1.67708333	2	20:07	5.42%	0	1252	01:16	-0.34	(1.21)	
May 2012		1.90902778	4	11:27	36.74%	0	1092	21:11	-0.75	(1.46)	
MR-6C Mean Time to Restore Basic Rate ISDN Parity		May 2012	0.03333333	1	00:48	0.00%	0	0	00:00	0.00	0.00
		March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		February 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	December 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	

	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	October 2012	0.1	1	02:24	0.00%	0.1125	1	02:42	0.00	0.00	
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
MR-6C Mean Time to Restore Business Parity	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	March 2013	0.00347222	1	00:05	0.00%	21.09583333	67	07:33	-0.30	(1.18)	
	February 2013	0.775	1	18:36	0.00%	26.79444444	71	09:03	0.64	(0.54)	
	January 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	December 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	August 2012	0.94722222	2	11:22	59.51%	24.63194444	77	07:41	0.27	(0.43)	
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	MR-6C Mean Time to Restore Centrex Parity	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
February 2013		0.63611111	1	15:16	0.00%	0.129861111	2	01:33	9.05	(1.02)	
January 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
December 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
November 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
October 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
September 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
August 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
July 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
June 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
May 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
MR-6C Mean Time to Restore Line Sharing Parity		May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	January 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	December 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	September 2012	0.96041667	1	23:03	0.00%	148.4666667	318	11:12	0.55	(0.26)	
	August 2012	1.34791667	2	16:10	32.92%	168.0854167	433	09:19	0.67	(0.45)	
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	MR-6C Mean Time to Restore PBX Parity	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
February 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
January 2013		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
December 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
November 2012		0.00416667	1	00:06	0.00%	0.408333333	3	03:16	-2.14	(2.30)	
October 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
September 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00		
July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00		

	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0.75833333	2	09:06	52.85%	96.93333333	266	08:45	0.04	(0.84)
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0.20555556	1	04:56	0.00%	105.9243056	347	07:20	-0.19	(1.12)
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	May 2012	0.07847222	1	01:53	0.00%	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0.18125	1	04:21	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - Loop Parity	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2012	0.38680556	1	09:17	0.00%	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	May 2012	0.23680556	2	02:50	0.63%	3.270833333	22	03:34	-0.26	(1.16)
	March 2013	0.26319444	3	02:06	4.65%	3.286111111	32	02:28	-0.44	(1.27)
	February 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00

	January 2013	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2012	0.10625	1	02:33	0.00%	4.141666667	33	03:01	-0.21	(1.13)
	October 2012	0.05277778	2	00:38	2.29%	4.761805556	35	03:16	-1.05	(1.64)
	September 2012	0.1125	2	01:21	1.94%	3.526388889	29	02:55	-1.11	(1.68)
	August 2012	0.32569444	3	02:36	3.06%	5.095833333	35	03:30	-0.60	(1.37)
	July 2012	0.10972222	1	02:38	0.00%	5.195833333	44	02:50	-0.08	(1.05)
	June 2012	0.00486111	1	00:07	0.00%	5.0375	35	03:27	-1.10	(1.67)
	May 2012	0.70486111	5	03:23	11.11%	5.647222222	44	03:05	0.23	(0.82)
MR-6D Mean Time to Restore E911 Parity	May 2012	0.19583333	2	02:21	0.006944444	0.022222222	1	00:32	0.00	0.00
	March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2012	0.04930556	1	01:11	0	0.215277778	4	01:18	-0.05	(1.03)
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0.00277778	1	00:04	0	0.020833333	1	00:30	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.05972222	3	00:29	0.001388889	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.00208333	3	00:01	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	May 2012	5.40347222	47	02:46	0.0875	3.127777778	21	03:34	-0.81	(1.49)
	March 2013	5.20972222	46	02:43	0.077777778	3.286111111	32	02:28	0.82	(0.49)
	February 2013	6.45	47	03:18	0.145833333	3.985416667	31	03:05	0.39	(0.79)
	January 2013	6.11319444	41	03:35	0.120138889	6.259722222	47	03:12	0.68	(0.50)
	December 2012	7.44791667	52	03:26	0.109027778	7.452777778	46	03:53	-0.79	(1.48)
	November 2012	10.6798611	72	03:34	0.157638889	3.966666667	32	02:59	1.23	(0.50)
	October 2012	4.76944444	45	02:33	0.061111111	4.594444444	33	03:20	-0.98	(1.60)
	September 2012	4.62569444	38	02:55	0.156944444	3.238194444	25	03:07	-0.37	(1.23)
	August 2012	5.26041667	41	03:05	0.175	4.540277778	31	03:31	-0.73	(1.44)
	July 2012	6.17569444	49	03:01	0.122916667	5.195833333	44	02:50	0.36	(0.79)
	June 2012	5.77222222	51	02:43	0.098611111	5.0375	35	03:27	-1.13	(1.69)
	May 2012	5.63055556	49	02:45	0.120833333	5.647222222	44	03:05	-0.57	(1.35)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2012	0.16111111	1	03:52	0	0	0	00:00	0.00	0.00
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0.56666667	1	13:36	0	0	0	00:00	0.00	0.00
	August 2012	0.34583333	3	02:46	0.058333333	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.44513889	4	02:40	0.053472222	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2013	1.35277778	2	16:14	0.523611111	0	0	00:00	0.00	0.00
	February 2013	0.04097222	1	00:59	0	0	0	00:00	0.00	0.00
	January 2013	0.07916667	1	01:54	0	0	0	00:00	0.00	0.00
	December 2012	0.07361111	1	01:46	0	0.001388889	1	00:02	0.00	0.00
	November 2012	0.00625	1	00:09	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0.00694444	2	00:05	0.000694444	0.077777778	2	00:56	-2.25	(2.37)

	August 2012	0.00416667	1	00:06	0	0	0	00:00	0.00	0.00	
	July 2012	0.01180556	2	00:08	0.002777778	0	0	00:00	0.00	0.00	
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2013	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2012	0.07916667	1	01:54	0	0.000694444	1	00:01	0.00	0.00	
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6D Mean Time to Restore UDIT DS1 Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
March 2013		0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2013		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2013		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2012		0.06805556	1	01:38	0	4.594444444	33	03:20	-0.48	(1.29)	
September 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity		May 2012	11.4083333	31	08:50	0.45	0	0	00:00	0.00	0.00
	March 2013	2.76458333	25	02:39	0.094444444	0.714583333	4	04:17	-6.59	(5.01)	
	February 2013	2.40486111	19	03:02	0.094444444	0.453472222	4	02:43	0.36	(1.05)	
	January 2013	7.01041667	35	04:48	0.125694444	0.145138889	2	01:45	7.02	(0.26)	
	December 2012	4.42916667	33	03:13	0.104166667	0.9	2	10:48	-1.01	(1.62)	
	November 2012	10.5618056	47	05:24	0.363888889	0.349305556	3	02:48	4.02	(0.78)	
	October 2012	2.38819444	17	03:22	0.071527778	0.315972222	2	03:47	-0.36	(1.22)	
	September 2012	4.57013889	31	03:32	0.116666667	0.111111111	1	02:40	0.00	0.00	
	August 2012	3.99652778	29	03:18	0.065277778	0.121527778	2	01:28	1.90	(0.27)	
	July 2012	4.17222222	29	03:27	0.09375	0.533333333	5	02:34	2.64	0.09	
	June 2012	3.35833333	27	02:59	0.104861111	0	0	00:00	0.00	0.00	
	May 2012	3.44930556	25	03:19	0.079166667	0.202083333	2	02:25	0.71	(0.74)	
	MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	May 2012	1.21597222	8	03:39	0.102083333	0	0	00:00	0.00	0.00
		March 2013	0.73472222	6	02:56	0.102777778	0.714583333	4	04:17	-4.54	(3.76)
		February 2013	3.63541667	21	04:09	0.095833333	0.453472222	4	02:43	1.64	(0.59)
January 2013		2.20625	16	03:19	0.064583333	0.145138889	2	01:45	3.48	(0.39)	
December 2012		4.74583333	19	06:00	0.239583333	0.9	2	10:48	-0.63	(1.38)	
November 2012		3.94236111	21	04:30	0.143055556	0.349305556	3	02:48	2.56	(0.64)	
October 2012		2.3375	16	03:30	0.077083333	0.315972222	2	03:47	-0.25	(1.15)	
September 2012		2.37777778	22	02:36	0.060416667	0.111111111	1	02:40	0.00	0.00	
August 2012		1.70555556	11	03:43	0.068055556	0.121527778	2	01:28	2.21	(0.37)	
July 2012		2.57013889	14	04:24	0.122916667	0.533333333	5	02:34	5.07	(0.05)	
June 2012		1.73125	12	03:28	0.081944444	0	0	00:00	0.00	0.00	
May 2012		4.59166667	24	04:35	0.164583333	0.202083333	2	02:25	1.72	(0.98)	
MR-6D Mean Time to Restore Unbundled		May 2012	5.74027778	42	03:17	0.092361111	2.964583333	20	03:33	-0.26	(1.16)

Loop - DS1 Capable Parity	March 2013	6.48680556	53	02:56	0.09375	3.079166667	28	02:38	0.96	(0.51)	
	February 2013	9.225	65	03:24	0.120138889	4.152083333	30	03:19	0.16	(1.06)	
	January 2013	11.4666667	80	03:26	0.170138889	6.036805556	46	03:09	0.59	(0.78)	
	December 2012	14.6013889	84	04:10	0.194444444	7.822222222	47	04:00	0.35	(0.90)	
	November 2012	11.3979167	76	03:36	0.115277778	3.966666667	32	02:59	1.33	(0.27)	
	October 2012	8.3	65	03:04	0.086111111	4.516666667	30	03:37	-0.69	(1.42)	
	September 2012	7.36527778	57	03:06	0.138888889	3.300694444	25	03:10	-0.14	(1.09)	
	August 2012	8.38472222	76	02:39	0.086805556	4.960416667	34	03:30	-1.67	(2.01)	
	July 2012	8.9625	74	02:54	0.103472222	5.195833333	44	02:50	0.15	(0.95)	
	June 2012	9.85347222	73	03:14	0.153472222	5.0375	35	03:27	-0.35	(1.21)	
	May 2012	9.0125	60	03:36	0.123611111	5.647222222	44	03:05	0.97	(0.44)	
	MR-6D Mean Time to Restore Unbundled Loop - DS3 Capable Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2013	0	0	00:00	0	0	0	00:00	0.00	0.00		
December 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		
November 2012	0.14097222	1	03:23	0	0.474305556	3	03:48	-0.33	(1.20)		
October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		
September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		
August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		
July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		
June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		
May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		
MR-6D Mean Time to Restore Unbundled Loop - XDSL Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00		
February 2013	0.10625	1	02:33	0	4.250694444	32	03:11	-0.27	(1.16)		
January 2013	0.16736111	1	04:01	0	6.271527778	48	03:08	0.33	(0.51)		
December 2012	0.12430556	1	02:59	0	8.909027778	49	04:22	-0.34	(1.21)		
November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		
October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		
September 2012	0.23125	2	02:46	0.122916667	3.526388889	29	02:55	-0.10	(1.06)		
August 2012	0.24305556	2	02:55	0.013888889	5.095833333	35	03:30	-0.33	(1.20)		
July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		
June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		
May 2012	0.09652778	1	02:19	0	5.647222222	44	03:05	-0.28	(1.17)		
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	May 2012	30.3680556	84	08:41	0.255555556	0	4195	01:25	-5.23	(4.18)	
March 2013	33.1375	89	08:56	0.422222222	0	4454	23:23	-6.19	(4.76)		
February 2013	45.0326389	106	10:12	0.356944444	0	4475	06:15	-6.51	(4.96)		
January 2013	55.0375	137	09:38	0.352777778	0	6102	10:15	-6.46	(4.93)		
December 2012	96.4055556	174	13:18	0.745833333	0	6175	19:56	-11.08	(7.73)		
November 2012	101.739583	169	14:27	0.473611111	0	7228	23:11	-1.69	(2.03)		
October 2012	61.3166667	146	10:05	0.268055556	0	5532	02:42	-7.74	(5.70)		
September 2012	60.8215278	126	11:35	0.363888889	0	4044	05:37	-6.32	(4.84)		
August 2012	48.08125	113	10:13	0.34375	0	4928	02:47	-6.97	(5.24)		
July 2012	41.6256944	115	08:41	0.298611111	0	5034	02:41	-5.18	(4.15)		
June 2012	37.1020833	109	08:10	0.381944444	0	4839	20:15	-6.55	(4.98)		
May 2012	43.89375	119	08:51	0.270833333	0	5135	19:34	-5.30	(4.22)		
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00		
February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00		
January 2013	0	0	00:00	0	0	0	00:00	0.00	0.00		
December 2012	0.37708333	1	09:03	0	0.9	2	10:48	-0.14	(1.08)		
November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00		

	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0.075	1	01:48	0	0.121527778	2	01:28	0.21	(1.40)
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore DS1 Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0.14652778	1	03:31	0	12.68958333	72	04:14	-0.13	(1.08)
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore E911 Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2012	0.01666667	1	00:24	0	0	0	00:00	0.00	0.00
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	May 2012	2.16736111	12	04:20	0.122916667	5.202083333	34	03:40	0.76	(0.57)
	March 2013	2.36180556	22	02:35	0.079166667	1.65	15	02:38	-0.11	(1.07)
	February 2013	1.75902778	11	03:50	0.136111111	4.950694444	28	04:15	-0.31	(1.19)
	January 2013	1.27916667	13	02:22	0.063888889	4.150694444	31	03:13	-0.88	(1.54)
	December 2012	2.28819444	18	03:03	0.099305556	5.204861111	36	03:28	-0.68	(1.41)
	November 2012	1.89722222	16	02:51	0.069444444	7.984027778	43	04:27	-0.90	(1.55)
	October 2012	2.86458333	18	03:49	0.140277778	12.68958333	72	04:14	-0.28	(1.17)
	September 2012	1.54097222	11	03:22	0.113194444	8.123611111	44	04:26	-0.57	(1.35)
	August 2012	2.58194444	14	04:26	0.150694444	8.972222222	55	03:55	0.33	(0.66)
	July 2012	2.02361111	15	03:14	0.1375	7.771527778	47	03:58	-0.59	(1.36)
	June 2012	2.28472222	14	03:55	0.109722222	5.285416667	35	03:37	0.36	(0.79)
	May 2012	2.40486111	15	03:51	0.13125	5.407638889	39	03:20	0.64	(0.62)
MR-6E Mean Time to Restore ISDN Primary Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.04027778	1	00:58	0	4.011111111	27	03:34	-1.30	(1.79)
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00

MR-6E Mean Time to Restore LIS Trunk Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2013	0.17430556	1	04:11	0	0	0	00:00	0.00	0.00	
	January 2013	0.01666667	1	00:24	0	0	0	00:00	0.00	0.00	
	December 2012	0.21041667	1	05:03	0	0	0	00:00	0.00	0.00	
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2012	0.37847222	3	03:02	0.034027778	0.228472222	3	01:50	0.73	(0.79)	
	August 2012	0.09236111	1	02:13	0	0	0	00:00	0.00	0.00	
	July 2012	0.07291667	1	01:45	0	0.028472222	1	00:41	0.00	0.00	
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
February 2013		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2013		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2012		0.02013889	1	00:29	0	0	0	00:00	0.00	0.00	
October 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6E Mean Time to Restore UDIT DS1 Parity		May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
		February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2013	0.5625	3	04:30	0.001388889	4.150694444	31	03:13	0.73	(0.54)	
	December 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	May 2012	0.15555556	1	03:44	0	0	0	00:00	0.00	0.00
		March 2013	0.41180556	3	03:18	0.090277778	0	0	00:00	0.00	0.00
		February 2013	0.15347222	1	03:41	0	0	0	00:00	0.00	0.00
January 2013		2.17916667	2	02:09	1.161805556	0	0	00:00	0.00	0.00	
December 2012		0.31875	1	07:39	0	0	0	00:00	0.00	0.00	
November 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2012		0.34583333	4	02:04	0.052083333	0	0	00:00	0.00	0.00	
September 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2012		0.10138889	1	02:26	0	0	0	00:00	0.00	0.00	
July 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2012		0.80972222	2	09:43	0.424305556	0	0	00:00	0.00	0.00	
May 2012		0.04583333	1	01:06	0	0	0	00:00	0.00	0.00	
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity		May 2012	0.40069444	1	09:37	0	0	0	00:00	0.00	0.00
		March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
		February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2013	0.41041667	2	04:55	0.068055556	0	0	00:00	0.00	0.00	

	December 2012	0.03819444	1	00:55	0	0	0	00:00	0.00	0.00
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.46388889	4	02:47	0.0375	0.068055556	1	01:38	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.47222222	2	05:40	0.213194444	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	May 2012	0.84166667	5	04:02	0.196527778	5.202083333	34	03:40	0.29	(0.82)
	March 2013	1.61875	14	02:47	0.069444444	1.65	15	02:38	0.21	(0.95)
	February 2013	0.8875	7	03:03	0.032638889	4.950694444	28	04:15	-0.77	(1.47)
	January 2013	1.02986111	12	02:04	0.059722222	4.150694444	31	03:13	-1.16	(1.71)
	December 2012	0.81527778	7	02:48	0.033333333	4.865972222	35	03:20	-0.65	(1.40)
	November 2012	1.07152778	10	02:34	0.059027778	7.927083333	42	04:32	-0.90	(1.55)
	October 2012	2.80625	18	03:44	0.191666667	12.59444444	71	04:15	-0.35	(1.22)
	September 2012	0.5125	7	01:45	0.032638889	8.123611111	44	04:26	-1.18	(1.72)
	August 2012	0.70208333	9	01:52	0.020138889	8.972222222	55	03:55	-1.09	(1.66)
	July 2012	1.85138889	16	02:47	0.081944444	7.771527778	47	03:58	-0.98	(1.59)
	June 2012	0.90902778	7	03:07	0.058333333	5.285416667	35	03:37	-0.47	(1.29)
	May 2012	1.37083333	14	02:21	0.089583333	5.407638889	39	03:20	-1.18	(1.72)
MR-6E Mean Time to Restore Unbundled Loop - XDSLi Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2013	0.14166667	1	03:24	0	4.150694444	31	03:13	0.06	(0.87)
	December 2012	0.52083333	1	12:30	0	5.204861111	36	03:28	4.17	0.21
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0.20138889	1	04:50	0	5.285416667	35	03:37	0.46	(0.62)
	May 2012	0.0875	1	02:06	0	5.407638889	39	03:20	-0.46	(1.28)
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	May 2012	1.26041667	4	07:34	0.179861111	0	1161	01:34	-1.31	(1.80)
	March 2013	3.8875	16	05:50	0.183333333	0	1156	03:44	-2.91	(2.77)
	February 2013	3.78958333	13	07:00	0.151388889	0	1106	01:12	-2.61	(2.58)
	January 2013	7.01527778	17	09:54	0.384722222	0	1477	14:01	-2.11	(2.28)
	December 2012	8.66875	16	13:00	0.320833333	0	1781	09:42	-1.86	(2.13)
	November 2012	7.69861111	18	10:16	0.221527778	0	1900	11:09	-3.07	(2.87)
	October 2012	6.24583333	11	13:38	0.583333333	0	1521	06:58	-1.59	(1.97)
	September 2012	4.07638889	10	09:47	0.203472222	0	1084	05:07	-1.19	(1.72)
	August 2012	5.43055556	9	14:29	0.538194444	0	1441	04:12	-0.78	(1.47)
	July 2012	6.08680556	16	09:08	0.183333333	0	1713	07:10	-2.85	(2.73)
	June 2012	13.0104167	27	11:34	0.324305556	0	1470	00:11	-3.09	(2.88)
	May 2012	5.52986111	19	06:59	0.1875	0	1313	20:17	-2.24	(2.36)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2012	0.17777778	1	04:16	0	0	0	00:00	0.00	0.00
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0.22152778	1	05:19	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00

	July 2012	0.11319444	1	02:43	0	0.068055556	1	01:38	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	1	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	1	2	50%	-0.82	(1.50)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	3	0%	0	57	630	9%	-0.54	(1.33)
	February 2013	0	3	0%	0	59	713	8%	-0.52	(1.32)
	January 2013	1	6	17%	0.3727	79	917	9%	0.70	(0.88)
	December 2012	3	7	43%	0.4949	95	850	11%	2.65	0.09
	November 2012	0	3	0%	0	92	919	10%	-0.58	(1.35)
	October 2012	1	9	11%	0.3143	83	800	10%	0.07	(1.20)
	September 2012	0	4	0%	0	41	564	7%	-0.56	(1.34)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	8	0%	0	63	678	9%	-0.90	(1.55)
	June 2012	0	2	0%	0	64	691	9%	-0.45	(1.27)
	May 2012	0	5	0%	0	62	720	9%	-0.68	(1.42)
MR-7A Repair Repeat Report Rate Centrex Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	1	2	50%	0.5	2	16	13%	1.51	(0.70)
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	1	16	6%	-0.25	(1.15)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Centrex 21 Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	6	0%	0	0	10	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	3	0%	0	0	6	0%	0.00	0.00
	December 2012	0	1	0%	0	0	3	0%	0.00	0.00
	November 2012	0	6	0%	0	0	8	0%	0.00	0.00
	October 2012	1	3	33%	0.4714	2	7	29%	0.15	(1.33)
	September 2012	0	1	0%	0	0	4	0%	0.00	0.00
	August 2012	0	1	0%	0	1	5	20%	-0.46	(1.28)
	July 2012	0	1	0%	0	0	6	0%	0.00	0.00
	June 2012	0	8	0%	0	1	8	13%	-0.76	(1.46)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Line Sharing Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00

	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	1	0%	0	575	6233	9%	-0.32	(1.19)
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	853	7285	12%	-0.36	(1.22)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	363	4045	9%	-0.31	(1.19)
	August 2012	1	2	50%	0.5	478	4907	10%	1.92	(0.46)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	493	5173	10%	-0.32	(1.20)
MR-7A Repair Repeat Report Rate Line Splitting Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	853	7285	12%	-0.36	(1.22)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	478	4907	10%	-0.33	(1.20)
	July 2012	0	1	0%	0	484	5095	10%	-0.32	(1.20)
	June 2012	0	1	0%	0	457	4870	9%	-0.32	(1.20)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate PBX Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	1	0%	0	0	8	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	0	9	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	4	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Residence Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	1	0%	0	338	3841	9%	-0.31	(1.19)
	January 2013	0	11	0%	0	496	5316	9%	-1.06	(1.65)
	December 2012	0	8	0%	0	579	5423	11%	-0.98	(1.59)
	November 2012	2	11	18%	0.3857	761	6366	12%	0.64	(0.82)
	October 2012	1	7	14%	0.3499	535	4757	11%	0.25	(1.10)
	September 2012	1	11	9%	0.2875	322	3481	9%	-0.02	(1.01)
	August 2012	2	19	11%	0.3069	428	4192	10%	0.05	(1.14)
	July 2012	0	9	0%	0	421	4417	10%	-0.97	(1.59)
	June 2012	0	5	0%	0	393	4179	9%	-0.72	(1.44)
	May 2012	0	9	0%	0	431	4453	10%	-0.98	(1.60)
MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	6	0%	0	353	4489	8%	-0.72	(1.43)
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00

	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
MR-7B Repair Repeat Report Rate Business Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2013	0	1	0%	0	16	150	11%	-0.34	(1.21)	
	February 2013	0	5	0%	0	13	153	9%	-0.67	(1.41)	
	January 2013	0	1	0%	0	20	219	9%	-0.32	(1.19)	
	December 2012	0	2	0%	0	20	218	9%	-0.45	(1.27)	
	November 2012	0	1	0%	0	27	227	12%	-0.37	(1.22)	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	1	2	50%	0.5	10	137	7%	2.30	(0.38)	
	August 2012	1	9	11%	0.3143	25	218	11%	-0.03	(1.02)	
	July 2012	1	4	25%	0.433	21	218	10%	1.03	(0.75)	
	June 2012	1	4	25%	0.433	11	175	6%	1.52	(0.58)	
	May 2012	0	1	0%	0	16	181	9%	-0.31	(1.19)	
	MR-7B Repair Repeat Report Rate PBX Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
		February 2013	0	0	0%	0	0	0	0%	0.00	0.00
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	1	0%	0	0	0	0%	0.00	0.00	
MR-7B Repair Repeat Report Rate Residence Parity		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
		February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	3	0%	0	120	1274	9%	-0.56	(1.34)	
	December 2012	0	1	0%	0	158	1505	11%	-0.34	(1.21)	
	November 2012	1	4	25%	0.433	221	1713	13%	0.72	(0.89)	
	October 2012	0	2	0%	0	162	1271	13%	-0.54	(1.33)	
	September 2012	0	3	0%	0	97	930	10%	-0.59	(1.36)	
	August 2012	0	1	0%	0	114	1187	10%	-0.33	(1.20)	
	July 2012	0	1	0%	0	146	1509	10%	-0.33	(1.20)	
	June 2012	0	2	0%	0	151	1283	12%	-0.52	(1.31)	
	May 2012	0	4	0%	0	117	1140	10%	-0.68	(1.41)	
	MR-7B Repair Repeat Report Rate UNE - P (POTS) Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	2	0%	0	118	1139	10%	-0.48	(1.29)
		February 2013	0	0	0%	0	0	0	0%	0.00	0.00
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	

MR-7C Repair Repeat Report Rate Basic Rate ISDN Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	1	0%	0	0	6	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7C Repair Repeat Report Rate Business Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	1	0%	0	10	97	10%	-0.34	(1.21)
		February 2013	0	1	0%	0	8	98	8%	-0.30	(1.18)
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	2	0%	0	7	113	6%	-0.36	(1.22)	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		1	2	50%	0.5	16	99	16%	1.29	(0.70)	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7C Repair Repeat Report Rate Centrex Parity		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
		February 2013	1	2	50%	0.5	1	10	10%	1.72	(0.71)
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7C Repair Repeat Report Rate Centrex 21 Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	1	2	50%	0.5	1	3	33%	0.39	(1.32)
		February 2013	0	0	0%	0	0	0	0%	0.00	0.00
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7C Repair Repeat Report Rate Line Sharing Parity		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
		February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	58	505	11%	-0.36	(1.22)
	August 2012	0	2	0%	0	89	710	13%	-0.53	(1.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate PBX Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	0	4	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Residence Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	2	0%	0	58	442	13%	-0.55	(1.33)
	December 2012	0	3	0%	0	68	468	15%	-0.71	(1.43)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	70	488	14%	-0.41	(1.25)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	2	50%	0.5	82	597	14%	1.49	(0.61)
	July 2012	0	3	0%	0	77	518	15%	-0.72	(1.44)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	81	657	12%	-0.37	(1.23)
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00

	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	3	0%	0	3	39	8%	-0.48	(1.29)
	February 2013	0	1	0%	0	2	38	5%	-0.23	(1.14)
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	7	40	18%	2.14	(0.48)
	October 2012	0	3	0%	0	3	43	7%	-0.46	(1.28)
	September 2012	1	2	50%	0.5	1	35	3%	3.89	(0.24)
	August 2012	0	3	0%	0	5	44	11%	-0.60	(1.36)
	July 2012	0	1	0%	0	6	55	11%	-0.35	(1.21)
	June 2012	1	1	100%	0	13	43	30%	1.50	(0.71)
May 2012	1	5	20%	0.4	7	51	14%	0.39	(1.08)	
MR-7D Repair Repeat Report Rate E911 Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	1	5	20%	-0.46	(1.28)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	3	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	3	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
May 2012	0	3	0%	0	0	1	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	14	48	29%	0.4545	3	39	8%	3.74	0.40
	February 2013	11	46	24%	0.4266	2	38	5%	3.81	0.28
	January 2013	6	42	14%	0.3499	12	56	21%	-0.85	(1.52)
	December 2012	11	53	21%	0.4056	12	59	20%	0.05	(1.11)
	November 2012	8	73	11%	0.3124	7	40	18%	-0.88	(1.53)
	October 2012	9	46	20%	0.3967	3	43	7%	2.33	(0.13)
	September 2012	5	39	13%	0.3343	1	35	3%	2.57	(0.30)
	August 2012	9	44	20%	0.4034	5	44	11%	1.34	(0.47)
	July 2012	16	50	32%	0.4665	6	55	11%	3.46	0.48
	June 2012	4	51	8%	0.2688	13	43	30%	-2.35	(2.43)
May 2012	12	49	24%	0.43	7	51	14%	1.56	(0.32)	
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS3 Capable Diagnostic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	0	0%	0.00	0.00
	August 2012	2	3	67%	0.4714	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
May 2012	2	4	50%	0.5	0	0	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate LIS Trunk Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	2	0%	0	0	0	0%	0.00	0.00
	February 2013	0	1	0%	0	0	0	0%	0.00	0.00

	January 2013	0	1	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	0	1	0%	0.00	0.00
	November 2012	0	1	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	2	50%	0.5	0	2	0%	0.00	(1.00)
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	2	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate UDIT DS1 Parity	May 2012	0	0	0%	0	0	0	0%	0.00
March 2013		0	0	0%	0	0	0	0%	0.00	0.00
February 2013		0	0	0%	0	0	0	0%	0.00	0.00
January 2013		0	0	0%	0	0	0	0%	0.00	0.00
December 2012		0	0	0%	0	0	0	0%	0.00	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	1	0%	0	3	43	7%	-0.27	(1.16)
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity		May 2012	0	0	0%	0	0	0	0%	0.00
	March 2013	2	25	8%	0.2713	0	4	0%	0.00	(1.39)
	February 2013	0	19	0%	0	0	4	0%	0.00	0.00
	January 2013	3	35	9%	0.2799	0	2	0%	0.00	(1.61)
	December 2012	5	33	15%	0.3586	0	2	0%	0.00	(1.37)
	November 2012	5	47	11%	0.3083	2	3	67%	-2.00	(2.21)
	October 2012	1	17	6%	0.2353	0	7	0%	0.00	(1.33)
	September 2012	1	31	3%	0.1767	0	1	0%	0.00	(2.13)
	August 2012	1	29	3%	0.1825	0	6	0%	0.00	(1.58)
	July 2012	3	29	10%	0.3045	1	5	20%	-0.50	(1.30)
	June 2012	0	27	0%	0	0	0	0%	0.00	0.00
	May 2012	0	25	0%	0	0	3	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	May 2012	0	0	0%	0	0	0	0%	0.00
March 2013		0	6	0%	0	0	4	0%	0.00	0.00
February 2013		1	21	5%	0.213	0	4	0%	0.00	(1.60)
January 2013		0	16	0%	0	0	2	0%	0.00	0.00
December 2012		1	19	5%	0.2233	0	2	0%	0.00	(1.80)
November 2012		2	21	10%	0.2935	2	3	67%	-1.96	(2.19)
October 2012		1	16	6%	0.2421	0	7	0%	0.00	(1.31)
September 2012	2	20	10%	0.3	0	1	0%	0.00	(1.80)	

	August 2012	0	11	0%	0	0	6	0%	0.00	0.00
	July 2012	0	14	0%	0	1	5	20%	-0.96	(1.58)
	June 2012	0	12	0%	0	0	0	0%	0.00	0.00
	May 2012	1	24	4%	0.1998	0	3	0%	0.00	(1.74)
MR-7D Repair Repeat Report Rate	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	March 2013	7	53	13%	0.3386	3	39	8%	0.98	(0.70)
	February 2013	10	66	15%	0.3586	2	38	5%	2.17	(0.26)
	January 2013	11	83	13%	0.3391	12	56	21%	-1.15	(1.70)
	December 2012	10	85	12%	0.3222	12	59	20%	-1.26	(1.76)
	November 2012	6	77	8%	0.268	7	40	18%	-1.31	(1.80)
	October 2012	5	65	8%	0.2665	3	43	7%	0.14	(1.16)
	September 2012	8	58	14%	0.3448	1	35	3%	3.07	(0.15)
	August 2012	15	77	19%	0.3961	5	44	11%	1.35	(0.45)
	July 2012	9	75	12%	0.325	6	55	11%	0.20	(1.06)
	June 2012	14	73	19%	0.3937	13	43	30%	-1.25	(1.76)
	May 2012	10	60	17%	0.3727	7	51	14%	0.45	(0.90)
MR-7D Repair Repeat Report Rate	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS3 Capable Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	0	4	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	1	0%	0	2	38	5%	-0.23	(1.14)
	January 2013	0	1	0%	0	12	56	21%	-0.52	(1.31)
	December 2012	0	1	0%	0	12	59	20%	-0.50	(1.30)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	2	0%	0	1	35	3%	-0.24	(1.14)
	August 2012	0	2	0%	0	5	44	11%	-0.50	(1.30)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	7	51	14%	-0.40	(1.24)
MR-7D Repair Repeat Report Rate	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	March 2013	6	89	7%	0.2507	393	4889	8%	-0.45	(1.27)
	February 2013	3	106	3%	0.1658	450	4927	9%	-2.23	(2.36)
	January 2013	16	137	12%	0.3212	633	6679	9%	0.87	(0.55)
	December 2012	1	174	1%	0.0756	736	6673	11%	-4.35	(3.64)
	November 2012	9	169	5%	0.2245	916	7745	12%	-2.59	(2.57)
	October 2012	6	146	4%	0.1985	681	6027	11%	-2.71	(2.65)
	September 2012	3	126	2%	0.1525	412	4471	9%	-2.62	(2.59)
	August 2012	5	113	4%	0.2056	553	5475	10%	-1.98	(2.20)
	July 2012	6	115	5%	0.2224	549	5594	10%	-1.64	(2.00)
	June 2012	12	109	11%	0.313	528	5370	10%	0.41	(0.83)
	May 2012	8	119	7%	0.2504	562	5716	10%	-1.13	(1.69)
MR-7D Repair Repeat Report Rate	May 2012	0	0	0%	0	0	0	0%	0.00	0.00

