

2021 Annual Emergency Contacts Filing
Compliance with WA Admin. Code WAC 480-120-414 (Docket: UT-072149)

1. **Company Name:** Value-Added Communications, Inc.
2. **Services Provided:** Inmate Payphone Provider
3. **Emergency Plan (Y/N):** Yes
4. **Emergency Plan filed with the UTC (Y/N):** Yes - Via Underlying Carriers
5. **Network Operations Center (Y/N):** Yes - Via Underlying Carriers
6. **Network Operations Center Location:** Falls Church, VA
7. **Regulatory Contact:**
 - Name: Susan Cockerham
 - Title: Regulatory Agent
 - Address: 1725 Windward Concourse, Ste. 150
Alpharetta, GA 30005
 - Email: scockerham@fastektax.com
 - Telephone: (678) 672-2837
8. **Primary Emergency Contact:**
 - Name: Steve Montanaro
 - Title: VP - Consumer Channels
 - Address: 3120 Fairview Park Drive, Ste 300
Falls Church, VA 22042
 - Email: steve.montanaro@gtl.net
 - Telephone: 813-380-1513
9. **Alternate Emergency Contact:**
 - Name: Deb Alderson
 - Title: CEO
 - Address: 3120 Fairview Park Drive, Ste 300
Falls Church, VA 22042
 - Email: Deb.Alderson@gtl.net
 - Telephone: (866) 230-7761
10. **Network Operations Center Contact:**
 - Name: Deb Alderson
 - Title: CEO
 - Address: 3120 Fairview Park Drive, Ste 300
Falls Church, VA 22042
 - Email: Deb.Alderson@gtl.net
 - Telephone: (866) 230-7761
11. **24-Hour Emergency Contact:**
 - Name: <https://www.gtl.net/facility-support/technical-contacts/>
 - Title: <https://www.gtl.net/facility-support/technical-contacts/>
 - Address: 3120 Fairview Park Drive, Ste 300
Falls Church, VA 22042
 - Email: support@gtl.net
 - Telephone: (877) 856-3184