



CenturyLink™

Mark S. Reynolds

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May 17, 2013

Mr. David Danner
Secretary & Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
Olympia, WA 98504-7250

RE: Qwest PAP Report

Dear Mr. Danner:

Attached are the May payments for the Washington Performance Assurance Plan (PAP) based on March 2013 performance.

We reran the maintenance and repair data for the months of Oct-2012 through Feb-2013 to correctly classify one CLEC's data as CenturyLink Local Services Platform (CLSP) rather than Resale Residence. This led to a reduction in Tier 2 payments.

Please let me know if you have any questions about this information.

Sincerely,

For Mark S. Reynolds
Attachment

WASHINGTON PAP SUMMARY - MARCH 2013

State	Reporting Period	PID	PID Description	Product	Current Month Tier 1 Payment	Current Month Tier 2 Payment	Current Month Special Fund Payment	Current Month Total Payment	Incremental Rerun Tier 1 Payment	Incremental Rerun Tier 2 Payment	Incremental Rerun Special Fund Payment	Incremental Rerun Total Payment	Tier 1 Interest	Tier 2 Interest	Total Interest
WA	03/01/2013	Total Payments			20947	10200	0	31147	0	-3300	0	-3300	0	0	0
WA	03/01/2013	BI-3A	Billing Accuracy - Adjustments for Error	UNE_RESAGG	10000	0	0	10000	0	0	0	0	0	0	0
WA	03/01/2013	MR-5A	All Troubles Cleared within 4 Hours	EEL_DS1	310	0	0	310	0	0	0	0	0	0	0
WA	03/01/2013	MR-5A	All Troubles Cleared within 4 Hours	UBL_DS1	1081	0	0	1081	0	0	0	0	0	0	0
WA	03/01/2013	MR-6A	Mean Time to Restore	BUS	89	0	0	89	0	0	0	0	0	0	0
WA	03/01/2013	MR-6D	Mean Time to Restore	EEL_DS1	0	0	0	0	0	0	0
WA	03/01/2013	MR-7D	Repair Repeat Report Rate	EEL_DS1	1260	1500	0	2760	0	0	0	0	0	0	0
WA	03/01/2013	MR-7D	Repair Repeat Report Rate	UBL_DS1	167	600	0	767	0	0	0	0	0	0	0
WA	03/01/2013	MR-8	Trouble Rate	BUS	111	0	0	111	0	0	0	0	0	0	0
WA	03/01/2013	MR-8	Trouble Rate	DS1	124	600	0	724	0	0	0	0	0	0	0
WA	03/01/2013	MR-8	Trouble Rate	EEL_DS1	6661	6900	0	13561	0	0	0	0	0	0	0
WA	03/01/2013	MR-8	Trouble Rate	LIS	150	300	0	450	0	0	0	0	0	0	0
WA	03/01/2013	MR-8	Trouble Rate	RES	0	-3300	0	-3300	0	0	0
WA	03/01/2013	OP-3A	Installation Commitments Met	RES	0	0	0	0	0	0	0
WA	03/01/2013	OP-3D	Installation Commitments Met	UBL_2W_NL	300	0	0	300	0	0	0	0	0	0	0
WA	03/01/2013	OP-3D	Installation Commitments Met	UBL_ANAAGG	150	0	0	150	0	0	0	0	0	0	0
WA	03/01/2013	OP-3D	Installation Commitments Met	UBL_COND	0	300	0	300	0	0	0	0	0	0	0
WA	03/01/2013	OP-4D	Installation Interval	EEL_DS1	50	0	0	50	0	0	0	0	0	0	0
WA	03/01/2013	OP-4D	Installation Interval	UBL_COND	333	0	0	333	0	0	0	0	0	0	0
WA	03/01/2013	PO-2B-X	PO-2BX Percent Electronic Flow-through (LNP	0	0	0	0	0	0	0	0	0	0	0
WA	03/01/2013	PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs	UBLAGGEELS	150	0	0	150	0	0	0	0	0	0	0
WA	03/01/2013	PO-6	Work Completion Notification Timeliness	ALL_PROD	11	0	0	11	0	0	0	0	0	0	0