Unbundled Loop ISDN Capable Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	0	2	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	6	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7E Repair Repeat Report Rate DS1 Parity	March 2013	0	0	0%	0	0	0	0%	0.00
February 2013		0	0	0%	0	0	0	0%	0.00	0.00
January 2013		0	0	0%	0	0	0	0%	0.00	0.00
December 2012		0	0	0%	0	0	0	0%	0.00	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	1	0%	0	14	75	19%	-0.48	(1.29)
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate E911 Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	0	1	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	March 2013	4	22	18%	0.3857	1	23	4%	2.27
February 2013		2	12	17%	0.3727	2	34	6%	1.36	(0.64)
January 2013		3	13	23%	0.4213	3	35	9%	1.60	(0.47)
December 2012		3	18	17%	0.3727	5	41	12%	0.48	(0.95)
November 2012		0	17	0%	0	8	51	16%	-1.54	(1.94)
October 2012		2	18	11%	0.3143	14	75	19%	-0.74	(1.45)
September 2012		0	11	0%	0	12	55	22%	-1.60	(1.97)
August 2012		0	15	0%	0	9	63	14%	-1.42	(1.86)
July 2012		6	16	38%	0.4841	12	57	21%	1.43	(0.38)
June 2012		3	14	21%	0.4103	7	43	16%	0.45	(0.95)
May 2012		1	15	7%	0.2494	5	45	11%	-0.47	(1.29)
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS3 Capable Diagnostic	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	1	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00

	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate ISDN	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Primary Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	2	28	7%	-0.27	(1.17)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Trunk Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	1	0%	0	0	0	0%	0.00	0.00
	January 2013	0	1	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	3	0%	0	0	3	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Above DS1 Level Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	0	1	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
DS1 Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	3	0%	0	3	35	9%	-0.51	(1.31)
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00

	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	March 2013	0	3	0%	0	0	0	0%	0.00	0.00
	February 2013	0	1	0%	0	0	0	0%	0.00	0.00
	January 2013	0	2	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	4	25%	0.433	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	2	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	2	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	4	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	2	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	March 2013	2	14	14%	0.3499	1	23	4%	1.44	(0.71)
	February 2013	1	7	14%	0.3499	2	34	6%	0.86	(0.91)
	January 2013	1	12	8%	0.2764	3	35	9%	-0.03	(1.02)
	December 2012	0	7	0%	0	5	41	12%	-0.91	(1.55)
	November 2012	0	10	0%	0	8	51	16%	-1.25	(1.76)
	October 2012	3	18	17%	0.3727	14	75	19%	-0.20	(1.12)
	September 2012	0	8	0%	0	12	55	22%	-1.40	(1.85)
	August 2012	1	9	11%	0.3143	9	63	14%	-0.25	(1.15)
	July 2012	5	16	31%	0.4635	12	57	21%	0.88	(0.67)
	June 2012	1	7	14%	0.3499	7	43	16%	-0.13	(1.08)
	May 2012	3	14	21%	0.4103	5	45	11%	1.07	(0.65)
MR-7E Repair Repeat Report Rate	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	1	0%	0	3	35	9%	-0.30	(1.18)
	December 2012	0	1	0%	0	5	41	12%	-0.37	(1.22)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	1	0%	0	7	43	16%	-0.44	(1.27)
	May 2012	0	1	0%	0	5	45	11%	-0.35	(1.21)
MR-7E Repair Repeat Report Rate	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	March 2013	0	16	0%	0	127	1231	10%	-1.35	(1.82)
	February 2013	0	13	0%	0	107	1196	9%	-1.12	(1.68)
	January 2013	3	17	18%	0.3812	150	1575	10%	1.13	(0.53)

	December 2012	0	16	0%	0	202	1894	11%	-1.38	(1.84)
	November 2012	0	18	0%	0	270	2040	13%	-1.65	(2.00)
	October 2012	1	11	9%	0.2875	208	1607	13%	-0.38	(1.23)
	September 2012	0	10	0%	0	116	1146	10%	-1.06	(1.64)
	August 2012	0	9	0%	0	153	1547	10%	-0.99	(1.60)
	July 2012	0	16	0%	0	189	1845	10%	-1.35	(1.82)
	June 2012	1	27	4%	0.1889	175	1570	11%	-1.22	(1.74)
	May 2012	0	19	0%	0	145	1435	10%	-1.45	(1.88)
MR-7E Repair Repeat Report Rate	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	May 2012	1	109	1%	0.0953	0	1804	0%	0.00	(0.04)
	March 2013	0	106	0%	0	4	1890	0%	-0.46	(1.28)
	February 2013	0	105	0%	0	4	1949	0%	-0.45	(1.28)
	January 2013	0	109	0%	0	2	1967	0%	-0.32	(1.20)
	December 2012	0	106	0%	0	2	1993	0%	-0.32	(1.19)
	November 2012	0	106	0%	0	5	2019	0%	-0.50	(1.30)
	October 2012	1	105	1%	0.0971	7	2054	0%	1.05	(0.73)
	September 2012	1	105	1%	0.0971	1	2073	0%	4.12	(0.20)
	August 2012	0	104	0%	0	6	2094	0%	-0.53	(1.32)
	July 2012	1	101	1%	0.099	6	2148	0%	1.32	(0.64)
	June 2012	0	97	0%	0	0	2152	0%	0.00	0.00
	May 2012	0	95	0%	0	3	2183	0%	-0.35	(1.22)
MR-8 Trouble Rate Business Parity	May 2012	1	1922	0%	0.0228	880	212601	0%	-2.46	(2.50)
	March 2013	5	1953	0%	0.0505	877	213990	0%	-1.06	(1.64)
	February 2013	9	1966	0%	0.0675	964	215495	0%	0.07	(0.96)
	January 2013	7	1953	0%	0.0598	1221	217097	1%	-1.20	(1.73)
	December 2012	9	1942	0%	0.0679	1167	218402	1%	-0.43	(1.26)
	November 2012	4	1941	0%	0.0453	1228	219819	1%	-2.07	(2.26)
	October 2012	9	1943	0%	0.0679	1118	221236	1%	-0.26	(1.16)
	September 2012	6	1975	0%	0.055	796	222667	0%	-0.40	(1.24)
	August 2012	11	1998	1%	0.074	1046	224615	0%	0.55	(0.66)
	July 2012	12	2005	1%	0.0771	995	226416	0%	1.07	(0.35)
	June 2012	8	2012	0%	0.0629	965	228280	0%	-0.17	(1.11)
	May 2012	6	2018	0%	0.0544	1012	229965	0%	-0.96	(1.59)
MR-8 Trouble Rate Centrex Parity	May 2012	0	209	0%	0	26	31211	0%	-0.42	(1.25)
	March 2013	0	210	0%	0	35	31442	0%	-0.48	(1.29)
	February 2013	4	211	2%	0.1364	27	31721	0%	8.99	1.36
	January 2013	0	226	0%	0	45	31843	0%	-0.56	(1.34)
	December 2012	0	226	0%	0	33	31925	0%	-0.48	(1.29)
	November 2012	1	226	0%	0.0664	25	32162	0%	1.96	(0.41)
	October 2012	0	226	0%	0	26	32275	0%	-0.43	(1.26)
	September 2012	0	229	0%	0	23	32343	0%	-0.40	(1.24)
	August 2012	0	229	0%	0	20	32506	0%	-0.37	(1.23)

	July 2012	0	230	0%	0	45	32684	0%	-0.56	(1.34)
	June 2012	0	230	0%	0	32	32900	0%	-0.47	(1.29)
	May 2012	0	230	0%	0	33	33238	0%	-0.48	(1.29)
MR-8 Trouble Rate Centrex 21 Parity	May 2012	3	442	1%	0.0821	15	3835	0%	0.92	(0.65)
	March 2013	8	455	2%	0.1314	14	3931	0%	4.75	0.86
	February 2013	0	473	0%	0	9	4021	0%	-0.97	(1.59)
	January 2013	3	484	1%	0.0785	7	4088	0%	2.26	(0.15)
	December 2012	1	487	0%	0.0453	5	4145	0%	0.51	(0.98)
	November 2012	6	490	1%	0.11	9	4211	0%	4.59	0.69
	October 2012	3	504	1%	0.0769	8	4340	0%	2.04	0.24
	September 2012	1	509	0%	0.0443	5	4399	0%	0.52	(0.68)
	August 2012	1	515	0%	0.044	11	4491	0%	-0.22	(1.13)
	July 2012	1	514	0%	0.0441	9	4558	0%	-0.01	(1.01)
	June 2012	8	514	2%	0.1238	12	4656	0%	5.51	2.35
	May 2012	0	519	0%	0	13	4733	0%	-1.13	(1.69)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	May 2012	1	64	2%	0.124	0	0	0%	0.00	0.00
	March 2013	0	64	0%	0	0	0	0%	0.00	0.00
	February 2013	0	64	0%	0	0	0	0%	0.00	0.00
	January 2013	0	64	0%	0	0	0	0%	0.00	0.00
	December 2012	0	77	0%	0	0	0	0%	0.00	0.00
	November 2012	0	77	0%	0	0	0	0%	0.00	0.00
	October 2012	0	78	0%	0	0	0	0%	0.00	0.00
	September 2012	0	78	0%	0	0	0	0%	0.00	0.00
	August 2012	1	78	1%	0.1125	0	0	0%	0.00	0.00
	July 2012	0	109	0%	0	0	0	0%	0.00	0.00
	June 2012	0	108	0%	0	0	0	0%	0.00	0.00
	May 2012	0	107	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	May 2012	0	9	0%	0	0	0	0%	0.00	0.00
	March 2013	0	9	0%	0	0	0	0%	0.00	0.00
	February 2013	0	9	0%	0	0	0	0%	0.00	0.00
	January 2013	0	9	0%	0	0	0	0%	0.00	0.00
	December 2012	0	21	0%	0	0	0	0%	0.00	0.00
	November 2012	1	21	5%	0.213	0	0	0%	0.00	0.00
	October 2012	0	21	0%	0	0	0	0%	0.00	0.00
	September 2012	0	21	0%	0	0	0	0%	0.00	0.00
	August 2012	0	21	0%	0	0	0	0%	0.00	0.00
	July 2012	0	21	0%	0	0	0	0%	0.00	0.00
	June 2012	0	21	0%	0	0	0	0%	0.00	0.00
	May 2012	0	21	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate DS0 Parity	May 2012	0	377	0%	0	76	19887	0%	-1.19	(1.72)
	March 2013	0	376	0%	0	80	20037	0%	-1.22	(1.74)
	February 2013	0	377	0%	0	62	20313	0%	-1.06	(1.65)
	January 2013	0	373	0%	0	108	20507	1%	-1.39	(1.85)
	December 2012	0	373	0%	0	107	20669	1%	-1.38	(1.84)
	November 2012	0	365	0%	0	135	20731	1%	-1.53	(1.93)
	October 2012	0	365	0%	0	116	20886	1%	-1.42	(1.86)
	September 2012	0	362	0%	0	67	21036	0%	-1.07	(1.65)
	August 2012	0	359	0%	0	135	21250	1%	-1.50	(1.91)
	July 2012	0	359	0%	0	121	21528	1%	-1.41	(1.86)
	June 2012	0	359	0%	0	92	21723	0%	-1.23	(1.75)
	May 2012	0	347	0%	0	98	22052	0%	-1.23	(1.75)
MR-8 Trouble Rate DS1 Parity	May 2012	2	20	10%	0.3	73	5504	1%	3.38	0.15
	March 2013	3	21	14%	0.3499	62	5583	1%	5.75	0.78

	February 2013	0	20	0%	0	72	5693	1%	-0.51	(1.31)
	January 2013	0	23	0%	0	91	5764	2%	-0.61	(1.37)
	December 2012	0	22	0%	0	100	5851	2%	-0.62	(1.38)
	November 2012	1	25	4%	0.196	91	5909	2%	1.00	(0.72)
	October 2012	4	23	17%	0.379	118	5996	2%	5.32	0.87
	September 2012	2	25	8%	0.2713	90	6004	2%	2.67	(0.03)
	August 2012	3	25	12%	0.325	107	6073	2%	3.88	0.42
	July 2012	1	24	4%	0.1998	112	6289	2%	0.88	(0.77)
	June 2012	1	28	4%	0.1856	86	6635	1%	1.06	(0.70)
	May 2012	5	28	18%	0.383	96	7002	1%	7.49	1.39
MR-8 Trouble Rate DS3 Parity	May 2012	0	3	0%	0	6	1203	1%	-0.12	(1.07)
	March 2013	0	2	0%	0	1	1212	0%	-0.04	(1.02)
	February 2013	0	2	0%	0	4	1217	0%	-0.08	(1.05)
	January 2013	0	2	0%	0	3	1243	0%	-0.07	(1.04)
	December 2012	0	2	0%	0	5	1254	0%	-0.09	(1.05)
	November 2012	0	2	0%	0	5	1255	0%	-0.09	(1.05)
	October 2012	0	3	0%	0	5	1245	0%	-0.11	(1.07)
	September 2012	0	2	0%	0	1	1204	0%	-0.04	(1.02)
	August 2012	0	2	0%	0	3	1208	0%	-0.07	(1.04)
	July 2012	0	3	0%	0	1	1207	0%	-0.05	(1.03)
	June 2012	0	3	0%	0	2	1212	0%	-0.07	(1.04)
	May 2012	0	3	0%	0	0	1257	0%	0.00	0.00
MR-8 Trouble Rate E911 Parity	May 2012	2	1006	0%	0.0445	6	3182	0%	0.07	(0.96)
	March 2013	0	998	0%	0	2	3090	0%	-0.70	(1.42)
	February 2013	0	990	0%	0	5	3093	0%	-1.10	(1.67)
	January 2013	0	944	0%	0	5	3092	0%	-1.08	(1.66)
	December 2012	2	944	0%	0.046	6	3059	0%	0.10	(0.94)
	November 2012	0	940	0%	0	4	3032	0%	-0.97	(1.59)
	October 2012	0	944	0%	0	6	3000	0%	-1.20	(1.73)
	September 2012	1	938	0%	0.0326	3	2980	0%	0.05	(0.97)
	August 2012	0	936	0%	0	7	2978	0%	-1.30	(1.79)
	July 2012	3	990	0%	0.055	1	2978	0%	4.01	1.44
	June 2012	0	986	0%	0	3	2990	0%	-0.86	(1.52)
	May 2012	3	974	0%	0.0554	1	2990	0%	4.07	1.47
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	May 2012	0	48	0%	0	0	0	0%	0.00	0.00
	March 2013	0	48	0%	0	0	0	0%	0.00	0.00
	February 2013	0	54	0%	0	0	0	0%	0.00	0.00
	January 2013	0	59	0%	0	0	0	0%	0.00	0.00
	December 2012	0	61	0%	0	0	0	0%	0.00	0.00
	November 2012	0	62	0%	0	0	0	0%	0.00	0.00
	October 2012	0	62	0%	0	0	0	0%	0.00	0.00
	September 2012	0	62	0%	0	0	0	0%	0.00	0.00
	August 2012	0	62	0%	0	0	0	0%	0.00	0.00
	July 2012	0	62	0%	0	0	0	0%	0.00	0.00
	June 2012	0	62	0%	0	0	0	0%	0.00	0.00
	May 2012	0	62	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	May 2012	59	2932	2%	0.1404	71	5140	1%	2.34	0.42
	March 2013	70	2942	2%	0.1524	62	5214	1%	4.76	1.90
	February 2013	59	2957	2%	0.1398	71	5316	1%	2.50	0.52
	January 2013	55	2983	2%	0.1345	89	5373	2%	0.64	(0.61)
	December 2012	71	3031	2%	0.1512	94	5455	2%	2.10	0.28
	November 2012	90	3041	3%	0.1695	89	5511	2%	4.72	1.87
	October 2012	64	3045	2%	0.1434	116	5598	2%	0.09	(0.94)

	September 2012	50	3038	2%	0.1272	85	5598	2%	0.46	(0.72)	
	August 2012	58	3042	2%	0.1368	102	5660	2%	0.35	(0.79)	
	July 2012	66	3209	2%	0.1419	112	6290	2%	0.96	(0.41)	
	June 2012	65	3220	2%	0.1406	86	6636	1%	2.98	0.81	
	May 2012	64	3258	2%	0.1388	96	7003	1%	2.41	0.46	
MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	May 2012	1	58	2%	0.1302	0	0	0%	0.00	0.00	
	March 2013	0	59	0%	0	0	0	0%	0.00	0.00	
	February 2013	0	59	0%	0	0	0	0%	0.00	0.00	
	January 2013	1	60	2%	0.128	0	0	0%	0.00	0.00	
	December 2012	1	60	2%	0.128	0	0	0%	0.00	0.00	
	November 2012	0	60	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	58	0%	0	0	0	0%	0.00	0.00	
	September 2012	1	58	2%	0.1302	0	0	0%	0.00	0.00	
	August 2012	3	58	5%	0.2215	0	0	0%	0.00	0.00	
	July 2012	0	58	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	57	0%	0	0	0	0%	0.00	0.00	
	May 2012	4	57	7%	0.2554	0	0	0%	0.00	0.00	
	MR-8 Trouble Rate ISDN Primary Parity	May 2012	0	126	0%	0	31	93705	0%	-0.20	(1.12)
		March 2013	0	76	0%	0	40	93934	0%	-0.18	(1.11)
February 2013		0	76	0%	0	48	94234	0%	-0.20	(1.12)	
January 2013		0	76	0%	0	68	94657	0%	-0.23	(1.14)	
December 2012		0	76	0%	0	63	94974	0%	-0.22	(1.14)	
November 2012		0	76	0%	0	68	94853	0%	-0.23	(1.14)	
October 2012		0	76	0%	0	77	94973	0%	-0.25	(1.15)	
September 2012		0	76	0%	0	58	94468	0%	-0.22	(1.13)	
August 2012		0	76	0%	0	52	94440	0%	-0.20	(1.12)	
July 2012		1	76	1%	0.114	47	94809	0%	4.96	0.08	
June 2012		0	76	0%	0	55	95081	0%	-0.21	(1.13)	
May 2012		0	76	0%	0	47	94670	0%	-0.19	(1.12)	
MR-8 Trouble Rate Line Sharing Parity		May 2012	1	621	0%	0.0401	5846	748541	1%	-1.75	(2.07)
		March 2013	0	635	0%	0	6119	755373	1%	-2.28	(2.38)
	February 2013	0	643	0%	0	6123	762470	1%	-2.28	(2.39)	
	January 2013	1	656	0%	0.039	8253	770084	1%	-2.29	(2.39)	
	December 2012	0	671	0%	0	8549	777008	1%	-2.73	(2.66)	
	November 2012	1	687	0%	0.0381	9785	784275	1%	-2.60	(2.58)	
	October 2012	0	699	0%	0	7634	791887	1%	-2.61	(2.59)	
	September 2012	2	714	0%	0.0529	5617	799058	1%	-1.35	(1.82)	
	August 2012	4	724	1%	0.0741	7022	808085	1%	-0.92	(1.56)	
	July 2012	0	731	0%	0	7439	815815	1%	-2.59	(2.58)	
	June 2012	0	747	0%	0	6944	824133	1%	-2.52	(2.53)	
	May 2012	1	769	0%	0.036	7151	831931	1%	-2.19	(2.33)	
	MR-8 Trouble Rate Line Splitting Parity	May 2012	0	48	0%	0	5846	748541	1%	-0.61	(1.37)
		March 2013	0	50	0%	0	6119	755373	1%	-0.64	(1.39)
February 2013		0	50	0%	0	6123	762470	1%	-0.64	(1.39)	
January 2013		0	52	0%	0	8253	770084	1%	-0.75	(1.46)	
December 2012		0	55	0%	0	8549	777008	1%	-0.78	(1.48)	
November 2012		1	58	2%	0.1302	9785	784275	1%	0.33	(1.03)	
October 2012		0	61	0%	0	7634	791887	1%	-0.77	(1.47)	
September 2012		0	63	0%	0	5617	799058	1%	-0.67	(1.41)	
August 2012		1	64	2%	0.124	7022	808085	1%	0.60	(0.89)	
July 2012		1	67	1%	0.1213	7439	815815	1%	0.50	(0.94)	
June 2012		1	68	1%	0.1204	6944	824133	1%	0.57	(0.90)	
May 2012		0	70	0%	0	7151	831931	1%	-0.78	(1.47)	

MR-8 Trouble Rate LIS Trunk Parity	May 2012	0	94675	0%	0	0	87394	0%	0.00	0.00	
	March 2013	2	94915	0%	0.0046	0	90268	0%	0.00	0.00	
	February 2013	2	96547	0%	0.0046	0	90770	0%	0.00	0.00	
	January 2013	2	97363	0%	0.0045	0	91957	0%	0.00	0.00	
	December 2012	2	98179	0%	0.0045	1	92053	0%	0.63	(0.62)	
	November 2012	1	98635	0%	0.0032	0	93949	0%	0.00	0.00	
	October 2012	0	100963	0%	0	1	93157	0%	-0.72	(1.44)	
	September 2012	5	104034	0%	0.0069	5	93657	0%	-0.16	(1.10)	
	August 2012	2	104755	0%	0.0044	0	93513	0%	0.00	0.00	
	July 2012	3	108070	0%	0.0053	1	93892	0%	1.18	(0.29)	
	June 2012	0	107830	0%	0	1	93149	0%	-0.73	(1.45)	
	May 2012	0	107374	0%	0	3	95333	0%	-1.26	(1.77)	
	MR-8 Trouble Rate PBX Parity	May 2012	0	610	0%	0	5	20618	0%	-0.38	(1.23)
		March 2013	1	606	0%	0.0406	13	21121	0%	1.01	(0.38)
		February 2013	0	607	0%	0	5	21277	0%	-0.37	(1.23)
January 2013		0	608	0%	0	15	21378	0%	-0.64	(1.39)	
December 2012		1	609	0%	0.0405	16	21470	0%	0.80	(0.51)	
November 2012		1	598	0%	0.0409	14	21737	0%	0.98	(0.41)	
October 2012		0	596	0%	0	15	21958	0%	-0.63	(1.38)	
September 2012		0	615	0%	0	12	22180	0%	-0.57	(1.35)	
August 2012		1	559	0%	0.0423	8	22623	0%	1.78	0.08	
July 2012		0	556	0%	0	8	22762	0%	-0.44	(1.27)	
June 2012		0	558	0%	0	10	23118	0%	-0.49	(1.30)	
May 2012		1	544	0%	0.0428	5	23357	0%	2.56	0.56	
MR-8 Trouble Rate Residence Parity		May 2012	1	168	1%	0.0769	4966	535940	1%	-0.45	(1.27)
		March 2013	0	170	0%	0	5242	541383	1%	-1.29	(1.78)
		February 2013	1	180	1%	0.0743	5159	546975	1%	-0.54	(1.33)
	January 2013	1	174	1%	0.0756	7032	552987	1%	-0.82	(1.50)	
	December 2012	1	179	1%	0.0745	7382	558606	1%	-0.89	(1.54)	
	November 2012	1	198	1%	0.0709	8557	564456	2%	-1.16	(1.71)	
	October 2012	0	200	0%	0	6516	570651	1%	-1.52	(1.92)	
	September 2012	14	920	2%	0.1224	4821	576391	1%	2.28	0.39	
	August 2012	22	852	3%	0.1586	5976	583470	1%	4.51	1.74	
	July 2012	13	729	2%	0.1323	6444	589399	1%	1.79	0.09	
	June 2012	7	638	1%	0.1042	5979	595853	1%	0.24	(0.86)	
	May 2012	13	597	2%	0.1459	6139	601966	1%	2.81	0.71	
	MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	May 2012	0	55	0%	0	0	0	0%	0.00	0.00
		March 2013	0	56	0%	0	0	0	0%	0.00	0.00
		February 2013	0	52	0%	0	0	0	0%	0.00	0.00
January 2013		0	48	0%	0	0	0	0%	0.00	0.00	
December 2012		0	42	0%	0	0	0	0%	0.00	0.00	
November 2012		0	40	0%	0	0	0	0%	0.00	0.00	
October 2012		0	38	0%	0	0	0	0%	0.00	0.00	
September 2012		0	37	0%	0	0	0	0%	0.00	0.00	
August 2012		0	34	0%	0	0	0	0%	0.00	0.00	
July 2012		0	31	0%	0	0	0	0%	0.00	0.00	
June 2012		0	30	0%	0	0	0	0%	0.00	0.00	
May 2012		0	28	0%	0	0	0	0%	0.00	0.00	
MR-8 Trouble Rate UDIT Above DS1 Level Parity		May 2012	0	75	0%	0	6	1093	1%	-0.62	(1.38)
		March 2013	0	74	0%	0	1	1101	0%	-0.25	(1.15)
		February 2013	0	74	0%	0	4	1104	0%	-0.50	(1.31)
	January 2013	0	74	0%	0	3	1124	0%	-0.43	(1.26)	
	December 2012	0	74	0%	0	5	1134	0%	-0.55	(1.34)	

	November 2012	1	74	1%	0.1155	5	1135	0%	1.15	(0.71)
	October 2012	0	73	0%	0	5	1125	0%	-0.55	(1.34)
	September 2012	0	80	0%	0	0	1078	0%	0.00	0.00
	August 2012	0	85	0%	0	3	1081	0%	-0.47	(1.28)
	July 2012	1	95	1%	0.1021	1	1207	0%	3.16	(0.35)
	June 2012	0	95	0%	0	2	1212	0%	-0.38	(1.23)
	May 2012	0	97	0%	0	0	1257	0%	0.00	0.00
MR-8 Trouble Rate UDIT DS1 Parity	May 2012	0	98	0%	0	71	5139	1%	-1.16	(1.71)
	March 2013	0	98	0%	0	62	5213	1%	-1.08	(1.65)
	February 2013	0	98	0%	0	71	5315	1%	-1.14	(1.69)
	January 2013	3	99	3%	0.1714	89	5372	2%	1.06	(0.55)
	December 2012	0	102	0%	0	94	5454	2%	-1.33	(1.81)
	November 2012	0	103	0%	0	89	5510	2%	-1.29	(1.78)
	October 2012	1	103	1%	0.0981	116	5597	2%	-0.78	(1.47)
	September 2012	0	103	0%	0	85	5597	2%	-1.25	(1.76)
	August 2012	0	104	0%	0	102	5659	2%	-1.37	(1.83)
	July 2012	0	108	0%	0	112	6289	2%	-1.39	(1.84)
	June 2012	0	110	0%	0	86	6635	1%	-1.19	(1.72)
	May 2012	0	107	0%	0	96	7002	1%	-1.21	(1.74)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	May 2012	32	13736	0%	0.0482	0	1794	0%	0.00	0.00
	March 2013	28	13633	0%	0.0453	4	1880	0%	-0.07	(1.04)
	February 2013	20	13528	0%	0.0384	4	1939	0%	-0.53	(1.32)
	January 2013	37	13476	0%	0.0523	2	1957	0%	2.23	0.36
	December 2012	34	13469	0%	0.0502	2	1983	0%	1.99	0.21
	November 2012	47	13462	0%	0.059	5	2009	0%	0.84	(0.49)
	October 2012	21	13415	0%	0.0395	7	2044	0%	-1.34	(1.81)
	September 2012	31	13316	0%	0.0482	1	2063	0%	3.54	1.15
	August 2012	30	13331	0%	0.0474	6	2084	0%	-0.50	(1.30)
	July 2012	29	13344	0%	0.0466	6	2138	0%	-0.51	(1.31)
	June 2012	29	13266	0%	0.0467	0	2142	0%	0.00	0.00
	May 2012	26	13064	0%	0.0446	3	2173	0%	0.71	(0.57)
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	May 2012	0	50	0%	0	73	5504	1%	-0.82	(1.50)
	March 2013	0	50	0%	0	62	5583	1%	-0.75	(1.45)
	February 2013	0	50	0%	0	72	5693	1%	-0.80	(1.48)
	January 2013	0	50	0%	0	91	5764	2%	-0.89	(1.54)
	December 2012	0	51	0%	0	100	5851	2%	-0.94	(1.57)
	November 2012	0	51	0%	0	91	5909	2%	-0.89	(1.54)
	October 2012	0	51	0%	0	118	5996	2%	-1.01	(1.61)
	September 2012	0	52	0%	0	90	6004	2%	-0.89	(1.54)
	August 2012	0	52	0%	0	107	6073	2%	-0.96	(1.58)
	July 2012	0	52	0%	0	112	6289	2%	-0.97	(1.59)
	June 2012	0	52	0%	0	86	6635	1%	-0.82	(1.50)
	May 2012	0	52	0%	0	96	7002	1%	-0.85	(1.51)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	May 2012	9	5160	0%	0.0417	0	1794	0%	0.00	0.00
	March 2013	6	5193	0%	0.034	4	1880	0%	-0.78	(1.48)
	February 2013	21	5247	0%	0.0631	4	1939	0%	1.61	(0.02)
	January 2013	18	5255	0%	0.0584	2	1957	0%	2.84	0.73
	December 2012	20	5308	0%	0.0613	2	1983	0%	3.30	1.01
	November 2012	21	5320	0%	0.0627	5	2009	0%	1.12	(0.32)
	October 2012	16	5309	0%	0.0548	7	2044	0%	-0.27	(1.16)
	September 2012	22	5302	0%	0.0643	1	2063	0%	6.42	2.90
	August 2012	11	5317	0%	0.0454	6	2084	0%	-0.59	(1.36)
	July 2012	18	5299	0%	0.0582	6	2138	0%	0.44	(0.74)

	June 2012	12	5287	0%	0.0476	0	2142	0%	0.00	0.00
	May 2012	26	5241	1%	0.0703	3	2173	0%	3.78	(1.30)
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	May 2012	47	6434	1%	0.0852	70	5046	1%	-2.99	(2.82)
	March 2013	67	6448	1%	0.1014	57	5117	1%	-0.38	(1.23)
	February 2013	73	6460	1%	0.1057	70	5216	1%	-0.99	(1.60)
	January 2013	95	6471	1%	0.1203	88	5280	2%	-0.84	(1.51)
	December 2012	92	6529	1%	0.1179	96	5361	2%	-1.56	(1.95)
	November 2012	87	6563	1%	0.1144	88	5415	2%	-1.29	(1.78)
	October 2012	83	6595	1%	0.1115	110	5500	2%	-2.90	(2.76)
	September 2012	66	6653	1%	0.0991	84	5538	2%	-2.36	(2.44)
	August 2012	86	6681	1%	0.1127	105	5602	2%	-2.39	(2.45)
	July 2012	91	6742	1%	0.1154	112	6290	2%	-1.86	(2.13)
	June 2012	80	6779	1%	0.108	86	6636	1%	-0.59	(1.36)
	May 2012	74	6892	1%	0.1031	96	7003	1%	-1.51	(1.92)
	MR-8 Trouble Rate Unbundled Loop - DS3 Capable Parity	May 2012	0	4	0%	0	5	1002	1%	-0.14
March 2013		0	4	0%	0	1	1009	0%	-0.06	(1.04)
February 2013		0	4	0%	0	2	1013	0%	-0.09	(1.05)
January 2013		0	4	0%	0	2	1037	0%	-0.09	(1.05)
December 2012		0	4	0%	0	4	1045	0%	-0.12	(1.08)
November 2012		1	4	25%	0.433	4	1045	0%	7.96	0.26
October 2012		0	4	0%	0	5	1037	0%	-0.14	(1.08)
September 2012		0	4	0%	0	1	1010	0%	-0.06	(1.04)
August 2012		0	4	0%	0	3	1012	0%	-0.11	(1.07)
July 2012		0	4	0%	0	1	1207	0%	-0.06	(1.03)
June 2012		0	4	0%	0	2	1212	0%	-0.08	(1.05)
May 2012		0	4	0%	0	0	1257	0%	0.00	0.00
MR-8 Trouble Rate Unbundled Loop - XDSLi Parity		May 2012	0	107	0%	0	73	5495	1%	-1.19
	March 2013	0	112	0%	0	62	5574	1%	-1.11	(1.68)
	February 2013	1	117	1%	0.0921	72	5684	1%	-0.39	(1.24)
	January 2013	2	121	2%	0.1275	91	5755	2%	0.06	(1.12)
	December 2012	2	131	2%	0.1226	100	5842	2%	-0.16	(1.10)
	November 2012	0	139	0%	0	91	5900	2%	-1.46	(1.89)
	October 2012	0	146	0%	0	117	5987	2%	-1.69	(2.02)
	September 2012	2	156	1%	0.1125	90	5995	2%	-0.22	(1.14)
	August 2012	2	163	1%	0.1101	107	6064	2%	-0.51	(1.31)
	July 2012	0	164	0%	0	112	6280	2%	-1.70	(2.04)
	June 2012	1	173	1%	0.0758	86	6626	1%	-0.83	(1.50)
	May 2012	2	179	1%	0.1051	96	6993	1%	-0.29	(1.18)
	MR-8 Trouble Rate Unbundled Loop Analog Parity	May 2012	88	42490	0%	0.0455	5846	748547	1%	-13.07
March 2013		105	42976	0%	0.0494	6120	755379	1%	-12.73	(8.74)
February 2013		119	43570	0%	0.0522	6123	762476	1%	-12.05	(8.33)
January 2013		154	43942	0%	0.0591	8254	770090	1%	-14.28	(9.68)
December 2012		190	44797	0%	0.065	8549	777015	1%	-13.34	(9.11)
November 2012		187	45293	0%	0.0641	9785	784282	1%	-15.56	(10.46)
October 2012		157	45739	0%	0.0585	7634	791895	1%	-13.21	(9.03)
September 2012		136	46211	0%	0.0542	5617	799066	1%	-10.22	(7.22)
August 2012		122	46731	0%	0.051	7022	808093	1%	-13.77	(9.37)
July 2012		131	47331	0%	0.0525	7439	815823	1%	-14.13	(9.59)
June 2012		136	47795	0%	0.0533	6944	824141	1%	-12.98	(8.89)
May 2012		138	48964	0%	0.053	7151	831939	1%	-13.46	(9.18)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity		May 2012	0	162	0%	0	0	1794	0%	0.00
	March 2013	0	169	0%	0	4	1880	0%	-0.57	(1.35)
	February 2013	0	172	0%	0	4	1939	0%	-0.57	(1.35)

	January 2013	0	176	0%	0	2	1957	0%	-0.41	(1.25)
	December 2012	2	183	1%	0.104	2	1983	0%	4.05	0.08
	November 2012	0	185	0%	0	5	2009	0%	-0.65	(1.40)
	October 2012	1	189	1%	0.0725	7	2044	0%	0.42	(1.01)
	September 2012	0	195	0%	0	1	2063	0%	-0.29	(1.18)
	August 2012	1	198	1%	0.0709	6	2084	0%	0.54	(0.96)
	July 2012	1	209	0%	0.069	6	2138	0%	0.52	(0.97)
	June 2012	0	212	0%	0	0	2142	0%	0.00	0.00
	May 2012	0	240	0%	0	3	2173	0%	-0.55	(1.33)
MR-8 Trouble Rate UNE - P (POTS) Parity	May 2012	0	22	0%	0	5846	748541	1%	-0.42	(1.25)
	March 2013	0	17	0%	0	6119	755373	1%	-0.37	(1.23)
	February 2013	0	16	0%	0	6123	762470	1%	-0.36	(1.22)
	January 2013	0	17	0%	0	8253	770084	1%	-0.43	(1.26)
	December 2012	0	17	0%	0	8549	777008	1%	-0.43	(1.26)
	November 2012	0	19	0%	0	9785	784275	1%	-0.49	(1.30)
	October 2012	0	20	0%	0	7634	791887	1%	-0.44	(1.27)
	September 2012	0	21	0%	0	5617	799058	1%	-0.39	(1.23)
	August 2012	0	21	0%	0	7022	808085	1%	-0.43	(1.26)
	July 2012	0	22	0%	0	7439	815815	1%	-0.45	(1.27)
	June 2012	0	22	0%	0	6944	824133	1%	-0.43	(1.26)
	May 2012	1	23	4%	0.2039	7151	831931	1%	1.81	(0.44)
MR-9A Repair Appointments Met Business Parity	May 2012	1	1	100%	0	579	629	92%	-0.29	(1.18)
	March 2013	2	3	67%	0.4714	563	630	89%	1.27	(0.66)
	February 2013	3	3	100%	0	628	713	88%	-0.64	(1.39)
	January 2013	4	6	67%	0.4714	743	917	81%	0.89	(0.72)
	December 2012	5	7	71%	0.4518	704	846	83%	0.83	(0.74)
	November 2012	2	3	67%	0.4714	771	919	84%	0.81	(0.86)
	October 2012	9	9	100%	0	685	801	86%	-1.23	(1.75)
	September 2012	4	4	100%	0	502	564	89%	-0.70	(1.43)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	7	8	88%	0.3307	572	678	84%	-0.24	(1.15)
	June 2012	2	2	100%	0	604	691	87%	-0.54	(1.33)
	May 2012	5	5	100%	0	624	720	87%	-0.87	(1.53)
MR-9A Repair Appointments Met Centrex Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	2	2	100%	0	12	13	92%	-0.38	(1.23)
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	14	15	93%	3.62	(0.30)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Centrex 21 Parity	May 2012	3	3	100%	0	10	11	91%	-0.49	(1.30)
	March 2013	5	6	83%	0.3727	10	10	100%	0.00	(0.81)
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	3	3	100%	0	6	6	100%	0.00	0.00
	December 2012	1	1	100%	0	2	3	67%	-0.61	(1.37)
	November 2012	3	6	50%	0.5	6	8	75%	1.07	(0.75)
	October 2012	2	3	67%	0.4714	7	7	100%	0.00	(0.68)
	September 2012	1	1	100%	0	4	4	100%	0.00	0.00

	August 2012	1	1	100%	0	3	5	60%	-0.75	(1.45)
	July 2012	1	1	100%	0	6	6	100%	0.00	0.00
	June 2012	7	8	88%	0.3307	8	8	100%	0.00	(1.00)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met PBX Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0	4	6	67%	-0.65	(1.40)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	3	4	75%	-0.52	(1.31)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Residence Parity	May 2012	1	1	100%	0	3363	3607	93%	-0.27	(1.16)
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	1	0%	0	3492	3841	91%	3.16	(0.19)
	January 2013	1	1	100%	0	4623	5316	87%	-0.39	(1.24)
	December 2012	0	1	0%	0	4726	5414	87%	2.62	(0.31)
	November 2012	1	1	100%	0	5534	6366	87%	-0.39	(1.24)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	11	11	100%	0	3254	3481	93%	-0.87	(1.53)
	August 2012	18	19	95%	0.2233	3870	4169	93%	-0.32	(1.20)
	July 2012	9	9	100%	0	4076	4417	92%	-0.87	(1.53)
	June 2012	5	5	100%	0	3819	4179	91%	-0.69	(1.42)
	May 2012	8	9	89%	0.3143	4088	4453	92%	0.32	(1.06)
MR-9B Repair Appointments Met Business Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	1	1	100%	0	119	150	79%	-0.51	(1.31)
	February 2013	5	5	100%	0	121	153	79%	-1.13	(1.69)
	January 2013	1	1	100%	0	187	219	85%	-0.41	(1.25)
	December 2012	2	2	100%	0	166	218	76%	-0.79	(1.48)
	November 2012	1	1	100%	0	163	227	72%	-0.63	(1.38)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	2	2	100%	0	122	137	89%	-0.49	(1.30)
	August 2012	7	9	78%	0.4157	191	224	85%	0.62	(0.85)
	July 2012	4	4	100%	0	189	218	87%	-0.78	(1.47)
	June 2012	4	4	100%	0	149	175	85%	-0.83	(1.50)
	May 2012	1	1	100%	0	160	181	88%	-0.36	(1.22)
MR-9B Repair Appointments Met Residence Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	3	3	100%	0	851	930	92%	-0.53	(1.32)
	August 2012	1	1	100%	0	1098	1210	91%	-0.32	(1.19)
	July 2012	1	1	100%	0	1364	1509	90%	-0.33	(1.20)
	June 2012	2	2	100%	0	1158	1286	90%	-0.47	(1.29)
	May 2012	4	4	100%	0	1032	1140	91%	-0.65	(1.39)
MR-9C Repair Appointments Met Business	May 2012	0	0	0%	0	0	0	0%	0.00	0.00

Parity	March 2013	1	1	100%	0	92	97	95%	-0.23	(1.14)	
	February 2013	1	1	100%	0	91	98	93%	-0.28	(1.17)	
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	1	2	50%	0.5	105	113	93%	2.35	(0.37)	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	2	2	100%	0	92	99	93%	-0.39	(1.23)	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-9C Repair Appointments Met Centrex Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2013	2	2	100%	0	4	4	100%	0.00	0.00	
January 2013	0	0	0%	0	0	0	0%	0.00	0.00		
December 2012	0	0	0%	0	0	0	0%	0.00	0.00		
November 2012	0	0	0%	0	0	0	0%	0.00	0.00		
October 2012	0	0	0%	0	0	0	0%	0.00	0.00		
September 2012	0	0	0%	0	0	0	0%	0.00	0.00		
August 2012	0	0	0%	0	0	0	0%	0.00	0.00		
July 2012	0	0	0%	0	0	0	0%	0.00	0.00		
June 2012	0	0	0%	0	0	0	0%	0.00	0.00		
May 2012	0	0	0%	0	0	0	0%	0.00	0.00		
MR-9C Repair Appointments Met Centrex 21 Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
March 2013	2	2	100%	0	3	3	100%	0.00	0.00		
February 2013	0	0	0%	0	0	0	0%	0.00	0.00		
January 2013	0	0	0%	0	0	0	0%	0.00	0.00		
December 2012	0	0	0%	0	0	0	0%	0.00	0.00		
November 2012	0	0	0%	0	0	0	0%	0.00	0.00		
October 2012	0	0	0%	0	0	0	0%	0.00	0.00		
September 2012	0	0	0%	0	0	0	0%	0.00	0.00		
August 2012	0	0	0%	0	0	0	0%	0.00	0.00		
July 2012	0	0	0%	0	0	0	0%	0.00	0.00		
June 2012	0	0	0%	0	0	0	0%	0.00	0.00		
May 2012	0	0	0%	0	0	0	0%	0.00	0.00		
MR-9C Repair Appointments Met PBX Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
March 2013	0	0	0%	0	0	0	0%	0.00	0.00		
February 2013	0	0	0%	0	0	0	0%	0.00	0.00		
January 2013	0	0	0%	0	0	0	0%	0.00	0.00		
December 2012	0	0	0%	0	0	0	0%	0.00	0.00		
November 2012	1	1	100%	0	2	2	100%	0.00	0.00		
October 2012	0	0	0%	0	0	0	0%	0.00	0.00		
September 2012	0	0	0%	0	0	0	0%	0.00	0.00		
August 2012	0	0	0%	0	0	0	0%	0.00	0.00		
July 2012	0	0	0%	0	0	0	0%	0.00	0.00		
June 2012	0	0	0%	0	0	0	0%	0.00	0.00		
May 2012	0	0	0%	0	0	0	0%	0.00	0.00		
MR-9C Repair Appointments Met Residence Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
March 2013	0	0	0%	0	0	0	0%	0.00	0.00		
February 2013	0	0	0%	0	0	0	0%	0.00	0.00		
January 2013	0	0	0%	0	0	0	0%	0.00	0.00		
December 2012	0	0	0%	0	0	0	0%	0.00	0.00		
November 2012	0	0	0%	0	0	0	0%	0.00	0.00		

	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	573	597	96%	-0.29	(1.18)
	July 2012	3	3	100%	0	494	518	95%	-0.38	(1.23)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	629	657	96%	-0.21	(1.13)
NI-1A Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Parity 0.01	May 2012	8	42142	0%	0.0014	0	0	0%	0.00	(2.94)
	March 2013	8	42118	0%	0.0011	0	0	0%	0.00	(2.94)
	February 2013	10	42118	0%	0.0017	0	0	0%	0.00	(2.93)
	January 2013	22	42190	0%	0.0028	0	0	0%	0.00	(2.84)
	December 2012	12	42862	0%	0.0016	0	0	0%	0.00	(2.91)
	November 2012	16	42310	0%	0.0022	0	0	0%	0.00	(2.89)
	October 2012	71	42886	0%	0.0058	0	0	0%	0.00	(2.50)
	September 2012	24	43462	0%	0.0026	0	0	0%	0.00	(2.83)
	August 2012	13	42814	0%	0.0035	0	0	0%	0.00	(2.91)
	July 2012	36	44494	0%	0.0041	0	0	0%	0.00	(2.75)
	June 2012	83	44782	0%	0.0084	0	0	0%	0.00	(2.44)
	May 2012	22	44566	0%	0.0026	0	0	0%	0.00	(2.85)
NI-1B Trunk Blockage to CTL-Q End Offices LIS Trunk Parity 0.01	May 2012	1	15775	0%	0.0008	0	0	0%	0.00	(2.98)
	March 2013	1	15799	0%	0.0009	0	0	0%	0.00	(2.98)
	February 2013	2	15835	0%	0.0012	0	0	0%	0.00	(2.96)
	January 2013	0	15835	0%	0.0002	0	0	0%	0.00	(2.99)
	December 2012	1	15931	0%	0.0006	0	0	0%	0.00	(2.99)
	November 2012	0	15931	0%	0.0003	0	0	0%	0.00	(2.99)
	October 2012	6	15931	0%	0.0031	0	0	0%	0.00	(2.88)
	September 2012	1	15931	0%	0.0003	0	0	0%	0.00	(2.99)
	August 2012	1	16099	0%	0.0004	0	0	0%	0.00	(2.97)
	July 2012	5	16147	0%	0.0032	0	0	0%	0.00	(2.90)
	June 2012	4	16147	0%	0.0015	0	0	0%	0.00	(2.93)
	May 2012	0	16147	0%	0.0002	0	0	0%	0.00	(3.00)
NI-1C Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Diagnostic	May 2012	51	42382	0%	0.0135	0	0	0%	0.00	0.00
	March 2013	9	42190	0%	0.0012	0	0	0%	0.00	0.00
	February 2013	24	42598	0%	0.0037	0	0	0%	0.00	0.00
	January 2013	37	42598	0%	0.0049	0	0	0%	0.00	0.00
	December 2012	14	42934	0%	0.0017	0	0	0%	0.00	0.00
	November 2012	43	42742	0%	0.0078	0	0	0%	0.00	0.00
	October 2012	145	43534	0%	0.0158	0	0	0%	0.00	0.00
	September 2012	90	43918	0%	0.0159	0	0	0%	0.00	0.00
	August 2012	89	43942	0%	0.0149	0	0	0%	0.00	0.00
	July 2012	94	45454	0%	0.0113	0	0	0%	0.00	0.00
	June 2012	106	45118	0%	0.0115	0	0	0%	0.00	0.00

NI-1D Trunk Blockage to CTL-Q End Offices LIS Trunk Diagnostic	May 2012	51	45094	0%	0.0085	0	0	0%	0.00	0.00	
	May 2012	1	15775	0%	0.0008	0	0	0%	0.00	0.00	
	March 2013	3	15823	0%	0.0027	0	0	0%	0.00	0.00	
	February 2013	4	15859	0%	0.0027	0	0	0%	0.00	0.00	
	January 2013	2	15859	0%	0.0033	0	0	0%	0.00	0.00	
	December 2012	3	15955	0%	0.0038	0	0	0%	0.00	0.00	
	November 2012	3	15955	0%	0.0042	0	0	0%	0.00	0.00	
	October 2012	8	15955	0%	0.0046	0	0	0%	0.00	0.00	
	September 2012	3	15955	0%	0.0041	0	0	0%	0.00	0.00	
	August 2012	4	16123	0%	0.0044	0	0	0%	0.00	0.00	
	July 2012	6	16171	0%	0.0038	0	0	0%	0.00	0.00	
	June 2012	6	16171	0%	0.0043	0	0	0%	0.00	0.00	
	May 2012	6	16171	0%	0.0089	0	0	0%	0.00	0.00	
	OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	May 2012	44	46	96%	0.2039	0	0	0%	0.00	(0.02)
March 2013		23	23	100%	0	0	0	0%	0.00	(0.16)	
February 2013		22	22	100%	0	0	0	0%	0.00	(0.16)	
January 2013		14	14	100%	0	0	0	0%	0.00	(0.16)	
December 2012		26	29	90%	0.3045	0	0	0%	0.00	0.17	
November 2012		24	25	96%	0.196	0	0	0%	0.00	(0.03)	
October 2012		40	42	95%	0.213	0	0	0%	0.00	(0.01)	
September 2012		19	20	95%	0.2179	0	0	0%	0.00	0.00	
August 2012		34	34	100%	0	0	0	0%	0.00	(0.16)	
July 2012		40	43	93%	0.2548	0	0	0%	0.00	0.06	
June 2012		24	24	100%	0	0	0	0%	0.00	(0.16)	
May 2012		51	51	100%	0	0	0	0%	0.00	(0.16)	
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic		May 2012	0	47	0%	0	0	0	0%	0.00	0.00
		March 2013	0	24	0%	0	0	0	0%	0.00	0.00
	February 2013	0	22	0%	0	0	0	0%	0.00	0.00	
	January 2013	0	14	0%	0	0	0	0%	0.00	0.00	
	December 2012	0	29	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	25	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	42	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	20	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	34	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	43	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	24	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	51	0%	0	0	0	0%	0.00	0.00	
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
February 2013		0	3	0%	0	0	0	0%	0.00	0.00	
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	10	0%	0	0	0	0%	0.00	0.00	
OP-15A Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic		May 2012	675	2	338	474.47	0	0	0	0.00	0.00
		March 2013	651	1	651	0	0	0	0	0.00	0.00
	February 2013	630	1	630	0	0	0	0	0.00	0.00	
	January 2013	610	1	610	0	0	0	0	0.00	0.00	

	December 2012	588	1	588	0	0	0	0	0.00	0.00	
	November 2012	568	1	568	0	0	0	0	0.00	0.00	
	October 2012	547	1	547	0	0	0	0	0.00	0.00	
	September 2012	524	1	524	0	0	0	0	0.00	0.00	
	August 2012	505	1	505	0	0	0	0	0.00	0.00	
	July 2012	482	1	482	0	0	0	0	0.00	0.00	
	June 2012	462	2	231	325.27	0	0	0	0.00	0.00	
	May 2012	440	1	440	0	0	0	0	0.00	0.00	
OP-15A Interval for Pending Orders Delayed Past Due Date Residence Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00	
	March 2013	0	0	0	0	0	0	0	0.00	0.00	
	February 2013	30	4	8	8.35	6740	156	43	-1.10	(1.67)	
	January 2013	2	2	1	1.41	6860	160	43	-0.97	(1.59)	
	December 2012	35	3	12	14.36	5321	157	34	-0.68	(1.41)	
	November 2012	13	3	4	3.51	4923	125	39	-0.87	(1.53)	
	October 2012	11	3	4	2.52	5548	132	42	-1.04	(1.63)	
	September 2012	31	2	16	17.68	4369	111	39	-0.55	(1.33)	
	August 2012	9	1	9	0	4787	133	36	-0.48	(1.29)	
	July 2012	10	1	10	0	3879	137	28	-0.37	(1.22)	
	June 2012	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	0	0	0	0	0	0	0	0.00	0.00	
	OP-15A Interval for Pending Orders Delayed Past Due Date Sub-Loop Unbundling Diagnostic	May 2012	51	1	51	0	0	0	0	0.00	0.00
		March 2013	29	1	29	0	0	0	0	0.00	0.00
February 2013		8	1	8	0	0	0	0	0.00	0.00	
January 2013		0	0	0	0	0	0	0	0.00	0.00	
December 2012		71	2	36	48.79	0	0	0	0.00	0.00	
November 2012		50	1	50	0	0	0	0	0.00	0.00	
October 2012		29	1	29	0	0	0	0	0.00	0.00	
September 2012		6	1	6	0	0	0	0	0.00	0.00	
August 2012		0	0	0	0	0	0	0	0.00	0.00	
July 2012		0	0	0	0	0	0	0	0.00	0.00	
June 2012		0	0	0	0	0	0	0	0.00	0.00	
May 2012		0	0	0	0	0	0	0	0.00	0.00	
OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity		May 2012	12072	10	1207	627.43	0	0	0	0.00	0.00
		March 2013	11878	13	914	749.28	0	0	0	0.00	0.00
	February 2013	11705	21	557	727.03	0	0	0	0.00	0.00	
	January 2013	11990	18	666	722.23	0	0	0	0.00	0.00	
	December 2012	25243	36	701	780.61	21	2	11	122.23	0.01	
	November 2012	26564	34	781	736.31	0	0	0	0.00	0.00	
	October 2012	26202	52	504	691.02	0	0	0	0.00	0.00	
	September 2012	25332	37	685	727.05	0	0	0	0.00	0.00	
	August 2012	26269	34	773	705.47	0	0	0	0.00	0.00	
	July 2012	25628	33	777	698.76	0	0	0	0.00	0.00	
	June 2012	26802	35	766	709.34	0	0	0	0.00	0.00	
	May 2012	26162	32	818	698.65	0	0	0	0.00	0.00	
	OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity	May 2012	8627	9	959	709.95	0	0	0	0.00	0.00
		March 2013	8953	10	895	669.73	0	0	0	0.00	0.00
February 2013		9127	11	830	652.33	0	0	0	0.00	0.00	
January 2013		9636	12	803	622.41	0	0	0	0.00	0.00	
December 2012		14589	21	695	583.46	21	2	11	118.87	0.18	
November 2012		15155	27	561	565.78	0	0	0	0.00	0.00	
October 2012		14723	20	736	531.35	0	0	0	0.00	0.00	
September 2012		18509	24	771	505.06	0	0	0	0.00	0.00	
August 2012		17918	24	747	512.24	0	0	0	0.00	0.00	

	July 2012	17440	30	581	540.21	0	0	0	0.00	0.00
	June 2012	16829	23	732	502.67	0	0	0	0.00	0.00
	May 2012	17471	27	647	512.95	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	May 2012	1798	8	225	235.47	12	3	4	62.75	(0.57)
Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	March 2013	1736	6	289	207.08	17	3	6	99.26	0.29
	February 2013	1610	6	268	207.08	0	0	0	0.00	0.00
	January 2013	1530	5	306	169.94	462	4	116	1.71	(0.20)
	December 2012	1467	7	210	187.62	934	20	47	4.96	0.75
	November 2012	1360	4	340	0	571	7	82	3.72	0.75
	October 2012	1281	5	256	140.43	741	28	26	8.31	1.26
	September 2012	1184	4	296	0	543	15	36	6.78	1.26
	August 2012	1108	4	277	0	392	10	39	5.20	0.88
	July 2012	1391	7	199	68.95	339	11	31	5.07	0.75
	June 2012	1394	9	155	77.97	256	6	43	2.55	(0.05)
	May 2012	954	7	136	94.63	219	6	37	2.37	0.22
OP-15A Interval for Pending Orders	May 2012	131	4	33	35.28	1698	48	35	-0.08	(1.05)
Delayed Past Due Date Unbundled Loop Analog Parity	March 2013	68	2	34	39.6	1480	43	34	-0.01	(1.01)
	February 2013	363	3	121	109.66	2238	59	38	2.23	0.00
	January 2013	590	19	31	54.31	2020	47	43	-0.67	(1.40)
	December 2012	600	14	43	48.66	2017	59	34	0.50	(0.57)
	November 2012	1558	17	92	108.3	1785	53	34	3.36	0.53
	October 2012	1323	12	110	106.8	1835	60	31	4.73	0.88
	September 2012	1130	6	188	23.68	1388	44	32	6.53	1.26
	August 2012	1107	19	58	78.52	1433	39	37	1.36	(0.24)
	July 2012	794	7	113	72.7	1232	45	27	4.54	1.26
	June 2012	721	9	80	65.31	1066	44	24	3.53	0.75
	May 2012	903	16	56	58.3	835	32	26	2.00	0.09
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	May 2012	2	2	1	0	0	0	0	0.00	0.00
	March 2013	1	1	1	0	0	0	0	0.00	0.00
	February 2013	1	1	1	0	0	0	0	0.00	0.00
	January 2013	1	1	1	0	0	0	0	0.00	0.00
	December 2012	1	1	1	0	0	0	0	0.00	0.00
	November 2012	1	1	1	0	0	0	0	0.00	0.00
	October 2012	1	1	1	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	0	0	0	0.00	0.00
	August 2012	1	1	1	0	0	0	0	0.00	0.00
	July 2012	1	1	1	0	0	0	0	0.00	0.00
	June 2012	2	2	1	0	0	0	0	0.00	0.00
	May 2012	1	1	1	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	2	4	1	0.5	0	0	0	0.00	0.00
	January 2013	1	2	1	0.5	0	0	0	0.00	0.00
	December 2012	1	3	0	0.4714	0	0	0	0.00	0.00
	November 2012	2	3	1	0.4714	0	0	0	0.00	0.00
	October 2012	1	3	0	0.4714	0	0	0	0.00	0.00
	September 2012	1	2	1	0.5	0	0	0	0.00	0.00
	August 2012	0	1	0	0	0	0	0	0.00	0.00
	July 2012	0	1	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling	May 2012	1	1	1	0	0	0	0	0.00	0.00
	March 2013	1	1	1	0	0	0	0	0.00	0.00

Diagnostic	February 2013	1	1	1	0	0	0	0	0.00	0.00	
	January 2013	0	0	0	0	0	0	0	0.00	0.00	
	December 2012	2	2	1	0	0	0	0	0.00	0.00	
	November 2012	1	1	1	0	0	0	0	0.00	0.00	
	October 2012	1	1	1	0	0	0	0	0.00	0.00	
	September 2012	1	1	1	0	0	0	0	0.00	0.00	
	August 2012	0	0	0	0	0	0	0	0.00	0.00	
	July 2012	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	0	0	0	0	0	0	0	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	May 2012	8	10	1	0.4	0	0	0	0.00	0.00
	March 2013	8	13	1	0.4865	0	0	0	0.00	0.00	
February 2013	20	21	1	0.213	0	0	0	0.00	0.00		
January 2013	10	18	1	0.4969	0	0	0	0.00	0.00		
December 2012	35	36	1	0.1643	0	0	0	0.00	0.00		
November 2012	26	34	1	0.4242	0	0	0	0.00	0.00		
October 2012	36	52	1	0.4615	0	0	0	0.00	0.00		
September 2012	21	37	1	0.4954	0	0	0	0.00	0.00		
August 2012	27	34	1	0.4043	0	0	0	0.00	0.00		
July 2012	20	33	1	0.4886	0	0	0	0.00	0.00		
June 2012	27	35	1	0.4199	0	0	0	0.00	0.00		
May 2012	25	32	1	0.4134	0	0	0	0.00	0.00		
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	May 2012	7	9	1	0.4157	0	0	0	0.00	0.00	
March 2013	8	10	1	0.4	0	0	0	0.00	0.00		
February 2013	8	11	1	0.4454	0	0	0	0.00	0.00		
January 2013	9	12	1	0.433	0	0	0	0.00	0.00		
December 2012	18	21	1	0.3499	0	0	0	0.00	0.00		
November 2012	21	27	1	0.4157	0	0	0	0.00	0.00		
October 2012	20	20	1	0	0	0	0	0.00	0.00		
September 2012	20	24	1	0.3727	0	0	0	0.00	0.00		
August 2012	24	24	1	0	0	0	0	0.00	0.00		
July 2012	26	30	1	0.3399	0	0	0	0.00	0.00		
June 2012	21	23	1	0.2818	0	0	0	0.00	0.00		
May 2012	26	27	1	0.1889	0	0	0	0.00	0.00		
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	May 2012	8	8	1	0	0	0	0	0.00	0.00	
March 2013	4	6	1	0.4714	0	0	0	0.00	0.00		
February 2013	4	6	1	0.4714	0	0	0	0.00	0.00		
January 2013	5	5	1	0	0	0	0	0.00	0.00		
December 2012	7	7	1	0	0	0	0	0.00	0.00		
November 2012	4	4	1	0	0	0	0	0.00	0.00		
October 2012	5	5	1	0	0	0	0	0.00	0.00		
September 2012	4	4	1	0	0	0	0	0.00	0.00		
August 2012	4	4	1	0	0	0	0	0.00	0.00		
July 2012	4	7	1	0.4949	0	0	0	0.00	0.00		
June 2012	5	9	1	0.4969	0	0	0	0.00	0.00		
May 2012	5	7	1	0.4518	0	0	0	0.00	0.00		
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	May 2012	3	4	1	0.433	0	0	0	0.00	0.00	
March 2013	2	2	1	0	0	0	0	0.00	0.00		
February 2013	1	3	0	0.4714	0	0	0	0.00	0.00		
January 2013	17	19	1	0.3069	0	0	0	0.00	0.00		
December 2012	5	14	0	0.4792	0	0	0	0.00	0.00		
November 2012	8	17	0	0.4991	0	0	0	0.00	0.00		
October 2012	9	12	1	0.433	0	0	0	0.00	0.00		

	September 2012	5	6	1	0.3727	0	0	0	0.00	0.00
	August 2012	18	19	1	0.2233	0	0	0	0.00	0.00
	July 2012	5	7	1	0.4518	0	0	0	0.00	0.00
	June 2012	7	9	1	0.4157	0	0	0	0.00	0.00
	May 2012	13	16	1	0.3903	0	0	0	0.00	0.00
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	May 2012	5354	5354	100%	0	0	0	0%	0.00	(0.05)
	March 2013	6057	6057	100%	0	0	0	0%	0.00	(0.05)
	February 2013	4509	4509	100%	0	0	0	0%	0.00	(0.05)
	January 2013	6616	6616	100%	0	0	0	0%	0.00	(0.05)
	December 2012	3957	3957	100%	0	0	0	0%	0.00	(0.05)
	November 2012	5189	5189	100%	0	0	0	0%	0.00	(0.05)
	October 2012	7188	7188	100%	0	0	0	0%	0.00	(0.05)
	September 2012	3944	3944	100%	0	0	0	0%	0.00	(0.05)
	August 2012	5411	5411	100%	0	0	0	0%	0.00	(0.05)
	July 2012	4439	4439	100%	0	0	0	0%	0.00	(0.05)
	June 2012	7923	7923	100%	0	0	0	0%	0.00	(0.05)
	May 2012	4794	4794	100%	0	0	0	0%	0.00	(0.05)
	OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	May 2012	5354	5354	100%	0	0	0	0%	0.00
March 2013		6057	6057	100%	0	0	0	0%	0.00	0.00
February 2013		4509	4509	100%	0	0	0	0%	0.00	0.00
January 2013		6616	6616	100%	0	0	0	0%	0.00	0.00
December 2012		3957	3957	100%	0	0	0	0%	0.00	0.00
November 2012		5189	5189	100%	0	0	0	0%	0.00	0.00
October 2012		7188	7188	100%	0	0	0	0%	0.00	0.00
September 2012		3944	3944	100%	0	0	0	0%	0.00	0.00
August 2012		5411	5411	100%	0	0	0	0%	0.00	0.00
July 2012		4439	4439	100%	0	0	0	0%	0.00	0.00
June 2012		7923	7923	100%	0	0	0	0%	0.00	0.00
May 2012		4794	4794	100%	0	0	0	0%	0.00	0.00
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity		May 2012	4234	4571	93%	0.2613	901959	1051155	86%	0.00
	March 2013	4123	4554	91%	0.2927	862814	1053780	82%	0.00	0.00
	February 2013	3923	4262	92%	0.2706	746455	995824	75%	0.00	0.00
	January 2013	4346	4960	88%	0.3293	756871	1268037	60%	0.00	0.00
	December 2012	3842	4183	92%	0.2736	533293	1037765	51%	0.00	0.00
	November 2012	3909	4232	92%	0.2655	822864	1089824	76%	0.00	0.00
	October 2012	4466	4848	92%	0.2694	981402	1221545	80%	0.00	0.00
	September 2012	4006	4258	94%	0.236	639621	1037404	62%	0.00	0.00
	August 2012	4638	4922	94%	0.2332	757507	1246674	61%	0.00	0.00
	July 2012	4420	4799	92%	0.2697	907588	1114658	81%	0.00	0.00
	June 2012	4516	4768	95%	0.2237	900972	1010657	89%	0.00	0.00
	May 2012	4144	4226	98%	0.1379	898927	995842	90%	0.00	0.00
	OP-3A Installation Commitments Met Business Parity	May 2012	1	1	100%	0	701	726	97%	-0.19
March 2013		0	0	0%	0	0	0	0%	0.00	0.00
February 2013		5	5	100%	0	581	605	96%	-0.45	(1.28)
January 2013		2	2	100%	0	688	714	96%	-0.27	(1.17)
December 2012		2	2	100%	0	591	623	95%	-0.33	(1.20)
November 2012		3	3	100%	0	704	736	96%	-0.37	(1.22)
October 2012		2	2	100%	0	807	848	95%	-0.32	(1.19)
September 2012		2	2	100%	0	742	764	97%	-0.24	(1.15)
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		3	3	100%	0	778	807	96%	-0.33	(1.20)
May 2012		2	2	100%	0	828	868	95%	-0.31	(1.19)

OP-3A Installation Commitments Met Residence Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2013	3	3	100%	0	2733	2817	97%	-0.30	(1.18)	
	February 2013	46	47	98%	0.1443	2586	2680	96%	-0.51	(1.31)	
	January 2013	75	79	95%	0.2192	2514	2598	97%	0.91	(0.61)	
	December 2012	73	74	99%	0.1155	2302	2378	97%	-0.89	(1.54)	
	November 2012	86	93	92%	0.2638	2768	2850	97%	2.64	0.24	
	October 2012	32	32	100%	0	1912	1991	96%	-1.14	(1.69)	
	September 2012	15	15	100%	0	1662	1741	95%	-0.84	(1.51)	
	August 2012	18	21	86%	0.3499	2260	2352	96%	2.44	0.01	
	July 2012	34	35	97%	0.1666	1998	2075	96%	-0.26	(1.16)	
	June 2012	13	14	93%	0.2575	1760	1820	97%	0.80	(0.81)	
	May 2012	12	13	92%	0.2665	1851	1907	97%	1.01	(0.72)	
	OP-3B Installation Commitments Met Business Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
		February 2013	2	2	100%	0	86	90	96%	-0.30	(1.18)
January 2013		2	2	100%	0	85	88	97%	-0.26	(1.16)	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		2	2	100%	0	109	111	98%	-0.19	(1.12)	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		1	1	100%	0	120	123	98%	-0.16	(1.10)	
OP-3B Installation Commitments Met Residence Parity		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
		February 2013	18	19	95%	0.2233	426	442	96%	0.38	(1.03)
	January 2013	12	12	100%	0	337	349	97%	-0.64	(1.39)	
	December 2012	16	17	94%	0.2353	307	324	95%	0.11	(1.17)	
	November 2012	19	19	100%	0	423	437	97%	-0.78	(1.47)	
	October 2012	3	3	100%	0	429	438	98%	-0.25	(1.15)	
	September 2012	3	3	100%	0	272	279	97%	-0.28	(1.17)	
	August 2012	5	5	100%	0	355	374	95%	-0.51	(1.31)	
	July 2012	4	5	80%	0.4	64	72	89%	0.61	(0.96)	
	June 2012	1	1	100%	0	309	321	96%	-0.20	(1.12)	
	May 2012	5	6	83%	0.3727	341	355	96%	1.59	(0.54)	
	OP-3C Installation Commitments Met Business Parity	May 2012	12	12	100%	0	600	602	100%	-0.20	(1.12)
		March 2013	10	10	100%	0	241	241	100%	0.00	0.00
		February 2013	5	5	100%	0	159	162	98%	-0.30	(1.18)
January 2013		24	24	100%	0	203	205	99%	-0.46	(1.28)	
December 2012		6	6	100%	0	179	180	99%	-0.18	(1.11)	
November 2012		7	7	100%	0	198	199	100%	-0.18	(1.11)	
October 2012		5	5	100%	0	246	246	100%	0.00	0.00	
September 2012		1	1	100%	0	152	154	99%	-0.11	(1.07)	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		1	1	100%	0	189	191	99%	-0.10	(1.06)	
June 2012		5	5	100%	0	235	235	100%	0.00	0.00	
May 2012		4	4	100%	0	342	344	99%	-0.15	(1.09)	
OP-3C Installation Commitments Met Centrex 21 Parity		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
		February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	1	1	100%	0	1	1	100%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3C Installation Commitments Met Line Splitting Benchmark 0.95	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.16)	
	OP-3C Installation Commitments Met Residence Parity	May 2012	1	1	100%	0	2899	2909	100%	-0.06	(1.04)
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
February 2013		55	55	100%	0	2576	2588	100%	-0.50	(1.30)	
January 2013		45	45	100%	0	2832	2849	99%	-0.52	(1.31)	
December 2012		28	28	100%	0	2420	2434	99%	-0.40	(1.24)	
November 2012		21	21	100%	0	3034	3041	100%	-0.22	(1.13)	
October 2012		27	27	100%	0	3535	3541	100%	-0.21	(1.13)	
September 2012		12	13	92%	0.2665	2945	2954	100%	4.82	0.04	
August 2012		27	27	100%	0	3565	3573	100%	-0.25	(1.15)	
July 2012		14	14	100%	0	3323	3327	100%	-0.13	(1.08)	
June 2012		16	16	100%	0	3474	3477	100%	-0.12	(1.07)	
May 2012		12	12	100%	0	3801	3803	100%	-0.08	(1.05)	
OP-3D Installation Commitments Met Basic Rate ISDN Parity		May 2012	1	1	100%	0	7	8	88%	-0.36	(1.22)
		March 2013	2	2	100%	0	6	6	100%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2013	1	1	100%	0	8	8	100%	0.00	0.00	
	December 2012	2	2	100%	0	2	2	100%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	1	1	100%	0	6	9	67%	-0.67	(1.41)	
	July 2012	1	1	100%	0	7	7	100%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3D Installation Commitments Met E911 Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
February 2013		2	2	100%	0	0	0	0%	0.00	0.00	
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	1	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	

	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	May 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
Enhanced Extended Loops - DS0 Capable	March 2013	11	12	92%	0.2764	0	0	0%	0.00	(0.06)
Benchmark 0.9	February 2013	14	14	100%	0	0	0	0%	0.00	(0.33)
	January 2013	12	12	100%	0	0	0	0%	0.00	(0.33)
	December 2012	28	28	100%	0	0	0	0%	0.00	(0.33)
	November 2012	16	16	100%	0	0	0	0%	0.00	(0.33)
	October 2012	16	16	100%	0	0	0	0%	0.00	(0.33)
	September 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	August 2012	9	10	90%	0.3	0	0	0%	0.00	0.00
	July 2012	6	6	100%	0	0	0	0%	0.00	(0.33)
	June 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
	May 2012	15	15	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	February 2013	1	1	100%	0	0	0	0%	0.00	(0.33)
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	October 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met LIS	May 2012	6	6	100%	0	6	6	100%	0.00	0.00
Trunk Parity	March 2013	11	11	100%	0	2	2	100%	0.00	0.00
	February 2013	4	4	100%	0	12	12	100%	0.00	0.00
	January 2013	9	10	90%	0.3	3	3	100%	0.00	(1.45)
	December 2012	3	3	100%	0	8	8	100%	0.00	0.00
	November 2012	5	5	100%	0	13	14	93%	-0.53	(1.32)
	October 2012	15	16	94%	0.2421	4	4	100%	0.00	(1.51)
	September 2012	10	11	91%	0.2875	4	4	100%	0.00	(1.38)
	August 2012	4	4	100%	0	11	11	100%	0.00	0.00
	July 2012	7	7	100%	0	2	2	100%	0.00	0.00
	June 2012	8	9	89%	0.3143	5	5	100%	0.00	(1.22)
	May 2012	6	6	100%	0	18	19	95%	-0.50	(1.31)
OP-3D Installation Commitments Met UDIT	May 2012	1	1	100%	0	1	1	100%	0.00	0.00
Above DS1 Level Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00

	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	2	2	100%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	May 2012	371	393	94%	0.2299	0	0	0%	0.00	(0.15)
	March 2013	395	411	96%	0.1934	0	0	0%	0.00	(0.20)
	February 2013	283	287	99%	0.1172	0	0	0%	0.00	(0.29)
	January 2013	305	316	97%	0.1833	0	0	0%	0.00	(0.22)
	December 2012	275	277	99%	0.0847	0	0	0%	0.00	(0.31)
	November 2012	307	308	100%	0.0569	0	0	0%	0.00	(0.32)
	October 2012	402	411	98%	0.1463	0	0	0%	0.00	(0.26)
	September 2012	249	250	100%	0.0631	0	0	0%	0.00	(0.32)
	August 2012	306	308	99%	0.0803	0	0	0%	0.00	(0.31)
	July 2012	359	374	96%	0.1962	0	0	0%	0.00	(0.20)
	June 2012	393	395	99%	0.071	0	0	0%	0.00	(0.32)
	May 2012	308	323	95%	0.2104	0	0	0%	0.00	(0.18)
	OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	May 2012	69	69	100%	0	0	0	0%	0.00
March 2013		87	87	100%	0	0	0	0%	0.00	(0.33)
February 2013		66	68	97%	0.169	0	0	0%	0.00	(0.24)
January 2013		50	51	98%	0.1386	0	0	0%	0.00	(0.27)
December 2012		74	75	99%	0.1147	0	0	0%	0.00	(0.29)
November 2012		84	86	98%	0.1507	0	0	0%	0.00	(0.26)
October 2012		112	117	96%	0.2023	0	0	0%	0.00	(0.19)
September 2012		90	93	97%	0.1767	0	0	0%	0.00	(0.23)
August 2012		118	123	96%	0.1975	0	0	0%	0.00	(0.20)
July 2012		94	98	96%	0.1979	0	0	0%	0.00	(0.20)
June 2012		116	118	98%	0.1291	0	0	0%	0.00	(0.28)
May 2012		92	92	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity		May 2012	110	112	98%	0.1324	6	7	86%	-0.92
	March 2013	110	110	100%	0	12	13	92%	-0.98	(1.60)
	February 2013	85	90	94%	0.2291	2	4	50%	-1.74	(2.06)
	January 2013	98	107	92%	0.2776	6	7	86%	-0.43	(1.26)
	December 2012	77	77	100%	0	8	11	73%	-1.90	(2.16)
	November 2012	95	102	93%	0.2528	18	25	72%	-2.11	(2.28)
	October 2012	89	90	99%	0.1048	29	32	91%	-1.38	(1.84)
	September 2012	102	102	100%	0	12	15	80%	-1.81	(2.10)
	August 2012	109	128	85%	0.3555	10	12	83%	-0.16	(1.10)
	July 2012	127	134	95%	0.2225	10	10	100%	0.00	(1.15)
	June 2012	91	98	93%	0.2575	18	20	90%	-0.39	(1.24)
	May 2012	118	130	91%	0.2895	8	8	100%	0.00	(0.96)
	OP-3D Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	May 2012	0	0	0%	0	0	0	0%	0.00
March 2013		0	0	0%	0	0	0	0%	0.00	0.00
February 2013		0	0	0%	0	0	0	0%	0.00	0.00
January 2013		0	0	0%	0	0	0	0%	0.00	0.00
December 2012		0	0	0%	0	0	0	0%	0.00	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	August 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	May 2012	269	278	97%	0.177	0	0	0%	0.00	(0.23)
Unbundled Loop Analog Benchmark 0.9	March 2013	246	249	99%	0.1091	0	0	0%	0.00	(0.29)
	February 2013	208	219	95%	0.2184	0	0	0%	0.00	(0.17)
	January 2013	190	194	98%	0.1421	0	0	0%	0.00	(0.26)
	December 2012	224	229	98%	0.1461	0	0	0%	0.00	(0.26)
	November 2012	205	217	94%	0.2286	0	0	0%	0.00	(0.15)
	October 2012	276	289	96%	0.2073	0	0	0%	0.00	(0.18)
	September 2012	194	208	93%	0.2506	0	0	0%	0.00	(0.11)
	August 2012	390	408	96%	0.2054	0	0	0%	0.00	(0.19)
	July 2012	317	324	98%	0.1454	0	0	0%	0.00	(0.26)
	June 2012	315	322	98%	0.1458	0	0	0%	0.00	(0.26)
	May 2012	326	336	97%	0.1699	0	0	0%	0.00	(0.23)
OP-3D Installation Commitments Met	May 2012	8	8	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop Conditioned Benchmark 0.9	March 2013	11	13	85%	0.3608	0	0	0%	0.00	0.18
	February 2013	14	18	78%	0.4157	0	0	0%	0.00	0.41
	January 2013	2	11	18%	0.3857	0	0	0%	0.00	2.39
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	17	19	89%	0.3069	0	0	0%	0.00	0.02
	October 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	September 2012	3	5	60%	0.4899	0	0	0%	0.00	1.00
	August 2012	18	22	82%	0.3857	0	0	0%	0.00	0.27
	July 2012	10	10	100%	0	0	0	0%	0.00	(0.33)
	June 2012	5	13	38%	0.4865	0	0	0%	0.00	1.72
	May 2012	17	21	81%	0.3927	0	0	0%	0.00	0.30
OP-3D Installation Commitments Met	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	3	3	100%	0.00	0.00
OP-3E Installation Commitments Met Basic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate ISDN Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	3	3	100%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met E911	May 2012	0	0	0%	0	0	0	0%	0.00	0.00

Parity	March 2013	2	2	100%	0	0	0	0%	0.00	0.00	
	February 2013	4	5	80%	0.4	0	0	0%	0.00	0.00	
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	2	2	100%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	2	2	100%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	2	2	100%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	May 2012	35	37	95%	0.2261	0	0	0%	0.00	(0.15)
		March 2013	35	36	97%	0.1643	0	0	0%	0.00	(0.24)
February 2013		23	23	100%	0	0	0	0%	0.00	(0.33)	
January 2013		33	33	100%	0	0	0	0%	0.00	(0.33)	
December 2012		25	25	100%	0	0	0	0%	0.00	(0.33)	
November 2012		39	39	100%	0	0	0	0%	0.00	(0.33)	
October 2012		37	37	100%	0	0	0	0%	0.00	(0.33)	
September 2012		38	38	100%	0	0	0	0%	0.00	(0.33)	
August 2012		38	38	100%	0	0	0	0%	0.00	(0.33)	
July 2012		19	20	95%	0.2179	0	0	0%	0.00	(0.17)	
June 2012		25	25	100%	0	0	0	0%	0.00	(0.33)	
May 2012		24	25	96%	0.196	0	0	0%	0.00	(0.20)	
OP-3E Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2013	1	1	100%	0	0	0	0%	0.00	(0.33)	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met ISDN Primary Parity	May 2012	3	3	100%	0	25	26	96%	-0.33	(1.20)
March 2013		0	0	0%	0	0	0	0%	0.00	0.00	
February 2013		0	0	0%	0	0	0	0%	0.00	0.00	
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met LIS Trunk Parity		May 2012	1	1	100%	0	1	1	100%	0.00	0.00
	March 2013	8	8	100%	0	0	0	0%	0.00	0.00	
	February 2013	2	2	100%	0	4	4	100%	0.00	0.00	
	January 2013	6	6	100%	0	1	1	100%	0.00	0.00	
	December 2012	5	5	100%	0	5	5	100%	0.00	0.00	
	November 2012	2	2	100%	0	17	17	100%	0.00	0.00	

	October 2012	12	12	100%	0	19	19	100%	0.00	0.00
	September 2012	4	4	100%	0	3	3	100%	0.00	0.00
	August 2012	2	2	100%	0	10	11	91%	-0.41	(1.25)
	July 2012	1	1	100%	0	15	15	100%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	8	8	100%	0	5	5	100%	0.00	0.00
OP-3E Installation Commitments Met PBX Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	4	4	100%	0.00	0.00
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	2	2	100%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT DS1 Parity	May 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0.00	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0.00	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0.00	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0.00	22	24	92%	-0.41	(1.25)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	May 2012	8	8	100%	0	0	0	0%	0.00	(0.33)
	March 2013	6	6	100%	0	0	0	0%	0.00	(0.33)
	February 2013	1	1	100%	0	0	0	0%	0.00	(0.33)
	January 2013	12	14	86%	0.3499	0	0	0%	0.00	0.14
	December 2012	2	3	67%	0.4714	0	0	0%	0.00	0.78
	November 2012	13	13	100%	0	0	0	0%	0.00	(0.33)
	October 2012	9	17	53%	0.4991	0	0	0%	0.00	1.24
	September 2012	1	3	33%	0.4714	0	0	0%	0.00	1.89
	August 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	July 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
	June 2012	44	44	100%	0	0	0	0%	0.00	(0.33)

OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	May 2012	3	3	100%	0	0	0	0%	0.00	(0.33)	
	May 2012	3	3	100%	0	0	0	0%	0.00	(0.33)	
	March 2013	4	4	100%	0	0	0	0%	0.00	(0.33)	
	February 2013	7	7	100%	0	0	0	0%	0.00	(0.33)	
	January 2013	3	3	100%	0	0	0	0%	0.00	(0.33)	
	December 2012	8	9	89%	0.3143	0	0	0%	0.00	0.04	
	November 2012	7	7	100%	0	0	0	0%	0.00	(0.33)	
	October 2012	4	4	100%	0	0	0	0%	0.00	(0.33)	
	September 2012	2	2	100%	0	0	0	0%	0.00	(0.33)	
	August 2012	11	11	100%	0	0	0	0%	0.00	(0.33)	
	July 2012	4	4	100%	0	0	0	0%	0.00	(0.33)	
	June 2012	20	20	100%	0	0	0	0%	0.00	(0.33)	
	May 2012	10	10	100%	0	0	0	0%	0.00	(0.33)	
	OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity	May 2012	32	34	94%	0.2353	6	10	60%	-1.94	(2.18)
March 2013		9	9	100%	0	1	5	20%	-3.59	(3.18)	
February 2013		22	23	96%	0.2039	5	14	36%	-3.69	(3.24)	
January 2013		13	14	93%	0.2575	14	31	45%	-2.98	(2.81)	
December 2012		7	7	100%	0	2	3	67%	-1.02	(1.62)	
November 2012		9	10	90%	0.3	26	34	76%	-0.89	(1.54)	
October 2012		14	15	93%	0.2494	18	26	69%	-1.61	(1.98)	
September 2012		9	9	100%	0	26	32	81%	-1.27	(1.77)	
August 2012		7	8	88%	0.3307	3	6	50%	-1.39	(1.84)	
July 2012		18	18	100%	0	8	14	57%	-2.43	(2.48)	
June 2012		13	13	100%	0	22	24	92%	-0.88	(1.53)	
May 2012		11	11	100%	0	15	20	75%	-1.54	(1.94)	
OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9		May 2012	29	30	97%	0.1795	0	0	0%	0.00	(0.22)
		March 2013	25	26	96%	0.1923	0	0	0%	0.00	(0.21)
	February 2013	43	43	100%	0	0	0	0%	0.00	(0.33)	
	January 2013	30	30	100%	0	0	0	0%	0.00	(0.33)	
	December 2012	17	17	100%	0	0	0	0%	0.00	(0.33)	
	November 2012	15	15	100%	0	0	0	0%	0.00	(0.33)	
	October 2012	34	36	94%	0.2291	0	0	0%	0.00	(0.15)	
	September 2012	20	20	100%	0	0	0	0%	0.00	(0.33)	
	August 2012	18	18	100%	0	0	0	0%	0.00	(0.33)	
	July 2012	22	22	100%	0	0	0	0%	0.00	(0.33)	
	June 2012	27	27	100%	0	0	0	0%	0.00	(0.33)	
	May 2012	52	60	87%	0.3399	0	0	0%	0.00	0.11	
	OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
February 2013		2	2	100%	0	0	0	0%	0.00	(0.33)	
January 2013		2	2	100%	0	0	0	0%	0.00	(0.33)	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	7	0%	0	0	0	0%	0.00	3.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		1	1	100%	0	0	0	0%	0.00	(0.33)	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	1	0%	0	0	0	0%	0.00	3.00	
OP-4A Installation Interval Business Parity		May 2012	3	1	3	0	2020	506	4	-0.20	(1.12)
		March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	2	1	2	0	1751	423	4	-0.42	(1.26)	
	January 2013	3	2	2	0.71	1826	512	4	-0.73	(1.44)	

	December 2012	1	1	1	0	1789	427	4	-0.55	(1.33)
	November 2012	6	3	2	1	2158	508	4	-0.72	(1.44)
	October 2012	4	2	2	1.41	2594	604	4	-0.43	(1.26)
	September 2012	3	2	2	0.71	3984	739	5	-0.96	(1.58)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	10	3	3	1.53	4112	790	5	-0.65	(1.39)
	May 2012	6	2	3	0	4973	841	6	-0.61	(1.37)
OP-4A Installation Interval Residence Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	9	3	3	0	7002	2161	3	-0.12	(1.07)
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	40	13	3	2.18	6732	2060	3	-0.25	(1.15)
	December 2012	48	14	3	1.55	6401	1843	3	-0.06	(1.03)
	November 2012	60	20	3	1.69	7270	2183	3	-0.42	(1.25)
	October 2012	39	18	2	0.79	4765	1784	3	-0.78	(1.47)
	September 2012	41	14	3	0.27	4494	1638	3	0.27	(0.57)
	August 2012	76	21	4	2.44	6587	2259	3	1.21	(0.26)
	July 2012	123	34	4	1.92	5167	1981	3	3.12	0.34
	June 2012	35	14	3	0.94	5098	1735	3	-0.57	(1.34)
	May 2012	42	9	5	1.87	5807	1797	3	1.34	(0.17)
OP-4B Installation Interval Business Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	3	1	3	0	195	62	3	-0.05	(1.03)
	January 2013	4	2	2	0	254	67	4	-0.52	(1.31)
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	2	1	2	0	301	78	4	-0.28	(1.17)
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	3	1	3	0	598	122	5	-0.51	(1.31)
OP-4B Installation Interval Residence Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	2	1	2	0	802	281	3	-0.39	(1.24)
	December 2012	20	6	3	1.21	723	257	3	0.53	(0.49)
	November 2012	9	4	2	0.5	1029	340	3	-0.60	(1.37)
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	8	3	3	0.58	586	265	2	0.58	(0.51)
	August 2012	15	5	3	2.24	1128	361	3	-0.08	(1.05)
	July 2012	16	5	3	1.1	245	59	4	-0.46	(1.28)
	June 2012	3	1	3	0	970	304	3	-0.02	(1.01)
	May 2012	16	5	3	2.49	1147	329	3	-0.09	(1.06)
OP-4C Installation Interval Business Parity	May 2012	8	9	1	0.33	715	373	2	-4.09	(3.49)
	March 2013	1	2	1	0.71	204	134	2	-1.44	(1.88)
	February 2013	2	2	1	0	125	97	1	-0.37	(1.23)
	January 2013	1	1	1	0	188	105	2	-0.47	(1.28)
	December 2012	1	1	1	0	144	87	2	-0.64	(1.39)
	November 2012	1	1	1	0	134	93	1	-0.42	(1.25)
	October 2012	3	3	1	0	205	125	2	-1.05	(1.64)
	September 2012	1	1	1	0	127	77	2	-0.59	(1.36)
	August 2012	0	0	0	0	0	0	0	0.00	0.00

	July 2012	1	1	1	0	148	101	1	-0.38	(1.23)
	June 2012	2	2	1	0	159	112	1	-0.58	(1.35)
	May 2012	3	4	1	0.5	297	169	2	-1.21	(1.74)
OP-4C Installation Interval Residence Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	1	1	1	0	1355	1197	1	-0.32	(1.20)
	October 2012	1	1	1	0	1644	1385	1	-0.35	(1.21)
	September 2012	0	1	0	0	1368	1162	1	-2.32	(2.41)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	1	0	0	1842	1623	1	-2.09	(2.27)
OP-4D Installation Interval Basic Rate ISDN Parity	May 2012	1	1	1	0	14	4	4	-3.87	(3.35)
	March 2013	6	2	3	0	38	5	8	-0.90	(1.55)
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	3	1	3	0	17	3	6	-4.00	(3.43)
	December 2012	4	1	4	0	5	1	5	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	4	1	4	0	73	6	12	-0.55	(1.34)
	July 2012	5	1	5	0	5	1	5	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval E911 Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	24	2	12	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	24	2	12	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	24	2	12	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	25	5	5	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark	May 2012	31	7	4	1.51	0	0	0	0.00	(0.79)
	March 2013	21	4	5	1.26	0	0	0	0.00	(0.38)

6	February 2013	40	8	5	0	0	0	0	0.00	(0.50)	
	January 2013	15	3	5	0	0	0	0	0.00	(0.50)	
	December 2012	5	1	5	0	0	0	0	0.00	(0.50)	
	November 2012	36	8	5	0.93	0	0	0	0.00	(0.75)	
	October 2012	46	11	4	1.47	0	0	0	0.00	(0.91)	
	September 2012	0	0	0	0	0	0	0	0.00	0.00	
	August 2012	30	5	6	4.58	0	0	0	0.00	0.00	
	July 2012	20	4	5	0	0	0	0	0.00	(0.50)	
	June 2012	57	12	5	0.62	0	0	0	0.00	(0.63)	
	May 2012	34	7	5	0.38	0	0	0	0.00	(0.57)	
	OP-4D Installation Interval Enhanced	May 2012	0	0	0	0	0	0	0	0.00	0.00
	Extended Loops - DS3 Capable Diagnostic	March 2013	0	0	0	0	0	0	0	0.00	0.00
		February 2013	0	0	0	0	0	0	0	0.00	0.00
		January 2013	0	0	0	0	0	0	0	0.00	0.00
		December 2012	0	0	0	0	0	0	0	0.00	0.00
		November 2012	5	1	5	0	0	0	0	0.00	0.00
		October 2012	5	1	5	0	0	0	0	0.00	0.00
		September 2012	0	0	0	0	0	0	0	0.00	0.00
		August 2012	0	0	0	0	0	0	0	0.00	0.00
		July 2012	0	0	0	0	0	0	0	0.00	0.00
June 2012		0	0	0	0	0	0	0	0.00	0.00	
May 2012		0	0	0	0	0	0	0	0.00	0.00	
OP-4D Installation Interval UDIT Above DS1 Level Parity		May 2012	3	1	3	0	11	1	11	0.00	0.00
March 2013	0	0	0	0	0	0	0	0.00	0.00		
February 2013	0	0	0	0	0	0	0	0.00	0.00		
January 2013	0	0	0	0	0	0	0	0.00	0.00		
December 2012	0	0	0	0	0	0	0	0.00	0.00		
November 2012	0	0	0	0	0	0	0	0.00	0.00		
October 2012	0	0	0	0	0	0	0	0.00	0.00		
September 2012	0	0	0	0	0	0	0	0.00	0.00		
August 2012	0	0	0	0	0	0	0	0.00	0.00		
July 2012	0	0	0	0	0	0	0	0.00	0.00		
June 2012	0	0	0	0	0	0	0	0.00	0.00		
May 2012	7	1	7	0	23	2	12	-0.74	(1.45)		
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	May 2012	673	243	3	0.66	0	0	0	0.00	(1.62)	
March 2013	665	215	3	1.02	0	0	0	0.00	(1.45)		
February 2013	409	151	3	0.63	0	0	0	0.00	(1.65)		
January 2013	590	205	3	1.08	0	0	0	0.00	(1.56)		
December 2012	536	183	3	0.62	0	0	0	0.00	(1.54)		
November 2012	520	184	3	1	0	0	0	0.00	(1.59)		
October 2012	811	286	3	1	0	0	0	0.00	(1.58)		
September 2012	435	160	3	0.57	0	0	0	0.00	(1.64)		
August 2012	427	162	3	0.9	0	0	0	0.00	(1.68)		
July 2012	668	215	3	1.73	0	0	0	0.00	(1.45)		
June 2012	778	267	3	0.78	0	0	0	0.00	(1.54)		
May 2012	696	233	3	1.09	0	0	0	0.00	(1.51)		
OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	May 2012	175	63	3	0.63	0	0	0	0.00	(1.61)	
March 2013	230	81	3	0.49	0	0	0	0.00	(1.58)		
February 2013	189	55	3	2.89	0	0	0	0.00	(1.28)		
January 2013	122	39	3	1.66	0	0	0	0.00	(1.44)		
December 2012	180	60	3	0.9	0	0	0	0.00	(1.50)		
November 2012	228	74	3	0.7	0	0	0	0.00	(1.46)		
October 2012	298	89	3	2.59	0	0	0	0.00	(1.33)		

	September 2012	255	73	3	4.22	0	0	0	0.00	(1.25)
	August 2012	264	88	3	0.4	0	0	0	0.00	(1.50)
	July 2012	192	64	3	0.31	0	0	0	0.00	(1.50)
	June 2012	286	95	3	0.54	0	0	0	0.00	(1.49)
	May 2012	244	83	3	0.24	0	0	0	0.00	(1.53)
OP-4D Installation Interval Unbundled Loop	May 2012	508	103	5	2.49	0	0	0	0.00	(0.31)
DS1 Capable Benchmark 5.5	March 2013	463	99	5	0.77	0	0	0	0.00	(0.45)
	February 2013	351	72	5	2.12	0	0	0	0.00	(0.34)
	January 2013	490	92	5	5.11	0	0	0	0.00	(0.09)
	December 2012	270	64	4	1.12	0	0	0	0.00	(0.70)
	November 2012	343	78	4	2.19	0	0	0	0.00	(0.60)
	October 2012	296	69	4	1.07	0	0	0	0.00	(0.66)
	September 2012	382	88	4	1.06	0	0	0	0.00	(0.63)
	August 2012	557	114	5	2.33	0	0	0	0.00	(0.33)
	July 2012	579	118	5	3.26	0	0	0	0.00	(0.32)
	June 2012	366	79	5	3.38	0	0	0	0.00	(0.47)
	May 2012	544	104	5	4.16	0	0	0	0.00	(0.15)
OP-4D Installation Interval Unbundled Loop	May 2012	0	0	0	0	0	0	0	0.00	0.00
XDSLi Benchmark 6	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	6	2	3	0	0	0	0	0.00	(1.50)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop	May 2012	904	198	5	0.98	0	0	0	0.00	(0.72)
Analog Benchmark 6	March 2013	843	181	5	1.07	0	0	0	0.00	(0.67)
	February 2013	900	177	5	2.74	0	0	0	0.00	(0.46)
	January 2013	764	167	5	0.94	0	0	0	0.00	(0.71)
	December 2012	786	171	5	1.14	0	0	0	0.00	(0.70)
	November 2012	926	186	5	0.7	0	0	0	0.00	(0.51)
	October 2012	1156	236	5	1.03	0	0	0	0.00	(0.55)
	September 2012	1040	177	6	4.37	0	0	0	0.00	(0.06)
	August 2012	1381	278	5	0.89	0	0	0	0.00	(0.52)
	July 2012	1303	265	5	0.63	0	0	0	0.00	(0.54)
	June 2012	1390	286	5	0.83	0	0	0	0.00	(0.57)
	May 2012	1273	260	5	0.9	0	0	0	0.00	(0.55)
OP-4D Installation Interval Unbundled Loop	May 2012	114	8	14	2.12	0	0	0	0.00	(0.15)
Conditioned Benchmark 15	March 2013	100	6	17	2.58	0	0	0	0.00	0.33
	February 2013	156	10	16	1.26	0	0	0	0.00	0.12
	January 2013	67	5	13	6.66	0	0	0	0.00	(0.32)
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	190	14	14	5.02	0	0	0	0.00	(0.29)
	October 2012	30	2	15	0	0	0	0	0.00	0.00
	September 2012	94	4	24	9.81	0	0	0	0.00	1.70
	August 2012	341	21	16	1.61	0	0	0	0.00	0.25
	July 2012	85	5	17	2.74	0	0	0	0.00	0.40
	June 2012	103	9	11	3.88	0	0	0	0.00	(0.71)
	May 2012	299	17	18	5.18	0	0	0	0.00	0.52

OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	15	5	3	0	5	1	5	0.00	0.00	0.00
	OP-4E Installation Interval E911 Parity	May 2012	72	6	12	0	492	41	12	0.00	0.00
		March 2013	50	4	13	0.58	48	4	12	0.00	0.00
February 2013		37	3	12	0.58	24	2	12	0.00	0.00	
January 2013		0	0	0	0	0	0	0	0.00	0.00	
December 2012		24	2	12	0	12	1	12	0.00	0.00	
November 2012		0	0	0	0	0	0	0	0.00	0.00	
October 2012		0	0	0	0	0	0	0	0.00	0.00	
September 2012		40	4	10	2.31	12	1	12	0.00	0.00	
August 2012		0	0	0	0	0	0	0	0.00	0.00	
July 2012		24	2	12	0	12	1	12	0.00	0.00	
June 2012		24	2	12	0	0	0	0	0.00	0.00	
May 2012		24	2	12	0	0	0	0	0.00	0.00	
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6		May 2012	163	31	5	1.84	0	0	0	0.00	(0.37)
		March 2013	129	33	4	1.18	0	0	0	0.00	(1.05)
	February 2013	66	15	4	1.24	0	0	0	0.00	(0.80)	
	January 2013	80	18	4	0.86	0	0	0	0.00	(0.78)	
	December 2012	48	13	4	0.85	0	0	0	0.00	(1.15)	
	November 2012	127	28	5	0.84	0	0	0	0.00	(0.73)	
	October 2012	116	27	4	1.03	0	0	0	0.00	(0.85)	
	September 2012	62	17	4	1.58	0	0	0	0.00	(1.18)	
	August 2012	133	30	4	0.77	0	0	0	0.00	(0.78)	
	July 2012	42	10	4	1.14	0	0	0	0.00	(0.90)	
	June 2012	66	16	4	1.15	0	0	0	0.00	(0.94)	
	May 2012	98	22	4	1.44	0	0	0	0.00	(0.77)	
	OP-4E Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	May 2012	0	0	0	0	0	0	0	0.00	0.00
		March 2013	0	0	0	0	0	0	0	0.00	0.00
February 2013		0	0	0	0	0	0	0	0.00	0.00	
January 2013		4	1	4	0	0	0	0	0.00	0.00	
December 2012		0	0	0	0	0	0	0	0.00	0.00	
November 2012		0	0	0	0	0	0	0	0.00	0.00	
October 2012		0	0	0	0	0	0	0	0.00	0.00	
September 2012		0	0	0	0	0	0	0	0.00	0.00	
August 2012		0	0	0	0	0	0	0	0.00	0.00	
July 2012		0	0	0	0	0	0	0	0.00	0.00	
June 2012		0	0	0	0	0	0	0	0.00	0.00	
May 2012		0	0	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval ISDN Primary Parity		May 2012	32	3	11	4.16	285	24	12	-0.28	(1.17)
		March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00	
	January 2013	0	0	0	0	0	0	0	0.00	0.00	
	December 2012	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	0	0	0	0	0	0	0	0.00	0.00	

	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval PBX Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	3	1	3	0	24	4	6	-0.59	(1.36)
OP-4E Installation Interval UDIT DS1 Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	10	2	5	0	49	6	8	-1.36	(1.83)
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	May 2012	18	6	3	0	0	0	0	0.00	(1.50)
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	23	12	2	1.44	0	0	0	0.00	(2.04)
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	27	9	3	0	0	0	0	0.00	(1.50)
	October 2012	6	2	3	0	0	0	0	0.00	(1.50)
	September 2012	3	1	3	0	0	0	0	0.00	(1.50)
	August 2012	12	4	3	0	0	0	0	0.00	(1.50)
	July 2012	15	5	3	0	0	0	0	0.00	(1.50)
	June 2012	71	29	2	0.91	0	0	0	0.00	(1.78)
	May 2012	3	1	3	0	0	0	0	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	May 2012	8	3	3	0.58	0	0	0	0.00	(1.67)
	March 2013	12	4	3	0	0	0	0	0.00	(1.50)
	February 2013	18	6	3	0	0	0	0	0.00	(1.50)
	January 2013	9	3	3	0	0	0	0	0.00	(1.50)
	December 2012	24	8	3	0	0	0	0	0.00	(1.50)
	November 2012	9	3	3	0	0	0	0	0.00	(1.50)
	October 2012	9	3	3	0	0	0	0	0.00	(1.50)
	September 2012	6	2	3	0	0	0	0	0.00	(1.50)
	August 2012	33	11	3	0	0	0	0	0.00	(1.50)
	July 2012	10	4	3	0.58	0	0	0	0.00	(1.75)

	June 2012	40	14	3	0.36	0	0	0	0.00	(1.57)
	May 2012	28	10	3	0.42	0	0	0	0.00	(1.60)
OP-4E Installation Interval Unbundled Loop	May 2012	172	27	6	6.59	0	0	0	0.00	0.47
DS1 Capable Benchmark 5.5	March 2013	45	9	5	0	0	0	0	0.00	(0.27)
	February 2013	72	15	5	1.26	0	0	0	0.00	(0.38)
	January 2013	44	8	6	2.27	0	0	0	0.00	0.00
	December 2012	14	4	4	1	0	0	0	0.00	(1.09)
	November 2012	45	10	5	2.64	0	0	0	0.00	(0.55)
	October 2012	73	14	5	1.48	0	0	0	0.00	(0.16)
	September 2012	42	9	5	0.71	0	0	0	0.00	(0.45)
	August 2012	36	6	6	5.02	0	0	0	0.00	0.27
	July 2012	68	18	4	0.94	0	0	0	0.00	(0.94)
	June 2012	37	9	4	1.27	0	0	0	0.00	(0.76)
	May 2012	41	9	5	0.53	0	0	0	0.00	(0.52)
OP-4E Installation Interval Unbundled Loop	May 2012	75	15	5	0.76	0	0	0	0.00	(0.50)
Analog Benchmark 6	March 2013	107	19	6	0.76	0	0	0	0.00	(0.18)
	February 2013	120	24	5	0	0	0	0	0.00	(0.50)
	January 2013	65	17	4	1.01	0	0	0	0.00	(1.09)
	December 2012	25	5	5	0	0	0	0	0.00	(0.50)
	November 2012	75	15	5	0	0	0	0	0.00	(0.50)
	October 2012	183	36	5	0.87	0	0	0	0.00	(0.46)
	September 2012	78	16	5	0.5	0	0	0	0.00	(0.56)
	August 2012	78	16	5	0.5	0	0	0	0.00	(0.56)
	July 2012	86	18	5	0.43	0	0	0	0.00	(0.61)
	June 2012	103	22	5	0.84	0	0	0	0.00	(0.66)
	May 2012	213	45	5	0.99	0	0	0	0.00	(0.63)
OP-4E Installation Interval Unbundled Loop	May 2012	0	0	0	0	0	0	0	0.00	0.00
Conditioned Benchmark 15	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	30	2	15	0	0	0	0	0.00	0.00
	January 2013	30	2	15	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	105	7	15	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	15	1	15	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	21	1	21	0	0	0	0	0.00	1.20
OP-5A New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Basic Rate ISDN Parity	March 2013	2	2	100%	0	6	6	100%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	1	1	100%	0	7	8	88%	-0.36	(1.22)
	December 2012	2	2	100%	0	3	3	100%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	14	15	93%	-0.26	(1.16)
	August 2012	1	1	100%	0	12	12	100%	0.00	0.00
	July 2012	1	1	100%	0	9	9	100%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Business Parity	March 2013	10	10	100%	0	1023	1081	95%	-0.75	(1.46)
	February 2013	12	12	100%	0	790	856	92%	-0.99	(1.60)

	January 2013	27	28	96%	0.1856	953	1010	94%	-0.47	(1.28)
	December 2012	8	8	100%	0	832	881	94%	-0.68	(1.42)
	November 2012	10	10	100%	0	964	1014	95%	-0.72	(1.44)
	October 2012	9	9	100%	0	1139	1211	94%	-0.75	(1.46)
	September 2012	2	3	67%	0.4714	945	1003	94%	2.04	(0.41)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	994	1074	93%	-0.28	(1.17)
	June 2012	8	8	100%	0	1110	1168	95%	-0.64	(1.39)
	May 2012	6	7	86%	0.3499	1259	1339	94%	0.93	(0.77)
OP-5A New Service Installation Quality Reported to Repair Centrex 21 Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	1	1	100%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair E911 Parity	May 2012	0	0	0%	0	0	0	0%	0.00
March 2013		4	4	100%	0	4	4	100%	0.00	0.00
February 2013		7	7	100%	0	5	5	100%	0.00	0.00
January 2013		0	0	0%	0	0	0	0%	0.00	0.00
December 2012		2	2	100%	0	15	15	100%	0.00	0.00
November 2012		1	1	100%	0	19	19	100%	0.00	0.00
October 2012		4	4	100%	0	15	15	100%	0.00	0.00
September 2012		4	4	100%	0	1	1	100%	0.00	0.00
August 2012		1	1	100%	0	0	0	0%	0.00	0.00
July 2012		2	2	100%	0	1	1	100%	0.00	0.00
June 2012		4	4	100%	0	0	0	0%	0.00	0.00
May 2012		2	2	100%	0	16	16	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic		May 2012	0	0	0%	0	0	0	0%	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	May 2012	0	0	0%	0	0	0	0%	0.00
March 2013		47	48	98%	0.1428	17	18	94%	-0.55	(1.33)
February 2013		34	37	92%	0.273	21	22	95%	0.64	(1.03)
January 2013		42	45	93%	0.2494	34	35	97%	1.01	(0.86)
December 2012		53	53	100%	0	15	15	100%	0.00	0.00
November 2012		53	56	95%	0.2252	73	75	97%	0.95	(0.79)
October 2012		52	54	96%	0.1889	58	58	100%	0.00	(0.55)
September 2012		38	40	95%	0.2179	47	48	98%	0.95	(0.89)

	August 2012	44	48	92%	0.2764	17	19	89%	-0.26	(1.16)	
	July 2012	26	27	96%	0.1889	24	25	96%	-0.05	(1.03)	
	June 2012	37	39	95%	0.2206	41	44	93%	-0.30	(1.19)	
	May 2012	36	40	90%	0.3	31	31	100%	0.00	(0.20)	
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2013	1	1	100%	0	0	0	0%	0.00	0.00	
	January 2013	1	1	100%	0	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	October 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
February 2013		0	0	0%	0	0	0	0%	0.00	0.00	
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		1	1	100%	0	6666	7406	90%	-0.33	(1.20)	
OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	19	19	100%	0	4	4	100%	0.00	0.00
	February 2013	6	6	100%	0	16	16	100%	0.00	0.00	
	January 2013	18	18	100%	0	4	4	100%	0.00	0.00	
	December 2012	8	8	100%	0	13	13	100%	0.00	0.00	
	November 2012	9	9	100%	0	32	32	100%	0.00	0.00	
	October 2012	29	29	100%	0	24	24	100%	0.00	0.00	
	September 2012	15	15	100%	0	8	8	100%	0.00	0.00	
	August 2012	6	6	100%	0	22	22	100%	0.00	0.00	
	July 2012	8	8	100%	0	17	17	100%	0.00	0.00	
	June 2012	12	12	100%	0	13	13	100%	0.00	0.00	
	May 2012	14	14	100%	0	24	24	100%	0.00	0.00	
	OP-5A New Service Installation Quality Reported to Repair PBX Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
February 2013		0	0	0%	0	0	0	0%	0.00	0.00	
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		1	1	100%	0	7	7	100%	0.00	0.00	
OP-5A New Service Installation Quality		May 2012	0	0	0%	0	0	0	0%	0.00	0.00

Reported to Repair Residence Parity	March 2013	3	3	100%	0	5401	5955	91%	-0.55	(1.34)	
	February 2013	121	121	100%	0	5193	5722	91%	-3.47	(3.11)	
	January 2013	130	136	96%	0.2054	5233	5804	90%	-2.10	(2.28)	
	December 2012	110	119	92%	0.2644	4639	5140	90%	-0.79	(1.48)	
	November 2012	122	133	92%	0.2754	5670	6335	90%	-0.83	(1.50)	
	October 2012	57	62	92%	0.2723	5321	5972	89%	-0.71	(1.43)	
	September 2012	28	31	90%	0.2957	4448	4980	89%	-0.18	(1.11)	
	August 2012	49	53	92%	0.2642	5670	6301	90%	-0.60	(1.36)	
	July 2012	52	54	96%	0.1889	4859	5478	89%	-1.75	(2.07)	
	June 2012	28	31	90%	0.2957	4995	5625	89%	-0.27	(1.16)	
	May 2012	30	31	97%	0.1767	5407	6067	89%	-1.36	(1.83)	
	OP-5A New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Reported to Repair UDIT Above DS1 Level Parity	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
February 2013		0	0	0%	0	0	0	0%	0.00	0.00	
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		1	1	100%	0	0	1	0%	0.00	0.00	
November 2012		1	1	100%	0	5	5	100%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		2	2	100%	0	1	1	100%	0.00	0.00	
May 2012		1	1	100%	0	4	4	100%	0.00	0.00	
OP-5A New Service Installation Quality		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UDIT DS1 Parity		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	2	2	100%	0	41	44	93%	-0.37	(1.23)	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5A New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	March 2013	402	426	94%	0.2306	6	6	100%	0.00	(1.33)
February 2013		296	302	98%	0.1395	4	4	100%	0.00	(1.87)	
January 2013		335	337	99%	0.0768	7	8	88%	-1.01	(1.61)	
December 2012		274	280	98%	0.1448	3	3	100%	0.00	(1.93)	
November 2012		322	340	95%	0.2239	5	5	100%	0.00	(1.44)	
October 2012		419	428	98%	0.1435	8	8	100%	0.00	(1.62)	
September 2012		251	253	99%	0.0886	14	15	93%	-0.89	(1.54)	
August 2012		324	335	97%	0.1782	12	12	100%	0.00	(1.28)	
July 2012		378	391	97%	0.1793	9	9	100%	0.00	(1.39)	
June 2012		437	443	99%	0.1156	7	8	88%	-0.94	(1.57)	
May 2012		325	339	96%	0.199	4	4	100%	0.00	(1.62)	
OP-5A New Service Installation Quality		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - ADSL Qualified Parity		March 2013	94	95	99%	0.1021	6	6	100%	0.00	(1.95)
	February 2013	76	81	94%	0.2407	4	4	100%	0.00	(1.47)	
	January 2013	59	62	95%	0.2146	7	8	88%	-0.62	(1.37)	
	December 2012	78	84	93%	0.2575	3	3	100%	0.00	(1.52)	
	November 2012	98	101	97%	0.1698	5	5	100%	0.00	(1.67)	

	October 2012	116	123	94%	0.2317	8	8	100%	0.00	(1.21)
	September 2012	97	100	97%	0.1706	14	15	93%	-0.53	(1.32)
	August 2012	134	141	95%	0.2172	12	12	100%	0.00	(1.09)
	July 2012	103	109	95%	0.2281	9	9	100%	0.00	(1.18)
	June 2012	143	147	97%	0.1627	7	8	88%	-0.81	(1.50)
	May 2012	107	111	96%	0.1864	4	4	100%	0.00	(1.67)
OP-5A New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - DS1	March 2013	117	124	94%	0.2308	18	19	95%	0.07	(1.34)
Capable Parity	February 2013	115	117	98%	0.1296	18	19	95%	-0.64	(1.39)
	January 2013	122	123	99%	0.0898	39	40	98%	-0.59	(1.36)
	December 2012	85	88	97%	0.1815	15	15	100%	0.00	(1.19)
	November 2012	106	112	95%	0.2252	57	59	97%	0.68	(0.90)
	October 2012	99	104	95%	0.2139	40	41	98%	0.83	(0.93)
	September 2012	105	112	94%	0.2421	47	48	98%	1.69	(0.59)
	August 2012	129	136	95%	0.221	17	19	89%	-0.72	(1.44)
	July 2012	146	152	96%	0.1947	24	25	96%	-0.01	(1.01)
	June 2012	109	111	98%	0.133	41	44	93%	-1.12	(1.68)
	May 2012	136	141	96%	0.1849	31	31	100%	0.00	(0.79)
OP-5A New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - XDSL	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
Parity	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	17	19	89%	-0.46	(1.28)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop Analog	March 2013	264	275	96%	0.196	3786	4068	93%	-1.85	(2.13)
Parity	February 2013	254	262	97%	0.1721	3544	3821	93%	-2.53	(2.54)
	January 2013	214	224	96%	0.2065	3488	3756	93%	-1.51	(1.92)
	December 2012	236	247	96%	0.2063	3167	3406	93%	-1.52	(1.93)
	November 2012	223	232	96%	0.1931	3797	4105	93%	-2.04	(2.24)
	October 2012	306	326	94%	0.24	3127	3396	92%	-1.14	(1.69)
	September 2012	215	228	94%	0.2319	2679	2874	93%	-0.63	(1.38)
	August 2012	415	426	97%	0.1586	3359	3595	93%	-3.14	(2.91)
	July 2012	333	348	96%	0.2031	2791	3032	92%	-2.38	(2.44)
	June 2012	332	349	95%	0.2153	2874	3081	93%	-1.31	(1.79)
	May 2012	380	396	96%	0.1969	3022	3258	93%	-2.32	(2.41)
OP-5A New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop ISDN	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
Capable Parity	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00

OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	May 2012	5	5	100%	0	4	4	100%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Business Benchmark 0.965	May 2012	0	0	0%	0	0	0	0%	0.00
March 2013		10	10	100%	0	0	0	0%	0.00	(0.11)
February 2013		12	12	100%	0	0	0	0%	0.00	(0.11)
January 2013		28	28	100%	0	0	0	0%	0.00	(0.11)
December 2012		8	8	100%	0	0	0	0%	0.00	(0.11)
November 2012		10	10	100%	0	0	0	0%	0.00	(0.11)
October 2012		9	9	100%	0	0	0	0%	0.00	(0.11)
September 2012		3	3	100%	0	0	0	0%	0.00	(0.11)
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
June 2012		8	8	100%	0	0	0	0%	0.00	(0.11)
May 2012		7	7	100%	0	0	0	0%	0.00	(0.11)
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2013		0	0	0%	0	0	0	0%	0.00	0.00
February 2013		0	0	0%	0	0	0	0%	0.00	0.00
January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
October 2012	1	1	100%	0	0	0	0%	0.00	(0.11)	
September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	(0.11)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	48	48	100%	0	0	0	0%	0.00	(0.11)
	February 2013	37	37	100%	0	0	0	0%	0.00	(0.11)
January 2013	45	45	100%	0	0	0	0%	0.00	(0.11)	

	December 2012	53	53	100%	0	0	0	0%	0.00	(0.11)
	November 2012	56	56	100%	0	0	0	0%	0.00	(0.11)
	October 2012	54	54	100%	0	0	0	0%	0.00	(0.11)
	September 2012	40	40	100%	0	0	0	0%	0.00	(0.11)
	August 2012	48	48	100%	0	0	0	0%	0.00	(0.11)
	July 2012	27	27	100%	0	0	0	0%	0.00	(0.11)
	June 2012	39	39	100%	0	0	0	0%	0.00	(0.11)
	May 2012	40	40	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.965	February 2013	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2013	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	October 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Line Splitting Benchmark 0.965	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
PBX Benchmark 0.965	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Residence Benchmark 0.965	March 2013	3	3	100%	0	0	0	0%	0.00	(0.11)
	February 2013	121	121	100%	0	0	0	0%	0.00	(0.11)
	January 2013	136	136	100%	0	0	0	0%	0.00	(0.11)
	December 2012	119	119	100%	0	0	0	0%	0.00	(0.11)
	November 2012	133	133	100%	0	0	0	0%	0.00	(0.11)
	October 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	September 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	August 2012	53	53	100%	0	0	0	0%	0.00	(0.11)

	July 2012	54	54	100%	0	0	0	0%	0.00	(0.11)
	June 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	May 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	March 2013	426	426	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	February 2013	302	302	100%	0	0	0	0%	0.00	(0.11)
	January 2013	337	337	100%	0	0	0	0%	0.00	(0.11)
	December 2012	280	280	100%	0	0	0	0%	0.00	(0.11)
	November 2012	340	340	100%	0	0	0	0%	0.00	(0.11)
	October 2012	428	428	100%	0	0	0	0%	0.00	(0.11)
	September 2012	253	253	100%	0	0	0	0%	0.00	(0.11)
	August 2012	335	335	100%	0	0	0	0%	0.00	(0.11)
	July 2012	391	391	100%	0	0	0	0%	0.00	(0.11)
	June 2012	443	443	100%	0	0	0	0%	0.00	(0.11)
	May 2012	339	339	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified	March 2013	95	95	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	February 2013	81	81	100%	0	0	0	0%	0.00	(0.11)
	January 2013	62	62	100%	0	0	0	0%	0.00	(0.11)
	December 2012	84	84	100%	0	0	0	0%	0.00	(0.11)
	November 2012	101	101	100%	0	0	0	0%	0.00	(0.11)
	October 2012	123	123	100%	0	0	0	0%	0.00	(0.11)
	September 2012	100	100	100%	0	0	0	0%	0.00	(0.11)
	August 2012	141	141	100%	0	0	0	0%	0.00	(0.11)
	July 2012	109	109	100%	0	0	0	0%	0.00	(0.11)
	June 2012	147	147	100%	0	0	0	0%	0.00	(0.11)
	May 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable	March 2013	124	124	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	February 2013	117	117	100%	0	0	0	0%	0.00	(0.11)
	January 2013	123	123	100%	0	0	0	0%	0.00	(0.11)
	December 2012	88	88	100%	0	0	0	0%	0.00	(0.11)
	November 2012	112	112	100%	0	0	0	0%	0.00	(0.11)
	October 2012	104	104	100%	0	0	0	0%	0.00	(0.11)
	September 2012	112	112	100%	0	0	0	0%	0.00	(0.11)
	August 2012	136	136	100%	0	0	0	0%	0.00	(0.11)
	July 2012	152	152	100%	0	0	0	0%	0.00	(0.11)
	June 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
	May 2012	141	141	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.965	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog	March 2013	275	275	100%	0	0	0	0%	0.00	(0.11)

	February 2013	262	262	100%	0	0	0	0%	0.00	(0.11)
	January 2013	224	224	100%	0	0	0	0%	0.00	(0.11)
	December 2012	247	247	100%	0	0	0	0%	0.00	(0.11)
	November 2012	232	232	100%	0	0	0	0%	0.00	(0.11)
	October 2012	326	326	100%	0	0	0	0%	0.00	(0.11)
	September 2012	228	228	100%	0	0	0	0%	0.00	(0.11)
	August 2012	426	426	100%	0	0	0	0%	0.00	(0.11)
	July 2012	348	348	100%	0	0	0	0%	0.00	(0.11)
	June 2012	349	349	100%	0	0	0	0%	0.00	(0.11)
	May 2012	396	396	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report Rate Business Diagnostic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	1	2	50%	0.5	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	2	50%	0.5	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	1	0%	0	0	0	0%	0.00	0.00
	February 2013	1	4	25%	0.433	0	0	0%	0.00	0.00
	January 2013	0	3	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	3	0%	0	0	0	0%	0.00	0.00
	October 2012	0	2	0%	0	0	0	0%	0.00	0.00
	September 2012	0	2	0%	0	0	0	0%	0.00	0.00
	August 2012	0	4	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	0	0%	0.00	0.00
	June 2012	0	2	0%	0	0	0	0%	0.00	0.00
	May 2012	1	5	20%	0.4	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Residence Diagnostic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	6	0%	0	0	0	0%	0.00	0.00
	December 2012	0	8	0%	0	0	0	0%	0.00	0.00
	November 2012	2	12	17%	0.3727	0	0	0%	0.00	0.00
	October 2012	1	6	17%	0.3727	0	0	0%	0.00	0.00

	September 2012	0	3	0%	0	0	0	0%	0.00	0.00
	August 2012	0	4	0%	0	0	0	0%	0.00	0.00
	July 2012	0	2	0%	0	0	0	0%	0.00	0.00
	June 2012	0	3	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	March 2013	1	25	4%	0.196	0	0	0%	0.00	0.00
	February 2013	0	6	0%	0	0	0	0%	0.00	0.00
	January 2013	0	2	0%	0	0	0	0%	0.00	0.00
	December 2012	1	7	14%	0.3499	0	0	0%	0.00	0.00
	November 2012	4	22	18%	0.3857	0	0	0%	0.00	0.00
	October 2012	0	9	0%	0	0	0	0%	0.00	0.00
	September 2012	0	2	0%	0	0	0	0%	0.00	0.00
	August 2012	0	11	0%	0	0	0	0%	0.00	0.00
	July 2012	1	13	8%	0.2665	0	0	0%	0.00	0.00
	June 2012	0	6	0%	0	0	0	0%	0.00	0.00
	May 2012	0	14	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - DS1 Capable Diagnostic	March 2013	0	7	0%	0	0	0	0%	0.00	0.00
	February 2013	0	2	0%	0	0	0	0%	0.00	0.00
	January 2013	0	1	0%	0	0	0	0%	0.00	0.00
	December 2012	0	3	0%	0	0	0	0%	0.00	0.00
	November 2012	0	6	0%	0	0	0	0%	0.00	0.00
	October 2012	0	5	0%	0	0	0	0%	0.00	0.00
	September 2012	0	7	0%	0	0	0	0%	0.00	0.00
	August 2012	0	7	0%	0	0	0	0%	0.00	0.00
	July 2012	0	6	0%	0	0	0	0%	0.00	0.00
	June 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	May 2012	1	6	17%	0.3727	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	March 2013	1	12	8%	0.2764	0	0	0%	0.00	0.00
	February 2013	0	8	0%	0	0	0	0%	0.00	0.00
	January 2013	1	11	9%	0.2875	0	0	0%	0.00	0.00
	December 2012	0	11	0%	0	0	0	0%	0.00	0.00
	November 2012	1	10	10%	0.3	0	0	0%	0.00	0.00
	October 2012	0	20	0%	0	0	0	0%	0.00	0.00
	September 2012	0	13	0%	0	0	0	0%	0.00	0.00
	August 2012	0	11	0%	0	0	0	0%	0.00	0.00
	July 2012	1	16	6%	0.2421	0	0	0%	0.00	0.00
	June 2012	1	18	6%	0.2291	0	0	0%	0.00	0.00
	May 2012	0	15	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	March 2013	2	2	100%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	1	1	100%	0	0	0	0%	0.00	0.00
	December 2012	2	2	100%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00

OP-5T New Service Installation Quality Total Business Diagnostic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2013	10	10	100%	0	0	0	0%	0.00	0.00	
	February 2013	12	12	100%	0	0	0	0%	0.00	0.00	
	January 2013	27	28	96%	0.1856	0	0	0%	0.00	0.00	
	December 2012	8	8	100%	0	0	0	0%	0.00	0.00	
	November 2012	10	10	100%	0	0	0	0%	0.00	0.00	
	October 2012	9	9	100%	0	0	0	0%	0.00	0.00	
	September 2012	2	3	67%	0.4714	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	June 2012	8	8	100%	0	0	0	0%	0.00	0.00	
	May 2012	6	7	86%	0.3499	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Centrex 21 Diagnostic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
		February 2013	0	0	0%	0	0	0	0%	0.00	0.00
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		1	1	100%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable Diagnostic		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
		February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	5	5	100%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable Diagnostic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	47	48	98%	0.1428	0	0	0%	0.00	0.00
		February 2013	34	37	92%	0.273	0	0	0%	0.00	0.00
January 2013		42	45	93%	0.2494	0	0	0%	0.00	0.00	
December 2012		53	53	100%	0	0	0	0%	0.00	0.00	
November 2012		53	56	95%	0.2252	0	0	0%	0.00	0.00	
October 2012		52	54	96%	0.1889	0	0	0%	0.00	0.00	
September 2012		38	40	95%	0.2179	0	0	0%	0.00	0.00	
August 2012		44	48	92%	0.2764	0	0	0%	0.00	0.00	
July 2012		26	27	96%	0.1889	0	0	0%	0.00	0.00	
June 2012		37	39	95%	0.2206	0	0	0%	0.00	0.00	
May 2012		36	40	90%	0.3	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable Diagnostic		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
		February 2013	1	1	100%	0	0	0	0%	0.00	0.00
	January 2013	1	1	100%	0	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	November 2012	1	1	100%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Line Splitting Diagnostic	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total PBX Diagnostic	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Residence Diagnostic	March 2013	3	3	100%	0	0	0	0%	0.00	0.00
	February 2013	121	121	100%	0	0	0	0%	0.00	0.00
	January 2013	130	136	96%	0.2054	0	0	0%	0.00	0.00
	December 2012	110	119	92%	0.2644	0	0	0%	0.00	0.00
	November 2012	122	133	92%	0.2754	0	0	0%	0.00	0.00
	October 2012	57	62	92%	0.2723	0	0	0%	0.00	0.00
	September 2012	28	31	90%	0.2957	0	0	0%	0.00	0.00
	August 2012	49	53	92%	0.2642	0	0	0%	0.00	0.00
	July 2012	52	54	96%	0.1889	0	0	0%	0.00	0.00
	June 2012	28	31	90%	0.2957	0	0	0%	0.00	0.00
	May 2012	30	31	97%	0.1767	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	March 2013	402	426	94%	0.2306	0	0	0%	0.00	0.00
	February 2013	296	302	98%	0.1395	0	0	0%	0.00	0.00
	January 2013	335	337	99%	0.0768	0	0	0%	0.00	0.00
	December 2012	274	280	98%	0.1448	0	0	0%	0.00	0.00
	November 2012	322	340	95%	0.2239	0	0	0%	0.00	0.00
	October 2012	419	428	98%	0.1435	0	0	0%	0.00	0.00
	September 2012	251	253	99%	0.0886	0	0	0%	0.00	0.00
	August 2012	324	335	97%	0.1782	0	0	0%	0.00	0.00
	July 2012	378	391	97%	0.1793	0	0	0%	0.00	0.00

	June 2012	437	443	99%	0.1156	0	0	0%	0.00	0.00
	May 2012	325	339	96%	0.199	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified	March 2013	94	95	99%	0.1021	0	0	0%	0.00	0.00
Diagnostic	February 2013	76	81	94%	0.2407	0	0	0%	0.00	0.00
	January 2013	59	62	95%	0.2146	0	0	0%	0.00	0.00
	December 2012	78	84	93%	0.2575	0	0	0%	0.00	0.00
	November 2012	98	101	97%	0.1698	0	0	0%	0.00	0.00
	October 2012	116	123	94%	0.2317	0	0	0%	0.00	0.00
	September 2012	97	100	97%	0.1706	0	0	0%	0.00	0.00
	August 2012	134	141	95%	0.2172	0	0	0%	0.00	0.00
	July 2012	103	109	95%	0.2281	0	0	0%	0.00	0.00
	June 2012	143	147	97%	0.1627	0	0	0%	0.00	0.00
	May 2012	107	111	96%	0.1864	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DSL Capable	March 2013	117	124	94%	0.2308	0	0	0%	0.00	0.00
Diagnostic	February 2013	115	117	98%	0.1296	0	0	0%	0.00	0.00
	January 2013	122	123	99%	0.0898	0	0	0%	0.00	0.00
	December 2012	85	88	97%	0.1815	0	0	0%	0.00	0.00
	November 2012	106	112	95%	0.2252	0	0	0%	0.00	0.00
	October 2012	99	104	95%	0.2139	0	0	0%	0.00	0.00
	September 2012	105	112	94%	0.2421	0	0	0%	0.00	0.00
	August 2012	129	136	95%	0.221	0	0	0%	0.00	0.00
	July 2012	146	152	96%	0.1947	0	0	0%	0.00	0.00
	June 2012	109	111	98%	0.133	0	0	0%	0.00	0.00
	May 2012	136	141	96%	0.1849	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - XDSL Diagnostic	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	March 2013	264	275	96%	0.196	0	0	0%	0.00	0.00
	February 2013	254	262	97%	0.1721	0	0	0%	0.00	0.00
	January 2013	214	224	96%	0.2065	0	0	0%	0.00	0.00
	December 2012	236	247	96%	0.2063	0	0	0%	0.00	0.00
	November 2012	223	232	96%	0.1931	0	0	0%	0.00	0.00
	October 2012	306	326	94%	0.24	0	0	0%	0.00	0.00
	September 2012	215	228	94%	0.2319	0	0	0%	0.00	0.00
	August 2012	415	426	97%	0.1586	0	0	0%	0.00	0.00
	July 2012	333	348	96%	0.2031	0	0	0%	0.00	0.00
	June 2012	332	349	95%	0.2153	0	0	0%	0.00	0.00
	May 2012	380	396	96%	0.1969	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop ISDN Capable	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	February 2013	0	0	0%	0	0	0	0%	0.00	0.00

	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	1	1	1	0	90	53	2	-0.52	(1.31)
	January 2013	3	3	1	0	71	45	2	-0.62	(1.37)
	December 2012	1	1	1	0	128	42	3	-0.41	(1.25)
	November 2012	6	6	1	0	311	49	6	-0.89	(1.54)
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	2	2	1	0	122	54	2	-0.53	(1.32)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	1	1	1	0	67	27	2	-0.37	(1.22)
	May 2012	2	1	2	0	80	27	3	-0.21	(1.13)
	OP-6A-2 Delayed Days for Non-Facility Reasons Residence Parity	May 2012	0	0	0	0	0	0	0	0.00
March 2013		0	0	0	0	0	0	0	0.00	0.00
February 2013		1	1	1	0	11	7	2	-0.47	(1.29)
January 2013		0	0	0	0	0	0	0	0.00	0.00
December 2012		2	1	2	0	55	13	4	-0.32	(1.20)
November 2012		0	0	0	0	0	0	0	0.00	0.00
October 2012		0	0	0	0	0	0	0	0.00	0.00
September 2012		0	0	0	0	0	0	0	0.00	0.00
August 2012		0	0	0	0	0	0	0	0.00	0.00
July 2012		2	1	2	0	17	6	3	-0.40	(1.24)
June 2012		0	0	0	0	0	0	0	0.00	0.00
May 2012		1	1	1	0	42	10	4	-0.61	(1.37)
OP-6A-4 Delayed Days for Non-Facility Reasons E911 Parity		May 2012	0	0	0	0	0	0	0	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	24	1	24	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	May 2012	0	0	0	0	0	0	0	0.00
March 2013		2	1	2	0	10	1	10	0.00	0.00
February 2013		0	0	0	0	0	0	0	0.00	0.00
January 2013		0	0	0	0	0	0	0	0.00	0.00
December 2012		0	0	0	0	0	0	0	0.00	0.00
November 2012		0	0	0	0	0	0	0	0.00	0.00
September 2012		0	0	0	0	0	0	0	0.00	0.00

	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	1	1	1	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	5	1	5	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	5	1	5	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	May 2012	28	15	2	0.35	2	1	2	0.00
March 2013		1	1	1	0	0	0	0	0.00	0.00
February 2013		0	0	0	0	0	0	0	0.00	0.00
January 2013		9	9	1	0	0	0	0	0.00	0.00
December 2012		14	2	7	0	0	0	0	0.00	0.00
November 2012		12	1	12	0	0	0	0	0.00	0.00
October 2012		0	0	0	0	0	0	0	0.00	0.00
September 2012		3	1	3	0	0	0	0	0.00	0.00
August 2012		1	1	1	0	3	3	1	0.00	0.00
July 2012		1	1	1	0	0	0	0	0.00	0.00
June 2012		5	2	3	2.12	0	0	0	0.00	0.00
May 2012		22	10	2	2.53	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity		May 2012	0	0	0	0	0	0	0	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	6	1	6	0	0	0	0	0.00	0.00
	November 2012	18	2	9	11.31	0	0	0	0.00	0.00
	October 2012	1	1	1	0	0	0	0	0.00	0.00
	September 2012	2	2	1	0	0	0	0	0.00	0.00
	August 2012	5	5	1	0	3	3	1	0.00	0.00
	July 2012	4	4	1	0	0	0	0	0.00	0.00
	June 2012	2	2	1	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	May 2012	0	0	0	0	0	0	0	0.00
March 2013		0	0	0	0	0	0	0	0.00	0.00
February 2013		0	0	0	0	0	0	0	0.00	0.00
January 2013		2	2	1	0	1	1	1	0.00	0.00
December 2012		0	0	0	0	0	0	0	0.00	0.00
November 2012		3	2	2	0.71	225	3	75	0.00	0.00
October 2012		0	0	0	0	0	0	0	0.00	0.00
September 2012		1	1	1	0	0	0	0	0.00	0.00
August 2012		12	6	2	0	4	1	4	0.00	0.00
July 2012		10	5	2	0	0	0	0	0.00	0.00
June 2012		84	3	28	9.54	10	1	10	0.00	0.00
May 2012		94	7	13	7.81	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility		May 2012	93	9	10	10.16	132	48	3	4.76

Reasons Unbundled Loop Analog Parity	March 2013	2	2	1	0	259	59	4	-0.34	(1.21)	
	February 2013	30	2	15	0	136	68	2	8.99	1.26	
	January 2013	4	4	1	0	106	60	2	-0.69	(1.42)	
	December 2012	9	5	2	1.79	146	55	3	-0.41	(1.25)	
	November 2012	8	8	1	0	410	66	6	-1.08	(1.66)	
	October 2012	14	11	1	0.9	344	80	4	-0.86	(1.53)	
	September 2012	1	1	1	0	178	77	2	-0.38	(1.23)	
	August 2012	18	17	1	0.24	210	74	3	-1.49	(1.91)	
	July 2012	7	7	1	0	165	76	2	-0.86	(1.53)	
	June 2012	7	7	1	0	304	44	7	-0.48	(1.29)	
	May 2012	5	5	1	0	173	47	4	-1.02	(1.62)	
	OP-6A-5 Delayed Days for Non-Facility Reasons E911 Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00	
	February 2013	1	1	1	0	0	0	0	0.00	0.00	
January 2013	0	0	0	0	0	0	0	0.00	0.00		
December 2012	0	0	0	0	0	0	0	0.00	0.00		
November 2012	0	0	0	0	0	0	0	0.00	0.00		
October 2012	0	0	0	0	0	0	0	0.00	0.00		
September 2012	0	0	0	0	0	0	0	0.00	0.00		
August 2012	0	0	0	0	0	0	0	0.00	0.00		
July 2012	0	0	0	0	0	0	0	0.00	0.00		
June 2012	0	0	0	0	0	0	0	0.00	0.00		
May 2012	0	0	0	0	0	0	0	0.00	0.00		
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	May 2012	1	1	1	0	3	1	3	0.00	0.00	
March 2013	1	1	1	0	99	4	25	-0.47	(1.29)		
February 2013	0	0	0	0	0	0	0	0.00	0.00		
January 2013	0	0	0	0	0	0	0	0.00	0.00		
December 2012	0	0	0	0	0	0	0	0.00	0.00		
November 2012	0	0	0	0	0	0	0	0.00	0.00		
October 2012	0	0	0	0	0	0	0	0.00	0.00		
September 2012	0	0	0	0	0	0	0	0.00	0.00		
August 2012	0	0	0	0	0	0	0	0.00	0.00		
July 2012	0	0	0	0	0	0	0	0.00	0.00		
June 2012	0	0	0	0	0	0	0	0.00	0.00		
May 2012	0	0	0	0	0	0	0	0.00	0.00		
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00	
March 2013	0	0	0	0	0	0	0	0.00	0.00		
February 2013	0	0	0	0	0	0	0	0.00	0.00		
January 2013	3	2	2	0.71	0	0	0	0.00	0.00		
December 2012	2	1	2	0	0	0	0	0.00	0.00		
November 2012	0	0	0	0	0	0	0	0.00	0.00		
October 2012	8	8	1	0	0	0	0	0.00	0.00		
September 2012	2	2	1	0	0	0	0	0.00	0.00		
August 2012	0	0	0	0	0	0	0	0.00	0.00		
July 2012	0	0	0	0	0	0	0	0.00	0.00		
June 2012	0	0	0	0	0	0	0	0.00	0.00		
May 2012	0	0	0	0	0	0	0	0.00	0.00		
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00	
March 2013	0	0	0	0	0	0	0	0.00	0.00		
February 2013	0	0	0	0	0	0	0	0.00	0.00		
January 2013	0	0	0	0	0	0	0	0.00	0.00		
December 2012	1	1	1	0	0	0	0	0.00	0.00		
November 2012	0	0	0	0	0	0	0	0.00	0.00		

	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	May 2012	48	2	24	0	3	1	3	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	2	1	2	0	46	9	5	-0.79	(1.48)
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	11	1	11	0	18	1	18	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	May 2012	2	1	2	0	16	11	1	0.56	(0.77)
	March 2013	1	1	1	0	28	17	2	-0.42	(1.26)
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	2	2	1	0	11	6	2	-1.04	(1.63)
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	8	8	1	0	44	11	4	-1.35	(1.82)
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	6	1	6	0	337	39	9	-0.21	(1.13)
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	1	1	1	0	295	36	8	-0.48	(1.29)
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	5	1	5	0	333	37	9	-0.40	(1.24)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6B-3 Delayed Days for Facility Reasons Residence Parity	May 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	6	1	6	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00

	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	May 2012	20	7	3	0.38	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	March 2013	66	15	4	0.51	0	0	0	0.00	0.00
	February 2013	8	4	2	0	0	0	0	0.00	0.00
	January 2013	24	2	12	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	111	9	12	7.38	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	7	1	7	0	0	0	0	0.00	0.00
	July 2012	160	14	11	5.4	0	0	0	0.00	0.00
	June 2012	16	4	4	0	0	0	0	0.00	0.00
	May 2012	71	7	10	9.53	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	May 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	30	2	15	0	0	0	0	0.00	0.00
	January 2013	10	1	10	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	12	3	4	1.73	0	0	0	0.00	0.00
	October 2012	30	4	8	11	0	0	0	0.00	0.00
	September 2012	94	3	31	4.04	0	0	0	0.00	0.00
	August 2012	64	4	16	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	23	4	6	6.18	0	0	0	0.00	0.00
	May 2012	46	2	23	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	May 2012	27	2	14	13.44	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	29	5	6	4.38	2	1	2	0.00	0.00
	January 2013	105	7	15	10.1	41	1	41	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	33	5	7	2.61	162	4	41	-1.42	(1.86)
	October 2012	1	1	1	0	8	2	4	-0.58	(1.35)
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	45	13	3	4.33	6	1	6	0.00	0.00
	July 2012	38	2	19	19.8	0	0	0	0.00	0.00
	June 2012	20	4	5	6.68	11	1	11	0.00	0.00
	May 2012	6	5	1	0.45	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	May 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop Analog Parity	March 2013	4	1	4	0	614	59	10	-0.42	(1.25)
	February 2013	68	9	8	4.53	444	51	9	-0.32	(1.19)
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	8	4	2	0.82	565	54	10	-1.09	(1.66)
	October 2012	2	2	1	0	489	41	12	-0.71	(1.43)
	September 2012	195	13	15	0	218	24	9	1.61	(0.22)
	August 2012	4	1	4	0	528	56	9	-0.55	(1.33)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	9	5	2	1.1	687	50	14	-1.54	(1.93)
OP-6B-5 Delayed Days for Facility Reasons	May 2012	10	1	10	0	0	0	0	0.00	0.00
Enhanced Extended Loops - DS1 Capable	March 2013	0	0	0	0	0	0	0	0.00	0.00
Diagnostic	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00

	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	7	1	7	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	4	1	4	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	May 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	84	7	12	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	May 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	0	0	0	0	0	0	0	0.00	0.00
	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	6	1	6	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	May 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	March 2013	0	0	0	0	0	0	0	0.00	0.00
	February 2013	4	1	4	0	19	1	19	0.00	0.00
	January 2013	6	1	6	0	38	2	19	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	6	1	6	0	30	2	15	-0.37	(1.23)
	October 2012	5	1	5	0	2	2	1	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	May 2012	0.14444444	91	00:02	0.001388889	0	0	00:00	0.00	0.00
Unbundled Loops" Unbundled Loop - Analog	March 2013	0.18125	58	00:04	0.004166667	0	0	00:00	0.00	0.00
Diagnostic	February 2013	0.16666667	59	00:04	0.004861111	0	0	00:00	0.00	0.00
	January 2013	0.04513889	33	00:02	0.000694444	0	0	00:00	0.00	0.00
	December 2012	0.09652778	55	00:03	0.000694444	0	0	00:00	0.00	0.00
	November 2012	0.17083333	64	00:04	0.003472222	0	0	00:00	0.00	0.00
	October 2012	0.17986111	81	00:03	0.002777778	0	0	00:00	0.00	0.00
	September 2012	0.08472222	40	00:03	0.002777778	0	0	00:00	0.00	0.00
	August 2012	0.17986111	133	00:02	0.001388889	0	0	00:00	0.00	0.00

	July 2012	0.27569444	99	00:04	0.00625	0	0	00:00	0.00	0.00
	June 2012	0.11458333	64	00:03	0.002083333	0	0	00:00	0.00	0.00
	May 2012	0.29930556	109	00:04	0.002777778	0	0	00:00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2013	0.00625	4	00:02	0	0	0	00:00	0.00	0.00
	January 2013	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.375	10	00:54	0	0	0	00:00	0.00	0.00
OP-8B Number Portability Timeliness LNP Benchmark 0.95	May 2012	91	91	100%	0	0	0	0%	0.00	(0.16)
	March 2013	51	51	100%	0	0	0	0%	0.00	(0.16)
	February 2013	55	55	100%	0	0	0	0%	0.00	(0.16)
	January 2013	32	32	100%	0	0	0	0%	0.00	(0.16)
	December 2012	53	53	100%	0	0	0	0%	0.00	(0.16)
	November 2012	59	59	100%	0	0	0	0%	0.00	(0.16)
	October 2012	68	68	100%	0	0	0	0%	0.00	(0.16)
	September 2012	32	32	100%	0	0	0	0%	0.00	(0.16)
	August 2012	107	107	100%	0	0	0	0%	0.00	(0.16)
	July 2012	98	98	100%	0	0	0	0%	0.00	(0.16)
	June 2012	50	50	100%	0	0	0	0%	0.00	(0.16)
	May 2012	84	84	100%	0	0	0	0%	0.00	(0.16)
OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	May 2012	5239	5239	100%	0	0	0	0%	0.00	(0.16)
	March 2013	5993	5994	100%	0.0129	0	0	0%	0.00	(0.16)
	February 2013	4451	4452	100%	0.015	0	0	0%	0.00	(0.16)
	January 2013	6565	6565	100%	0	0	0	0%	0.00	(0.16)
	December 2012	3902	3902	100%	0	0	0	0%	0.00	(0.16)
	November 2012	5114	5125	100%	0.0463	0	0	0%	0.00	(0.15)
	October 2012	7114	7119	100%	0.0265	0	0	0%	0.00	(0.16)
	September 2012	3911	3911	100%	0	0	0	0%	0.00	(0.16)
	August 2012	5276	5284	100%	0.0389	0	0	0%	0.00	(0.15)
	July 2012	4333	4346	100%	0.0546	0	0	0%	0.00	(0.15)
	June 2012	7845	7846	100%	0.0113	0	0	0%	0.00	(0.16)
	May 2012	4704	4709	100%	0.0326	0	0	0%	0.00	(0.15)
OS-1 Speed of Answer - Operator Services Parity by Design	May 2012	0	0	:00	0	7.36	1	:24	0.00	0.00
	March 2013	0	0	:00	0	8.05	1	:00	0.00	0.00
	February 2013	0	0	:00	0	7.35	1	:00	0.00	0.00
	January 2013	0	0	:00	0	7.7	1	:00	0.00	0.00
	December 2012	0	0	:00	0	8.27	1	:48	0.00	0.00
	November 2012	0	0	:00	0	6.97	1	:48	0.00	0.00
	October 2012	0	0	:00	0	7.69	1	:36	0.00	0.00
	September 2012	0	0	:00	0	7.62	1	:48	0.00	0.00
	August 2012	0	0	:00	0	7.52	1	:48	0.00	0.00
	July 2012	0	0	:00	0	7.64	1	:36	0.00	0.00
	June 2012	0	0	:00	0	7.2	1	:00	0.00	0.00
	May 2012	0	0	:00	0	7.45	1	:00	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	May 2012	108	1434	0	0.27	278	19256	0	17.70	9.76
	March 2013	108	1376	0	0.29	362	18467	0	13.64	7.29

	February 2013	94	1269	0	0.27	426	17333	0	9.77	4.94
	January 2013	98	1436	0	0.28	394	19069	0	10.76	5.54
	December 2012	79	1376	0	0.24	381	16162	0	7.04	3.28
	November 2012	56	1385	0	0.2	450	18136	0	3.14	0.91
	October 2012	135	1723	0	0.28	447	20985	0	14.81	8.01
	September 2012	77	1246	0	0.24	314	19060	0	11.27	5.85
	August 2012	138	1612	0	0.29	345	20939	0	19.61	10.92
	July 2012	92	1574	0	0.23	272	18943	0	13.14	6.99
	June 2012	104	1554	0	0.26	286	20024	0	14.87	8.04
	May 2012	122	1420	0	0.32	245	19859	0	22.09	12.43
PO-16 Timely Release Notifications Benchmark 0.925	May 2012	3	3	100%	0	0	0	0%	0.00	0.00
	March 2013	1	1	100%	0	0	0	0%	0.00	0.00
	February 2013	0	0	100%	0	0	0	0%	0.00	0.00
	January 2013	0	0	100%	0	0	0	0%	0.00	0.00
	December 2012	0	0	100%	0	0	0	0%	0.00	0.00
	November 2012	2	2	100%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	0.00
	August 2012	0	0	100%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	0	0	0%	0.00	0.00
	May 2012	0	0	100%	0	0	0	0%	0.00	0.00
	PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 32.0 Diagnostic	May 2012	347	352	99%	0	0	0	0%	0.00
March 2013		0	0	0%	0	0	0	0%	0.00	0.00
February 2013		0	0	0%	0	0	0	0%	0.00	0.00
January 2013		0	0	0%	0	0	0	0%	0.00	0.00
December 2012		0	0	0%	0	0	0	0%	0.00	0.00
November 2012		348	348	100%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 33.0 Diagnostic		May 2012	342	348	98%	0	0	0	0%	0.00
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	347	348	100%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 34.0 Diagnostic	May 2012	343	348	99%	0	0	0	0%	0.00
March 2013		0	0	0%	0	0	0	0%	0.00	0.00
February 2013		0	0	0%	0	0	0	0%	0.00	0.00
January 2013		0	0	0%	0	0	0	0%	0.00	0.00
December 2012		0	0	0%	0	0	0	0%	0.00	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00

	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	May 2012	5799.2	2636	:00	0	0	0	:00	0.00	0.00
	March 2013	5400.2	2077	:00	0	0	0	:00	0.00	0.00
	February 2013	7055.49	2977	:48	0	0	0	:00	0.00	0.00
	January 2013	8185.5	3210	:00	0	0	0	:00	0.00	0.00
	December 2012	7637.25	2995	:00	0	0	0	:00	0.00	0.00
	November 2012	7106.94	2889	:24	0	0	0	:00	0.00	0.00
	October 2012	7596.47	2933	:36	0	0	0	:00	0.00	0.00
	September 2012	8997.04	2743	:12	0	0	0	:00	0.00	0.00
	August 2012	13826.52	3474	:12	0	0	0	:00	0.00	0.00
	July 2012	9465.94	2531	:36	0	0	0	:00	0.00	0.00
	June 2012	5873.28	1748	:24	0	0	0	:00	0.00	0.00
	May 2012	10501.75	2975	:12	0	0	0	:00	0.00	0.00
	PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	May 2012	342.68	2636	:12	0.06	0	0	:00	0.00
March 2013		249.24	2077	:48	0.01	0	0	:00	0.00	0.00
February 2013		387.01	2977	:12	0.03	0	0	:00	0.00	0.00
January 2013		417.3	3210	:12	0.11	0	0	:00	0.00	0.00
December 2012		389.35	2995	:12	0.11	0	0	:00	0.00	0.00
November 2012		346.68	2889	:48	0.09	0	0	:00	0.00	0.00
October 2012		351.96	2933	:48	0.18	0	0	:00	0.00	0.00
September 2012		356.59	2743	:12	0.27	0	0	:00	0.00	0.00
August 2012		416.88	3474	:48	0.09	0	0	:00	0.00	0.00
July 2012		329.03	2531	:12	0.12	0	0	:00	0.00	0.00
June 2012		192.28	1748	:24	0.1	0	0	:00	0.00	0.00
May 2012		357	2975	:48	0.06	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic		May 2012	5456.52	2636	:48	1.28	0	0	:00	0.00
	March 2013	5150.96	2077	:12	0.82	0	0	:00	0.00	0.00
	February 2013	6668.48	2977	:36	1.07	0	0	:00	0.00	0.00
	January 2013	7768.2	3210	:48	0.98	0	0	:00	0.00	0.00
	December 2012	7247.9	2995	:48	0.98	0	0	:00	0.00	0.00
	November 2012	6760.26	2889	:36	0.99	0	0	:00	0.00	0.00
	October 2012	7244.51	2933	:48	1.22	0	0	:00	0.00	0.00
	September 2012	8640.45	2743	:00	4.19	0	0	:00	0.00	0.00
	August 2012	13409.64	3474	:24	3.61	0	0	:00	0.00	0.00
	July 2012	9136.91	2531	:24	5.15	0	0	:00	0.00	0.00
	June 2012	5681	1748	:00	2.96	0	0	:00	0.00	0.00
	May 2012	10144.75	2975	:24	3.16	0	0	:00	0.00	0.00
	PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	May 2012	5606.64	1198	:12	0	0	0	:00	0.00
March 2013		4522.5	1005	:00	0	0	0	:00	0.00	0.00
February 2013		6470.64	1419	:24	0	0	0	:00	0.00	0.00
January 2013		7509.54	1532	:00	0	0	0	:00	0.00	0.00
December 2012		8229.48	1414	:48	0	0	0	:00	0.00	0.00
November 2012		7614.72	1322	:24	0	0	0	:00	0.00	0.00
October 2012		7919.4	1340	:24	0	0	0	:00	0.00	0.00
September 2012		7742.1	1310	:24	0	0	0	:00	0.00	0.00
August 2012		9963.36	1683	:48	0	0	0	:00	0.00	0.00
July 2012		5023.2	840	:12	0	0	0	:00	0.00	0.00
June 2012		2593.76	436	:00	0	0	0	:00	0.00	0.00
May 2012		4231.38	654	:48	0	0	0	:00	0.00	0.00

PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	May 2012	155.74	1198	:12	0.02	0	0	:00	0.00	0.00	
	March 2013	130.65	1005	:12	0.01	0	0	:00	0.00	0.00	
	February 2013	184.47	1419	:12	0.01	0	0	:00	0.00	0.00	
	January 2013	199.16	1532	:12	0.02	0	0	:00	0.00	0.00	
	December 2012	183.82	1414	:12	0.01	0	0	:00	0.00	0.00	
	November 2012	158.64	1322	:48	0.01	0	0	:00	0.00	0.00	
	October 2012	160.8	1340	:48	0.01	0	0	:00	0.00	0.00	
	September 2012	157.2	1310	:48	0.01	0	0	:00	0.00	0.00	
	August 2012	201.96	1683	:48	0.01	0	0	:00	0.00	0.00	
	July 2012	100.8	840	:48	0.01	0	0	:00	0.00	0.00	
	June 2012	44.47	436	:00	0.01	0	0	:00	0.00	0.00	
	May 2012	78.48	654	:48	0.03	0	0	:00	0.00	0.00	
	PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	May 2012	5450.9	1198	:00	2.2	0	0	:00	0.00	0.00
		March 2013	4391.85	1005	:48	1.77	0	0	:00	0.00	0.00
February 2013		6286.17	1419	:12	1.55	0	0	:00	0.00	0.00	
January 2013		7310.38	1414	:48	1.52	0	0	:00	0.00	0.00	
December 2012		8045.66	1414	:36	1.41	0	0	:00	0.00	0.00	
November 2012		7456.08	1322	:36	1.71	0	0	:00	0.00	0.00	
October 2012		7758.6	1340	:36	1.83	0	0	:00	0.00	0.00	
September 2012		7584.9	1310	:36	1.83	0	0	:00	0.00	0.00	
August 2012		9761.4	1683	:00	1.97	0	0	:00	0.00	0.00	
July 2012		4922.4	840	:24	1.82	0	0	:00	0.00	0.00	
June 2012		2549.29	436	:00	0.63	0	0	:00	0.00	0.00	
May 2012		4152.9	654	:00	1.68	0	0	:00	0.00	0.00	
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25		May 2012	8887.6	5228	:00	0	0	0	:00	0.00	0.00
		March 2013	8142.4	5089	:00	0	0	0	:00	0.00	0.00
	February 2013	7027.8	4420	:36	0	0	0	:00	0.00	0.00	
	January 2013	7579.26	4797	:12	0	0	0	:00	0.00	0.00	
	December 2012	7052.44	4492	:48	0	0	0	:00	0.00	0.00	
	November 2012	8865.78	5757	:36	0	0	0	:00	0.00	0.00	
	October 2012	9124.8	5703	:00	0	0	0	:00	0.00	0.00	
	September 2012	8245.86	4062	:12	0	0	0	:00	0.00	0.00	
	August 2012	8089.62	5253	:36	0	0	0	:00	0.00	0.00	
	July 2012	11458.16	4424	:36	0	0	0	:00	0.00	0.00	
	June 2012	7180.92	3660	:24	0	0	0	:00	0.00	0.00	
	May 2012	13720.04	4831	:36	0	0	0	:00	0.00	0.00	
	PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	May 2012	627.36	5228	:48	0.11	0	0	:00	0.00	0.00
		March 2013	610.68	5089	:48	0.13	0	0	:00	0.00	0.00
February 2013		574.6	4420	:12	0.47	0	0	:00	0.00	0.00	
January 2013		575.64	4797	:48	0.01	0	0	:00	0.00	0.00	
December 2012		539.04	4492	:48	0.01	0	0	:00	0.00	0.00	
November 2012		633.27	5757	:24	0.01	0	0	:00	0.00	0.00	
October 2012		627.33	5703	:24	0.03	0	0	:00	0.00	0.00	
September 2012		487.44	4062	:48	0.01	0	0	:00	0.00	0.00	
August 2012		630.36	5253	:48	0.02	0	0	:00	0.00	0.00	
July 2012		530.88	4424	:48	0.06	0	0	:00	0.00	0.00	
June 2012		402.6	3660	:24	0.01	0	0	:00	0.00	0.00	
May 2012		531.41	4831	:24	0.02	0	0	:00	0.00	0.00	
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic		May 2012	8260.24	5228	:12	3.36	0	0	:00	0.00	0.00
		March 2013	7531.72	5089	:12	3.12	0	0	:00	0.00	0.00
	February 2013	6453.2	4420	:24	3	0	0	:00	0.00	0.00	
	January 2013	7003.62	4797	:24	2.99	0	0	:00	0.00	0.00	
	December 2012	6513.4	4492	:00	3	0	0	:00	0.00	0.00	

	November 2012	8232.51	5757	:12	2.98	0	0	:00	0.00	0.00
	October 2012	8497.47	5703	:36	3.11	0	0	:00	0.00	0.00
	September 2012	7758.42	4062	:24	3.08	0	0	:00	0.00	0.00
	August 2012	7459.26	5253	:48	3	0	0	:00	0.00	0.00
	July 2012	10927.28	4424	:48	3	0	0	:00	0.00	0.00
	June 2012	6778.32	3660	:00	3.96	0	0	:00	0.00	0.00
	May 2012	13188.63	4831	:12	4.79	0	0	:00	0.00	0.00
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	May 2012	28530.25	3425	:12	0	0	0	:00	0.00	0.00
	March 2013	20018.1	2518	:00	0	0	0	:00	0.00	0.00
	February 2013	35288.94	3579	:24	0	0	0	:00	0.00	0.00
	January 2013	47365.66	3854	:36	0	0	0	:00	0.00	0.00
	December 2012	47441.8	3605	:24	0	0	0	:00	0.00	0.00
	November 2012	49954.52	3773	:36	0	0	0	:00	0.00	0.00
	October 2012	50841.83	3797	:36	0	0	0	:00	0.00	0.00
	September 2012	37355.78	2674	:48	0	0	0	:00	0.00	0.00
	August 2012	28345.83	2467	:36	0	0	0	:00	0.00	0.00
	July 2012	22358.46	1951	:24	0	0	0	:00	0.00	0.00
	June 2012	8736.05	927	:48	0	0	0	:00	0.00	0.00
	May 2012	11303.81	1127	:12	0	0	0	:00	0.00	0.00
	PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	May 2012	411	3425	:48	0.07	0	0	:00	0.00
March 2013		327.34	2518	:12	0.07	0	0	:00	0.00	0.00
February 2013		465.27	3579	:12	0.01	0	0	:00	0.00	0.00
January 2013		462.48	3854	:48	0.02	0	0	:00	0.00	0.00
December 2012		432.6	3605	:48	0.02	0	0	:00	0.00	0.00
November 2012		452.76	3773	:48	0.01	0	0	:00	0.00	0.00
October 2012		455.64	3797	:48	0.09	0	0	:00	0.00	0.00
September 2012		320.88	2674	:48	0.01	0	0	:00	0.00	0.00
August 2012		296.04	2467	:48	0.01	0	0	:00	0.00	0.00
July 2012		234.12	1951	:48	0.02	0	0	:00	0.00	0.00
June 2012		101.04	927	:24	0.08	0	0	:00	0.00	0.00
May 2012		135.24	1127	:48	0.16	0	0	:00	0.00	0.00
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic		May 2012	28119.25	3425	:24	4.66	0	0	:00	0.00
	March 2013	19690.76	2518	:48	3.43	0	0	:00	0.00	0.00
	February 2013	34823.67	3579	:12	5	0	0	:00	0.00	0.00
	January 2013	46903.18	3854	:48	5.55	0	0	:00	0.00	0.00
	December 2012	47009.2	3605	:36	4.97	0	0	:00	0.00	0.00
	November 2012	49501.76	3773	:48	4.97	0	0	:00	0.00	0.00
	October 2012	50386.19	3797	:48	5.28	0	0	:00	0.00	0.00
	September 2012	37034.9	2674	:00	6.36	0	0	:00	0.00	0.00
	August 2012	28049.79	2467	:48	5.24	0	0	:00	0.00	0.00
	July 2012	22124.34	1951	:36	5.27	0	0	:00	0.00	0.00
	June 2012	8635.01	927	:48	3.11	0	0	:00	0.00	0.00
	May 2012	11168.57	1127	:24	4.52	0	0	:00	0.00	0.00
	PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	May 2012	15669.14	7757	:48	0	0	0	:00	0.00
March 2013		8142.71	4549	:36	0	0	0	:00	0.00	0.00
February 2013		13168.48	6331	:12	0	0	0	:00	0.00	0.00
January 2013		13937.96	7004	:36	0	0	0	:00	0.00	0.00
December 2012		12201.21	6741	:24	0	0	0	:00	0.00	0.00
November 2012		15798.54	8826	:36	0	0	0	:00	0.00	0.00
October 2012		16634.5	8755	:00	0	0	0	:00	0.00	0.00
September 2012		11901.12	6072	:24	0	0	0	:00	0.00	0.00
August 2012		14497.56	7322	:12	0	0	0	:00	0.00	0.00
July 2012		14029.33	6911	:12	0	0	0	:00	0.00	0.00

	June 2012	18563.63	7655	:12	0	0	0	:00	0.00	0.00
	May 2012	24639.36	7512	:12	0	0	0	:00	0.00	0.00
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	May 2012	1008.41	7757	:12	0.12	0	0	:00	0.00	0.00
	March 2013	591.37	4549	:12	0.13	0	0	:00	0.00	0.00
	February 2013	823.03	6331	:12	0.12	0	0	:00	0.00	0.00
	January 2013	910.52	7004	:12	0.12	0	0	:00	0.00	0.00
	December 2012	876.33	6741	:12	0.12	0	0	:00	0.00	0.00
	November 2012	1059.12	8826	:48	0.12	0	0	:00	0.00	0.00
	October 2012	1050.6	8755	:48	0.1	0	0	:00	0.00	0.00
	September 2012	728.64	6072	:48	0.07	0	0	:00	0.00	0.00
	August 2012	878.64	7322	:48	0.09	0	0	:00	0.00	0.00
	July 2012	898.43	6911	:12	0.12	0	0	:00	0.00	0.00
	June 2012	1102.58	7655	:36	0.97	0	0	:00	0.00	0.00
	May 2012	976.56	7512	:12	0.06	0	0	:00	0.00	0.00
	PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	May 2012	14660.73	7757	:36	1.67	0	0	:00	0.00
March 2013		7551.34	4549	:24	1.11	0	0	:00	0.00	0.00
February 2013		12345.45	6331	:00	1.64	0	0	:00	0.00	0.00
January 2013		13027.44	7004	:24	1.64	0	0	:00	0.00	0.00
December 2012		11324.88	6741	:12	1.35	0	0	:00	0.00	0.00
November 2012		14739.42	8826	:48	1.35	0	0	:00	0.00	0.00
October 2012		15583.9	8755	:12	1.35	0	0	:00	0.00	0.00
September 2012		11172.48	6072	:36	1.35	0	0	:00	0.00	0.00
August 2012		13618.92	7322	:24	1.5	0	0	:00	0.00	0.00
July 2012		13130.9	6911	:00	1.88	0	0	:00	0.00	0.00
June 2012		17461.06	7655	:12	0.14	0	0	:00	0.00	0.00
May 2012		23662.8	7512	:00	1.07	0	0	:00	0.00	0.00
PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5		May 2012	8873.94	6774	:24	0	0	0	:00	0.00
	March 2013	11117.84	8966	:36	0	0	0	:00	0.00	0.00
	February 2013	7242.24	5658	:12	0	0	0	:00	0.00	0.00
	January 2013	17188.74	6183	:12	0	0	0	:00	0.00	0.00
	December 2012	7223.75	5779	:00	0	0	0	:00	0.00	0.00
	November 2012	9225.6	7440	:36	0	0	0	:00	0.00	0.00
	October 2012	9628.16	7522	:12	0	0	0	:00	0.00	0.00
	September 2012	8583.58	5266	:12	0	0	0	:00	0.00	0.00
	August 2012	4637.1	3567	:00	0	0	0	:00	0.00	0.00
	July 2012	3469.32	2514	:12	0	0	0	:00	0.00	0.00
	June 2012	3727.82	2837	:24	0	0	0	:00	0.00	0.00
	May 2012	2944.5	1963	:00	0	0	0	:00	0.00	0.00
	PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	May 2012	812.88	6774	:48	0.05	0	0	:00	0.00
March 2013		1075.92	8966	:48	0.01	0	0	:00	0.00	0.00
February 2013		678.96	5658	:48	0.05	0	0	:00	0.00	0.00
January 2013		741.96	6183	:48	0.02	0	0	:00	0.00	0.00
December 2012		693.48	5779	:48	0.01	0	0	:00	0.00	0.00
November 2012		892.8	7440	:48	0.06	0	0	:00	0.00	0.00
October 2012		902.64	7522	:48	0.02	0	0	:00	0.00	0.00
September 2012		631.92	5266	:48	0.02	0	0	:00	0.00	0.00
August 2012		428.04	3567	:48	0.06	0	0	:00	0.00	0.00
July 2012		301.68	2514	:48	0.02	0	0	:00	0.00	0.00
June 2012		306.4	2837	:24	0.01	0	0	:00	0.00	0.00
May 2012		235.56	1963	:48	0.06	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic		May 2012	8061.06	6774	:36	2.51	0	0	:00	0.00
	March 2013	10041.92	8966	:48	1.7	0	0	:00	0.00	0.00
	February 2013	6563.28	5658	:24	1.97	0	0	:00	0.00	0.00

	January 2013	16446.78	6183	:24	1.58	0	0	:00	0.00	0.00
	December 2012	6530.27	5779	:12	1.85	0	0	:00	0.00	0.00
	November 2012	8332.8	7440	:48	1.8	0	0	:00	0.00	0.00
	October 2012	8725.52	7522	:24	2.04	0	0	:00	0.00	0.00
	September 2012	7951.66	5266	:24	3.08	0	0	:00	0.00	0.00
	August 2012	4209.06	3567	:12	2.08	0	0	:00	0.00	0.00
	July 2012	3167.64	2514	:24	2.5	0	0	:00	0.00	0.00
	June 2012	3421.42	2837	:24	2.02	0	0	:00	0.00	0.00
	May 2012	2708.94	1963	:12	2.41	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	May 2012	6735.96	1458	:48	0	0	0	:00	0.00	0.00
	March 2013	8241.75	1665	:00	0	0	0	:00	0.00	0.00
	February 2013	8985.18	2346	:12	0	0	0	:00	0.00	0.00
	January 2013	8424.16	2536	:48	0	0	0	:00	0.00	0.00
	December 2012	8838.8	2326	:00	0	0	0	:00	0.00	0.00
	November 2012	6455.8	1690	:48	0	0	0	:00	0.00	0.00
	October 2012	6350.14	1658	:12	0	0	0	:00	0.00	0.00
	September 2012	8009.89	2159	:24	0	0	0	:00	0.00	0.00
	August 2012	10046.4	2760	:36	0	0	0	:00	0.00	0.00
	July 2012	8132.18	2003	:24	0	0	0	:00	0.00	0.00
	June 2012	7281.57	1830	:12	0	0	0	:00	0.00	0.00
	May 2012	10017	1855	:00	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	May 2012	189.54	1458	:12	0.03	0	0	:00	0.00	0.00
	March 2013	216.45	1665	:12	0.02	0	0	:00	0.00	0.00
	February 2013	304.98	2346	:12	0.11	0	0	:00	0.00	0.00
	January 2013	329.68	2536	:12	0.02	0	0	:00	0.00	0.00
	December 2012	279.12	2326	:48	0.01	0	0	:00	0.00	0.00
	November 2012	202.8	1690	:48	0.03	0	0	:00	0.00	0.00
	October 2012	198.96	1658	:48	0.06	0	0	:00	0.00	0.00
	September 2012	259.08	2159	:48	0.01	0	0	:00	0.00	0.00
	August 2012	331.2	2760	:48	0.1	0	0	:00	0.00	0.00
	July 2012	240.36	2003	:48	0.01	0	0	:00	0.00	0.00
	June 2012	206.79	1830	:24	0.3	0	0	:00	0.00	0.00
	May 2012	222.6	1855	:48	0.16	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	May 2012	5438.34	1458	:12	2.15	0	0	:00	0.00	0.00
	March 2013	7009.65	1665	:24	2	0	0	:00	0.00	0.00
	February 2013	7389.9	2346	:00	1.83	0	0	:00	0.00	0.00
	January 2013	6931.48	2326	:12	1.54	0	0	:00	0.00	0.00
	December 2012	7257.12	2326	:48	1.62	0	0	:00	0.00	0.00
	November 2012	5306.6	1690	:36	1.49	0	0	:00	0.00	0.00
	October 2012	5222.7	1658	:00	1.76	0	0	:00	0.00	0.00
	September 2012	6498.59	2159	:24	1.6	0	0	:00	0.00	0.00
	August 2012	8059.2	2760	:48	1.74	0	0	:00	0.00	0.00
	July 2012	6609.9	2003	:00	2.5	0	0	:00	0.00	0.00
	June 2012	6161.61	1830	:48	1.94	0	0	:00	0.00	0.00
	May 2012	7809.55	1855	:24	1.68	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	May 2012	1108.08	1458	:24	0.56	0	0	:00	0.00	0.00
	March 2013	1015.65	1665	:24	0.42	0	0	:00	0.00	0.00
	February 2013	1290.3	2346	:00	0.39	0	0	:00	0.00	0.00
	January 2013	1163	2326	:00	0.34	0	0	:00	0.00	0.00
	December 2012	1302.56	2326	:24	0.39	0	0	:00	0.00	0.00
	November 2012	946.4	1690	:24	0.43	0	0	:00	0.00	0.00
	October 2012	928.48	1658	:24	0.42	0	0	:00	0.00	0.00
	September 2012	1252.22	2159	:12	1.59	0	0	:00	0.00	0.00

	August 2012	1656	2760	:00	0.73	0	0	:00	0.00	0.00
	July 2012	1281.92	2003	:36	1.84	0	0	:00	0.00	0.00
	June 2012	913.17	1830	:00	0.83	0	0	:00	0.00	0.00
	May 2012	1984.85	1855	:48	0.33	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	May 2012	11407.2	2065	:48	0	0	0	:00	0.00	0.00
	March 2013	11407.2	2037	:00	0	0	0	:00	0.00	0.00
	February 2013	11445.8	1895	:36	0	0	0	:00	0.00	0.00
	January 2013	11521.6	1895	:12	0	0	0	:00	0.00	0.00
	December 2012	12134.85	1905	:48	0	0	0	:00	0.00	0.00
	November 2012	11881.65	1895	:48	0	0	0	:00	0.00	0.00
	October 2012	13446.4	1910	:36	0	0	0	:00	0.00	0.00
	September 2012	12819.84	1821	:36	0	0	0	:00	0.00	0.00
	August 2012	14469.62	1958	:36	0	0	0	:00	0.00	0.00
	July 2012	11991.5	1654	:00	0	0	0	:00	0.00	0.00
	June 2012	11986.15	925	:24	0	0	0	:00	0.00	0.00
	May 2012	12229.78	1486	:12	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	May 2012	264.81	2065	:48	0.04	0	0	:00	0.00	0.00
	March 2013	264.81	2037	:12	0.05	0	0	:00	0.00	0.00
	February 2013	284.25	1895	:00	0.06	0	0	:00	0.00	0.00
	January 2013	189.5	1895	:00	0.02	0	0	:00	0.00	0.00
	December 2012	228.6	1905	:48	0.02	0	0	:00	0.00	0.00
	November 2012	227.4	1895	:48	0.02	0	0	:00	0.00	0.00
	October 2012	229.2	1910	:48	0.02	0	0	:00	0.00	0.00
	September 2012	218.52	1821	:48	0.02	0	0	:00	0.00	0.00
	August 2012	234.96	1958	:48	0.03	0	0	:00	0.00	0.00
	July 2012	215.02	1654	:12	0.02	0	0	:00	0.00	0.00
	June 2012	99.9	925	:24	0.06	0	0	:00	0.00	0.00
	May 2012	193.18	1486	:12	0.01	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	May 2012	11142.39	2065	:48	3.42	0	0	:00	0.00	0.00
	March 2013	11142.39	2037	:48	3.36	0	0	:00	0.00	0.00
	February 2013	11161.55	1895	:36	3.58	0	0	:00	0.00	0.00
	January 2013	11332.1	1895	:12	3.6	0	0	:00	0.00	0.00
	December 2012	11906.25	1905	:00	3.68	0	0	:00	0.00	0.00
	November 2012	11654.25	1895	:00	3.67	0	0	:00	0.00	0.00
	October 2012	13217.2	1910	:48	3.98	0	0	:00	0.00	0.00
	September 2012	12601.32	1821	:48	3.98	0	0	:00	0.00	0.00
	August 2012	14234.66	1958	:48	3.98	0	0	:00	0.00	0.00
	July 2012	11776.48	1654	:48	4.16	0	0	:00	0.00	0.00
	June 2012	11886.25	925	:00	5.13	0	0	:00	0.00	0.00
	May 2012	12036.6	1486	:00	3.57	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	May 2012	6083.17	1517	:24	0	0	0	:00	0.00	0.00
	March 2013	5305.36	1411	:24	0	0	0	:00	0.00	0.00
	February 2013	8551.79	2041	:36	0	0	0	:00	0.00	0.00
	January 2013	9601.79	2129	:24	0	0	0	:00	0.00	0.00
	December 2012	9244.62	2001	:48	0	0	0	:00	0.00	0.00
	November 2012	7924.59	1719	:24	0	0	0	:00	0.00	0.00
	October 2012	7653.18	1671	:12	0	0	0	:00	0.00	0.00
	September 2012	6030.1	1283	:00	0	0	0	:00	0.00	0.00
	August 2012	10416.8	2245	:36	0	0	0	:00	0.00	0.00
	July 2012	5081.13	1107	:36	0	0	0	:00	0.00	0.00
	June 2012	4853.25	675	:36	0	0	0	:00	0.00	0.00
	May 2012	3598.56	756	:24	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times	May 2012	197.21	1517	:12	0.08	0	0	:00	0.00	0.00

(Connecting Facility Assignment) IMA Request Diagnostic	March 2013	183.43	1411	:12	0.04	0	0	:00	0.00	0.00	
	February 2013	265.33	2041	:12	0.04	0	0	:00	0.00	0.00	
	January 2013	276.77	2129	:12	0.02	0	0	:00	0.00	0.00	
	December 2012	240.12	2001	:48	0.02	0	0	:00	0.00	0.00	
	November 2012	206.28	1719	:48	0.01	0	0	:00	0.00	0.00	
	October 2012	200.52	1671	:48	0.02	0	0	:00	0.00	0.00	
	September 2012	153.96	1283	:48	0.01	0	0	:00	0.00	0.00	
	August 2012	291.85	2245	:12	0.31	0	0	:00	0.00	0.00	
	July 2012	132.84	1107	:48	0.03	0	0	:00	0.00	0.00	
	June 2012	67.5	675	:00	0.1	0	0	:00	0.00	0.00	
	May 2012	90.72	756	:48	0.01	0	0	:00	0.00	0.00	
	PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	May 2012	5885.96	1517	:12	2.53	0	0	:00	0.00	0.00
		March 2013	5121.93	1411	:12	2.11	0	0	:00	0.00	0.00
February 2013		8286.46	2041	:24	2.63	0	0	:00	0.00	0.00	
January 2013		9325.02	2129	:12	2.74	0	0	:00	0.00	0.00	
December 2012		9004.5	2001	:00	2.13	0	0	:00	0.00	0.00	
November 2012		7718.31	1719	:36	1.9	0	0	:00	0.00	0.00	
October 2012		7452.66	1671	:24	1.8	0	0	:00	0.00	0.00	
September 2012		5876.14	1283	:12	2.97	0	0	:00	0.00	0.00	
August 2012		10124.95	2245	:24	2.7	0	0	:00	0.00	0.00	
July 2012		4948.29	1107	:48	2.4	0	0	:00	0.00	0.00	
June 2012		4785.75	675	:36	5.62	0	0	:00	0.00	0.00	
May 2012		3507.84	756	:36	1.54	0	0	:00	0.00	0.00	
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10		May 2012	1065.68	4844	:48	0.01	0	0	:00	0.00	0.00
	March 2013	1151.04	5232	:48	0.01	0	0	:00	0.00	0.00	
	February 2013	1015.96	4618	:48	0.01	0	0	:00	0.00	0.00	
	January 2013	1135.64	5162	:48	0.01	0	0	:00	0.00	0.00	
	December 2012	1029.6	4680	:48	0.01	0	0	:00	0.00	0.00	
	November 2012	1096.04	4982	:48	0.01	0	0	:00	0.00	0.00	
	October 2012	1095.82	4981	:48	0.01	0	0	:00	0.00	0.00	
	September 2012	1102.42	5011	:48	0.01	0	0	:00	0.00	0.00	
	August 2012	1144.22	5201	:48	0.01	0	0	:00	0.00	0.00	
	July 2012	4386.8	4985	:12	0.01	0	0	:00	0.00	0.00	
	June 2012	4685.72	5121	:48	0.34	0	0	:00	0.00	0.00	
	May 2012	6329.36	5188	:48	0.01	0	0	:00	0.00	0.00	
	PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	May 2012	3491.1	810	:24	3.07	0	0	:00	0.00	0.00
March 2013		3730.48	884	:48	3.84	0	0	:00	0.00	0.00	
February 2013		3407.46	798	:48	3.08	0	0	:00	0.00	0.00	
January 2013		4569.6	896	:00	2.44	0	0	:00	0.00	0.00	
December 2012		4493.6	820	:12	2.51	0	0	:00	0.00	0.00	
November 2012		4942.08	858	:24	4.39	0	0	:00	0.00	0.00	
October 2012		4916.34	858	:12	4.01	0	0	:00	0.00	0.00	
September 2012		5022.4	860	:36	2.91	0	0	:00	0.00	0.00	
August 2012		4845.48	894	:48	1.98	0	0	:00	0.00	0.00	
July 2012		5501.79	861	:36	6.27	0	0	:00	0.00	0.00	
June 2012		2954.7	735	:48	4.12	0	0	:00	0.00	0.00	
May 2012		4799.34	879	:24	1.65	0	0	:00	0.00	0.00	
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25		May 2012	21086.25	5623	:00	4.81	0	0	:00	0.00	0.00
	March 2013	23340.06	6126	:24	3.75	0	0	:00	0.00	0.00	
	February 2013	19385.7	5415	:12	3.25	0	0	:00	0.00	0.00	
	January 2013	22724.24	6076	:36	3.4	0	0	:00	0.00	0.00	
	December 2012	20111.5	5510	:00	3.39	0	0	:00	0.00	0.00	
	November 2012	21817.5	5818	:00	3.45	0	0	:00	0.00	0.00	

	October 2012	23376	5844	:00	6.34	0	0	:00	0.00	0.00
	September 2012	22959.52	5872	:24	4.73	0	0	:00	0.00	0.00
	August 2012	22891.68	6056	:12	3.72	0	0	:00	0.00	0.00
	July 2012	25310.88	5859	:48	6.03	0	0	:00	0.00	0.00
	June 2012	5765.35	6186	:12	0.27	0	0	:00	0.00	0.00
	May 2012	25356.83	6023	:24	4.09	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	May 2012	75984.48	7722	:36	12.15	0	0	:00	0.00	0.00
	March 2013	77376.25	8365	:00	11.06	0	0	:00	0.00	0.00
	February 2013	83727.89	7351	:36	14.35	0	0	:00	0.00	0.00
	January 2013	112336.64	8164	:24	14.72	0	0	:00	0.00	0.00
	December 2012	108851.4	7420	:48	14.7	0	0	:00	0.00	0.00
	November 2012	115972.01	7927	:12	14.37	0	0	:00	0.00	0.00
	October 2012	116175.96	7871	:24	14.44	0	0	:00	0.00	0.00
	September 2012	75159.15	4961	:00	14.77	0	0	:00	0.00	0.00
	August 2012	55077.36	4953	:48	14.01	0	0	:00	0.00	0.00
	July 2012	29589.06	2953	:48	14.1	0	0	:00	0.00	0.00
	June 2012	6504.21	7124	:24	1.51	0	0	:00	0.00	0.00
	May 2012	18989.36	1922	:12	8.51	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	May 2012	10227.3	7005	:24	1.8	0	0	:00	0.00	0.00
	March 2013	11474.49	7599	:24	1.83	0	0	:00	0.00	0.00
	February 2013	11136.26	7474	:36	1.23	0	0	:00	0.00	0.00
	January 2013	11136.26	7474	:36	1.23	0	0	:00	0.00	0.00
	December 2012	9756	6775	:36	0.92	0	0	:00	0.00	0.00
	November 2012	10343.19	7233	:12	1.15	0	0	:00	0.00	0.00
	October 2012	11078.76	7194	:36	2.36	0	0	:00	0.00	0.00
	September 2012	10881	7254	:00	3.36	0	0	:00	0.00	0.00
	August 2012	11108.88	7506	:12	0.8	0	0	:00	0.00	0.00
	July 2012	13902.72	7241	:48	4.45	0	0	:00	0.00	0.00
	June 2012	13152.8	8020	:36	0.21	0	0	:00	0.00	0.00
	May 2012	10958.76	7506	:24	0.97	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	May 2012	26087.22	7834	:12	11.52	0	0	:00	0.00	0.00
	March 2013	28464.95	8497	:00	11.55	0	0	:00	0.00	0.00
	February 2013	25441.95	7505	:36	11.66	0	0	:00	0.00	0.00
	January 2013	13036.92	8357	:24	1.84	0	0	:00	0.00	0.00
	December 2012	4256	7600	:24	0.47	0	0	:00	0.00	0.00
	November 2012	4530.96	8091	:24	0.47	0	0	:00	0.00	0.00
	October 2012	4509.68	8053	:24	0.57	0	0	:00	0.00	0.00
	September 2012	4463.8	8116	:00	2.19	0	0	:00	0.00	0.00
	August 2012	3527.7	6414	:00	0.16	0	0	:00	0.00	0.00
	July 2012	4394.49	4107	:48	4.45	0	0	:00	0.00	0.00
	June 2012	7076.58	8134	:48	0.22	0	0	:00	0.00	0.00
	May 2012	1492.02	2763	:36	0.1	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	May 2012	13384.62	3657	:24	2.12	0	0	:00	0.00	0.00
	March 2013	16392.27	3931	:48	2.31	0	0	:00	0.00	0.00
	February 2013	13320.54	3442	:48	2.22	0	0	:00	0.00	0.00
	January 2013	14613.12	3776	:48	2.05	0	0	:00	0.00	0.00
	December 2012	12823.74	3438	:12	1.93	0	0	:00	0.00	0.00
	November 2012	12886.24	3746	:36	2.07	0	0	:00	0.00	0.00
	October 2012	11740.12	3646	:48	2.04	0	0	:00	0.00	0.00
	September 2012	10932.57	3681	:48	3.87	0	0	:00	0.00	0.00
	August 2012	11434.2	3876	:00	1.88	0	0	:00	0.00	0.00
	July 2012	14566.72	3716	:48	5.39	0	0	:00	0.00	0.00
	June 2012	3380.01	3694	:48	0.34	0	0	:00	0.00	0.00

	May 2012	10955.7	3885	:48	2.34	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	May 2012	36529.78	4268	:48	7.56	0	0	:00	0.00	0.00
	March 2013	36529.78	4123	:24	7.47	0	0	:00	0.00	0.00
	February 2013	37106.7	4146	:00	7.55	0	0	:00	0.00	0.00
	January 2013	36692.1	4146	:00	7.5	0	0	:00	0.00	0.00
	December 2012	37320.88	4156	:12	7.56	0	0	:00	0.00	0.00
	November 2012	37320.88	4156	:12	7.56	0	0	:00	0.00	0.00
	October 2012	42023.55	4215	:48	7.86	0	0	:00	0.00	0.00
	September 2012	41116.28	4124	:48	7.86	0	0	:00	0.00	0.00
	August 2012	46652.55	4245	:36	7.98	0	0	:00	0.00	0.00
	July 2012	45199.04	4124	:24	7.95	0	0	:00	0.00	0.00
	June 2012	4644.48	5664	:48	0.35	0	0	:00	0.00	0.00
	May 2012	39769.6	3824	:00	7.11	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	May 2012	5513.72	1796	:48	2.96	0	0	:00	0.00	0.00
	March 2013	5898	1966	:00	2.58	0	0	:00	0.00	0.00
	February 2013	7603.75	1975	:00	3.32	0	0	:00	0.00	0.00
	January 2013	8453	1975	:12	2.09	0	0	:00	0.00	0.00
	December 2012	7927.8	1810	:12	2.14	0	0	:00	0.00	0.00
	November 2012	8245.85	1853	:00	2.3	0	0	:00	0.00	0.00
	October 2012	8461.3	1910	:12	3.16	0	0	:00	0.00	0.00
	September 2012	8524.8	1920	:36	4.51	0	0	:00	0.00	0.00
	August 2012	8439.17	1949	:12	2.21	0	0	:00	0.00	0.00
	July 2012	8854.56	1892	:12	7.67	0	0	:00	0.00	0.00
	June 2012	1771.22	1940	:24	0.23	0	0	:00	0.00	0.00
	May 2012	7050.24	1536	:36	4.31	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	14	15	93%	0.2494	0	0	0%	0.00	0.05
	February 2013	27	27	100%	0	0	0	0%	0.00	(0.16)
	January 2013	369	371	99%	0.0732	0	0	0%	0.00	(0.14)
	December 2012	245	246	100%	0.0636	0	0	0%	0.00	(0.15)
	November 2012	218	220	99%	0.0949	0	0	0%	0.00	(0.13)
	October 2012	241	241	100%	0	0	0	0%	0.00	(0.16)
	September 2012	182	182	100%	0	0	0	0%	0.00	(0.16)
	August 2012	207	210	99%	0.1187	0	0	0%	0.00	(0.11)
	July 2012	192	193	99%	0.0718	0	0	0%	0.00	(0.14)
	June 2012	202	205	99%	0.1201	0	0	0%	0.00	(0.11)
	May 2012	197	197	100%	0	0	0	0%	0.00	(0.16)
PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2013	321	321	100%	0	0	0	0%	0.00	(0.16)
	February 2013	290	293	99%	0.1007	0	0	0%	0.00	(0.13)
	January 2013	254	265	96%	0.1995	0	0	0%	0.00	(0.03)
	December 2012	201	206	98%	0.1539	0	0	0%	0.00	(0.08)
	November 2012	292	294	99%	0.0822	0	0	0%	0.00	(0.14)
	October 2012	386	397	97%	0.1641	0	0	0%	0.00	(0.07)
	September 2012	234	237	99%	0.1118	0	0	0%	0.00	(0.12)
	August 2012	436	442	99%	0.1157	0	0	0%	0.00	(0.12)
	July 2012	338	338	100%	0	0	0	0%	0.00	(0.16)
	June 2012	357	372	96%	0.1967	0	0	0%	0.00	(0.03)
	May 2012	374	381	98%	0.1343	0	0	0%	0.00	(0.10)
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	May 2012	4640	5434	85%	0.3532	0	0	0%	0.00	0.00
	March 2013	5103	5855	87%	0.3346	0	0	0%	0.00	0.00
	February 2013	5018	5691	88%	0.3229	0	0	0%	0.00	0.00
	January 2013	5237	5955	88%	0.3256	0	0	0%	0.00	0.00

	December 2012	4236	4819	88%	0.3261	0	0	0%	0.00	0.00
	November 2012	4790	5389	89%	0.3143	0	0	0%	0.00	0.00
	October 2012	5091	5857	87%	0.3372	0	0	0%	0.00	0.00
	September 2012	5126	5772	89%	0.3153	0	0	0%	0.00	0.00
	August 2012	5368	6065	89%	0.3189	0	0	0%	0.00	0.00
	July 2012	5295	6076	87%	0.3347	0	0	0%	0.00	0.00
	June 2012	5364	6147	87%	0.3334	0	0	0%	0.00	0.00
	May 2012	5182	6035	86%	0.3484	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	May 2012	58	99	59%	0.4926	0	0	0%	0.00	0.00
	March 2013	40	81	49%	0.5	0	0	0%	0.00	0.00
	February 2013	537	1171	46%	0.4983	0	0	0%	0.00	0.00
	January 2013	624	1347	46%	0.4986	0	0	0%	0.00	0.00
	December 2012	511	1014	50%	0.5	0	0	0%	0.00	0.00
	November 2012	644	1042	62%	0.4859	0	0	0%	0.00	0.00
	October 2012	677	1139	59%	0.491	0	0	0%	0.00	0.00
	September 2012	659	1033	64%	0.4806	0	0	0%	0.00	0.00
	August 2012	660	1048	63%	0.4829	0	0	0%	0.00	0.00
	July 2012	644	1045	62%	0.4863	0	0	0%	0.00	0.00
	June 2012	594	980	61%	0.4886	0	0	0%	0.00	0.00
	May 2012	430	742	58%	0.4936	0	0	0%	0.00	0.00
	PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	May 2012	1135	1389	82%	0.3866	0	0	0%	0.00
March 2013		974	1246	78%	0.4131	0	0	0%	0.00	0.00
February 2013		782	1011	77%	0.4186	0	0	0%	0.00	0.00
January 2013		1026	1317	78%	0.4149	0	0	0%	0.00	0.00
December 2012		762	994	77%	0.423	0	0	0%	0.00	0.00
November 2012		903	1181	76%	0.4242	0	0	0%	0.00	0.00
October 2012		948	1286	74%	0.4402	0	0	0%	0.00	0.00
September 2012		916	1198	76%	0.4242	0	0	0%	0.00	0.00
August 2012		1078	1440	75%	0.4338	0	0	0%	0.00	0.00
July 2012		936	1269	74%	0.4399	0	0	0%	0.00	0.00
June 2012		1014	1357	75%	0.4346	0	0	0%	0.00	0.00
May 2012		1042	1398	75%	0.4357	0	0	0%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95		May 2012	4640	4655	100%	0.0567	0	0	0%	0.00
	March 2013	5103	5139	99%	0.0834	0	0	0%	0.00	(0.14)
	February 2013	5018	5059	99%	0.0897	0	0	0%	0.00	(0.13)
	January 2013	5237	5285	99%	0.0949	0	0	0%	0.00	(0.13)
	December 2012	4236	4260	99%	0.0748	0	0	0%	0.00	(0.14)
	November 2012	4790	4830	99%	0.0906	0	0	0%	0.00	(0.13)
	October 2012	5091	5167	99%	0.1204	0	0	0%	0.00	(0.11)
	September 2012	5126	5194	99%	0.1137	0	0	0%	0.00	(0.12)
	August 2012	5368	5459	98%	0.128	0	0	0%	0.00	(0.11)
	July 2012	5295	5384	98%	0.1275	0	0	0%	0.00	(0.11)
	June 2012	5364	5447	98%	0.1225	0	0	0%	0.00	(0.11)
	May 2012	5182	5262	98%	0.1224	0	0	0%	0.00	(0.11)
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	May 2012	58	58	100%	0	0	0	0%	0.00
March 2013		40	40	100%	0	0	0	0%	0.00	(0.16)
February 2013		537	538	100%	0.0431	0	0	0%	0.00	(0.15)
January 2013		624	640	98%	0.1561	0	0	0%	0.00	(0.08)
December 2012		511	522	98%	0.1436	0	0	0%	0.00	(0.09)
November 2012		644	652	99%	0.1101	0	0	0%	0.00	(0.12)
October 2012		677	693	98%	0.1502	0	0	0%	0.00	(0.08)
September 2012		659	674	98%	0.1475	0	0	0%	0.00	(0.09)
August 2012	660	673	98%	0.1376	0	0	0%	0.00	(0.10)	

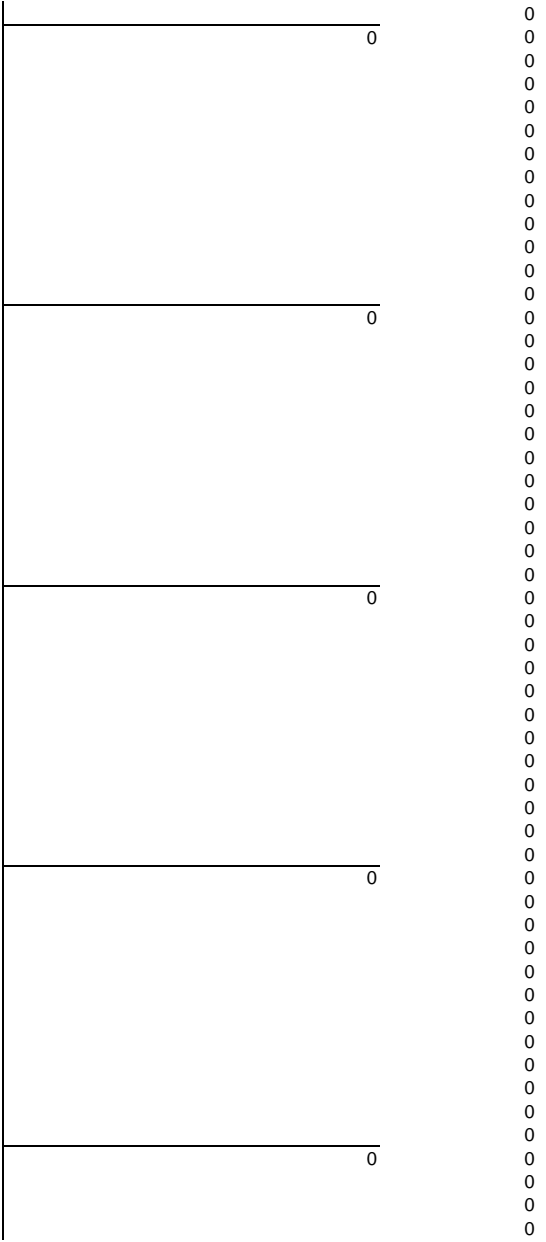
	July 2012	644	652	99%	0.1101	0	0	0%	0.00	(0.12)
	June 2012	594	602	99%	0.1145	0	0	0%	0.00	(0.12)
	May 2012	430	440	98%	0.149	0	0	0%	0.00	(0.09)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	May 2012	1135	1150	99%	0.1135	0	0	0%	0.00	(0.48)
	March 2013	974	988	99%	0.1182	0	0	0%	0.00	(0.48)
	February 2013	782	822	95%	0.2152	0	0	0%	0.00	(0.36)
	January 2013	1026	1076	95%	0.2105	0	0	0%	0.00	(0.37)
	December 2012	762	798	95%	0.2076	0	0	0%	0.00	(0.37)
	November 2012	903	964	94%	0.2435	0	0	0%	0.00	(0.31)
	October 2012	948	1036	92%	0.2788	0	0	0%	0.00	(0.23)
	September 2012	916	986	93%	0.2568	0	0	0%	0.00	(0.28)
	August 2012	1078	1145	94%	0.2347	0	0	0%	0.00	(0.32)
	July 2012	936	1017	92%	0.2707	0	0	0%	0.00	(0.25)
	June 2012	1014	1117	91%	0.2893	0	0	0%	0.00	(0.20)
	May 2012	1042	1119	93%	0.2531	0	0	0%	0.00	(0.29)
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	May 2012	1.07222222	2	12:52	0.702777778	0	0	00:00	0.00	(1.39)
	March 2013	0.13819444	2	01:39	0.025	0	0	00:00	0.00	(2.79)
	February 2013	0.12430556	1	02:59	0	0	0	00:00	0.00	(2.63)
	January 2013	0.28680556	1	06:53	0	0	0	00:00	0.00	(2.14)
	December 2012	1.05	3	08:24	0.402083333	0	0	00:00	0.00	(1.95)
	November 2012	0.69097222	2	08:18	0.444444444	0	0	00:00	0.00	(1.96)
	October 2012	1.27569444	6	05:06	0.260416667	0	0	00:00	0.00	(2.36)
	September 2012	1.17083333	5	05:37	0.333333333	0	0	00:00	0.00	(2.30)
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	5.57152778	4	09:26	0.614583333	0	0	00:00	0.00	1.18
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	May 2012	8.4625	281	00:43	0.043055556	0	0	00:00	0.00	(2.82)
	March 2013	14.2444444	339	01:01	0.064583333	0	0	00:00	0.00	(2.75)
	February 2013	7.72638889	250	00:45	0.045833333	0	0	00:00	0.00	(2.81)
	January 2013	14.1	315	01:04	0.106944444	0	0	00:00	0.00	(2.73)
	December 2012	13.5111111	244	01:20	0.102777778	0	0	00:00	0.00	(2.67)
	November 2012	11.8076389	290	00:59	0.070833333	0	0	00:00	0.00	(2.76)
	October 2012	10.8805556	311	00:50	0.064583333	0	0	00:00	0.00	(2.79)
	September 2012	10.1798611	269	00:54	0.061805556	0	0	00:00	0.00	(2.77)
	August 2012	11.7840278	334	00:51	0.067361111	0	0	00:00	0.00	(2.79)
	July 2012	10.4402778	284	00:53	0.057638889	0	0	00:00	0.00	(2.78)
	June 2012	17.5868056	301	01:24	0.090972222	0	0	00:00	0.00	(2.65)
	May 2012	10.2020833	313	00:47	0.071527778	0	0	00:00	0.00	(2.80)
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	May 2012	834	23411	4%	0.1854	0	0	0%	0.00	0.00
	March 2013	925	21673	4%	0.2021	0	0	0%	0.00	0.00
	February 2013	862	25431	3%	0.181	0	0	0%	0.00	0.00
	January 2013	909	29496	3%	0.1728	0	0	0%	0.00	0.00
	December 2012	825	23536	4%	0.1839	0	0	0%	0.00	0.00
	November 2012	950	28391	3%	0.1798	0	0	0%	0.00	0.00
	October 2012	1104	34152	3%	0.1769	0	0	0%	0.00	0.00
	September 2012	859	27553	3%	0.1738	0	0	0%	0.00	0.00
	August 2012	942	32223	3%	0.1685	0	0	0%	0.00	0.00
	July 2012	976	30091	3%	0.1772	0	0	0%	0.00	0.00
	June 2012	852	29454	3%	0.1676	0	0	0%	0.00	0.00
	May 2012	941	31242	3%	0.1709	0	0	0%	0.00	0.00
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	May 2012	10087	23411	43%	0.4952	0	0	0%	0.00	0.00
	March 2013	8413	21673	39%	0.4873	0	0	0%	0.00	0.00

	February 2013	10105	25431	40%	0.4893	0	0	0%	0.00	0.00
	January 2013	11223	29496	38%	0.4855	0	0	0%	0.00	0.00
	December 2012	9254	23536	39%	0.4885	0	0	0%	0.00	0.00
	November 2012	11216	28391	40%	0.4889	0	0	0%	0.00	0.00
	October 2012	14541	34152	43%	0.4945	0	0	0%	0.00	0.00
	September 2012	10371	27553	38%	0.4845	0	0	0%	0.00	0.00
	August 2012	12569	32223	39%	0.4878	0	0	0%	0.00	0.00
	July 2012	12203	30091	41%	0.491	0	0	0%	0.00	0.00
	June 2012	11312	29454	38%	0.4864	0	0	0%	0.00	0.00
	May 2012	13000	31242	42%	0.4929	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	May 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2013	2	10	20%	0.4	0	0	0%	0.00	0.00
	February 2013	1	5	20%	0.4	0	0	0%	0.00	0.00
	January 2013	1	6	17%	0.3727	0	0	0%	0.00	0.00
	December 2012	3	6	50%	0.5	0	0	0%	0.00	0.00
	November 2012	2	6	33%	0.4714	0	0	0%	0.00	0.00
	October 2012	6	9	67%	0.4714	0	0	0%	0.00	0.00
	September 2012	5	10	50%	0.5	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	4	9	44%	0.4969	0	0	0%	0.00	0.00
	May 2012	0	3	0%	0	0	0	0%	0.00	0.00
	PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	May 2012	58	58	100%	0	0	0	0%	0.00
March 2013		39	39	100%	0	0	0	0%	0.00	(0.16)
February 2013		338	338	100%	0	0	0	0%	0.00	(0.16)
January 2013		362	362	100%	0	0	0	0%	0.00	(0.16)
December 2012		275	275	100%	0	0	0	0%	0.00	(0.16)
November 2012		301	301	100%	0	0	0	0%	0.00	(0.16)
October 2012		341	341	100%	0	0	0	0%	0.00	(0.16)
September 2012		340	340	100%	0	0	0	0%	0.00	(0.16)
August 2012		338	338	100%	0	0	0	0%	0.00	(0.16)
July 2012		307	307	100%	0	0	0	0%	0.00	(0.16)
June 2012		287	287	100%	0	0	0	0%	0.00	(0.16)
May 2012		224	224	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95		May 2012	862	862	100%	0	0	0	0%	0.00
	March 2013	716	717	100%	0.0373	0	0	0%	0.00	(0.15)
	February 2013	582	582	100%	0	0	0	0%	0.00	(0.16)
	January 2013	814	814	100%	0	0	0	0%	0.00	(0.16)
	December 2012	580	583	99%	0.0715	0	0	0%	0.00	(0.14)
	November 2012	699	699	100%	0	0	0	0%	0.00	(0.16)
	October 2012	698	698	100%	0	0	0	0%	0.00	(0.16)
	September 2012	720	722	100%	0.0526	0	0	0%	0.00	(0.15)
	August 2012	864	864	100%	0	0	0	0%	0.00	(0.16)
	July 2012	671	671	100%	0	0	0	0%	0.00	(0.16)
	June 2012	759	762	100%	0.0626	0	0	0%	0.00	(0.15)
	May 2012	788	790	100%	0.0503	0	0	0%	0.00	(0.15)
	PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	May 2012	4239	4239	100%	0	0	0	0%	0.00
March 2013		4699	4699	100%	0	0	0	0%	0.00	(0.16)
February 2013		4551	4551	100%	0	0	0	0%	0.00	(0.16)
January 2013		4771	4771	100%	0	0	0	0%	0.00	(0.16)
December 2012		3879	3881	100%	0.0227	0	0	0%	0.00	(0.16)
November 2012		4365	4365	100%	0	0	0	0%	0.00	(0.16)
October 2012	4624	4625	100%	0.0147	0	0	0%	0.00	(0.16)	

	September 2012	4640	4646	100%	0.0359	0	0	0%	0.00	(0.15)	
	August 2012	4879	4879	100%	0	0	0	0%	0.00	(0.16)	
	July 2012	4758	4758	100%	0	0	0	0%	0.00	(0.16)	
	June 2012	4773	4791	100%	0.0612	0	0	0%	0.00	(0.15)	
	May 2012	4687	4695	100%	0.0412	0	0	0%	0.00	(0.15)	
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	May 2012	24	24	100%	0	0	0	0%	0.00	(0.33)	
	March 2013	32	32	100%	0	0	0	0%	0.00	(0.33)	
	February 2013	318	318	100%	0	0	0	0%	0.00	(0.33)	
	January 2013	365	365	100%	0	0	0	0%	0.00	(0.33)	
	December 2012	234	243	96%	0.1889	0	0	0%	0.00	(0.21)	
	November 2012	230	233	99%	0.1127	0	0	0%	0.00	(0.29)	
	October 2012	273	273	100%	0	0	0	0%	0.00	(0.33)	
	September 2012	194	194	100%	0	0	0	0%	0.00	(0.33)	
	August 2012	192	192	100%	0	0	0	0%	0.00	(0.33)	
	July 2012	185	185	100%	0	0	0	0%	0.00	(0.33)	
	June 2012	211	211	100%	0	0	0	0%	0.00	(0.33)	
	May 2012	204	204	100%	0	0	0	0%	0.00	(0.33)	
	PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	May 2012	615	644	96%	0.2074	0	0	0%	0.00	(0.18)
		March 2013	576	608	95%	0.2233	0	0	0%	0.00	(0.16)
February 2013		497	530	94%	0.2416	0	0	0%	0.00	(0.13)	
January 2013		620	641	97%	0.178	0	0	0%	0.00	(0.22)	
December 2012		500	524	95%	0.2091	0	0	0%	0.00	(0.18)	
November 2012		638	667	96%	0.2039	0	0	0%	0.00	(0.19)	
October 2012		696	726	96%	0.199	0	0	0%	0.00	(0.20)	
September 2012		554	579	96%	0.2033	0	0	0%	0.00	(0.19)	
August 2012		676	703	96%	0.1922	0	0	0%	0.00	(0.21)	
July 2012		651	680	96%	0.2021	0	0	0%	0.00	(0.19)	
June 2012		686	717	96%	0.2034	0	0	0%	0.00	(0.19)	
May 2012		641	670	96%	0.2035	0	0	0%	0.00	(0.19)	
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9		May 2012	733	733	100%	0	0	0	0%	0.00	(0.33)
		March 2013	659	659	100%	0	0	0	0%	0.00	(0.33)
	February 2013	606	606	100%	0	0	0	0%	0.00	(0.33)	
	January 2013	654	654	100%	0	0	0	0%	0.00	(0.33)	
	December 2012	515	525	98%	0.1367	0	0	0%	0.00	(0.27)	
	November 2012	536	538	100%	0.0609	0	0	0%	0.00	(0.32)	
	October 2012	701	701	100%	0	0	0	0%	0.00	(0.33)	
	September 2012	590	590	100%	0	0	0	0%	0.00	(0.33)	
	August 2012	643	643	100%	0	0	0	0%	0.00	(0.33)	
	July 2012	720	720	100%	0	0	0	0%	0.00	(0.33)	
	June 2012	712	713	100%	0.0374	0	0	0%	0.00	(0.33)	
	May 2012	769	769	100%	0	0	0	0%	0.00	(0.33)	
	PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	0	0	0%	0	0	0	0%	0.00	0.00
February 2013		1	1	100%	0	0	0	0%	0.00	(0.33)	
January 2013		0	0	0%	0	0	0	0%	0.00	0.00	
December 2012		1	1	100%	0	0	0	0%	0.00	(0.33)	
November 2012		1	1	100%	0	0	0	0%	0.00	(0.33)	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		1	1	100%	0	0	0	0%	0.00	(0.33)	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	

PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	1	1	100%	0	0	0	0%	0.00	(0.33)	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	3	3	100%	0	0	0	0%	0.00	(0.33)	
	May 2012	3	3	100%	0	0	0	0%	0.00	(0.33)	
	PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2013	7	7	100%	0	0	0	0%	0.00	(0.33)
February 2013		3	3	100%	0	0	0	0%	0.00	(0.33)	
January 2013		5	5	100%	0	0	0	0%	0.00	(0.33)	
December 2012		2	2	100%	0	0	0	0%	0.00	(0.33)	
November 2012		3	3	100%	0	0	0	0%	0.00	(0.33)	
October 2012		1	1	100%	0	0	0	0%	0.00	(0.33)	
September 2012		5	5	100%	0	0	0	0%	0.00	(0.33)	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		1	1	100%	0	0	0	0%	0.00	(0.33)	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85		May 2012	35	35	100%	0	0	0	0%	0.00	(0.53)
		March 2013	32	32	100%	0	0	0	0%	0.00	(0.53)
	February 2013	29	29	100%	0	0	0	0%	0.00	(0.53)	
	January 2013	54	54	100%	0	0	0	0%	0.00	(0.53)	
	December 2012	37	37	100%	0	0	0	0%	0.00	(0.53)	
	November 2012	25	25	100%	0	0	0	0%	0.00	(0.53)	
	October 2012	39	39	100%	0	0	0	0%	0.00	(0.53)	
	September 2012	32	32	100%	0	0	0	0%	0.00	(0.53)	
	August 2012	70	70	100%	0	0	0	0%	0.00	(0.53)	
	July 2012	32	32	100%	0	0	0	0%	0.00	(0.53)	
	June 2012	14	14	100%	0	0	0	0%	0.00	(0.53)	
	May 2012	43	43	100%	0	0	0	0%	0.00	(0.53)	
	PO-6 Work Completion Notification Timeliness All Benchmark 0.25	May 2012	17.4881944	5092	00:05	0.010416667	0	0	00:00	0.00	(2.96)
		March 2013	19.3868056	4962	00:06	0.014583333	0	0	00:00	0.00	(2.95)
February 2013		26.7069444	5283	00:07	0.021527778	0	0	00:00	0.00	(2.94)	
January 2013		31.5291667	5915	00:08	0.0375	0	0	00:00	0.00	(2.94)	
December 2012		32.9583333	5192	00:09	0.107638889	0	0	00:00	0.00	(2.92)	
November 2012		17.8402778	5086	00:05	0.026388889	0	0	00:00	0.00	(2.96)	
October 2012		34.8416667	5943	00:08	0.059027778	0	0	00:00	0.00	(2.93)	
September 2012		26.1013889	5305	00:07	0.034027778	0	0	00:00	0.00	(2.94)	
August 2012		28.9125	5879	00:07	0.01875	0	0	00:00	0.00	(2.94)	
July 2012		27.9180556	5485	00:07	0.025694444	0	0	00:00	0.00	(2.94)	
June 2012		24.4263889	5750	00:06	0.03125	0	0	00:00	0.00	(2.95)	
May 2012		21.7173611	5567	00:06	0.009722222	0	0	00:00	0.00	(2.95)	
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity		May 2012	2529	2529	100%	0	141474	141474	100%	0.00	0.00
		March 2013	2523	2523	100%	0	149149	149149	100%	0.00	0.00
	February 2013	2128	2128	100%	0	137959	137959	100%	0.00	0.00	
	January 2013	2733	2733	100%	0	156066	156066	100%	0.00	0.00	
	December 2012	2271	2272	100%	0.021	125341	125341	100%	0.00	0.00	

	November 2012	2270	2270	100%	0	144786	144786	100%	0.00	0.00	
	October 2012	2760	2760	100%	0	154027	154027	100%	0.00	0.00	
	September 2012	2226	2226	100%	0	137662	137662	100%	0.00	0.00	
	August 2012	2931	2931	100%	0	158493	158493	100%	0.00	0.00	
	July 2012	2632	2632	100%	0	178163	178163	100%	0.00	0.00	
	June 2012	2845	2845	100%	0	210224	210224	100%	0.00	0.00	
	May 2012	2767	2767	100%	0	225163	225163	100%	0.00	0.00	
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	May 2012	20	5	4	3.54	52	36	1	-1.26	(1.76)	
	March 2013	0	0	0	0	0	0	0	0.00	0.00	
	February 2013	27	7	4	1.46	90	77	1	-3.53	(3.15)	
	January 2013	3	2	2	0.71	51	59	1	-0.96	(1.59)	
	December 2012	15	3	5	2.65	52	62	1	-11.62	(8.06)	
	November 2012	0	2	0	0	17	25	1	1.48	(0.40)	
	October 2012	2	1	2	0	28	28	1	-1.09	(1.66)	
	September 2012	14	5	3	2.59	35	24	1	-1.69	(2.03)	
	August 2012	15	2	8	0.71	47	42	1	-6.46	(4.93)	
	July 2012	15	3	5	3	36	43	1	-10.14	(7.16)	
	June 2012	51	6	9	6.16	33	36	1	-14.57	(9.86)	
	May 2012	5	1	5	0	37	42	1	-3.25	(2.97)	
	PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	May 2012	248	80	3	1.71	52	36	1	-1.94	(2.18)
		March 2013	206	71	3	2.23	37	49	1	-19.38	(12.78)
February 2013		353	108	3	3.72	90	77	1	-7.30	(5.44)	
January 2013		258	87	3	1.85	51	59	1	-13.57	(9.25)	
December 2012		169	59	3	1.38	52	62	1	-18.39	(12.18)	
November 2012		163	62	3	1.97	17	25	1	-13.12	(8.97)	
October 2012		271	79	3	2.04	28	28	1	-12.24	(8.44)	
September 2012		340	76	4	2.19	35	24	1	-7.98	(5.85)	
August 2012		268	86	3	1.79	47	42	1	-7.77	(5.72)	
July 2012		278	77	4	2.95	36	43	1	-21.18	(13.88)	
June 2012		285	93	3	2.08	33	36	1	-9.27	(6.64)	
May 2012		263	85	3	1.92	37	42	1	-9.36	(6.69)	
PO-9A Timely Jeopardy Notices Non-Designed Services Parity		May 2012	4	10	40%	0.4899	11	99	11%	-2.77	(2.68)
		March 2013	0	3	0%	0	22	137	16%	0.75	(1.15)
	February 2013	4	11	36%	0.481	16	135	12%	-2.42	(2.47)	
	January 2013	2	16	13%	0.3307	12	126	10%	-0.38	(1.23)	
	December 2012	1	10	10%	0.3	15	131	11%	0.14	(1.29)	
	November 2012	0	13	0%	0	9	122	7%	0.97	(0.83)	
	October 2012	1	8	13%	0.3307	9	113	8%	-0.46	(1.28)	
	September 2012	1	8	13%	0.3307	7	106	7%	-0.65	(1.39)	
	August 2012	1	8	13%	0.3307	16	135	12%	-0.06	(1.03)	
	July 2012	1	7	14%	0.3499	20	128	16%	0.10	(1.32)	
	June 2012	2	12	17%	0.3727	11	92	12%	-0.47	(1.29)	
	May 2012	0	3	0%	0	11	100	11%	0.60	(1.34)	
	PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity	May 2012	29	58	50%	0.5	11	99	11%	-7.48	(5.55)
		March 2013	28	42	67%	0.4714	22	137	16%	-7.82	(5.75)
February 2013		46	80	58%	0.4943	16	135	12%	-10.01	(7.09)	
January 2013		41	74	55%	0.4971	12	126	10%	-10.67	(7.49)	
December 2012		14	37	38%	0.485	15	131	11%	-4.45	(3.71)	
November 2012		15	45	33%	0.4714	9	122	7%	-5.69	(4.46)	
October 2012		14	56	25%	0.433	9	113	8%	-3.85	(3.34)	
September 2012		31	39	79%	0.4038	7	106	7%	-15.67	(10.53)	
August 2012		33	73	45%	0.4977	16	135	12%	-7.10	(5.32)	
July 2012		15	53	28%	0.4505	20	128	16%	-2.14	(2.30)	



Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	

MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity

MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6D	Mean Time to Restore UDIT DS1 Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6E	Mean Time to Restore DS1 Parity	Parity
MR-6E	Mean Time to Restore E911 Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore ISDN Primary Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN Parity	Parity
MR-7A	Repair Repeat Report Rate Business Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7A	Repair Repeat Report Rate PBX Parity	Parity
MR-7A	Repair Repeat Report Rate Residence Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7B	Repair Repeat Report Rate Business Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7B	Repair Repeat Report Rate PBX Parity	Parity
MR-7B	Repair Repeat Report Rate Residence Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate Business Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate Residence Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity
MR-7D	Repair Repeat Report Rate DS0 Parity	Parity
MR-7D	Repair Repeat Report Rate DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-7D	Repair Repeat Report Rate LIS Trunk Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity

MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop	Parity	
MR-7E	Repair Repeat Report Rate DS1	Parity	
MR-7E	Repair Repeat Report Rate E911	Parity	
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity	
MR-7E	Repair Repeat Report Rate ISDN Primary	Parity	
MR-7E	Repair Repeat Report Rate LIS Trunk	Parity	
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity	
MR-8	Trouble Rate Basic Rate ISDN	Parity	
MR-8	Trouble Rate Business	Parity	
MR-8	Trouble Rate Centrex	Parity	
MR-8	Trouble Rate Centrex 21	Parity	
MR-8	Trouble Rate Dark Fiber - IOF	Diagnostic	
MR-8	Trouble Rate Dark Fiber - Loop	Diagnostic	
MR-8	Trouble Rate DS0	Parity	
MR-8	Trouble Rate DS1	Parity	
MR-8	Trouble Rate DS3	Parity	
MR-8	Trouble Rate E911	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable	Diagnostic	
MR-8	Trouble Rate Frame Relay	Parity	
MR-8	Trouble Rate ISDN Primary	Parity	
MR-8	Trouble Rate Line Sharing	Parity	
MR-8	Trouble Rate Line Splitting	Parity	
MR-8	Trouble Rate LIS Trunk	Parity	
MR-8	Trouble Rate PBX	Parity	
MR-8	Trouble Rate Residence	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level	Parity	
MR-8	Trouble Rate UDIT DS1	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity	
MR-8	Trouble Rate Unbundled Loop Analog	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable	Parity	
MR-8	Trouble Rate UNE - P (POTS)	Parity	
MR-8	Trouble Rate UNE P (Centrex 21)	Parity	
MR-8	Trouble Rate UNE P (Centrex)	Parity	
MR-9A	Repair Appointments Met Business	Parity	
MR-9A	Repair Appointments Met Centrex	Parity	
MR-9A	Repair Appointments Met Centrex 21	Parity	
MR-9A	Repair Appointments Met PBX	Parity	
MR-9A	Repair Appointments Met Residence	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS)	Parity	
MR-9B	Repair Appointments Met Business	Parity	
MR-9B	Repair Appointments Met Centrex 21	Parity	
MR-9B	Repair Appointments Met PBX	Parity	
MR-9B	Repair Appointments Met Residence	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS)	Parity	
MR-9C	Repair Appointments Met Business	Parity	
MR-9C	Repair Appointments Met Centrex 21	Parity	
MR-9C	Repair Appointments Met Residence	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS)	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk	Parity	0.01
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	

OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	Parity
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	Parity
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	Diagnostic
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	Diagnostic
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	Diagnostic
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	Diagnostic
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	Diagnostic
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	Diagnostic
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	Diagnostic
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	Diagnostic
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	Diagnostic
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP Benchmark	0.9825	Benchmark 0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	Diagnostic
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	Parity
OP-3A	Installation Commitments Met Business	Parity	Parity
OP-3A	Installation Commitments Met Line Splitting Benchmark	0.95	Benchmark 0.95
OP-3A	Installation Commitments Met Residence	Parity	Parity
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	Parity
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	Parity
OP-3B	Installation Commitments Met Business	Parity	Parity
OP-3B	Installation Commitments Met Residence	Parity	Parity
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic	Diagnostic
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	Parity
OP-3C	Installation Commitments Met Business	Parity	Parity
OP-3C	Installation Commitments Met Centrex	Parity	Parity
OP-3C	Installation Commitments Met Line Splitting Benchmark	0.95	Benchmark 0.95
OP-3C	Installation Commitments Met PBX	Parity	Parity
OP-3C	Installation Commitments Met Residence	Parity	Parity
OP-3C	Installation Commitments Met UNE - P (POTS)	Parity	Parity
OP-3D	Installation Commitments Met Basic Rate ISDN	Parity	Parity
OP-3D	Installation Commitments Met Dark Fiber - IOF	Diagnostic	Diagnostic
OP-3D	Installation Commitments Met DS0	Parity	Parity
OP-3D	Installation Commitments Met E911	Parity	Parity
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark	0.9	Benchmark 0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark	0.9	Benchmark 0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark	0.9	Benchmark 0.9
OP-3D	Installation Commitments Met ISDN Primary	Parity	Parity
OP-3D	Installation Commitments Met LIS Trunk	Parity	Parity
OP-3D	Installation Commitments Met PBX	Parity	Parity
OP-3D	Installation Commitments Met UDIT Above DS1 Level	Parity	Parity
OP-3D	Installation Commitments Met UDIT DS1	Parity	Parity
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark	0.9	Benchmark 0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark	0.9	Benchmark 0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	Parity
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable	Parity	Parity
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi Benchmark	0.9	Benchmark 0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog Benchmark	0.9	Benchmark 0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned Benchmark	0.9	Benchmark 0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	Parity
OP-3E	Installation Commitments Met Basic Rate ISDN	Parity	Parity
OP-3E	Installation Commitments Met E911	Parity	Parity
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark	0.9	Benchmark 0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark	0.9	Benchmark 0.9
OP-3E	Installation Commitments Met Frame Relay	Parity	Parity
OP-3E	Installation Commitments Met LIS Trunk	Parity	Parity
OP-3E	Installation Commitments Met PBX	Parity	Parity
OP-3E	Installation Commitments Met UDIT Above DS1 Level	Parity	Parity
OP-3E	Installation Commitments Met UDIT DS1	Parity	Parity
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark	0.9	Benchmark 0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark	0.9	Benchmark 0.9
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	Parity
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark	0.9	Benchmark 0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark	0.9	Benchmark 0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark	0.9	Benchmark 0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	Parity
OP-4A	Installation Interval Business	Parity	Parity
OP-4A	Installation Interval Line Splitting Benchmark	3.3	Benchmark 3.3
OP-4A	Installation Interval Residence	Parity	Parity
OP-4A	Installation Interval UNE - P (POTS)	Parity	Parity
OP-4B	Installation Interval Business	Parity	Parity
OP-4B	Installation Interval Residence	Parity	Parity
OP-4B	Installation Interval Sub-Loop Unbundling	Diagnostic	Diagnostic
OP-4B	Installation Interval UNE - P (POTS)	Parity	Parity
OP-4C	Installation Interval Business	Parity	Parity
OP-4C	Installation Interval Centrex	Parity	Parity

OP-4C	Installation Interval Line Splitting Benchmark	3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity		Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity		Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity		Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic		Diagnostic	
OP-4D	Installation Interval DS0 Parity		Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic		Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark	6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic		Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity		Parity	
OP-4D	Installation Interval LIS Trunk Parity		Parity	
OP-4D	Installation Interval PBX Parity		Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity		Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark	6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity		Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark	6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark	5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity		Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark	6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark	6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark	15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity		Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity		Parity	
OP-4E	Installation Interval E911 Parity		Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark	6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity		Parity	
OP-4E	Installation Interval PBX Parity		Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark	6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark	6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark	5.5	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark	6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark	6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark	15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic		Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0 Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic		Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic		Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic		Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS) Parity		Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex) Parity		Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0 Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay Diagnostic		Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling Diagnostic		Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded Benchmark	0.965	Benchmark	0.965

OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS) Benchmark	0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex) Benchmark	0.965	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business Diagnostic		Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF Diagnostic		Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0 Diagnostic		Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic		Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic		Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence Diagnostic		Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic		Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic		Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic		Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable Diagnostic		Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic		Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex) Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Business Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Centrex Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total DS0 Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total PBX Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Residence Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS) Diagnostic		Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex) Diagnostic		Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting Parity		Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity		Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity		Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business Parity		Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence Parity		Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity		Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity		Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk Parity		Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity		Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity		Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity		Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi Parity		Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity		Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity		Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity		Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity		Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity		Parity	
OP-6B-1	Delayed Days for Facility Reasons Business Parity		Parity	
OP-6B-1	Delayed Days for Facility Reasons Residence Parity		Parity	
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS) Parity		Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity		Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity		Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity		Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog Parity		Parity	
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable Diagnostic		Diagnostic	
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level Parity		Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity		Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity		Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity		Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog Parity		Parity	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog Diagnostic		Diagnostic	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic		Diagnostic	
OP-8B	Number Portability Timeliness LNP Benchmark	0.95	Benchmark	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	0.95	Benchmark	0.95

OS-1	Speed of Answer - Operator Services	Parity by Design	Parity by Design
PO-15	Number of Due Date Changes per Order	All Parity	Parity
PO-16	Timely Release Notifications	Benchmark 0.925	Benchmark 0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML	Benchmark 0.95	Benchmark 0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	Diagnostic
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML	Benchmark 0.95	Benchmark 0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate	Benchmark 10	Benchmark 10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	Diagnostic
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	Diagnostic
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate	Benchmark 30	Benchmark 30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	Diagnostic
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	Diagnostic
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate	Benchmark 25	Benchmark 25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	Diagnostic
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	Diagnostic
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate	Benchmark 25	Benchmark 25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	Diagnostic
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	Diagnostic
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate	Benchmark 10	Benchmark 10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	Diagnostic
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	Diagnostic
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate	Benchmark 12.5	Benchmark 12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	Diagnostic
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	Diagnostic
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate	Benchmark 10	Benchmark 10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	Diagnostic
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	Diagnostic
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	Diagnostic
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate	Benchmark 20	Benchmark 20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	Diagnostic
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	Diagnostic
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate	Benchmark 25	Benchmark 25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	Diagnostic
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	Diagnostic
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response	Benchmark 10	Benchmark 10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response	Benchmark 30	Benchmark 30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response	Benchmark 25	Benchmark 25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response	Benchmark 25	Benchmark 25
PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response	Benchmark 10	Benchmark 10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response	Benchmark 12.5	Benchmark 12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response	Benchmark 10	Benchmark 10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response	Benchmark 20	Benchmark 20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response	Benchmark 25	Benchmark 25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS)	Benchmark 0.95	Benchmark 0.95
PO-20	Manual Service Order Accuracy Unbundled Loops	Benchmark 0.95	Benchmark 0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	Diagnostic	Diagnostic
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP	Benchmark 0.95	Benchmark 0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS	Benchmark 0.95	Benchmark 0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate	Benchmark 0.85	Benchmark 0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG)	Benchmark 0.95	Benchmark 0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate	Benchmark 1	Benchmark 1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate	Benchmark 0.5	Benchmark 0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate	Diagnostic	Diagnostic
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate	Diagnostic	Diagnostic
PO-4C	LSRs Received via Facsimile Product Aggregate	Diagnostic	Diagnostic
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate	Benchmark 0.95	Benchmark 0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark 0.95	Benchmark 0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP	Benchmark 0.95	Benchmark 0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate	Benchmark 0.9	Benchmark 0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs	Benchmark 0.9	Benchmark 0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP	Benchmark 0.9	Benchmark 0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate	Benchmark 0.9	Benchmark 0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs	Benchmark 0.9	Benchmark 0.9
PO-5C-(c)	FOCs on Time for Manual LNP	Benchmark 0.9	Benchmark 0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk	Benchmark 0.85	Benchmark 0.85
PO-6	Work Completion Notification Timeliness All	Benchmark 0.25	Benchmark 0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All	Parity	Parity
PO-8A	Jeopardy Notice Interval Non-Designed Services	Parity	Parity
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability	Parity	Parity
PO-8D	Jeopardy Notice Interval UNE - P (POTS)	Parity	Parity

PO-9A Timely Jeopardy Notices Non-Designed Services Parity
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity
PO-9C Timely Jeopardy Notices LIS Trunk Parity
PO-9D Timely Jeopardy Notices UNE - P (POTS) Parity

Parity
Parity
Parity
Parity

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent